The New York City Council

City Hall
New York, NY 10007

Legislation Details

File #:	Int 0584-2024	**Version:**	A	**Name:**	Providing an estimated wait time to 311 call center customers.
Type:	Introduction			**Status:**	Enacted
				In control:	Committee on Technology
On agenda:	3/7/2024				
Enactment date:	6/22/2024			**Enactment #:**	2024/072

Title: A Local Law to amend the administrative code of the city of New York, in relation to providing an estimated wait time to 311 call center customers

Sponsors: Eric Dinowitz, Shahana K. Hanif, James F. Gennaro, Gale A. Brewer, Farah N. Louis, Julie Menin, Lynn C. Schulman, Kamillah Hanks, Amanda C. Farías, Julie Won, Carlina Rivera, Inna Vernikov

Indexes:

Attachments: 1. Summary of Int. No. 584-A, 2. Summary of Int. No. 584, 3. Int. No. 584, 4. March 7, 2024 - Stated Meeting Agenda, 5. Hearing Transcript - Stated Meeting 3-7-24, 6. Minutes of the Stated Meeting - March 7, 2024, 7. Committee Report 4/25/24, 8. Hearing Testimony 4/25/24, 9. Hearing Transcript 4/25/24, 10. Proposed Int. No. 584-A - 5/20/24, 11. Committee Report 5/23/24, 12. Hearing Transcript 5/23/24, 13. Committee Report - Stated Meeting, 14. May 23, 2024 - Stated Meeting Agenda, 15. Hearing Transcript - Stated Meeting 5-23-24, 16. Minutes of the Stated Meeting - May 23, 2024, 17. Int. No. 584-A (FINAL), 18. Fiscal Impact Statement, 19. Legislative Documents - Letter to the Mayor, 20. Local Law 72

Date	Ver.	Action By	Action	Result
3/7/2024	*	City Council	Introduced by Council	
3/7/2024	*	City Council	Referred to Comm by Council	
4/25/2024	*	Committee on Technology	Hearing Held by Committee	
4/25/2024	*	Committee on Technology	Laid Over by Committee	
5/23/2024	*	Committee on Technology	Hearing Held by Committee	
5/23/2024	*	Committee on Technology	Amendment Proposed by Comm	
5/23/2024	*	Committee on Technology	Amended by Committee	
5/23/2024	A	Committee on Technology	Approved by Committee	Pass
5/23/2024	A	City Council	Approved by Council	Pass
5/23/2024	A	City Council	Sent to Mayor by Council	
6/22/2024	A	Administration	City Charter Rule Adopted	
6/24/2024	A	City Council	Returned Unsigned by Mayor	

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