



Legislation Details (With Text)

File #: Res 0109-2018 **Version:** * **Name:** MTA to extend the "Balance-Protection Program" to pay-per-ride MetroCards.

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On agenda: 1/31/2018

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Title: Resolution calling on the Metropolitan Transportation Authority ("MTA") to extend the "Balance-Protection Program" to pay-per-ride MetroCards

Sponsors: Deborah L. Rose, Justin L. Brannan

Indexes:

Attachments: 1. January 31, 2018 - Stated Meeting Agenda, 2. Minutes of the Stated Meeting - January 31, 2018, 3. Hearing Transcript - Stated Meeting 01-31-2018

Date	Ver.	Action By	Action	Result
1/31/2018	*	City Council	Introduced by Council	
1/31/2018	*	City Council	Referred to Comm by Council	

Res. No. 109

Resolution calling on the Metropolitan Transportation Authority ("MTA") to extend the "Balance-Protection Program" to pay-per-ride MetroCards

By Council Members Rose and Brannan

Whereas, In 1997, the MTA upgraded its fare payment system by introducing the MetroCard to replace tokens; and

Whereas, According to the most recent statistics released by the MTA, for the month of September 2017, MetroCards were used in 97.8 percent of fares paid; and

Whereas, MetroCards offer subway and bus riders benefits including free transfers and fare discounts; and

Whereas, A major benefit offered to MetroCard users is the "Balance-Protection Program", which protects MetroCard purchasers against theft or loss; and

Whereas, The "Balance-Protection Program" is available only on 7-day and 30-day unlimited MetroCards purchased with a debit or credit card; and

Whereas, Under this program MetroCard purchasers who used a debit or credit card can file a claim

with the MTA for theft or loss of their MetroCard receive a pro-rata refund for the remaining balance; and

Whereas, This valuable program is not available on pay-per-ride MetroCards; and

Whereas, While the unlimited MetroCard arguably offers maximum convenience and potentially the most savings, only 51.9 percent of MetroCards purchased during September 2017 were unlimited; and

Whereas, Almost half of purchasers lack this important protection offered to unlimited MetroCard users; now, therefore, be it

Resolved, That the Council of the City of New York calls upon the Metropolitan Transportation Authority ("MTA") to extend the "Balance-Protection Program" to pay-per-ride MetroCards.

GZ
LS# 1897 / Res. No. 389/2014
December 4, 2017
LS# 93