



Legislation Details (With Text)

File #: Int 0485-2024 **Version:** * **Name:** Requiring the 311 customer service center to provide assistance relating to affordable internet programs.

Type: Introduction **Status:** Laid Over in Committee
In control: Committee on Technology

On agenda: 2/28/2024

Enactment date: **Enactment #:**

Title: A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to provide assistance relating to affordable internet programs

Sponsors:

Indexes:

Attachments: 1. Summary of Int. No. 485, 2. Int. No. 485, 3. February 28, 2024 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 2-28-24, 5. Committee Report 4/25/24, 6. Hearing Testimony 4/25/24, 7. Hearing Transcript 4/25/24, 8. Minutes of the Stated Meeting - February 28, 2024

Date	Ver.	Action By	Action	Result
2/28/2024	*	City Council	Introduced by Council	
2/28/2024	*	City Council	Referred to Comm by Council	
4/25/2024	*	Committee on Technology	Hearing Held by Committee	
4/25/2024	*	Committee on Technology	Laid Over by Committee	

Int. No. 485

By Council Members Won, Gutiérrez, Menin, Brewer, Hanif, Ung, Louis, Restler and Schulman

A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to provide assistance relating to affordable internet programs

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-308 to read as follows:

§ 23-308 Affordable internet programs. a. Definitions. As used in this section, the term “affordable internet program” means a program that provides discounts to households to help pay for broadband internet service or internet connected devices.

b. The 311 customer service center shall provide assistance relating to affordable internet programs to individuals who call the 311 customer service center. Such assistance shall include, but need not be limited to,

providing information on affordable internet programs, including eligibility requirements for such programs, and instructions on how to apply for affordable internet programs.

§ 2. This local law takes effect 30 days after it becomes law.

Session 13
LS # 9305
1/19/2024

Session 12
JEF
LS # 9305
7/11/2022 8:28am