CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON JUSTICE SYSTEM

Jointly with

COMMITTEE ON HOUSING AND BUILDINGS

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February 24, 2020 Start: 10:15 a.m. Recess: 5:25 p.m.

HELD AT: Council Chambers - City Hall

B E F O R E: Rory I. Lancman

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Robert E. Cornegy, Jr.

Chairperson

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# A P P E A R A N C E S (CONTINUED)

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Jose Miranda Catholic Migration Services

Tabatha Holley
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Jacquelyn Simone Coalition for the Homeless

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Tyrone Anthony President of 300 W.  $46^{\rm th}$  St. Tenant Association

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George Sotiroff CASA

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Claire Schapira
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2 CHAIRPERSON LANCMAN: Good morning, 3 everyone. Let's settle down so we can get started. Thank you. Good morning. I am Council Member Rory 5 Lancman, Chair of the Committee on the Justice 6 System, and welcome to this joint hearing with the Committee on Housing and Buildings, chaired by my 8 colleague, Council Member Robert Cornegy, on the 9 implementation and potential expansion of this city's 10 landmark 2017 legislation creating a right to 11 counsel, also known as Universal Access to Legal 12 Assistance for Households Facing Eviction in Housing 13 Court or NYCHA. We're joined -- no, ladies and 14 gentlemen, I know everyone is very excited and 15 enthusiastic about today's hearing, but if we cannot 16 applaud or otherwise interrupt, we will all be able 17 to have an opportunity to have our say. We are 18 joined by Council Members Mark Levine and Bill 19 Perkins as well as Council Members Barry Grodenchik 20 and Fernando Cabrera and Margaret Chin. As recently 21 as 2013, only one percent of tenants facing eviction 22 in Housing Court were represented by counsel. 23 year, tenants in nearly 260,000 cases had to navigate 24 eviction proceedings on their own, and the result was 25 nearly 28,000 households kicked out of their homes

without any real ability to defend their legal 2 3 rights. Fast-forward to last year, 2019, where the city invested 105 million dollars in tenant legal 4 services programs. Sixty-two percent of tenants facing eviction with household incomes below 200 6 7 percent of the poverty level. In the 20 zip codes 8 serviced by Universal Access have had lawyers to defend their rights. That's 41,000 households with 10 lawyers to defend their right to stay in their home. 11 So have close to 3,000 more living in the New York City Housing Authority. In 84 percent of these cases 12 the tenants were able to remain in their homes. 13 That's thousands of families whose lives were not 14 15 disrupted and traumatized by homelessness and 16 uncertainty. But substantial gaps remain, both in 17 terms of income eligibility and the kinds of legal 18 proceedings still not covered, and these gaps are 19 dangerous in a city where nearly half of renters pay 20 at least 30 percent of their income on rent and more than a quarter pay at least half their income on 21 rent. The current income eligibility of 200 percent 22 2.3 of poverty level or about 34,000 dollars for a family of two excluded over 30 percent of tenants facing 24 25 eviction in Housing Court or tenants in close to

57,000 cases. Additionally, Universal Access does
not yet extend to all of the forms in which tenants
must fight to stay in their homes or to keep those
homes livable, such as so-called HP proceedings,
NYCHA Tenancy Termination proceedings, Supreme Court
Ejection cases, Housing Preservation and Development
Hearings for Mitchell-Lama residents, or even appeals
of their basic underlying Housing Court case. The
two bills being heard today, Intro. 1104 and Intro
1529 seek to address these gaps, and to ensure the
tenants know that legal services are available to
them. The two prime sponsors of those bills, Council
Members Mark Levine and Vanessa Gibson will discuss
them further in their remarks, I'm sure.
Additionally, there are issues of inaccessibility and
overcrowding in Housing Court itself. But as we
begin today's hearing, we should not lose sight of
the fact that this project has expanded rights for
vulnerable New Yorkers and made great strides in
leveling the playing field to make New York a fairer,
safer, and hopefully more affordable place for all of
us. With that, I turn it over to my co-chair for
this morning's hearing. Council Member Rob Cornegy

CHAIRPERSON CORNEGY: Thank you, Co-Chair 2 3 Lancman. Good morning everyone. I'm Council Member Robert Cornegy, Chair of the Committee on Housing and 4 Buildings. I want to thank Chair Lancman of the Committee on Justice System and other members of the 6 Committee on Housing and Buildings for joining this hearing on the implementation and expansion of Right 8 to Counsel in Housing Court. Local Law 136 for the 10 year 2017 created the ground-breaking Universal 11 Access to Legal Services Program. This program 12 provides free legal representation to tenants who earn less than 200 percent of the federal poverty 13 level and who are facing eviction in Housing Court or 14 15 termination of tenancy from NYCHA. The Local Law 16 also requires the provision of free limited legal 17 assistance for tenants who earn more than 200 percent of the federal poverty level. Since the start of the 18 19 Universal Access program, evictions citywide have 20 decreased 30.1 percent; 84 percent of the tenants represented by counsel provided through Universal 21 Access have been able to remain in their homes. 22 2.3 Despite these successes, more still needs to be done. Tenants who need legal representation for Housing 24 25 Court proceedings frequently make too much to qualify

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for the program while not making enough to pay for their own legal representation. Representation is limited to Housing Court to NYCHA termination of tenancy proceedings, leaving tenants subject to housing preservation and development administrative hearings and Supreme Court ejection cases without representation. Intake spaces in court lack privacy, requiring tenants to discuss personal matters in hallways and in other open and public areas. addition, due to limited outreach, many eligible tenants do not learn about the program's existence until they are in Housing Court. In this morning's hearing, we're looking forward to learning more about the success and short comings of the Universal Access program. In addition, as we will discuss further by my colleagues, Council Member Levine and Council Member Gibson, we'll be hearing Intro. Number 1104 which will expand the eligibility requirements for Universal Access, and Intro Number 1529 which will improve outreach, allowing tenants to become more engaged and educated about their rights in Housing Court. At this time we're going to hear opening statements from sponsors and co-sponsors of proposed Intro 1104 and proposed Intro. 1592, Council Member

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2 Levine and Council Member Gibson, starting with 3 Council Member Levine.

Thank you, Chair COUNCIL MEMBER LEVINE: Thank you, Chair Lancman, for those Cornegy. excellent opening statements, for convening this hearing, and more importantly for being steadfast allies in the fight for Right to Counsel this term and last term. You know, often when we make policy around here it is difficult or even impossible to show the impact in any measurable way. We don't have that problem with Right to Counsel. Chair Lancman recited some statistics, and today, Community Services Society is out for report that show in dramatic fashion that the law we passed in 2017 has increased the number of tenants with attorneys in Housing Court, has dramatically decreased the number of evictions, that has even led to landlords filing fewer eviction proceedings and most powerfully is already showing that fewer families are entering our homeless system, citing eviction as the cause for their homelessness. This is extraordinary impact, but we are not naïve, and we understand that this program and the tenants that it protects face threats on many front. From landlords who have enacted

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tactics to get around this law by confronting tenants before they have met with their attorney, before they know they have an attorney, intimidating them, pushing on them unfavorable stipultio agreements, again, before they even know they have an attorney, landlords who know that tenants are not represented in the appeals stage and are gaming the system to get to that point when they know that the tenant will not have an attorney. We face the threat of a hostile administration in Washington, which has shamefully refused to increase the federal poverty level, so that fewer and fewer New Yorkers considering the broader economic environment are under the eligibility requirement as established in the Right to Counsel Law. We face the threat of elections next year, and who knows whether the powers that be in the City will share our values in protecting tenants. And so we need to act now. We have to act now. Through Intro 1104, which will expand income eligibility for this program from 200 percent of poverty as defined by the Federal Government to 400 percent. That will cover 90 percent of those who have landed in Housing Court who are facing an eviction. That will cover those people who are in

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need, who wouldn't have the means to pay for an attorney otherwise. This legislation will enshrine in law coverage of our fellow New Yorkers in public housing, in NYCHA, and other government-financed housing. This legislation will cover tenants at the appeal stage so the landlords can no longer game the system that way. Intro. 1529, no less important, will ensure that there is ongoing organizing and outreach to tenants led by community-based groups, nonprofits who have the trust of tenants, who will be in buildings, on the doors, so that tenants know they have this right before they land in court, so they will stand and fight, so they will not be intimidated by the tactics of landlords so they will not sign any unfavorable agreements before they have an attorney by their side to protect them. This is an extremely important package of bills that we call Right to Counsel 2.0, and I am thrilled today that it has over two-thirds of the members of this body as co-sponsors on each bill, a veto-proof majority. Yes, you can wave your hands for that. That does not happen often around here, and we are grateful to our colleagues for this broad support in the City Council. Thank you to all our colleagues who have signed on.

you to my partner in this effort, Vanessa Gibson, and thankyou to Chairs Cornegy and Lancman for convening

4 | this hearing today.

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CHAIRPERSON LANCMAN: Thank you. I'd now like to invite Council Member Vanessa Gibson to give opening remarks. Let me just mention that we've been joined also by Council Member Andy Cohen from the Bronx and the Public Advocate Jumaane Williams.

COUNCIL MEMBER GIBSON: Thank you so much, Chair Rory Lancman and Chair Robert Cornegy. Good morning everyone. You look good in the audience today. Welcome to the City Council Chambers. excited to have all of you here today. I am Council Member Vanessa Gibson. I'm proud to represent District 16 in the great borough of the Bronx, and I know many of you represent the Bronx and other boroughs, and I want to say thank you for being here today. We are so excited about today's hearing, and I thank all of you for joining us earlier at our press conference as we collectively continue to support Intro. 1104 and Intro. 1529. I am honored to join with my amazing colleague and partner in this process, Council Member Mark Levine, for all of his work, his ongoing commitment and honestly, our

relentless efforts to achieve Right to Counsel 2.0. 2 3 Ladies and gentlemen, this has been a game changer, and all of you understand that every movement in 4 society have always been led by the people and not 5 politicians, and I thank every tenant organizer, ever 6 advocate, every member of the Right to Counsel 8 Coalition for your ongoing work. We started this journey in 2014 when the Administration prior to us 10 had only invested six million dollars in civil legal 11 services. 2014 we came up with this idea that maybe, 12 just maybe, tenants could have a right to free legal representation in Housing Court when they face an 13 eviction, and low and behold, many did not believe we 14 15 would be successful. Many probably thought that we were crazy to even think of this idea, but years 16 17 later, look at where we are. Forty percent reduction 18 in evictions across the City of New York. There has 19 been a decrease in the number of cases filed by 15 20 percent, and to date, this Administration has invested 128 million dollars in access to legal 21 services. This is a game changer. The city of New 22 2.3 York, I am so proud led by this City Council, has 24 been the first municipality to enact Right to Counsel to date, and since we started this journey-- because 25

we were first-- you have seen Newark, San Francisco, 2 3 Washington D.C., Minneapolis, and Philadelphia all enact similar measures, and not done yet. Other 4 places like Cleveland, Boston, Los Angeles, and Detroit are currently considering Right to Counsel. 6 So, New York City led the way, because we all 8 fundamentally believe that access to affordable, quality, and stable housing is a fundamental right, 10 and for too long, the scales of justice were not 11 balanced in Housing Court. Most tenants went to 12 Housing Court alone, signing stipulations that they could not agree to, but look at what can happen when 13 we organize and get together with a common goal: 14 15 arming tenants with a free attorney. It has been a game changer. Instead of less than 10 percent of 16 17 tenants having attorneys, now we are closer to 70 18 percent of tenants have an attorney in Housing Court. 19 So, we are sending a message to every landlords that 20 tries to circumvent the process. We see you and we are coming after you. You will not displace tenants. 21 22 You will not harass tenants and think you can get 2.3 away with it, because you know what? You get a 24 lawyer. You get a lawyer, and everyone has been getting a lawyer, and I am proud of that. 25

every, every member of the Right to Counsel 2 3 Coalition, we thank you for being with us since 2014 on that three-year journey when the Right to Counsel 4 was codified in Local Law in 2017. And now today's 5 hearing and the two bills on our agenda as Council 6 Member Levine has said, is to take Right to Counsel to the next level, because we know that work remains 8 We know we have to continue to cover tenants 10 in appeal cases, residents who live in New York City public housing. We need to make sure we cover our 11 12 seniors and those that are making minimum wage that are still working poor. They should have a right to 13 counsel as well. And so I look forward to today's 14 15 hearing. I thank you all for not only your work, but 16 most importantly sharing your story. Most tenants, 17 if not all, have a story and a testimony of your own 18 personal story, and through your own pain you have 19 turned that pain into a plan and a purpose of action, 20 and we commend you for that. So, I look forward to 21 today's hearing. I want to once again thank the Right 22 to Counsel Coalition, one of our biggest champions, 2.3 our former Chief Justice, Justice Jonathan Lippman, 24 thank you for always being with us every step of the way. We appreciate you. And to all of our legal 25

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- 2 service providers, our unions, AARP, DC37, Casa
- 3 | Bronx, Northwest, Goddard Riverside, Catholic
- 4 Migration, Flatbush Coalition, and everybody else.
- 5 Thank you so much and thank you Council Member Levine
- 6 as well as Chair Cornegy and Chair Lancman. Thank
- 7 you all for being here today.

opening statement as well.

