

The New York City Council

City Hall New York, NY 10007

Legislation Text

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Int. No. 1489

By Council Members Rose, Rosenthal and Koslowitz

A Local Law to amend the administrative code of the city of New York, in relation to requiring high-volume for -hire services, dispatch service providers and bases to report complaints about drivers concerning passenger safety to the taxi and limousine commission

Be it enacted by the Council as follows:

Section 1. Chapter 5 of title 19 of the administrative code of the city of New York is amended by adding a new section 19-553 to read as follows:

§ 19-553 Reporting passenger safety complaints. A high-volume for-hire vehicle service, dispatch service provider, or base shall report to the commission any complaint submitted to such service by a passenger that involves a driver's conduct which poses a risk to a passenger's safety. Such complaint shall be reported by a for-hire vehicle service to the commission within 24 hours of such for-hire vehicle service's receipt of such complaint.

§ 2. This local law takes effect 120 days after it becomes law, except that the commissioner shall take such measures as are necessary for the implementation of this local law, including the promulgation of rules, before such date.

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