

1 COMMITTEE ON WOMEN AND GENDER EQUITY JOINTLY WITH  
2 COMMITTEE ON HEALTH AND COMMITTEE ON HOSPITALS 1

3 CITY COUNCIL  
4 CITY OF NEW YORK

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6 TRANSCRIPT OF THE MINUTES

7 Of the  
8 COMMITTEE ON WOMEN AND GENDER EQUITY  
9 JOINTLY WITH COMMITTEE ON HEALTH AND  
10 COMMITTEE ON HOSPITALS

11 ----- X

12 December 7, 2020  
13 Start: 10:08 a.m.  
14 Recess: 4:17 p.m.

15 HELD AT: REMOTE HEARING

16 B E F O R E: Helen K. Rosenthal,  
17 Chairperson for Committee on Women  
18 and Gender Equity

19 Mark Levine,  
20 Chairperson for Committee on  
21 Health

22 Carlina Rivera,  
23 Chairperson for Committee on  
24 Hospitals

25 COUNCIL MEMBERS:

Diana Ayala  
Laurie A. Cumbo  
Ben Kallos  
Brad S. Lander  
Adrienne E. Adams  
Alicka Ampry-Samuel  
Inez Barron  
Andrew Cohen  
Mathieu Eugene  
Vanessa Gibson  
Robert Holden

1 COMMITTEE ON WOMEN AND GENDER EQUITY JOINTLY WITH  
COMMITTEE ON HEALTH AND COMMITTEE ON HOSPITALS 2

2 COUNCIL MEMBERS (CONT.):

3 Farah N. Louis  
4 Keith Powers  
5 Deborah Rose  
6 Alan Maisel

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2 A P P E A R A N C E S

3 Jacqueline Ebanks  
4 Executive Director from the Commission on Gender  
Equity or CGE

5 Estelle Raboni  
6 MPHMCHEs Acting Assistant Commissioner from the  
7 Bureau of Maternal, Infant and Reproductive  
Health at the New York City Department of Health  
8 and Mental Hygiene or DOHMH

9 Dr. Wendy Wilcox Clinical Service Line Lead from  
10 Maternal Mortality Reduction at the New York City  
Health + Hospitals

11 Bruce McIntyre III  
12 Save A Rose Foundation

13 Nonkululeko Tyehemba  
14 Certified Nurse Midwife

15 Lorraine Ryan  
16 Senior Vice President at the Greater New York  
Hospital Association

17 Emily Frankel  
18 Government Affairs Manager for Nurse Family  
Partnership

19 Maryam Mohammad-Miller  
20 Government Relations Manager at Planned  
21 Parenthood of Greater New York.

22 Danielle Castaldi-Micca  
23 Vice President of Political and Government  
Affairs at the National Institute for  
24 Reproductive Health

3 A P P E A R A N C E S (CONT.)

4 Denise Bolds  
5 Native New Yorker and a Hospital Doula

6 Debra Lesane  
7 Director of Programs at Career of Young Women's  
8 Health Association

9 Eugenia Montesinos  
10 Midwife at Metropolitan Hospital

11 Neelu Shruti  
12 Birth Advocate in New York City

13 Myla Floris[SP?]  
14 Working with Annette Perel, a Community Member of  
15 the Birth Doula's and Birth Workers

16 Patricia Loftman  
17 Certified Nurse Midwife, Fellow of the American  
18 College of Nurse Midwives

19 Tricia Shimamura  
20 Proud woman of color, Social Worker, wife and mom

21 Thamar Innocent  
22 Birth Worker

23  
24  
25

2 SERGEANT LUGO: Cloud recording good.

3 SERGEANT ?: Back up is rolling.

4 SERGEANT LEONARDO: Okay, Sergeant Martinez.

5 SERGEANT MARTINEZ: Good Morning and welcome to  
6 today's remote New York City Council hearing of the  
7 Committee on Women and Gender Equity jointly with the  
8 Committee on Health and the Committee on Hospitals.

9 At this time, would all panelists please turn on  
10 their video. To minimize disruption, please silence  
11 your electronic devices. If you wish to submit  
12 testimony, you may do so via email at the following  
13 address, [testimony@council.nyc.gov](mailto:testimony@council.nyc.gov),  
14 [testimony@council.nyc.gov](mailto:testimony@council.nyc.gov).

15 Thank you for your cooperation. Chair's, we are  
16 ready to begin.

17 CHAIRPERSON ROSENTHAL: [GAVEL] Good morning and  
18 thank you for joining today's Committee's on Women  
19 and Gender Equity, Health and Hospitals Virtual  
20 Hearing on Maternal Mortality and Morbidity in New  
21 York City. I am Council Member Helen Rosenthal,  
22 Chair of the Committee on Women and Gender Equity.  
23 My pronouns are she, her, hers and I want to start by  
24 thanking everyone who came out here to testify today.

25

3 Maternal mortality and morbidity is one of the  
4 greatest public health crisis in the country. Yet as  
5 a City we have been late to address what Black and  
6 Brown communities and many community-based  
7 organizations have been sounding the alarm on for  
8 decades.

9 So, I want to start by saying that while there  
10 are dedicated people working in hospitals in the  
11 City's Department of Health, some of you here today  
12 are doing your best and we appreciate that. But as a  
13 whole, as a City, we are failing and it is because of  
14 racism in all its forms, structural, environmental,  
15 direct and implicit.

16 Even after recent efforts to close the gap, the  
17 latest data still shows that Black and Brown giving  
18 birth in New York City are 8-12 times. That's at  
19 least 800 more likely to die than their White  
20 counterparts. And this is death exclusively, not to  
21 mention the thousands of cases in which people almost  
22 die of childbirth related causes.

23 Moreover, Black infants in the City are also  
24 three times more likely to die than White newborns.  
25 A gap that is nearly 50 percent greater than the  
national average. This committee last held a hearing

1  
2 on maternal mortality in New York City in June 2018,  
3 when we heard two bills that have become law, both  
4 demand accountability.

5 The first, Local Law 187 requires DOHMH to assess  
6 the needs of pregnant people and the availability of  
7 Doula's to meet those needs, then produce a plan for  
8 increasing access to Doula's. DOHMH must also  
9 release an annual report with known organizations  
10 that provide Doula services and training and the  
11 information on areas on the City that experience  
12 disproportionately high rates of maternal mortality,  
13 infant mortality and other poor birth outcomes.

14 And second, Local Law 188 of 2018, which requires  
15 DOHMH to expand the City's annual reporting on  
16 maternal mortality and morbidity with additional  
17 reporting and a five year report. The law also  
18 codified the Maternal Mortality and Morbidity Review  
19 Committee M3RC and required DOHMH to post information  
20 on the disciplines represented by the members of the  
21 M3RC with the indication that more people with lived  
22 experiences should be on the Committee like Doula's,  
23 midwives and those who have experienced near death  
24 encounters.

3 The 2019 report gave us information on the 2016  
4 mortality rate, 37 people died in childbirth in 2016.  
5 The 2020 report has not come in yet and we look  
6 forward to that data. Because of delays in  
7 reporting, we won't know the number for 2020 for some  
8 time which drives home a sobering point. We know  
9 very little about the experience people have had  
10 giving birth during COVID-19. The little we do know  
11 comes from the press and it is terrifying. We know  
12 that several women have died in childbirth since  
13 COVID, including Amber Isaac. A 26-year-old Black  
14 woman who left us a chilling final message about her  
15 experience with healthcare while pregnant just four  
16 days before she died.

17 We know that for a period of time, people giving  
18 birth in hospitals were without birthing partners and  
19 so, they didn't have anyone to advocate for them. To  
20 witness any mistreatment or just give support.

21 Today, we would like to learn more about how  
22 rates of maternal mortality and morbidity have been  
23 impacted by COVID-19 and as well, how the City is  
24 addressing, has addressed and is addressing factors  
25 that threaten to further exacerbate racial inequities



3 among birthing people and what steps the City plans  
4 to take to improve these outcomes.

5 As we all know, statistics only tell part of the  
6 story. We desperately rely on your stories. The  
7 qualitative data that is your lived experiences. If  
8 you or a loved on have had inappropriate experience  
9 in the New York City medical system, we urge you to  
10 submit written testimony which you can do on the  
11 record for this hearing until Thursday at 10 a.m. by  
12 sending it to [testimony@council.nyc.gov](mailto:testimony@council.nyc.gov).

13 Finally, the Committee's will be hearing several  
14 pieces of legislation today that my colleagues will  
15 discuss, including Intro. Number 2017 related to  
16 visitation policy guidelines for hospitals during  
17 public health emergencies like COVID-19. Intro.  
18 Number 2042 related to expanding access to resources  
19 by posting information about midwives online.

20 Resolution 1239 related to making Doula's more  
21 accessible to individuals with Medicaid and those  
22 without health insurance and Resolution 1408, which I  
23 am proud to be the prime sponsor on related to state  
24 legislation on the accreditation approval and  
25 operation of midwifery birth centers.

3 Thank you to my colleagues, Council Member Levine  
4 and Carlina Rivera for Co-Chairing this hearing and  
5 to all of the Doula's, mother's, father's advocates  
6 of every stripe. Thank you for your tireless work on  
7 this issue. Thank you for joining us and sharing  
8 your experience. As an advocate said at this  
9 morning's rally, the goal is for us to get where we  
10 don't have to hear from broken hearted loved ones.

11 Finally, I would like to thank my team Chief of  
12 Staff Cindy Cardinal, my Legislative Director Madhuri  
13 Shukla as well as Committee Staff for their work in  
14 preparing this hearing, Brenda McKinney Legislative  
15 Counsel, Chloe Rivera Senior Policy Analyst, Monica  
16 Pepple Financial Analyst, Elizabeth Artz[SP?] and  
17 John Valasgo from Community Engagement.

18 And I would now like to acknowledge my colleagues  
19 who have joined us, Council Members Levine, Rivera,  
20 Adams, Council Member Ampry-Samuels, Ayala, Barron,  
21 Cohen, Gibson, Kallos, Holden, Louis, Powers, Maisel,  
22 Council Member Rose and Council Member Eugene. I  
23 will announce more as they arrive and now, I would  
24 like to invite Council Member Rivera, Chair of the  
25 Committee on Hospitals to provide opening remarks.

CHAIRPERSON RIVERA: Thank you so much. Thank you so much. Good morning everyone. Thank you Chair Rosenthal. Thank you Chair Levine for Co-Chairing this hearing with me today. I am Council Member Carlina Rivera, Chair of the Committee on Hospitals and I want to start by thanking everyone present today.

Maternal mortality and morbidity is a topic I care deeply about. We were just joined by almost 100 advocates, birth workers, elected officials and individuals with very, very, tragic experiences who all know that birth justice cannot wait.

Hundreds of years of race based medicine coupled with systemic racism and other forms of oppression have led to stark, desperate health outcomes. To reiterate some of the figures already shared, maternal mortality disproportionately impacts Black women and birthing people with Black people 8-12 times more likely to die when giving birth than their White counterparts in New York City and Latino's with three-times the rate of maternal morbidity compared to White women.

Studies have shown that regardless of educational attainment and income, Black women are still more

likely to die from childbirth than White women.

According to the most recently released City data, while about 25 people in New York City die each year of a pregnancy related cause, approximately 2,800 people experience morbidity or almost die during childbirth. Morbidity disproportionately impacts Black, Latino and other racial and ethnic minority women and birthing people.

The fact that Black women and birthing people are not receiving the care and resources they need to survive childbirth is inexcusable. The fields of gynecology itself is rooted in racism and was only advanced because of the abuse of enslaved Black women.

A recent article from the journal of Minimally Invasive Gynecology notes that after public outcry and response to the murders of George Floyd and Breanna Taylor and others. Over 18 organizations signed the Collective Action Statement against racism in the field of obstetrics and gynecology.

A portion of the statement acknowledged many examples of foundational advances and the specialty of obstetrics in gynecology are rooted in racism and oppression. For example, in the mid-1800's surgical

1  
2 experimentation of James Marion Sims was performed on  
3 enslaved Black women including women; Betsy, Lucy and  
4 Anarca[SP?] who underwent repetitive gynecologic  
5 procedures without consent. This historical context  
6 further highlights how deeply these injustices run  
7 and how rooted health care is in race based medicine  
8 and racism.

9 My Committee along with the Committee's at the  
10 Council have heard from the City and other experts  
11 over the years about the numerous initiatives at the  
12 state and city levels aimed at addressing maternal  
13 mortality and morbidity.

14 I look forward to hearing from the City and  
15 others today about these efforts, as well as our  
16 proposals for new legislation. COVID-19 has had an  
17 enormous impact on maternal health. There are  
18 renewed conversations and efforts around improving  
19 maternal care, such as ensuring access to midwife led  
20 birth centers. Something that is long overdue in New  
21 York City.

22 Intro. Number 2017, legislation I am proud to  
23 sponsor, relates to visitation policy guidelines for  
24 hospitals during public health emergencies such as  
25 COVID-19. During the COVID-19 pandemic there were

1 large gaps in information provided by hospitals to  
2 patients and birth workers regarding visitation  
3 policy, certification barriers and the possibility of  
4 being separated from ones baby.  
5

6 Even though the state has issue guidelines and  
7 guidance permitting a partners and/or support person,  
8 including Doula's to attend the birth of a patient,  
9 we are still hearing about barriers to visitation.  
10 This legislation aims at ensuring the City creates  
11 clear guidelines for such instances, which can help  
12 ensure access to meaningful care.

13 We are also hearing Resolution 1239, which I am  
14 also proud to sponsor, calling on the New York State  
15 legislature to pass and the governor to sign  
16 legislation making Doula's more accessible to  
17 individuals with Medicaid and those without health  
18 insurance.

19 We know that Doula's improve maternal health  
20 outcomes. We know that they are critical in this  
21 fight for equity. The state should work alongside  
22 Doula's as partners to see if we can improve access  
23 to Doula care for those with Medicaid and other forms  
24 of insurance. This is a process that must be lead by  
25

1 those on the ground. All of our actions are to  
2 prevent future and maternal deaths and near deaths.  
3

4 Today, we must center ourselves on the purpose of  
5 the work and we must honor and remember those we have  
6 lost. Amber Isaac, a 26-year-old Black woman, died  
7 on April 21, 2020 shortly after delivering her son at  
8 Montefiore Medical Center in the Bronx. Shaasia  
9 Washington, also a 26-year-old Black woman died on  
10 July 3, 2020 during childbirth at Woodhull Hospital.

11 Pandel Lezzer[SP?], a 33-year-old Orthodox Jewish  
12 woman died on November 19, 2020 in Maimonides in  
13 Brooklyn from complications related to COVID-19 one  
14 day after delivering her fifth child.

15 We remember them today, as well as those who have  
16 died before them and anyone who may have died and who  
17 is not covered in the news. We are mindful of all  
18 those still with us today who nearly died while  
19 giving birth. My thoughts are with the families and  
20 friends of those mentioned.

21 I am also sincerely grateful for the advocates,  
22 Doula's midwives and other birthing professionals who  
23 have been working to address maternal mortality and  
24 morbidity for years. I hope you feel heard and seen  
25 today. While we look for your guidance regarding

1  
2 birth workers, I know that we cannot task you with  
3 fixing this crisis alone. You have my commitment as  
4 a partner in this work and I look forward to hearing  
5 from you and continuing to work together.

6 I would like to thank the Hospital Committee  
7 Staff Council Harbani Ahuja, Policy Analyst Emily  
8 Balkan, Finance Analyst John Cheng and Data Analyst  
9 Rachael Alexandroff.

10 I also want to thank my team Alexis Richards,  
11 Isabelle Chandler, Jeremy Unger and a number of  
12 others, all who have been incredibly helpful in  
13 making sure we are hearing from as many people as  
14 possible.

15 Thank you so much. Thank you all for being here  
16 and I will now turn it over to Chair Levine for his  
17 opening remarks.

18 CHAIRPERSON LEVINE: Thank you so much Chair  
19 Rivera. Thank you Chair Rosenthal for all that you  
20 have done to advance this issue to ensure we have  
21 held this very important hearing today and I also  
22 want to thank the Chair of the City Council's BLAC  
23 Adrienne Adams who has been such a champion for this  
24 important cause and many other members of our women's  
25



2 caucus including Council Members Louis, Barron,  
3 Gibson, Rose, Ampry-Samuel and others.

4 As Chair Rivera mentioned, I am City Council  
5 Member Mark Levine and I Chair the Health Committee  
6 in the City Council. Pleased to be Co-Chairing this  
7 hearing today in which we will be focusing on  
8 maternal mortality and morbidity in New York City, as  
9 well as considering a package of legislation  
10 including two bills and two resolutions relating to  
11 mental health.

12 The morally outrageous disparity and maternal  
13 mortality and morbidity in New York City between  
14 Black women and other birthing people and White New  
15 Yorkers was well known before COVID. But we have  
16 reason to believe that this crisis has exacerbated  
17 this terrible disparity by disrupting the normal  
18 channels of care, low-income birthing people in  
19 particular rely on. With decreased in-person  
20 appointments and a reliance on telehealth services,  
21 decreases in prenatal care service overall and  
22 postpartum follow-up. Persistent discrimination in  
23 healthcare and a risk factor which I fear we have  
24 largely overlooked isolation.

2 As for example, hospitals have been forced to  
3 limit the number of people in delivery rooms.  
4 Sometimes leaving mothers to deliver alone. So, we  
5 need to double down now on the strategies that we  
6 know can help reverse this terrible disparity.  
7 Addressing explicit and implicit biases in  
8 discrimination in healthcare systems among providers.  
9 Collecting and utilizing more data to understand risk  
10 factors. Addressing health inequities that persist  
11 before and during pregnancy, such as access to  
12 comprehensive healthcare including nutritious food.  
13 Educating and empowering birthing individuals, to  
14 advocate for themselves within a medical setting.  
15 Continuously reviewing and accessing medical  
16 practices to determine what improvements are needed  
17 and fostering collaboration among hospitals,  
18 providers, community-based organizations and  
19 government entities to ensure that the best care is  
20 being properly resourced and delivered.

21 Our hearing today will focus on the imperative  
22 [LOST AUDIO 19:15- 19:20] to support women who are  
23 being left behind in the maternal and birthing  
24 process. I look forward to hearing from the  
25 Administration and hospitals today on exactly what

1  
2 they are doing to achieve these goals and I look  
3 forward to hearing from advocates on how New York  
4 City can bring justice for the women and birthing  
5 parents who are being left behind.

6 As always, I thank the Administration for your  
7 work and for being here today and I want to thank the  
8 staff of the Health Committee including Counsel's  
9 Harbani Ahuja and Sara Liss, Policy Analyst Emily  
10 Balkan, Finance Analyst Lauren Hunt, Data Team  
11 Rachael Alexandroff, Rose Martinez, Melissa Nunez,  
12 Mason Sarkissian and Julia Fredenburg and Amy  
13 Slattery, my Legislative Director.

14 Thank you so much and I will pass it back.

15 CHAIRPERSON ROSENTHAL: Thank you Council Member  
16 Levine. Before we turn it over to our Moderator, I  
17 now want to turn it to the Co-Chairs of the Council's  
18 Women's Caucus and BLAC Caucus who will also provide  
19 remarks starting with BLAC Caucus Co-Chair Council  
20 Member Adams followed by Council Member Gibson and  
21 then Council Member Louis from the Women's Caucus.  
22 Council Member Adams, please begin when you are  
23 ready.

24 COUNCIL MEMBER ADAMS: Thank you so much Chair  
25 Rosenthal and good morning everyone. I would like to

1  
2 once again thank all of the Chairs, Council Member's  
3 Rosenthal, Levine and Rivera for convening this very,  
4 very, critical hearing this morning.

5 I am Council Member Adrienne Adams, Co-Chair of  
6 the Black, Latino and Asian Caucus of the New York  
7 City Council. Maternal mortality and morbidity has  
8 plagued us for far too long and the problem is much  
9 more severe in Black women. Despite advances in the  
10 healthcare system, we continue to go through this  
11 crisis, whether through personal experience or data.  
12 We all know that there are deep racial disparities in  
13 our healthcare system. We have the resources. We  
14 have the review boards. We have the data. We even  
15 have the protocols but women and more prevalently  
16 Black women continue to suffer disproportionately.

17 If economic class access to healthcare, education  
18 and genetics could not explain this crisis, we have  
19 to acknowledge several problems when it comes to  
20 maternal mortality. Ongoing systemic disparities,  
21 implicit bias and listening, actually listening to  
22 the patient. We need solutions to address this. It  
23 is not just a women's issue. This is a human and  
24 civil rights issue. It is clear now more than ever  
25 that we need solutions to address these problems and

2 I look forward to hearing from everyone today to  
3 working with you on this very, very important issue.  
4 We must work holistically to ensure that no one dies  
5 a preventable death while bringing beautiful life  
6 into this world.

7 Thank you again to our Doula's, our Midwives, our  
8 Advocates and other dedicated parties for your  
9 unwavering commitment to ending this moral,  
10 disgraceful crisis. Thank you Chair's for this  
11 hearing. Thank you very much.

12 CHAIRPERSON ROSENTHAL: Thank you so much Council  
13 Member Adams. I stand with you as an ally.

14 Next, we are going to hear from Council Member  
15 Gibson.

16 COUNCIL MEMBER GIBSON: Thank you so much Chair  
17 Helen Rosenthal and good morning everyone. It is a  
18 great honor and privilege to join with all of you. I  
19 also want to recognize my fellow Co-Chair of the  
20 Women's Caucus, Chair Farah Louis, our BLAC Co-  
21 Chair's, Chair Adrienne Adams and Chair Daneek  
22 Miller. I want to thank our Committee Chair's, the  
23 Committee on Women and Gender Equity. Thank you  
24 Chair Rosenthal. The Committee on Hospitals, Chair  
25

2 Carlina Rivera and our Committee Chair on Health,  
3 Chair Mark Levine.

4 I also want to thank Majority Leader Laurie  
5 Cumbo, all of the women in the Women's Caucus and all  
6 of my colleagues in the City Council. Thank you so  
7 much. Today is a very important discussion on Black  
8 maternal mortality and morbidity and reproductive  
9 justice in our city.

10 Earlier this morning, we had a virtual rally and  
11 I want to lift up our brother Bruce McIntyre the  
12 Founder of Save A Rose Foundation for being an  
13 advocate. He lost his queen and he has turned his  
14 pain into purpose with a plan and we thank you so  
15 much for continuing to lift up the name of your queen  
16 and all of the work you are doing around advocacy.

17 We lift up all of the names of our sisters, so  
18 many, African American, women and Latina's that we  
19 have lost are in this fight for birth justice.

20 Council Member Rivera called their names and we want  
21 to continue to pray for those families who will never  
22 be the same again. There are too many, too many  
23 stories that we have heard. High rates of Black  
24 maternal mortality and morbidity is really a result  
25 of years of systemic racism in our healthcare

1 industry that continues to contribute to the  
2 mistreatment and mishandling of Black women patients  
3 in this country. It is unacceptable in 2020. Too  
4 many women have died as a result of this public  
5 health crisis and we cannot wait for yet another  
6 preventable death before we take action. Black women  
7 and Black birthing individuals deserve our support.  
8 They deserve our love, our compassion. They deserve  
9 access to quality patient centered and comprehensive  
10 holistic treatment, reproductive healthcare that is  
11 culturally sensitive.  
12

13 Policy makers, healthcare professionals, our  
14 CBO's, our Doula's, our midwives, all of our  
15 communities can work together to improve Black  
16 women's maternal health by expanding access to health  
17 coverage and information on midwives and doula's. I  
18 am very proud of the package that is assembled today  
19 and one of the bills I have is Intro. 2042, which  
20 will make public information on licensed midwives, so  
21 inspecting mothers can make informed decisions for  
22 their families as we work to dismantle medical  
23 oppression and undue the years of systemic inequality  
24 that has plagued our healthcare system.  
25

1  
2 I want to thank all of our advocates. I  
3 certainly want to thank Bronx Health Link, Bronx  
4 Health Reach and so many of the partners I had the  
5 honor of working with in the Bronx but all of our  
6 citywide organizations. The City Council has every  
7 year championed a City Council initiative on maternal  
8 healthcare because we recognize that we can't just  
9 talk about it, we have to be about it and put money  
10 where our commitment is.

11 All of our advocates, those that have shared your  
12 stories that are very influential and powerful and  
13 meaningful and I look forward to today's input and  
14 all of the advocates who are here, and I also want to  
15 thank the Administration for joining us today. Your  
16 partnership is critical in our overall work. Thank  
17 you so much Chair Levine, Chair Rivera and thank you  
18 Chair Rosenthal for today's important hearing. Thank  
19 you.

20 CHAIRPERSON ROSENTHAL: Thank you very much.  
21 Now, we are going to hear Council Member – sorry,  
22 Council Member Lander has joined the hearing and now  
23 we are going to hear from Council Member Louis. We  
24 are so glad you are here today with us Council Member  
25 Louis.



2 COUNCIL MEMBER LOUIS: Thank you so much Chair  
3 Rosenthal and I want to thank my colleagues, you  
4 Chair Rosenthal, Chair Rivera, Levine and my fellow  
5 Co-Chair Venessa Gibson and the BLAC Co-Chairs Adams  
6 and Miller for creating a space to hear untold  
7 stories from birth advocates, women and their  
8 families affected by the maternal mortality and  
9 morbidity issues here in our nation but most  
10 importantly in our city.

11 Today's oversight hearing is an opportunity to  
12 engage in thoughtful discussions about how the  
13 Council as a legislative body can reform our  
14 healthcare system to better support expected mothers.

15 I represent District 45 that includes East  
16 Flatbush and Flatbush in Brooklyn, a predominant  
17 Black and immigrant community that is  
18 disproportionately at risk for maternal morbidity and  
19 mortality.

20 As Black women, we are experiencing poverty,  
21 economic and social pressures at alarming rates.  
22 While coping with anxiety, isolation and pain, before  
23 and during and after children birth are largely  
24 ignored.

2 Economic housing and food insecurity would be  
3 stressful on many New Yorkers but the consequences  
4 would be dire for expected mothers. The additional  
5 stress could endanger the physical and mental  
6 wellbeing of both mother and child.

7 Before the pandemic, we were still compiling data  
8 to give us a clearer picture of our city's healthcare  
9 systems and racial disparities. Amid a global health  
10 crisis and the increased use of telemedicine to limit  
11 the spread of COVID-19, I hear that the maternal  
12 health outcomes in Black communities will worsen  
13 because of the digital divide. It is already  
14 difficult for patients to communicate their symptoms  
15 to nurses and doctors in person and feel  
16 acknowledged. I have experienced it myself.

17 Can you imagine how much harder it is to monitor  
18 high risk patients remotely let alone those who lack  
19 access to the devices or internet service to speak to  
20 their doctors. We are talking about actual people  
21 who reluctantly put their trust in a system where  
22 Black women are subjected to riskier procedures like  
23 cesarean section and denied medical treatment to  
24 address pregnancy complications until it is too late.  
25 We remember every day, especially today Amber Isaac,

3 Shaasia Washington and countless other women deprived  
4 of the opportunity to celebrate their child's  
5 birthday's the first day of school and graduations.

6 We owe their families answers and sweeping  
7 healthcare reforms. I look forward to hearing from  
8 the Administration, effected families, birth  
9 advocates, like the Caribbean Women's Health  
10 Association that is working very hard in my district  
11 to support pregnant and postpartum women, as well as  
12 other families through support groups. Parent  
13 workshops and expanded services. Thank you Chair  
14 Rosenthal and to all the Co-Chairs for working on  
15 this today. I look forward to today's hearing.  
16 Thank you.

17 COUNCIL MEMBER ROSENTHAL: Council Member Louis,  
18 thank you for stepping up for your community and  
19 engaging with those who are trying their best to make  
20 it better. I really appreciated your word  
21 reluctantly. You know, when you are birthing person,  
22 you don't have a choice. You have to give birth and  
23 yet, the systems are not there to protect you. Just  
24 who you count on are not there. Thank you for your  
25 leadership Council Member Louis, appreciate you.

3 Now, I am going to turn it over to our Moderator,  
4 Committee Council Brenda McKinney who will review  
5 some procedural items relating to today's hearing and  
6 call on our first panel of witnesses.

7 COMMITTEE COUNSEL: Thank you so much Chair  
8 Rosenthal. My name is Brenda McKinney and I am the  
9 Legislative Counsel, the Committee and Women and  
10 Gender Equity at the New York City Council. I will  
11 be moderating today's hearing and calling on  
12 panelists to testify.

13 Before we begin, please remember that everyone  
14 will be on mute until I call on you to testify.  
15 After you are called on, you will be unmuted by the  
16 host. Note that there will be a few second delay  
17 before you are unmuted and we can hear you. You may  
18 also see a box pop up click on to accept the unmute.

19 Please listen for your name, I will periodically  
20 announce the next few panelists. Council Member  
21 questions will be limited to five minutes. Council  
22 Members note that this includes both questions and  
23 witness responses. We will be allowing a second  
24 round of Council Member questions today.

25 For public testimony, I will be calling up  
panelists in panels. I will be calling up

2 individuals in panels. Council Members, if you have  
3 questions for a particular panelist, please use the  
4 raise hand function in Zoom. You will be called on  
5 in order after everyone on the panel has completed  
6 their testimony.

7 For public panelists, once I call on your name, a  
8 member of our staff will unmute you and the Sergeant  
9 at Arms will set a timer and give you the go ahead to  
10 begin your testimony. All public testimony today  
11 will be limited to three minutes. After I call your  
12 name, please wait a couple of seconds for the  
13 Sergeant at Arms to announce that you may begin  
14 before starting your testimony. And again, you will  
15 see a box pop up to accept the unmute request.

16 With this, we will move to Administration  
17 testimony. At today's hearing, the first panel will  
18 be the Commission on Gender Equity, the Department  
19 for Health and Mental Hygiene DOHMH and the  
20 Department of Health + Hospitals for the  
21 Administration H+H followed by Council Member  
22 questions then public testimony.

23 I will list the names of each member of the  
24 Administration as a group and then call on you  
25 individually to reply to the oath.

2 So, I will now call on members of the  
3 Administration to testify. In order of speaking we  
4 will have Jacqueline Ebanks Executive Director from  
5 the Commission on Gender Equity or CGE, Estelle  
6 Raboni MPHMCHEs Acting Assistant Commissioner from  
7 the Bureau of Maternal, Infant and Reproductive  
8 Health at the New York City Department of Health and  
9 Mental Hygiene or DOHMH and Dr. Wendy Wilcox Clinical  
10 Service Line Lead from Maternal Mortality Reduction  
11 at the New York City Health + Hospitals H+H and the  
12 Women's Health Chair of the OBGYN at H+H of Kings  
13 County.

14 Additionally, we will have several members of the  
15 Administration on hand for technical support and I  
16 will also be calling on them to respond to the oath.  
17 This includes Maidel De La Cruz from H+H, Chelsea  
18 Cipriano from DOHMH. Please excuse any pronunciation  
19 error. Patricia Moncure from DOHMH and Gale Black  
20 from CGE.

21 I will now administer the oath to the  
22 Administration. When you hear your name, please  
23 respond. Thank you. CG Director Jackie Ebanks?

24 JACQUELINE EBANKS: Yes.  
25

2 COMMITTEE COUNSEL: DOHMH Assistant Commissioner  
3 Estelle Raboni?

4 ESTELLE RABONI: Yes.

5 COMMITTEE COUNSEL: Thank you so much and there  
6 is a delay, so thank you so much, apologies. Dr.  
7 Wendy Wilcox from H+H?

8 I think you are still on mute Dr. Wilcox.

9 DR. WENDY WILCOX: Yeah.

10 COMMITTEE COUNSEL: Great thank you so much.  
11 Just for the record, we need the sound. Thank you.  
12 Ms. Maidel De La Cruz?

13 MAIDEL DE LA CRUZ: Yes.

14 COMMITTEE COUNSEL: Thank you so much. Ms.  
15 Cipriano? Ms. Chelsea Cipriano from DOHMH? I will  
16 come back. Ms. Moncure?

17 PATRICIA MONCURE: Yes.

18 COMMITTEE COUNSEL: Thank you so much. Ms. Black  
19 from CGE? We can come back if we need to do and  
20 administer the oath later, if we need to. Just one  
21 last check for Ms. Cipriano? Okay, we will move on  
22 and if we need to, we can administer the oath for  
23 those individuals on hand for technical support.

24 So, today, we will be starting with testimony for  
25 CGE followed by DOHMH followed by H+H. So, first we

1  
2 will hear from Director Jackie Ebanks from CGE. You  
3 may begin your testimony once the Sergeant at Arms  
4 has given you the queue.

5 SERGEANT AT ARMS: Starting time.

6 JACQUELINE EBANKS: Thank you so much. Good  
7 morning Chair's Rosenthal, Rivera and Levine and  
8 members of the Committee's. I am Jacqueline Ebanks,  
9 Executive Director of the Commission on Gender  
10 Equity. I am joined today by my colleague Estelle  
11 Raboni, Acting Assistant Commissioner for the Bureau  
12 of Maternal Infant and Reproductive Health at New  
13 York City Department of Health and Mental Hygiene,  
14 DOHMH and Dr. Wendy Wilcox Chairperson of Obstetrics  
15 and Gynecology from New York City Health and  
16 Hospitals H+H.

17 As Executive Director of the Commission on Gender  
18 Equity, I also serve as an Advisor to the Mayor and  
19 First Lady on policies and issues impacting gender  
20 equity in New York City. For all girls, women,  
21 transgender and gender nonbinary and nonconforming  
22 New Yorkers regardless of their ability, age, race,  
23 faith, gender expression, immigrant status, sexual  
24 orientation and socioeconomic status.



CGE works to create deep and lasting institutional commitment to tearing down equity values across New York City and we carry out our activities in three areas of focus within a human rights framework and using an intersectional lens.

These areas of focus are first, economic and mobility opportunity. Where we strive to create a City where people of all gender identities and gender expressions live economically secure lives and have access to opportunities to thrive.

Second, our health and reproductive justice focus area has a goal to foster a city free from gender and health disparities. And thirdly, our safety focus area has a goal to foster a city free from gender and race based violence.

Within our health and reproductive justice portfolio, CGE recognizes the importance of ensuring access to and affordability of comprehensive, culturally competent sexual and reproductive healthcare services for all New Yorkers regardless of gender identity and gender expression. With this in mind, in our 2018-2021 strategic plan, CGE identified reducing infant and maternal mortality in Black and Latinx communities as one of our lead initiatives.

2 As a result, we maintain key partnership with  
3 proud advocates and our colleagues at DOHMH and  
4 Health + Hospitals. In doing so, we are able to  
5 ensure responsiveness to the needs of pregnant and  
6 childbearing women and gender nonconforming and  
7 nonbinary New Yorkers.

8 We are pleased to count health advocates as  
9 members of the Commission. With their involvement,  
10 we have numerous direct opportunities to learn about  
11 issues of sexual and reproductive health that face  
12 New Yorkers where they live and work.

13 At this moment, I would also like to thank Chair  
14 Rosenthal.

15 SERGEANT AT ARMS: Time expired.

16 JACQUELINE EBANKS: Chair Rosenthal and Chair  
17 Rivera for their leadership on our Commission as  
18 members and really their involvement also in our  
19 health and reproductive justice work group.

20 May I proceed or?

21 CHAIRPERSON ROSENTHAL: Go ahead.

22 JACQUELINE EBANKS: Our partnership with the  
23 colleagues at DOHMH has included serving as a member  
24 of the Maternal Morbidity and Mortality Steering  
25 Committee, which participated in the M3RC.

As members of the Steering Committee, we worked with a multidisciplinary team to explore policy in programs recommendations to reduce maternal mortality and severe maternal morbidity in New York City with an equity focus.

We advised and supported DOHMH and its partners on ways to implement the recommendations and participated and communicated in the findings and the recommendations to key stakeholders and constituents and advocating for their support. In our 2019 annual report, CGE was proud to highlight Health + Hospitals comprehensive offering of blended training programs to build competency in providing affirming services for members of the LGBTQ community.

