The New York City Council

Legislation Text

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A Local Law to amend the administrative code of the city of New York, in relation to requiring text to 911 and next generation 911 to be available in the designated citywide languages

Be it enacted by the Council as follows:

Section 1. Chapter 1 of title 10 of the administrative code of the city of New York is amended by adding a new section 10-174.1 to read as follows:

§ 10-174.1 Text to 911 and next generation 911 language access. a. Definitions. For the purposes of this section, the following terms have the following meanings:

Designated citywide languages. The term "designated citywide languages" has the same meaning ascribed to such term in subdivision a of section 23-1101.

Next generation 911. The term "next generation 911" has the same meaning ascribed to such term in subdivision a of section 10-174.

Text to 911. The term "text to 911" means an interim service that allows people in need of emergency services to text 911, bridging the gap between the current analog 911 system and next generation 911.

b. Designated citywide languages requirement. Text to 911 and next generation 911 shall be available in the designated citywide languages.

c. Report. No later than one year after the effective date of the local law that added this section, and annually thereafter, the commissioner of information technology and telecommunications, in consultation with the police commissioner and the fire commissioner, shall submit to the mayor and the speaker of the council

and post on the department of information technology and telecommunications website a report regarding the provision of text to 911 and next generation 911 in the designated citywide languages. Such report shall include, but not be limited to, the following:

1. The following information about next generation 911 and text to 911 until the implementation of next generation 911:

(a) The number of designated citywide languages that text to 911 services are provided in;

(b) An explanation regarding why text to 911 is not available in a designated citywide language, if applicable;

(c) The number of unique instances in which an individual used text to 911 and the following information for each such instance:

(1) The date of such instance;

(2) The zip code of such instance; and

(3) The language used in such instance and whether such language is a designated citywide language; and

(d) The plan and the progress on such plan to make next generation 911 available in the designated citywide languages upon its implementation; and

2. The following information regarding next generation 911, upon its implementation:

(a) The number of designated citywide languages that next generation 911 services are provided in;

(b) The number of unique instances in which an individual used next generation 911 and the following information for each such instance:

(1) The date of such instance;

(2) The zip code of such instance; and

(3) The language used in such instance and whether such language is a designated citywide language; and

(c) The plan and the progress on such plan to make next generation 911 available in the designated citywide languages.

§ 2. This local law takes effect 90 days after it becomes law, except that the police commissioner and the commissioner of information technology and telecommunications shall take such measures as are necessary for the implementation of this local law, including the promulgation of rules, before such date.

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