



Legislation Text

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By Council Members Garodnick, Wills, Barron, Brewer, Chin, Dickens, Eugene, Ferreras, Gentile, James, Koo, Lander, Mealy, Rose, Williams, Lappin, Rodriguez, Koslowitz, Jackson and Halloran

A Local Law to amend the administrative code of the city of New York, in relation to notifying businesses when the city has received a complaint about its operation.

Be it enacted by the Council as follows:

Section 1. Title 23 of the administrative code of the city of New York is amended by adding a new chapter 7 to read as follows:

CHAPTER 7

NOTIFICATION OF COMPLAINTS AGAINST BUSINESSES

§23-701 Notifying businesses of complaints. The department of information technology and telecommunications shall allow business owners to sign up online to receive voice, text message, and/or e-mail notifications of all complaints received via 311 or 311 online against such business. Such notifications shall briefly explain the nature of the complaint, shall be sent out in the requested format within seventy-two hours of when the complaint is made, and shall not include the name or other identifying information of the complainant.

§2. This local law shall take effect six months after its enactment.

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