CHAIRPERSON CORNEGY: So, as mentioned earlier, we are joined by our New York City Public Advocate Jumaane Williams, who will be having an

PUBLIC ADVOCATE WILLIAMS: I thank you,

Chair Cornegy and Chair Lancman. I thank you to the

Right to Counsel Coalition and everyone who has

brought us here. As a tenant organizer and housing

advocate for over two decades I've seen too many

people facing eviction who are taken advantage of

because they either don't know their legal rights or

don't have the proper legal aid. Here in City Hall

up in Albany [sic] across the borough, we need to

work to continue to secure and protect and expand the

rights of tenants. I remember personally when I used

to go as an organizer it was left up to the opposing

side whether or not someone like me could sit with

the tenant to assist them through the court process.

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More often than not, the opposing side would not allow us to provide any kind of assistance. So, the tenant was left there to fend for themselves. Right to Counsel Bills passed by Council Members Levine and Gibson, while I was a member of the body, were definitely a landmark victory, and I'm proud to support these efforts to expand on that progress, and I congratulate them again for being in the forefront of this. This has been a very successful model for that nation. Eighty-four percent of represented tenants are remaining in their homes, and the eviction rate has declined by over 30 percent since implementation began. Moreover, eviction filings dropped six percent from 2018 to 2019 and have dropped 15 percent since the City started funding expanded representation in 2013. By increasing the income standards, we would allow more tenants to be supported by broadening protections and legal actions outside of the Housing Court system. We can better adapt to both individual cases and systemic injustices. It's critical we do all we can to level the playing field for struggling tenants in the City facing an affordable housing and a homelessness crisis, and these bills are vital in expanding access

to support. It only makes sense that we would 2 3 increase it. From what a dollar could buy, we are now the most expensive we've ever been in this city, 4 and the dollar does not stretch in New York City like it does in other places. So we have to be fair to 6 people who need the assistance as well. Just a few 8 months ago, we put out the worst landlords watch list, and unfortunately, those worst landlords often 10 have much more resources than the tenants trying to 11 fight back for themselves and their neighbors. 12 Advocacy groups around the City are doing good work to organize and support tenants in need, and we in 13 City Hall should expand programs to strengthen these 14 15 efforts through legislation and sufficient funding, 16 and the housing affordable crisis justice can't be 17 decided based on the price tag, and anyone knows that 18 any real affordable housing program must start with 19 preservation, and preservation is the key to 20 affordability and these services that we're providing and trying to expand are a lynchpin in preserving 21 people in the homes that they already have. So, I 22 2.3 just wanted to make sure I added my voice on the 24 record for this, and thank you so much again. 25 looking forward to hearing some remarks.

2	CHAIRPERSON LANCMAN: Thank you. I'll
3	note we've also been joined by Council Member Alan
4	Maisel. Now, we'll hear from our first panel: Randy
5	Dillard, Elizabeth Thompson, Kim Statuto [sp?], and
6	Lloyd Smith.
7	CHAIRPERSON CORNEGY: I think it's worth
8	noting that the format for today's hearing was
9	changed so that we could absolutely hear directly
10	from the people who are most affected by these bills,
11	and to put a face to the suffering that's happening
12	in our city. So, I want to thank you for joining us
13	this morning and for committing to going first.
14	CHAIRPERSON LANCMAN: So, with that, if
15	you'd raise your right hand we could swear you in and
16	being today's testimony. Do you swear or affirm the
17	testimony you're about to give is the truth, the
18	whole truth and nothing but the truth? Terrific.
19	We've got five minutes on the clock each. In
20	whatever order you want to begin is fine with us.

23 ELIZABETH THOMPSON: Okay.

button so you see the red light.

CHAIRPERSON LANCMAN: Perfect.

Just pull the mic close to you, please, and push the

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ELIZABETH THOMPSON: My name is Elizabeth 2 3 Thompson. I live in the Bronx. I live at 2757 Claphlin [sp?] Avenue on the west side off of the 4 I've been in this building for 35 years. armory. Off and on I've been having problems with my 6 7 landlords. Try to accomplish it by myself, it didn't 8 work. I got a Legal Aid lawyer, had to pay 10,000 dollars thinking that was it. With this 1104 Intro., 10 they've been helping me out. Northwest Bronx got me 11 involved with the lawyer, and it's -- Every time I go 12 to the court I have to pay additional money. I doing? I live in a mansion? I don't see it, but 13 it's like constantly I'm being harassed, and I'm 14 15 tired of it. So I'm hoping y'all do this bill, this 16 Intro. Bill and my lawyer definitely will help us. 17 We'll push it because it's wrong. I'm a senior 18 citizen. When I became-- as I'm becoming a senior 19 citizen earlier when I was younger, I was wondering 20 why does senior citizen have so much problems. want my apartment, and if I didn't come up with that 21 22 money I would have been in a shelter. And like I was 2.3 telling them, I'm too old to go to the shelter. not used to sharing a room with anybody. And it's 24 25 wrong for us senior citizen to have to go through

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this. With this Intro. 1104, it should help us fight as many landlord as possible. So, the thing-- I'm hoping y'all would help us push this, not only for me, for all senior-- and veteran that's laying out in the street. My ex-husband was a veteran, and when I applied for social security, think, hey, everything will be alright as I become a senior, but it's not. We need this law pushed. We need help. I will be back if I don't get any help with this. I don't like-- they say I'm a bully, elderly bully, and I'm not going to lie, I am. So the thing is, please push these two Intro. To help us senior citizens to fight these landlords. My lawyer is fantastic. Thank you.

CHAIRPERSON LANCMAN: Thank you.

NAME AND STATUTO: I'll go. Good morning. My name is Kim Statuto. I'm a tenant of 1515 Selwyn Avenue, Bronx, New York Tenant Association. I was a product of evictions, not recently, but 26 years ago, 1994. I was pushed out of an apartment in Manhattan that my mother left me when she passed. So, I know about the trauma and the pain of eviction. I walked home with four children from school seeing my stuff sitting on the sidewalk. Didn't know what to do. What could I do? I'm a product of the shelter

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system, so I know it all too well. Moving forward, there wasn't a right to counsel, tenant advice, nothing. I went to court. I heard three words: the eviction stand. I didn't know what it meant in 1994, and I found myself in the street. Twenty-six years later, I'm in the Bronx. September 5<sup>th</sup>, 2018, I woke up to no gas. Not something I did. Gas was shut off by Con-Ed due to illegal piping done by my landlord. Forty-seven units were put in jeopardy for two years without knowledge. There was a leak, and thank God it was a leak and it was caught, because I might not be sitting here to testify today. Fourteen months we fought due to help of CASA, and the tenants in 1515 Selwyn. I knew nothing about Right to Counsel, funding right to counsel, none of that. didn't even know where to go. We woke up to no gas and lies from the management and landlord. CASA came in, educated us, helped us find a path to take the landlord to court. What did that do for us? helped us get a 25 percent abatement on our rent. helped DACR give us a building-wide rent reduction. It helped the landlord sign into stipulation, no NCIs, no IAIs for 30 years for the tenants on the court case. None of that could have been possible

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without educating tenants, because I didn't know none of that. We stood there with no answers. Elected officials, CASA and tenants stood with us in that long, hard journey fighting for gas, let alone the 500 HPD violations that was on this building before all of the gas situation started. Vanessa Gibson was one of them that was a staunch person standing there fighting with us in the cold winter, holidays. gas to cook. We were given a 10-dollar hot plate and said, "Do what you got to do." We are still in court with this landlord, but we are not giving up. here to say 1529 is important. An educated tenant is a tenant with power. I needed that power, and I had organizations like CASA to guide us, to help us, to understand what our rights were, to let us know that it was okay to take this landlord to court, not because we owed rent, but because we were being denied services promised to us, promised to us, and leases. Took them 14 months to get this landlord to his knees. My landlord is listed as number four on the worst tenant landlord list. How does that make me feel after living there 26 years? It doesn't make me feel good, but I have people that help me

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organize, fight, and show me that I do have power as a tenant. Thank you.

CHAIRPERSON LANCMAN: Please-- thank you very much. Please no clapping or shouting. Make it easier for everybody to get a chance to be heard today. Sir?

RANDY DILLARD: I'm Randy Dillard, and I'm a CASA leader, and I'm also with the Right to Counsel, and I'm also on the Steering Committee of the Right to Counsel. And as Mark and Vanessa had stated earlier, this has been long fight, a fight that they said that we couldn't do. I'm a single parent with five kids who went through court for two and a half years, but I was blessed to have a lawyer. I know what effects that it has on my kids. My daughter was an A and B student, and she dropped to a D and F student because she thought that she was going into the shelter. When I went through the court system, it was 90 percent of the landlords had lawyers. Because of our fight with the Right to Counsel, now 84 percent of the tenants have lawyers in Housing Court, and evictions have went down 41 percent, and there's not been enough filings for evictions also, and the shelter entries have went

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down since we have started this fight for the Right to Counsel. It shows that the Right to Counsel and what we started out in this fight earlier, it shows that it works and it keeps families in their homes. My landlord was a slumlord, and when I go to the restroom, I had to hurry up and do what I had to do because the bathroom over top of me would come down-whatever they did up there would come down upon me. We had to put garbage bags up in our bathroom. electric sockets was hanging out and the water could get into the electric sockets and could start a fire. These are the conditions that me and my family lived under, and I wished that we had 1529 to where someone could come in and tell me and my family and the rest of the tenants that we don't have to live like that, and you don't have that. We also found out that 54 percent of tenants do not know that they have a right to this counsel, to have lawyers in Housing Court, and they are going into the shelter system. shouldn't have to allow families to live as I have lived and to live as Kim has lived, and it's a shame that before this panel, that we cannot get this bill passed, because these are people's lives, children that do not have counsel. Can't nobody- didn't

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nobody come and talk to my kids and tell my kids it's going to be alright. I had to tell them that, and they didn't have no faith in me to tell them it was going to be alright, because every other month I'm in court. So what do you think other families go through? And I don't think that this body should say that it's too much money. What price would you put on your child, your daughter? You have to think about that, and this has always affected people of color in our neighborhoods. They come in. They want to push us out, and they want to bring an income in higher than what we paid. Our income is at least 29 to 30,000, and they want to bring an income in from 60 to 80 up and push us out, and then we don't have no attorneys to defend us when we go there for what these landlords do to us? No one, no human being should live the way that we live, and with 1104, the income level from 200 to federal poverty level is to 400, approximately 56,000 to 71,000 households in this income range sued in Housing Court each year. More than one-third of tenants which between 200 percent to 400 percent experience household hardship that indicate that they are a risk of eviction, such as being threatened and evicted and falling behind on

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their rent and moving in with other people. Did
y'all just hear what I just said? Fifty-six to
71,000 people, that don't make sense. Thank you.

CHAIRPERSON LANCMAN: Thank you. Sir?

LLOYD SMITH: I shall live in the present, past and future. This spirit of old tree [sic] shall live with me. I am Lloyd Smith, and I'm here to testify in favor of passing Intro. 1104 and Intro. 1529 to expand the Right to Counsel Law. Ι'm a rent-stabilized tenant in the borough of Brooklyn in the village of Flatbush where I have lived for upwards of 50 years. It is important to me to remain in my home, because with gentrification housing is a commodity. Rents are sky high. Schools and subways are crowded. Too much people in too little space. If a tenant like me is facing eviction, having a right to a lawyer is key to being able to stay in my Right to Counsel is important to me because my experience with eviction and Housing Court, landlord harassment and needed repairs that we never ever get. I have faced harassment to the hills [sic]. put notices of our meetings on the wall, the landlord will take them down and tell us we have unpaid rent. Most times we do not. They'll take us to court and

the landlord would not even come to court. What is		
that? He needs we need money to pay our rent. If		
we go to court, most people in my building, if they		
don't work, they don't get a penny. How is that		
fair. Intro. 1529 will require the City to refund		
the tenant organization. As a member of FDC it is		
important to me because our lives and livelihood		
depend on the Right to Counsel. As a tenant leader I		
saw many tenants going to court for the first time.		
They didn't know what a docket number was, far more		
to find it. Where could we and where should you all		
help us in this regard? The City can and should do		
more to stop evictions. As a tenant in New York City		
I urge my Council to pass the Intro. 1104 and 1529 by		
June so that the people have the Right to Counsel and		
use it to defend themselves. I must remind you all		
that housing is still a human right, and we must		
fight, fight. We thank you, ladies and		
Gentlemen.		

CHAIRPERSON LANCMAN: Thank you all for your testimony. I know that we have some questions from some of the members. Council Member Levine?

