



Legislation Text

File #: Int 1420-2019, **Version:** A

Proposed Int. No. 1420-A

By Council Members Matteo and Holden

A Local Law in relation to requiring a study and report on unsubstantiated 311 complaints

Be it enacted by the Council as follows:

Section 1. Reporting on 311 complaints. a. Definitions. For the purposes of this section the following terms have the following meanings:

Unsubstantiated complaint. The term “unsubstantiated complaint” means a complaint for which there is not enough evidence for an enforcement official from the responding agency or department to determine whether or not the reported incident occurred.

b. No later than December 1, 2019, the mayor’s office of operations shall complete a study on 311 complaints received on or after February 1, 2013, and shall prepare and file with the mayor and the council, and post on its website, a report disclosing the following:

1. The number and types of unsubstantiated complaints made against private properties;
2. The number and types of notices of violation issued to a property that was previously visited and resulted in an unsubstantiated complaint in the prior 12 months;
3. The number of, and reasons for, visits by the responding agency or department to any property or dwelling that received more than one visit from an enforcement official in the previous 12 months;
4. The number, types and dispositions of violations unrelated to the underlying complaint that prompted a visit from an enforcement official to the property; and
5. Whether any reported complaints were made anonymously or in the name of the complainant.

c. All the information reported pursuant to subdivision b of this local law shall be disaggregated by borough, council district and community district.

§ 2. This local law takes effect immediately and expires and is deemed repealed on February 1, 2020.

JG
LS # 7628
02/21/19 3:52 PM