This work has significant positive implications for the provision of support in sexual and reproductive healthcare services for LGBTQ New Yorkers. In fact, also in 2019 for the 4<sup>th</sup> year in a row, 23 patient care locations within the Health + Hospital Network received the designation leader in LGBTQ healthcare equality by the Human Rights Campaign.

Through our partnerships with health advocates, the DOHMH and H+H, CGE strives to develop and

1  
2 maintain a comprehensive solution oriented approach  
3 to New York City's high maternal mortality and  
4 morbidity rates in Black and Latinx communities. In  
5 so doing, CGE is able to amplify and support various  
6 programmatic policy and public education initiatives  
7 launched and managed by our colleagues at DOHMH and  
8 Health + Hospital. This helps us better connect to  
9 pregnant and childbearing New Yorkers at critical  
10 times and in a timely manner responsive to their  
11 pregnancy related medical care needs.

12 We look forward to deepening our work with these  
13 partners in New York City in the next year. I think  
14 it is essential to create the shifts that we so  
15 desperately see in improving conditions for Black,  
16 improving outcomes for Black and Latinx pregnant and  
17 childbearing communities.

18 Regarding the bills under consideration today, I  
19 want to turn to my colleagues Estelle Raboni at DOHMH  
20 and Dr. Wendy Wilcox to provide comments. CGE stands  
21 in support of their recommendations. Again, thank  
22 you for this opportunity to testify on this critical  
23 issue. I look forward to continuing our partnership  
24 in improving outcomes for Black and Latinx pregnant  
25 and childbearing communities. Thank you.

2 CHAIRPERSON ROSENTHAL: Director Ebanks, I just  
3 want to thank you for coming today and your  
4 leadership in this in many areas. Thank you.

5 JACQUELINE EBANKS: Thank you. Thank you so  
6 much.

7 COMMITTEE COUNSEL: Thank you so much. We will  
8 now hear from Assistant Commissioner Raboni from  
9 DOHMH. You may begin once the Sergeant at Arms gives  
10 the queue. Thank you.

11 SERGEANT AT ARMS: You may begin.

12 ESTELLE RABONI: Good morning Chair's Rosenthal,  
13 Rivera and Levine and members of the Committee's. I  
14 am Estelle Raboni, Acting Assistant Commissioner for  
15 the Bureau of Maternal Infant and reproductive Health  
16 at the New York City Department of Health and Mental  
17 Hygiene.

18 I am joined by my colleagues Jacqueline Ebanks,  
19 Executive Director of the Commission for Gender  
20 Equity and Dr. Wendy Wilcox, Chairperson of  
21 Obstetrics and Gynecology from New York City Health +  
22 Hospitals. On behalf of Commissioner Chokshi, I want  
23 to thank you for the opportunity to testify today on  
24 this important topic and for your commitment to  
25 improving maternal health outcomes for New Yorkers.

1  
2 I want to say here loud and clear; racism is a  
3 public health crisis and one of the most startling  
4 statistics we have in New York City to demonstrate  
5 this crisis pertains to maternal health and  
6 mortality. Black women in New York City are eight  
7 times more likely to die from pregnancy related  
8 causes than White non-Latino women. In fact, White  
9 non-Latino women without a high school diploma have  
10 better maternal health outcomes than Black women with  
11 a college degree.

12 This is the unacceptable and unjust reality in  
13 New York City. Decades of structural racism and  
14 pervasive historical disinvestment of Black and Brown  
15 communities have led to these avoidable disparities.  
16 Despite improvements and reducing deaths related to  
17 pregnancy and childbirth, more needs to be done.

18 Reducing maternal deaths and life threatening  
19 complications is a priority for this Administration.  
20 Access to quality family planning services, maternal  
21 healthcare and sexual and reproductive healthcare  
22 services are foundational components of our work to  
23 eliminate disparities in Black and Brown communities.  
24 The Health Departments five year plan has been  
25 pivotal in our efforts to change the narrative and

1  
2 achieve health equity and injustice for Black New  
3 Yorkers.

4 In 2017, the Health Department established the  
5 New York City Maternal Mortality and Morbidity Review  
6 Committee referred to as the M3RC. The goal of the  
7 M3RC is to reduce preventable maternal deaths by  
8 gaining a holistic understanding of each maternal  
9 death to determine cause, assess preventability and  
10 identify contributory factors and actionable  
11 recommendations to prevent future tragedies.

12 More recently in 2018, the Health Department in  
13 partnership with H+H worked together to bolster the  
14 city's - I am sorry, I just lost my place. Efforts  
15 to reduce racial and ethnic disparities in maternal  
16 health. This work includes enhanced public health  
17 surveillance through M3RC and deploying a three  
18 pronged strategy to improve the quality of maternity  
19 care at hospitals. This strategy includes: One,  
20 developing a pilot project with three hospitals to  
21 conduct in hospital quality improvement reviews of  
22 severe maternal morbidity SMM cases. These are life  
23 threatening events that occur after childbirth and  
24 include heavy bleeding, blood clots, kidney failure,  
25 stroke and heart attack.

Two, implementing a qualitative research study to explore the perceptions and experiences of pregnant and parenting people who experienced a severe maternal morbidity while giving birth and the consequences of the severe complication on their lives. And lastly, three, informing and supporting mobilization around maternal health by sharing findings, engaging community stakeholders and hospital partners to change the systems and structures in which people give birth with a focus on SMM.

Additionally, the Health Department works directly with communities facing the most significant social and economic challenges by engaging birth justice defenders to conduct community outreach and education about the New York City standards for respectful care at birth. These standards were created to inform, educate and support people giving birth. These standards encourage pregnant people to know their basic human rights and be active decision makers in their birthing experience and are also helpful for providers to remind them to respect and be aware of their patients human rights during pregnancy, labor and childbirth.



We are currently implementing the New York City standards for respectful care through virtual trainings with 14 maternity hospitals who serve the majority of pregnant Black and Brown people in the city.

I will now share more detail on some of the work led by the Health Department beginning with the M3RC. The Health Department formed and convened its first ever M3RC Review Committee in 2017 using methods, guidance and tools from the Centers for Disease Controls Maternal Mortality Review Information Application. The Health Department reviews all maternal deaths through this multidisciplinary, multiethnic and racially diverse M3RC.

Membership of this Committee is drawn from clinical and nonclinical providers across all specialties and includes Law Enforcement, Community Partners, the New York City Medical Examiners Office and key leaders within American College Midwives and New York Medical College. The M3RC contributes to the larger repository of data and literature in this field.

Most recently, the M3RC made recommendations based on in-depth review of all pregnancy associated

1  
2 deaths that occurred in 2016 and 2017. These  
3 recommendations address improvements in systems and  
4 facilities in which pregnant people give birth,  
5 improving provider care and raising public awareness  
6 among community stakeholders and pregnant people of  
7 postpartum warning signs and their basic human right  
8 to respectful care.

9       Since the start of the pandemic, the Committee  
10 has been working – sorry, the Committee has been  
11 meeting virtually and has continued this important  
12 work. This Committee meets every two to three months  
13 to conduct a multidisciplinary expert review of each  
14 maternal death in New York City from both clinical  
15 and social determinates of health perspectives. At  
16 the end of every calendar year, the Committee  
17 proposes key recommendations to improve the care of  
18 pregnant persons.

19       With respect to the Departments work on SMM, we  
20 are convening a virtual New York City Maternal Health  
21 summit called Improving Care and Supporting Healthy  
22 Childbirth Experiences on Wednesday – sorry, Tuesday,  
23 tomorrow, December 8<sup>th</sup>. To date, there are over 300  
24 people registered for this event reflecting interest  
25 to hear from experts from clinical and community

1  
2 settings to discuss findings from the severe maternal  
3 morbidity project, the virtual summit will also  
4 include web-based panels that will explore the  
5 various components of the project and offer  
6 participants an opportunity to learn about SMM's  
7 efforts, projects efforts to address maternal health  
8 inequities.

9 Another significant component in our work to  
10 improve maternal outcomes is the Maternal Hospital  
11 Quality Improvement Network or MHQIN. Spearheaded by  
12 the Health Department and in partnership with H+H,  
13 MHQIN is a comprehensive strategy with the New York  
14 City public and private maternity hospitals to  
15 address the root causes of persistent racial and  
16 ethnic disparities and maternal mortality and severe  
17 morbidity with an emphasis on establishing an in-  
18 house quality improvement process. Specific efforts  
19 taken include implicit bias training for clinical and  
20 nonclinical staff at the City's maternity hospitals  
21 to improve equity in childbirth and training on  
22 trauma and resilience informed systems, which  
23 provides a shared language and understanding of how  
24 stress and trauma effect individuals, institutions

and communities along with practical tools to address implicit bias in clinical decision making.

We have supported clinical training and medical simulation for leading causes of SMM and improved hospital Doula collaboration by focusing on capacity building. At the start of the pandemic, public health emergency, we face some challenges in this work. For example, case abstractors were not allowed on site as hospital facilities do to infection control measures and virtual meetings with hospitals were temporarily paused as staff were entirely dedicated to immediate COVID-19 response.

Since May, we have reinstated monthly calls with most of the MHQIN Hospitals and case abstraction has resumed at most sites. Both our Doula capacity building and implicit bias trainings have moved from in-person to virtual modalities. Furthermore, under MHQIN, the Birth Justice Defenders continued their engagement efforts in communities impacted by maternal health disparities and worse health outcomes. Virtual webinars reviewed 7,000 times by community members. In order to meet emerging health needs resulting for the public health emergency, we also developed tailored resources including a

specific web page dedicated to addressing the needs of pregnant persons during the pandemic.

In addition to these resources, the Health Department has developed a series of public awareness campaigns to compliment our community-based work. To gain community input on these campaigns, we conducted listening sessions with community members consisting of persons of reproductive and parenting age representing the five boroughs. As well as focus groups with healthcare providers. These campaigns include safe and respectful care aimed at community residents and healthcare providers to educate New Yorkers about their rights and options before, during and after pregnancy and to promote the standards for respectful care. A public health detailing campaign for health providers centering on having a healthy pregnancy and educating patients on chronic disease prevention and management as well as providing tools and resources to support diabetes and hypertension self-management and finally, the M3RC tool kit for healthcare providers community organizations and local Health Department summarizing our work on this topic and making the knowledgeable accessible for others. We are fiercely committed to changing the

3 culture around birthing care in New York City and are  
4 proud of the work this Administration has led to  
5 taking significant steps toward reducing disparities  
6 and care.

7 I will now speak to the bills being heard today  
8 before handing it over to my colleague Dr. Wilcox  
9 from H+H. Intro. 2017 would require the Health  
10 Department to develop voluntary guidelines for  
11 hospital visitation policies in the event of the  
12 public health emergency and to distribute such  
13 guidelines to every hospital in New York City. Post  
14 such guidelines on the agencies website and submit  
15 such guidelines to the Mayor and Speaker of the  
16 Council. The Health Department understands Council's  
17 interest in ensuring there is clear guidance during  
18 an emergency and that public health considerations  
19 are incorporated into any emergency measures taken by  
20 the healthcare facility.

21 However, the Health Department does not have  
22 regulatory authority over hospitals. That authority  
23 sits with the State Health Department and as such, it  
24 would be problematic and confusing to the public to  
25 issue voluntary guidance that could conflict with  
state guidance and regulations. With regard to

1  
2 Intro. 2042; Intro. 2042 would require the Health  
3 Department to post information about midwives  
4 including the services they offer and how to find  
5 them on our website in English and each of the  
6 citywide designated languages. We support this  
7 legislation and Council's interest in making more  
8 information on midwives available and accessible to  
9 New Yorkers. We are open to discussing what would be  
10 most useful to share on our web pages.

11 I do want to thank the Council for their  
12 dedication to this topic and for holding this hearing  
13 today. We are proud to be partners in this work and  
14 I am happy to answer any questions. At this point, I  
15 would like to pass it to my colleague Dr. Wendy  
16 Wilcox of H+H.

17 COMMITTEE COUNSEL: Dr. Wilcox, we should be  
18 unmuting you as soon as the Sergeant calls the clock,  
19 you may begin. Actually, apologies, we don't have a  
20 clock. You may begin when you are ready.

21 DR. WENDY WILCOX: Thank you. Can you hear me?

22 COMMITTEE COUNSEL: We can hear you. Thank you  
23 Dr.

24 DR. WENDY WILCOX: Thank you. Good morning  
25 Chairperson Rivera, Chairperson Rosenthal,

2 Chairperson Levine and members of the Committee on  
3 Hospitals, Women and Gender Equity and Health.

4 My name is Dr. Wendy Wilcox, I am Chair of the  
5 Department of Obstetrics and Gynecology at New York  
6 City Health + Hospitals Kings County and Clinical  
7 Service Line Lead for the Maternal Mortality  
8 Reduction and Women's Health for New York City Health  
9 + Hospitals. I am also the Co-Chair for the New York  
10 State Task Force on Maternal Mortality and Disparate  
11 racial outcomes.

12 I have been a practicing clinician for over 20  
13 years and have worked for New York City Health +  
14 Hospitals since 2008. I am joined by my colleagues  
15 Jacqueline Ebanks, Executive Director from the  
16 Commission on Gender Equity and Estelle Raboni,  
17 Acting Director of the Bureau of Maternal Infant and  
18 Reproductive Health for DOHMH. Thank you for the  
19 opportunity to discuss maternal mortality and  
20 morbidity in New York City today.

21 New York City Health + Hospitals have a long  
22 history of working to improve the health of women and  
23 children and pregnant persons in the City. As you  
24 are aware, our patients are often un or under insured  
25



and may come from underserved neighborhoods. Thereby necessitating a more urgent need for attention.

For over 10 years, Bellevue Hospital has served as the New York State Department of Health Regional Perinatal Center for New York City Health + Hospitals. As a Regional Perinatal Center, Bellevue's responsibilities include monitoring quality metrics from across our system holding educational events for Health + Hospitals perinatal staff accepting transfers for complex and higher equity patients from the other 10 Health + Hospital facilities and providing 24 hour specialty and subspecialty consultation services as well as patient transport.

The Regional Perinatal Center conducts onsite visits to the other facilities within Health + Hospitals to review cases and conduct quality reviews.

In 2013, Health + Hospitals joined the American College of Obstetrics and Gynecology Safe Motherhood Initiative, which implemented standardized intervention to reduce adverse events related to severe hypertension in pregnancy, prevention of thromboembolic events of pregnancy, meaning of

1  
2 prevention of life threatening clots. Which can be  
3 caused by deep vein thrombosis or pulmonary emboli  
4 and managing severe life threatening maternal blood  
5 loss or maternal hemorrhage.

6 The three leading causes of maternal mortality at  
7 the time. And still, among the top causes of  
8 maternal mortality. In fact, at the time, New York  
9 City Health + Hospitals was recognized by ACOG  
10 District II as the only health system in New York  
11 State which had every hospital in its system  
12 participating in the safe motherhood initiative.

13 In 2014, New York City Health + Hospitals  
14 established the Institute for Medical Stimulation and  
15 Learning, also known as iMSAL, where we prepare for  
16 real life threatening events. We developed simulated  
17 scenarios in obstetrics and other clinical areas, so  
18 that our provider and nursing teams can practice the  
19 skills necessary to respond to these rare events.  
20 Those rare events were a quick and correct response  
21 can make the difference between life and death.

22 For obstetrics, we have simulations in shoulder  
23 dystocia, a revised and improved maternal hemorrhage  
24 stimulation course and when to respond to cardiac  
25 arrest in pregnancy. Our stimulation course to

1 manage severe hypertension in pregnancy will begin  
2 once our hemorrhage stimulation has been completed.  
3 We anticipate this will be late 2021. The  
4 implementing of obstetric stimulations, we have seen  
5 an improved response in these occurrences and a  
6 reduction in medical malpractice indemnities paid.  
7

8 In 2015, all 11 hospitals the Health + Hospital  
9 system joined the Greater New York Hospital  
10 Association Depression Collaborative, which was part  
11 of New York City Thrive and implemented perinatal  
12 depression screening as part of the prenatal,  
13 postpartum and new born visits. 85 percent of people  
14 who screened positive for depression work method  
15 directly to care.

16 In 2018, New York City Health + Hospitals  
17 invented Reliance, an online educational course that  
18 provides assessment based personalized learning and  
19 is accepted by the American Ford of Obstetrics and  
20 Gynecology for maintenance of license insured  
21 certification.

22 Health + Hospitals invested in Reliance to  
23 increase the clinical knowledge and judgement of our  
24 provider team, adopt best practices, improve teamwork  
25 and communication, decrease variation among

1  
2 clinicians and reduce clinical errors. Thereby  
3 reducing the number of obstetrical adverse events.  
4 Reliance is now required for attaining and  
5 maintaining privileges in our perinatal services.

6 Also, in 2018, Health + Hospitals partnered with  
7 City Hall and DOHMH to begin implementing a  
8 comprehensive quality improvement program, to improve  
9 the care of pregnant persons and focus on reducing  
10 pregnancy related morbidity and mortality for persons  
11 of color.

12 In our maternal medical home, also known as MMH,  
13 care coordinators and social workers provide enhanced  
14 support and wrap around services for pregnant persons  
15 who are at risk for undesired pregnancy outcomes due  
16 to medical, behavioral health or social determinants  
17 of health factors. The maternal medical home  
18 provides health education and encourages self-  
19 efficacy. It helps build trusting and lasting  
20 relationships between the patient and the MMH team,  
21 as well as between hospitals and community-based  
22 organizations. It helps standardize obstetric  
23 screening and assessment across the New York City  
24 Health + Hospitals system and it connects patients  
25 with needed resources and services.

1  
2 The maternal medical home also encourages and  
3 facilitates patient autonomy for patients in their  
4 prenatal care and birthing experiences.

5 As I previously mention in the stimulation  
6 program, it trains the OB healthcare team to manage  
7 the top three causes of maternal mortality,  
8 cardiovascular collapse, acute life threatening blood  
9 loss, also hemorrhage and severe hypertension.

10 The Interval Pregnancy Optimization Program helps  
11 to improve maternal health by training primary care  
12 providers to ask patients specifically about  
13 pregnancy intentions. The patient is asked whether  
14 they are planning to become pregnant in the next  
15 year. If yes, they are referred for preconception  
16 counseling. If not, they are referred for effective  
17 contraception of their choice.

18 Our Mother, Baby Coordinated Visit Program aims  
19 to increase adherence to the postpartum visit by  
20 having the patients postpartum visit scheduled with  
21 the babies pediatric visit.

22 In terms of addressing implicit bias, this is a  
23 priority at New York City Health + Hospitals. Health  
24 + Hospitals has conducted implicit bias training for  
25 our board of directors and for medical and

operational leaders in all 11 of our facilities plus  
our Gotham sites with perceptions institute.

We have also worked hand-and-hand with DOHMH to  
provide training sessions to the Maternal Hospital  
Quality Improvement Network OR MHQIN. Which you  
heard my colleagues Ms. Raboni discussed.

The MHQIN is a comprehensive partnership between  
DOHMH and 14 New York City maternity hospitals to  
address the root causes of persistent racial and  
ethnic disparities in maternal mortality and severe  
maternal morbidity with emphasis on the importance  
and the how to of setting up quality improvement  
process in their department.

With DOHMH support, MHQIN integrates reviews of  
all cases of obstetrical hemorrhage in ICU admissions  
into OB Department Quality Improvement Prophecies.  
MHQIN hospitals also provide data back to DOHMH to  
inform future population based strategies to address  
these conditions.

New York City's Health + Hospital's Community  
Care Program ensures that pregnant women have access  
to the highest quality care in a home setting. This  
includes but is not exclusive for anti-partum  
assessment and instruction, teaching and support for

breastfeeding and supporting care of infants who are  
at high risk for neonatal morbidity or mortality.

As part of the New York City's Birth Equity Initiative, Health + Hospitals partnered with DOHMH and the Centering Healthcare Institute to launch centering pregnancy and evidence-based group Prenatal Program at New York City Health + Hospital Elmhurst Hospital. Although further research is needed, there is evidence that centering pregnancy can improve maternal and infant health outcomes including preterm birth reduction in certain populations. Centering encourages greater patient engagement during the prenatal experience. The program features group pregnancy visits with a provider networking with other pregnant women, group discussions and prenatal wellness and education classes on nutrition, stress management and breastfeeding.

All pregnant women are eligible to participate in a group care sessions and are asked to join the group during their initial prenatal visit unless the pregnancy shows signs of being already or becoming very high risk. The sessions begin at about 16-20 weeks gestation and occur with the same frequency as routine prenatal care visits.

2 Midwifery services are offered throughout New  
3 York City Health + Hospitals to improve patients  
4 experiences. New York City Health + Hospitals  
5 employs over 70 midwives across the system and is the  
6 largest employer of midwives in New York City.

7 Patients may access Doula services through our  
8 relationship with community-based organizations.  
9 Patients who request Doula services are referred to  
10 community providers including Brooklyn Perinatal  
11 Network, By My Side, Caribbean's Women's Health  
12 Association, Bronx Rebirth and [INAUDIBLE 1:05:30].

13 Over the last three years, we have made many  
14 referrals for Doula support for patients and are  
15 looking to expand these referral services.

16 In conclusion, we would like to thank the Council  
17 for its support of Health + Hospitals to improve the  
18 care and outcomes for the women we serve. I am happy  
19 to answer any questions. Thank you.

20 COMMITTEE COUNSEL: Thank you so much for your  
21 testimony. At this point, we will be moving to  
22 Council Member question and answer. Chair Rosenthal?

23 CHAIRPERSON ROSENTHAL: Great, thank you. Thank  
24 you so much and thank you all for your testimony and  
25



1 obviously all your care and your dedication to  
2 addressing this crisis.

3  
4 I am going to start with the maternal, the DOHMH  
5 Maternal Hospital Quality Improvement Network. I am  
6 wondering if you can tell us a little bit about the  
7 impact of that and whether or not the Mayor has  
8 committed to continue the funding for it in the  
9 coming fiscal year and beyond?

10 ESTELLE RABONI: Thank you so much Chair  
11 Rosenthal for your question. The impact is being  
12 measured in terms of, it is very early in this  
13 process. We are conducting these trainings, most  
14 recently we conducted with 13 hospitals and what we  
15 have seen is qualitative research, qualitative  
16 information, which suggests that first acknowledging  
17 that there is implicit bias in the hospital  
18 institution or the facility. There is bias among  
19 providers and recognizing what those biases are.  
20 Recognizing that a White presenting physician may  
21 have a bias towards someone who does not look like  
22 that person and acknowledging that that needs to  
23 change and that the interaction that that patient has  
24 with the hospital is likely to be compromised in some  
25 way.

1  
2       Some of the qualitative research has shown that  
3 there is overwhelming support to integrating a lot of  
4 the changes and the perspectives found in the  
5 implicit bias training and that has been  
6 operationalized and we are starting to roll that out.  
7 Up to this point, we have trained 700, both clinical  
8 and non-clinical staff on all levels from leadership  
9 to administrative staff and midwives as well as  
10 others and with regard to funding, we are committed  
11 to this work. We know that this is important work.  
12 This is what we need to do in order to change bias  
13 that is being performed in all the spaces in which  
14 Black and Brown pregnant people are in and we are  
15 moving forward with that.

16       CHAIRPERSON ROSENTHAL: Are you saying that the  
17 Mayor is committed to the funding for this?

18       ESTELLE RABONI: I am sorry, the beginning of  
19 your question dropped out.

20       CHAIRPERSON ROSENTHAL: Sure, sure. So, my  
21 understanding is the funding ends this year. The  
22 money is not in the budget for Fiscal Year, it would  
23 be '22. Has the Mayor committed to keeping the money  
24 in the budget or adding now money to the budget for  
25 the continuation for this program? Or do you feel

2 that the work that you have done, that you have  
3 completed so far has taken care of this issue?

4 ESTELLE RABONI: No, I think the work needs to  
5 continue and certainly the Department of Health has  
6 that commitment. It is a core value of the  
7 Department of Health to improve maternal health  
8 citywide.

9 CHAIRPERSON ROSENTHAL: Can you confirm that they  
10 will continue the funding? Have you put in a request  
11 to the Mayor's Office for funding for the network  
12 program and have they already said yes? Was the  
13 money put in the November plan? Is it expected to be  
14 put in the January plan? It's just yes or no and no  
15 shade, whatever the answer is on you.

16 ESTELLE RABONI: We have put forward that we want  
17 to continue this work. I don't have any other  
18 information, whether or not -

19 CHAIRPERSON ROSENTHAL: It's put in the budget  
20 though, right? It's not in the budget? Can you  
21 confirm the funding is not in the budget for Fiscal  
22 Year 2022?

23 ESTELLE RABONI: I don't have the answer to that  
24 Chair Rosenthal. I apologize.

CHAIRPERSON ROSENTHAL: Do you think you can text somebody and ask them to get the answer to that before the end of your time as a panelist?

ESTELLE RABONI: I will certainly do that.

CHAIRPERSON ROSENTHAL: Great, thank you. I will come back for the answer to that. Second question is, can you tell us one or two, you said the M3RC with an instituted formerly in 2017, can you tell us one or two findings from the most recent M3RC meeting that has led to and what the tangible change is that you have made in the way care is provided for Black pregnant people?

ESTELLE RABONI: Much of the findings are actually being operationalized in the programs that we have now, so in terms of MHQIN changing hospital cultures, changing providers, making sure that both providers and community stakeholders are aware of the

—

CHAIRPERSON ROSENTHAL: Right, forgive me for interrupting. We just have so many people who want to testify. I think I didn't articulate the question the right way. In the M3RC Committee meetings, it is my understanding that you take a specific case, in other words, you go through the example of a

1  
2 situation where a physician who was caring for in  
3 this case, a Black pregnant person and the Black  
4 pregnant person died and you go through exactly what  
5 happened and you learn from that to change something  
6 for the better.

7 Can you tell us about, not with the names or no  
8 privacy you know, indicating information but  
9 something you learned, one thing that was learned  
10 from the most recent M3RC Committee meeting. It  
11 could be hospital specific. It could be physician  
12 specific. That's fine but I just want to hear what  
13 it is.

14 ESTELLE RABONI: I would say with regard to that,  
15 I think it was mentioned by one of the Council  
16 Members. One of the largest issues is listening to  
17 Black and Brown pregnant people when they air  
18 concerns and taking those concerns very seriously.  
19 That initial interaction between provider and a  
20 pregnant person is very important because if their  
21 concerns are dismissed, they are unlikely to go back  
22 to that provider or to raise additional concerns.

23 CHAIRPERSON ROSENTHAL: I mean, that's a hell of  
24 a finding. It's a hell of a finding and you said you

2 have trained now 700 medical professionals. How many  
3 more need to be trained?

4 ESTELLE RABONI: Our goal for this year was  
5 1,000. We did have a little bit of loss in momentum  
6 when the pandemic hit because originally all of our  
7 trainings were in-person.

8 CHAIRPERSON ROSENTHAL: Right but how many  
9 medical professionals are there in total?

10 ESTELLE RABONI: It's the majority. I don't have  
11 a number off the top of my head but it's overwhelming  
12 it's the majority. The majority of those trained are  
13 clinical people. We are trying to make a big impact  
14 on those.

15 CHAIRPERSON ROSENTHAL: Do you do follow-ups in  
16 the M3RC to learn whether or not in fact behavior has  
17 changed?

18 ESTELLE RABONI: Yes, the relationship is long-  
19 term. We don't just provide a training and then  
20 leave those people trained. We follow up and then we  
21 operationalize a plan on how can we make changes  
22 within the system to change outcomes.

23 CHAIRPERSON ROSENTHAL: Alright. Local Law 914  
24 of 2018 codified the M3RC and expanded on maternal  
25 mortality reporting requirements. Would it make

2 sense for the M3RC to share an annual report? Why or  
3 why not?

4 ESTELLE RABONI: Thank you Chair Rosenthal. I  
5 understand the question. The fact is that the  
6 timeline from maternal death to M3RC review actually  
7 meets the gold standard for timeliness according to  
8 the CDC guidelines for maternal mortality review.  
9 And it is the result of the time required for case  
10 ascertainment, collection of medical and other  
11 relevant records and case abstraction and case  
12 review. I recognize that every maternal death is a  
13 tragedy and we agree. However, it is a very rare  
14 event and unfortunately it requires time for us to  
15 see changes.

16 CHAIRPERSON ROSENTHAL: So, last year I think it  
17 was, 26 women died in childbirth. The ratio of 8 to  
18 1. Eight Black women died for every one White woman.  
19 How many of the cases of Black women who died went  
20 through a quality review whether or not it rises to  
21 the level of an M3RC or just a basic quality review?  
22 How many of those cases for the Black women?

23 ESTELLE RABONI: I would have to take a look. I  
24 don't have the answers to that. I know that we  
25 receive information of maternal deaths and we look

1  
2 into those and that becomes part of the conversations  
3 with the M3RC but I don't have that information. I  
4 would like to ask my colleague Dr. Wilcox, who does  
5 sit on the M3RC if she could answer that question.

6 DR. WENDY WILCOX: Sure, thank you Ms. Raboni and  
7 Chair Rosenthal. So, all of the maternal deaths are  
8 reviewed as a group and a death is any death with  
9 temporal proximity to a pregnancy of a year.

10 So, for 2018, not just the women who died in the  
11 hospital, the women who died at home or in other  
12 locations within a year of a pregnancy, no matter how  
13 far along are all put in a cohort and then reviewed.

14 This year, we are reviewing deaths from 2018.

15 Because it takes that long to you know, have someone  
16 abstract the charts, so that things are identified  
17 and no personal information is known to any member of  
18 the group. Only the person who abstracts the chart  
19 knows the actual details of the nonclinical and non-  
20 circumstantial details of the deaths, everything is  
21 to be identified. The group then comes up with  
22 recommendations and I would say that as we go through  
23 the review of the deaths, the recommendations are  
24 collected and what you find is similar  
25 recommendations being made along the way.



1  
2       The way that CDC has set it up and the M3RC  
3 follows the CDC guidelines, those guidelines, is to  
4 come up with recommendations whether it is on a  
5 hospital level, a provider level, a patient level, a  
6 city level. And then the how to is kind of sorted  
7 out and then people have to work on that. I would  
8 say the deaths are often incredibly complex. We find  
9 I would say, you know, how the CDC says communication  
10 is the number one cause for adverse events in the  
11 clinical realm. Communication whether its from where  
12 someone received prenatal care to the hospital and  
13 then from the hospital to other specialties or from  
14 the hospital to other entities. We frequently are  
15 coming up with recommendations that involve improving  
16 communication between all of the different entities.

17       CHAIRPERSON ROSENTHAL: Got it, thank you. You  
18 know, I think one of the things that everyone is  
19 talking about is the fact that – is the fact that you  
20 know, these deaths are preventable. According to the  
21 CDC, it is 3 out of 5 are preventable.

22       When we look at New York City, it is clear we  
23 have a segregated hospital system, right. Where the  
24 big network hospitals, New York Presbyterian, Mount  
25 Sinai, etc. You know, are not taking the patients

1  
2 who they should take. Would it be possible for the  
3 City, have you considered requiring these hospitals  
4 as part of your affiliate contract for example, to  
5 take more prenatal, more Black pregnant people for  
6 prenatal and postpartum care?

7 ESTELLE RABONI: I would have to -

8 CHAIRPERSON ROSENTHAL: It is my understanding  
9 that the City can order hospitals to care for more  
10 Black and Brown patients or take away some  
11 privileges.

12 ESTELLE RABONI: Thank you Chair Rosenthal for  
13 your question. I think we would certainly take that  
14 under consideration. Currently -

15 CHAIRPERSON ROSENTHAL: Is it part of the  
16 discussion in any meetings that you have been in?

17 ESTELLE RABONI: I would like to defer to Dr.  
18 Wilcox if that has been part of any discussion.

19 CHAIRPERSON ROSENTHAL: Wow, I mean, I really  
20 have to say that's heartbreaking. New York City, I  
21 mean, I have been working, thinking about those  
22 affiliate contracts since I worked under the Koch  
23 Administration. You have so much leverage under  
24 those affiliate contracts. Your hospitals provide  
25 the patients for these medical students. So, the

1 fact that the City according to what your knowledge  
2 is has never used this opportunity to require the  
3 private hospitals take the affiliate hospitals do  
4 more prenatal and postnatal care never? I will move  
5 on.  
6

7 ESTELLE RABONI: I would have to – Chair  
8 Rosenthal, thank you. I would have to go back to my  
9 colleagues as this is not work that falls under my  
10 bureau but I can take this question to my colleagues  
11 and –

12 CHAIRPERSON ROSENTHAL: Yeah, I would love to  
13 hear from the legal team on this and I see you taking  
14 notes Director Ebanks. I appreciate you, it's a  
15 perfect sort of overview question. I appreciate your  
16 following up on this, I really do.

17 Last set of questions, given that Black women are  
18 eight times more likely to die from pregnancy related  
19 cases than White women and three times more likely to  
20 have a life threatening complication, I am interested  
21 to know if you plan to extend the pilot project you  
22 mentioned with three hospitals to conduct the quality  
23 improvement reviews. Whether or not you plan to  
24 extend that to eleven hospitals now?  
25

2 ESTELLE RABONI: Yes, thank you Chair Rosenthal,  
3 we do. This cohort is just the first cohort. The  
4 plan was always to expand to all the maternity  
5 hospitals. Our initial attempt was to use the  
6 limited resources that we have to impact those  
7 hospitals that are responsible for [LOST AUDIO  
8 1:23:53] among Black and Brown pregnant people.

9 CHAIRPERSON ROSENTHAL: Should I ask you which  
10 those three hospitals are? Is that public  
11 information?

12 ESTELLE RABONI: I would have to get back to you  
13 on that. I am sure I have it here.

14 CHAIRPERSON ROSENTHAL: If it is public  
15 information, by the end of your time as a panelist, I  
16 would love to hear the answer to that. I am going to  
17 turn it back to my colleagues – or to the Moderator.  
18 Thank you very much for your testimony.

19 ESTELLE RABONI: Thank you.

20 COMMITTEE COUNSEL: Thank you so much Chair  
21 Rosenthal. We will now move to Chair Rivera and  
22 Chair Levine if they have questions before moving to  
23 other Council Members.

24 CHAIRPERSON RIVERA: Thank you so much for your  
25 testimony. Just a few questions because I do realize

2 the time and we have many people waiting to testify  
3 whose I think experiences, stories and testimony are  
4 important to get on the record.

5 I guess I will start with Health + Hospitals or  
6 anyone can really answer this question and I want to  
7 ask a little bit about kind of where we are right now  
8 during this pandemic. So, how do Health + Hospitals  
9 currently admit birth workers such as Doula's to pre-  
10 and postnatal visits during deliveries?

11 DR. WENDY WILCOX: Thank you Chairperson Rivera.  
12 So, during the first surge, all patients visitation  
13 at New York City Health + Hospitals was suspended  
14 with a few exceptions including for a visitor of a  
15 woman in labor, an infant in the neonatal ICU or  
16 pediatric patients.

17 Doula services during this time became very  
18 innovative and provided services virtually. Our  
19 current policy follows New York State's guidance,  
20 which is that patients may have one support person  
21 during labor and a Doula when the patient has a  
22 Doula.

23 CHAIRPERSON RIVERA: I will ask you about those  
24 guidelines in a second. What certification and  
25

1 testing requirements are in place for birth workers  
2 during the pandemic?  
3

4 DR. WENDY WILCOX: I am so sorry; I am not  
5 understanding. What – please rephrase.

6 CHAIRPERSON RIVERA: Sure. For birth workers and  
7 during the pandemic, how are you offering services  
8 certification to make sure that they can continue to  
9 do their work to make sure that we can get people  
10 continuously certified during the pandemic, so that  
11 they can continue to provide these services?

12 DR. WENDY WILCOX: To my knowledge, there is no  
13 certification for Doula's. We certainly, as I said  
14 in my testimony refer to our community-based  
15 organizations. We refer patients to them for Doula  
16 services and our patients obtain Doula services  
17 through the community-based organizations. We do not  
18 employ Doula's.

