



Legislation Details

**File #:** Int 0822-2024 **Version:** \* **Name:** Requiring the 311 customer service center to indicate that an agency is unable to respond to a service request or complaint and implement protocols providing proof of action.

**Type:** Introduction **Status:** Committee  
**In control:** Committee on Technology

**On agenda:** 4/18/2024

**Enactment date:** **Enactment #:**

**Title:** A Local Law to amend the administrative code of the city of New York, in relation to requiring the 311 customer service center to indicate that an agency is unable to respond to a service request or complaint and implement protocols providing proof of action

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**Indexes:**

**Attachments:** 1. Summary of Int. No. 822, 2. Int. No. 822, 3. April 18, 2024 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 4-18-24, 5. Committee Report 4/25/24, 6. Hearing Testimony 4/25/24, 7. Hearing Transcript 4/25/24

Date	Ver.	Action By	Action	Result
4/18/2024	*	City Council	Introduced by Council	
4/18/2024	*	City Council	Referred to Comm by Council	
4/25/2024	*	Committee on Technology	Hearing Held by Committee	
4/25/2024	*	Committee on Technology	Laid Over by Committee	