CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON CONSUMER AFFAIRS AND BUSINESS LICENSING

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December 10, 2020 Start: 11:34 A.M. Recess: 11:40 A.M.

HELD AT: REMOTE HEARING (VIRTUAL ROOM 1)

B E F O R E: ANDREW COHEN, CHAIR

COUNCIL MEMBERS: Justin L. Brannan

Margaret S. Chin Peter A. Koo Karen Koslowitz Brad S. Lander Kalman Yeger A P P E A R A N C E S (CONTINUED)

(TECHNICAL)

SERGEANT-AT-ARMS: Thank you and good morning and welcome to today's remote New York city Council vote on the Committee on Consumer Affairs and Business Licensing. At this time would all Council members and Council staff please turn on their video. To minimize disruption please place electronic devices on vibrate or silent mode. Thank you, Chair Cohen. We are ready to begin.

CHAIRPERSON COHEN: Excellent. (gavel). Good morning. My name is Andrew Cohen and I am the Chair of the Committee on Consumer Affairs and Business Licensing. Thank you for joining us today for this remote virtual vote on Introduction 1170-A sponsored by Council Member Torres in relation to requiring businesses to notify customers of the use of biometric identifier technology, and prohibiting the sale of biometric identifier information. I would like to acknowledge my colleagues on the committee. Council Member Koslowitz, Council Member Yeger, Council Member Lander, Council Member Brannan and I think that's it. Okay? Oh, and Council Member Koo. I'm sorry I did that.

2 COUNCIL MEMBER KOO: Yes. (laughs)

3 CHAIR COHEN: Excellent. Good to see you.

COUNCIL MEMBER KOO: Yes.

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CHAIR COHEN: As the Chair of Consumer Affairs it is of the utmost importance to me that New Yorkers receive honest transparent and fair treatment from retailers and other commercial establishments. Developments in facial recognition and other biometric technology pose new consumer protection challenges in an atmosphere where there are already growing concerns about privacy and personal data. While this technology has the potential to be utilized in a number of positive ways, there are several valid concerns that our legislatures across the country are just beginning to address. Facial recognition remains and imperfect technology with a tendency to misidentify people especially people of color and vary our rates. At times this technology is even led to the arrest and detention of the wrong person an outcome that can have life threatening impact. These are outcomes we as a city simply cannot allow. We have also heard that companies developing this type of software sometimes resort to unethical or deceitful tactics to expand the databases or

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improve their products. For example, last year Google hired contractors to deliberately target people of color encouraging them to scan their faces in exchange for a \$5.00 gift card so that it could improve its new pixel rights (sic) According to news reports the contractors were told to go out to people of color, conceal the fact that the people's faces were being recorded, and even lie and maximize the data collections. It was even suggested that the contractors describe the face scans as a kind of selfie game similar to Snap Jack. Currently businesses in New York City are not required to inform customers that their biometric information such as face of fingerprint scan is being collected, stored or sold by such scoundrels. These kinds of deceptive practices are simply not acceptable. While we certainly do not want to stand in the way of technological advances, given the current rack of regulation, oversight, and oversight of biometric identifier information, we must do what we can as a city to protect New Yorkers' privacy and information. That is why I'm proud to be holding this vote on Intro 1170, which would require businesses to notify customers if they are collecting biometric

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COMMITTEE ON CONSUMER AFFAIRS AND BUSINESS LICENSING
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    information of customers and would prohibit any sale
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    of this information. Now before we proceed to the
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    vote I would just like to thank the committee staff
    Kalman Yeger (sic) Senior Counsel the Consumer
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    Affairs Committee Laya Seperzack (sic) Milla Nixer
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    (sp?) Policy Analyst to the Committee, Florentine
    Calbor (sp?) Finance Analyst (phone ringing) I'm
 8
    sorry. It's my house number, old fashioned house
    number and my Legislative Director Patty Vandenack. I
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    would also like to thank the sergeant-at-arms and all
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    the Council staff that make these virtual hearings
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    possible. I will now ask the Clerk to call the roll
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    call on Intro 1170-A. Thank you.
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             CLERK: Good morning everyone. William
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    Martin, Committee Clerk, roll call vote Committee on
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    Consumer Affairs and Business Licensing, Introduction
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    1170-A, Chair Cohen.
             CHAIR COHEN: I can't believe we're letting
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    Richard pass another bill on the way out, but I will
    vote for you. Aye.
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             CLERK: Koo.
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             COUNCIL MEMBER KOO: Aye.
             CLERK: Koslowitz.
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COUNCIL MEMBER KOSLOWITZ: Aye.

COMMITTEE ON CONSUMER AFFAIRS AND BUSINESS LICENSING 1 2 CLERK: Lander. 3 COUNCIL MEMBER LANDER: Aye. CLERK: Brannan. 4 5 COUNCIL MEMBER BRANNAN: Aye. 6 CLERK: Yeger. 7 COUNCIL MEMBER YEGER: May I be excused to 8 explain my vote. CHAIR COHEN: But of course. 9 COUNCIL MEMBER YEGER: Chairman, first I 10 just want to thank you for your leadership I don't 11 know if we're gathering together as a committee 12 between now and the first of the year, but you will 13 14 be going onto bigger and better and greater, and I 15 really just want to thank you for your friendship, 16 your leadership and for what you've taught me in your time in the Council, and just for being a good 17 18 friend. On this bill I will be voting in favor of it, 19 but I just want to briefly explain. I have always 20 said I have a reluctance to, um, to adopting new laws in New York City that is not previously legislated 21 22 that don't provided for in the first instance of a 23 violation a warning instead of a fine and healthy, 24 but on this topic I think it's that important that I

will, I will back away from my always rule, which I

COMMITTEE ON CONSUMER AFFAIRS AND BUSINESS LICENSING 1 2 guess is no longer and always rule. Some of the things that we've seen and we've heard about the way 3 that facial technology is used, retained and in 4 particular the way that it is targeted either by 6 intent or at least by result to hurt minority 7 particularly flat because of the way the technology works or because of the way it's designed requires 8 that we step in and do something, and so for that 9 reason and because of ideas that come out of Richard 10 Torres is usually a good one I will vote in favor of 11 it, but I just wanted to explain why I'm deviating 12 13 from my general rule on this. 14 CHAIR COHEN: Thank you, Kalman. 15 CLERK: Thank you. By a vote of 6 in the 16 affirmative and zero in the negative and no 17 abstentions Introduction 1170-A has been adopted by 18 the committee. Thank you. 19 CHAIR COHEN: So, thank you very much 20 everybody. This concludes the Committee vote. Thank you. (gavel) 21 22 COUNCIL MEMBER KOO: Thank you, Chair.

CHAIR COHEN: Thank you Peter.

24 Congratulations. You did a good job.

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date December 16, 2020