COUNCIL MEMBER LEVINE: Quickly. We would not have passed Intro 214 last term if it had

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not been for tenant leadership. I'm just in awe of the organizing power of this movement, and your presence here today is meaningful, and hearing from you first I think sets exactly the right tone of the movement. We're here today because we need to expand and strengthen this law. I wonder if any of you can touch on the fact that there are tenants today who are clearly struggling economically, who are just above the income cut-off which has been mentioned for a single adult earning minimum wage-- could be below their annual salary. Can any of you talk about those tenants who are left out? Please?

Health and Hospitals, a lot of us only get paid

twice a month, so a lot of us are in that wave length
of not having the money on time to pay our rent the
first of that particular month. So that's where the
landlord stared picking at me, because I couldn't pay
it the first. I have bills, not only— not bill that
I go out and buy clothes or anything like that. I pay
might light and the gas and pointed things we need to
survive. I don't have all that— I don't' have all
that SS [sic] money, and the things that— repairs
that I ask for him to do, they will partially do some

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of those repairs and don't double-check and make sure it's correct. So a lot of those things we're going back and forth to court. You do what you're supposed to do right, my rent is not paid on exactly that date, but my rent is paid before the end of the month. So, this I call harassment, and the thing is we have a lot of people who have good jobs that can't pay a certain amount of rent in the shelter. My friend, she's a nurse. The judge says that she could go back into the apartment. The landlord told her, "No, I don't care what the judge says, I don't want you in my building." So what is that? He's not going to follow the rules and regulation of what the court says. So, with this bill we have somebody to help us to fight that particular landlord.

COUNCIL MEMBER LEVINE: Yes, and I'm going to pass it off to my colleague, Council Member Gibson, but you pointed out examples of working class New Yorkers who thankfully not unemployed, but they're not rich and it's still a struggle to pay the rent, and those are the people we need to reach through Intro. 1104 which would cover people who are just above the current cut-off how need help, and our city has that obligation, and we want to enshrine

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2 that into law through Intro. 1104. Thank you again
3 to this panel. Thank you, Mr. Chair.

CHAIRPERSON LANCMAN: Thank you. Council Member Gibson?

COUNCIL MEMBER GIBSON: Just one question. I echo the sentiments of Council Member Levine. If not for your support, we would not be here today. So I thank you for sharing your story, but really about how this affects many of the tenants that we may know and those that we may not know as well. I just had one question to the panel. The bill that we are talking about on today's agenda focuses on the power to organize, right? It's a fundamental, you know, aspect that we believe has been successful. When tenants organize, when you form tenants' association, when you empower tenants with knowledge and education on their rights as a tenant, you can transform their life. And so I believe that this is the right way to go. I just wanted some of your thoughts on what you would like the City Council working with the Administration to do when we talk about the power to organizing. What would you like to see? Randy, I believe it was you that cited a majority of New Yorkers that are eligible for Right

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to Counsel today are not aware that they're even eligible. So how can we be creative in our approach to really share information to New Yorkers about the Right to Counsel Law?

RANDY DILLARD: Tenants are hard. They don't know opening their doors when people come around, but if you have an organizing in your community that they know about like CASA, Flatbush, Coalition, Carter [sic], that they know that's been out there fighting for them. They will open their door for them. and what we would like for them to be able to come out there and reach those tenants in them buildings that they haven't been organizing in to organize in the zip codes to let them know that they have right, not to say to the landlord, "No, I'm going move out," or "I'm going to get the money," but to say to that landlord, "No, take me to court. I got an attorney."

much. We appreciate your testimony. Thank you for kicking off this hearing with perspective of the tenants. Now we're going to call our next panel.

The Office of Civil Justice has a few members, a few representatives, but whoever is going to be

looking for green, you know. Okay. I want to thank

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the two Chairs, Councilman Cornegy, Councilman 2 3 Lancman, the two sponsors, Councilman Levine and Councilperson Gibson. And it's a delight to be-- you 4 really just heard from the people who really matter in this issue, but I'm happy to add my voice. I come 6 7 here to support Intro. 1104 and 1529, which will 8 serve to expand the impact and reach of New York City's groundbreaking Right to Counsel Law. My whole 10 life has been about fairness. That's what I did in 11 40 years in the court system, and I am very proud of what we've done in here in New York in access to 12 justice, what you all have done in New York. You 13 14 know, I go around the country speaking about this 15 issue, and I'm proud as hell to talk about all of you 16 and your accomplishments in making this city a fair 17 and equitable place. I believe the Right to Counsel 18 bill represents the biggest gain in access to justice 19 in generations in this country, and I mean that 20 literally. I'm proud to have supported the adoption of that law in 2017, and halfway through the phase-21 22 in, we're doing quite, quite well. You've heard some 2.3 of the numbers, 84 percent represented. People who are represented are able to stay in their homes. 24

Evictions are down 80 percent. Housing Court being a

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place today where everybody gets their day in court, not just people with resources, and we've reduced the entry into the homeless shelters because of this new law. as the former Chief Judge, as someone who's in the court system again for decades and decades, I understand how this system works and how difficult it is to navigate the system for a layperson, and I am painfully aware of the continued justice gap in this country and in this city too as well as we've done. Do you know more people not only in New York but around the country are turned away from legal services than are able to get them? In this City of New York, in this country, more people are turned away than get legal services for the poor and the disadvantaged. I'm delighted with the money that we've given to this effort, 100 million dollars from the state courts that I'm very, very proud of, all of the money that the City has put into this effort. do have a momentum. We have changed the landscape on access to justice, and it's gone a long way to show that the scales of Lady Justice have to be and are exquisitely balanced, but funding is not enough. We're talking here about the necessities of life, the basics of life, the roof over someone's head.

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could be more important? The answer is nothing could be more important. We've led the way and now is the time to fill in the gaps. 1104 is so important; extends up to 200 to 400 percent of the poverty level, and that means the average person. You know, people who are too high for legal services, legal aid, and yet, can't afford a private attorney. has to change, and the functional equivalent of evictions. We have administrative hearings. You have appellate cases, and believe me, I know. I sat in the appellate courts my whole life. You can't leave people and just say, "Oh, you're represented," and that's it. Well, it doesn't end in Housing Court. And Intro 1529 equally important, supporting community organizations to do outreach and advocacy and make people aware and empowered. It is critically important. We want to reach out. You can avoid half of these cases before they even get to the case. The courts, you can avoid these informal evictions where people don't know what's happening and they're victims before they turn around. Others have followed our lead, and we're proud that San Francisco and Newark and Cleveland and Santa Monica and all the rest. Some of them have even gone

1104 and 1529. Thank you.

2	further than we have. Well, we have to continue to
3	lead the way. We have to have New York City be the
4	beacon around the country, the shining light for
5	access to justice. That's what you've all done.
6	That's what we have today. That's what we have to
7	continue to be. We have to be sure that justice is
8	not just about the amount of money in your pocket or
9	the color of your skin. Can't be, justice is
10	something that goes back to biblical times. Justice
11	Justice shall you pursue. This is what we do each
12	and every day in the City, and I'm so happy we've
13	come this far. We have further to go, and where we
14	need to go is that each and every day in New York
15	City the ideal of equal justice is a reality in our
16	city and our home, and that's why I support Intros

CHAIRPERSON LANCMAN: Thank you, Chief

Judge. And I'm sure the Chief Judge is aware, this

week portion was Mish Fatim [sp?], so very, very good

time. Judge Cannataro?

CHIEF JUDGE LIPPMAN: The other Chief Judge.

24 CHAIRPERSON LANCMAN: The other Chief

25 Judge.

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## ADMINISTRATIVE JUDGE CANNATARO:

Definitely not the Chief Judge. Good morning. I too
would like to thank the Committee on the Justice
System and the Committee on Housing and Buildings,
Chairs Council Member Lancman and Council Member
Cornegy for the opportunity to voice my support for
1104 regarding the expansion of Right to Counsel
eligibility from 200 percent of the federal poverty
level to 400 percent. By way of introduction, my
name is Anthony Cannataro. I am the Administrative
Judge of the Civil Court of the City of New York. In
that capacity I am responsible for the day to day
operations of the Civil Court including our Housing
parts which are widely referred to as the New York
City Housing Court and which are presided over by
approximately 50 judges working in seven courthouses
around the five boroughs of the City of New York. We
hear more than 200,000 housing-related cases in our
court each year. The mission of the Civil Court
overall is to provide timely and effective justice to
everyone who comes before the court regardless of
their economic status, background or personal
circumstances. These goals are put to a test on a
daily basis in the Housing Court where many

litigants, usually tenants, tend to be often low-2 3 income with limited English language proficiency and in need of competent legal advice and representation. 4 Almost all of our housing parts are notorious for their extremely high case volumes, tight timelines 6 and the challenge inherent in adjudicating cases 8 involving an essential of life, that is safe, affordable housing within the framework of a 10 complicated set of state and local rent regulations. 11 The introduction in 2017 of the Right to Counsel 12 program then known as Universal Access for tenants with incomes below 200 percent of the federal poverty 13 level has had a positive impact with respect to all 14 15 of those operational challenges that we face. the court believe that an expansion of eligibility 16 17 for those services to 400 percent of the poverty 18 level would produce even more beneficial results. 19 The availability of lawyers for tenants in Housing 20 Court in the housing cases makes it possible for our court to focus on what it does best, resolving 21 22 substantive legal disputes presented by competent 2.3 attornyes without the need for judges to take on an advocacy role from the bench in order to reach just 24 Since the introduction of the Right to 25

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Counsel program in cases involving some of the neediest litigants, both sides of these disputes now have the benefit of competent legal representation and are able to present relevant and meaningful legal arguments to the court. As a result, judges in these cases no longer find themselves explaining court procedures or lecturing on complex legal issues for the benefit of one unrepresented party; thereby, helping judges to maintain the neutrality and fairness that lies at the core of our justice system. Not only does the Right to Counsel free our housing judges to focus on substantive legal merits of their cases, it helps them do so more efficiently. Since the introduction of a Right to Counsel program, default judgements in the Housing Court have dropped from 35,130 in 2016 to 23,146 in 2019, approximately a 35 percent decrease. This in conjunction with the rise in the number of substantive motions, such as motions to dismiss or summary judgement motions, relate that we have a shift in focus from procedural mishaps to substantive legal issues. as a practical matter, the amount of work that our judges are doing hasn't' changed meaningfully, but the types of issue they're called upon to resolve show that we are now

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dealing with the merits of cases at an earlier point in the process leading to shorter case durations and more effective delivery of justice. Introduction of the Right to Counsel has not been totally without its The sudden arrival of a new core of challenges. attorneys for tenants into the existing culture of our mostly landlord attorney courthouses did lead to some initial problems relating to civility and professionalism. Programs for practitioners were held on these type topics in courthouses, and some of the same dispute resolution techniques that we use to resolve cases were actually applied to disputes between attorneys with surprisingly good outcomes, and these cultural challenges have significantly improved over time. One remaining and persistent challenge is the physical space constraints present in our courthouses. Even before Right to Counsel our city-owned courthouses were overburdened and were not built in a way well-suited to the needs of a highvolume court. Now, with the introduction of new tenants' attorneys who need space to do screening and consultation, that capacity is further strained. expect that if there is an expansion of the Right to Counsel we will experience even greater strains on

2 our physical space, and we are looking forward to

3 working with the City to increase that capacity.

4 Overall, regardless of the challenges presented, we

5 | in the Civil Court are supportive of any plan that

6 | increases the availability of counsel to this very

7 embedded group of litigants. Thank you.

CHAIRPERSON LANCMAN: Thank you. Mr.

Dressler?

