



Legislation Details (With Text)

**File #:** Int 0101-2018 **Version:** \* **Name:** 311 transmitting image and video data for service requests or complaints.  
**Type:** Introduction **Status:** Filed (End of Session)  
**In control:** Committee on Technology  
**On agenda:** 1/31/2018  
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**Title:** A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for service requests or complaints  
**Sponsors:** Peter A. Koo, Robert F. Holden, Kalman Yeger, Eric Dinowitz  
**Indexes:** Oversight  
**Attachments:** 1. Summary of Int. No. 101, 2. Int. No. 101, 3. January 31, 2018 - Stated Meeting Agenda, 4. Hearing Transcript - Stated Meeting 01-31-2018, 5. Minutes of the Stated Meeting - January 31, 2018, 6. Committee Report 10/27/21, 7. Hearing Testimony 10/27/21, 8. Hearing Transcript 10/27/21

Date	Ver.	Action By	Action	Result
1/31/2018	*	City Council	Introduced by Council	
1/31/2018	*	City Council	Referred to Comm by Council	
10/27/2021	*	Committee on Technology	Hearing Held by Committee	
10/27/2021	*	Committee on Technology	Laid Over by Committee	
12/31/2021	*	City Council	Filed (End of Session)	

Int. No. 101

By Council Members Koo, Holden, Yeger and Dinowitz

A Local Law to amend the administrative code of the city of New York, in relation to 311 transmitting image and video data for service requests or complaints

Be it enacted by the Council as follows:

Section 1. Chapter 3 of title 23 of the administrative code of the city of New York is amended by adding a new section 23-304 to read as follows:

§ 23-304 Service requests or complaints by video or photograph. Any website or mobile device application used by the 311 customer service center for the intake of 311 requests from the public shall be capable of receiving image and video data in connection with all requests for service or complaints other than those relating to housing. Such data shall be transmitted to an agency as appropriate and be made available to

inspectors or other relevant persons within such agencies.

§ 2. This local law takes effect 120 days after it becomes law.

PLS - PLS  
LS 11394/Int. 1738-2017  
LS 604  
12/26/17