

The New York City Council

## Legislation Details (With Text)

File #: Type:		816-2015 duction	Version:	*	Name: Status:	Requiring the Commission on He evaluate its tracking system, and policy and procedure to handle of concerning human rights violation Filed (End of Session)	develop a formal complaints
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					In control:	Committee on Civil Rights	
On agenda:	6/10/	/2015					
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By Council Members Mealy, Eugene, Johnson, Mendez, Richards and Rosenthal

A Local Law in relation to requiring the Commission on Human Rights to evaluate its tracking system, and develop a formal policy and procedure to handle complaints concerning human rights violations

## Be it enacted by the Council as follows:

Section 1. Evaluating and formalizing a policy and procedure for tracking human rights complaints. The commission on human rights shall evaluate its system for tracking and processing complaints the commission receives pursuant to title eight of the administrative code of the city of New York. Such evaluation shall include an assessment of any delays in processing and responding to such complaints, and shall include, but not be limited to, an assessment of the commission's current complaint tracking system ("CTS") and any inadequate or erroneous data fields within the CTS. Such evaluation shall commence 120 days after the enactment of this local law and shall continue for a six month period. Upon the completion of such evaluation, the commission

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shall develop a formal written policy and operating procedure which shall reflect the findings of such evaluation and include, but not be limited to, plans for a modified or replacement CTS to process and respond to complaints more expeditiously and effectively. Within one hundred and twenty days of the completion of the evaluation required by this local law, the Commission shall submit such formal written policy and operating procedure to the Mayor and the Council.

§ 2. This local law shall take effect immediately upon enactment.

ASB LS 4365 5-5-2015