19 CHAIRPERSON RIVERA: What I mean is certification  
20 requirements to enter the hospital.

21 DR. WENDY WILCOX: So, again, a patient may enter  
22 with a support person. Our admitting procedures are  
23 made aware to the people at the front desk as well as  
24 our patients are available on our website. So,  
25 patients are aware that they are allowed a support

1 person when they come in for their birthing  
2 experience and the Doula may come with the patient.

3  
4 CHAIRPERSON RIVERA: Understood. I ask because  
5 laying the ground work for consistently positive  
6 relationships between hospitals and birth workers is  
7 critical as you mentioned in your testimony. So many  
8 Doula's have shared with us that they have been  
9 turned away or been told that hospitals would only  
10 accept certification from certain organizations.

11 So, how can we work with hospitals to ensure that  
12 birthing persons are not in a position where they are  
13 chosen and often paid out of pocket, Doula will not  
14 be turned away when they need them the most.

15 DR. WENDY WILCOX: So, as you are aware, the  
16 patients sometimes do not have means and so,  
17 certainly our expectations when we refer is that  
18 patients without means will be provided with you  
19 know, Doula services that are compensated in other  
20 ways and we refer, like I said, patients to these  
21 organizations that will help provide these services  
22 for our patients.

23 CHAIRPERSON RIVERA: I will ask about the  
24 organizations in a second as well. It is just that  
25 some hospitals require some certification, others

1  
2 don't. It has been very unclear and I realize these  
3 are unprecedented circumstances but in regards to  
4 what you mentioned on state policy, how can - may be  
5 this is for the Department of Health. How can  
6 pregnant people and birth workers currently find  
7 hospitals visitation policies, both for support for  
8 family members, familial support and birth workers.  
9 How do New York City hospitals communicate state  
10 guidance on visitation policies and can you clarify  
11 why the state guidance on visitation policies has  
12 resulted in different policies in different  
13 facilities?

14 DR. WENDY WILCOX: I will just answer for New  
15 York City Health + Hospitals, our visitation policies  
16 are on our website and also during the care that we  
17 give our prenatal patients, the providers and nursing  
18 staff will let the patient know what our policies  
19 are.

20 CHAIRPERSON RIVERA: Does Department of Health  
21 have anything to add? I just want to be clear. So,  
22 you are saying it is in-person to the patient and it  
23 is online?  
24  
25



2 ESTELLE RABONI: That's correct and I believe it  
3 was also in the New York State website as well when  
4 the executive orders were established.

5 CHAIRPERSON RIVERA: And you know, I just want to  
6 emphasis Council Member Farah Louis, Co-Chair of the  
7 Women's Caucus mentioned how there is a digital  
8 divide, not everyone has access to internet and so,  
9 having those conversations in different ways is  
10 really important and mentioning specifically Brooklyn  
11 and I know there are amazing organizations that have  
12 been doing this work for a very long time. Brooklyn  
13 Perinatal Network is certainly I know a partner of  
14 yours.

15 So, despite all the efforts made by DOHMH and H+H  
16 and other hospitals, we are still seeing the  
17 disparate maternal health outcomes and there are  
18 those long standing CBO's working to address these  
19 outcomes and they are pillars of our community as we  
20 all know. How has the Department of Health partnered  
21 with these CBO's and actively engage with them to  
22 continue to improve our efforts to save lives?

23 ESTELLE RABONI: We engage with many community  
24 stakeholders because we recognize the expertise in  
25 the community. So, to Dr. Wilcox's point, we do work

1  
2 with you know, community-based Doula programs in New  
3 York City such as By My Side, Birth Support Program.  
4 We do work with other you know, community  
5 stakeholders to improve the quality of service to  
6 pregnant people.

7 CHAIRPERSON RIVERA: Okay, do you believe that  
8 there are enough resources for pregnant women in New  
9 York City?

10 ESTELLE RABONI: I think there could be more  
11 services certainly, as I mentioned, we are trying to  
12 concentrate the resources that we do have on those  
13 hospitals that manage the highest number of births  
14 among Black and Brown pregnant people but of course  
15 there could always be more and there could be more  
16 coordinated communication and information sharing, so  
17 that more people are aware of what services are  
18 available to them.

19 CHAIRPERSON RIVERA: And you know, during the  
20 pandemic, I feel like with the strain on our hospital  
21 system, patient advocacy is very, very important and  
22 that's why I was so committed to making sure that the  
23 visitation guidelines were changed or really amended  
24 to make sure that people felt like they had that  
25 support.

1  
2 I am a little torn on whether we have enough  
3 resources. I don't think that they are there. I  
4 just feel like the evidence is clear, whether  
5 qualitative or quantitative and it's systemic and it  
6 has been going on for a long time. What resources  
7 does a pregnant person have if they do not feel like  
8 they know how to navigate the medical system or they  
9 experience complications and they do not feel like  
10 they are being heard?

11 ESTELLE RABONI: Chair Rivera, I understand the  
12 passion behind your question. There are services  
13 within the City. We also have other programs that  
14 advocate on behalf of pregnant people. For instance,  
15 the Health Department regardless of the pandemic,  
16 continues to support vulnerable families and new  
17 families through our Newborn Home Visiting programs,  
18 as well as the Nurse Family Partnership program and  
19 serving thousands of families every year to make sure  
20 that pregnant people and postpartum people have all  
21 the services that they need to raise healthy and  
22 happy children, as well as to maintain maternal  
23 health.

24 There are other programs throughout the City that  
25 support people. Can we have more services?

2 Absolutely and more coordinated services and more  
3 coordinated communication of services. But to your  
4 point, it takes time to change hospital culture and  
5 that's what we are trying to do. So, we need long  
6 term investment to change what's going on.

7 CHAIRPERSON RIVERA: And in speaking of those  
8 services, Doula's and midwives, I think we could all  
9 agree improve maternal health outcomes full stop.

10 Can Health + Hospitals just give an update about  
11 - I know there was some in the testimony and I  
12 appreciate the length of your testimony. Can you  
13 provide an update about on how you are working to  
14 improve access to midwives within the hospital  
15 system?

16 DR. WENDY WILCOX: So, midwives are at all of our  
17 facilities, except for three. Certainly during the  
18 initial prenatal visit, a patient a lot of screening  
19 is done, some of which is clinical and certainly if  
20 someone from a clinical standpoint can have you know,  
21 is eligible for midwifery services, then they are  
22 referred at that site. As well as if a patient would  
23 like midwifery services and does not have it at that  
24 particular facility, they can certainly access it at  
25 another open hospital facility.

2 CHAIRPERSON RIVERA: I am sorry, I didn't  
3 understand the last part. They can go to a different  
4 hospital.

5 DR. WENDY WILCOX: Within Health + Hospitals. We  
6 can help facilitate that.

7 CHAIRPERSON RIVERA: There are three of them that  
8 do not have the services. Can you tell me why?  
9 Where are those hospitals?

10 DR. WENDY WILCOX: It really is just a way that  
11 the Department of Obstetrics and Gynecology just  
12 evolved over time.

13 CHAIRPERSON RIVERA: Okay, so you are saying that  
14 there are reasons for why there are no midwifery  
15 programs in these hospitals? What are the factors  
16 that would lead to that decision ultimately?

17 DR. WENDY WILCOX: I don't necessarily think it  
18 was an intentional decision. Just over time there  
19 were some departments, three out of eleven that just  
20 do not have midwifery services.

21 CHAIRPERSON RIVERA: But you are not sure why? I  
22 am sorry, I am just really want to clear that up.

23 DR. WENDY WILCOX: I am not sure that there was  
24 actually a definite plan. We certainly think that is  
25 just the way the department has evolved. Throughout

2 Health + Hospitals, there are more than 70 midwives,  
3 includes of a full-time, part-time and peridium  
4 employment status and again, Health + Hospitals is  
5 the largest employer of midwives in New York City.

6 CHAIRPERSON RIVERA: Are there expectations to  
7 expand that program given the crisis?

8 DR. WENDY WILCOX: Expand what program, excuse  
9 me, sorry.

10 CHAIRPERSON RIVERA: To expand those services.

11 DR. WENDY WILCOX: Midwifery services?

12 CHAIRPERSON RIVERA: Yes.

13 DR. WENDY WILCOX: So, in a lot of our  
14 facilities, midwifery services compliments the full  
15 breath and depth of obstetrical services that are  
16 offered at the facility.

17 CHAIRPERSON RIVERA: And I ask because also at a  
18 January 2020 hearing, that I Chaired, Dr. Katz shared  
19 that Health + Hospitals partnered with Department of  
20 Health at the Mayor's Office to begin implementing a  
21 comprehensive maternal care program.

22 DR. WENDY WILCOX: Yes.

23 CHAIRPERSON RIVERA: In that you have a focus  
24 right, on identifying and responding to pregnancy  
25 related morbidity and mortality for women of color.

3 Well, I want to just say, I know we bring up  
4 morbidities and high risk pregnancies, I think it is  
5 important to note that we know most people who give  
6 birth are healthy but we need to focus on systemic  
7 failures rather than an individuals health status.

8 So, having said all of that, can you please  
9 provide an update on those efforts that Dr. Katz  
10 mentioned.

11 DR. WENDY WILCOX: I would be happy to, thank  
12 you. So, the maternal medical home staff, as you  
13 know, we have embedded in maternal medical home  
14 within our facilities and the purpose of this  
15 maternal medical home staff is to really provide wrap  
16 around and enhanced service for individuals and to  
17 also provide screening, standardized screening so  
18 that we can identify those women who maybe at risk  
19 for having an adverse outcome due to medical  
20 complications, behavioral health or social  
21 determinates of health factors.

22 Since that time, our maternal medical home staff  
23 have seen more than 2,500 clients and made over 1,800  
24 referrals to services such as Doula services,  
25 nutrition counseling, behavioral health services and  
counseling, WIC, nurse family partnership, SNAP,

1 substance use, just to name a few. And our maternal  
2 medical home members have also made over 650  
3 referrals to community-based organizations.

4 We have trained over 1,100 clinical staff in our  
5 OB life support simulation course. Our OB hemorrhage  
6 course is launching. The didactic sessions are now  
7 underway and we intend to train the same number of  
8 clinical providers to reach a saturation of about 90  
9 percent trained.

10 For our pregnancy intention, that was embedded in  
11 our epic electronic medical record and so, patients  
12 are being asked about pregnancy intention and our  
13 newborn and postpartum coordinated visit program did  
14 have to halt a little bit during you know for  
15 infection control reasons during the height of COVID.  
16 The COVID surge but those are starting to get off the  
17 ground again.

18 CHAIRPERSON RIVERA: What does patient monitoring  
19 and care look like from when a person first expresses  
20 interest in becoming pregnant to when they are  
21 postpartum?

22 DR. WENDY WILCOX: Thank you for asking that  
23 question. So, from the moment a patient expresses  
24 interest in becoming pregnant, she is referred for  
25



1  
2 preconception counseling. This may include her  
3 taking folic acid supplementation, general health  
4 screening and possibly changing the patients  
5 medication regime if she is on any.

6       Once she becomes pregnant, she may access  
7 midwifery services, as previously discussed if health  
8 allows and if she is at one of those other facilities  
9 and once in care, the patient receives the highest  
10 evidence based standards of prenatal care. This  
11 includes genetic screening, ultrasound services,  
12 other fetal testing, as well as standardized  
13 screening and referrals when necessary.

14       CHAIRPERSON RIVERA: And I wanted to ask because  
15 Health + Hospitals provided an update about a  
16 maternal depression screening initiative through  
17 Thrive NYC.

18       DR. WENDY WILCOX: Yes.

19       CHAIRPERSON RIVERA: And what is the status of  
20 this work? And I just want to add, in terms of  
21 depression, mental health, we want to do this work  
22 you know trauma informed and so, I would like to know  
23 the status of that work for maternal depression but  
24 also through entire kind of gynecological services  
25 whether pregnant or not. I think asking questions

2 about trauma to really make sure the work is holistic  
3 and comprehensive is incredibly important. So, can  
4 you give us the status of that work?

5 DR. WENDY WILCOX: Sure, so the maternal  
6 depression collaborative with Thrive ended on  
7 December 31, 2019 but really our depression screening  
8 has become hard wired into our normal and regular  
9 processes.

10 So, patients are routinely screened during  
11 prenatal, postpartum and newborn baby visits. 48  
12 clinic sites and 25 New York City hospitals were  
13 involved. Over 36,800 prenatal women were screened.  
14 Over 23,100 postpartum women were screened and 85  
15 percent of patients who screened positive were  
16 directly connected to care. It really is part of  
17 just standardized processes and how we do business.

18 CHAIRPERSON RIVERA: No, I understand and I  
19 realize that I think all of you wake up in the  
20 morning to do your very, very best and to take care  
21 of people in hope that they feel seen and heard.  
22 Just the stories and the experiences are just, they  
23 are showing otherwise and it is leading to tragic,  
24 tragic outcomes and families devastated.

1  
2       So, I want to just thank you for answering my  
3 questions. We have many people here including Mr.  
4 Bruce McIntyre who has been here for the duration of  
5 the day with his own story to share and I want to  
6 thank you for your testimony. I am going to turn it  
7 over to Chair Levine to ask question because like I  
8 said, for sake of time. Thank you for being here.  
9 Thank you for answering our questions.

10       CHAIRPERSON LEVINE: Thank you so much Chair  
11 Rivera and thank you Chair Rosenthal for what's  
12 already been an important and impactful hearing.

13       I want to ask a few brief questions and I will be  
14 brief about data. Because there is no way we can  
15 measure our progress in solving this crisis unless we  
16 have clear transparent and regularly reported data.  
17 In fact, it is one piece of data, the horrifying  
18 disparity of 12 to 1 in maternal mortality between  
19 White and Black mothers which has really led to  
20 unprecedented and long overdue attention to this  
21 issue in the last two years with more media coverage.  
22 It has finally belatedly focused attention of the  
23 public on this reprehensible disparity.

24       So first, I would like to ask about news that I  
25 think you have broken in the last day or two about

1  
2 what appears to be a new figure you are using or the  
3 disparity in mortality between Black and White  
4 mothers in New York City. Which you are now saying  
5 is 8 to 1. I wonder whether this perhaps could be a  
6 question for Assistant Commissioner Raboni. Whether  
7 that number has or the data behind it has been yet  
8 made public and if not, when we can expect that? And  
9 whether we can expect regular updates on this  
10 critical statistic going forward?

11 ESTELLE RABONI: Thank you Chair Levine for your  
12 question. Yes, the data that says that Black women  
13 are 12 times more likely to die from a pregnancy  
14 related death is actually from the 5 year report that  
15 spans 2006 to 2010. The most recent report that  
16 spans between 2011 and 2015 actually shows 8 times  
17 more likely. Still concerning in terms of the  
18 disparity but heading in the right direction.

19 Our next report is scheduled to be released in I  
20 believe it is 2021 and we are looking forward to  
21 seeing if there is a downward trend, to see if there  
22 is an improvement in that respect.

23 CHAIRPERSON LEVINE: But Commissioner, how is  
24 that we are operating on 5-year-old data even with  
25 your update?

1  
2 ESTELLE RABONI: It does take time to collect  
3 information, as I mentioned previously, it takes time  
4 to abstract the cases, assess the cases, evaluate  
5 them. It is a CDC best practice in terms of timeline  
6 and because as tragic as maternal deaths are, it is a  
7 very rare occurrence and so, we require having to get  
8 more information and more data in order to make any  
9 kind of determinations.

10 CHAIRPERSON LEVINE: But we have all sorts of  
11 health data in this city, which is updated yearly,  
12 quarterly, monthly, in some cases, even daily.  
13 Surely we can have an annual update on data which is  
14 just so critical.

15 ESTELLE RABONI: I have to say again, it really  
16 is based on the science and what the best practices  
17 are and the best practices suggest that in terms of  
18 maternal mortality and severe maternal morbidity, it  
19 requires some amount of time. I would love for Dr.  
20 Wilcox to opine, as she is also part of these  
21 conversations as well.

22 DR. WENDY WILCOX: Thank you Ms. Raboni. Again,  
23 you know the data that we are looking at is for an  
24 entire year. It is suggested that you look at them  
25 not as they come in but as an entire cohort and I

1  
2 think it has been getting faster. When we first  
3 started, we were reviewing I don't know 2015-2016  
4 data and so far it has been 2018. The addition of  
5 the pregnancy check box on death certificates which  
6 is unfortunate and morbid topic but has enabled  
7 easier identification of persons for review.

8 So, you know it would be nice if it was an easier  
9 thing to do but it is a lot and it is complicated.

10 CHAIRPERSON LEVINE: Right but the Surgeon  
11 General, the American Medical Association Society for  
12 Maternal Fetal Medicine, they all talk about the  
13 importance of regular data and they really are the  
14 science authorities that we need to be listening to.  
15 But I do want to move on for time and ask what the  
16 data that we have is telling us about the trend. To  
17 the extent to which the data you believe is  
18 indicating progress or heaven forbid that we might be  
19 stalling or backsliding.

20 ESTELLE RABONI: I hesitate to suggest that we  
21 are making progress because again, I feel that we  
22 need to see the next cohort of data to make that  
23 determination if it's a downward trend or not. It  
24 could fluctuate so much within a particular year that  
25

2 I think it would be responsible for me to suggest  
3 that there is a trend at this point.

4 CHAIRPERSON ROSENTHAL: I am sorry Council Member  
5 Levine, can I just follow-up.

6 CHAIRPERSON LEVINE: Please.

7 CHAIRPERSON ROSENTHAL: Really nailing it  
8 questions. Are you saying – what I think I just  
9 heard you say is that you don't know the information  
10 about whether or not the death was related to  
11 pregnancy until the death certificate comes out and  
12 so, you are waiting for that until you have the data?  
13 But even if that's true, which is mind numbing  
14 because I would imagine given that the number is so  
15 little that every death would send a red flag  
16 immediately up the chain to tracking.

17 So, but even if you are waiting to review death  
18 certificates, surely you can review the death  
19 certificate, you have the data from calendar year  
20 2019 now. You have the data from calendar year '18,  
21 '17, '16. So, given the data that you have for that  
22 four year period, because I understand you know, it  
23 is important for privacy to you know, not use  
24 specific figures or names in a current year. What  
25 were the numbers for each of those four years and

2 then let other people think about patterns or  
3 whatever. But what was the number of people who died  
4 in 2017, 2018 and 2019?

5 DR. WENDY WILCOX: May I just – would it be okay  
6 if I just added something. I think it might have  
7 been helpful to have an overview of pregnancy  
8 associated versus pregnancy related deaths.

9 CHAIRPERSON ROSENTHAL: Look, I am down with you  
10 on all of this nuance and specifics, so you can  
11 report it the way that it is accurate. I am not  
12 going into the details and I know you have the  
13 medical specifics on this. I just, and I understand  
14 every nuance. So, if you want to have those two  
15 different categories, you know, what ever the right  
16 way is to show it but surely you have the numbers now  
17 for each of the last four years, no?

18 ESTELLE RABONI: We do have data which we are  
19 looking at and currently doing data analysis on.

20 CHAIRPERSON ROSENTHAL: Right, no I am not asking  
21 for the analysis. I am not asking for the review; I  
22 am asking for the raw numbers.

23 ESTELLE RABONI: I don't have that information  
24 with me at this time.

25 CHAIRPERSON ROSENTHAL: Okay, gosh.



2 ESTELLE RABONI: Dr. Wilcox, would you like to  
3 weigh in on that?

4 DR. WENDY WILCOX: I just think that it is a  
5 little difficult because there are some deaths that  
6 are incidental to a pregnancy that really have  
7 nothing to do -

8 CHAIRPERSON ROSENTHAL: Of course and the CDC  
9 says 3 out of 5 are related to preventable issues.  
10 Obviously that means 2 are not preventable but I just  
11 am interested in the raw numbers.

12 ESTELLE RABONI: We can give you that information  
13 Chair Rosenthal.

14 CHAIRPERSON ROSENTHAL: I mean, that would be  
15 great. Maybe by the end of - if staff are watching  
16 now, if they could send that over to you and put a  
17 big old foot note on it with the nuance. That's  
18 important to put on but I would imagine you could  
19 have that information from your staff before this  
20 panel closes. Chair Levine, I am so sorry to have  
21 interrupted you.

22 CHAIRPERSON LEVINE: Not at all Chair, those are  
23 excellent follow-ups. I want to ask similarly about  
24 data on underlying conditions, which we know  
25 contribute to mortality and morbidity in birth, in

2 childbirth. Here again, there are enormous racial  
3 disparities driven by a variety of environmental  
4 factors from lack of equal access to healthy food to  
5 broader stress arising from racism in society. Do  
6 you have data on the prevalence of such conditions  
7 and people giving birth in New York City. For  
8 example, rates of diabetes that we could compare  
9 across various racial and ethnic groups?

10 ESTELLE RABONI: Thank you Chair Levine for your  
11 question. It is safe to say that what we are  
12 concentrating a lot of our work in, in the Health  
13 Department are the same neighborhoods that have  
14 multiple health indicators that are fairly negative.  
15 Whether it is diabetes or hypertension or maternal  
16 health outcomes during pregnancy. These are  
17 neighborhoods that been historically tested that have  
18 been impacted by racism. We are doing everything  
19 possible to mitigate the effects of that racism and  
20 disinvestment.

21 COMMITTEE COUNSEL: Estelle Raboni, I am so sorry  
22 to interrupt. We are getting a bad audio feed from  
23 you. It is almost skewed, so we are going to try to  
24 mute you and unmute you again. It wasn't happening  
25 earlier but it started now.

2 ESTELLE RABONI: Can you hear me?

3 COMMITTEE COUNSEL: We can. There is some  
4 feedback, it sounds like you are under water with the  
5 microphone.

6 ESTELLE RABONI: Should I log out and log back  
7 in?

8 CHAIRPERSON LEVINE: Yes and while you are  
9 perhaps - while you are dealing with that technical  
10 issue Commissioner perhaps I could just follow-up  
11 with Dr. Wilcox. The Commissioner very accurately  
12 stated the broad conditions which are leading to  
13 these inequalities but my question is whether we are  
14 collecting data. If we knew for example that certain  
15 groups of people coming in to give birth had higher  
16 rates of diabetes, that would indicate a real problem  
17 related to medical risk at birth and we could track  
18 that over time.

19 It would be one indicator of progress that  
20 perhaps we could have real time because it doesn't  
21 have the complexity that tracking birth certificates  
22 does. Are we collecting data on underlying  
23 conditions in people giving birth in New York City  
24 and what is it telling us over time?

25

1  
2 DR. WENDY WILCOX: I do think Ms. Raboni would be  
3 better to answer that. However, I will let you know  
4 from being a member of the Committee what I have seen  
5 and also, from being one of the authors of the  
6 maternal mortality report from 2006 to 2010. One of  
7 the authors of the New York City Department of Health  
8 Report and what that showed was over 50 percent of  
9 the women who died had one and or more, it was  
10 greater than 50 percent. One and or more preexisting  
11 conditions, inclusive of hypertension, diabetes,  
12 asthma, obesity, etc. I think it was upwards of two-  
13 thirds. And so, we do know that these chronic  
14 conditions do predispose to poor outcomes at deliver.  
15 Certainly, these are all examined in a process of the  
16 review and these also appear in the reports.

17 So, in the last report and in the upcoming report  
18 as Ms. Raboni stated that data should be in there.

19 CHAIRPERSON LEVINE: Right, I understand but can  
20 you tell us for example, so far in 2020 whether there  
21 have been disparate rates of such underlying  
22 conditions in all women giving birth across various  
23 racial and ethnic and demographic groups?

24 DR. WENDY WILCOX: I am not able to give that  
25 data.

2 CHAIRPERSON LEVINE: Right, that would be the  
3 kind of close to real time data that we could look at  
4 that I think would be a marker of our progress and if  
5 we did see that we were closing the disparity in  
6 those underlying factors, even independent of the  
7 tragic incidents of mortality. That would show that  
8 we are making progress at least on one front and I do  
9 want to move on but just lastly along those lines, do  
10 we have data and methods that we know help solve this  
11 problem?

12 For example, can we track our progress in  
13 increasing the number of mothers, birthing people who  
14 have Doula or other birthing assistance and again,  
15 track whether that the gap is closing amongst  
16 different groups?

17 DR. WENDY WILCOX: Again, I would have to refer  
18 that to my colleague Ms. Raboni to talk about  
19 citywide data. However, to tie back your question as  
20 to why we thought the Maternal Medical Home was so  
21 crucial is because and that model was based off of  
22 the medical home that was created in internal  
23 medicine for chronic diseased patients such as HIV  
24 care or diabetic care.

2 So, the Maternal Medical Home really was  
3 fashioned over that model, which said that if we have  
4 patients who we realize may be a little bit more  
5 complex to care for, let's put an extra layer of  
6 support in there both for the patients sake, to make  
7 sure that that patient has someone to reach out to  
8 and to talk to and to make sure that she gets tied  
9 into Doula care.

10 But also, to all the other services she may need,  
11 such as enhanced nutrition, whether it is through  
12 SNAP or WIC. You know, housing, legal services,  
13 nutrition counseling, other forms of support. And  
14 so, that model of the Medical Home can be applied and  
15 is being applied currently to our prenatal patients  
16 specifically for that reason.

17 CHAIRPERSON LEVINE: Okay, I am going to wrap up  
18 because we have so many colleagues and advocates  
19 asking for questions but you know, the adage is that  
20 if you don't measure it, you can't fix it and I think  
21 we need to get transparent as close to real time data  
22 on not just mortality and morbidity rates but  
23 underlying conditions and the methods that we know  
24 can help solve this.

2 We need that as a city and we will certainly  
3 continue to advocate for that. Thank you and I will  
4 pass it back to you Chair Rosenthal.

5 CHAIRPERSON ROSENTHAL: Thank you so much Chair  
6 Levine. I will now ask the Moderator to call on my  
7 colleagues with questions for the Administration.

8 COMMITTEE COUNSEL: Thank you so much Chair  
9 Rosenthal. The next Council Member with questions  
10 will be Council Member Barron.

11 SERGEANT AT ARMS: Starting time.

12 COUNCIL MEMBER BARRON: Good morning. How are  
13 you?

14 ESTELLE RABONI: Good, how are you?

15 COUNCIL MEMBER BARRON: I am well, thank you.  
16 Just a few questions. We talked about most recently  
17 in the questioning here about the lag, the delay from  
18 the time that we have when we get the data. Why is  
19 that – most recently Council Member Levine asked, why  
20 can't we get it sooner?

21 ESTELLE RABONI: Well, as I have mentioned  
22 before, there is a standard protocol that we are  
23 following from the CDC that suggests that there is a  
24 two year delay in order to track this data and to  
25 report on it responsibly. It takes time. As I

2 mentioned before, as tragic as maternal deaths are  
3 and they are tragic, they are rare and so, it is a  
4 relatively small sample size to be assessing.

5 Of course, you know, so we are trying to follow a  
6 particular protocol in order to assess accurately.

7 COUNCIL MEMBER BARRON: Thank you. I have lots  
8 of questions but I am going to be quick. I think I  
9 heard testimony that there were 3 out of 11 hospitals  
10 that have no midwifery services. Is that what you  
11 said? Is that what was reported on the record?

12 DR. WENDY WILCOX: [LOST AUDIO 2:03:33] Health +  
13 Hospitals facilities that do not have midwives.

14 COUNCIL MEMBER BARRON: And can you tell us what  
15 area of these 3 hospitals are located in?

16 DR. WENDY WILCOX: I do not have those 3  
17 hospitals listed right now.

18 CHAIRPERSON ROSENTHAL: I am sorry, this doesn't  
19 need to eat into Council Member Barron's time. Then  
20 can you read the names of the hospitals that do have  
21 the midwifery service and we will figure it out from  
22 there.

23 DR. WENDY WILCOX: I am so sorry; I regret to say  
24 I do not have the specific hospitals that do or do



not. Perhaps we could provide that to you after. I don't have it in my information.

CHAIRPERSON ROSENTHAL: Okay, if you could please add Sergeant a minute to Council Member Barron's time.

COUNCIL MEMBER BARRON: Thank you Madam Chair and I did want to follow protocols and thank the Chairs for having this very important hearing, Levine, Rosenthal and Rivera.

I am suspect and it's not paranoia but I am suspect as to what the 3 hospitals are, why they don't have it because I don't believe that it just evolved. I think that there were factors at play in determining whether or not a particular hospital would have these kinds of services. It has been said that the problems are systemic and not necessarily individual and I think that as we try to address these issues, we have got to make it systemic.

When HIV became a real crisis, when the opioid crisis became touching other communities other than Black communities, the City put millions and millions of dollars into solving that problem. I understand that every life is valuable. Every life is important and I accept that and I have heard it said, well

2 there were only a few. There aren't a large number  
3 but the percentages by which Black and Latino women  
4 are disparately impacted in a negative way still  
5 needs to have the money put into address solving this  
6 issue. I think that the social determinant factors  
7 in these issues talk to the systemic racism that is  
8 prevalent and persistent to this day and I think that  
9 we have got to make sure that this City puts money in  
10 and not puts a cap on what we do based on what the  
11 feds and what the state does but based on what we see  
12 the areas are that need attention.

13 We are talking about a massive campaign to have  
14 people understand well, yes, historically we know we  
15 were given the guts of the hog for our sustenance but  
16 now we have got to help people understand that we can  
17 evolve and do better. We also understand that we  
18 have this so-called deserts that don't have the  
19 nutrition. We have got to make sure that we provide  
20 those kinds of forces and put the money in it. I  
21 think it's about money. I think it is also about  
22 social consciousness and this is the time for us to  
23 make sure that we do that.

24 We talk about preexisting conditions. Those  
25 conditions are reflection of this society

1  
2 underplaying, undermining, undervaluing Black and  
3 Brown lives. Until we make investments large scale  
4 about social programs, about health, about education  
5 and about providing jobs to people, we are not going  
6 to get the results that we are looking at.

7       Someone else earlier in the testimony said that  
8 the health outcomes for Black women with higher  
9 degrees was worse than it was for White women with a  
10 basic high school degree. That's a reflection of  
11 racism. So, it doesn't matter that you continue to  
12 go on and get higher degrees and advance education.  
13 It is determined by your skin color and until we face  
14 that and say listen, we are going to bombard the  
15 media. We are going to bombard public announcements,  
16 public service announcements and help elevate  
17 people's understanding of what they themselves -

18       SERGEANT AT ARMS: Time expired.

19       COUNCIL MEMBER BARRON: Thank you. Until we can  
20 understand that that is what we have to do to really  
21 make sure of this and until we understand that this  
22 is so important that we must have real time data. We  
23 can't get data 4 or 5 years later and say, oh, well  
24 you know, 5 years ago this was happening and we  
25 should have done such and such and we didn't do that.

2 So, we have got to make that commitment. We have  
3 got to put money into this. We have got to make sure  
4 that all of these issues get the financial  
5 underpinning to make them successful and get the  
6 results that we need to let Black and Brown women  
7 know that this society, because they already know it  
8 in most degrees but that this society has got to  
9 address that and reflect that. Thank you so much, I  
10 appreciate it.

11 COMMITTEE COUNSEL: Thank you so much Council  
12 Member Barron. Council Member Cohen has his hand  
13 raised.

14 SERGEANT AT ARMS: Starting time.

15 COUNCIL MEMBER COHEN: Now, I am unmuted. Thank  
16 you Chair's. Thank you for the testimony. This has  
17 been really a fascinating hearing and highlighting  
18 you know, a just serious and tragic problem.

19 This may have been discussed and maybe I missed  
20 it but Doula and midwife services, are they Medicaid  
21 eligible? Anyone?

22 ESTELLE RABONI: Sorry, I am looking at my notes.  
23 I would like to defer to Dr. Wilcox, yes.

24 DR. WENDY WILCOX: Midwives are Medicaid  
25 eligible; I believe. They are part of our clinical

1  
2 healthcare team. They are actually employees of many  
3 hospitals. There are private practices of midwives  
4 as well. I believe Doula services, there were two  
5 state trials going on to try to work out  
6 reimbursement for midwives. One in Buffalo and one  
7 here in Brooklyn and so, I am not sure that we can  
8 answer that but there was a program through New York  
9 State Medicaid that was trying to pay for Doula  
10 services. Those were two pilot programs is the  
11 wording I was looking for.

12 COUNCIL MEMBER COHEN: But you don't know if  
13 Health + Hospitals bills for Doula services?

14 DR. WENDY WILCOX: Oh, we do not. They are not  
15 employees of our hospital. We refer to CBO's and  
16 they handle the Doula employment.

17 COUNCIL MEMBER COHEN: So, you don't know if they  
18 get paid by - those expenses are reimbursable by -

19 DR. WENDY WILCOX: There were two pilot programs  
20 where New York State Medicaid was trying to work out  
21 how that could happen. I am not aware of the update  
22 on those programs.

23 COUNCIL MEMBER COHEN: I know this is an old  
24 fashion notion but this problem seems maybe  
25 particularly well suited for in-home visits. Like,

1  
2 is there any problem and I see you nodding doctor,  
3 would you talk about what is available?

4 DR. WENDY WILCOX: Thank you for asking that  
5 question. So, we have through our Community Care  
6 provided at home services for our – I am looking for  
7 the information right now. Community Care was able  
8 to provide at home prenatal support, Doula services  
9 and also care for neonates or newborns who were at  
10 high risk.

11 I am looking for the actual numbers for that  
12 through Health + Hospitals. Oh, here it is. So,  
13 prenatal home visits since 2018, the grand total is  
14 602, newborn visits 13,433 and postpartum visits  
15 12,981 for a total of 27,016.

16 COUNCIL MEMBER COHEN: The prenatal number is  
17 pretty low.

18 DR. WENDY WILCOX: Yeah, we – I believe we send  
19 it to complement our existing structures. We also, I  
20 don't have the numbers here but we also enlisted some  
21 tele-visits but I am sure you realize that you know  
22 the gold standard is really –

23 COUNCIL MEMBER COHEN: But COVID aside, it seems  
24 like you know, prenatal visits are an ideal way to  
25 identify people in need of early intervention who

1  
2 might need some handholding to get the services that  
3 they ultimately require. I mean, that seems like  
4 that's got be - that seems an easy way to expand and  
5 maybe make sure people who need care get it.

6 ESTELLE RABONI: So, Council Member Cohen, we do  
7 have that nurse family partnership at the Department  
8 of Health which does work with thousands of families  
9 at 26 weeks of pregnancy to up to 2 years, the 2-  
10 year-old birthday of the infant.

11 So, there is that program and has been continuing  
12 even despite the pandemic.

13 COUNCIL MEMBER COHEN: Who makes the visits for  
14 the Health Department?

15 ESTELLE RABONI: Excuse me?

16 COUNCIL MEMBER COHEN: Who makes the visits for  
17 the Health Department?

18 ESTELLE RABONI: Nurses, qualified nurses. So,  
19 we actually have nurses within the Health Department  
20 that conducts those visits. We also contract with  
21 other organizations like Public Health Solutions,  
22 Visiting Nurse Service and others to do that work as  
23 well.

24 COUNCIL MEMBER COHEN: Do you know how many  
25 prenatal visits by nurses the Health Department made?

2 ESTELLE RABONI: I mean considering that we visit  
3 thousands of women and families, I would say it is in  
4 the thousands. I don't have that number.

5 SERGEANT AT ARMS: Time expired.

6 COUNCIL MEMBER COHEN: I think that would be  
7 helpful and maybe tracking you know, outcomes for  
8 people who have gotten those visits versus people who  
9 didn't get those visits might be very helpful to.

10 ESTELLE RABONI: We have that information. It  
11 actually is a very positive outcome to have a nurse  
12 family partnership or a newborn home visiting type of  
13 visit, home visit in support of pregnant and  
14 parenting people.

