



Legislation Details (With Text)

**File #:** Int 1755-2019 **Version:** A **Name:** Assessment of the 311 service request intake map.  
**Type:** Introduction **Status:** Enacted  
**In control:** Committee on Technology

**On agenda:** 10/17/2019

**Enactment date:** 6/12/2021 **Enactment #:** 2021/066

**Title:** A Local Law in relation to an assessment of the 311 service request intake map

**Sponsors:** Robert F. Holden, Mark Gjonaj, Farah N. Louis, Helen K. Rosenthal, Kevin C. Riley, Inez D. Barron, James F. Gennaro, Kalman Yeger

**Indexes:** Report Required

**Attachments:** 1. Summary of Int. No. 1755-A, 2. Summary of Int. No. 1755, 3. Int. No. 1755, 4. October 17, 2019 - Stated Meeting Agenda with Links to Files, 5. Hearing Transcript - Stated Meeting 10-17-19, 6. Minutes of the Stated Meeting - October 17, 2019, 7. Committee Report 9/8/20, 8. Hearing Testimony 9/8/20 (DOITT), 9. Hearing Testimony 9/8/20 (NYPD), 10. Hearing Testimony 9/8/20 (Public Advocate), 11. Hearing Transcript 9/8/20, 12. Proposed Int. No. 1755-A - 5/11/21, 13. Committee Report 5/12/21, 14. Hearing Transcript 5/12/21, 15. Committee Report - Stated Meeting, 16. May 12, 2021 - Stated Meeting Agenda with Links to Files, 17. Hearing Transcript - Stated Meeting 5-12-21, 18. Minutes of the Stated Meeting - May 12, 2021, 19. Int. No. 1755-A (FINAL), 20. Fiscal Impact Statement, 21. Legislative Documents - Letter to the Mayor, 22. Local Law 66

Date	Ver.	Action By	Action	Result
10/17/2019	*	City Council	Introduced by Council	
10/17/2019	*	City Council	Referred to Comm by Council	
9/8/2020	*	Committee on Technology	Hearing Held by Committee	
9/8/2020	*	Committee on Technology	Laid Over by Committee	
9/8/2020	*	Committee on Fire and Emergency Management	Hearing Held by Committee	
9/8/2020	*	Committee on Fire and Emergency Management	Laid Over by Committee	
5/12/2021	*	Committee on Technology	Hearing Held by Committee	
5/12/2021	*	Committee on Technology	Amendment Proposed by Comm	
5/12/2021	*	Committee on Technology	Amended by Committee	
5/12/2021	A	Committee on Technology	Approved by Committee	Pass
5/12/2021	A	City Council	Approved by Council	Pass
5/12/2021	A	City Council	Sent to Mayor by Council	
6/12/2021	A	Administration	City Charter Rule Adopted	
6/14/2021	A	City Council	Returned Unsigned by Mayor	

Int. No. 1755-A

By Council Members Holden, Gjonaj, Louis, Rosenthal, Riley, Barron, Gennaro and Yeger

A Local Law in relation to an assessment of the 311 service request intake map

Be it enacted by the Council as follows:

Section 1. Assessment of 311 service request intake map. a. Definitions. For the purposes of this section, the following terms have the following meanings:

311 service request intake map. The term “311 service request intake map” means an interactive map accessible through any website or mobile device application used by the 311 customer service center for the intake of 311 requests for service or complaints.

Department. The term “department” means the department of information technology and telecommunications.

b. The department shall conduct an assessment of the 311 service request intake map to determine the feasibility of improving the location accuracy of the 311 service request intake map.

c. No later than one year after the effective date of this local law, the department shall submit to the council a report of the results of the assessment conducted pursuant to subdivision b of this section.

§ 2. This local law takes effect immediately and is deemed repealed upon the submission of the report required pursuant to subdivision c of section 1 of this local law.

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