



New York City; and

Whereas, The closing of the Call Center would take jobs from an experienced and diverse workforce of New York City residents in order to relocate those positions upstate; and

Whereas, According to a supervising labor services representative of the Call Center, many of these workers are minorities, including over 100 African-Americans, 70 Latinos, 18 Asians and 56 persons of Arabic, Slavic or Jewish heritage; and

Whereas, The employees of the Call Center serve a diverse community with unique needs by providing bilingual services as well as local knowledge; and

Whereas, The employees of the Call Center worked long hours in response to the needs of New York City's workers in the aftermath of 9/11; and

Whereas, This proposed closure would eliminate the only Unemployment Telephone Claims Center located in New York City; and

Whereas, In addition, the Call Center is located in an area severely depressed by the attacks of 9/11, and its relocation would be a blow to the local economy and counter-productive to Governor Pataki's pledge to revive lower Manhattan; and

Whereas, There is no proof that closing the Call Center would provide savings, considering the loss of jobs, including bi-lingual positions, and the economic toll on lower Manhattan that such closing would cause; now, therefore, be it

Resolved, That the Council of the City of New York calls upon Governor Pataki and the New York State Department of Labor to keep open the Unemployment Telephone Claims Center in lower Manhattan.