Legislation Details (With Text)

File #:	Int 0764-2026	**Version:**	*	**Name:**	311 transmitting image and video data for housing service requests or complaints.
Type:	Introduction			**Status:**	Committee
				In control:	Committee on Technology
On agenda:	3/10/2026				
Enactment date:				**Enactment #:**	
Title:	A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for housing service requests or complaints				
Sponsors:					
Indexes:					
Attachments:	1. Summary of Int. No. 764, 2. Int. No. 764, 3. March 10, 2026 - Stated Meeting Agenda, 4. Memorandum in Support, 5. Hearing Transcript - Stated Meeting 3-10-26				

Date	Ver.	Action By	Action	Result
3/10/2026	*	City Council	Introduced by Council	
3/10/2026	*	City Council	Referred to Comm by Council	

Int. No. 764

By the Public Advocate (Mr. Williams) and Council Member Hudson

A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for housing service requests or complaints

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-308 to read as follows:

§ 23-308 Housing service requests or complaints. Any website or mobile device application used by the 311 customer service center for the intake of 311 requests from the public shall be capable of receiving image and video data in connection with all requests for service or complaints for either the department of buildings or the department of housing preservation and development. Such data shall be transmitted to each such agency as appropriate and be made available to inspectors or other relevant persons within such agencies.

§ 2. This local law takes effect 120 days after it becomes law.

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