



Legislation Details (With Text)

File #: Int 0588-2024 **Version:** * **Name:** 311 transmitting image and video data for service requests or complaints.
Type: Introduction **Status:** Laid Over in Committee
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On agenda: 3/7/2024

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Title: A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for service requests or complaints

Sponsors:

Indexes:

Attachments: 1. Summary of Int. No. 588, 2. Int. No. 588, 3. March 7, 2024 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 3-7-24, 5. Committee Report 4/25/24, 6. Hearing Testimony 4/25/24, 7. Hearing Transcript 4/25/24, 8. Minutes of the Stated Meeting - March 7, 2024

Date	Ver.	Action By	Action	Result
3/7/2024	*	City Council	Introduced by Council	
3/7/2024	*	City Council	Referred to Comm by Council	
4/25/2024	*	Committee on Technology	Hearing Held by Committee	
4/25/2024	*	Committee on Technology	Laid Over by Committee	

Int. No. 588

By Council Members Dinowitz, Louis, Riley, Joseph, Brewer, Ung, Sanchez and Menin

A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for service requests or complaints

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-308 to read as follows:

§ 23-308 Service requests or complaints by video or photograph. Any website or mobile device application used by the 311 customer service center for the intake of 311 requests from the public shall be capable of receiving image and video data in connection with all requests for service or complaints other than those relating to housing. Such data shall be transmitted to an agency as appropriate and be made available to inspectors or other relevant persons within such agencies.

§ 2. This local law takes effect 120 days after it becomes law.

Session 13

LS #8555

1/11/24

Session 12

SIL

LS #8555

8/10/22