15 COUNCIL MEMBER COHEN: Thank you very much  
16 Chair's. Thank you for your testimony.

17 COMMITTEE COUNSEL: This concludes Council Member  
18 questions. Are there any other Council Members that  
19 have questions with the Administration or would the  
20 Chair's like to ask additional questions? Chair's  
21 Rosenthal, Rivera and Levine?

22 CHAIRPERSON ROSENTHAL: Thank you. I would like  
23 to jump in with a few more and first start by  
24 thanking Council Member Cohen for his interest and  
25 asking questions at this hearing.



2 I want to reiterate that the point of this  
3 hearing is accountability. The Administration is in  
4 a position to address the disparity of mortality and  
5 morbidity between people of color and White women.  
6 And I understand that the numbers may be small. I  
7 understand that reimbursement is challenging but the  
8 impact of prevention. The impact of better  
9 communication is so clearly huge that it explains the  
10 reason why we're - you know, we have had a hearing on  
11 this topic in the City Council, at least one a year.  
12 I asked a couple of questions that I just want to see  
13 if you were able to get some information on. What  
14 are the hospitals that do not have midwifery  
15 services?

16 DR. WENDY WILCOX: I am sorry Chairperson  
17 Rosenthal I do not have that information.

18 CHAIRPERSON ROSENTHAL: Is it on the website to  
19 the hospitals? So, if I did some detective work and  
20 went to - where could I find this information online?

21 DR. WENDY WILCOX: We should be able to get this  
22 to you soon. I just, I don't have it.

23 CHAIRPERSON ROSENTHAL: Can the public access  
24 this information?

2 DR. WENDY WILCOX: I believe so. I believe on  
3 each hospital website it does describe the types of  
4 services each department has.

5 CHAIRPERSON ROSENTHAL: So, they would be able to  
6 see that midwife is not listed. If H+H is not  
7 planning on bringing midwifery services to those  
8 hospitals would it consider making a note on the  
9 websites where there are not midwifery services that  
10 explicitly they do not exist? Or do you plan on  
11 bringing midwifery services to all the hospitals?

12 DR. WENDY WILCOX: I am not able to answer that  
13 at the time. However, we will get a response to you.

14 CHAIRPERSON ROSENTHAL: Okay, thank you. I heard  
15 over and over you say that the lack of communication  
16 seems to be the main reason for maternal mortality  
17 and morbidity. Did I hear you right?

18 ESTELLE RABONI: Yes, that is a major factor.

19 CHAIRPERSON ROSENTHAL: Yeah, can you repeat the  
20 list that you identified? I just didn't get it in my  
21 notes of communication between who and who is  
22 problematic?

23 ESTELLE RABONI: Well, predominantly  
24 communication between providers and the patient as  
25

1 well as institutions and patients are problematic or  
2 can be problematic.

3  
4 CHAIRPERSON ROSENTHAL: Yeah sure. Why not  
5 institute a simple checklist like the ones that  
6 surgeons use in the operating room. For example, at  
7 the beginning of a surgery, they check to make sure  
8 that certain tools, equipment is there or people are  
9 in the room. Why not have a checklist like that,  
10 that could be part of the medical record in your  
11 database?

12 ESTELLE RABONI: I am sorry Chair Rosenthal is  
13 the question that there should be a checklist in  
14 providers databases or?

15 CHAIRPERSON ROSENTHAL: Yeah, I mean, why can't  
16 you have a checklist so that when anyone is in  
17 contact with the woman, with the pregnant person,  
18 there is a checklist of what needs to be communicated  
19 or -

20 ESTELLE RABONI: When we do implicit bias  
21 training, we don't necessarily provide a checklist  
22 but we do - because it is a very nuanced conversation  
23 each person is unique, we do have guidance and  
24 guidelines on how to access ones own implicit bias or  
25 personal bias and how to counteract that and to

1 recognize that prior to the conversation. So, it's  
2 not so much of a checklist to ensure you know, a  
3 particular equipment is there but rather to those  
4 biases and ensure that whatever the conversation that  
5 there is a really keen sense of listening to what the  
6 patient is asking about, responding respectfully,  
7 communicating to the patient that they have rights  
8 and that they should you know, be active decision  
9 makers in their care.  
10

11 CHAIRPERSON ROSENTHAL: Okay, there is a kernel  
12 of something in my question but I don't quite have it  
13 yet. I am hearing what you are saying though and I  
14 appreciate it.

15 Let's see, is the funding for the maternal  
16 hospital quality improvement network in next years  
17 budget?

18 ESTELLE RABONI: It is still in discussion.  
19 Unfortunately I don't have additional information. I  
20 did ask my staff but the discussions are ongoing  
21 regarding future funds.

22 CHAIRPERSON ROSENTHAL: And just to be clear, the  
23 fact that it is an ongoing discussion, great. I am  
24 glad you guys are pushing for it but that means  
25

2 definitionally it is not in the budget for the next  
3 fiscal year, is that accurate?

4 ESTELLE RABONI: I don't have that information  
5 unfortunately. I don't know for certain.

6 CHAIRPERSON ROSENTHAL: For the record, it is not  
7 in the budget for next year. You mentioned that you  
8 would give me the names of the three hospitals that  
9 were in the pilot program. Can you do that publicly?

10 ESTELLE RABONI: I was not able to get that  
11 information as well but I can get it to you.

12 CHAIRPERSON ROSENTHAL: Okay, is that information  
13 something you can share publicly or that I can share  
14 publicly after you send it over? You can say no or  
15 you can say you are going to tell me yes or no when  
16 you share it with me but I am just wanting to know.

17 ESTELLE RABONI: Let me share it with you either  
18 yes or no once I know for certain.

19 CHAIRPERSON ROSENTHAL: Gotcha. You mentioned I  
20 think two categories of pregnancy, of maternal  
21 deaths. Pregnancy related and then pregnancy  
22 associated, were you able to pull out those numbers  
23 for any of the prior years?

24 ESTELLE RABONI: No, I would have to follow-up  
25 with you on that. That requires some work.

CHAIRPERSON ROSENTHAL: Alright, thank you. I am turning it back to Moderator, thank you.

COMMITTEE COUNSEL: Thank you Chair Rosenthal. Chair Rivera or any other Council Members, do you have any questions? Chair Rivera.

CHAIRPERSON RIVERA: Oh, I would like to move on to hear from participants, thank you.

COMMITTEE COUNSEL: Thank you so much. So, I will do one last call for Council Member questions. If there are any other Council Members that have questions, if you can please use the raise hand function. We are not seeing any other Council Member questions.

So, Chair Rosenthal, we have concluded the Administrations testimony and we will turn to public testimony and Chair's Rivera and Levine.

CHAIRPERSON ROSENTHAL: If I could just jump in, if I could ask the Administration to stay on the Zoom. You can turn off your videos if you want and just have it as background something to listen to. I think the stories we are about to hear are riveting and important. So, I would ask you to stay on. Thank you.

2 COMMITTEE COUNSEL: Okay, thank you Chair's. So,  
3 with this, we will now move to the public testimony  
4 portion of our hearing. Thank you very much to the  
5 Administration.

6 First, I would like to remind everyone that  
7 individuals will be called up in panels. Council  
8 Members who have questions for a particular panelist  
9 should use the raise hand function in Zoom to be  
10 called on and they will be called on in that order  
11 that they have raised their hands after everyone on  
12 the panel has completed their testimony.

13 For panelists, please do not use the raise hand  
14 function, you will called up in panels. Once your  
15 name is called, a member of our staff will unmute you  
16 and you may begin your testimony once the Sergeant at  
17 Arms sets the clock and gives you the queue. All  
18 testimony will be limited to three minutes. Please  
19 note that there is a few second delay when you are  
20 unmuted before we can hear you and there is also a  
21 box that pops up and you need to accept the unmute  
22 option.

23 Please wait for the Sergeant to announce that you  
24 may begin and start the clock before starting your  
25 testimony. The first panel today in order of

1 speaking will be two individuals, Bruce McIntyre III  
2 and Nonkululeko Tyehemba. We will start with Mr.  
3 McIntyre. So, Mr. McIntyre, if you are ready to  
4 begin, you may begin once the Sergeant calls the  
5 clock. Thank you so much.

7 SERGEANT AT ARMS: Starting time.

8 BRUCE MCINTYRE III: Thank you for having me.  
9 This is not going to be a pleasant conversation. So,  
10 I just want to start off a little bit about Amber.

11 So, Amber had actually received her bachelor's  
12 degree in psychology of May 2018. She wanted to  
13 introduce art therapy to the youth as the youth to  
14 express themselves. Also, while pregnant, she was in  
15 a master's program for business development. She  
16 wanted to start an early life childhood program. She  
17 would be walking here and receiving her masters this  
18 month.

19 So, my spouse and the mother of my son Amber Rose  
20 Isaac passed away on April 21<sup>st</sup> at 12:36 a.m. at  
21 Montefiore Hospital in the Bronx. She received the  
22 same treatment from two different Montefiore  
23 facilities.

24 On September 21<sup>st</sup>, I am sorry 27<sup>th</sup>, we found out  
25 that we were having a baby at 7:44 in the morning



2 exactly. We were excited and ready to become a  
3 family and we planned this for months in advance. We  
4 were excited to have this baby but all of this  
5 excitement went out the window during our very first  
6 appointment with our OBGYN at Montefiore Moses and it  
7 was just, it was really unsettling and it drained the  
8 excitement out of the pregnancy.

9 I remember feeling judged after our first visit  
10 because we were two Black parents who were unmarried  
11 but we had plans for marriage. But yeah, I just  
12 remember feeling judged by the OBGYN and she was just  
13 being mistreated by not only the doctor, not only the  
14 OBGYN's but the staff of the facilities. Amber  
15 complained of the lack of communication between  
16 doctor's offices from the beginning of her pregnancy.  
17 Amber had actually to get her mother involved on  
18 numerous occasions because her mother had been a  
19 long-term employee with Montefiore for 25 years, 25  
20 years. Amber is 26-years-old.

21 Amber's mother had called the doctors office more  
22 than once to speak on you know, the mistreatment of  
23 her daughter. You know, luckily my job was lenient  
24 enough for me to take Amber to her appointments.  
25 Whenever I would take her to some of her appointments

2 and we would get there, some of the appointments that  
3 she had scheduled were not appointments at all.

4 We would go and say that we have an appointment  
5 and they would tell us oh, you have no appointment  
6 set for today and then they would have to reschedule.

7 Amber was also an early life teacher. She taught  
8 in Harlem. She taught a group of young kids in  
9 Harlem. Whenever the pandemic started to arise,  
10 right you know, some of the schools were the last  
11 facilities to shutdown because they were trying to  
12 soak up as much money –

13 SERGEANT AT ARMS: Time expired.

14 CHAIRPERSON ROSENTHAL: This panelist can have as  
15 much time as he needs. Thank you Sergeant.

16 BRUCE MCINTYRE III: Thank you but yes, the  
17 schools were shutting down because of COVID. This  
18 was the last facility to shut down. Amber, who is  
19 pregnant right and she is feeling these changes in  
20 her body. She knows that her health is  
21 deteriorating. She is having troubles breathing as  
22 her platelet levels are deteriorating but we don't  
23 know this at this time.

24 She is constantly having to carry children up and  
25 down stairs in this condition. She has to travel up

2 and down stairs. She has to deal with children who  
3 are coming to school sick with no doctor's note and  
4 the school is allowing this, right. So, there are  
5 sick children who are rubbing their saliva on Amber,  
6 sneezing on Amber, coughing on Amber.

7 She voiced all of her concerns to her OBGYN  
8 because she felt like her safety and her health was  
9 at risk. She would express these to her OBGYN  
10 because she was trying to get early leave. She was  
11 due May 30<sup>th</sup>, May 30<sup>th</sup> was her due date. She wanted  
12 to leave in April. She wanted to have early  
13 dismissal for April because of her conditioning.

14 She expressed these concerns to her OBGYN. She  
15 didn't feel safe, she couldn't breathe, it was really  
16 hard for her to breathe whenever she walked for a  
17 while. She would have these pains in her legs and  
18 instead of the OBGYN being attentive to Amber, she  
19 tells Amber, well, there are pregnant women who are  
20 squatting and lifting in this office, why can't you  
21 do that at work?

22 So, on Amber's FMLA forms, the OBGYN stated that  
23 Amber wanted to leave for personal reasons, personal  
24 reasons. Amber was denied FMLA by HR at her job. We  
25 had to redo the whole process. We had to resubmit.

2 This time we got Amber's mother involved yet again  
3 and instead of the OBGYN then being attentive to her  
4 needs, she was more or less worried about who Amber's  
5 mother was and what her relationship is to  
6 Montefiore, right.

7 And she tells Amber, well the only way that you  
8 are going to get early leave from FMLA is if you see  
9 a high-risk doctor. That was the only time we were  
10 appointed to a high-risk doctor. Not because her  
11 platelet levels were decreasing. Not because her  
12 health was deteriorating. Just to get the FMLA forms  
13 filled out.

14 We also were trying to find her a new doctor as  
15 well. We had to seek a high-risk doctor to fill out  
16 the FMLA forms that she wanted to you know, she  
17 wanted to leave early and back in March, right when  
18 you know, the end of February, beginning of - I mean,  
19 end of March. I am sorry, the end of February coming  
20 into March right, telehealth was being introduced.  
21 When Amber needed to be seen clearly.

22 Telehealth was being introduced and before her  
23 last appointment, we spoke to another OBGYN at the  
24 same facility and she told Amber that Amber - her  
25 iron was really low. So, they prescribed her iron

1 pills, right. They prescribed her iron pills, a  
2 blood pressure monitor and told her to monitor  
3 herself. That they will follow-up with her every two  
4 weeks during the Zoom meetings right and after facing  
5 so much neglect and so much incompetence through the  
6 telehealth program we decided that we wanted to hire  
7 midwives and doula's instead. People that were going  
8 to be more attentive to Amber's needs and we found a  
9 group, right.  
10

11 We sent over all of the information. We sent  
12 over all of Amber's health records, which took  
13 forever to get back because it wasn't on the My  
14 Chart. It wasn't on My Chart; it wasn't showing up.  
15 We finally get the records over to our midwife, right  
16 and on April 3<sup>rd</sup> is when our midwife views it and she  
17 is so confused to why Amber had not been receiving  
18 treatment and why she is being ignored and not being  
19 seen.

20 We were denied a home birth due to Amber becoming  
21 high risk. We tried to get into a birthing center  
22 because we don't want to go to a hospital now because  
23 we dealt with the negligence and these hospitals are  
24 being overwhelmed with COVID patients. So, we are  
25

1 thinking okay, maybe we can get into a birthing  
2 center. We were also denied into a birthing center.

3  
4 Even with Amber having exceptional insurance  
5 through the hospital, right. We were still going to  
6 have about \$4,000 out of pocket for a home birth and  
7 we were willing to do it. We were willing to spend  
8 our hard earned money to get the care that Amber  
9 needed.

10 After previous visits, right, the OBGYN – Ambers  
11 visits with the OBGYN, Amber's platelets were  
12 dropping without her knowledge since December of  
13 2019, since before COVID, since before COVID was  
14 announced.

15 Then we had to find another high risk doctor.  
16 This time, we went through Amber's mother's job. We  
17 went to the facility that she worked at because they  
18 had everything set up for us. They know about our  
19 situation; they were going to take good care of  
20 Amber. They assured her mother they were going to  
21 take good care of her. That was a lie.

22 Amber never even got to meet her high risk OBGYN  
23 due to the first appointment being cancelled. The  
24 doctor was, there was a subsequent appointment by  
25 phone and orders for blood were not given until April

1  
2 10<sup>th</sup>. After receiving those results, right, the  
3 doctor calls Amber and they tell her, your platelet  
4 levels are dropping and that she was concerned about  
5 her liver enzymes as well and the doctor told Amber  
6 to go to the following appointment on April 17<sup>th</sup>,  
7 right.

8 We went in on April 17<sup>th</sup> to get blood work drawn  
9 for Amber. The orders weren't in the system from  
10 April 10<sup>th</sup>. Amber had to call the doctor's office to  
11 let them know that the staff tried to locate the  
12 OBGYN or another physician to call to input the  
13 order. Amber waited for over 2 hours and nothing was  
14 done. I took her back home, brought her back once  
15 they got everything collected and yet again, Amber's  
16 mother had to reach out to somebody to reach out to  
17 somebody to reach out to us.

18 The OBGYN's neglect as well as the high risk  
19 doctor, a few minutes after Amber had received the  
20 call from the high risk doctor apologizing, said that  
21 she didn't know why the orders weren't in the system  
22 and doesn't know why the lab staff didn't call her.  
23 She gave her Amber's personal cellphone number and  
24 instructed her to go back, right. That's when Amber  
25 left her last Tweet, that gained national attention

1 on April 17<sup>th</sup>, when she stated that she wanted to  
2 write a tell all about the incompetence and the  
3 negligence that she was facing from both Montefiore  
4 facilities. Montefiore Moses and Montefiore  
5 Einstein.  
6

7 They called us the very next day, April 18<sup>th</sup>,  
8 told us that we have to go in immediately for  
9 treatment. We are thinking that we are going to be  
10 in there for treatment and that they were going to  
11 raise her platelets. That couple of hour visit  
12 turned into okay, she needs to be here for a day,  
13 okay she needs to be here all weekend.

14 On April 20<sup>th</sup>, Amber calls me after being in the  
15 hospital all weekend. She is telling me that they  
16 are going to induce her labor knowing that her  
17 platelet levels are at a dangerous level, they were  
18 going to induce her labor. She called me to the  
19 hospital, I was allowed to come up finally after  
20 taking my COVID test. She was tested for COVID  
21 twice, came back negative. They didn't understand  
22 what was going on with her and why her platelets were  
23 deteriorating.

24 They later found out that it was HELLP syndrome,  
25 H-E-L-L-P syndrome, which is a serious of high blood



1  
2 pressure during pregnancy, Hemolysis Elevated Liver  
3 Enzymes, Low Platelet count, HELLP Syndrome. And  
4 HELLP syndrome usually develops in the third  
5 trimester but many women are diagnosed with  
6 preeclampsia beforehand, right.

7 One out of two women are developed to have HELLP  
8 syndrome out of 1,000 pregnancies. Mortality rate on  
9 that is 100 percent preventable. If treated early,  
10 they had plenty of time to treat this, they had  
11 plenty of time to catch this and they didn't until  
12 the day that they decided to induce her labor, right.

13 With her platelets being dangerously low, they  
14 came back to us with the options for a cesarean.  
15 Said that they needed to perform a C-section on her  
16 immediately. That the baby was not handling the  
17 contractions well and she was only dilated by 2  
18 centimeters. They didn't give her enough time. I  
19 was supposed to be there for a day or two. I was  
20 with Amber in that room for maybe a couple of hours  
21 before they made that decision.

22 With her platelet levels being so low, they still  
23 decided that they wanted to perform a cesarean on  
24 her. Her blood at this point was like water. Her  
25 blood was unable to clot.

2 We were asking these doctors; do you have  
3 everything? Are you guys prepared? Are you guys  
4 ready for her? They are assuring us they have  
5 everything prepared for her in that room. That was a  
6 lie. The nurses are telling me not to come too close  
7 to Amber because of COVID. They don't know who has  
8 COVID at this point. They don't even know if the  
9 nurses have COVID because the nurses weren't being  
10 tested.

11 That was very unsettling for Amber and I. The  
12 last thing that Amber says to me is all three of us  
13 are going home. We are all three going home after  
14 this. That was the last time I seen Amber alive. As  
15 soon as they cut her open, her heart stopped  
16 immediately and she started to bleed out. I am  
17 asking nurses, what's going on because I am supposed  
18 to be waiting. They told me it was going to be  
19 quick. I will be waiting in the room for 20 minutes,  
20 she will right back. I was waiting for hours. No  
21 doctor was telling me what was going on. I asked  
22 numerous times.

23 It took a Black nurse, a Black head nurse to  
24 answer some of my questions and she didn't even want  
25 to. I am asking them; she has low platelets and you

1  
2 guys cut her open. Did you guys at least sew her  
3 back up after the C-section? No, they didn't. They  
4 had to cut open her chest and massage her heart  
5 manually. So, they cut her open twice with low  
6 platelets.

7 I asked them, well, did you sew her back up after  
8 that? No, they didn't. They didn't know or  
9 understand where the bleeding was coming from, so  
10 they performed a hysterectomy on Amber and they took  
11 out her uterus, which was very disheartening to me  
12 because Amber and I had plans to have another child  
13 in a year or two.

14 After everything said and done, the doctors are  
15 leaving the room. Black doctors are standing in the  
16 hallway with this look on their face, with this  
17 disgust on their face that they can't believe what  
18 just happened. And they are staring at me in the  
19 hallway and they look like they have to tell me  
20 something but they can't. Meanwhile, there are White  
21 doctors who are coming out and they are patting me on  
22 my back. You are going to be fine. You are going to  
23 be okay. You are going to be fine.

24 And if I can just double back to when Amber was  
25 trying to get her FMLA and early leave. Amber was

1  
2 due May 30<sup>th</sup>. They induced her labor April 21<sup>st</sup>. She  
3 wanted to leave in April. There were White women who  
4 were due after Amber who were getting early FMLA but  
5 Amber was not and that's something that I cannot  
6 understand.

7       They didn't know Amber had HELLP syndrome this  
8 whole time since December. They had plenty of time  
9 to treat her condition, which they did not and you  
10 would think my trauma is going to stop there but no.  
11 My trauma doesn't stop there. As a COVID response,  
12 these hospitals were leaving death certificates  
13 blank. Blank as a COVID response they tell me.  
14 Under the section of the death certificate where  
15 Amber's mother's name is supposed to be, who had been  
16 a long term employee for 25 years, they left Amber's  
17 mothers name blank.

18       For the father of the child, which they knew who  
19 I was, which was the only reason why they let me  
20 upstairs during COVID times, they left my name blank.  
21 They left the location for Amber to go to Heart  
22 Island to be dumped with the rest of the COVID  
23 patients.

24       If I wouldn't have took affirmative action then,  
25 Amber's body would have been thrown in the back of an

1  
2 ice truck and she would have been buried with COVID  
3 patients, even though she did not have COVID. You  
4 think my trauma ends there and it doesn't,  
5 unfortunately because also during these times,  
6 funeral homes aren't accepting patients for the next  
7 four to five months. I had to figure that out.

8 Do you think that this hospital that killed Amber  
9 paid a penny, a penny towards funeral expenses? I  
10 had to come up with funeral expenses during COVID  
11 times. I had to come up with funeral expenses  
12 through crowd funding. Then you would think my  
13 trauma is going to end there, no, no. The hospital  
14 was not trying to allow me to check my own son out  
15 because Amber and I were unmarried and by law, they  
16 could not release my son to me because Amber was no  
17 longer alive to contest that I was the father of my  
18 child. Even though she was before she was alive.

19 The hospital then told me to fill out these  
20 forms, send it to this address, you will be fine, you  
21 will be taken care of, your name will be on the birth  
22 certificate. I did, yet again, exactly what the  
23 hospital had asked me to do. I had received a letter  
24 two months ago denying my request. Saying that I  
25 have to take it to family court which was closed due

1  
2 to COVID. And that's what I am still fighting for  
3 till this day. Till this day, I am still fighting  
4 for that.

5 I am sorry you all. In less than 8 months, this  
6 happened less than 8 months ago. I have had to  
7 become a doctor, I have had to become a birth worker,  
8 a maternal health activist, a community leader, a  
9 politician, all while father a son who will never get  
10 to see his mother. Why is it that I have to do all  
11 of this research. I don't even have time to grieve.  
12 Why is it that I have to do all of this research,  
13 right to help create bills on how our government  
14 should already be treating us. Why do we have to  
15 pass a bill for this?

16 From the collections of studying that I have done  
17 around the U.S. right, every year in the U.S. 700 to  
18 900 women are dying due to pregnancy related  
19 complications. Our maternal mortality rate is higher  
20 than any higher income country but yet we are paying  
21 the most in healthcare today.

22 The maternal mortality rate has increased in the  
23 past decade while other countries have managed to  
24 reduce their rates but like I said, yet again, we are  
25 still paying the most in healthcare and I am pretty

2 sure that a good majority of you doctors in this room  
3 know what's killing these mothers. And if you don't  
4 it's cardiovascular disease, high blood pressure  
5 causing seizures or strokes, blood clots or  
6 infections, preeclampsia, HELLP Syndrome. These are  
7 some of the leading causes in maternal mortality,  
8 including incompetence, negligence, insubordination  
9 and lack of moral value, right.

10 So, that means for every death, for every death  
11 right, 100 women suffer from severe complication  
12 related to pregnancy and childbirth, resulting in  
13 over 60,000 women every year developing one of these  
14 conditions. Maternal mortality is still on the rise  
15 here in the U.S. and these are life altering changes.  
16 It is estimated that between 1.5 to 2 percent of 4  
17 million deliveries that occur every single year in  
18 this country are associated with one of these events.  
19 So, that's 5 to 6 women every hour having a blood  
20 clot, a seizure, a stroke, receiving blood  
21 transfusion and organ damage such as kidney failure,  
22 right.

23 The most unforgivable part about this right, is  
24 over 60 percent of these complications are deemed to  
25 be preventable. That's more than half we are talking

1  
2 about. I keep hearing all these talks about budgets  
3 and you don't need that. There are concrete steps  
4 and standard procedures that can be implemented, that  
5 can prevent these outcomes and save lives. You don't  
6 need new fancy machines or budget cuts to prevent  
7 these outcomes from happening. You just have to  
8 ensure equal standard of care between hospitals. You  
9 have to value the quality of care for pregnant women  
10 before, during, and after pregnancy which is what  
11 midwifery and doula associations are about. That's  
12 what they do.

13 The insurers should have more payout options,  
14 more home births. They should have more payout  
15 options for homebirths, just like they do for these  
16 hospitals. We need to make midwifery and doula  
17 services more accessible and more affordable to the  
18 people of our communities. And since that hasn't  
19 happened, we took the initiative ourselves, right and  
20 we created the Amber Rose Isaac Access to Homebirth  
21 Scholarship program which offsets the cost of  
22 insurance premiums and covers what insurance does  
23 not.



2 We have been able to help 16 families thus far  
3 with this program and most of these women do have  
4 government assisted insurance.

5 These women are scared to go into these  
6 institutionalizes hospitals with these doctors, so  
7 why not put them in the hands of the people who are  
8 going to be more attentive to our family's needs? I  
9 have been working with a collective on bringing a  
10 free standing midwifery led birthing center to the  
11 Bronx as well. I am a part of that effort. The  
12 reason why I jumped into that right, is because the  
13 Bronx has the highest C-section rate in New York  
14 City.

15 Mind you, over 60 percent of these women don't  
16 need cesareans. They don't need it and I think it is  
17 no secret that these hospitals within these  
18 underprivileged families, within these  
19 underprivileged communities are being underfunded,  
20 right. Giving me the reason to insinuate that these  
21 hospitals are putting profit over people. Securing  
22 an extra, let's say, I believe it is around \$8,000  
23 for a C-section versus a natural birth.

24 Over 60 percent of these women are getting C-  
25 sections. They are securing an extra \$8,000 per C-

2 section to I guess substitute for these budget cuts,  
3 right.

4 So, this crisis has actually been going on long  
5 before me but I do believe that midwifery and doula  
6 associations are key solutions to better birthing  
7 outcomes, as they provide care before, during and  
8 after pregnancy. Meeting mothers and family tailored  
9 needs.

10 We need to redirect the course of birthing equity  
11 by passing the New York Health Act as the start of  
12 this change, right. After advocating and gaining  
13 national attention, Andrew Cuomo was very much aware  
14 of Amber's situation. He actually mentioned her  
15 situation without having to mention her name and said  
16 that his maternal task force was on it. Where are  
17 they at?

18 We have seen nothing. In fact, Mr. Cuomo's  
19 father was dealing with the same accusations when it  
20 came to turning a blind eye to maternal health. If  
21 this matter is going to continue being ignored  
22 further, then there needs to be a public service  
23 announcement stating while Black, Brown and  
24 indigenous families within our communities cannot be  
25 prioritized by our government elected officials whom

2 we are paying for their chair to protect us. This is  
3 a clear bias agenda that's infiltrating our civil and  
4 human rights and it needs to be addressed, not sooner  
5 than later but it needs to be addressed now.

6 That's all I have for you. Thank you guys so  
7 much.

8 CHAIRPERSON ROSENTHAL: Mr. McIntyre, I have no  
9 words. This Committee sees you; we hear you, respect  
10 you and we want to be with you. It is very difficult  
11 to move on but I fear we have to. You have answered  
12 every single question. You have hit on every single  
13 point that is worth talking about. You have become  
14 an expert when you shouldn't have to be but you have.

15 BRUCE MCINTYRE III: Thank you.

16 CHAIRPERSON ROSENTHAL: We are honored that you  
17 testified today. Thank you.

18 BRUCE MCINTYRE III: Thank you.

19 CHAIRPERSON ROSENTHAL: Oh and of course, I offer  
20 my condolences and I am so, so, sorry for your loss  
21 and my guess is that for litigious reasons the system  
22 doesn't apologize to you. It is ridiculous. I am  
23 so, so, sorry for your loss.

24 BRUCE MCINTYRE III: Thank you, thank you but I  
25 have started the Save a Rose Foundation in honor of

1  
2 Amber and we have been dismantling the system that  
3 falls within the healthcare system and we have been  
4 redirecting the way birthing equity should be  
5 directed as well. I have worked with numerous  
6 offices including Kamala Harris's office and  
7 Underwood's office and plenty, plenty more  
8 politicians and been helping families within our  
9 communities all in her honor because she deserves -  
10 and she was an excellent woman who didn't deserve  
11 this at all. She had so much to offer the world and  
12 she was cut short.

13 CHAIRPERSON ROSENTHAL: You have carried on her  
14 memory so respectfully and beautifully. I see  
15 Council Member Barron has her hand raised. I want to  
16 recognize her. If the Moderator could - thank you.

17 COMMITTEE COUNSEL: Council Member Barron.

18 SERGEANT AT ARMS: Starting time.

19 COUNCIL MEMBER BARRON: Thank you and I am going  
20 to be brief. I just want to say we extend our  
21 condolences. You should not have had to endure what  
22 happened. We have our prayers for your family and  
23 for your beautiful child and I just want to commend  
24 you for the strength during this time of grieving to  
25 step forward and to step up and to say, I am going to

1  
2 take action so that others don't suffer what it is  
3 that I have suffered. And that's all that I am going  
4 to be able to say but just to commend you and to  
5 support you as you go forward. Thank you.

6 CHAIRPERSON ROSENTHAL: I am going to turn it  
7 back to the Moderator.

8 COMMITTEE COUNSEL: Thank you so much Chair  
9 Rosenthal. We have one other person on this panel  
10 and I will read that person's name now. It is  
11 Nonkululeko Tyehemba. Ms. Tyehemba, please accept my  
12 apologies for any pronunciation. When the Sergeant  
13 calls the clock, you may begin your testimony.

14 SERGEANT AT ARMS: Starting time.

15 COMMITTEE COUNSEL: The witness is still muted;  
16 it might take just a minute. Okay, you should be  
17 unmuted. Thank you so much.

18 NONKULULEKO TYEHEMBA: Thank you so much. Good  
19 afternoon to all. My name is Nonkululeko Tyehemba  
20 and I am a Certified Nurse Midwife who lives and  
21 works in the Harlem Birth Action Community.

22 I am also a laid off midwife who worked at one of  
23 the hospitals of the New York City Health and  
24 Hospital Corporation who no longer have midwives to  
25 service the women in our community. For my written

2 statement, I would like to state but I was one of the  
3 founders of the Harlem Committee, an organization  
4 that seeks to empower women and bare families through  
5 education and information.

6 In 1989, our organization was founded because of  
7 our concern with the high informality rates that  
8 existed in our community at that particular time. In  
9 the 1990's, we became an intimate part of the  
10 perinatal networks that lead to healthy start  
11 programs and other groups. We vigorously fought to  
12 reduce the health crisis to some success.

13 In the last 20 years though, the rate of maternal  
14 mortality and maternal morbidity have reached as we  
15 know, pronounced an egregious levels in our  
16 community, our city, in our nation. This year for  
17 example, at least 4 to 5 known healthy Black mothers  
18 have died before birth or shortly after birth due to  
19 pregnancy childbirth related complications. We can  
20 only guess though the number of unknown mothers who  
21 have died or developed some preventable complication.

22 From the tennis champion Serena Williams spoke  
23 out about the medical emergency she endured after the  
24 birth of her child in 2017, that could have led to  
25 her death and she suffered the psychological trauma

1  
2 as she stated as a result and that led to a continued  
3 long overdue debate on dismal rate of maternal death  
4 and injury in our country.

5 As well as the ways that women and people of  
6 color bear the brunt of subpar care. Studies have  
7 indicated that over 60 percent of these tragedies did  
8 not have to occur. Many investigators are stating  
9 that some of these extremely harmful results happen  
10 because birthing mothers and their companions –

11 SERGEANT AT ARMS: Time expired.

12 NONKULULEKO TYEHEMBA: Are not being listened to.  
13 We need – and at the same time, I wanted to say and I  
14 will try and finish very quickly. At the same time,  
15 the rates of defensive obstetrical interventions that  
16 lead to a cascade of operative events have increased  
17 astronomically.

18 For example, one out of every three women are  
19 having unnecessary C-sections. Despite the  
20 guidelines by Rural Health Organization that the  
21 rates should be no more than 15 percent. Nationwide  
22 we read 35 percent, over 90 percent of first time  
23 mothers have episiotomies that a large number do not  
24 need to have. Don't even mention the number of women  
25

2 who are having epidurals, unnecessary sometimes  
3 inductions, that far exceed the need.

4 We need a revolution. Not of guns but of minds.

5 We need a new paradigm of reproductive justice  
6 healthcare. We need it right now. We need to  
7 increase the number of midwives attending our  
8 mothers, our families. We need to demand more  
9 midwives in our hospitals. Particularly those three  
10 hospitals that do not have any midwives at all.

11 Because I worked for one of them, so I do have an  
12 understanding of the situation.

13 We need to emphasize, prioritize and educate more  
14 midwives in our communities. Particular in hospital  
15 and community settings. We need to adopt a model of  
16 care with midwives to prioritize for low risk mothers  
17 and parents.

18 Midwives tend to focus on the physiological  
19 management of birthing and if midwives are good for  
20 the royal family of England, they are good for us in  
21 our community. Despite the governments task force on  
22 internal healthcare and this organization and that  
23 organization and the time that's necessary to change,  
24 the tragedies are continuing. Women are dying, they  
25 are dying or they are having these pregnancy



1 complications that are overlooked because they are  
2 not listening. For some reason, is it racism? Is it  
3 bias? And how many trainings are we going to have to  
4 have to change the system? We are in the year 2021  
5 now and you know, back in 1920, more than 100 years  
6 ago, which is even further than that, there was a  
7 definite campaign to get rid of midwives. They were  
8 called ignorant, they were called illiterate, they  
9 were called dirty. It was a structural campaign to  
10 get rid of them and they have. They blame midwives  
11 for everything.  
12

13 We need more midwives in our communities and  
14 until we do get them, this is going to continue. We  
15 are going to continue to have these tragedies over  
16 and over again. And I feel for your brother Bruce  
17 McIntyre. I am in tears because I see it and I hear  
18 it. Not only that, the mothers, they are fearful of  
19 going to the hospitals. Some of them just the other  
20 day told me they are having free births. They are  
21 going to have their own, unassisted births at home  
22 because they are afraid to go to these hospitals.  
23 They are isolated and they are in fear. They have to  
24 submit to all types of unnatural physiological ways  
25 of giving birth. They are in bed, their IV's go on

2 the bed, nothing right and they are made to give  
3 birth in positions that are totally, totally not  
4 right. We need a change. We need a revolution and  
5 until we get it, we are going to have hearing after  
6 hearing, death after death. We are scared to death.

