



## Legislation Details

**File #:** Int 0206-2022 **Version:** A **Name:** Requiring the commissioner of information technology and telecommunications to report on wait times for the 311 customer service center to connect callers to an interpreter.

**Type:** Introduction **Status:** Enacted  
**In control:** Committee on Technology

**On agenda:** 4/14/2022

**Enactment date:** 10/30/2022 **Enactment #:** 2022/096

**Title:** A Local Law to amend the administrative code of the city of New York, in relation to requiring the commissioner of information technology and telecommunications to report on wait times for the 311 customer service center to connect callers to an interpreter

**Sponsors:** Sandra Ung, Rita C. Joseph, Tiffany Cabán, Althea V. Stevens, Shahana K. Hanif, Gale A. Brewer, Eric Dinowitz, Julie Won, Christopher Marte, Shaun Abreu, Nantasha M. Williams, Alexa Avilés, Carmen N. De La Rosa, Keith Powers, Crystal Hudson, Linda Lee, Farah N. Louis, Julie Menin, Pierina Ana Sanchez, Kevin C. Riley, Sandy Nurse, Marjorie Velázquez, Mercedes Narcisse, James F. Gennaro

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**Attachments:** 1. Summary of Int. No. 206-A, 2. Summary of Int. No. 206, 3. Int. No. 206, 4. April 14, 2022 - Stated Meeting Agenda, 5. Hearing Transcript - Stated Meeting 4-14-22, 6. Minutes of the Stated Meeting - April 14, 2022, 7. Committee Report 6/30/22, 8. Hearing Testimony 6/30/22, 9. Hearing Transcript 6/30/22, 10. Proposed Int. No. 206-A - 9/8/22, 11. Committee Report 9/29/22, 12. Hearing Transcript 9/29/22, 13. Committee Report - Stated Meeting, 14. September 29, 2022 - Stated Meeting Agenda, 15. Hearing Transcript - Stated Meeting 9-29-22, 16. Minutes of the Stated Meeting - September 29, 2022, 17. Int. No. 206-A (FINAL), 18. Fiscal Impact Statement, 19. Legislative Documents - Letter to the Mayor, 20. Local Law 96

Date	Ver.	Action By	Action	Result
4/14/2022	*	City Council	Introduced by Council	
4/14/2022	*	City Council	Referred to Comm by Council	
6/30/2022	*	Committee on Technology	Hearing Held by Committee	
6/30/2022	*	Committee on Technology	Laid Over by Committee	
6/30/2022	*	Committee on Governmental Operations	Hearing Held by Committee	
6/30/2022	*	Committee on Governmental Operations	Laid Over by Committee	
6/30/2022	*	Committee on Public Housing	Hearing Held by Committee	
6/30/2022	*	Committee on Public Housing	Laid Over by Committee	
9/29/2022	*	Committee on Technology	Hearing Held by Committee	
9/29/2022	*	Committee on Technology	Amendment Proposed by Comm	
9/29/2022	*	Committee on Technology	Amended by Committee	
9/29/2022	A	Committee on Technology	Approved by Committee	Pass
9/29/2022	A	City Council	Approved by Council	Pass
9/29/2022	A	City Council	Sent to Mayor by Council	

10/30/2022	A	Administration	City Charter Rule Adopted
10/31/2022	A	City Council	Returned Unsigned by Mayor