



Legislation Details (With Text)

File #: Res 0181-2002 **Version:** * **Name:** Metrocards, Expiration Dates, Explanation

Type: Resolution **Status:** Filed

In control: Committee on Transportation

On agenda: 4/10/2002

Enactment date: **Enactment #:**

Title: Resolution calling upon the Metropolitan Transportation Authority to issue public service messages and post signs clearly explaining the different meanings of the expiration dates under its Metrocard program at Metrocard point of sales locations as well as in any other manner that the Metropolitan Transportation Authority deems appropriate, and also post such information on each Metrocard.

Sponsors:

Indexes:

Attachments:

Date	Ver.	Action By	Action	Result
4/10/2002	*	City Council	Introduced by Council	
4/10/2002	*	City Council	Referred to Comm by Council	
12/31/2003	*	City Council	Filed (End of Session)	

Res. No. 181

Resolution calling upon the Metropolitan Transportation Authority to issue public service messages and post signs clearly explaining the different meanings of the expiration dates under its Metrocard program at Metrocard point of sales locations as well as in any other manner that the Metropolitan Transportation Authority deems appropriate, and also post such information on each Metrocard.

By Council Members Lopez, Quinn, Avella, Clarke and Nelson

Whereas, The Metrocards sold by the Metropolitan Transportation Authority have expiration dates and customers can lose money if they do not understand the meaning of the expiration date; and

Whereas, The meaning of the expiration date differs with the different kinds of Metrocards; and

Whereas, With the unlimited-use Metrocards, the Metropolitan Transportation Authority clearly explains that a card is no longer usable and has no value after the expiration date; and

Whereas, The expiration date does not have the same meaning for pay-per-ride Metrocards; and

Whereas, To prevent the public from discarding valuable Metrocards, the Metropolitan Transportation Authority should advise the public that they do not have to discard pay-per-ride Metrocards after the expiration date because the expired card may be exchanged for a new one by a subway token clerk; and

Whereas, The public should also be told that they have only twelve months to exchange the expired pay-per-ride card for a new one, otherwise they will lose all of their money; and

Whereas, The need to explain these rules never goes away as innumerable New Yorkers live and work in the same neighborhood or for other reasons seldom use mass transit; and

Whereas, Millions of people visit New York City each year, and they are not likely to understand the Metrocard system without public education; and

Whereas, The need for public education about Metrocard use is constant and never goes away; now, therefore, be it

Resolved, That the Metropolitan Transportation Authority issue public service messages and post signs clearly explaining the different meanings of the expiration dates under its Metrocard program at Metrocard point of sales locations as well as in any other manner that the Metropolitan Transportation Authority deems appropriate, and also post such information on each Metrocard.

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