



Legislation Details

File #: Int 0584-2024 **Version:** A **Name:** Providing an estimated wait time to 311 call center customers.

Type: Introduction **Status:** Enacted
In control: Committee on Technology

On agenda: 3/7/2024

Enactment date: 6/22/2024 **Enactment #:** 2024/072

Title: A Local Law to amend the administrative code of the city of New York, in relation to providing an estimated wait time to 311 call center customers

Sponsors: Eric Dinowitz, Shahana K. Hanif, James F. Gennaro, Gale A. Brewer, Farah N. Louis, Julie Menin, Lynn C. Schulman, Kamillah Hanks, Amanda Farías, Julie Won, Carlina Rivera, Inna Vernikov

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Date	Ver.	Action By	Action	Result
3/7/2024	*	City Council	Introduced by Council	
3/7/2024	*	City Council	Referred to Comm by Council	
4/25/2024	*	Committee on Technology	Hearing Held by Committee	
4/25/2024	*	Committee on Technology	Laid Over by Committee	
5/23/2024	*	Committee on Technology	Hearing Held by Committee	
5/23/2024	*	Committee on Technology	Amendment Proposed by Comm	
5/23/2024	*	Committee on Technology	Amended by Committee	
5/23/2024	A	Committee on Technology	Approved by Committee	Pass
5/23/2024	A	City Council	Approved by Council	Pass
5/23/2024	A	City Council	Sent to Mayor by Council	
6/22/2024	A	Administration	City Charter Rule Adopted	
6/24/2024	A	City Council	Returned Unsigned by Mayor	