Legislation Details (With Text)

File #:	Int 0744-2024 **Version:** *	**Name:**	Duplicate 311 requests for service and complaints.
Type:	Introduction	**Status:**	Filed (End of Session)
		In control:	Committee on Governmental Operations, State & Federal Legislation
On agenda:	4/11/2024		
Enactment date:		**Enactment #:**	
Title:	A Local Law to amend the administrative code of the city of New York, in relation to duplicate 311 requests for service and complaints		
Sponsors:			
Indexes:			
Attachments:	1. Summary of Int. No. 744, 2. Int. No. 744, 3. April 11, 2024 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 4-11-24, 5. Minutes of the Stated Meeting - April 11, 2024, 6. Committee Report 9/19/24, 7. Hearing Testimony 9/19/24, 8. Hearing Transcript 9/19/24		

Date	Ver.	Action By	Action	Result
4/11/2024	*	City Council	Introduced by Council	
4/11/2024	*	City Council	Referred to Comm by Council	
9/19/2024	*	Committee on Governmental Operations, State & Federal Legislation	Hearing Held by Committee	
9/19/2024	*	Committee on Governmental Operations, State & Federal Legislation	Laid Over by Committee	
12/31/2025	*	City Council	Filed (End of Session)	

Int. No. 744

By Council Members Dinowitz, Powers and Ariola

A Local Law to amend the administrative code of the city of New York, in relation to duplicate 311 requests for service and complaints

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-311 to read as follows:

§ 23-311 Duplicate 311 service requests or complaints. a. Definitions. As used in this section, the term "duplicate request" means a 311 request for service or complaint that requests the same action or relates to the same set of circumstances in the same location as a previously submitted 311 request for service or complaint.

b. No agency shall close a 311 request for service or complaint on the sole basis that the agency has identified it as a duplicate request.

§ 2. This local law takes effect 120 days after it becomes law.

KF
LS #3920/6330/8081
11/1/23