



## Legislation Text

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### Res. No. 63

Resolution calling upon the Postal Customer Council of New York to convene meetings more frequently in order to better handle local community problems relating to postal services.

By Council Members Perkins, Reed, Nelson, Quinn, Baez, Foster, Gennaro, Liu, Reyna, Sanders Jr., Sears, Barron, Felder, Jackson, Avella, Gentile and James

Whereas, In 1961, the Post Office Department, the predecessor of the United States Postal Service, began the Postal Customer Council (PCC) Program which resulted in the formation of local mail users councils organized to improve communications between postal customers and local postal managers; and

Whereas, There are currently more than 250 PCC's throughout the United States with diverse activities geared towards keeping PCC members abreast of the latest developments in Postal Service products, rates and procedures and fostering a close working relationship with local post offices to enable mail service to be more efficient, timely and profitable; and

Whereas, The primary emphasis of the PCC program is on service issues, such as addressing, handling and barcoding, delivery and transportation of mail; and

Whereas, Despite the predominance of business-oriented representatives that make up PCC membership, membership in a PCC is open to any member of the public presenting mail in the relevant ZIP Code area covered by the PCC; and

Whereas, PCC's are required to hold at least two general meetings per year in order to meet PCC program objectives; and

Whereas, PCC vibrancy and effectiveness varies by corresponding post office in terms of activity, creativity, initiative and local leadership; and

Whereas, The PCC of New York consists of postal customers in the New York Metropolitan Area and has traditionally been among the most active PCC's in the country with attendance at meetings often reaching into the hundreds; and

Whereas, Aside from any special events, the New York PCC typically meets on the third Wednesday of each month; and

Whereas, The New York PCC's stated purpose is to employ its resources to implement and coordinate the activities of the Post Office in its relations with the business community and the general public; and

Whereas, Due to the unusually high number of non-business individuals using postal services in New York City, the New York PCC's objective of coordinating and improving postal relations with the general public would likely be better achieved if New

York PCC meetings were held more frequently and a greater effort were put forth by the New York PCC towards identification and resolution of residential postal issues; now, therefore, be it

Resolved, that the Council of the City of New York calls upon the Postal Customer Council of New York to convene meetings more frequently in order to better handle local community problems relating to postal services.