

## The New York City Council

## **Legislation Details**

File #: Int 0753-2022 Version: \* Name: Requiring the 311 customer service center to

conduct customer satisfaction surveys after each 311 call intake is closed and to publish agency

report cards

Type: Introduction Status: Filed (End of Session)

**In control:** Committee on Governmental Operations

On agenda: 10/12/2022

Enactment date: Enactment #:

Title: A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311

customer service center to conduct customer satisfaction surveys after each 311 call intake is closed

and to publish agency report cards

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Indexes: Report Required

Attachments: 1. Summary of Int. No. 753, 2. Int. No. 753, 3. October 12, 2022 - Stated Meeting Agenda, 4. Hearing

Transcript - Stated Meeting 10-12-22, 5. Minutes of the Stated Meeting - October 12, 2022

Date	Ver.	Action By	Action	Result
10/12/2022	*	City Council	Introduced by Council	
10/12/2022	*	City Council	Referred to Comm by Council	
12/31/2023	*	City Council	Filed (End of Session)	