



Legislation Details (With Text)

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Title: A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for service requests or complaints

Sponsors: Peter A. Koo, Margaret S. Chin, Stephen T. Levin

Indexes: Oversight

Attachments: 1. Summary of Int. No. 1738, 2. Int. No. 1738, 3. October 17, 2017 - Stated Meeting Agenda with Links to Files, 4. Hearing Transcript - Stated Meeting 10-17-17

Date	Ver.	Action By	Action	Result
10/17/2017	*	City Council	Introduced by Council	
10/17/2017	*	City Council	Referred to Comm by Council	
12/31/2017	*	City Council	Filed (End of Session)	

Int. No. 1738

By Council Members Koo, Chin and Levin

A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for service requests or complaints

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-304 to read as follows:

§ 23-304 Service requests or complaints by video or photograph. Any website or mobile device application used by the 311 customer service center for the intake of 311 requests from the public shall be capable of receiving image and video data in connection with all requests for service or complaints other than those relating to housing. Such data shall be transmitted to an agency as appropriate and be made available to inspectors or other relevant persons within such agencies.

§ 2. This local law takes effect 120 days after it becomes law.

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