7 So, with that, I am going to end but I thank the  
8 Committee. I thank the Chair; I thank all of you and  
9 I am so impressed with the passion that I am  
10 listening to. We have to be honest. We have to  
11 really be honest and not say, oh, my job. Oh, I  
12 can't say this. Oh, I don't know that. Just say it.  
13 Let's make a change now. Thank you so much for  
14 listening to me.

15 CHAIRPERSON ROSENTHAL: You know, Ms. Tyehemba,  
16 thank you for your passion. I am going to say  
17 something explicitly that you alluded to. So, my  
18 guess is it's the association of obstetrical, gosh, I  
19 am so like blown away, my brain is dead. Physicians,  
20 obstetricians, that it's their association that has  
21 led to the demise of midwifery.

22 NONKULEKA TYEHEMBA: Yes, exactly so.

23 CHAIRPERSON ROSENTHAL: And -

24 NONKULEKA TYEHEMBA: I'm sorry.

25 CHAIRPERSON ROSENTHAL: No, no, you go.

2 NONKULEKA TYEHMBA: That James Marion Simms who  
3 even became the first president of the American  
4 Medical Association. I mean, come on. Please, you  
5 know, for our parents. Our families, our communities  
6 are being separated. Some don't have mothers to take  
7 care of their babies and so forth. We need a change.  
8 I see it and there are women - I am in the community  
9 a lot more and when we are in company and we talk  
10 about it. They are scared to death and furthermore,  
11 studies have indicated to that some of these deaths  
12 that could be prevented are due to lack of  
13 information.

14 CHAIRPERSON ROSENTHAL: Yeah.

15 NONKULEKA TYEHMBA: Lack of education. They  
16 don't know. They are not told. They don't know what  
17 their right are. They don't know what their options  
18 are as well.

19 CHAIRPERSON ROSENTHAL: Right, you can't ask the  
20 question if you don't know that there are options.  
21 That there is information out there and to that  
22 point, at our 2018 hearing, we were led to understand  
23 that there was a new pamphlet that was going to be  
24 distributed to every incoming pregnant person. You  
25 know, know your rights as a pregnant person. I am

1  
2 guessing that Mr. McIntyre did not receive that  
3 pamphlet nor did his girlfriend. Am I right? Yeah  
4 and that was supposed to go to everyone. So, the  
5 pamphlets even exist and they are not distributed.

6 NONKULEKA TYEHMBA: We need a new paradigm of  
7 not only birthing, we need a new paradigm of prenatal  
8 care. We need, yes, we do need centering. When  
9 people come to the clinic or so, I have food for  
10 them, provide nourishment for the mothers. Provide a  
11 block by block of B6 better birth block by block  
12 reproductive health model to directly reach our  
13 community block by block.

14 CHAIRPERSON ROSENTHAL: If there is additional  
15 information you would like to submit for your  
16 testimony, please feel free to do so.

17 NONKULEKA TYEHMBA: Thank you.

18 CHAIRPERSON ROSENTHAL: Information about  
19 programs etc. You know, it is definitely the case  
20 that the medical institutions led by males  
21 intentionally want birth to happen at their  
22 convenience and you are right to mention, even the  
23 royals get a midwife. It is because in England they  
24 have the history and the confidence in midwives and  
25 of course there is the wonderful TV show called

2 Midwives that everyone should watch about women who  
3 are midwives in England and know and have the passion  
4 for their – I am not even going to say patients. For  
5 their pregnant people that they take care of.

6 I want to honor you for your work and I guess  
7 turn it back to the Moderator but thank you so much  
8 for being here, for testifying for your expertise and  
9 your passion for what you do for the community. I  
10 really bless you.

11 NONKULEKA TYEHMBA: Thank you, thank you Chair  
12 Rosenthal.

13 COMMITTEE COUNSEL: Thank you so much Chair  
14 Rosenthal and to the panel. Before we move to our  
15 second panel, I just wanted to check if there are  
16 Council Members that have additional questions for  
17 this panel?

18 Not seeing any Council Members at this time, no  
19 raised hands. We will move to the next panel. So,  
20 the next panel, panel 2 I will read the names of the  
21 panelists and then call you individually. The first  
22 panelist is Lorraine Ryan followed by Emily Frankel  
23 followed by Maryam Mohammed-Miller.

24 Lorraine Ryan, when you are ready, you may begin  
25 once the Sergeant starts the clock. Thank you.

2 SERGEANT AT ARMS: Time begins now.

3 LORRAINE RYAN: Thank you. Good afternoon  
4 Chair's Rivera, Levine and Rosenthal and members of  
5 the Committee on Hospitals, the Committee on Health  
6 and the Committee on Women and Gender Equity. As you  
7 heard, my name is Lorraine Ryan, I am the Senior Vice  
8 President at the Greater New York Hospital  
9 Association and for more than a decade and a half, in  
10 my responsibility of hospital and healthcare quality  
11 improvement, I have focused very deliberately on  
12 maternal health and equity and improvement efforts if  
13 you will.

14 I have comprehensive prepared remarks that you  
15 have in hand but I am going to go off script because  
16 I can't possible be considered credible without  
17 responding to some of what I have heard today. And I  
18 would also like to offer my sincere condolences to  
19 Mr. McIntyre. He is very courageous and I can't  
20 imagine what it took for you to speak to us today and  
21 also more importantly to endure what you have endured  
22 in terms of the tremendous loss and you will be an  
23 amazing parent because you have such compassion and  
24 wisdom and you are channeling your grief in all the  
25

1  
2 right directions, so I can't say enough about what I  
3 think about you and we just met and virtually.

4 I think I can best use my time and I am sorry but  
5 there is noise outside of my home, I hope you are not  
6 hearing that. Is that coming through? A little bit.

7 CHAIRPERSON ROSENTHAL: No worries. Keep going.

8 LORRAINE RYAN: I will try my best. To address  
9 some of the questions that were raised that I don't  
10 think were answered adequately. I am going to start  
11 with doula's because there has been outreach to  
12 Greater New York and to me personally several times  
13 since the beginning of the pandemic and I appreciate  
14 that outreach because it gives me as a representative  
15 of the hospitals an opportunity to address  
16 challenging issues and issues that might not be  
17 communicated effectively or totally or in a way that  
18 is leading to a constructive end.

19 But we know that there has been challenges to  
20 doula's access to patients and through Melissa  
21 DeRosa's, the Governor's Task Force on COVID maternal  
22 wellbeing and care and disparities in care. Back in  
23 April, doula's were added to the list of those who  
24 could visit and be present as a support person in  
25

1 addition to a significant other in the hospital  
2 throughout labor, delivery and postpartum.

3  
4       Apparently there is still some issues with that  
5 that we are trying to tackle and Greater New York has  
6 agreed to host a forum with all the New York City  
7 hospitals and the doula community to discuss those  
8 challenges.

9       There are things we can't fix. Two bedded rooms  
10 are two bedded rooms. Social distancing is not  
11 something that we can create overnight but we are  
12 working to find adequate space so that a patient who  
13 chooses to have a doula present as an important  
14 support through one of life's most challenging and  
15 yet rewarding and gives you an amazing feeling to  
16 become a parent -

17       SERGEANT AT ARMS: Time expired.

18       LORRAINE RYAN: So, we are working on that.

19       CHAIRPERSON ROSENTHAL: As a representative of  
20 the Greater New York Hospital Association, I would  
21 like you to continue on.

22       LORRAINE RYAN: Okay, I will.

23       CHAIRPERSON ROSENTHAL: Thank you.

24       LORRAINE RYAN: Related to the doula issues are  
25 testing and visitation and the New York State



2 Department of Health has been iterative in a very  
3 positive way about visitation policies. I can't  
4 believe I have been here all morning and now they  
5 decide to make noise outside. I am sorry, can you  
6 hear me okay? I don't want to be disruptive. Okay.  
7 So, with regard to visitation in the very early  
8 stages in March when COVID was presenting itself, all  
9 visitation was shutdown. Within days it was opened  
10 up to obstetrical patients because of the realization  
11 that you can't take away that once in a lifetime  
12 experience of becoming and parent for another  
13 significant other.

14 Shortly thereafter that in April, after  
15 deliberations of the task force on COVID related  
16 obstetrical care, visitation was expanded to allow  
17 not only the significant other or partner but a doula  
18 as well. So, I think we have been responsive maybe  
19 not always in the time that certain patients could  
20 have benefitted from that presents but the state has  
21 been responsive and I believe the hospital community  
22 has followed suit.

23 Another recommendation out of the task force on  
24 COVID and obstetrical care was testing and just last  
25 week, the Department of Health issued testing

2 guidance for all pregnant persons. In fact, they are  
3 very specific that universal testing of all pregnant  
4 individuals during pregnancy and within one week  
5 prior to the estimated due date or upon admission if  
6 the second test is not conducted, one week prior is  
7 to be undertaken.

8 There is a second recommendation, as increasing  
9 testing availability presents itself, support persons  
10 may also be tested. This could potentially also  
11 include a doula. So, we are responding and you know,  
12 it probably takes more to move an entire state in a  
13 different direction of public policy than any one of  
14 us would like, but I think we are getting there.

15 The other issue is visitation and as I mentioned,  
16 I actually have already covered that and even with  
17 visitation shutting down for all of the patients  
18 except for categories of patients with obstetrics  
19 visitation has always been permitted. There are a  
20 myriad of quality improvement initiatives that you  
21 have heard referenced today that Greater New York and  
22 its hospitals along with the State Department of  
23 Health and the City as well have been engaged in with  
24 our hospitals. Anything from reducing through the  
25 Save Motherhood Initiative, complications from

1 hemorrhage, hypertension, venous thromboembolism. A  
2 new focus on opioid use disorder and neonatal  
3 abstinence syndrome. There are a number of  
4 initiatives but none of them are getting where we  
5 want to go as fast as we want to get there but it  
6 takes time and I think we have to recognize the  
7 challenge of the day. We are still in a pandemic.  
8 We have hospitals that are shutting down visitation  
9 in high impactivity zones across the state except for  
10 obstetrics, pediatrics and two other categories of  
11 patients. So, we are sensitive where the need is the  
12 greatest to ensure that someone has a support person.  
13

14 With regard to doula's, I just want to mention  
15 that there was a state pilot in Erie County as well  
16 as Brooklyn New York. The Erie County pilot and this  
17 was started as part of the governors task force  
18 recommendations from 2018. There hadn't been enough  
19 doula's signing up for the pilot in Brooklyn. A lot  
20 of it could have to do with reimbursement is not  
21 adequate. We are pushing for Medicaid reimbursement  
22 for doula's. We are also looking at how doula's  
23 through a managed care plan can be onboarded and  
24 become part of that insurance plan.  
25

2 So, these are not solutions that are here today  
3 but they are solutions that are being contemplated  
4 and pushed forward. Health equity: We are all  
5 learning the difference between equality and equity.

6 CHAIRPERSON ROSENTHAL: Excuse me, Ms. Ryan,  
7 could you – someone just flagged something. Just  
8 real quickly, what did you just say about doula's?

9 LORRAINE RYAN: As part of the governor's task  
10 force from 208, one of the many recommendations was  
11 to expand doula programs.

12 CHAIRPERSON ROSENTHAL: Yes.

13 LORRAINE RYAN: It was a doula pilot program in  
14 both Erie County and Brooklyn.

15 CHAIRPERSON ROSENTHAL: Yes.

16 LORRAINE RYAN: To the best of my knowledge, the  
17 one in Brooklyn has not been as well subscribed if  
18 you will by doula's. I don't know why.

19 CHAIRPERSON ROSENTHAL: You said doula's didn't  
20 sign up.

21 LORRAINE RYAN: Not enough have signed up, yes  
22 exactly. And it could be because of the  
23 reimbursement rate, which I know in the early  
24 deliberations was not considered adequate by the  
25 doula's but it was a pilot and I see heads, they are

2 nodding. So, we are looking – or a way to sort of  
3 potentially address that is through Medicaid Manage  
4 Care Plans.

5 I can't say that it is going to be adequate but  
6 it could be something that could promote more doula  
7 interest, at least in that pilot. As you know, most  
8 doula's come to patients on their own. They are paid  
9 out of pocket by the patient. They don't come  
10 through insurance plans but that's something that  
11 potentially we need to contemplate as a state in  
12 terms of getting appropriate reimbursement.

13 CHAIRPERSON ROSENTHAL: I just wanted to clarify  
14 that, make sure for the record that you weren't  
15 blaming doula's for not signing up.

16 LORRAINE RYAN: I am not blaming anybody for  
17 anything. I am trying to just give you what I have  
18 been told are the facts.

19 CHAIRPERSON ROSENTHAL: Yeah, I guess listen, I  
20 hear your passion. I mean, if there is more that you  
21 want to share but I would like to get to the heart of  
22 this. I hear your passion Ms. Ryan but obviously we  
23 are nowhere and so, what I want to know is in your 15  
24 years at the Greater New York Hospital Association,  
25 what have been the challenges you have faced?

1  
2 Because I am sure you have pushed for this but what  
3 are the actual barriers to getting this done?

4 LORRAINE RYAN: I will tell you; I mean, I have a  
5 couple of answers to that. The science of quality  
6 improvement needs to be applied in all facets. You  
7 can't just you know, look at a problem and look at  
8 the outcomes you are getting without understanding  
9 the root causes and what are the root causes of those  
10 challenges that are leading to negative outcomes?

11 So, we have tried to do that and I mentioned  
12 earlier working with the State Department of Health,  
13 with the City, with ACOG. The clinicians need to be  
14 involved. We have looked at how do we identify the  
15 root causes and you have heard earlier in the  
16 maternal mortality review process, it's a long  
17 protracted process. It doesn't happen overnight.

18 CHAIRPERSON ROSENTHAL: [INAUDIBLE 3:25:33]

19 LORRAINE RYAN: I am getting there.  
20 Communication, communication is huge. We have heard  
21 it on this hearing from several different places.

22 CHAIRPERSON ROSENTHAL: But you knew that 15  
23 years ago, so what's the problem with fixing the  
24 communication problem? You can't tell me that you  
25 are just learning from this hearing communication.

2 LORRAINE RYAN: No, no, I am not saying that at  
3 all. Please, you know, I am trying to be as -

4 CHAIRPERSON ROSENTHAL: We want to hear from the  
5 Greater New York Hospital Association.

6 LORRAINE RYAN: I think we learned a lot.

7 CHAIRPERSON ROSENTHAL: The hospitals throughout  
8 New York City which you know, if we want to hold  
9 people accountable, I want to hear about your  
10 association holding the hospitals accountable. So,  
11 what you have learned and I want to know from you  
12 with your passion what are the hurdles to getting  
13 this done? We are not talking about rocket science.

14 LORRAINE RYAN: I actually beg to differ. It is  
15 very complicated and I think you have heard about  
16 structural racism being a component. We as a  
17 hospital provide care in the outpatient setting and  
18 the inpatient setting. But there are other aspects  
19 of someone's life and how they live their lives -

20 CHAIRPERSON ROSENTHAL: The president of any  
21 hospital sets the tone, right for the hospital? The  
22 head of any institution does that. The guiding  
23 philosophy of the president of a hospital sets the  
24 tone. So, what kind of implicit and explicit bias  
25 training have we been doing for hospital presidents?

2 LORRAINE RYAN: This is an agenda item on our  
3 board. Almost every meeting we discuss this.  
4 Greater New York is supporting implicit bias  
5 training for hundreds of staff upwards of – I don't  
6 even want to say how many because I don't know the  
7 exact number. On its own, I started with  
8 communication and I got a little bit sidetracked. We  
9 heard from a listening tour that the State  
10 Commissioner of Health took about a year and a half  
11 ago, pre-COVID, around the state, listening to women  
12 in minority communities voice what they felt were the  
13 problems and the issues of not being heard and  
14 implicit bias was clearly one that came through.  
15 Through that, there are many different avenues now of  
16 implicit bias training, health equity conferences  
17 that are taking place. It doesn't happen overnight.  
18 It doesn't mean a CEO is not committed but one person  
19 can't change societal challenges. This is more than  
20 what's happening in a hospital. This is what is  
21 happening with regard to food insecurity. With  
22 insecure housing options.

23 CHAIRPERSON ROSENTHAL: I just – I need you to  
24 know that my blood is boiling. My blood is boiling.

25 LORRAINE RYAN: Well, I am sorry.



2 CHAIRPERSON ROSENTHAL: I just can't imagine.  
3 The people over the last decade who has had somebody  
4 in their life died because talking about and training  
5 hospital presidents on implicit and explicit bias is  
6 hard.

7 LORRAINE RYAN: That is not what I said. That is  
8 not what I said.

9 CHAIRPERSON ROSENTHAL: Oh, clarify because I got  
10 to tell you, it is not going well. I am very upset,  
11 so sorry, I will control my feelings but to hear that  
12 - please continue.

13 LORRAINE RYAN: What I said to you was, it is an  
14 agenda item because it is important for hospitals to  
15 address the needs and the challenges that implicit  
16 bias can present. I did not say that we are training  
17 hospital CEO's on implicit bias.

18 CHAIRPERSON ROSENTHAL: Why not.

19 LORRAINE RYAN: You know, I feel like I - whether  
20 I - I wanted to share the positives of what hospitals  
21 are trying to do and our great concern, our greatest  
22 concern with any morbidity and mortality related to  
23 obstetrical care and maternity services.

24 CHAIRPERSON ROSENTHAL: Well, I just want to  
25 share with you that its not enough. It is not even

2 close to being enough. The fact that it is an agenda  
3 item for years. So, it is an agenda item -

4 LORRAINE RYAN: I think you are using - you know,  
5 I kind of wish you wouldn't take such offense to  
6 maybe language that isn't communicating effectively  
7 on my part. That this is a very serious issue. It  
8 is taken very seriously. We have president of  
9 hospitals who are minorities themselves. Who are a  
10 big part of us attempting to dissect in a meaningful  
11 way what we can do as a healthcare community but we  
12 are part of the healthcare community. The hospitals  
13 isn't the sole provider of services or can't impact  
14 all of the other life events if you will or as I  
15 mentioned earlier, societal issues.

16 We believe healthcare is a human right. That  
17 everyone should benefit from all that that can bring  
18 in a positive way and we need to do better. I agreed  
19 with that from the get go. Every death is a tragedy,  
20 every preventable death is just unspeakable and  
21 hospitals are working to get us to a better place  
22 that we all need to go to as a society. We also have  
23 to fund the care appropriately.

24 CHAIRPERSON ROSENTHAL: It is to lower your  
25 cesarean rates. To intentionally bring in midwives

1  
2 and doula's and we're just from this hearing, we are  
3 seeing that's not happening. You know and then to  
4 blame it on reimbursement rates is a reflection of  
5 racism. You either believe in doula's and midwives  
6 changing outcomes or you don't. You either you know,  
7 as Mr. McIntyre said, you know, a reimbursement rate,  
8 I understand about hospitals and living on the edge.  
9 I mean, my goodness, you know, why not you know, if I  
10 - gosh.

11 LORRAINE RYAN: I mean, I wish you wouldn't take  
12 everything I said as an attack.

13 CHAIRPERSON ROSENTHAL: The concept of doula is  
14 spitting money compared to what hospital presidents  
15 are paid. You know, if the hospital presidents  
16 across the city would agree to reduce their salaries  
17 by \$50,000 and put that money to having doula's  
18 attend births or a midwife at every hospital to  
19 attend a birth, those obstetricians need to step out  
20 of the room.

21 If we believe in this. If we believe that every  
22 death is a problem, show it. Show it personally. I  
23 want to see the hospital president announce that they  
24 are reducing their own salary and putting that money  
25 toward midwives and doula's. Because we know the

2 cost of midwives and doula's in the context of a  
3 hospital is spitting money and the impact it will  
4 have on all the future Mr. McIntyre's is life and  
5 death.

6 LORRAINE RYAN: Yeah, I would like to sort of end  
7 and I am sure you want to move on with on a positive  
8 note that we look forward to working with the doula's  
9 and bringing them together with the city hospitals  
10 and midwives as well.

11 CHAIRPERSON ROSENTHAL: When you say City  
12 hospitals, you don't just mean H -

13 LORRAINE RYAN: Those in New York City. Those in  
14 New York City, all hospitals in New York City.

15 CHAIRPERSON ROSENTHAL: Like including Mount  
16 Sinai that just closed its -

17 LORRAINE RYAN: All hospitals in New York City.  
18 They are all our members. They will all be invited  
19 to participate and have a dialogue and get to a more  
20 constructive relationship that promotes what a  
21 patient might choose for their birth experience.

22 CHAIRPERSON ROSENTHAL: As a hospital  
23 Association, did you put out a state when Mount Sinai  
24 closed the Mount Sinai West Birthing Center?

2 LORRAINE RYAN: We did not and you have to – no,  
3 we did not.

4 CHAIRPERSON ROSENTHAL: I am going to turn it  
5 back to the Moderator.

6 COMMITTEE COUNSEL: Thank you Chair Rosenthal.  
7 We will move to the next panelist at this time. We  
8 have Emily Frankel. Ms. Frankel, you may begin once  
9 the Sergeant sets the clock.

10 SERGEANT AT ARMS: Time begins now.

11 EMILY FRANKEL: Before I begin my testimony, I  
12 would just like to say that my heart goes out to  
13 Bruce McIntyre and his entire family for the loss of  
14 Amber Rose Isaac. I am so sorry for your loss. I  
15 was personally moved by your words and thank you for  
16 your advocacy and I look forward to potentially  
17 working with you in the best way I can.

18 My name is Emily Frankel and I am the Government  
19 Affairs Manager for Nurse Family Partnership. Thank  
20 you for this opportunity. Since I have a limited  
21 amount of time, I am just going to try to summarize  
22 my testimony as best I can.

23 Our nurses are on the frontlines of prevention  
24 efforts aimed at reducing maternal mortality and  
25 achieving better pregnancy and birth outcomes. Nurse

1  
2 Family Partnership is an evidence-based community  
3 health program that helps transform the lives of low-  
4 income mothers who are pregnant with their first  
5 child.

6 Each first time mother is partnered with a  
7 specially trained registered nurse early in her  
8 pregnancy and receives regular ongoing nurse home  
9 visits that continue through her child's second  
10 birthday. Our nurses help clients achieve healthier  
11 pregnancies and birth, stronger child development and  
12 a path towards economic self-sufficiency. This is  
13 accomplished through the provision of health  
14 education and guidance, care coordination as well as  
15 preventive services to NFP moms and their children.

16 Family served by NFP experience the following  
17 improvements in maternal health. 35 percent fewer  
18 cases of pregnancy induced hypertension and 31  
19 percent reduction in very closely spaced subsequent  
20 pregnancies, as well as a reduction in pre-term  
21 births.

22 Since 2003, NFP has served over 16,400 families  
23 across all five boroughs through its five network  
24 partners. The New York City Department of Health and  
25 Mental Hygiene, Montefiore Home Care, Public Health

Solutions, SCO Family of Services and the Visiting Nurse Service of New York.

New York City NFP is currently funded to serve 2,985 families annually. A portion of this funding is baselined in the New York City budget. We thank the City Council, the Office of the Mayor and DOHMH for their support. NFP plays a vital role in identifying and mitigating the risk factors that can lead to maternal mortality and morbidity. NFP nurses use their clinical expertise and assessment skills to understand the strengths and risks that mothers have experienced in their lifetime that may impact their health and their children's health.

NFP nurses identify early warning signs of health problems during pregnancy, postpartum infancy and early childhood that can lead to adverse outcomes, even death. For example, during her last in-person home visit prior to the pandemic, a 17-year-old Bronx mom was complaining of some preeclamptic systems. The NFP nurse took her blood pressure and noted that it was in the severe range. The nurse urged the mom to go to the hospital to be evaluated and consulted her obstetrician who agreed.

The mom went to the hospital -

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SERGEANT AT ARMS: Expired.

EMILY FRANKEL: And was found preeclamptic. May  
I continue?

CHAIRPERSON ROSENTHAL: Another minute, sure.

EMILY FRANKEL: Thank you. Was found to be  
preeclamptic and her labor was induced. Following  
her discharge from the hospital, the mom received a  
telehealth visit from the NFP nurse. While  
conducting her assessment, the nurse identified  
symptoms consistent with postpartum preeclampsia.  
The nurse encouraged the mom to contact her  
obstetrician. As a result, the mom was able to get a  
blood pressure machine that same day.

Once the machine was delivered the NFP nurse  
conducted a telehealth visit to teach the mom how to  
use the device and educated her about the signs and  
warning symptoms associated with elevated blood  
pressure. When the mom found that her blood pressure  
was too high, she was reluctant to return to the  
hospital for treatment due to fear of COVID-19  
exposure, so the nurse encouraged the mom to see her  
doctor and she did. The NFP nurse was with the mom  
every step of the way. The life of this mom and her  
baby were saved because she had an NFP nurse with the



2 experience, clinical reasoning and specialized  
3 training to assist her at critical moments during her  
4 pregnancy and in the postpartum period.

5 Our nurses provide guidance and support to the  
6 mother as she learns how to navigate the healthcare  
7 system for herself and her child. This is really  
8 important considering what we have discussed today  
9 and the institutional racism and structural racism we  
10 all have seen in our healthcare system.

11 NFP nurses empower mothers to advocate for  
12 themselves to be seen and heard by their healthcare  
13 providers and to have their health assessed when they  
14 know that something isn't right.

15 A 20-year follow up study of the program shows  
16 that NFP's effective at reducing all-cause mortality  
17 among mothers living in highly disadvantage settings.  
18 This study showed that mothers who did not receive  
19 nurse home visits were three times more likely to die  
20 from all causes of death than nurse visited moms. We  
21 need our partners in government to invest in evidence  
22 based programs like NFP brining nurse family  
23 partnership to scale in New York City who do a lot to  
24 prevent adverse pregnancy outcomes and maternal  
25 mortality. With existing state and city funding, NFP

1  
2 can only serve 5 percent of the eligible population  
3 in the City. Every dollar invested in NFP saves New  
4 York City \$8.30 in future costs for high risk  
5 families served.

6 With that, I will end to say we urge that the New  
7 York City Council expands its funding for NFP, as  
8 well as invest in other policies that deal with  
9 social determinates of health. We support doula's as  
10 well as midwives in conjunction with working with our  
11 NFP nurses and thank you so much for allowing us to  
12 present testimony today.

13 COMMITTEE COUNSEL: Thank you so much. The final  
14 panelist for this panel before we go to Council  
15 Member questions will be Maryam Mohammed-Miller. You  
16 may begin -

17 SERGEANT AT ARMS: Time begins.

18 COMMITTEE COUNSEL: Sorry, go ahead.

19 MARYAM MOHAMMED-MILLER: Thank you, thank you so  
20 much. I also want to start by sending my condolences  
21 and positive vibes to Mr. McIntyre and your family.  
22 Thank you so much for sharing Amber's story and your  
23 story today.

24 Good afternoon. My name is Maryam Mohammed-  
25 Miller and I am the Government Relations Manager at

1  
2 Planned Parenthood of Greater New York. I want to  
3 thank the Chairs of the Health, Hospitals and Women  
4 and Gender Equity Committee's for holding this  
5 important hearing on maternal mortality and morbidity  
6 and advancing legislation that moves us closer to  
7 achieving reproductive justice.

8       Planned Parenthood has been a trusted provider of  
9 sexual and reproductive health service for over 100  
10 years and provides care to all New Yorkers no matter  
11 their background. We also recognize the important  
12 role doula's and birth support workers play in  
13 ensuring safe births before all people but  
14 specifically Black women and stand alongside them and  
15 in their work.

16       The COVID-19 pandemic reveal that there are many  
17 inequities in our public health system. However,  
18 this has been the reality for marginalized  
19 communities that communities continue to face.

20       For Black and Brown people, specifically Black  
21 women, the compounded identities of race, gender and  
22 often economic status, makes seeking maternal  
23 healthcare increasingly difficult. Studies show the  
24 racial, the major racial disparities in maternal  
25 healthcare with Black women being 4 times as likely

1  
2 to die in childbirth than White women in New York  
3 State. And in New York City Black women are 12 times  
4 more likely to die from pregnancy related causes than  
5 White women.

6 These outcomes are a result of institutionalized  
7 medical racism and implicit bias within our  
8 healthcare system that leads to the unique needs of  
9 Black women being ignored. Studies show that Black  
10 women are more likely to have their health issues  
11 ignored by their doctor and are treated differently  
12 than White patients when they present the same  
13 symptoms.

14 Studies also indicate the presence of support in  
15 individuals, including doula's, midwives and other  
16 birth support workers and Black women are giving  
17 birth lead to positive health outcomes for both  
18 mother and baby.

19 Doula and midwifery care is a right that should  
20 be afforded to all pregnant people to ensure safe  
21 births and today, PBGNY supports the legislation that  
22 moves us further to a goal of providing holistic care  
23 for those most in need.

24 We support Resolution 1408 that calls on the  
25 state to pass A10440 and state bill, the senate bill

1  
2 S8307 that works to remove the barriers to create  
3 independent birthing centers in New York State. We  
4 have seen a steady decline in birthing centers. This  
5 legislation will move us closer to the creation of  
6 more birthing centers and provide alternatives places  
7 for individuals to give birth safely.

8 We also support Introduction 2017.

9 SERGEANT AT ARMS: Time expired.

10 MARYAM MOHAMMED-MILLER: Sorry, can I continue?

11 CHAIRPERSON ROSENTHAL: Yeah, yeah for just a bit  
12 longer. Thank you, thank you Ms. Miller.

13 MARYAM MOHAMMED-MILLER: We support Introduction  
14 2017 that clarifies visitation policies within our  
15 hospital systems. We saw that inconsistent policies  
16 led to a lot of confusion for patients, a lot of  
17 confusion for families, doula's and other birth  
18 support individuals. This introduction will allow  
19 folks to have more clarity on who they can have in  
20 their room while they are giving birth. We also  
21 support all legislative measures that grows  
22 accessibility to doula care and supports legislation  
23 that will provide more information publicly on how  
24 individuals can access midwifery care.

2 We applaud the legislation today that  
3 meaningfully addresses the issue of maternal  
4 mortality in New York City and we look forward to  
5 working with the Council to making maternal mortality  
6 a thing of the past. Thank you.

7 COMMITTEE COUNSEL: Thank you so much. I will  
8 now move to Chair Rosenthal.

9 CHAIRPERSON ROSENTHAL: Great, thank you so much.  
10 Thank you all for being here today and for  
11 testifying. We really appreciate your time and your  
12 passion. I am very familiar with the work, the  
13 amazing work of the nurses and of planned parenthood  
14 and really am grateful to your taking the time to  
15 testify and of course, all your hard work.

16 Ms. Ryan, I want to start by apologizing to you  
17 for losing my temper and maybe I didn't give you  
18 really a chance to answer to this question. It is  
19 hard to hear about something that - hear when someone  
20 says that there is a lot of talk on a topic at a  
21 board meeting. That's it is on the agenda at  
22 meetings but not hear about tangible actions that are  
23 taken. Can we start there please? I think we're  
24 going to have to unmute Ms. Ryan or does she have to  
25 unmute herself?

COMMITTEE COUNSEL: We are sending the request.  
It should just take a second, apologies there is a  
delay.

CHAIRPERSON ROSENTHAL: Got it.

COMMITTEE COUNSEL: One moment, apologies, we are  
having a technical difficulty.

CHAIRPERSON ROSENTHAL: No problems. I want to  
thank; I see many other panelists who are waiting to  
testify. I want to thank you for your patients and I  
appreciate your being here.

COMMITTEE COUNSEL: Ms. Ryan, a box might pop up  
that asks you to accept the unmute. There you go.

LORRAINE RYAN: Okay, I didn't quite take the  
time to focus on the improvement projects that we  
have been engaged with. Maybe that would help strike  
a better tone to understand that there is a lot going  
on where it is more than talk.

In addition to promoting health equity through a  
couple of different channels is we have worked at the  
New York Academy of Medicine before; we will be  
hosting our second summit in January. We are not  
hosting; we are just contributing to the summit and  
there will be doula's and midwives and physicians and  
those that study the data and understand the root

1  
2 causes of outcomes that are skewed very negatively  
3 towards minority communities, so we look forward to  
4 that. We are also working as I mentioned with the  
5 State Health Department on an improvement  
6 collaborative because we find that if we can change  
7 processes, those that are not working then we can  
8 hard wire what is working that we see improvement,  
9 then we see the data that reflects that.

10 We have collaborated in our hospitals in the  
11 City. When I say City, I don't mean NYC H+H, I mean  
12 all the hospitals in the City participated in a  
13 maternal depression screening program that is  
14 continuing to identify depression typically  
15 postpartum in pregnant persons and getting them into  
16 treatment earlier on. We are also working on a  
17 statewide improvement collaborative to reduce opioid  
18 use disorder in pregnancy and Neonatal Absence  
19 Syndrome, which is a syndrome where the infant is  
20 demonstrating exposure to elicit substances.

21 CHAIRPERSON ROSENTHAL: Ms. Ryan, hang on one  
22 second. I just want to make sure we can hear you.  
23 Is it the background noise?

24 LORRAINE RYAN: It is.  
25



CHAIRPERSON ROSENTHAL: An earlier panelist just had to re- call in but keep going, no problem.

LORRAINE RYAN: You know what, I could probably change rooms, hold on and I will do that. I will take you with me and I will go to another room.

CHAIRPERSON ROSENTHAL: We are all coming to realize how much construction work happens during the work day now that we are home.

LORRAINE RYAN: Right. How is this? Is this better?

CHAIRPERSON ROSENTHAL: Yes.

LORRAINE RYAN: Okay, sitting on the floor of my daughters room, so.

CHAIRPERSON ROSENTHAL: Thank you.

LORRAINE RYAN: We are engaged in opioid admission, opioid use disorder, neonatal absence syndrome program. This is something that with the Department of Health was piloted in about 20 hospitals across the state and we are hoping to engage and recruit all birthing centers that have any found issues with this condition which are all of them and the goal is again to identify, treat and to reduce stigma with regard to drug substance use disorders.

3 I quickly mentioned that with ACOG and the  
4 Department of Health are focused on obstetric  
5 hemorrhage project where we seen improvement in  
6 outcomes by preparing for a potential hemorrhage  
7 situation. Avoiding it of course at all cost but if  
8 it should arise to be able to respond appropriately.

9 Similarly there then in programs with ACOG, the  
10 State Department of Health and others on reducing  
11 hypertension in pregnancy and venous thromboembolism.

12 And lastly, what we call the 4<sup>th</sup> trimester  
13 looking at postpartum care to ensure that the  
14 pregnant person has the necessary follow up. There  
15 is also a Medicaid component to this. We would like  
16 to see Medicaid reimbursement extend beyond that  
17 which it does now, so that birthing people can get  
18 treatment well after the delivery of the child. But  
19 clearly and based on all that we have heard today, we  
20 must do more and what I was trying to say earlier is  
21 the hospital certainly has its responsibilities but  
22 as a society, we have responsibility because of food  
23 insecurity, housing insecurity, lack of appropriate  
24 childcare, education etc.

25 You are shaking your head but I will finish my  
26 remarks by saying that you know, we have a fraying

1  
2 social safety net that has been further imperiled by  
3 the pandemic and we are fighting in Washington for  
4 substantial relief for New York State in particular  
5 in this case but that will benefit in minority  
6 communities. Black and Latino women who rely heavily  
7 on social service programs. I thank you for the  
8 opportunity to participate today and I hope that my  
9 remarks were instructive and not insightful.

10 So, thank you very much for the opportunity to  
11 complete.

12 CHAIRPERSON ROSENTHAL: And you know that the  
13 reason that I was shaking my head is because you  
14 know, it's - we know about the societal problems. It  
15 is not for the greater New York Hospital Association  
16 to remind us of that. I mean, you are here as a  
17 representative of an association and we want to hear  
18 what the association has done about this. I have two  
19 more questions for you. One is, do you know which  
20 hospitals, in which Health + Hospitals don't have  
21 midwifery services?

22 LORRAINE RYAN: I do not know that. I believe  
23 that Health + Hospitals was asked that question so,  
24 but I don't know that.

