



Legislation Text

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Int. No. 554

By Council Members Rivera, Cabán, Gutiérrez, Restler and Sanchez

A Local Law to amend the administrative code of the city of New York, in relation to child protective caseloads and workloads action plan

Be it enacted by the Council as follows:

Section 1. Section 21-902.2 of the administrative code of the city of New York, as added by local law number 18 for the year 2018, is amended to read as follows:

§ 21-902.2 Child Protective Caseload and Workload Study. a. By March 31, 2019, ACS shall complete a study regarding child protective caseloads and workloads. Such study shall include, but need not be limited to:

1. Examination of the key milestones and tasks required in a child protective investigation and time spent on each milestone or task;
2. Analysis of how case factors impact case complexity, including but not limited to type of allegation, number of children, and prior ACS involvement;
3. Examination of the relationship between the data described in paragraphs 1 and 2 of subdivision a of this section and child safety outcomes;
4. Assessment of best practices in caseload and workload standards that improve child safety and wellbeing outcomes; and
5. Recommendations for how ACS will implement best practices to structure business processes to assign and balance caseloads and workloads.

b. By September 30, 2019, ACS shall report its findings and recommendations to the speaker of the

council.

c. By September 30, 2023, ACS, in consultation with the department of investigations and experts in child safety and child welfare, shall create an action plan to implement its recommendations pursuant to this section. Such action plan shall include information on how ACS will implement best practices related to the maximum number of cases a child protective specialist can manage to improve child safety and wellbeing outcomes. By September 30, 2023, ACS shall publish such action plan on its website and submit to the speaker of the council. No later than September 30, 2024, and no later than September 30 every two years thereafter, ACS shall report to the speaker of the council on efforts it has undertaken to implement the action plan. Such reports shall be made publically available online.

§ 2. This local law takes effect immediately.

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