



Legislation Text

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Int. No. 154-A

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A Local Law to amend the administrative code of the city of New York, in relation to requiring the office to end domestic and gender-based violence to create an online services portal and guide

Be it enacted by the Council as follows:

Section 1. Subchapter 8 of chapter 1 of title 3 of the administrative code of the city of New York is amended by adding a new section 3-186 to read as follows:

§ 3-186 Online services portal and guide. a. 1. Within 180 days of the effective date of the local law that added this section, the office, in consultation with relevant agencies and relevant organizations, shall establish and maintain a publicly accessible online portal of services for survivors provided by relevant organizations and all relevant agencies in the city. The online portal shall be available in the designated citywide languages, as defined by section 23-1101, and shall organize such services by service category, which shall include, but not be limited to, child and youth, education, employment, health, housing, immigration, income, legal, counseling, safety planning, and transportation services. Information about the services within each such service category shall include, but not be limited to, the following:

(a) The name, address, contact information, and website of the relevant agency or relevant organization that provides such service;

(b) The specific population of survivors, if any, that such agency or organization serves;

(c) The languages in which such service is provided by such agency or organization;

(d) Whether such agency or organization provides such service in-person or remotely;

(e) Whether and how such agency or organization and such service is accessible to persons with disabilities, including, but not limited to, providing services in American Sign Language;

(f) How survivors may access such service from such agency or organization;

(g) A clear and conspicuous link to any other relevant city-run websites and portals that provide information on survivor services located within the city, and a description of the types of such resources; and

(h) Any additional information that the office deems relevant including, but not limited to, whether such organizations indicate that they provide culturally appropriate services.

2. The office, in consultation with the office of information privacy, shall ensure the online portal as required by paragraph 1 of this subdivision is secure to protect the privacy of survivors who access and utilize such portal to obtain information about and apply for services.

b. Within 180 days of the effective date of the local law that added this section, the office, in consultation with relevant agencies and relevant organizations, shall create and publish on its website a culturally appropriate guide, written in plain language, of services listed on the portal as required by paragraph 1 of subdivision a of this section, organized by service category. The office, in consultation with relevant agencies, including, but not limited to, the mayor's office for people with disabilities, shall translate such guide in the designated citywide languages, as defined by section 23-1101, and in Braille, and distribute it to individuals and community-based organizations who may otherwise not have access to such guide or to the online portal required by paragraph 1 of subdivision a of this section. The office shall publish on its website, and in any hard copy of such guide, information about how such organizations may update the office about any changes in such services.

c. The online portal, required by paragraph 1 of subdivision a of this section, and guide, required by subdivision b of this section, shall include a statement that for non-citizens, eligibility for programs and

services may depend on a variety of factors, including immigration status, length of stay in the United States, state law relevant to the particular program or service, and characteristics of the particular program or service.

d. Beginning 180 days after the effective date of the local law that added this section, and continuing thereafter, the office, in consultation with relevant agencies and relevant organizations, shall conduct culturally appropriate outreach in the designated citywide languages, as defined by section 23-1101, and in Braille to survivors regarding the availability of the online portal required by paragraph 1 of subdivision a of this section and the written guide required by subdivision b of this section.

§ 2. This local law takes effect immediately.

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