2 CHAIRPERSON ROSENTHAL: Do you know which of the  
3 private hospitals do not have midwifery services?

4 LORRAINE RYAN: Not off the top of my head. I  
5 have surveyed hospitals on that. I probably have  
6 that information but -

7 CHAIRPERSON ROSENTHAL: Do you have guess?

8 LORRAINE RYAN: Pardon me?

9 CHAIRPERSON ROSENTHAL: If you were hazarding a  
10 guess, what percentage of the private hospitals in  
11 New York City do you think -

12 LORRAINE RYAN: I am not going to guess. I am  
13 not going to hazard a guess.

14 CHAIRPERSON ROSENTHAL: Would Greater New York  
15 Hospital Association consider funding the DOH  
16 Maternal Hospital Quality Improvement Network?

17 LORRAINE RYAN: I don't know enough about it or  
18 what would entail. I think you mentioned earlier,  
19 you asked a couple of times of the City, the  
20 Administrative staff if that was in the next city  
21 budget. Is that what you are talking about?

22 CHAIRPERSON ROSENTHAL: So, you are not familiar  
23 with the Maternal Hospital Quality Improvement  
24 Network? Are the affiliate hospitals just not  
25 involved?

2 LORRAINE RYAN: I am familiar with many of the  
3 initiatives that the city is undertaking. I am not  
4 familiar with the details of this. The one that you  
5 are referencing right now.

6 CHAIRPERSON ROSENTHAL: I have no further  
7 questions. Thank you.

8 COMMITTEE COUNSEL: Thank you so much Chair  
9 Rosenthal. At this point, we do not have any other  
10 Council Members who have raised their hands,  
11 including from the other Chair.

12 CHAIRPERSON RIVERA: I did have a question.

13 COMMITTEE COUNSEL: Oh, sorry Chair Rivera, go  
14 ahead.

15 CHAIRPERSON RIVERA: Thank you so much. Ms.  
16 Ryan, I just wanted to ask about just one thing in  
17 your testimony. I am very surprised that no one  
18 seems to know where there is a lack of midwifery  
19 programs considering there are only 11 acute  
20 facilities.

21 I think I know which ones they are. I think it's  
22 Lincoln, Harlem and Queens. I don't know why no one  
23 else seems to know those answers besides. I got that  
24 information from fellow midwives and doula's and what  
25 concerns me and I am trying not to make a connection

2 is that those hospitals exist in historically  
3 underserved Black and Brown low-income immigrant  
4 communities where these rates, these statistics have  
5 hit disproportionately with COVID on top. That  
6 wasn't my question.

7 My question is on something that you mentioned in  
8 your testimony which was, let me make sure I get it  
9 right here. When discussing the state pilot program,  
10 you stated you don't know why it was not well  
11 received and in the steps, you mentioned that Greater  
12 New York is taking to address implicit bias and how  
13 is doula feedback and expertise included in that?

14 LORRAINE RYAN: I am confused by the first part  
15 of what you said. You referenced the pilot in  
16 Brooklyn and then you went to a comment. I am not  
17 sure I am connecting the dots.

18 CHAIRPERSON RIVERA: I will repeat it, it is not  
19 a problem. When discussing the state pilot program  
20 in Brooklyn you stated you don't know why it was not  
21 well received and I know we mentioned -

22 LORRAINE RYAN: I didn't use the term well  
23 received. What I said is that there were two  
24 county's in New York State, approximately a year and  
25 a half, it could have been slightly longer when the

2 Governor's recommendations came out that were awarded  
3 as pilot test sites for doula programs.

4 CHAIRPERSON RIVERA: I'm just going to – and the  
5 quotes weren't around well received. There was you  
6 said, you don't know why. My question is –

7 LORRAINE RYAN: No, I did, well, if I could just  
8 finish. The one upstate –

9 CHAIRPERSON RIVERA: I want to finish my question  
10 and then you can finish your answer.

11 LORRAINE RYAN: Okay.

12 CHAIRPERSON RIVERA: In the steps you mentioned  
13 that Greater New York is taking to address implicit  
14 bias and I want to know, as you are addressing  
15 implicit bias, how is doula feedback and expertise  
16 included in addressing that issue? And I believe  
17 that the doula community in New York City has been  
18 extremely clear about many specific concerns is why I  
19 asked.

20 How are you incorporating doula expertise and  
21 feedback as you address implicit bias within your  
22 greater New York Hospital Association facilities?

23 LORRAINE RYAN: What I did mention that Greater  
24 New York was supporting was an implicit bias training  
25 program. We are working with an outside organization

2 that is focused purely on obstetrics and how patients  
3 are communicated with. Whether or not the workforce  
4 is sensitive to the needs of their patients if they  
5 are different than the patients that they are  
6 serving. Doula's wouldn't necessarily be excluded  
7 from that but I don't know that that has a particular  
8 focus on doula's. What I did mention is that the  
9 doula community through its advocates and community-  
10 based organizations has approached Greater New York  
11 about having a forum with hospitals, so that they  
12 could speak for themselves in expressing the benefits  
13 of the doula's presence and how they could work more  
14 cooperatively hospitals and doula's together in  
15 welcoming doula's and ensuring that doula's have  
16 access and in understanding some of the limitations  
17 that might be because of space considerations in the  
18 era of COVID. That was my reference to hospitals and  
19 doula's having a forum. It starts with communication  
20 and I am happy to bring the parties together, so that  
21 they can have the direct one on one with one another  
22 to understand, for the hospitals to understand the  
23 role of doula as a non-clinician support person and  
24 for the doula's to understand what some of the  
25 restriction might be because we are in the middle of



2 a pandemic and the numbers are just going up again.  
3 They are not unfortunately leveling off.

4 CHAIRPERSON RIVERA: Understood and considering  
5 the pandemic, the state has provided guidance  
6 indicating that doula's and other support persons are  
7 able to accompany a person giving birth. However, we  
8 have heard from advocates that different hospitals  
9 are interpreting this guidance differently leading to  
10 access issues.

11 So, can you please restate the policy for  
12 allowing doula's to be present at births during the  
13 pandemic?

14 LORRAINE RYAN: I read it the way you read it.  
15 That is a patient chooses to have the doula as a  
16 support person, they can be present during labor,  
17 delivery and in the postpartum phase.

18 One thing hospitals may have some specific need  
19 to restrict because as I mentioned earlier, we don't  
20 have private rooms in all of our safety net  
21 hospitals. So, you have a doula and a significant  
22 other and a patient times two. Six feet of  
23 distancing isn't going to work.

24 So, there might be some situations that have  
25 presented challenges. That by and large, you and I

2 understand the state policy the same way. That  
3 doula's are permitted at the request of the patient  
4 as a nonclinical support person.

5 CHAIRPERSON RIVERA: Does a doula have to how  
6 paperwork in order to enter the facility?

7 LORRAINE RYAN: You know that has come up a lot.  
8 I don't know that they even ask for paperwork. The  
9 noise is moving, so I am moving but what I have heard  
10 is that doula's have been asked if they are  
11 certified. They don't have to be certified. I think  
12 some hospitals have asked what their training is. I  
13 don't know if there is a hesitation to speak to the  
14 training but as far as the states policy, they should  
15 not be required to be certified.

16 CHAIRPERSON RIVERA: Well, I mean, it's just  
17 concerning because doula's need to know ahead of time  
18 that they need to show any sort of paperwork and this  
19 needs to be across the board the same.

20 LORRAINE RYAN: Yeah, one of the things on our  
21 conversation with the doula community last week, I  
22 recommended that it would be useful to communicate  
23 previously to the hospitalization. The patient can  
24 communicate it or if the doula attends prenatal  
25

2 visits that they plan on being present in the  
3 hospital for the delivery.

4 So, and they actually embraced that concept.  
5 That information is you know, knowledge is helpful.  
6 So that the expectation that there will be a doula  
7 present with the patient and potentially another  
8 support person is useful information for a hospital  
9 for planning.

10 But these are the kinds of things that I think  
11 would come out when we host this conference call,  
12 forum, Zoom meeting, whatever it turns out to be.

13 CHAIRPERSON RIVERA: I think bringing the parties  
14 together seems like a very needed and simple first  
15 step. When is that forum scheduled?

16 LORRAINE RYAN: It isn't scheduled yet.

17 CHAIRPERSON RIVERA: Okay but there is a forum in  
18 the works?

19 LORRAINE RYAN: We spoke last week, yeah, I am  
20 working on it.

21 CHAIRPERSON RIVERA: Okay, well, we would be  
22 thrilled to know when that happens and to be able to  
23 make sure as many people are participating as  
24 possible, relevant stakeholders. Well, thank you  
25 very much.

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LORRAINE RYAN: You are welcome.

CHAIRPERSON RIVERA: I just want to be clear is you know, the last thing that someone needs to worry about in a pandemic is showing up and being told they can't access or can't help or can't support. That's why we have been so consistent about having some sort of standards. Considering there is no standard certification for doula's right now, so the lack of consistency around requirements is troubling. But I thank you for your answers and for being here and for testifying and thank you Chair for allowing the questions.

LORRAINE RYAN: Thank you.

COMMITTEE COUNSEL: Thank you so much Chair Rivera. I am going to check if there is any other Council Members that would like to ask a question or if Chair Rosenthal or another Chair would like to ask any other questions. Okay, thank you. We will move to the next panel.

So, panel three, I will read the names and then call on you individually. The next panel will be Danielle Castaldi-Micca, Denise Bolds and Debra Lesane. So, the next panelist will be Danielle

1 Castaldi-Micca. You may begin when the Sergeant  
2 calls the clock, thank you.  
3

4 SERGEANT AT ARMS: Starting time.

5 DANIELLE CASTALDI-MICCA: Hi, thank you so much  
6 for having me. Thank you to all the Chair's and in  
7 particular, I want to thank Council Member's Rivera  
8 and Rosenthal for staying. I know that that's not  
9 like visible on the livestream, but I think for all  
10 of the presenters, it is really valuable to see you  
11 and to know that you are here. So, thank you very  
12 much. It is hard to speak into the void.

13 So, again, my name is Danielle Castaldi-Micca, I  
14 am the Vice President of Political and Government  
15 Affairs at the National Institute for Reproductive  
16 Health. At NIRH, we work to secure access to  
17 reproductive healthcare, protect reproductive freedom  
18 and ensure reproductive justice at the state and  
19 local level across the country. We are based here in  
20 New York.

21 While NIRH is a reproductive rights organization  
22 that most frequently would be speaking with the  
23 Council about abortion or contraceptive access, it  
24 was important for us to be here today because the  
25

2 ability to have safe and healthy births is the other  
3 side of that same coin.

4 The principle of reproductive justice, which is a  
5 phrase we have used a lot here today, is most  
6 frequently – I think people use the sister song  
7 definition which is the human right to maintain  
8 personal bodily autonomy, have children, not have  
9 children and parent the children we have in safe and  
10 sustainable communities. And it feels very clear  
11 before this but certainly from the testimony we have  
12 heard here today that we are failing on nearly every  
13 piece of that definition in New York City and the  
14 racial disparity component of that is so stark and  
15 shameful.

16 I am really happy the Council is taking up this  
17 issue and given the bills and resolutions that are  
18 being considered, taking a broad view of ways to  
19 address it. We cannot accept that maternal deaths  
20 are just a part of birthing.

21 I don't think I need to say this to the members  
22 who are here but to the rest of the Council, I hope  
23 that our elected officials are listening closely to  
24 the birth workers and providers and parents

2 testifying here today and that we use every tool at  
3 our disposal as a city to help address this.

4 As someone who lobbies on reproductive right  
5 issues a lot, the one thing I often say is there are  
6 a lot of structural things that we can change. It is  
7 much harder to legislate racism out of healthcare.  
8 If we could pass a law, that would be amazing.

9 So, I am not going to go through the statistics,  
10 we have had plenty of public health experts do that.  
11 We know what is at stake here. What I am going to  
12 say is that I urge the City Council and the  
13 Administrative agencies that are here today to work  
14 together to shape a city where childbirth does not  
15 have to be a high risk activity. That is a city  
16 where everyone has access to range of birthing  
17 options.

18 SERGEANT AT ARMS: Time expired.

19 DANIELLE CASTALDI-MICCA: I will be quick, thank  
20 you. Where everyone has access to a range of  
21 birthing options that includes not just hospitals but  
22 also home births, midwifery led birthing centers and  
23 everything in between regardless of their income or  
24 neighborhood. It is a city where the health and  
25 safety of those giving birth and their children is of

1  
2 the utmost priority over convenience procedure or  
3 profit. It is a city where those giving birth have  
4 access to affordable prenatal midwifery, doula and  
5 postpartum care in their own communities and where  
6 those providers are fairly compensated. And it has  
7 to be a city where healthcare providers are held  
8 responsible for rooting out their own biases and  
9 racism and our institutions are required to do the  
10 same. And I appreciate the vigor with which Chair's  
11 Rosenthal and Rivera are trying to do that today.

12 So, NIRH supports Intro. 2017, 2042 and Reso.'s  
13 1239 and 1408 but we emphatically urge you to  
14 continue to do more. While 2020 has been a year  
15 defined in New York City by a singular public health  
16 crisis of COVID, maternal mortality and morbidity has  
17 been a crisis for decades and we owe it to the  
18 families of all whom have been lost to keep doing  
19 this work. And I want to add I think to everyone's  
20 condolences and thanks to you Bruce. I know again, I  
21 am a live city feed, you can't see it but I know you  
22 are here watching and I am exhausted and heartbroken.  
23 And so, I can only imagine what this day is like for  
24 you and thank you for being so brave and so open.



2 And the last thing I will say, which I also said  
3 at the rally in the morning, my job, I get paid full-  
4 time to be a government affairs professional that  
5 talks about reproductive health. We all need to be  
6 working towards a day when I can do that for my full-  
7 time job but you don't have to be out here doing it.  
8 That's not your job and that all of the parents get  
9 to just be parents and all of the birth workers get  
10 to just be birth workers and usher in health, happy  
11 families.

12 So, thank you so much for having me and again, to  
13 the Council Members who are here and who have stayed,  
14 thank you for showing your faces. It is really  
15 important.

16 COMMITTEE COUNSEL: Thank you so much for your  
17 testimony. We will move to the next panelist now,  
18 Denise Bolds.

19 SERGEANT AT ARMS: Starting time.

20 DENISE BOLDS: Hi, good afternoon everyone. My  
21 name is Denise Bolds and I am a Native New Yorker. I  
22 was born in Harlem Hospital where my mom had an  
23 unassisted birth because as a Black woman who was ill  
24 at the time during her pregnancy, the clinical staff  
25 did not want to come in and help her deliver me, so

1 she basically had an unassisted birth in the  
2 hospital. That's how Black birth starts. That's how  
3 my birth started back in 1964.

4 I just want to say also to that I am a donor  
5 certified birth doula past six years, over 173 family  
6 supported. I am a hospital Doula. I am known for  
7 high risk births because of my prior careers, where I  
8 was a trauma technologist at Bellevue Hospital where  
9 I learned a lot in the ER and the OR. That was two  
10 of my favorite places in the world to be back in the  
11 early 80's and I also then became later on; I became  
12 one of the first medical social workers with a  
13 master's degree in social work to be hired here in  
14 New York State to do case management for managed care  
15 organizations back in the 90's.

16 So, I did medical case management for insurance  
17 companies and I did it for high risk pregnancies and  
18 I can tell you that the one entity that we are all  
19 trying to get around here in this room is money.  
20 Money controls just about everything when it comes to  
21 healthcare and it is the money that we have to look  
22 at. For these for profit hospitals that are  
23 complaining about, they don't know what to do, if  
24 they put on their budget line a budget for doula  
25

1 care, for doula support services, I can promise you  
2 that there are statistics in customer satisfaction as  
3 well as their birth outcomes will change.  
4

5 Insurance companies as well as hospitals, they  
6 have to answer to quality assurance regulations and  
7 we all know that doula's make a difference, okay.

8 For Lorraine Ryan, please if you can think  
9 consciously to stop using the word minority. It  
10 makes me flinch. It is an outdated term. It is up  
11 there with negro and I can't stand it.

12 At this point, we are people of color or we are  
13 BIPOC but I am no one's minority, thank you.

14 The way I feel about this is very, very personal  
15 near and dear to me because of the work that I have  
16 been called to do. As a doula, I have been called to  
17 do this work and as a high risk doula who is in the  
18 hospitals a lot, I see many, many, many things that  
19 are happening here when it comes to birth that can be  
20 avoided. I see a lot of fear. I see a lot of  
21 intimidation. I see a lot of lack of communication.  
22 I see a lot of miseducation that's happening to  
23 families, good people, good hard working degree  
24 earning, tax paying law abiding people and they are  
25 pushed into this vacuum and treated like it is an

2 assembly line. Where you don't know that patients  
3 name. You didn't look at their chart. You don't  
4 know their background. You don't know what it took  
5 for them to get here. You don't know anything other  
6 than the diagnosis code. Because that's the way the  
7 medical model has shifted now.

8 SERGEANT AT ARMS: Time expired.

9 DENISE BOLDS: We have begun to treat pregnancy  
10 like it is more of a clinical situation, more of a  
11 disease, more of a code, more of a reimbursement.  
12 And what we have to understand here is that this is a  
13 three legged stool that we have to hold hospitals  
14 accountable as well as the insurance company and the  
15 community.

16 I have written doula proposals for major  
17 hospitals. As a medical case manager for Emblem, MVP  
18 and Oxford Health, I know the intricacies of what  
19 insurance companies do and how they impact hospitals  
20 and how that impacts the care of a community. I have  
21 written doula proposals for hospitals. Whereas Chair  
22 Rosenthal said, just a couple thousand dollars to  
23 start a doula program, you will see a difference but  
24 the resistance that you see here today in the way  
25 Lorraine Ryan has communicated, that is the same

1  
2 bureaucratic communication that the upper echelon of  
3 the medical model, the CFO's and the CEO's, that's  
4 exactly the way they speak and that's exactly the way  
5 they think. Okay, they are on the defensive, they  
6 don't want to be corrected, they are putting  
7 something on an agenda for ten years and you better  
8 like it because that's the way its got to be. And I  
9 am saying that that's no longer acceptable anymore.  
10 It is just not acceptable.

11 This is a crisis against humanity. When Black  
12 and Brown women are dying. I can go and have a  
13 triple bypass or quadruple bypass and come out faster  
14 than I would giving birth. Think about that. I can  
15 come out very well in cardiology but I am taking a  
16 huge risk when it comes to labor and delivery. And  
17 these women are coming to me and they are asking me  
18 to do something that puts them at more risk.  
19 Unassisted birth, they don't want to go to a  
20 hospital. They are afraid and not every woman is a  
21 candidate for a birth center birth. We have many,  
22 many moms who do need the support of the hospitals  
23 and it is the hospitals responsibility to do that  
24 well.

25

2 The last thing I would like to say here also is  
3 that we need to look at the midwives who are here in  
4 New York practicing at hospitals. What do they look  
5 like? They are White. They don't even have enough  
6 representation of diversity for midwives who are  
7 allowed to practice here in New York hospitals  
8 because the White, there is an influx of White  
9 midwives but it is very, very hard to get a Spanish  
10 speaking or a Black midwife into these hospitals to  
11 serve for people that look like me.

12 So, I am really, really keen Lorraine and whoever  
13 else is possible. Please, this doula forum, I would  
14 love to speak there because of my prior history,  
15 because of my prior career and because of the work  
16 that I am doing. I am taking COVID tests like you  
17 wouldn't believe because I am trying to appease every  
18 single hospital and each hospital is a personal silo.  
19 I went to Montefiore, the two Montefiore's in the  
20 Bronx Einstein and the other one. Einstein said, you  
21 got to have the COVID test. You got to walk in with  
22 the COVID test. You can't come in here and support  
23 this birth unless you have a COVID test.

24 My client went to Einstein to give birth. It was  
25 too crowded. They sent her over to the other

1 Montefiore hospital, okay. She went there, went into  
2 labor and labor in the triage room for 8 hours  
3 because there wasn't a room for her. I couldn't come  
4 and support her until they got her into a room,  
5 right. I understand that. I understand, no problem.  
6 I went and showed the nurse my doula certification,  
7 my medical malpractice insurance and my negative  
8 COVID test, you know what that nurse told me? Oh,  
9 you don't need to have that here.  
10

11 Do you know what I went through to navigate  
12 getting the COVID test within the 72, you know the 2  
13 day, the 72- hour period to make sure that I am not  
14 reinfecting. Do you know the stress and strain of  
15 this family? This poor mom is huffing and puffing.  
16 Denise, did you get a COVID test? Can you come?

17 The stress and strain that we are putting on our  
18 families and the essential workers who are on the  
19 frontline. Why? A lot of this is avoidable but I do  
20 want to say, I would love to participate in this  
21 doula forum that's coming up because I do have a lot  
22 of exposure being a hospital doula. That's what I  
23 do. I work as a hospital doula and I have seen all  
24 of these hospitals, including the one out on Long  
25 Island, Northwell, where they don't want doula's.

1  
2 Even with an executive order, they are allowed to  
3 exclude themselves from the executive order and ban  
4 doula's from their hospitals.

5       Okay, so let's talk about the amount of autonomy  
6 and the amount of power that these hospitals give and  
7 it is not benefiting the communities. It is not. It  
8 is not helping communities at all. When you can  
9 override an executive order from the governor of the  
10 State of New York, that's a lot of power. That's a  
11 lot of power and that's a lot of money and we have to  
12 call it as we see it. These for profit hospitals can  
13 no longer broke. Oh, we don't have money for a doula  
14 support but if you want to come in and do it for  
15 free. No and to answer Lorraine Ryan, yes, we had a  
16 doula pilot program here in Brooklyn. I was one of  
17 the first doula's to get my NPI and do everything to  
18 sign up to be a Medicaid Doula because that's what I  
19 was called to do.

20       But you know what happened? The reimbursement  
21 rate. There is no way I can live on \$600 before  
22 taxes and there is no way that I can do 6 prenatal  
23 visits and 6 postpartum visits and support a birth on  
24 average that lasts about 27 hours. It is punitive  
25 what New York State did when it came to the Medicaid



1 reimbursement for doula programs. It was punitive  
2 what you did.  
3

4 Other states, they are paying \$800, \$900, \$1,200,  
5 \$1,500 up in Massachusetts for a doula reimbursement  
6 program. But here in New York, all we could negate  
7 was \$600 and told, you better like it because that's  
8 all you are going to get. And then you are going to  
9 sit here and say, well, gee I don't know why the  
10 doula's in Brooklyn didn't sign up. Because you  
11 can't survive off of that and it doesn't make sense.  
12 6 prenatal visits and 6 postpartum visits, how are  
13 you going to fit all of that in? It is almost  
14 virtually impossible, especially being on call to  
15 support the birth as well.

16 So, that's why the medical model failed when it  
17 came to Medicaid for doula's in Brooklyn. Because  
18 you did not set this up, you did not listen to the  
19 doula's. You picked one doula to speak for all  
20 doula's and that's a big mistake. We have very  
21 intelligent doula's here in New York State and you  
22 cannot just pick one doula and one doula organization  
23 to speak for all doula's. That's plantation  
24 mentality. That's racist and its got to stop.  
25

2 That's all I have to say because I am losing my  
3 temper. Thank you very much.

4 COMMITTEE COUNSEL: Chair Rosenthal.

5 CHAIRPERSON ROSENTHAL: I want to continue with  
6 the panel but I really want to thank you.

7 DENISE BOLDS: It breaks my heart. It absolutely  
8 breaks my heart. Why women were treated better as  
9 slaves when they were pregnant because they were  
10 somebody else's property. When we were no longer  
11 slaves, then we had a problem here called maternal  
12 health disparities. This model was never for us.  
13 The AMA banned Black doctors when we were  
14 emancipated. This medical model was never for Black  
15 people. It was never for people of color. So, you  
16 are trying to build something on a very unstable  
17 foundation.

18 CHAIRPERSON ROSENTHAL: Thank you for your anger  
19 and expressing it. Really appreciate you, very, very  
20 much. We still have the rest of the panel, is that  
21 right?

22 COMMITTEE COUNSEL: Chair Rosenthal, so we have  
23 one more panelist on this panel and that panelist is  
24 Debra Lesane.

25 CHAIRPERSON ROSENTHAL: Thank you.

2 COMMITTEE COUNSEL: Ms. Lesane, you may begin  
3 when the Sergeant calls the clock. Thank you so  
4 much.

5 SERGEANT AT ARMS: Starting time.

6 CHAIRPERSON ROSENTHAL: I think Ms. Lesane needs  
7 to be unmuted. There you go.

8 DEBRA LESANE: Thank you. Thank you so much.  
9 Thank you Chair Rosenthal, Chair Rivera, Chair  
10 Levine. Thank you for the opportunity. My name is  
11 Debra Lesane, I am the Director of Programs at Career  
12 of Young Women's Health Association and we provide a  
13 range of services for our community but I guess I am  
14 here today because we coordinate a doula program. We  
15 provide doula services in actually four boroughs.  
16 Brooklyn, Manhattan, Bronx and Queens and I just  
17 submitted written testimony but I wanted to use my  
18 time to some of the issues that came up and I wanted  
19 to speak before but I wasn't able to.

20 So, I want to respond first to an issue brought  
21 up by Chairperson Rivera. I want to say that our  
22 doula program, Healthy Women, Healthy Futures is  
23 funded by New York City Council. So, we thank you  
24 very much for the opportunity to serve our community.  
25 This is our seventh year of funding and the funding

2 for our doula program allows us to provide doula  
3 support to the women from the four boroughs at no  
4 cost to the women but it also allows us to recruit  
5 and train people from the community to become  
6 doula's.

7 So, that's something in response to Chairperson  
8 Rivera that something that we do every year. We  
9 recruit a cohort of [LOST AUDIO 4:22:22] trained  
10 upwards of 75 new doula's across all five boroughs.  
11 Okay and that's something we have been doing every  
12 year for the last seven years.

13 In response to Chairperson Rosenthal, your  
14 suggestion of Greater New York Hospital Association  
15 supporting the MHQUIN project. That is an excellent  
16 idea [LOST AUDIO 4:22:49;22:54] some components of  
17 the MHQUIN. One component that I have worked very  
18 closely with them is promoting doula access and  
19 specifically I work very closely with promoting doula  
20 access at Montefiore Hospital and Metropolitan  
21 hospitals. And in promoting doula access there are  
22 number of steps that we have taken in working with  
23 those hospital and one of the steps is to help the  
24 hospital develop a doula policy for that hospital.

2 So, that everyone at the hospital is clear on  
3 what the doula policy is and people outside,  
4 including doula's can know before they come to the  
5 hospital. What is that hospitals policy in terms of  
6 doula access.

7 And so far, we have developed a really nice  
8 policy and procedure with Metropolitan Hospital. I  
9 believe they are the first hospital to complete the  
10 doula policy and we are working with Montefiore  
11 Hospital at this time for them to complete their  
12 doula policy.

13 So, even though as Chairperson Rivera noted, even  
14 though we have a mandate from the governor on doula  
15 access—

16 SERGEANT AT ARMS: Time expired.

17 DEBRA LESANE: Even though we have a mandate from  
18 the governor's office, every hospital was developing  
19 their own policy and procedure and it was often times  
20 individual depending on who was meeting the doula at  
21 the door.

22 I have had to — on a personal note, I had to  
23 actually go to my office at 9 p.m. one night and  
24 write a letter for doula to be able to have access to  
25 be able to support her client. Mount Sinai Hospital

1 would not allow a doula to [LOST AUDIO 4:24:40-  
2 4:24:44] and women don't deliver on any schedule, so  
3 this was an emergency and she was unable to go in  
4 unless I was able to provide a letter on letterhead  
5 at 9 p.m. Okay, so these are things that are  
6 happening but with the development of each hospital  
7 having a doula policy, hopefully we will be able to  
8 get rid of these issues.  
9

10 So, what Ms. — the lady from Greater New York  
11 mentioned about working with individual hospitals, it  
12 is something that MHQUIN is already doing and they  
13 already have a template and a format. Okay, so you  
14 know, as much as they can contribute to that process,  
15 I think it would be helpful and that process should  
16 continue.

17 I want to What Ms. [INAUDIBLE 4:25:37] said about  
18 the Medicaid Doula Pilot for Brooklyn is correct. It  
19 is not that the doula's didn't want to sign up. The  
20 doula's were not able to participate because of the  
21 reimbursement. It was prohibitive.

22 So, what that means is that women on Medicaid in  
23 Brooklyn did not have the ability to have a doula  
24 paid for by Medicaid and I think that's a travesty at  
25 this point. It is just really a travesty.

2 Early on communication was mentioned as an issue  
3 that basically lack of communication is contributing  
4 to an ongoing problem with maternal mortality and  
5 morbidity and that communication [LOST AUDIO 4:26:19-  
6 4:26:28] client and the providers are important but  
7 we are seeing women from the time they know they are  
8 pregnant, actually before they know they are  
9 pregnant, throughout their pregnancy up until a year  
10 after they give birth. Because maternal mortality is  
11 defined as any pregnancy or delivery related that's  
12 up until a year after the child is born. So, during  
13 that time, communication with community-based  
14 providers is very important and needs to be  
15 supported. Hospitals have to be open and recognized.  
16 That community-based providers provide support to  
17 women before they go to the hospital and after they  
18 get out of the hospital.

19 So, yes, we should be working with hospitals but  
20 we should also provide adequate resources to  
21 community-based organizations so that we can provide  
22 the necessary level of services that are required.

23 And the last thing I want to say is we know that  
24 the COVID pandemic has heightened the disparities  
25 that exist. We serve upward of 600 women per year

1 pregnant and postpartum and we seen a real increase  
2 in women who need housing. We have many women who  
3 are now in shelters who are pregnant and going  
4 through pregnancy in shelters. We have women who  
5 also have food insecurity and women who have  
6 heightened mental health needs.

8 So, I would recommend that New York City develop  
9 some system so that pregnant women have priority  
10 [LOST AUDIO 4:28:09-4:28:12] should just have to go  
11 through the shelter system while she is pregnant or  
12 with a newborn baby. There has to be some priority  
13 given to serving pregnant people in New York City.

14 And that completes my testimony. Thank you very  
15 much and I just wanted to give my condolences to Mr.  
16 McIntyre. As much as we do, it is not enough as long  
17 as women are dying. It is just not enough and we  
18 have to do more. Thank you all.

19 COMMITTEE COUNSEL: Thank you so much. Chair's  
20 Rosenthal and Rivera.

21 CHAIRPERSON ROSENTHAL: Yeah, well first of all  
22 Ms. Lesane, thank you for everything that you do. It  
23 is pretty remarkable and really appreciate your  
24 comments. You know, Ms. Bolds, halfway through your  
25 testimony or about a quarter of the way through,



1 interestingly Greater New York Hospital Association  
2 Representative hopped off.

3  
4 So, Greater New York was not able to hear. Their  
5 representative was not able to hear both your and Ms.  
6 Lesane's really good suggestions for them and it was  
7 noteworthy.

8 DEBRA LESANE: Predictable.

9 CHAIRPERSON ROSENTHAL: Yeah and let's see, so I  
10 had a question for both of you. Are either of you on  
11 the city's M3RC?

12 DEBRA LESANE: I was a member for the first two  
13 years. So, my position expired in December of 2019.

14 DENISE BOLDS: No, I am not on but I would  
15 certainly make every effort to contribute any way  
16 that I can.

17 CHAIRPERSON ROSENTHAL: Do you work, Ms. Bolds  
18 are you in touch? Is DOHMH in touch with you on your  
19 work?

20 DENISE BOLDS: No, no, this is my work. I have a  
21 full-time doula business, full-time doula practice.  
22 This is what I do for a living. That and I am a CLC,  
23 so I also work with breastfeeding women and no, I  
24 have not heard from the Department of Health with  
25 that.

2 CHAIRPERSON ROSENTHAL: So, they are required to  
3 do an analysis of the doula services that are  
4 provided in New York City now and come up with a plan  
5 of action to increase the number, increase access to  
6 doula's. You are telling me they have never reached  
7 out? You have never heard from anyone at the  
8 Department of Health?

9 DENISE BOLDS: No.

10 CHAIRPERSON ROSENTHAL: That's concerning.

11 DENISE BOLDS: It is. I mean, I have an LLC. I  
12 am an MWBE. I have done everything the right way  
13 when it comes to my business, so my information is  
14 out there. I also have an NPI number. I am out  
15 there. I am accessible.

16 CHAIRPERSON ROSENTHAL: Clearly. Thank you. Ms.  
17 Lesane, you talked about a doula access plan that you  
18 came up with for Metropolitan. You are working on  
19 one now for what was it Montefiore or Mount Sinai?

20 DEBRA LESANE: Yes, Montefiore.

21 CHAIRPERSON ROSENTHAL: And again, do you work in  
22 collaboration with the city on that, Department of  
23 Health?

24 DEBRA LESANE: Right, that's one aspect of the  
25 MHQUIN project is to improve doula access at the

1  
2 MHQUIN member hospitals. So, we have gone to both  
3 Montefiore and Metropolitan many times to speak with  
4 the staff to engage the staff around doula access.  
5 Educate the staff [LOST AUDIO 4:31:39-4:31:42]  
6 appreciate the role of the doula. So, and also to  
7 get them as I mentioned policy that is an official  
8 hospital policy on doula access, so that all of the  
9 hospital staff is following the same policy and that  
10 policy can also be publicized to the public and to  
11 the doula community. And doula's are involved in the  
12 development of the doula policies at the hospitals.

13 CHAIRPERSON ROSENTHAL: That's great, that's  
14 great. Two quick questions. How much money does  
15 your organization receive from the network project?  
16 In other words, if the project is not funded for next  
17 year, how much money will your organization lose?

18 DEBRA LESANE: We don't receive any funding to  
19 participate on the MHQUIN. So, we you know, receive  
20 funding to provide our doula program and coordinate  
21 our doula program in four boroughs but we -

22 CHAIRPERSON ROSENTHAL: But you are doing the  
23 work.

24 DEBRA LESANE: Yes.  
25

CHAIRPERSON ROSENTHAL: The bill requires on coming up with doula access plans. You are doing that work and not getting reimbursed by the city?

DEBRA LESANE: No.

CHAIRPERSON ROSENTHAL: The City Council funding?

DEBRA LESANE: No. Our City Council funding is only to coordinate Healthy Women Healthy Futures Doula Program. So, we take it as [LOST AUDIO 4:33:19-4:33:24] Health and Mental Hygiene because doula access is important for us to be able to do what we do but we don't get funded for that specifically.

CHAIRPERSON ROSENTHAL: Would you have liked to have continued on the M3RC? And I know your screen is occasionally frozen, so -

DENISE BOLDS: And once again, that's the mentality when it comes to community doula work, when it comes to serving your community. It is the BIPOC. It is the women of color who step up and do this work.

DEBRA LESANE: I missed your question. Chair Rosenthal?

CHAIRPERSON ROSENTHAL: Yeah, got you. One second, one second please. Please continue Ms. Bolds. I agree with you 100 percent.

DENISE BOLDS: Yeah, so we don't get reimbursed. Debra was saying in Healthy Women Healthy Futures, along with several other organizations have been working very hard and look at all this wonderful work that she is talking about and she is not being reimbursed in any way. This is going to impact a lot of families and a lot of the community and that's the pattern when it comes for community doula work when it comes to Black women.

You will do the work but you will not be adequately compensated for your expertise and for your intellect. That's intellectual property. That's theft.

DEBRA LESANE: I didn't hear your question Chair Rosenthal.

CHAIRPERSON ROSENTHAL: I was wondering. Thank you Ms. Bolds for that comment. Ms. Lesane, I was asking whether or not you would have liked to have continued on the M3RC and if knew the name of the doula organization that continued the work after you left.

2 DEBRA LESANE: I am not sure. I just received a  
3 letter stating that my term was over. So, I am not  
4 sure that [LOST AUDIO 4:35:11-4:35:14] decision. I  
5 was not informed. I was just informed that my two  
6 year term was expired.