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JORDAN DRESSLER: Thank you, Chair, and good morning to Chairs Lancman and Cornegy and the other members of the Committees on the Justice System and on Housing and Buildings. My name is Jordan Dressler and I am the Civil Justice Coordinator for New York City. In that capacity I'm honored to oversee the City's Office of Civil Justice which is a unit of the New York City Human Resources Administration and Department of Social Services. am joined today by Erin Drinkwater who is Deputy Commissioner of Intergovernmental and Legislative Affairs for the Department of Social Services. start, I would like to thank the City Council for its leadership and its partnership in the area of improving access to justice in our city, which is exemplified by the Council's championing of and

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support for New York City's historic tenant's right to counsel law and for OCJ's implementation of the law through our Universal Access initiative, which is the main focus of my testimony today. initiative is a key component of our efforts to close the justice gap for New Yorkers facing eviction and housing instability and is the United States' first and largest program to provide legal services to all tenants facing eviction. Providing legal services for New Yorkers in need, in particular legal services for tenants, is a critical part of HRA's efforts to advance our priorities of combatting income inequality and poverty, addressing homelessness and making New York City the fairest city in America. Expanding access to legal services for tenants facing potential eviction is not only a cost-effective and commonsense response to New York City's homelessness challenge, but it promotes a fair and equitable justice system, particularly in the City's Housing Courts where tenants under threat of eviction have long faced an uneven playing field where the vast majority of landlords have been represented by legal counsel, but most tenants have not. Our commitment to access to justice for tenants is reflected in a

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substantial increase in mayoral funding for these critical services. Mayoral funding for tenant legal services programs including Universal Access is approximately 128 million dollars for Fiscal Year 2020. By comparison, mayoral funding was only six million dollars in Fiscal Year 2013. Looking ahead to Fiscal Year 2022, when Universal Access is expected to be fully implemented, a projected 166 million dollars in mayoral funding annually is expected to provide free legal services in approximately 125,000 cases per year to 400,000 New Yorkers, with access to free legal services for all tenants in eviction proceedings in Housing Court and in NYCHA termination cases. I want to emphasize the historic and unprecedented nature of New York City's support for tenant legal services. In August of 2017 New York City made a commitment to every tenant facing eviction in housing court and public housing administrative proceedings that they would face this potentially life-changing legal challenge with the legal help and guidance they need, and today other cities are following our lead. Council Intro 214-a, now Local Law 136 of 2017, mandates that the City provide access to legal services for every tenant

facing eviction in New York City Housing Court and at 2 3 administrative proceedings at the New York City Housing Authority, with full legal representation 4 available to households at or below 200 percent of Federal Poverty Guidelines which are approximately 6 7 25,500 dollars annually for a single person and approximately 52,000 dollars for a family of four No 8 more than two years later, the landscape for access 10 to justice for tenants, in New York City and 11 elsewhere, has been transformed, and for the better. Since New York City's enactment of Universal Access, 12 Newark, San Francisco, and most recently 13 Philadelphia, and Cleveland have enacted tenants' 14 15 right to counsel legislation that resemble New York City's, and other cities including Boston, Los 16 17 Angeles, and Washington, D.C. are exploring their own 18 tenant legal services initiatives. Here in New York 19 City, we have made substantial progress in bridging 20 the justice gap for tenants facing potential eviction from their homes and neighborhoods, and these 21 efforts, in which OCJ has partnered with over a dozen 22 2.3 nonprofit legal services organizations, many of whom have representatives here-- and I'm sure you're going 24 to be hearing from them later. I do want to 25

CHAIRPERSON LANCMAN: If you need more time, it's okay.

JORDAN DRESSLER: Thank you. 2019 marked a milestone. It was the first time we served over 100,000 New Yorkers in a single year. And in fact, as of June 30th, 2019, over 350,000 New Yorkers had

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received free legal representation, advice, or assistance since the start of the de Blasio Administration in 2014 through our legal services programs. When lawyers have represented tenants in court, they have been successful in preserving the homes of thousands. In Housing Court eviction cases resolved by OCJ's legal services providers, 84 percent of households represented in court by lawyers were able to remain in their homes, not only saving thousands of tenancies, but also promoting the preservation of affordable housing and neighborhood stability. As New York City dramatically increased its investment in legal services for tenants, we have seen a reduction in residential evictions. And today, we announced that residential evictions by marshals declined more than 40 percent since 2013, with approximately 17,000 evictions in 2019 compared to nearly 29,000 evictions in 2013. In 2019 alone, evictions decreased 15 percent, the largest singleyear decline since Mayor de Blasio signed the Universal Access program into law. In Housing Court, the uneven and unfair dynamic that left so many tenants unrepresented by counsel is steadily changing through the implementation of Universal Access.

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the last quarter of Fiscal Year 2019, 32 percent of tenants, one in three, appearing in Housing Court for eviction cases were represented by attorneys in court. This is a substantial increase from the representation rate for tenants of one percent in 2013 as reported by the State Office of Court Administration. And with these encouraging results, we are now looking towards the future as we continue our phased implementation of the tenant's right to counsel law through Universal Access. For Housing Court eviction proceedings, OCJ is establishing Universal Access through implementation by ZIP code, identifying neighborhoods across New York City where eviction and displacement risks and pressures are acute, and focusing first on these communities. rollout is now underway, and currently, all lowincome tenants facing eviction proceedings in Housing Court in twenty-five ZIP codes across the City have access to free full legal representation, accessible in court and in the community. We've seen a substantial impact in the communities in which we have implemented Universal Access, whereas the legal representation rate for tenants appearing in Housing Court to face eviction cases was 32 percent citywide,

the rate was 62 percent for tenants in the targeted 2 3 Universal Access ZIP codes. My written testimony, which has been submitted, also touches on our 4 forward-looking work with NYCHA administrative 5 proceedings. We have instituted on-site legal 6 services access at NYCHA's offices in Brooklyn and Atlantic Avenue focusing first on senior heads of 8 household, and also our work with the court in 10 partnership, and we appreciate that partnership in 11 instituting a plain language notice of petition that includes a legal services hotline that is now 12 available Monday through Friday 9:00 to 5:00 with 13 live call-takers able to provide information and 14 15 access to legal services. So, with that, I just want 16 to touch on the legislation briefly and contextualize 17 this and say the following: Earlier this year, the State issued its Fiscal Year 21 Executive Budget 18 19 which included devastating cost shifts to the City 20 and HRA. The City and HRA are currently facing a 1.1 billion dollar cost shift for Medicaid as well as an 21 additional five percent cut to TANF and EAF on top of 22 2.3 a 10 percent cut last year for TANF, and a 10 percent cut for EAF previously, resulting in a new 68 million 24 dollar annualized cost and about 102 million dollar 25

justice for people in need.

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impact in Fiscal Year 20 and 21 combined. 2 3 appreciate the support of the Council to prevent these cost shifts and cuts from being enacted in the 4 final State budget. We look forward to continuing the conversation concerning these local law proposals 6 once we've worked through these potentially devastating cost shifts and cuts from the state. 8 Thank you again for the opportunity today and thank 10 you again for continuing to work with us in 11 partnership. I look forward to continuing to make 12 New York City a national leader in ensuring access to

CHAIRPERSON LANCMAN: Thank you. You're not testifying, right? Okay. Let me start with a softball of sorts to Judge Cannataro. You know, when this was passed, a lot of people who were in opposition were concerned that having all these lawyers running around would muck up the process, clog up the courts, things would grind to a halt, and if I understand your testimony correctly, you're telling us that it's actually made the administration of Housing Court more efficient and more equitable. Could you just explain that to people who might intuitively think the more lawyers you get involved,

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2 the more complicated and the more drawn out and 3 inefficient things are going to be?

ADMINISTRATIVE JUDGE CANNATARO: Not really a softball, Mr. Chairman, because it's yes and It is, as I said, definitely true that there's a general feeling among our judges that having lawyers on cases frees judges to worry about and to think about the things that are really important in the All too often unrepresented litigants just don't know what arguments to make to the court that are legally relevant and meaningful and persuasive. So, in terms of if you're talking about the administration of justice from the bench, how the wheels turn and how quickly they turn, this is a net positive. Lawyers tend to make legal cases go better, common knowledge notwithstanding. It is, however, true as I mentioned towards the end of my remarks that we've added now additional people to our courthouses, and to the extent that you suggested that maybe our hallways are more crowded, our courtrooms have become somewhat more chaotic places, that is also true, and we need to figure out a way to reconfigure our spaces to allow the important work that the attorneys attached to these programs do

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while still allowing us to do our core functions as a court, and that has proved to something of a challenge for us.

CHAIRPERSON LANCMAN: Let me mention we've been joined by the Majority Leader, Council Member Laurie Cumbo, as well as Council Member Mark Gjonaj from the Bronx. Chief Judge, if you could maybe just briefly tell us where this all fits in, with I know what has been—you had so many initiatives as Chief Judge, but I'm going to go out on a limb and say your main initiative, which sometimes have been referring to as a civil Gideon, the recognition that certain kinds of cases are so tremendously impactful in people's lives that the government should consider their access to legal services to defend their rights in those cases as being as important as providing indigent criminal defendants the right to counsel.

CHIEF JUDGE LIPPMAN: I think it fits in dramatically. I think the point is that the criminal cases, and we all know the seminal case of Gideon versus Wainwright; everyone gets a lawyer. It's not perfect, you know, in its implementation and its funding. It's not perfect, but there's a

constitutional flaw that people get a lawyer if they 2 3 need it. In civil cases we've never had that. 4 if you look at the recent cases in the Supreme Court of the United States, it is unlikely that we're going to get that through a decision by the U.S. Supreme 6 Court in the near future. Maybe down the road, yes, 7 8 not tomorrow. So, how does that happen? It happens in a number of ways: policy, statute, constitution. 10 Constitution, again, Supreme Court not ready to do 11 that, but look what you've done here in New York in 12 terms of policy and statute. Look what happened once this-- this is the first true Right to Counsel bill 13 in the United States of America, the only one, and 14 15 since that, look what it sparked in places around the country. And we can get to the day when you have a 16 17 civil Gideon, but it's by step by step. It's by 18 leadership. It's by innovation in different 19 localities. It's a thousand flowers blooming, and 20 they flower brightest here in New York. So I think that what we've done here, what you all have done is 21 22 lighting a fire. There's a momentum in this country. 2.3 Talk about all the problems nationally that we all complain about, there's a momentum. Criminal 24 justice, look what you all did with closing Rikers 25

As long as providers can continue to work with

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us to increase their capacity. We're working very closely in partnership with our providers to ensure they have the funding they need, that they can pull together the staffing that they think is necessary to bring these services to thousands of New Yorkers.

The answer is yes.

CHAIRPERSON LANCMAN: So, one of the concerns I've heard is that the—there—in the effort to roll out Universal Access, and we're going to get more into details on that I'm sure at the budget hearing coming up. But that there might have been as a result a drawing away of the resources that might have otherwise been available in the zip codes that are not—have not been included in the roll out. So you've got 25 zip codes that are covered now. Have you observed— and we'll hear from legal services providers and tenants later, but have you observed a decrease in the availability of legal services in the non-25 zip codes?

JORDAN DRESSLER: I cannot imagine how that could be so, given that we've moved from a place where six million dollars was available citywide to a 20-fold increase where 128 million dollars is available citywide. Universal Access and the zip

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code-specific implementation is a part of the increase in legal services, but over the years we've increased legal services citywide, and in fact, most recently worked with the legal providers to craft the contracts and craft the program model such that they are more empowered and more equipped to say yes to cases where there might be challenging legal issues or a vulnerable tenant or both where they want to be in a position to provide full legal representation and they're not sort of ham-strung by those contracts, those very specific contract requirements and might need to say no. So I think that put us in a very successful place to allow providers to offer legal services to those in the 25 zip codes. will have access, even though that side, those zip codes, they may well have access subject to provider capacity.

CHAIRPERSON LANCMAN: One of the things that we noticed, I think, in reviewing the first two annual reports is in year one there— the largest group of— category of tenants who were helped were those who were below 50 percent of the federal poverty level. But in year two, I think in four out of five boroughs they— category of tenants that

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received the most assistance were those earning between 51 percent and 100 percent of the federal poverty level, the upper half of poverty. And not that anyone is less worthy— we're talking about poor people here, that's why we're supporting this— but is that the result of any kind of conscious strategy choice that originally the focus was on the poorest of the poor, and now it's changed?

JORDAN DRESSLER: No, in fact, we'd have to go back and take a look. We've seen a number of trends year-over-year that we want to keep an eye on. Most are quite positive, but there's certainly descriptive. For example, the single largest group in terms of increases year-over-year from an age perspective was seniors 55 and older facing eviction that the number of seniors served year-over-year increased by, I think, an access of 60 percent. So, we see a number of trends in the data and we continue to look at everything. There was no specific change at or below the 200 percent level. So, we'll have to take a second look there.

CHAIRPERSON LANCMAN: I have one last question for you, and then I do have another serious question for Judge Cannataro. In the first years'

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report about half the households served that were at or below the 200 percent of the federal poverty level receiving ongoing public assistance at the time they received the legal services. In the second year's report, the percentage of households was 40 percent, and then both the actual number and the percentage of total NYCHA households receiving public assistance benefits during the pendency of their cases also dropped from the first year's report to the second. So, to what extent does the office, does HRA more broadly the city connect people receiving legal services with other benefits they might be available to? Is there any effort to while you have people in that legal proceeding to make sure that they're getting all the benefits that they're entitled to in other areas?

JORDAN DRESSLER: There is, whether it's through OCJ staff at the courthouse or RAU, meaning rental assistance unit, part of HRA at the courthouse. Legal services providers themselves are of the making referrals to HRA for connection with benefits, emergency benefits and ongoing benefits. There are those pathways to connecting eligible

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2 tenant potential clients with the services-- sorry,
3 the benefits that they're eligible for.

CHAIRPERSON LANCMAN: And then Judge

Cannataro, we know that Universal Access doesn't

provide representation in the HP cases, the regular

Housing Court cases. Would it be beneficial to the

administration of justice and the court system for us

to provide legal representation to those in those

cases?

