



Legislation Text

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Int. No. 891-A

By Council Members Cornegy, Barron, Cabrera, Constantinides, Eugene, Gentile, Johnson, Koo, Koslowitz, Mealy, Mendez, Rose, Torres, Dromm, Vallone, Rosenthal, Chin, Cohen, Menchaca, Levin, Kallos and Ulrich

A Local Law to amend the administrative code of the city of New York, in relation to notifying a business when the city has received a request for service or complaint about its operation.

Be it enacted by the Council as follows:

Section 1. Chapter 3 of Title 23 of the administrative code of the city of New York is amended by adding a new section 23-303 to read as follows:

§ 23-303 Notifying businesses of requests for service or complaints. Pursuant to the provisions of this section, the department of information technology and telecommunications shall, to the extent practicable, notify business owners by text or email, in accordance with the business owner's preference, each time the address of their business is provided as part of a 311 request for service or complaint if such business owners have opted to receive such notifications via a website maintained by or on behalf of the city of New York. Such notifications shall be offered in the designated citywide languages defined in section 23-1101 of this code. Such notifications shall be delivered within 72 hours, to the extent practicable, and not more than 96 hours after the 311 request for service or complaint is made available as part of a public data set on the single web portal established pursuant to chapter 5 of this title.

§ 2. This local law takes effect 270 days after enactment.

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