



Legislation Text

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Int. No. 670

By Council Members Vacca, Chin, Cohen, Constantinides, Kallos, Wills, Mendez, Rosenthal and Menchaca

A Local Law to amend the administrative code of the city of New York, in relation to modifying the 311 website so that customers can store and track all requests regardless of how the requests are submitted.

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-303 to read as follows:

§ 23-303. 311 online customer accounts. The 311 website shall provide customers with the option of creating a unique online customer account that will enable customers to store and track the 311 requests that they submit through any approved method.

§ 2. This local law shall take effect 180 days after it shall have become a law, except that the director of the mayor's office of operations shall take such measures as are necessary for its implementation, including the promulgation of rules, prior to such effective date.

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