



Legislation Text

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Int. No. 660

By Council Members Lancman, Crowley, Cumbo, Cohen, Eugene, Gibson, Rodriguez and Rosenthal

A Local Law to amend the New York city charter, in relation to requiring the office to combat domestic violence to provide clients with service satisfaction surveys.

Be it enacted by the Council as follows:

Section 1. Section 19 of the New York city charter is amended by adding a new subdivision g to read as follows:

g.1. For purposes of this subdivision, the following terms shall have the following meanings:

(a) “Family justice centers” means the centers and any successor locations through which the office to combat domestic violence or successor entity provides services to victims of domestic violence.

(b) “Victim status” means domestic violence, sexual abuse, elder abuse, human trafficking or any other category the office to combat domestic violence deems appropriate.

2. The office to combat domestic violence shall provide all individuals with service satisfaction surveys after individuals receive domestic violence services from the family justice centers. Completion of such surveys shall not be mandatory and shall be anonymous. Not later than the first day of November of the year 2015 and annually thereafter, the office to combat domestic violence shall submit to the council all data from service satisfaction surveys completed from July 1 of the prior year to June 30 of the current year which shall be disaggregated by borough and victim status

3. All agencies shall provide upon request from the office to combat domestic violence all information needed for compliance with this subdivision. The office to combat domestic violence shall also make best efforts to ensure that all other entities provide information as may be necessary to carry out the provisions of this subdivision, in accordance with applicable laws, rules and regulations.

§2. This local law shall take effect 90 days following its enactment into law.

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