



Legislation Details (With Text)

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Title: A Local Law to amend the administrative code of the city of New York, in relation to establishing a technical support program for older adults

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Attachments: 1. Summary of Int. No. 945, 2. Int. No. 945, 3. March 2, 2023 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 3-2-23, 5. Minutes of the Stated Meeting - March 2, 2023, 6. Committee Report 4/19/23, 7. Hearing Testimony 4/19/23, 8. Hearing Transcript 4/19/23

Date	Ver.	Action By	Action	Result
2/23/2023	*	City Council	Introduced by Council	
3/2/2023	*	City Council	Referred to Comm by Council	
4/19/2023	*	Committee on Aging	Hearing Held by Committee	
4/19/2023	*	Committee on Aging	Laid Over by Committee	
4/19/2023	*	Committee on General Welfare	Hearing Held by Committee	
4/19/2023	*	Committee on General Welfare	Laid Over by Committee	
4/19/2023	*	Subcommittee on Senior Centers and Food Insecurity	Hearing Held by Committee	
4/19/2023	*	Subcommittee on Senior Centers and Food Insecurity	Laid Over by Subcommittee	
12/31/2023	*	City Council	Filed (End of Session)	

Int. No. 945

By Council Members Hudson, Brewer, Lee, Gutiérrez, Cabán, Yeger, Louis, Richardson Jordan, Abreu, Hanif, Farías, De La Rosa, Schulman, Holden, Riley and Ung

A Local Law to amend the administrative code of the city of New York, in relation to establishing a technical support program for older adults

Be it enacted by the Council as follows:

Section 1. Chapter 2 of title 21 of the administrative code of the city of New York is amended by adding a new section 21-210 to read as follows:

§ 21-210 Technical support program for older adults. a. By no later than December 1, 2024, the commissioner, in collaboration with the commissioner of information technology and telecommunications and any relevant stakeholders deemed necessary by the mayor, shall develop a technical support program to serve older adults.

Such program shall be offered at no cost and shall, at minimum, include the following:

1. Providing technical support related to the use of computers to the extent possible;
2. Providing technical support related to the use of phones;
3. Accessing and navigating telehealth services; and
4. Providing contact information for the technical support team associated with the device.

b. The program established pursuant to subdivision a of this section shall be made available in all designated citywide languages as defined in section 23-1101.

§ 2. This local law takes effect immediately.

IB
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