



Legislation Details (With Text)

File #:	Int 0238-2024	Version:	*	Name:	Establishing a technical support program for older adults.
Type:	Introduction	Status:		In control:	Committee
					Committee on Aging
On agenda:	2/28/2024				
Enactment date:		Enactment #:			
Title:	A Local Law to amend the administrative code of the city of New York, in relation to establishing a technical support program for older adults				
Sponsors:	Crystal Hudson, Gale A. Brewer, Linda Lee, Jennifer Gutiérrez, Tiffany Cabán, Kalman Yeger, Farah N. Louis, Shaun Abreu, Amanda Farías, Carmen N. De La Rosa, Lynn C. Schulman, Shahana K. Hanif, Sandra Ung, James F. Gennaro				
Indexes:					
Attachments:	1. Summary of Int. No. 238, 2. Int. No. 238, 3. February 28, 2024 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 2-28-24				

Date	Ver.	Action By	Action	Result
2/28/2024	*	City Council	Introduced by Council	
2/28/2024	*	City Council	Referred to Comm by Council	

Int. No. 238

By Council Members Hudson, Brewer, Lee, Gutiérrez, Cabán, Yeger, Louis, Abreu, Farías, De La Rosa, Schulman, Hanif, Ung and Gennaro

A Local Law to amend the administrative code of the city of New York, in relation to establishing a technical support program for older adults

Be it enacted by the Council as follows:

Section 1. Chapter 2 of title 21 of the administrative code of the city of New York is amended by adding a new section 21-210 to read as follows:

§ 21-210 Technical support program for older adults. a. By no later than December 1, 2024, the commissioner, in collaboration with the commissioner of information technology and telecommunications and any relevant stakeholders deemed necessary by the mayor, shall develop a technical support program to serve older adults. Such program shall be offered at no cost and shall, at minimum, include the following:

1. Providing technical support related to the use of computers to the extent possible;

2. Providing technical support related to the use of phones;
3. Accessing and navigating telehealth services; and
4. Providing contact information for the technical support team associated with the device.

b. The program established pursuant to subdivision a of this section shall be made available in all designated citywide languages as defined in section 23-1101.

§ 2. This local law takes effect immediately.

Session 13

LS #9254, 9435 and 10816

1/22/2024

Session 12

IB

LS #9254, 9435 and 10816

1/5/2023