7 CHAIRPERSON ROSENTHAL: While you were on during  
8 those two years, do you feel like your voice was  
9 heard during the Committee meetings? Ms. Lesane,  
10 while you were a Committee Member, do you feel like  
11 your voice was heard on the M3RC?

12 DEBRA LESANE: Definitely, it was and I was  
13 thinking that the information that I gained from  
14 being a member of that Committee has helped me to be  
15 able to improve the level of support that our doula's  
16 are providing. As we are going through cases, we  
17 hear about gaps in services and care, so that when we  
18 receive doula referrals, you know, I can know for  
19 example you know, I will say a women you is an  
20 immigrant who has recently arrived here is at greater  
21 risk. And so, we pay special attention to cases like  
22 that.

23 Women who are in shelters, you know, we try to  
24 give them additional support because we know they are  
25

1  
2 at greater risk. Women who may not speak English are  
3 at greater risk.

4 CHAIRPERSON ROSENTHAL: And you learned all of  
5 that by being a member of the M3RC.

6 DEBRA LESANE: Participation on that Committee.

7 CHAIRPERSON ROSENTHAL: Great, thank you all so  
8 much. I could talk to you all day long. There is  
9 another panel waiting and you have important work, so  
10 thank you so much for your time. It is really  
11 valuable for us to be able to push the ball forward.  
12 I just so appreciate everyone. Thank you.

13 COMMITTEE COUNSEL: Before we move forward Chair  
14 Rivera, did you have any questions?

15 CHAIRPERSON RIVERA: I just want to thank you all  
16 so much. This is, I think Ms. Bolds, you kind of  
17 laid it all out. We are built on an unstable  
18 foundation. So, we are trying to essentially build  
19 something new and no one is giving us the tools.

20 DENISE BOLDS: And it hurts. It cuts so deeply  
21 for me. It really does. It is something that keeps  
22 me up at night. I hear the terror; I see my peers  
23 working alongside me so hard. I hear stories like  
24 Mr. McIntyre. This is not what I had anticipated  
25 when I stepped into this role of being a doula. I

2 had no idea the enormity and like I said, it is  
3 because of the cellphone that we are able to stay  
4 connected and it has really opened up the enormity of  
5 this maternal crisis that we are in because the  
6 cellphone is able to connect millions of people at  
7 once and document something that has happened. If it  
8 didn't document, it didn't happen and that's why we  
9 fell into this abyss for so long. But it is just, it  
10 is devastating for me.

11 CHAIRPERSON RIVERA: Thank you. Thank you for  
12 all you do. Thank you Chair.

13 COMMITTEE COUNSEL: Thank you so much to our  
14 panelists and also to the Chair's. I don't see any  
15 other Council Member hands for this panel. We will  
16 just do one check for Council Member questions using  
17 the raise hand function in Zoom. We don't see any  
18 hands, so we will move to the next panel. This next  
19 panel will be our final panel. There will be five  
20 panelists, so we will call the panel and then each  
21 individual by name followed by a check after this  
22 panel, for any panelist that we may have missed.

23 So, we know some people have logged out and may  
24 log back in. So, we will do a check after this panel  
25 but for right now, it is our final panel.



2 Panel Four will be Eugenia Montesinos, Neelu  
3 Shruti, Annette Perel, Patricia Loftman and Tricia  
4 Shimamura. So, again, we will start with Ms. Eugenia  
5 Montesinos. You may begin when the Sergeant calls  
6 the clock. Thank you.

7 SERGEANT AT ARMS: Starting time.

8 EUGENIA MONTESINOS: Can I start now?

9 COMMITTEE COUNSEL: Yes, please begin. Thank  
10 you.

11 EUGENIA MONTESINOS: Hi, good afternoon. My name  
12 is Eugenia Montesinos, I am a Midwife at Metropolitan  
13 Hospital. I have been working for 20 years here and  
14 it is a hospital that serves a minority of Brown and  
15 Black mothers. And so, I just want to talk a little  
16 bit about what is going on.

17 Like plenty of the previous people on that were  
18 saying how much maternal mortality is a pandemic that  
19 was happening way before COVID. It has been  
20 happening way before and I have been witnessing, I  
21 mean, it was happening but with COVID that increased,  
22 it surfaced more what is really happening, especially  
23 with our Black and Brown mothers.

24 I just want to start how even that much people  
25 notice it even more why maternal care was so

1  
2 important in the city and why it makes more news, not  
3 because they weren't paying attention to our Black  
4 and Brown mothers. It was because our White mothers,  
5 they got hit. They never got hit in a way that now  
6 your partner cannot go in with you and that make it  
7 big news.

8 So, it was not - if it wasn't that, I don't think  
9 they would pay attention to that. It is not on the  
10 news, the newspaper, the media, everybody was paying  
11 attention to now. Because of White mothers being hit  
12 for the first time with these big disparities that is  
13 happening.

14 So, on one of the teams said it was very  
15 disheartening with me that would happen. They were  
16 able to look for options. They were able to look for  
17 having a home, I mean a birth home, you know they can  
18 have it at home. They can pay for that or they can  
19 pay to be going out of the city where [INAUDIBLE  
20 4:42:18] is not in there. So, they can go to their  
21 country houses which you are not getting infected but  
22 our Black and Brown people, they have no options  
23 whatsoever. They have to be there. They lose jobs,  
24 their partner losing jobs and there is no way to get  
25 communicated with us because we were not prepared.

2 We didn't have anything - how are we going to  
3 find out like what is it. There is no phone.

4 SERGEANT AT ARMS: Time expired.

5 EUGENIA MONTESINOS: For them also there was no  
6 way to be communicating to us because we - when you  
7 went into the hospital, you are not assigned to a  
8 specific provider. It's a group and there is a  
9 number our clinic chose and they were calling and  
10 there is no way to get in touch with us.

11 So, it was really more and the whole problem got  
12 really very bad for us also and for the mothers and  
13 for every people who was taking care of them.  
14 Doula's could no longer come in. Mothers can be  
15 having the babies alone. I mean, no one in there, no  
16 one. Not even [INAUDIBLE 4:43:44] we couldn't even  
17 go too much to the room because we don't want to be  
18 exposed. Because we have to take care of another  
19 mother.

20 So, it was very sad and traumatic for everyone.  
21 It was not only traumatic for the mother, it was  
22 traumatic for us, traumatic for the partner and it  
23 was really bad. And when you are a White person, you  
24 can scream, you can get and sometimes you can get  
25 your way but when you are a minority, when you are

1  
2 Black or Brown, they are not going to listen to you  
3 or you are not aware of your rights. That is one  
4 other thing.

5 So, doula's are not advocates and they are not  
6 there. We are advocates yet we can't cover  
7 everything. So, it was a big thing on the maternal  
8 mortality and morbidity. With this one, we really,  
9 really see how Black and Brown women suffer and there  
10 were the consequences for that. You know, they lost  
11 their job. Sometimes the traumatic - it's just all  
12 alone and some people, some of the mothers, the  
13 domestic violence got higher.

14 CHAIRPERSON ROSENTHAL: Yeah.

15 EUGENIA MONTESINOS: And also, they were not on  
16 call. They got pregnant while they were in  
17 quarantine and nobody can leave and they got  
18 pregnant. Unwanted pregnancies, they can't get in  
19 touch with us to have their contraception or if they  
20 become pregnant, they can't have an abortion.

21 So, it got completely chaos on everything and we  
22 wanted to do our best to but there is no way how we  
23 can get in touch. As I said before, we lost a lot of  
24 mothers and we just saw them when they were coming to  
25 have a baby and we didn't see them for months. And

1 we were talking to them, what happened? They said, I  
2 don't have a phone. I don't know how to get in touch  
3 with you. My husband died because he got infected,  
4 the whole family got infected and it is just very  
5 sad.  
6

7 So, for me, we need to implement. As midwives we  
8 try to do very holistic care and that is not what it  
9 is and we have to change that and if we want to  
10 decrease the maternal mortality, we have got to get  
11 very serious about it and change how we approach  
12 women care period. Not in a way how it is right now.

13 Right now, all our mothers who suffer during the  
14 pandemic who had a baby like that including now, they  
15 are trauma and it is going to be a big trauma not  
16 only the parent and also the child because when you  
17 were born and you don't have skin to skin, there is  
18 not such a connection. It is separated and its going  
19 to be a big trauma. We are going to see that in 15,  
20 18 years from now, it is going to be a big mental  
21 pandemic and it is going to hit us. We are not  
22 thinking about that.

23 We will not see the whole picture and we try to  
24 see the whole picture and that is why it is so  
25 important to have that option for women. The

2 midwifery option. If they want to chose that, this  
3 option should exist for them but we don't have that.

4 Plenty hospitals don't have that. So, we should  
5 implement it, if the woman chooses, good. If she  
6 doesn't chose, good because we have to offer options  
7 and that is for me one of the things that, when I  
8 think about mothers in general, maternal care have to  
9 be changing. Look at we have in England,

10 Netherlands, Denmark, they have a very good outcome  
11 because why? The fist line of midwives and when they  
12 have a problem they go to a doctor. So, they do have  
13 high risk, low risk and that is what we have to do.

14 United States paid billions and billions of money  
15 for prematurity. We spent so much money and it is  
16 just enormous and that we can fix it. And just that  
17 alone, why are we having premature babies? Premature  
18 babies they have problems. They have delayed in  
19 learning. It costs us amounts of money and there is  
20 no need to go through this. If we are serious to  
21 change our lives, the new generation life and I think  
22 that's the most I can say.

23 There is times that I can keep talking but I  
24 think I am going to give a chance to the next ones.  
25 Thank you for listening.

CHAIRPERSON ROSENTHAL: Thank you and thank you  
for sharing what you witnessed all these months.

EUGENIA MONTESINOS: Thank you.

COMMITTEE COUNSEL: Thank you so much and thank  
you Chair. We will move to the next panelist who  
will be Neelu Shruti.

SERGEANT AT ARMS: Starting time.

COMMITTEE COUNSEL: Ms. Shruti, you may begin  
your testimony. You are still on mute; you probably  
have to accept. A little box will pop up asking you  
to unmute. You need to be unmuted. There is a  
delay. We are working on a technical issue, one  
moment.

NEELU SHRUTI: There it is. Thank you.

COMMITTEE COUNSEL: You may begin when the  
Sergeant calls the clock. Thank you so much.

SERGEANT AT ARMS: Starting time.

NEELU SHRUTI: Hi everyone, my name is Neelu  
Shruti. I am a Birth Advocate here in New York City.  
I am a student midwife. I run a support space for  
expecting a new parents and I am also part of a group  
opening a midwifery led birthing center in New York  
City.

3 I would like to start by pointing out and  
4 speaking to the specific bills and resolutions that  
5 we are talking about today, in the context of  
6 reducing racial disparities in maternal mortality.  
7 In terms of the first one which talks about I believe  
8 it is number 2017 as it applies to visitation policy  
9 guidelines. In order for this bill to truly address  
10 racial disparities in maternal mortality, it needs to  
11 include that doula's are allowed to visit birthing  
12 clients in all hospitals without any certification  
13 barriers and for the doula's presence not to be  
14 counted as a visitor as they are essential workers.

15 For pregnant and birthing people to have a  
16 companion at prenatal visits during birth ensure no  
17 separation from baby unless medically necessary and  
18 in case the patient is readmitted for postpartum that  
19 the baby is not considered a visitor and allowed to  
20 room in.

21 For the second, which is number 2042, which  
22 pertains to posting information about midwives on  
23 line on the DOHMH website, in order for this bill to  
24 truly address racial disparities in maternal  
25 mortality, it would be necessary to include the  
benefits of using midwives, include nationally



2 available data and statistics of C-section rates,  
3 maternal and infant disparities, in mortality and  
4 choosing to use midwives as well as links to  
5 resources to help pay for midwifery services.

6 For Resolution number 1239, which relates to  
7 making doula's more accessible to individuals with  
8 Medicaid and those without health insurance. Yes, of  
9 course, doula's should be more accessible; however,  
10 in order for this Resolution to truly address the  
11 racial disparities in maternal mortality, this  
12 Resolution must focus on midwives. Yes, access to  
13 doula's should be increased but doula's do not solve  
14 the racial disparities in maternal mortality as they  
15 have no role in providing healthcare or not  
16 healthcare professionals. We should be relying on  
17 healthcare professionals that are trained and have  
18 proven time and time again to have better outcomes  
19 for birthing people of color.

20 And finally, in terms of this Resolution 1408,  
21 calling on the New York State legislation to pass a  
22 related accreditation approval for a midwifery led  
23 birth centers. To clarify all birth centers in New  
24 York, even if they are the two emergency birth  
25

1  
2 centers are all physician led. To this day, we have  
3 zero midwife led birth centers in New York.

4 SERGEANT AT ARMS: Time expired.

5 NEELU SHRUTI: There remains zero midwifery led  
6 birth centers in New York despite the governor's  
7 executive order. Despite the recommendations of the  
8 New York Maternity Task Force. There is a stark  
9 difference between the two. In addition to the  
10 language for this bill for it to be truly effective,  
11 all midwife led birth centers must receive deemed  
12 status for this certificate of need process, which is  
13 onerous, expensive and prohibited, which is why we do  
14 not have a community birth center facility.

15 I would also ask the Council to support  
16 Resolutions to pass an executive order for this  
17 deemed status to happen because it might take a while  
18 for this bill to get passed. We also need a  
19 Resolution to allow certified professional midwives  
20 to have permanent full scope of practice and  
21 immediately make funding accessible for any group  
22 that is trying to open a midwife led birth center in  
23 New York City. Thank you.

24 CHAIRPERSON ROSENTHAL: Yeah, thank you and thank  
25 you for your attention to the bills in particular and

1  
2 sharing those thoughts on the record. I really  
3 appreciate that. Is there anything else you wanted  
4 to add? I don't want you to feel - I mean, that was,  
5 you really just helped us.

6 So, if there is anything, one or two more  
7 sentences that you want to add, you are so  
8 knowledgeable about this. I really appreciate you.

9 NEELU SHRUTI: This is the first time that I have  
10 been included in a gathering such as this and so, I  
11 appreciate that. I do think that voices such as mine  
12 for folks who are doing this actual work and have  
13 policy related issues and policy related ideas need  
14 to be taken into consideration.

15 I do think we need a midwifery school in New York  
16 City that is a direct entry program, that is publicly  
17 funded to offer and expand midwifery services in this  
18 City. That would make a huge difference in the  
19 maternal mortality, the disparities in short and  
20 there are lot more ideas but I wanted to focus on the  
21 specific things that we are talking about today and  
22 would love to continue this conversation as many  
23 times as you need but hopefully not to many more.

24 CHAIRPERSON RIVERA: I just wanted to ask -  
25

CHAIRPERSON ROSENTHAL: I just want to continue,  
oh, I am sorry Council Member. We are going to  
continue with questions after the whole panelists  
finished. I just wanted to jump in on that. Council  
Member?

CHAIRPERSON RIVERA: Yeah, I just wanted to yeah,  
just jump in and say, I am looking forward to working  
with you Neelu. I appreciate your edits and your  
expertise, I really do.

NEELU SHRUTI: Thank you.

COMMITTEE COUNSEL: Alright, thank you so much  
Chair's. We will move to the next panelist Annette  
Perel. Thank you. You may begin, Ms. Perel, you may  
begin when the Sergeant calls the clock.

SERGEANT AT ARMS: Starting time.

ANNETTE PEREL: Hi all, can you hear me okay? My  
name is Myla Floris[SP?], I am working with Annette  
Perel. I am a community member of the birth doula's  
and birth workers out here. I have been a birth  
worker for 14 years. One of the things that I work  
with is with Uptown Village Cooperative, which is a  
multicultural group of perinatal professionals that  
are based in and serving upper Manhattan in the  
Bronx.

2 I have worked with Neelu a ton recently and Bruce  
3 a ton recently on advocacy efforts towards our  
4 missions and the different levels of the different  
5 points that have been made. Thank you Neelu so much  
6 for all of that detail and your sharpness and  
7 dedication and I just want to also thank everyone  
8 here for your commitment. Our leaders, the birth  
9 workers who have been tirelessly dedicated to  
10 improving birth justice and those who have been most  
11 deeply impacted by issues that we are speaking of and  
12 those who have been neglected, who have been left  
13 behind and we are here for all of them and for all  
14 birthing people. And so, I just want to appreciate  
15 that we are here in the effort to bring things  
16 forward and consider these wonderful creative ideas.

17 We all know and have a whole bunch of data, a  
18 whole bunch of solutions. We even have protocols,  
19 like lots of specifics and I just want to again echo  
20 many of the recommendations that have already been  
21 made and for now, I am going to focus on the last  
22 point that Neelu just touched on and it is really,  
23 really driving home this ask for Governor Cuomo to  
24 use his executive authority to allow midwife led  
25

1  
2 birth centers deemed status so that we are granted  
3 certificate of need.

4       If we meet the rigorous standards that CABC lays  
5 out in their free standing birth center accreditation  
6 process, this should be sufficient to exist in New  
7 York and this should be sufficient for providers who  
8 are working in this setting to have reimbursements  
9 and for the facilities to be reimbursed. This would  
10 be a tangible action towards the intent that the task  
11 force made to create safe alternatives for out of  
12 hospital birthing sites. As she stated, there are  
13 none. We have zero midwifery led birth centers and  
14 during this COVID-19 pandemic and the pandemic that  
15 existed prior with the maternal mortality, this is a  
16 crisis on top of a crisis and it is not being  
17 properly addressed.

18       So, birthing options remain unavailable to New  
19 Yorkers and this is a key birthing option. We should  
20 have access to birth centers. We should have access  
21 to midwife led birth centers and we want creative  
22 approaches to collaborative care in a model cognizant  
23 of the complexities around what our communities face.  
24 A lot of these birth workers -

25       SERGEANT AT ARMS: Time expired.

2 MYLA FLORIS: Can attest to the different stories  
3 that we faced in supporting our birthing families.  
4 My most recent and I am only going to name just the  
5 most recent things. My most recent lactation client,  
6 she, 19-years-old, birthing in a New York City  
7 hospital saying wow, my doctor, I didn't even know he  
8 was my doctor. He just came in and would  
9 occasionally talk to the nurse and then leave and  
10 afterwards I found out he was my doctor but exchanged  
11 zero words with me. I wish I had one of my nurses  
12 was a person of color, you know, and she describes  
13 this experience that she had a healthy outcome but  
14 she is traumatized.

15 And so, you know, that's a lactation client.  
16 From like the birth perspective, I have two people  
17 back to back at a private hospital in you know, the  
18 parts that I serve, upper Manhattan and the Bronx but  
19 the one was White, one was Black and the same  
20 circumstance happened induction and the way that the  
21 Black person had to advocate for herself in order to  
22 still be provided substandard care and still have  
23 outcomes that were negative and pushed on her in  
24 comparison to what the White person had to do when  
25 she just set her mind and didn't make it an argument

1  
2 and I was just like, wow, okay, she is just being  
3 listened off the bat. And this is all stuff we know  
4 of.

5 You know, I don't have to name case after case of  
6 what we see all the time but I just wanted to just go  
7 ahead and illustrate, these are the common things and  
8 as a birth doula in the birth field with a whole  
9 group of 17, 18 mentees that are speaking to me about  
10 their issues on a regular, I am noticing the same  
11 things and I just want to speak also to the doula  
12 program, the pilot.

13 You know, Uptown Village Cooperative had to  
14 secure funding from a private grant source in order  
15 to provide the care that we wanted to in the way that  
16 we wanted without the whole 6 prenatal's and 6  
17 postpartum's and so we were able to pay our doula's  
18 in that way and that's a model that we wanted to  
19 continue to do but we ran out of funding.

20 We have community-based, community-led  
21 initiatives from organizations like birthing services  
22 like Bronx Rebirth, that are able to get communities  
23 to help fund them to support people in their  
24 communities, right.



2 So, that we can reflect the care so that we can  
3 reflect culturally and energetically the type of  
4 people that we are serving and they have been  
5 successful at that. And so, there are community led  
6 initiatives that I believe we should be aware of and  
7 in support of and oh, my gosh, Debra Lesane and all  
8 the work that you are doing with Healthy Woman,  
9 Healthy Futures, just like what you have to manage in  
10 order to keep that program floating and you know,  
11 thriving and you know, I am in touch with the  
12 doula's.

13 Some of the many doula's who pass through that  
14 program and you know, we still remain appreciative in  
15 knowing you know what's out there and the barriers  
16 that we are all facing in being like some of the  
17 primary stakeholders in improving maternal health for  
18 our communities. And we all recognize how important  
19 it is, how time sensitive it is and we don't want to  
20 be going through these slow boiling, slow grind of  
21 you know, getting these bills passed especially for  
22 something as simple as a public statement that has  
23 been we need midwifery birth centers to exist.

24 So, now can we get those steps taken. And so, I  
25 hope that anyone here and the circles of influence

2 you have - influences that you have can really  
3 consider putting a press towards the Governor Cuomo  
4 because those offices who we have also been in touch  
5 with Neelu and I with the Department of Health and  
6 basically, you know, those are under the executive  
7 authority and therefore, like if he were to go ahead  
8 and push forth this commitment, it can change.

9 The last thing I wanted to mention, was just you  
10 know, it's been known that we have resources here in  
11 this state. I know it is a complex year but truly we  
12 need to put our money where our commitment is. There  
13 are other states, Eugenia had just mentioned  
14 countries that are doing things successfully. Right  
15 here in the United States there are places, there are  
16 jurisdictions that are doing things gorgeously. I  
17 have been following and just wanted to mention a  
18 jurisdiction in Seattle that has the office of  
19 planning and community development.

20 They have an economic development initiative  
21 there. It is a fund created to respond to the needs  
22 of marginalized populations, reduced disparities and  
23 support access to opportunity in health vibrant  
24 communities and it was championed by the community  
25 organizations concerned about the you know, pressures

2 and the lack of investments in the communities of  
3 color. And so, the Mayor proposed a sustained  
4 funding source and awarded a bunch of organizations  
5 led by and serving people of color that would  
6 basically allow for capacity building, property  
7 acquisition and capital expenses.

8 And so, we know again, midwifery led birth  
9 centers are necessary among other things. I am just  
10 driving that one home because I really want us to  
11 consider creative ways to use every resources  
12 available to us and every tool possible to help make  
13 change. And that's all I want to say for now.

14 COMMITTEE COUNSEL: Thank you so much for your  
15 testimony. We will move to the next panelist and  
16 then we will take questions at the end of the panel.  
17 If that's okay with the Chair's. Okay, the next  
18 panelist is Patricia Loftman.

19 SERGEANT AT ARMS: Starting time.

20 PATRICIA LOFTMAN: Hi, good afternoon and  
21 greetings. I would like to thank you for this  
22 opportunity to provide testimony before the Hospitals  
23 Committee on Maternal Morbidity and Mortality.

24 But before I start, I would like to comment that  
25 one of the limitations of committee's such as yours

1  
2 is that you don't have the benefit of individuals  
3 like myself who have been doing this work for about  
4 40 years and so, you don't have the benefit of our  
5 historical memory and information.

6 So, for example, Neelu referenced the bill that  
7 would provide information on the number of midwives  
8 etc. That already exists. This bill is redundant.  
9 There is a New York State Maternity Information Law  
10 that dates back to the 1990's that provides  
11 information on childbirth practices and policies  
12 including whether a hospital has a midwife. The  
13 number of midwifery births, the C-section rate, the  
14 VBAC rate, Vaginal Birth After Cesarean. This  
15 information is packed with a lot of information that  
16 families such as Mr. McIntyre could have used in  
17 making an informed decision of where to go for  
18 maternity care. The problem is, is that because this  
19 emanated in the 90's, there are few people who remain  
20 who even know that this New York State Law exists and  
21 consequently it is not enforced.

22 So, you have a bill now that is recreating what  
23 already exists but no one knows that it is not  
24 enforced. So, why don't we, before we continue this  
25 bill, research the maternity information law and

2 enforce it. Make certain that it works. So, that's  
3 number one.

4 So, I am sorry, my name is Patricia Loftman, I am  
5 a Certified Nurse Midwife, Fellow of the American  
6 College of Nurse Midwives and Former Hospital Center  
7 Midwifery Services Director from 1984 to 1999. I  
8 practiced full scope midwifery for three decades, I  
9 retired from clinical midwifery in 2010 but clearly I  
10 am still around, so I have not left the field.

11 When I retired in 2010, I was attending the  
12 births of infants that I had brought into this world,  
13 which means I had taken care of over two generations  
14 of families. And what that attests to was the  
15 satisfaction of having someone cared for by someone  
16 who looked like you.

17 The American Public Health Association identified  
18 racism as a public health issue and described how  
19 racism effected public health and health disparities.  
20 Racism is the power to control the distribution of  
21 money, power and resources and the differential  
22 access to good services and opportunities based on  
23 race at the global, national and local level.

24 So, for example, when COVID occurred -

25 SERGEANT AT ARMS: Time expired.

1  
2 PATRICIA LOFTMAN: And women were – thank you and  
3 women were afraid to go into the hospital, a  
4 midwifery led birth center was actually open in  
5 Manhattan. Except the problem is, is that COVID  
6 rates in Manhattan were the lowest. Where that birth  
7 center should have opened, would have been in the  
8 Bronx or Queens or Brooklyn where the COVID rates  
9 were high.

10 So the resource was placed in the area that  
11 needed the resource the least, rather than the area  
12 that needed the resource the most. Structural racism  
13 is the foundation from which social determinates of  
14 health and health emanate an account for persistent  
15 health inequities.

16 You know, we throw these terms around without  
17 really understanding what these terms mean. Social  
18 determinants of health are the condition in which  
19 people are born, grow, work, live, age and the wider  
20 set of forces and systems shaping the conditions of  
21 their daily life. Which means this happens from the  
22 time you are in utero in your mom's belly.

23 Maternal mortality is a direct consequence of  
24 social determinants of health more than health  
25 behaviors and clinical care. So, if a woman didn't

1  
2 go for prenatal care at all, it is the condition in  
3 which she lives that would impact her outcome more  
4 than anything else. Historically, women at risk for  
5 a poor pregnancy outcome were characterized as those  
6 with no prenatal care, low income, low literacy,  
7 engaging in unhealthy behaviors such as tobacco,  
8 alcohol and/or illegal drug use, exposed to intimate  
9 partner violence and having mental health challenges.

10       However, as early as 1992, a centennial study  
11 published in the New England Journal of Medicine  
12 demonstrated that being a college educated middle  
13 class African American woman was not protected  
14 against poor birth outcomes. And this disparity was  
15 reaffirmed in 2019. So, we have known about this for  
16 a long time. We just have not put a name to what was  
17 the condition that created disparity for African  
18 American women and we now know that it is structural  
19 and institutional racism.

20       What's important for the Committee to understand  
21 is that maternal mortality is a process that begins  
22 long before a woman becomes pregnant. The vascular  
23 changes that contribute to the maternal mortality  
24 begins in utero. Traveling a life course that builds  
25

1  
2 and accumulates with each experience of stress and  
3 daily living of being Black, Latinx or indigenous.

4       The COVID pandemic only exacerbated these  
5 inequities. Strategies to address maternal mortality  
6 for Black and indigenous women require a systemwide  
7 approach to address factors related access to care  
8 and the quality of that care.

9       For example, evidence documents that Black and  
10 Latinx women in New York City experience a higher  
11 risk for sever maternal morbidity compared with White  
12 women within the same hospital. Even after  
13 controlling for patient insurance and hospital  
14 characteristics.

15       So, if I choose a hospital because I think there  
16 are more White women in that hospital so I will get  
17 better care. The answer is no. One strategy to  
18 promote access to care is supporting increased racial  
19 and ethnic diversity in the maternity health  
20 workforce. Delivery in care encompasses two  
21 elements. I always taught the students that what I  
22 preached at their students. The first element  
23 centers on the relationship between the provider and  
24 the woman. The second element centers on the  
25 provider quality. Does the provider present the most



1  
2 current medical information and technical skill to  
3 render high quality, evidence-based healthcare.

4 While both elements are critical, the more  
5 important of the two is the provider woman  
6 relationship. Women must be motivated to enter and  
7 remain in the healthcare system to avail herself of  
8 the available medical. It makes absolutely no  
9 difference if you have all the technology in the  
10 building if the woman won't come in. It makes no  
11 difference. She will not access those wonderful  
12 services that you think that she needs. Race  
13 concordant care has been associated with strengthen  
14 patient provider relationship. Further a growing  
15 body of evidence suggests better outcomes for  
16 individuals cared for by race concordant providers.

17 What is the value and significance of race  
18 concordant care? Race concordant providers usually  
19 reside in the community and posses shared experiences  
20 of daily life, language, values, customs and cultural  
21 norms. Individuals report feeling more connected and  
22 comfortable, respected and trusted, satisfaction and  
23 confidence with race concordant providers.

24 As a result, individuals demonstrate increased  
25 adherence with appointment and treatment plans and

1 increased retention in the healthcare system.

2 Individuals report negative attitudes from providers  
3 from other racial and ethnic groups reflect  
4 internalization of broader issues around societal  
5 racism.  
6

7 Evidence-based outcome data is lacking about race  
8 concordant care provided by Black, Latinx and  
9 indigenous midwives to Black, Latinx and indigenous  
10 women. The sparse evidence that does exist however,  
11 documented that 13 percent of Black women reported  
12 that they were treated poorly in hospitals during  
13 their last childbirth because of race, ethnicity,  
14 language or cultural background.

15 As a result, 23 percent of Black women reported  
16 that they would be willing to consider a home birth  
17 for their next pregnancy. That is unbelievable.  
18 According to the American College of Nurse Midwives,  
19 there are approximately 12,907 certified nurse  
20 midwives and 117 certified midwives as of August  
21 2020. Black, Latinx and indigenous midwives  
22 represent 13 percent of this number for a national  
23 total of 1,660 midwives.

24 That means BIPOC midwives across the entire  
25 United States are less than 2,000 and in New York

1 City, in New York State there are approximately 1,000  
2 licensed midwives, the bulk of whom are in New York  
3 City but are not midwives of color. This statistic  
4 provide that both Black, Latinx and indigenous women  
5 including pregnant and childbearing women never be  
6 cared for by a race concordant midwife. I was  
7 privileged during my 30 years practicing midwifery at  
8 Harlem Hospital Center to participate in two clinical  
9 projects rendering women's healthcare. One was in  
10 Harlem Hospital focusing on pregnant drug using  
11 women.  
12

13 The second was located outside of Harlem Hospital  
14 in a community-based health center that focused on  
15 women's healthcare across a lifespan. However, the  
16 unique characteristic of both clinical sites was that  
17 they were completely staffed by Black and Latinx  
18 providers in all of the disciplines. Internal  
19 Medicine, OBGYN and Pediatrics. And the community  
20 was able to see the relationships that occurred  
21 between us. So, what was reinforced was the  
22 importance of remaining in the health system because  
23 that's where they would be cared for and have their  
24 health maximized.  
25

2 Both sites experienced high attendance rates with  
3 low no show rates demonstrating high patient  
4 satisfaction as a recurring scene.

5 In conclusion, the conventional strategy to  
6 address maternal mortality has been to focus on the  
7 maternity cycle from preconception care to one year  
8 postpartum. That's very short sided. The most  
9 effective strategy would be to focus on rendering  
10 preventive women's healthcare long before pregnancy.  
11 Ideally women should enter the maternity cycle  
12 healthy.

13 This results from health promotion and  
14 maintenance activities that begins in adolescents and  
15 continues throughout the reproductive years. Healthy  
16 women have healthy babies. Post pregnancy women  
17 should return to their health promotion and health  
18 maintenance providers focusing solely on the  
19 maternity cycle precludes the opportunity to  
20 stabilize and control chronic conditions that are  
21 associated with poor outcomes.

22 In the end however, only by intentionally  
23 addressing structural and institutional racism which  
24 I said is the distribution of resources can health  
25

2 equity be achieved and maternal mortality be  
3 eliminated.

4 You know, for Mr. McIntyre, as I listened to you  
5 I said oh, my God, you know, Amber should not have  
6 died just because she wanted to experience  
7 motherhood. That is something that we all look  
8 forward to and we should enjoy our pregnancies, not  
9 be fearful of becoming pregnant, which a lot of Black  
10 and Latinx women now they can't enjoy their pregnancy  
11 because they are now internalizing the data that if  
12 they are Black and Latinx, they are going to die.

13 So, they are focusing now on, am I going to die  
14 before I can see my baby. Before I can experience  
15 their first Thanksgiving or their first Christmas and  
16 that should not happen. And I just want to go back  
17 to two questions that Council Member Rosenthal and  
18 Rivera asked about. Which are the institutions that  
19 no longer have midwifery services.

20 The answer are of course, Harlem Hospital. You  
21 might recall that earlier this year in January, I  
22 testified the Harlem Hospital was the second oldest  
23 midwifery service. So, Harlem Hospital no longer has  
24 a midwifery service. Lincoln Hospital no longer has  
25 a midwifery service.

2 There are midwives at Kings County Hospital and  
3 Coney Island but we call them place holders because  
4 you are asking the wrong question. If you ask which  
5 hospitals don't have midwives, that's the wrong  
6 question because in these hospitals there are  
7 midwives but they are not a midwifery service. They  
8 are not providing midwifery care. They are not  
9 practicing the midwifery model.

10 And Council Member Rosenthal asked about the  
11 affiliation contracts and what could the private  
12 institutions, you know, should they be shouldering  
13 more of the responsibility. Just to kind of bring  
14 you up to date, that affiliation contract ended in  
15 2010. So, there are no longer any affiliations  
16 between the privates and the public institutions but  
17 what is important is that at the state level, the  
18 privates get considerable tax benefit without having  
19 to shoulder their burden of poor, you know,  
20 financially challenged individuals.

21 So, on one hand they get significant tax breaks  
22 that H+H hospitals don't get and H+H hospitals are  
23 then burdened with all the patients that the privates  
24 don't have to take.

25 CHAIRPERSON ROSENTHAL: Thank you.

1  
2 COMMITTEE COUNSEL: Thank you so much. Chair's,  
3 I am going to go to the final panelist for this panel  
4 and then we will move to questions. The final  
5 panelist on this panel is Tricia Shimamura and I have  
6 noticed that some people are raising their hands.  
7 So, we will ask for anybody that we have missed after  
8 this panel. Since you raised your hands, we will be  
9 doing questions after this panel but thank you and I  
10 see you raising your hands for testimony after this  
11 panel.

12 So, the final witness again is Tricia Shimamura.  
13 Thank you.

14 SERGEANT AT ARMS: Starting time.

15 TRICIA SHIMAMURA: Hi everybody. I just want to  
16 say to Sir Bruce, thank you so much. My heart and my  
17 families heart are with you and I just want to thank  
18 you so much for your bravery. It is really an honor  
19 to add my voice to the incredible chorus of advocates  
20 who has spoken today and I agree so much with  
21 everything that has been said.

22 I am going to be very, very brief. Again, my  
23 name is Tricia Shimamura and I am a proud woman of  
24 color. I am a Social Worker, a wife and most  
25 importantly today and every day, I am a mom. Just 18

1 months ago when my son entered the world, he became  
2 my entire world and my packed motherhood was anything  
3 but easy.  
4

5 Midway through my pregnancy, I was diagnosed with  
6 gestational hypertension which progressed to  
7 preeclampsia, a condition which we have spoken a lot  
8 about today but that one is characterized by high  
9 blood pressure and possible damage one's liver,  
10 kidneys or other organs.

11 For months leading up to my delivery, I spent  
12 hours in waiting rooms and hospital beds being  
13 monitored for the health of my baby and myself. I  
14 was fortunate enough to have the work flexibility to  
15 attend these appointments and was supported when I  
16 was hospitalized on the three occasions prior to my  
17 delivery.