ADMINISTRATIVE JUDGE CANNATARO: Short answer, yes. Somewhat longer answer, I think-- you know, there are a lot of areas where this program does not provide counsel, and I think one of the things I heard maybe Mr. Levine say is that there is no continuing representation through the appeals process in these cases, and selfishly as the person who is responsible for the Civil Court, I would like to suggest to you that you expand first into HP before you protect these decisions on appeal. think if you were to really consider securing the benefits of this program that you've created, that maybe you would want to go into the appeals area before you branched out into different case areas. So, yes, but maybe down the road.

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2 CHAIRPERSON LANCMAN: That's very
3 helpful, because we might end up having to prioritize
4 and make choices. Council Member Levine, questions?

COUNCIL MEMBER LEVINE: Thank you, Mr.

Chair. To Judge Lippman, can't overstate what it

meant to have you as a moral leader on this issue,

well really, for decades, but certainly during this

legislative fight last term. It just added so much

weight to the argument of what the definition of

justice is. So I'm not sure I have a question of

you, except I want to acknowledge what you have meant

to this movement and what your presence here today

means to us. So, thank you.

CHIEF JUDGE LIPPMAN: Thank you. I greatly appreciate it. Thank you so much.

COUNCIL MEMBER LEVINE: Thank you as well.

And Judge Cannataro, I'm not sure we've ever had your presence in one of our hearings before, so it means a great deal to have you here. And you have embraced Right to Counsel with passion from your first day on the job, and it's helped make it a success, and we're very grateful for that as well. You did acknowledge the space crunch in some of the courthouses. I think it's particularly bad in the Bronx, Brooklyn, and

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courthouses?

Staten Island, but I would welcome your assessment on that, and you did also touch upon plans to fix that, some of which are going to require new construction which we know takes time, but could you perhaps offer us some additional insight into the timing of expansion and the space you need in these

ADMINISTRATIVE JUDGE CANNATARO: first of all, thank you for your comments about how we've worked with the Right to Counsel program, and I believe you're right, and we'll continue to work as closely with all the providers and OCJ as we can to make this a success. You identified two courthouse-you listed three, but you identified two that I spend a lot of my time worrying about, and that's our Housing Court in Bronx County and our Housing Court in Brooklyn. They are the two busiest and two of the most over-crowded. And in the case of Brooklyn, probably one of the most very difficult to navigate that you could look for anywhere in the country. OCA working with the Department of Citywide Administrative Services did create a plan to move our housing operations to the County Courthouse at 851 Grand Concourse in the Bronx, which has more square

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2 footage, but would require some construction.

Unfortunately, that plan would originally look to us to maybe a six to ninth-month construction project due to problems beyond really anyone's control. turned out to be a much more involved construction project, and as a result had to go back to rebidding and re-evaluation, and I'm very sorry to report that the progress on moving housing operations to 851 Grand Concourse seems to be stuck in the mud a little bit. We are constantly talking to DCAS about how we can move that forward, and I know Chief Administrative Judge Marx [sic] and I just discussed this about a week ago about, you know, now reaching out to members of the city government to sort of light a fire under that program because it is a desperately needed most. And to be totally frank, moving to 851 Grand Concourse does not solve all of our space problems. It just relieves the problems that we have. Contrast to Brooklyn where we are planning a whole new facility for the entire civil court, both the housing parts and the general civil courts in the Brooklyn Municipal Building. The only thing I have to say about that, I've seen plans.

looks like it's going to be a very beautiful space,

2 but again it's slow to start and to my knowledge we

3 haven't "broken ground" on that construction yet.

4 When we do, we anticipate it should take somewhere

5 between 24 to 30 months to actually move into the

6 space. So we're hoping that construction starts

7 very, very soon.

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COUNCIL MEMBER LEVINE: Well, it is extremely frustrating that it's taking so long, and there's a lot at stake. It's the smooth functioning of this program. So, perhaps, Mr. Chair, -- and I don't know if Council Member Cabrera is still here, but we could have a future hearing where DCAS appears so that we can question them directly on the pace of this work which is just-- it's a question of justice ultimately that there be adequate space for private consultation between attorneys and their clients and the general smooth operation of the court system. And just one more question for you, Judge. going to be many cases where the tenant doesn't-- is not fluent in English. It's an immigrant city. that's what we would expect. And where the attorney may not speak the language of the tenant they're representing. How does the court system deal with

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2 that? Do you feel that at this point you have 3 adequate translation services for such cases?

ADMINISTRATIVE JUDGE CANNATARO: We have three kinds of language access programs or modalities. We use staff interpreters for some of our more commonly spoken languages in the courts. They are on salary. They are court employees. works pretty well in counties like New York County or even Bronx County where we only run into maybe three or four commonly spoken non-English languages. Contrast that to Queens where there is just an explosion of different languages to be dealt with it, and for situations like that we also have contracts for contract interpreters to come in and work with us. And we also use something called the language line, which is in all fairness, our last resort, but translation services that are available telephonically. It is a challenge not only getting the funding to hire all the interpreters that we need in our courts which is an internal budgetary issue, but quite frankly holding on to those interpreters. They tend to move on to other things, sometimes even within the court, and once the vacancies are created they do take a while to fill. So language access

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continues to be a challenge. However, we are working
every day to make sure that all the vacancies that we
have for staff interpreters and contract interpreters

5 are filled as quickly as they can be.

COUNCIL MEMBER LEVINE: I appreciate that, and again, appreciate your dedication to this program and for being here today. To Jordan, to Mr. Dressler and Erin, I do want to acknowledge that we're grateful that the Administration first enacted this legislation to the Mayor and the Administration and we're re really grateful for your role, Jordan, and your team in implementing it. You've won really positive reviews from advocates and providers and we see your office as just being critical to the continued roll out of what we all understand is a massive program that is complicated and that's going to require years of hard work to implement. So, we're thankful for that. This legislation is ultimately a change in the power dynamic in court where for-- really for generations. In most cases only one side had an attorney, and you don't need a law degree to understand what that means for the outcomes. And we've heard from tenants about really powerful individual cases where this has made a

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different, but I think it's entirely changing the climate in Housing Court and changing the way the court is perceived, including by landlords, who as we understand because they know they're no longer getting a free ride in not facing an attorney on the other side, are actually bringing fewer eviction cases, and I wonder if you have any data on that.

Are we seeing that play out?

JORDAN DRESSLER: We-- yes, and thank you first of all for the kind words and the acknowledgement of the office, the work of the Office of Civil Justice. The office itself is a creation of the City Council, enacted by the Mayor. I'm very proud to be the first Civil Justice Coordinator, but I'm more proud of the work that we are doing every day with our partners in the court system, with our legal services providers, partners, to do this work. It's been called a game-changer. It really is a history changer, because as you say, things are transformed in Housing Court. From the numbers perspective, we have been seeing a decline in filings of eviction cases. I believe it was a roughly 12 percent decrease from 2013 to 2018. 2019 should prove to be a much lower number, which speaks to both

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the impact of we believe Universal Access as well as the immediate impact of the Housing Stability and Tenant Protection Act, the new rent laws which not only had such a massive impact on the rights of tenants, in particularly rent regulated and stabilized tenants, but also a less-discussed transformative effect on Housing Court process and procedure. It had led to a fairly massive decrease in court filings over the first three months, the summer essentially, after the enactment of the law. We are keeping a close eye on filings. I'm not sure we have seen steady state yet, and so that goes to some of the questions as we move forward about what things ought to look like or can look like. We're doing what we need to do, which is keeping any eye on the numbers, working closely with our partners in the court and the provider community to make sure we can take what's coming.

COUNCIL MEMBER LEVINE: I mean, it's incredibly positive news that there are fewer cases being brought by landlords, though looking back, just to think about how many tenants were dragged into court on grounds that landlords knew were so weak that they would not have good prospects if they faced

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an attorney, and that it's kind of heartbreaking to think back on how many thousands of cases didn't need to land in Housing Court and how many tenants may have just been intimidated out of their apartment or intimidated to taking paltry [sic] buy-outs. This is why we have to the bi-- had to pass the eligibility, and it is gratifying to see those numbers coming down. So in your projections for the out-years, are you assuming or building in any predictions of continued reduction in the number of cases?

through the numbers when we launched Universal

Access, enacted Right to Counsel, we had predicted

some modest decreases over the years, and I forgot

what those numbers are, but we sort of built that in

knowing that even the implementation of expansion of

legal services prior to 2017 which, you know, had

begun with this Administration as far back as 2015

where funding had grown from six million to 60

million. Now, it's more than doubled that, but we'd

already seen decreases in the number of filings which

we attributed to the impact of the prevalence of

legal services on the ground. What the, sort of,

true final number, what it looked like when the music

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stops is not yet clear again because of the impact of the rent laws is so new, and as far as we can tell that the sort of new-- the new normal is still stabilizing. So we'll be keeping a close eye on that. I do want to point out though that while the number of cases may change, the complexion of those case is-- complexion of those cases is also changing. new rent laws, and of course, with the development of housing law with so many layers in the field, in the court, fighting those fights. Cases themselves can often become more challenging with more defenses to bring, more arguments to make. So it's not yet clear, sort of, what the impact of all these reforms or all of these developments have been having or going to have on the substance and the quality of the work.

concerns related to the stated budget underlying your unwillingness at this date to endorse these bills while we appreciate providing more broad support for the intent. I want to address that. I also want to make an important point on the talk about the budget today, and the amount of money that we have, thankfully, been allocating to this program even from

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before this bill was passed. Allocating more money is critical but it has never been enough. We have needed to pass legislation or enshrine this right in law to send a message about the change in the power dynamic in Housing Court to ensure that tenants understand that something has changed, that they now have a guarantee they didn't use to have. And to ensure that this work can't be easily done by future Administrations. Budgets go up and down in good times and bad. It's much more difficult to change Possible, yes, but more difficult. think it really is important to point out that something-- there was a quantum change in 2017 when this law was enacted, which in addition to fueling further increases in the budget for this program, it did something really big, which as Chief Justice mentioned, has reverberated nationally. I think Council Member Gibson listed eight cities already where this is inspired similar actions. So we're here today to talk about laws again, because it's not enough simply to add more money to the budget. critical as that is and it's not enough to get supportive words from the Administration, as much as we welcome that, ultimately it is about laws.

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focusing into your point about concern about the budget in Albany, and believe me, we are deeply, deeply upset by the fiscal threat that is currently being aimed at the City on many, many fronts, but that's a fight about the 2021 Fiscal Year budget, and most of what we're talking about legislatively today is a multi-year change in the programming, I think very little of which would actually impact this Fiscal Year. Can you explain how you would assess the impact in the coming Fiscal Year of the changes that we're proposing today?

JORDAN DRESSLER: Let me first echo much of what you just said about the quantum change, but also say that following in the quantum change there were any number of smaller quantum changes, and that had to do with the actual implementation of this landmark law. We are very proud to be doing that. We are very happy with the progress we've made. It has come with a tremendous amount of work, tremendous amount of creativity on the part of our partners in the court and our partners in the provider community to really make this happen and institutionalize the implementation of the law so that it is sort of built into the fabric of the court, and that has taken a

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lot of focus and a lot of really the legal services capacity itself. So that's where our focus is for now, remaining laser focused on the implementation of the law that the Council passed, that the Mayor signed, and ensure that when other cities are looking to us, and they are-- all of the cities that we mentioned, that you have all mentioned, representatives from those cities have reached out to us, and we take that responsibility to get this right and to ensure that when there's a law on the books and money in the budget, that we are doing this in a way that is efficient and effective, and we're thrilled to hear the take by Judge Cannataro that we have not-- this has not caused mass chaos or delays in the court. On the contrary, it's actually as we-we always thought it would, led to more efficiency and let judges be judges and really create a more just court overall. We take that responsibility incredibly seriously, and so that is sort of programmatically where our focus is. With respect to the budget, you know, we have to face the realities of that budget. I'll leave it to my colleague Erin Drinkwater who can speak to more of the details

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2 there, but you know, we take the risks and the 3 concerns there very seriously.

regard to question of sort of what we would be looking at to predict the cost for FY 21. I think last year we faced a pretty significant cut on TANF with the state's Executive Budget that was ultimately enacted. And so right now for us, the primary focus has to be pushing back on this 1.1 billion dollar Medicaid cut as well as the additional TANF and EAF cut that will result in 102 million dollars over FY 20 and 21. So I think we have to focus on that first and foremost before considering what an addition to the FY 21 budget would like for this program.

to wrap up, and I thank the Chair for being generous with the time. Ultimately, this program saves money. That needs to be repeated. It costs upwards of 50,000 dollars a year for a family to be housed in our homeless shelter system. It is not only more humane but also secondarily more fiscally prudent to simply keep them in their apartment from the beginning, and if you can do that by spending a couple thousand dollars on an attorney, then you are

but it's also fiscally prudent.

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protecting that family from horrible harm. You're also saving New York City money, and we have already seen a reduction in the number of people who are showing up in our shelters citing evictions. So we know we're saving, and we need to keep that in mind. Ultimately, this is not just morally right. It's not just a question of justice. That would be enough,

ERIN DRINKWATER: And I just want to respond to say, you know, we're at the very beginning of the dialogue in respect to the preliminary budget, and I know that this conversation will continue in the next couple of weeks.

