



## Legislation Text

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**File #:** Res 0743-2007, **Version:** \*

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### Res. No. 743

Resolution calling upon the Postal Customer Council of New York to convene meetings more frequently in order to better handle local community problems relating to postal services.

By Council Members Foster, Brewer, Gonzalez, Nelson, Palma, Seabrook and Weprin

Whereas, In 1961, the Post Office Department, the predecessor of the United States Postal Service (USPS), initiated the Postal Customer Council (PCC) program in order to improve localized communications between postal customers and local postal managers; and

Whereas, There are currently more than 250 PCC's throughout the United States, each working to keep PCC members abreast of the latest developments in USPS products, rates, and procedures and maintaining a close working relationship with local post offices to enable mail service to be more efficient, timely and profitable; and

Whereas, The PCC program places primary emphasis on service issues such as addressing, handling and barcoding, delivery and transportation of mail; and

Whereas, Despite the predominance of business-oriented representatives that make up PCC membership, membership in a PCC is open to any member of the public engaged with postal delivery in the relevant ZIP Code area covered by the PCC; and

Whereas, In order to meet PCC program objectives, PCC's are required to hold at least two general meetings per year; and

Whereas, PCC effectiveness varies by corresponding post office in terms of activity, creativity, initiative, and local leadership; and

Whereas, The PCC of New York consists of postal customers in the New York City metropolitan area and has traditionally been among the most active PCC's in the country, with meeting attendance often reaching into the hundreds; and

Whereas, Excepting special events, the New York PCC typically meets on the third Wednesday of each month; and

Whereas, The New York PCC's stated purpose is to employ its resources to facilitate the New York postal service's coordination and interaction with the business community and the general public; and

Whereas, Due to the unusually high number of non-business individuals using postal services in New York City, and particularly in relation to growing postal routing concerns facing residents of the South Bronx, the New York PCC's objectives could be better served by more frequent New York PCC meetings and greater New York PCC efforts to identify and resolve residential

postal issues; now, therefore, be it

Resolved, That the Council of the City of New York calls upon the Postal Customer Council of New York to convene meetings more frequently in order to better handle local community problems relating to postal services.

BRS  
3.5.07  
LS# 2385