



Legislation Text

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Int. No. 462

By Council Members Dromm, Ayala and Yeger

A Local Law to amend the New York city charter, in relation to requiring the 311 call center to log complaints about locations without street addresses

Be it enacted by the Council as follows:

Section 1. Section 15 of the New York city charter is amended by adding a new subdivision l to read as follows:

l. No call or text received by 311 that would be entered into the 311 computer system if it included a specific address or other location contained within any address or location database utilized by the 311 shall fail to be so entered on account of such address or other location not being included in any such database. Where a call or text is received by 311 that does not include a specific address or other location contained within any address or location database utilized by 311, such call or text shall be treated for the purposes of entering it into the 311 computer system as if it did include such an address or specific location, except that the location shall be manually noted by the 311 representative in the notes section of any associated entry in the computer system. For the purposes of this subdivision, "311" means the 311 citizen service center.

§ 2. This local law takes effect 90 days after it becomes law.

DSS/JJD
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LS 1101
1/3/2018