



Legislation Text

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Int. No. 1395

By The Speaker (Council Member Johnson) and Council Members Torres, Chin, Brannan, Holden, the Public Advocate (Mr. Williams), Constantinides, Koo, Rivera and Van Bramer

A Local Law to amend the administrative code of the city of New York, in relation to reporting parking complaints to 311

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended to add a new section 23-304 to read as follows:

§ 23-304 Parking complaints. a. The department of information technology and telecommunications shall implement on its 311 citizen service center website, telephone, and mobile device platforms the capability to file a complaint reporting the following conditions related to parking and to submit photographic evidence of such condition:

1. parking in “no standing” area;
2. parking in “no stopping” area;
3. parking on a sidewalk;
4. parking in crosswalk;
5. parking in front of fire hydrant;
6. parking at bus stop;
7. parking in bus lane;
8. parking in bicycle lane;
9. parking as to obstruct a driveway;

10. parking on a bridge or highway,

11. double parking;

12. improper use of a parking permit; and

13. obstruction of a bicycle lane, bus lane, sidewalk, crosswalk, or fire hydrant by a vehicle operated on behalf of the city.

c. 1. The resolution of such a complaint shall be sent to the individual filing such complaint within seven days.

2. For each complaint regarding the obstruction of a bicycle lane, bus lane, sidewalk, crosswalk, or fire hydrant by a vehicle operated on behalf of the city that includes photographic evidence of the license plate number of such vehicle, within two days of receiving notice of such complaint, the agency or office to which such vehicle is registered shall provide the department of information technology and telecommunications with a statement regarding whether the operator of such vehicle was in the process of responding or preparing to respond to an incident posing a hazard to health and safety or a risk of damage to property at the time the complaint was filed and if so, a general description of such incident and why parking in an alternate location was not practicable. Such information shall be included in the resolution of such complaint; provided, however, that no information that would interfere with law enforcement investigations shall be disclosed pursuant to this section.

§ 2. This local law takes effect in 30 days.

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