18 When my blood pressure finally continued to rise,  
19 my doctors decided that the best course of action was  
20 to induce early. It was during my induction that an  
21 on call attending performed an invasive and painful  
22 examination. He dismissed my pain and incorrectly  
23 diagnosed me. It was only because in that moment, my  
24 husband ran out into the hallway and found my actual  
25 doctor that my blood pressure was able to be lowered



1  
2 from the dangerously high levels that it was at and I  
3 was scared from receiving the wrong drug and the  
4 wrong treatment for an incorrect diagnosis.

5 Later, days after giving birth to my son and  
6 being sent home, my blood pressure again spiked. As  
7 is often the case of preeclampsia. A doctor friend  
8 of mine urged me to go to the ER and when I arrived,  
9 with systolic blood pressure readings of well over  
10 190, I was told that I was lucky that I didn't have a  
11 stroke while holding my newborn.

12 I am one of the lucky ones. Along my path  
13 towards motherhood, I experienced several luxuries  
14 that undoubtedly saved me and my child. I had access  
15 to a medical professional whom I trusted and who took  
16 my insurance. I lived near a hospital and I had a  
17 job that supported my health needs and all of the  
18 visits that were required. I had a support person  
19 and my husband who was able to go with me to all of  
20 my prenatal appointments and be with me in delivery  
21 and who knew when to get help.

22 And finally, I had a friend with a medical  
23 background who saved my life after I left the  
24 hospital with my baby. There are far too many women  
25 that we have heard about today who are not as lucky

2 as I was and the luxuries that I had should not be  
3 luxuries at all. They should be part of the basic  
4 level of care that we give all mothers and families.

5 We know that increased access to midwives,  
6 doula's and support persons -

7 SERGEANT AT ARMS: Time expired.

8 TRICIA SHIMAMURA: Health outcomes for both  
9 mother and baby and studies show all the time that  
10 integrating midwives into our healthcare system could  
11 significantly reduce maternal and infant death, with  
12 some studies suggesting by 80 percent or more.

13 Still more phase area showing that access to  
14 doula's lowers rates of maternal and infant health  
15 complications, preterm birth, cesarean sections and  
16 other medical interventions.

17 Our mothers deserve better and we need timely  
18 data from our hospitals, expanded communication  
19 between our hospitals and universal access to  
20 doula's. We need to diversify our maternal  
21 healthcare workers and we need to stop treating  
22 postpartum care as an optional recovery period and  
23 instead, really mandate and expand the support for  
24 new mothers through 12 weeks after delivery.

2 And one additional note, in my advocacy working  
3 with doula's, we have continued to hear heartbreaking  
4 stories, not just of doula's being denied access to  
5 patients during delivery but in the prenatal  
6 screenings leading up to delivery. There have been  
7 too many instances of women who have been alone when  
8 they find terrible heartbreaking news or when they  
9 are forced to make challenging decisions by  
10 themselves in a prenatal visit.

11 So, taking every safety precaution into  
12 consideration, I am particularly supportive of  
13 increasing access to doula's and support persons at  
14 every stage of pregnancy, including the prenatal  
15 screenings for the health of mother and baby.

16 So, I urge the City Council to pass Intro. 217,  
17 Intro. 2042, Reso. 1239 and Reso. 1408 and I urge you  
18 also to continue the fight for our mothers and  
19 families. Thank you so much.

20 CHAIRPERSON ROSENTHAL: Ms. Shimamura, thank you  
21 so much for your testimony for the record. Other  
22 people on this panel are applauding you. You have  
23 been a terrific advocate and since the birth of your  
24 son, you have mobilized and created a community of  
25 activists around you. Particularly as it relates to

1  
2 the next City Council and I really appreciate you for  
3 that. Making sure that a year from now, those who  
4 walk in the door, keep their eyes on the prize with  
5 this issue. It is incredibly important and I want to  
6 thank you for that.

7 TRICIA SHIMAMURA: Thank you so much Council  
8 Member Rosenthal and Council Member Rivera and  
9 Council Member Levine for holding today's panel. It  
10 is so incredibly important and I swear to you that I  
11 am going to ensure that whoever is in our next City  
12 Council prioritizes this issue.

13 COMMITTEE COUNSEL: Thank you. We don't have any  
14 Council Members with raised hands but if there are  
15 questions for this panel, we will go to the Chair's  
16 first. Chair Rosenthal, Chair Rivera and Chair  
17 Levine.

18 CHAIRPERSON ROSENTHAL: Yeah, I just, I noticed a  
19 few people were raising their hands during it and  
20 just Eugenia, I saw you raised your hands a couple of  
21 times. So, if you could start and if there are  
22 others of these panelists that wanted to add  
23 something, please feel free to do so.

24 COMMITTEE COUNSEL: Excellent and Chair  
25 Rosenthal, we will also go after this, there will be

2 additional panelists that we have missed or that have  
3 come back on line. So, we will have additional  
4 witnesses after this panel.

5 CHAIRPERSON ROSENTHAL: Okay and I see Ms. Bolds  
6 putting up her hand.

7 COMMITTEE COUNSEL: Yeah, if we could please  
8 unmute Eugenia Montesinos, excuse my pronunciation.  
9 Thank you, you are unmuted.

10 EUGENIA MONTESINOS: Thank you, thank you. Thank  
11 you for allowing me to add a few things that I have  
12 been thinking about how to improve maternal care.  
13 One of the things is we would love to see all the  
14 hospitals in the city offer midwifery care. And of  
15 course, we are not going to have enough midwives.  
16 What we should do is also we have to maybe, I don't  
17 know if you can help us, have to push for more for  
18 midwifery school. That they can have more midwives  
19 but we want midwives of color and that is what we  
20 ask.

21 All the schools that we have and especially those  
22 private schools, they are all White midwives.

23 Columbia and NYU is practically White New Yorkers. So  
24 we want to increase the number of color midwives.

25 Every kind - that reflects of community. We have a

1 lot of, even in my hospital we have a lot of Arabic  
2 patients and we should have that to. We should have  
3 every kind of midwives that will reflect the  
4 community that we serve and that is one of the things  
5 I would like to add and if you can recommend. And  
6 also, one of the things that we have a problem is  
7 about a clinical sites. A clinical site means when  
8 you becomes a midwife, you need to go and learn  
9 apprentice hands on and we don't have that.  
10

11 The School of Medicine, they do have a residency  
12 program and they pay for that and that is what  
13 midwifery should have. Should have like a kind of a  
14 residency program for midwives of training, so they  
15 can go and they can get you know, the places where  
16 they can go, they can be paid for that. And that  
17 would be an incentive for the hospitals who offer  
18 that to get.

19 So, that's is another thing and I another  
20 recommendation is that we should not only have  
21 birthing centers, we should have community centers  
22 that it would reflect and work in that community.  
23 Not everybody is going to be for a birthing center  
24 but we would like to have a community center with  
25 midwives, with doula's and they can choose where they

2 are going to go to have a baby. Either the birth  
3 center, the hospital but we should offer better care  
4 outside the hospital.

5 Another issue that I would like to address is  
6 that the postpartum care should be covered by a visit  
7 by a midwife or the one who deliver. We should have  
8 that. A community midwife that once a mom had a  
9 baby, should have postpartum care in their home  
10 because being a mom is very hard and if we can go  
11 like that, we can check in the place how they are  
12 doing. What is happening. We have support or not,  
13 so that way we can help.

14 [PHONE RINGING] Sorry about that. So, that it  
15 will be one of the other good things that we should  
16 have. Another thing that I think we should, a lot of  
17 people are not aware about that, even if we want to  
18 work as a midwife. I am going to give you my point  
19 of view as a midwife.

20 If I want to work in community and I want to put  
21 my place as a midwife and I want to give the best  
22 care I can give to a community that I wanted, I can't  
23 do it because that insurance is super expensive and I  
24 cannot pay for that. So, that, also we have to be  
25

2 thinking about even though we want it but malpractice  
3 insurance is prohibited. We cannot do it.

4 So, that is why many midwives, they are not  
5 working in communities on their own even if they want  
6 because we can't afford that. So, that is that and  
7 another thing that we should get paid equal pay for  
8 equal job. Equity and pay and that is one of the  
9 things that we have to have that. You know, we are  
10 women, we work and we care for women and that is what  
11 we should do. And really, truly, frankly, people  
12 don't realize how important it is when you are  
13 pregnant only. Before that, nobody knows that.

14 Once you become pregnant, you are aware of all  
15 the things that you have no idea. I say to my  
16 clients, when you go to a restaurant, you look  
17 before. You check what is the rating, we don't have  
18 ratings about that. We don't have any ratings about  
19 what kind of obstetrical care you are going to have.  
20 There is nothing of that. We should have  
21 availability of that. If you go and chose a  
22 restaurant and say okay, let me see the rating and  
23 that's where you go. When it is something super  
24 important that is a life of your baby, you are lost.  
25 There is no rating, there is nothing where to go.



2 So, all those things we should teach, we should  
3 put in there. It should be transparent. The  
4 Department of Health should put that. Those are the  
5 things that I recommend and if we can just come up  
6 with something, some kind of bills that we have to  
7 fix that. This is the care of our future of our  
8 women of a new generation and we have to already be  
9 mindful about these things.

10 One other thing is, you know, as midwives we have  
11 really, we are into the whole environmental care and  
12 we are actually, our care is environmental. We are  
13 less invasive. We use less things that will be  
14 against environment.

15 So, it's just a win-win and that is what we  
16 should be doing. We are winning as a woman, we are  
17 winning as a new generation and we are winning you  
18 know, the environmental is coming and that should be  
19 part of that.

20 CHAIRPERSON ROSENTHAL: Thank you. I want to  
21 thank you for all these suggestions. You know, you  
22 reminded me a friend at once suggested to me that we  
23 should put the - for each hospital, there should be a  
24 billboard up. Just a giant billboard, those ones  
25 that you see when you are driving on the highway that

1 reports for that hospital. What is the maternal  
2 mortality rate. So, thank you for that.

3  
4 EUGENIA MONTESINOS: Thank you.

5 COMMITTEE COUNSEL: And Chair Rosenthal, I think  
6 Chair Rivera might have a statement. Chair Rivera?  
7 We might come back to her, apologies for jumping in.

8 CHAIRPERSON ROSENTHAL: No, that's fine and I  
9 think while we wait, Ms. Bolds, I think wanted to  
10 make a comment. Can we go back to past panelists, is  
11 that alright?

12 DENISE BOLDS: Thank you so much Chair Rosenthal.  
13 I just want to say that we have to be very mindful of  
14 the environment that we are in. Here in New York  
15 City, the hospitals and the medical physicians have  
16 really, have a very strong toll when it comes to  
17 midwifery. It is almost a bad word to say and 30  
18 years ago, I gave birth utilizing a midwife because  
19 my insurance was downgraded to precap and as  
20 punishment from leaving private medical insurance,  
21 going to Precap, they assigned me a midwife. Well,  
22 that was the best thing that could have done. Paula  
23 Duran delivered my son up at the Allen Pavilion and I  
24 had the best traumatic birth experience that a Black  
25

2 woman could ever get even though you know, it was  
3 harsh but it was still something there.

4 I want to also address something really quickly  
5 with Neelu Shruti said. Neelu and I have worked on  
6 several committee's and then Neelu ghosted and I was  
7 always wondering what happened. So, it is always  
8 good to see you back here Neelu. But I do want to  
9 talk about the fact that we cannot separate doula's  
10 from midwives. Doulas are there when sometimes a  
11 midwife can't be there and for the number of times  
12 that I have gone to that prenatal visit and that  
13 postpartum visit, in my intuition, invoke the  
14 conversation to my client to say, something doesn't  
15 look right. I would like for you to call your  
16 clinical staff support person and I would like you to  
17 talk it out.

18 It is because the doula was there that we were  
19 able to support the midwife or that OB. So, we  
20 cannot say that doulas don't do this and doulas don't  
21 do that. Yes, we do have a scope of practice. We do  
22 have boundaries, yes that we are to adhere to but as  
23 a doula, I am here to tell you, I am in 100 percent  
24 support of supporting midwives and I will never try  
25 to exchange or replace one for the other.

2 This community should not have to say either/or  
3 when it comes to a doula or a midwife. They both  
4 work together and they work together well and I would  
5 like to see that continue to grow. So, that is a  
6 very important factor that we have to keep in place.  
7 We are not here to play politics. We are not here to  
8 substitute and we are not here to drink the  
9 westernized medicine of Kool-Aid okay. I am a Black  
10 person, I am a woman of color and I am not going to  
11 embrace the system because the system is not working  
12 and Neelu, I suggest you reconsider your statements  
13 as well but thank you.

14 CHAIRPERSON ROSENTHAL: You know what's so  
15 interesting. I was looking during some of this and  
16 you know, the United States ranks 46<sup>th</sup> in the world.  
17 And the rate that's listed by the CDC, which is back  
18 to the data's from 2015, so a rank of 46 with the R  
19 number being 14 deaths for every 100,000 but the same  
20 year for Black women, it was 41 deaths per 100,000.

21 So, if you can imagine the average was 14 and  
22 that ranked us 46<sup>th</sup> but for Black women, so many more  
23 preventable deaths. It speaks to the power of this  
24 hearing and all the testimony that's given today and  
25 how incredibly helpful it is.

1  
2 I am going to, sorry, I just had to get that off  
3 my chest. Did someone else want to, any of the  
4 panelists feel free to speak.

5 COMMITTEE COUNSEL: So, Patricia Loftman had her  
6 hand up and then we do have at least one other  
7 witness after this panel.

8 CHAIRPERSON ROSENTHAL: Right, we should hear  
9 from Neelu and I think Annette had her hand up as  
10 well.

11 COMMITTEE COUNSEL: Ms. Loftman.

12 PATRICIA LOFTMAN: Yeah, I just wanted to speak  
13 on two things on doula's. I think for Neelu to  
14 recognize that years ago at the turn of the century  
15 when all women were giving birth at home, they were  
16 surrounded by all the women in their family. Their  
17 moms, their aunties, their grandmothers, their  
18 sisters, friends and the role they provided was the  
19 supportive one. Because as we know, labor and birth  
20 is a very hard process.

21 And so, to make certain that women were never  
22 left alone, we had all the women in the family  
23 surrounding them. Well, now the families are not  
24 close together in terms of proximity, doula's have  
25 really taken that role. That role that their aunties

2 and moms took in terms of providing physical and  
3 emotional support.

4 So, it's really important that we understand the  
5 role that doula's play now. They have replaced our  
6 moms and our aunties and our sisters and our  
7 grandmothers and our friends and so, they are just as  
8 important to the process in terms of advocacy as the  
9 midwife is in terms of rendering direct patient care.

10 The other thing that I wanted to talk about is  
11 the role that the Chair's of OBGYN Departments play  
12 in terms of the ability of midwifery services to  
13 exist and thrive because the power for a midwifery  
14 service to thrive rests with the individual who sits  
15 in that role, who is the Chair of the department.

16 When you look at the data where midwives are well  
17 integrated, those hospitals are the ones that have  
18 the best data in terms of outcomes but those are also  
19 the services where the OBGYN Chair truly believes in  
20 midwives and midwifery services and have embraced and  
21 allowed midwives and services to not just survive but  
22 to thrive as part of the Department as colleagues.

23 And so, where you don't have midwifery services or  
24 where you have midwives who are present but are not  
25 providing continuous care, who are not doing birth.

2 Those will be the institutions where you will not see  
3 outcomes that are as good as they could be.

4 CHAIRPERSON ROSENTHAL: I so appreciate your  
5 bringing that up because we are just repeating what  
6 we all said to the Greater New York Hospital  
7 Association. It can't just be an agenda item. We  
8 want to see that your heads of hospitals are you know  
9 leading by example. So, thank you for brining that  
10 up again. I appreciate that.

11 I mean, you were talking about heads of  
12 departments but they report to the president of  
13 hospitals.

14 PATRICIA LOFTMAN: You are absolutely correct.  
15 It is also the institution because I can remember you  
16 know, Harlem Hospital was the first baby friendly  
17 hospital in New York but when I took that information  
18 to the executive director of the hospital, he  
19 embraced it, he championed it and it became - it went  
20 into effect.

21 So, it's both the Chair but it is also the  
22 executive director of the hospital. Whether they see  
23 midwifery services as valuable and an integrate part  
24 of the institution.

25 CHAIRPERSON ROSENTHAL: Yeah, thank you.

2 COMMITTEE COUNSEL: Chair Rosenthal, should we  
3 move to the next panel and then come back to  
4 comments? Move to the next panelist or move to other  
5 questions.

6 CHAIRPERSON ROSENTHAL: I think you gently  
7 guiding me to an answer there. There is one more  
8 panelist and then we will come back. If anyone from  
9 this panel wants to chime in. Okay, to the two  
10 people who have their hands raised. We see you.

11 COMMITTEE COUNSEL: Apologies, thank you so much.  
12 So, there are some people that have been here and  
13 come back that we have skipped over on panels that  
14 have logged out and logged back in due to conflicts  
15 and parents and things. So, that's the other Council  
16 Member offices have asked that we also make sure that  
17 they are heard today before they have to leave again.

18 So, we are going to do a check for other  
19 panelists now and anybody that we missed and then we  
20 can come back. Also, just as a reminder, the  
21 Sergeant said it at the top of the hearing but the  
22 deadline for written testimony, which can be as long  
23 as you would like is 72 hours after the hearing and  
24 so, you can send that to us and we will help make  
25 sure it is in the right place. But you should email



1  
2 it to [testimony@council.nyc.gov](mailto:testimony@council.nyc.gov). Again, written  
3 testimony, testimony for the record can be as long as  
4 you would like, you can also amend what you have if  
5 there is additional information you would like to add  
6 due to the hearing and it should be submitted to  
7 [testimony@council.nyc.gov](mailto:testimony@council.nyc.gov).

8 So, we will do a check now for the panelists and  
9 then Neelu Shruti, I saw your hand raised, we will  
10 come back after the next testimony. There was  
11 another panelist that had her hand raised to go next  
12 after the request for that and please use the raise  
13 hand function in Zoom.

14 So, with this, we have heard from everyone that  
15 has signed up to testify that was on panels. So,  
16 again, we will come back for additional comments but  
17 if we inadvertently missed anyone that would like to  
18 testify, please, use the raise hand function in Zoom.  
19 Excellent and I will call on you in the order of  
20 hands raised.

21 So, Thamar Innocent you will be next. We will  
22 call on you next. So, as with previous panels, you  
23 may begin your testimony when the Sergeant calls the  
24 clock. The next witness is Thamar Innocent. Thank  
25 you.

1  
2 SERGEANT AT ARMS: Starting time.

3 THAMAR INNOCENT: Thank you. Good afternoon  
4 everyone. I am a Birth Worker. I have been a Birth  
5 Worker for a couple of years now but I also want to  
6 speak in the capacity of I used to work in a New York  
7 City hospital, so I got to see hands on in an  
8 administrative capacity. So, I got to see hands on  
9 what was going on for you know, potential clients  
10 that I would have had in the future.

11 So, what I am noticing is that when I first  
12 started, when I became a doula and trained as a doula  
13 and I trained as a doula and I trained with Ancient  
14 Song, there was this piece that I didn't know about.  
15 That I inadvertently became an advocate when I just  
16 wanted to you know, care for families and love on  
17 families and be there for them but inadvertently I  
18 became this birth justice warrior. I became someone  
19 that was fighting, that was protecting women in  
20 hospitals.

21 And, although that is beautiful in itself, that  
22 is something that we are focusing on a lot more. I  
23 would love to focus on childbirth education but my  
24 prenatal appointments have turned into, let me teach  
25 you how to navigate the healthcare system. Let me

2 teach you the right words to say, so that they don't  
3 try to take your baby away. Let me you know, fight  
4 for you. Instead of, let me hold your back. Let me  
5 help you with the baby. Let me help you breastfeed.

6 A lot of these things have been pushed to the  
7 side for me or put on the back burner to be done at a  
8 later time because I am so busy fighting for this  
9 woman's rights.

10 In the hospitals, I believe there is a lack of  
11 cultural competency. There is a lack of bedside  
12 manner. There is a need for healthcare professionals  
13 and staff. The need to want to intervene when it is  
14 unnecessary medically. There are continuously  
15 disrupting the pregnant person ability to have a  
16 normal physiological birth and they do that so much  
17 so that the pregnant person doesn't feel safe  
18 anymore. And it is my job on top of my doula job to  
19 help them to feel safe, to feel comfortable enough to  
20 want to give birth.

21 So, again, I feel there is a big lack of  
22 education in terms of the hospitals and the staff but  
23 also the pregnant person. A lot of times there is no  
24 money put into education to help women with advocacy,  
25 understanding common hospital practices,

1 understanding childbirth education and their bodies  
2 and women's health.

3 I would like to see money go towards helping  
4 women prenataally or way before they are even thinking  
5 about having a baby and that takes me to family  
6 planning. Family planning for me when I gave birth  
7 10 years ago, was what contraception do you want and  
8 that was it.

9 There was nothing about understanding my body.  
10 There was nothing about advocacy. There was nothing  
11 else about anything.

12 SERGEANT AT ARMS: Time expired.

13 THAMAR INNOCENT: So, I want us to focus more on  
14 educating people from way before they enter the  
15 hospital. Yes, that's all I have today.

16 COMMITTEE COUNSEL: Thank you so much. Are there  
17 any - Chair Rosenthal or Chair's, are there any  
18 Council Member questions?

19 CHAIRPERSON ROSENTHAL: I just want to say Ms.  
20 Innocent, when you said, you inadvertently became a  
21 woman warrior, is that what you said?

22 THAMAR INNOCENT: Yes.

23 CHAIRPERSON ROSENTHAL: Yeah, I will say, I  
24 understand the larger point you are making, which is  
25

1  
2 so very powerful but all I could think of when you  
3 said that is how at Ancient Song, a lot of the  
4 sessions begin by giving this deep throated scream  
5 and that's how sort of everyone in the room becomes a  
6 woman warrior.

7 THAMAR INNOCENT: Right.

8 CHAIRPERSON ROSENTHAL: Boy do I relate that.

9 THAMAR INNOCENT: Absolutely and I have been  
10 doing it ever since and it doesn't look like it is  
11 going to end. So, that's something that we have to  
12 do and be mindful of for a long time to come.

13 CHAIRPERSON ROSENTHAL: You are doing it all.  
14 So, thank you for that. I have no further questions.  
15 Just thanking everyone.

16 COMMITTEE COUNSEL: Okay, thank you so much. If  
17 there are any other witnesses, if you can please use  
18 the raise hand function in Zoom. Okay and Neelu  
19 Shruti also had her hand up. Chair, is that okay to  
20 return to Ms. Shruti? Excellent.

21 NEELU SHRUTI: Hi all, I just wanted to clarify  
22 because I think that maybe some of my comments were a  
23 misunderstood. I was not at all saying that doula's  
24 were not important. I just wanted to point out that  
25

2 within these four Resolutions that expanding access  
3 to midwives has not happened.

4 So, I would encourage for access to midwives to  
5 be as important and included as doulas are. So,  
6 that's my first point. So, I wanted to make sure  
7 that I am clear and that I am not putting doula's and  
8 midwives against each other by any means. I think  
9 that they are both incredibly important solutions to  
10 this problem and we do need focus on both.

11 The second point that I wanted to talk about was  
12 regarding the bill and the data. I am aware of  
13 course of the information act and that data is  
14 available. This bill specifically relates to  
15 incorporating information about midwives on the DOHMH  
16 website, which is great because it includes like a  
17 lot of information about 311 and a lot of great – and  
18 so, I think including those same statistics within  
19 the access to midwives is important, so that people  
20 understand why midwives are being listed on this  
21 rather public website.

22 So, I just wanted to clarify those two points.  
23 Thank you.

24 CHAIRPERSON ROSENTHAL: Thank you and you know,  
25 it is interesting, I appreciate you bringing that up,

1  
2 both points really but on the first one. Let me tell  
3 you why I am just sensitive to it because after the  
4 hearing that I Co-Chaired in 2018, we passed two  
5 pieces of legislation regarding doula's, increasing  
6 access and talking about doula's and also the M3RC  
7 and similarly, quite a few midwives reached out to me  
8 and said, you need to be talking more about midwives.

9 So, you know, noting the powerfulness of both  
10 professions. I really appreciate you for that.

11 Thank you and thanks for clarifying.

12 NEELU SHRUTI: Yes, of course.

13 CHAIRPERSON ROSENTHAL: I turn it back to the  
14 Moderator.

15 COMMITTEE COUNSEL: Thank you so much Chair  
16 Rosenthal. Ms. Patricia Loftman also has her hand up  
17 and just to comment. So, we are unmuting now but if  
18 you have other comments and testimony, if you can  
19 please add it to your written testimony and again,  
20 you can amend it and just submit it to, it will be  
21 part of the record but if you would like to add it to  
22 your written testimony, you can send that to  
23 [testimony@council.nyc.gov](mailto:testimony@council.nyc.gov) up to 72 hours after the  
24 hearing. Thank you so much.

2 PATRICIA LOFTMAN: I know that I mentioned in  
3 Maternity Information Law that comes out of the State  
4 of New York. That really provides a wealth of  
5 information about what happens in an institution.

6 So, for example, let me just read a couple of the  
7 data that's included in this. The percentage of  
8 birth that are C-sections. The percentage of primary  
9 C-Sections. The percentage of repeat C-Sections.  
10 Whether there is continuous monitoring in labor. How  
11 many, you know, whether there is rooming in. What is  
12 the percentage of infants that are breastfed.  
13 Whether you get an episiotomy. In other words, this  
14 provides information that families could use to  
15 determine where they would want to give birth, so  
16 that they could get the best outcome and this really  
17 is a report card on all of the hospitals in New York  
18 and this is - now, where does this information come  
19 from?

20 According to the state, the hospitals are  
21 supposed to provide this information to the state.  
22 The state then generates this, it populates this  
23 information and this information is then available to  
24 the public by hospitals.



2 So, again, this information exists. I don't  
3 think its been updated for years because nobody knows  
4 the follow up and insists that hospitals provide this  
5 information to the state and that the state fulfills  
6 their obligation to populate and generate this  
7 information.

8 This would be invaluable if it were released  
9 tomorrow and this is something that we could  
10 certainly work on today.

11 CHAIRPERSON ROSENTHAL: Thank you.

12 COMMITTEE COUNSEL: Thank you so much. If there  
13 are any other panelists or questions or if Chair's  
14 have any other questions. We will do one last call.  
15 If we inadvertently missed anyone that would like to  
16 testify, please use the raise hand function in Zoom  
17 and we will call on you.

18 Okay, Chair's Rosenthal, Rivera and Levine, if  
19 there are no other questions and we do not see any  
20 hands raised. Oh, Nonkululeko Tyehemba has her hand  
21 raised, not in the Zoom function but she is waving,  
22 if it is okay to unmute her.

23 CHAIRPERSON ROSENTHAL: Absolutely. Thank you  
24 and then that will be – then we will wrap it up from  
25 there.

2 NONKULELEKO TYEHMBA: Can I speak now?

3 COMMITTEE COUNSEL: Yeah, you should be unmuted.

4 We can hear you. Thank you so much.

5 NONKULELEKO TYEHMBA: Oh, good, okay. I just  
6 want to make a comment in reference to the free  
7 standing birth centers. Back in the maybe 1993 our  
8 organization did a research analysis about how to  
9 start a birth center here in Harlem. We researched  
10 and learned that the guidelines for birth centers,  
11 it's almost prohibited. The application process  
12 alone deemed that they had to have a college industry  
13 to help group even to start an organization. Besides  
14 the enormous amount of money that it took to get that  
15 started.

16 So, I am hoping that at this point and time,  
17 almost 25 years later, that this would not be the  
18 case for any midwifery led birth centers. The other  
19 thing I do want to say though is, I did a birth in  
20 April, a home birth in April with an insurance  
21 company and I have yet not to receive any  
22 reimbursement for that. It is almost like it is a  
23 nightmare of colds and un-colds, in network out  
24 network. It is unbelievable in terms of how women and  
25 how midwives are or not reimbursed.

2 Finally, they said to the family that they will  
3 see me as an in network provider but I would be paid  
4 out of network services which amounted to \$2400.  
5 It's atrocious, so I hope that something and I am so  
6 glad to hear all the views and I have learned so  
7 much. So, I thank all the birth workers and  
8 advocates and activists and thank you so much to the  
9 Chair's. This is such an important, important step  
10 forward. So, I have been invigorated. Thank you so  
11 much again.

12 CHAIRPERSON ROSENTHAL: What a great way to end  
13 it. It is true, it's a great group looking around  
14 this Zoom. Pretty impressive group of people and I,  
15 you know, actually I too was about 20 years ago, part  
16 of a group of people trying to open a birth center.  
17 We had property given to us. We had you know,  
18 everything lined up except for state approval. And  
19 so, story after story after story. It is so  
20 disheartening; we have to change this now.

21 I will pass it back to the Moderator I think.

22 COMMITTEE COUNSEL: Okay, thank you so much Chair  
23 Rosenthal. We are just doing one more check for  
24 raised hands.

2 ANNETTE PEREL: I have been unmuted and it might  
3 have been from a hand raised 20 minutes ago but I  
4 just wanted to echo that nothing is separate from  
5 each other in the uplifting of midwifery and doula's  
6 in the uplifting up hospital systems and midwifery  
7 led birth centers. Physician led birth centers, home  
8 births, like, we want access to all of these things.  
9 We want our birthing people to be cared for and we  
10 are all in different lanes. Some of our work  
11 overlaps with other people, organizations and you  
12 know, just kind of coming from that place of unity  
13 and coming from that place of just that frame of mind  
14 of like, the inspiration that we get from one another  
15 who are doing this work.

16 And when I also look around this room and I think  
17 of the interactions I have had with different  
18 individuals as well as the people's names I have  
19 heard of. As well as the history lessons offered and  
20 just like, you know, wanting to really challenges us  
21 to like put down any of our own biases about you  
22 know, how we can sometimes feel like there is some  
23 competition between like hospital and home and  
24 midwife led, physician led, all of those things need  
25 to get shutdown because ultimately like, we want

1  
2 what's best for the birthing people of New York and  
3 so, just thank you for the opportunity to again chime  
4 in that thought.

5 CHAIRPERSON ROSENTHAL: Thank you.

6 COMMITTEE COUNSEL: Thank you so much. We are  
7 just dealing with a technical issue but we will be  
8 ending the hearing if there are no other witnesses,  
9 this would conclude public testimony. I am just  
10 checking, one second please. Please stand by. Okay,  
11 and then one other comment by Patricia Loftman  
12 please. If we can unmute her, thank you.

13 PATRICIA LOFTMAN: Thank you. To Chairperson  
14 Rivera and Rosenthal, I don't know how to thank you  
15 for remaining constant on this call since 10 a.m.  
16 this morning. You both sat there and listened to all  
17 of us and I can't tell you how inspiring that is to  
18 know that our public servants listen to us and  
19 regardless of how long this meeting has taken place,  
20 you just have remained steadfast and listened to  
21 everyone and that's important and we just thank you.  
22 We are appreciative and just thank you.

23 CHAIRPERSON ROSENTHAL: Thank you. That's very  
24 kind. We have a lot to say.

2 COMMITTEE COUNSEL: Thank you so much Chair and  
3 thank you to our panelists. So, Chair's Rosenthal,  
4 Rivera and Levine, this concludes public testimony  
5 for this hearing. We have no other witnesses that  
6 have raised their hands, so I will return to Chair  
7 Rosenthal for closing remarks. Thank you.

8 CHAIRPERSON ROSENTHAL: Great, thank you so much.  
9 What have we heard today, big picture. It is time to  
10 dismantle the current perinatal care system in New  
11 York City right now. COVID has made this glaringly  
12 clear and implement the model that we have really all  
13 been talking about and it's a model that other  
14 developed nations use. It is why their rates of  
15 maternal mortality are far lower than those in New  
16 York City and it has I think four components. We  
17 have to integrate midwifery services. Every birth  
18 should be attended by a midwife and an OBGYN involved  
19 when needed. We have to increase access to out of  
20 hospital births. It is shameful that there are only  
21 two birthing centers in New York because it is  
22 estimated that at least 70 percent of births could  
23 occur outside of the hospital at birthing centers and  
24 home births.

2 We have to third, establish a pipeline for Black  
3 and others, people of color as midwives to attend  
4 midwifery school. And of course, there should be a  
5 similar pipeline for doula's. There are excellent  
6 doula training centers and we need to increase access  
7 to those for people of color.

8 And lastly, we have to make doula's available to  
9 all birthing people who want one. We of course have  
10 to assure appropriate reimbursement whether it be  
11 through Medicaid reimbursement rates, which require  
12 advocacy at the state level or through a payment from  
13 a hospital that wants to ensure good birth outcomes  
14 for the patients that they see.

15 So, one more time, I really want to thank all the  
16 advocates that have shared their lived experience  
17 today. Thank you for your expertise. As the Chair  
18 of the Committee on Women and Gender Equity, I want  
19 to especially thank those of you that have  
20 articulated the connection to birth control, domestic  
21 violence, equal pay for equal jobs and the  
22 reverberating impacts on mental health from things  
23 like lack of skin to skin contact immediately  
24 following birth.

25 Thank you. I will now turn it to Chair Rivera.

2 CHAIRPERSON RIVERA: Thank you so much everyone.  
3 I have worked with many of you over the years but I  
4 continue to learn so much and I will continue to look  
5 to your guidance and your experiences. As the Chair  
6 of the Committee on Hospitals, I really tried my best  
7 to use this Committee to address the root causes of  
8 maternal mortality and morbidity in Black and Brown  
9 patients specifically. In three years, I have held  
10 several hearings on maternal mortality and prenatal  
11 care and implicit bias.

12 We even held a hearing that would eventually  
13 overturn the arbitrary drug testing on pregnant  
14 mothers disproportionately testing Black and Brown  
15 mothers assuming drug use. All of that, all of that  
16 to say, we have a very, very long way to go and I  
17 thank you for staying in this movement and in this  
18 fight when it is so physically, mentally, spiritually  
19 draining. Thank you to all that have been with me  
20 since 9 a.m. this morning when we rallied almost 100  
21 individuals and of course, to Chairwoman Rosenthal  
22 for being here and for being so engaged.

23 So, thank you all. I look forward to working  
24 with you and I do hope that this was a productive  
25



2 space and we do expect solutions and answers and  
3 transparency most of all. Thank you so much.

4 Thank you Chair Levine, would you like to give  
5 some closing remarks? I think he needs to be  
6 unmuted.

7 CHAIRPERSON LEVINE: Thank you so much Chair  
8 Rosenthal and Chair Rivera for your outstanding  
9 leadership. Years of leadership on this and for  
10 convening this hearing today which has been  
11 simultaneously gut wrenching but also uplifting.  
12 Obviously wrenching to hear the first hand accounts  
13 of loss and I am just so grateful to you Mr. McIntyre  
14 for the bravery to speak out on behalf of this cause.  
15 I know that's not easy but it is impactful but also  
16 just uplifting to hear from so many of you who have  
17 devoted your lives to this work.

18 Midwives, doula's, nurses, physicians and I feel  
19 that our role is to life you up, to amplify your  
20 voices. To amplify the voices of Black women in  
21 particular who are on the front lines of this fight  
22 and as allies, myself as Chair of the Health  
23 Committee, I want you to know that I support you  
24 1,000 percent and that I will stand with you as we  
25 make something very clear. This problem is solvable.

1  
2 It is a question of resources. It is a question of  
3 transparency and reporting. Ultimately, this is a  
4 question of will. We can solve this if we have the  
5 will to do it and the movement that is pushing to  
6 make this happen is absolutely inspiring and I will  
7 stand with you and in support of you as long as it  
8 takes until we end these egregious disparities in New  
9 York City and I thank you all for your leadership.  
10 And again, I thank Chair's Rosenthal and Rivera for  
11 incredible work today and beyond. Thank you  
12 everybody.

13 CHAIRPERSON ROSENTHAL: Thank you Chair Levine.  
14 This hearing is now closed. [GAVEL].

15 CHAIRPERSON RIVERA: Thanks everyone.  
16  
17  
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C E R T I F I C A T E

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date December 28, 2020