The New York City Council

Legislation Details

File #: Int 1832-2019 Version: B Requiring 311 to notify each agency when a request Name:

> for service or complaint has not been closed within the number of days specified by such agency's

service level agreement.

Status: Enacted Type: Introduction

> In control: Committee on Governmental Operations

On agenda: 12/19/2019

Enactment date: 2/28/2021 Enactment #: 2021/020

Title: A Local Law to amend the administrative code of the city of New York, in relation to requiring 311 to

notify each agency when a request for service or complaint has not been closed within the number of

days specified by such agency's service level agreement

Fernando Cabrera, Farah N. Louis, Justin L. Brannan, Ben Kallos, Diana I. Ayala, Kalman Yeger, Sponsors:

Adrienne E. Adams, Stephen T. Levin, Carlina Rivera, Eric A. Ulrich

Indexes:

1. Summary of Int. No. 1832-B, 2. Summary of Int. No. 1832-A, 3. Summary of Int. No. 1832, 4. Int. Attachments:

> No. 1832, 5. December 19, 2019 - Stated Meeting Agenda with Links to Files, 6. Hearing Transcript -Stated Meeting 12-19-19, 7. Minutes of the Stated Meeting - December 19, 2019, 8. Committee Report 1/21/20, 9. Hearing Testimony 1/21/20, 10. Hearing Transcript 1/21/20, 11. Proposed Int. No. 1832-A - 1/27/20, 12. Proposed Int. No. 1832-B - 1/21/21, 13. Committee Report 1/28/21, 14. Hearing Transcript 1/28/21, 15. Committee Report - Stated Meeting, 16. January 28, 2021 - Stated Meeting Agenda with Links to Files, 17. Hearing Transcript - Stated Meeting 1-28-21, 18. Minutes of the Stated Meeting - January 28, 2021, 19. Int. No. 1832-B (FINAL), 20. Fiscal Impact Statement, 21. Legislative

Documents - Letter to the Mayor, 22. Local Law 20

Date	Ver.	Action By	Action	Result
12/19/2019	*	City Council	Introduced by Council	
12/19/2019	*	City Council	Referred to Comm by Council	
1/21/2020	*	Committee on Governmental Operations	Hearing Held by Committee	
1/21/2020	*	Committee on Governmental Operations	Amendment Proposed by Comm	
1/21/2020	*	Committee on Governmental Operations	Laid Over by Committee	
1/21/2020	*	Committee on Technology	Hearing Held by Committee	
1/21/2020	*	Committee on Technology	Amendment Proposed by Comm	
1/21/2020	*	Committee on Technology	Laid Over by Committee	
1/28/2021	*	Committee on Governmental Operations	Hearing Held by Committee	
1/28/2021	*	Committee on Governmental Operations	Amendment Proposed by Comm	
1/28/2021	*	Committee on Governmental Operations	Amended by Committee	
1/28/2021	В	Committee on Governmental Operations	Approved by Committee	Pass
1/28/2021	В	City Council	Approved by Council	Pass

File #: Int 1832-2019, Version: B

1/28/2021BCity CouncilSent to Mayor by Council2/28/2021BAdministrationCity Charter Rule Adopted3/1/2021BCity CouncilReturned Unsigned by Mayor