COUNCIL MEMBER LEVINE: Okay. Thank you to everyone on the panel, and thank you to Mr. Chair.

CHAIRPERSON LANCMAN: Council Member Gibson?

COUNCIL MEMBER GIBSON: Thank you so much to our Chairs again, and good afternoon. Thank you. I really appreciate your presence and your collective work and I thank you Judge Lippman and Judge Cannataro. I thank you for your testimony and thank you to Mr. Dressler. I just have a few questions, and I certainly echo again everything that Council

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Member Levine has said, because this is really about saving money and it's about transformative change in the courts. It's about changing landlord behavior, and we've seen through all of the data that's been collected that Right to Counsel does prevent evictions. And I think when you look at the human cost of evictions, there's no dollar amount that we could ever attach to someone losing their home. collateral consequences that are associated with that, when people lose their jobs they lose stability. They have to change schools for their children. I mean, it's a loss of a lot of stability that families have enjoyed. And so I think, you know, a lot of times we put dollar figures on many of these things, but the reality is this is saving us money on the front end and not the back end. We're not waiting for tenants to be evicted, but we're doing a lot of work on the front end. And so I certainly understand the Administration's concern as it relates to the state budget and I-- you know, we will work with the Administration as we have on any projected cuts. The budget will be done in just a few weeks, so we will have a better sense over the next few weeks of what the state budget looks like.

So I just have a couple of questions. And Judge, I 2 3 appreciate you talking about Bronx and Brooklyn. 4 I represent Bronx County. I actually represent all of the municipal services in the Bronx. All of the courts are in my district. So I see the court every 6 day, and I visited Bronx Housing Court many times 8 since the implementation of Right to Counsel. I visited court rooms. I've heard judges talk about 10 Right to Counsel and ask clients who may be eligible 11 to the side. I've seen language translation. I've 12 seen a lot of different things, but I still see an enormous challenge on courtroom capacity. 13 concerned as you are and this Council is. If there 14 15 was a delay in the relocation of Bronx Housing Court 16 from the concourse-- to the concourse, we have a 17 problem. We have a real problem with that, because 18 851 Grand Concourse right now has a scaffolding over 19 the entire building. So there is some work that 20 needs to be done on the exterior, and I don't know what the holdup would be. So I would appreciate if 21 we could have an offline conversation about that. 22 2.3 But from your perspective overseeing Civil Courts, 2.4 what has the courts done to increase, as you mentioned, access to language services, but also 25

signage. We've had a challenge with just signage as
you enter the court. Have you been able to address
that? And in terms of privacy, confidentiality
space, have you seen any improvements in that as

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ADMINISTRATIVE JUDGE CANNATARO: So many-- a lot to unpack there. You are-- just quickly about the space and the swap between 1118 Grand Concourse and 851. There is scaffolding up now in front of 851. I'm told it's a very temporary. I think Con-Ed is doing some kind of work. I'm talking about the Walton Avenue side of it, 51 right now. And that should be very temporary. I don't know what other façade things are happening there, but that should not affect the interior work that we're doing. the delay is there, to the extent I understand it, has nothing to do with the structural ability of the building, but other, you know, other more detailed problems. And I really feel for purposes of total disclosure, you know, I heard Council Member Levine talk about consultation spaces and all the sorts of things you'd want to see with a really perfectly operating, functioning Right to Counsel program. The plan for 851 Grand Concourse does not include

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consultation spaces in that courthouse, just like there are currently no consultation spaces really at 1118 Grand Concourse. To build in those kinds of facilities we would just need a much larger space in which to do this. If Right to Counsel is here to stay and consultations are happening in the courthouses and screening is happening in the courthouse, and HRA is still going to have its rental assistance unit in the courthouse. In other words, if we're inviting lots of partners to come in and work with us, we're just going to have to have a much more fundamental re-think on the spaces that we're working in, because right now I don't see that we have enough. Regarding language access, we really do feel-- you know, there-- we have days where it seems as if there are five different court rooms that are all looking for the same, I don't know, Mandarin interpreter and it feels like we need to hire more, and then there are other days where those interpreters aren't feeling as utilized as they could It's very difficult to strike that balance. I know my supervising judges who are spread out over the counties call regularly and say I need more of this kind of interpreter, I need more of that, and we

years without tenants having appointed counsel. I

think a lot of the officers didn't know what to make

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of this new group of eager, tend to be young, sort of, passionate attorneys coming in to represent the rights of tenants. And like all, you know, like all change, it required a period of adjustment, and I mentioned in my remarks that there were actually some professionalism and civility problems. Some lawyers were not treating their adversaries on the other side the way we expect people in learned profession like attorneys to treat each other. We seemed to have work through that. Now that we know the Right to Counsel is here to stay, the lawyers are here to stay, I think we've gotten a lot more comfort. think-- you can contradict me on this if you want, but the judges were happy to see the lawyers show up from day one. We might have had some problems in other areas of the courthouse culture, but I think by far the majority of judges understood that this was an improvement for our system.

more questions. Mr. Dressler, I wanted to ask you about Intro 1529 which relates to raising the awareness of Right to Counsel. We've seen a few surveys that over 50 percent of eligible RTC households are not aware that they are eligible. So

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do you have or does your team have an outreach

strategy as of yet? I envision having a very

ambitious PSA campaign just like we're doing with

fair fares. We have brochures. We have pamphlets.

They're on kiosks, subway ads. I mean, how are you

thinking that we can better promote Right to Counsel

as well as working with our local CBOs on the ground?

JORDAN DRESSLER: Thank you for the I think there are sort of a number of question. channels of awareness building, some of which are in their infancy, some of which are really guite developed. The most recent one, and we think it's going to be extremely effective, is the inclusion of information on the courts' notice of petition. I say it's the courts, what I mean is it's an official requirement of the court that this document be placed on every eviction lawsuit filed in the City of New York. So you're talking about at this point anywhere between 170,000 to 200,000 suits every year field, and now starting in the end of September of 2019, a legal services hotline with a reference to feel legal services are available to New Yorkers if you qualify. Call this number and that's 718-- got to make absolutely sure I get it right on the record.

718-557-1379-- Calling that number will bring you to 2 3 a live call-taker. We're working with a nonprofit, Housing Court Answers, in partnership with the court. 4 Housing Court Answers is here, and they're housing 5 specialists who are answering those calls and able to 6 7 navigate. The callers identify emergencies if they 8 exist and direct people to their local nonprofit law offices that we're contracting with hopefully to get 10 in touch with lawyers immediately and even before the 11 first court appearance. So that's one process, 12 probably the most recent process. In terms of a broader awareness campaign, it is something that 13 14 we're looking at for later this year. Trying to 15 refine messaging and approach, particularly at a tune 16 when true Universal Access full implementation. 17 We're on our way, but we're not there yet, and trying 18 to make sure that the message is right and not going 19 to confuse people in terms of what's available and 20 what's not going to confuse people in terms of what's 21 available and what's not. As that process develops, 22 we look ward to remaining in dialogue with the 2.3 Council and importantly with advocates, many of whom 24 are here as we have created everything from flyers to mailers to palm cards. We have sought the input of 25

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folks in the Right to Counsel Coalition. We've
really been happy to get that input. It's really
helped us in shaping message, and we look forward to

5 continuing that process as things move on.

COUNCIL MEMBER GIBSON: Does the Office of Civil Justice believe in the power to organize? Because many of the tenants that are here will tell you that a lot of their individual cases does not necessarily start out as a harassment case or an eviction case. It may start out as a case of no heat, no hot water, where tenants are all experiencing no heat and hot water and they organize. So I think when you talk about the power to organize it's really about giving tenants the power that they already have that they don't realize that they have. The promotion and the outreach really should be targeted to vulnerable communities where you have high rates of potential displacement, gentrification, rent regulated housing. I think we have to be very creative because landlords are being creative. They're finding ways to circumvent the law and still try to push tenants out any way they can. Immigrant tenants, undocumented tenants, so these all of the families that we know are the hardest to reach.

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order to reach them, we need the community groups on the ground that have the relationships that have that continuity of services and really the rapport has already been established, and so that's the reason why this bill is so important, and so I encourage you and your team to really look at the local CBOs on the ground really that work with families and seniors, the LGBT community because they are already working and now this just furthers their work so that we get the message across. We have to be two steps ahead of the game to make sure that, you know, the landlords understand that we see what they're doing, but now we are advocating and making sure that we take it to the next level.

JORDAN DRESSLER: So, you know,
obviously-- well, that's obvious. Let me make the
point. Legal services, Universal Access, the
Tenants' Right to Counsel is a part of a larger
agenda, a large initiative by the Administration on
behalf of tenants in New York City. it's probably
best exemplified by the creation of the Mayor's
Office to Protect Tenants, as part of the Mayor's
Office to help oversee and coordinate efforts for
tenants including messaging efforts out there in the

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City. There was large-scale advertising campaign around the new rent laws to make sure that folks were aware of their right, Renter's Rights I believe was the hashtag. But in any event, you know, this is a part of that work, part of a larger agenda pro-tenant work.

COUNCIL MEMBER GIBSON: Okay. My final question before I turn it back to our Chairs, it's a double one. I like to get as much as I can out. The next phase of the zip code implementation, has the criteria changed for the Administration on how we are expanding, and if so, what are you looking at? And then number two, could you talk to me and talk to us about 804 Atlantic Avenue which currently serves NYCHA seniors 62 and older, head of household administrative cases, how that's working, and how ultimately we see that expanding. Are we going to be in more than one location outside of Brooklyn? is that working? And I want to make sure that NYCHA residents are always a part of this conversation as well.

JORDAN DRESSLER: With respect to further zip code expansion, we have just expanded to the latest set of zip codes in December. So we're still

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working with providers in the court to sort of gauge the impact there and a couple of courthouses. expansion has included an expansion to an additional Universal Access courtroom because part of the reason I believe we've been so successful is working with the court providers to localize the cases that are within the zip codes and be able to provide legal services right there physically proximate to those courtrooms themselves. Additionally zip codes have led to additional courtrooms, so we're still working that out. With respect to NYCHA, we're very happy to have launched on-site legal services for senior heads of household in July. We're monitoring the impact there and seeing how the actually on-site model is going, working closely with provides there, and that work continues. If we see that that's effective, expect that we will sort of expand that. Obviously, that is where folks are going for their first checkin with NYCHA, if they're facing one of those administrative tenancy proceedings, and so that's where we thought services ought to be.

COUNCIL MEMBER GIBSON: Okay. Thank you so much. And I'll turn it back over, and I'll just finally say that I'm speaking it into existence that

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you.

we're going to pass 1104 and 1529, because I see it as the right thing to do at the right time. We cannot wait. There are too many families that are living in the silos and shadows of darkness that need Right to Counsel. And so I believe in the power to organize, and I know that, you know, collectively working together we've seen the success and how all we have to do is take it to the next level. So, I thank you all. I look forward to working with you and all advocates, and thank you to my Chairs. Thank

CHAIRPERSON CORNEGY: Thank you, Council Member. We have questions now from some more of the panelists starting with Council Member Mark Gjonaj from the Bronx.

COUNCIL MEMBER GJONAJ: Thank you,

Chairs. Just for the record, I can't help but share

the reversal in roles where judges are answering

questions instead of asking questions. with that

being said, so much-- we've heard so much this

morning, going into the afternoon now on the

importance of the Right to Counsel. Fully agree.

What we've failed to acknowledge is what happens at

the moment they enter or try to enter a courthouse.

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The long lines outside in the snow, in the rain, in the cold, in the heat, which is a first disservice to New Yorkers as they try to navigate a very complicated Housing Court. Secondly, rather than look to spend more money on building additional Housing Courts, isn't it our best interest to spend tax payer dollars wisely, and that is keeping people in their homes and avoiding them from ever having to go to the court to begin with? They spend a half a day in the courthouse. The stress that's imposed on these families and who's picking up children, and who has to take off from work, which creates a further financial burden on these families to have to go back. The question is of this money, how many lawyers have we hired? How many judges -- how many cases are judges actually hearing? What is the ratio? And when you have lawyers screaming out tenants' names from the third floor to the first floor trying to figure out where they are and vice versa, it's something that you could only imagine you would see on a t.v. screen, that we're subjecting families that are going through some major hardships, facing potential evictions and being forced into the streets, and the maze and the chaos that is followed

by an eviction notice could have been avoided. You're
all familiar with SCRIE and DRIE, senior citizen rent
increase exemption program, disabled rent increase
exemption program. If we know most of these cases
are about non-payment, well let's come up with a TRIE
bill, a tenant rent increase exemption program where
households earning under 50,000 dollars a year don't
get an increase in lease renewal. That is capped
off. Their rent would be consistent. That would be
spending tax payer dollars more wisely and securing
that they stay in their homes and that they don't
have to appear before a Housing Court judge or go
through this horrific experience, a nightmare. It's
not even an experience. So the question is, of the
100 million dollars, how many attorneys are actually
providing the Right to Counsel? How is that number
broken down, if you even know? We know that a
majority of these cases are in the borough of the
Bronx, per capital. Can anyone answer these
questions? That's a lot to answer.

