



Legislation Text

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Int. No. 747

By Council Members Gennaro and Brewer

A Local Law to amend the administrative code of the city of New York, in relation to establishing a code of conduct applicable to citizen noise complaints

Be it enacted by the Council as follows:

Section 1. Section 24-261 of the administrative code of the city of New York, as amended by local law number 16 for the year 2024, is amended by adding a new subdivision (f) to read as follows:

(f) Code of conduct. (1) The department shall promulgate rules relating to a code of conduct applicable to all natural persons who serve complaints pursuant to this section upon the department that includes, but is not limited to, requirements that persons conduct themselves in a dignified, orderly and decorous manner during all interactions with the department and demonstrate familiarity with the provisions of this section.

(2) When a natural person fails to abide by the standards of conduct set forth in the rules promulgated by the department pursuant to this subdivision, the commissioner may, upon notice to such person and a reasonable opportunity to be heard, disqualify such person from serving complaints pursuant to this section. Such notice shall be sent by certified mail to the address provided in the records of the department for such person.

§ 2. This local law takes effect 120 days after it becomes law.

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