



Legislation Text

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**File #:** Res 0389-2014, **Version:** \*

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Res. No. 389

Resolution calling on the Metropolitan Transportation Authority (“MTA”) to extend the “Balance-Protection Program” to pay-per-ride MetroCards.

By Council Members Rose, Barron, Chin and Gentile

Whereas, In 1997, the MTA upgraded its fare payment system by introducing the MetroCard to replace tokens; and

Whereas, According to the most recent statistics released by the MTA, for the month of May 2014, MetroCards were used in 97 percent of fares paid; and

Whereas, MetroCards offer subway and bus riders benefits including free transfers and fare discounts; and

Whereas, A major benefit offered to MetroCard users is the “Balance-Protection Program”, which protects MetroCard purchasers against theft or loss; and

Whereas, The “Balance-Protection Program” is available only on 7-day and 30-day unlimited MetroCards purchased with a debit or credit card; and

Whereas, Under this program MetroCard purchasers who used a debit or credit card can file a claim with the MTA for theft or loss of their MetroCard receive a pro-rata refund for the remaining balance; and

Whereas, This valuable program is not available on pay-per-ride MetroCards; and

Whereas, While the unlimited MetroCard arguably offers maximum convenience and potentially the most savings, only 50 percent of MetroCards purchased during May 2014 were unlimited; and

Whereas, Almost half of purchasers lack this important protection offered to unlimited MetroCard users; now, therefore, be it

Resolved, That the Council of the City of New York calls upon the Metropolitan Transportation Authority (“MTA”) to extend the “Balance-Protection Program” to pay-per-ride MetroCards.

LS# 1897  
8/6/2014  
GZ