JORDAN DRESSLER: Yeah, well, I can certainly speak to the increase in legal services provider capacity, which is to say staff attorneys and supervising attorneys. You know, it's between

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2 500 and 600 attorneys, as of the end of the last year.

COUNCIL MEMBER GJONAJ: How many cases is that? We'll just do some quick math, because I--

JORDAN DRESSLER: I don't think that's going to be a fruitful exercise because so much of what the attorneys do, at least in the early days, is training, shadowing other attorneys, and I think the providers here can probably speak to that process a little more wisely. What we do know is that it is up substantially from where it was before, and at the same time that we've seen an increase in attorneys and an increase of cases being handled, fortunately we've seen a decrease in the filings coming through Housing Court. As to the more physical conditions of crowds, I'm going to let Judge Cannataro speak to that a little more, but what we do know is that the Housing Courts were not designed with a Right to Counsel in mind. It's simply a reality, and so we don't think that it's viable to say well, let's just simply wait until those courts are structured in just a way that they are perfect for Right to Counsel, and then we'll start. We couldn't wait. We didn't want to wait, and so, you know, I think we all operate

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within, you know, somewhat imperfect conditions, and we're grateful for the partnership of providers and the court in working through that, but you know, yes, there's no question there are a lot of lawyers in court and there are a lot of people in court now. I guess judge Cannataro can speak more broadly to that, but all things considered, we're actually quite pleased.

ADMINISTRATIVE JUDGE CANNATARO: Before I say anything about crowds, Council Member Gibson asked me about signage in the courtrooms, and I was just waiting for Council Member Rosenthal to come back because she raised this discussion with me once before. We now have -- we are now putting digital signage in all our courthouses, and moreover, internet connected digital signage, the kind of thing that we can edit on the fly on a daily basis, which I'm sad to report they're in neither of our Bronx courthouses yet, but they are in Manhattan. in Queens. I think it's going into Brooklyn this If you see these signs, they are just a much better tool for finding your way around our courthouses than all the different little pieces of paper and plastic that we had stuck up onto the walls

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previously. So, as a matter of fact, I'd like to think that with the little-- with a little help from the City Council I was the first person to think of digital signage in the court system. That may not be true, but it's such a wonderful idea that it's now been taken up by our Division of Technology and they are putting digital directories in all the courthouses throughout the City of New York, so that's a great improvement. As far as the crowds go, you know, Council Member Gjonaj, I-- there's a story, I don't know if apocryphal or not, but the Special Commission on the Future of Housing Court, which is a completely separate entity that came around just a little bit before Right to Counsel was inspired by our current Chief Judge DiFiore driving down the Grand Concourse and seeing a line of people standing out in the rain and the snow waiting to get into the Housing Court, and she asked her security person what that place was because she didn't know what it was, and his response was, "Well, Chief Judge, that's your Housing Court." There's no question, as Mr. Dressler said, not only were our courthouses not designed to accommodate a Right to Counsel program, they weren't' really designed to accommodate the kinds of numbers

of Housing Court cases that exist, and I would be
more than happy to go on record as saying part of my
job is to put myself out of business. If we can all
figure out a way so that no tenants or landlords
feels like they ever have to come to Housing Court to
resolve their disputes, I am 110 percent for it.
That's not the reality that I'm living right now. We
have had a nice reduction in the number of filings,
and I hope the trend continues, and I think there's
been some speculation that that might have to do with
the Housing Stability and Tenant Protection Act. I
think that could be right, and maybe it has to do
with economic cycles as well. If so, let's hope
things keep going in whatever direction it is that
reduces the filings, but I don't realistically see a
time when our courthouses are going to be empty or
even uncrowded. So we have to keep working on
measures to make it just a more tolerable environment
for the people who come there.

COUNCIL MEMBER GJONAJ: Thank you for that explanation, and I guess we're all striving for the same goal. If we know most cases are about failure to pay rent, non-payment cases, and we understand that the most vulnerable are the ones that

are suffering and not able to pay their rent, so 2 3 increasing rent subsidies would be a way to prevent this from occurring. Secondly, a program like the 4 Tenant Rent Increase Exemption Program, could you imagine what that would mean to the people in this 6 audience where they don't ever see an increase again in rent? Just look at them. They could say, "You 8 know what, things are bad right now, but if I 10 continue working, at least I can get ahead of it 11 where my rent is not going to take more of my 12 salary." That's what we're supposed to be striving for. That would mean less cases. 13 That would mean no need for an expansion of a courthouse. 14 That would 15 mean no need for legal Right to Counsel, I fully 16 agree with, but let's start spending our money more 17 wisely. Let's stop having to put New Yorkers through 18 a nightmare that could have been avoided from the 19 very beginning. In most cases, it's about non-20 payment. There is no benefit to taking someone to court when lawyers are being paid, either for 21 22 landlord or tenant. If the rent is being paid, 2.3 there's no need for a court action, aside from 24 repairs and other issues that may come up. We can 25 deal with that. And if you can help shape the future

what I'm missing.

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as you look at the City Council and the wealth of experience and knowledge at that table, we can come up with a proactive approach and not a reactive approach to how to get ahead of this. And rent subsidies and capping of rents should be on the table, and wouldn't need to about further adding more money into legal right— unless I'm off here, gentlemen, tell me, share? Mr. Judge Lippman, I mean, I think the world of you and I know you personally. Unless I'm off on this approach, tell me

CHIEF JUDGE LIPPMAN: I don't think you're missing anything, Councilman. I also think that, you know, this problem is one that we-- the problems that you raised is one that hasn't been solved for years. My predecessor as Chief Judge had the same issues of seeing the lines out in the street in the snow and the cold and all of that. I saw it. My successor sees it. We've got to find-- I think ultimately you're right, keeping more cases out of court is better, but the cases that do come in have to be in places that are all about the law and the majesty of the law and not in these decrepit, falling apart physical facilities. We have put in every year

remember.

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2 COUNCIL MEMBER GJONAJ: a nightmare. And
3 when we opened up the new courthouse it was going to
4 be-- you know, we solved our problems.

CHIEF JUDGE LIPPMAN: I remember it so well.

COUNCIL MEMBER GJONAJ: Okay, and we're still not there, because we still have problems and they're not being adequately--

CHIEF JUDGE LIPPMAN: [interposing] And that new beautiful courthouse that we were all so excited about. Now, is the place that we're going to say can't go on in a place like that. Let's go and do 851 and make it better.

COUNCIL MEMBER GJONAJ: Back to-CHIEF JUDGE LIPPMAN: [interposing] Back
to the future, yeah.

challenge you with taking on this objective of keeping people out of the courthouse and not helping the experience when they're in there. It's already too late. Let's keep these families at home. Let's keep them at work. Let's make sure they can pick up after their children and attend to their families and not spend a half a day in a courthouse to find that

- their case has been adjourned and they'll come back
  two later and relive that nightmare all over again.
- 4 That's the real challenge.

CHIEF JUDGE LIPPMAN: No, but I agree, but you know, legal services that we're talking about, these new lawyers who are in the courtroom, legal service entities that get people before they go to the courtroom so they don't have to go are just as important, and we've got to fund legal services for the poor. It's so essential.

need to fund the city programs that subsidize rent and help people catch up on their arears. With a phone call you can have a lan-- an attorney can speak to the management office or a landlord and explain to them that hey, we realize they're behind. Here's the application. There's no need to go to court, and we can resolve this and save our New Yorkers and our families' times.

CHIEF JUDGE LIPPMAN: Rather than be tortured for days and days on end.

 $\label{eq:council_member_gjonaj:} \mbox{Weeks and months}$  and years.

we use those tools to identify whether or not these

homeless shelters, or even with these tools at some

cases are ones that would have landed people in

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2	point down the road they're still landing in our
3	homeless shelters and what we can do to preempt that
4	from happening, sort of, to Council Member Gjonaj's
5	point. So, two things: One, Judge Cannataro, I'm
6	wondering, can you track the tenants who are coming
7	in and see over time whether or not they're' coming
8	back again without the possibility of, you know,

setting up some sort of privacy problem?

ADMINISTRATIVE JUDGE CANNATARO: Our information system which for the Civil Court including the Housing Court is notoriously problematic, probably could track return visits by litigants on cases.

COUNCIL MEMBER ROSENTHAL: Yeah.

ADMINISTRATIVE JUDGE CANNATARO: Because we do have the ability to sort case by name and sort case by property location. Whether we have done so for the purposes that you're suggesting, I couldn't speak to that as I speak here, but I'm happy to get that information for you, if we've done such an investigation—

COUNCIL MEMBER ROSENTHAL: [interposing]
Yeah.

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2 ADMINISTRATIVE JUDGE CANNATARO: and get 3 back to you about that.

COUNCIL MEMBER ROSENTHAL: I think less I mean, I would just look at the me and more HRA. findings, and of course not by individual. I don't' want to, you know-- I'm not interested in individuals. I don't want to raise privacy issues. But that type of analysis I think would be really interesting to the tenant organizers to HRA, I think. And especially over time. And then the second question is -- and I guess Jordan, this is for you and for Erin. Do you have a similarly a sort of technology connection to the Marshall's Office, and I'm wondering do you get alerts when the Marshall's office is notified that they are about to go out for an eviction to put a notice on somebody's door? you get notice of this now? And is there any way-and this is perhaps not the right suggestion, but just sort of brainstorming for the tenant advocates in the room who are going to figure this out. But if your office were able to connect that person to a lawyer at that juncture, is that possible, or to attend an organizing group? And then similarly, if you can do that, whether or not similarly you could

We do know that there are many cases where the

Marshalls are alerted, the warrant is issued and

there is legal intervention, and more so every year

and advocates, how these things can work together.

as Universal Access is implemented more and more and there's just more widely available counsel where a

17 | lawyer can step in. So, it's a--

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COUNCIL MEMBER ROSENTHAL: [interposing]

Say the first part of your sentence again. I didn't hear you. You said-- so I'm asking when the Marshall is alerted could a tenant advocate also be alerted, a lawyer?

JORDAN DRESSLER: Yeah, no, I understand the question. The short answer is I don't know.

COUNCIL MEMBER ROSENTHAL: Okay.

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JORDAN DRESSLER: But we can look into it,

3 | but I did want to--

COUNCIL MEMBER ROSENTHAL: [interposing]

5 But one more--

JORDAN DRESSLER: [interposing] I did want to point out that there are legal interventions happening today through any number of channels. A referral from the court, an outreach by the tenant through our hotline or coming down to the OCJ office in the courthouse or going directly to the providers, or referral from an advocate or an organizer. This person now needs help. Interactions between the marshals and APS which often happen where a lawyer is brought to bear on the case in between the issuance of the warrant and the execution of the warrant, and that lawyer and the lawyer's work and the arguments they make in restoring the case to the calendar and persuading the judge to take a step back and turn that decision around and remove the warrant, that lawyer's work is the difference between an eviction and not an eviction.

COUNCIL MEMBER ROSENTHAL: And so can you track the frequency of that and whether or not

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2 there's a delta where we could increase that in some
3 way?

JORDAN DRESSLER: That is a challenging question from a data perspective. I do not want to pile on, but yes, the court's data system is— has some short-comings. This is one in particular that we have explored and unfortunately there are some short-comings there. We continue to look at the issues and we're happy to partner with the court on what we can do.

COUNCIL MEMBER ROSENTHAL: Yeah, I think it would be interesting. We-- and the genesis of the question is people come into our office asking for help a week before they're going to court. So they've already gotten their eviction notice. They're going into court next week and they finally come in to ask for help, and I wonder if there isn't some way we could set up the systems so that that sort of help could already-- could automatically be given. I mean, does it go out with the marshal's notice? Could it go out with the marshal's notice, information about Right to Counsel or things out there?

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JORDAN DRESSLER: I don't know. That's a
guestion to the marshal and the court.

COUNCIL MEMBER ROSENTHAL: If the marshal's--

## ADMINISTRATIVE JUDGE CANNATARO:

[interposing] I don't think Right to Counsel information goes out with the marshal's notice of eviction. As you heard Mr. Dressler say, it's certainly going out now with the notice of petition at the beginning of these cases, but you know, once a judgement of possession has been issued and a notice of eviction is coming your way, from our perspective, you're pretty far not the process at that point and I don't think at the current time the marshals are providing Right to Counsel information with their notices of eviction. And I'm not here-- you know, I'm not here to advocate for any particular legislative policy or enactment, but I do understand that there's an education bill currently pending--COUNCIL MEMBER ROSENTHAL: [interposing] Yes, yes.

ADMINISTRATIVE JUDGE CANNATARO: right now, and if people are getting to the point where they're being issued a default notice of eviction, I

COUNCIL MEMBER ROSENTHAL: Investigation.

