



Legislation Details (With Text)

**File #:** Int 0626-2024 **Version:** \* **Name:** Use of global positioning system coordinates for 311 complaints and service requests.

**Type:** Introduction **Status:** Filed (End of Session)

**In control:** Committee on Technology

**On agenda:** 3/7/2024

**Enactment date:** **Enactment #:**

**Title:** A Local Law to amend the administrative code of the city of New York, in relation to the use of global positioning system coordinates for 311 complaints and service requests

**Sponsors:**

**Indexes:**

**Attachments:** 1. Summary of Int. No. 626, 2. Int. No. 626, 3. March 7, 2024 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 3-7-24, 5. Minutes of the Stated Meeting - March 7, 2024, 6. Committee Report 4/25/24, 7. Hearing Testimony 4/25/24, 8. Hearing Transcript 4/25/24

Date	Ver.	Action By	Action	Result
3/7/2024	*	City Council	Introduced by Council	
3/7/2024	*	City Council	Referred to Comm by Council	
4/25/2024	*	Committee on Technology	Hearing Held by Committee	
4/25/2024	*	Committee on Technology	Laid Over by Committee	
12/31/2025	*	City Council	Filed (End of Session)	

Int. No. 626

By Council Members Powers, Dinowitz, Louis and Schulman

A Local Law to amend the administrative code of the city of New York, in relation to the use of global positioning system coordinates for 311 complaints and service requests

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-311 to read as follows:

§ 23-311 Location data. a. Definitions. For purposes of this section, the following terms have the following meanings:

Department. The term “department” means the department of information technology and telecommunications.

GPS. The term “GPS” means the global positioning system, or a comparable location tracking technology, that uses navigational satellites to determine a location in real time and is capable of collecting, storing, and transmitting geographical data.

b. GPS data. The department shall ensure that the 311 website and mobile device platforms have the ability to track and accept GPS data for the purpose of pinpointing the location of a complaint or request for service on a map.

c. Privacy and security of information. 1. The department shall ensure that customers are prompted to allow or disallow real-time location sharing each time they open the website or mobile device platform.

2. Except where otherwise required by federal, state, or local law, GPS location data collected pursuant to this section shall be kept confidential by the department, and shall be used or disclosed by the department solely for purposes related to providing 311 services in response to complaints and service requests submitted through the 311 website or mobile platforms.

3. The department shall ensure that the 311 website and mobile device platforms give customers the ability to stop, at any time, the website or mobile platform from detecting or tracking real-time location and to delete previously recorded GPS location data from their 311 accounts on the website or mobile platform.

§ 2. This local law takes effect 180 days after it becomes law.

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LS #s 5677, 6335  
4/26/2023 1:15 PM