



Legislation Details

File #: Int 0640-2024 **Version:** * **Name:** Requiring the 311 customer service center to accept requests for service and complaints using video call functionality.

Type: Introduction **Status:** Filed (End of Session)

In control: Committee on Technology

On agenda: 3/7/2024

Enactment date: **Enactment #:**

Title: A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to accept requests for service and complaints using video call functionality

Sponsors:

Indexes:

Attachments: 1. Summary of Int. No. 640, 2. Int. No. 640, 3. March 7, 2024 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 3-7-24, 5. Minutes of the Stated Meeting - March 7, 2024, 6. Committee Report 4/25/24, 7. Hearing Testimony 4/25/24, 8. Hearing Transcript 4/25/24

Date	Ver.	Action By	Action	Result
3/7/2024	*	City Council	Introduced by Council	
3/7/2024	*	City Council	Referred to Comm by Council	
4/25/2024	*	Committee on Technology	Hearing Held by Committee	
4/25/2024	*	Committee on Technology	Laid Over by Committee	
12/31/2025	*	City Council	Filed (End of Session)	