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2	JORDAN DRESSLER: And in fact, it is the
3	City Department of Investigation that compiles the
4	number of evictions, you know, every year and issues
5	a report. The report is issued to the court, posted
6	on the court's website, and it was just posted last
7	week. And I just want to reiterate what I testified
8	to earlier about the reduction in those evictions.
9	COUNCIL MEMBER ROSENTHAL: Yeah, yeah.
10	JORDAN DRESSLER: it was based on that
11	summary report by DOI. 17,000 in Fiscal Year
12	sorry, in calendar year 19 as compared to 29,000 in
13	COUNCIL MEMBER ROSENTHAL: [interposing]
14	No, it's extraordinary, there's no question about
15	that. I'm just noting that homelessness; has gone up
16	by quite a bit over the same time, and seeing if
17	there's any type of correlation and seeing if, you
18	know, what we could do more. I don't know. Fishing,
19	I'm fishing.
20	ERIN DRINKWATER: I just want to state
21	for the record that year over year the census has
22	remained flat. So it's worth noting that.
23	COUNCIL MEMBER ROSENTHAL: From 18 to 19?

ERIN DRINKWATER: 17 to 18, 18 to 19.

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COUNCIL MEMBER ROSENTHAL: How about six- when-- okay. Okay, great. Thank you so much for all of your help. We appreciate all the work you're doing, and to the advocates as well. It's really extraordinary. Thank you.

CHAIRPERSON LANCMAN: I just have one additional thing for Mr. Dressler. Can you explain for us the difference between the assigned counsel project or its interaction and Universal Access and what the status of the Assigned Counsel Project is?

Project was a program established by the Department for the Aging. It was probably about 10 years ago. As one of the city's sort of first forays [sic] into providing legal STANLEY RICHARDS: to tenants facing eviction. The focus for that program has been senior tenants, I believe age 60 and older, presenting in Housing Court with both complex legal issues where a lawyer might be helpful, but also social service's needs, and DIFTA is in fact providing a social worker to work on those cases. At this point, it's-- you know, it's a small by important part of our portfolio. The program came to HRA in Fiscal Year 18. We're in our second year of administering the

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program while DIFTA is providing the social and
clinical services for those clients. Provide services
for roughly 500 seniors every year, but that is in
the context of all of the work happening for seniors
with respect to the services that we provide. There
were approximately 11,000 senior heads of household
55 and older that were assisted through our legal
services. That's including the work done by ACP in
Fiscal Year 19.

CHAIRPERSON LANCMAN: Do you anticipate any kind of reduction in those services, or?

JORDAN DRESSLER: You know, we're always looking to see how different some programs fit into a larger initiative to increase access to legal services. You know, we'll be taking a look. We haven't made a decision at this time.

CHAIRPERSON LANCMAN: You don't necessarily see it being subsumed into Universal Access.

JORDAN DRESSLER: Well, I think the important things to take from ACP or the access to the related social services, and we know that our legal providers, probably going to hear from soon, are or already providing a combination of legal and

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- social services through their contracts with us often times in a way that makes more sense because protected by attorney/client privilege or it's a more direct relationship between a social worker, a non-lawyer assistant with the lawyer themselves. In terms of the legal services, seniors are eligible for the tenant's Right to Counsel just like every other New Yorker. So, at full implementation that will be the
  - CHAIRPERSON LANCMAN: I think there might be concern that if that were to happen that seniors would also be limited, you know, by the income eligibility thresholds which I think we would rather not see.

way things go in New York City Housing Court.

JORDAN DRESSLER: That we can understand. The ACP is not strictly speaking a 200 percent program, but it is primarily directed at low-income seniors. Those have been the seniors who've benefitted from the services most, but it's worth thinking about and we'll be taking a look.

CHAIRPERSON LANCMAN: Council Member Rosenthal has one very last question.

COUNCIL MEMBER ROSENTHAL: I'm so sorry.

CHAIRPERSON LANCMAN: Wants to get it.

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COUNCIL MEMBER ROSENTHAL: Just sort of
dawned on me what you were saying, Erin. So could
we almost correlate the opposite that with the Right
to Counsel perhaps we're stemming the tide of
homeless? It's a what is it, not a correlation but
a causation. Or not a causation but a correlation.

ERIN DRINKWATER: The program certainly plays a role in that, but it's the investment in prevention programs across HRA.

COUNCIL MEMBER ROSENTHAL: Do you think I would be possible— would it be possible, if marshal is given the— is told to serve an eviction notice, could we interrupt that for two weeks while we get the tenant eligibility, condition, supply, while we get the tenant a lawyer.

JORDAN DRESSLER: SO, I think-- I don't know. Am I allowed to punt over to the legal providers in the room who know the law and the real specifics better than we do, particularly under the new rent laws which actually, as I said, not just change the substantive law but change process and procedure?

COUNCIL MEMBER ROSENTHAL: Yeah.

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JORDAN DRESSLER: This being one of them and provided for more time in between the issuance of the arrant and the execution of the warrant. I think it's something that is already happening to some extent. We'd have to look to see if there's a meaningful opportunity for expansion.

COUNCIL MEMBER ROSENTHAL: Okay.

JORDAN DRESSLER: We'll be taking a look.

COUNCIL MEMBER ROSENTHAL: Thank you so

much. Thank you, Chari.

CHAIRPERSON LANCMAN: Thank you all very It was a pleasure seeing you. Thank you. much. Now, we have 72 witnesses who want to come and testify and everybody will be given an opportunity to do so. And Council Member Mark Levine said that he will stay here as long as it takes. And we all love Mark Levine don't we? We do. And Vanessa [sic] as So, in consideration of Mark Levine and Vanessa Gibson who are going to be here to the very end? We're going to have to limit the testimony of those 72 people to three minutes each. everyone will cooperate, everyone will get an opportunity to speak. Our next panel is Beth Goldman from NYLAG, Ron Rasmussen from Legal Services NYC,

work our way down.

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Adrian Holder from Legal Aid, Alex Dougherty from
Brooklyn Defender Services, Joanna Laine from the
Association of Legal Aid Attorneys, and Justin La
Mort from Mobilization for Justice. So, if you will
come up-- to six. Come up, get sworn in. We'll get
cracking. Alright, good afternoon. If you'd raise
your right hand, we can get sworn in and get started.
Do you swear or affirm the testimony you're about to
give is the truth, the whole truth, and nothing but
the truth? Terrific. The Sergeant at Arms will put
three minutes on the clock and if there's no
objection, we'll just maybe start at this end and

Go.

ALEX DOUGHERTY: Okay, good afternoon

Council Members. My name is Alex Dougherty and I'm a

Senior Staff Attorney at Brooklyn Defender Services

in our Civil Justice Practice. I'd like to take this

opportunity to speak in support of ongoing and

expanding funding of the Right to Counsel for New

York City tenants. Our office, Brooklyn Defender

Services, provides multi-disciplinary and science
centered criminal, family, and immigration defense as

well as civil legal services, social work support and

advocacy, and our unit, the Civil Justice Practice,

serves our clients with additional civil legal needs. 2 3 BDS supports Intro numbers 1104 and 1529. We applaud the city for increasing funding and expanding 4 eligibility for Right to Counsel. Our colleagues in the Right to Counsel Coalition have made clear why--6 or will make clear why this expansion is so critical, 8 and we encourage the Council to continue supporting this important work. As the scope of Right to 10 Counsel is expanded, we'd like to draw the Council's 11 attention to what -- to our specific client base and 12 their needs. BDS is in a unique position of already being assigned counsel in other forums, and many of 13 our clients' civil legal issues are not easily 14 15 generalized or solved by traditional Housing Court 16 solutions. So I urge the City Council to continue 17 considering specific circumstances of tenants like 18 BDS clients for whom housing instability is part of a 19 broader picture that includes criminal or family 20 court involvement. So, first, I'd like to argue that the City should respect client continuity and client 21 The vast majority of our clients are 22 2.3 referred to us by other Brooklyn Defender Services 24 Units and already have a BDS attorney from another 25 forum. Our model allows us to establish connections

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with clients without first requiring screening or an extensive in-person intake procedure. This saves our clients time and stress. It makes the whole process easier. Working with clients early allows us to anticipate civil legal problems. We're often able to prevent a Housing Court case from happening in the first place by adjusting underlying benefits issues with administrative agencies, settling directly with the landlord out of court or giving clients preventative advice. This spares our clients months of stressful litigation, the threat of imminent eviction and potential placement on the tenant black list. Also, we have a housing specialist who is able to provide critical early guidance by helping our clients secure affordable housing before eviction is even imminent. This continuity in representation creates expertise and efficiency. Our clients are often dealing with multiple complex legal systems and cases. Their civil legal needs are best met by attorneys who have knowledge in and access to these other legal systems. We routinely go to criminal and family courts with our clients and our colleagues, and we directly inform those courts of our clients' civil cases. Housing Court judges and staff are also

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aware of our expertise and we receive a steady stream of referrals from the court for cases in which the tenant is either incarcerated or facing eviction for an underlying criminal case. Providing tenants with this continuous representation isn't just administratively efficient, it also results in concrete victory for our clients. This is obvious, especially when looking at NYCHA termination cases, because we receive these cases referred directly from our criminal attorneys and we can consult with the criminal attorneys about how the plea will affect our client's NYCHA housing before NYCHA has even started

CHAIRPERSON LANCMAN: Thank you.

a case and threatened eviction.

ALEXANDRA DOUGHERTY: Thank you.

JOANNA LAINE: Good afternoon and thank
you for your time. My name is Joanna Laine and I'm a
Tenant's Rights Attorney in the Brooklyn Neighborhood
Office of the Legal Aid Society. I'm also an
alternate Civil Vice President of the Association of
Legal Aid Attorneys, ALAA for short, which is Local
2325 of the United Auto Workers, and I'm a remember
of the Right to Counsel Working Group within my
union. So I speak here today on behalf of ALAA to

urge the City Council to pass Intro 1529 and Intro 2 3 1104, and also to ensure that both programs are adequated [sic] -- are funded adequately to ensure 4 that tenants receive the high-quality services from both lawyers and tenant organizers. As lawyers 6 fighting some of the City's worst landlords, we in 8 ALAA have seen firsthand that legal representation alone is not enough to ensure that tenants remain in 10 safe and habitable housing. So many of the tenants 11 that we serve are living in buildings with widespread problems like tenant harassment, conditions of 12 disrepair, lack of heat, rent overcharge, and without 13 tenant organizers they will not know that their 14 15 neighbors are dealing with the exact same situations 16 that they are. Without tenant organizers, our 17 clients won't be empowered to come together to fight 18 some of the City's most abusive slumlords. So for 19 that reason, funding for tenant organizers is an 20 essential and irreplaceable part of this fight to keep tenants in safe and habitable homes. We urge 21 the City Council to support Intro. 1529 to fund the 22 2.3 vital work of tenant organizers. We also urge the 24 City Council to support Intro. 1104 which will expand 25 Right to Counsel to cover more tenants in more types

of cases. First, we support Intro 1104 for its 2 3 expansion of TRC eligibility to tenants between 200 and 400 percent of the federal poverty line. As 4 tenant lawyers we have seen firsthand that the people who work-- who ink [sic] a living between 200 and 400 6 percent of the federal poverty line are no more able 8 to afford private counsel than their lower income neighbors. And we've seen firsthand that they too 10 suffer from tenant harassment and that they too will 11 likely end up in the shelter system if they don't 12 have legal representation. So for that reason it's critical to pass 1104. Likewise, we support Intro 13 1104 for its expansion of RTC to cover tenants facing 14 15 evidence in NYCHA proceedings and to support funding 16 for appeals to, you know, advance the landmark 17 legislation that will not only help the tenant in the 18 instance case, but also create a precedent that will 19 help generations of tenants to come. Intro 1529 and 20 Intro 1104 are critical expansions of Right to Counsel, but we urge you also to make sure that the 21 22 entire program is funded adequately. Right now, our 2.3 staff are under great streams of high caseloads, and we know that the same is true for our tenant 24 organizer colleagues. So, for that reason we just 25

urge you to not only pass these expansions, but also ensure that the entire system is funded to provide the high-quality representation our clients deserve.

5 And thank you again.

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CHAIRPERSON LANCMAN: Thank you.

JUSTIN LA MORT: Good afternoon. My name is Justin La Mort and I'm a supervising attorney at mobilization for justice where we've been serving New Yorkers for over a half-century. Last year alone, we helped 25,000 [sic] of neighbors. We are here in support of the expansion of Right to Counsel for one reason, and that reason is it works. Evictions are down. Court cases are down. When I started doing housing justice work in 2012 at the end of the Bloomberg Administration. There were nearly 218,000 court cases and almost 29,000 evictions. I can look around this room now and feel pride that the numbers are much lower now, and that is because of Right to Counsel. More attorneys equals more justice. reason it worked is that the Right to Counsel is at the intersection of the housing justice movement. one end it's about making housing more affordable, and you do that with rent subsidies or government benefits. Our organizations help assist those people

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through that bureaucracy and let people know what they're eligible whether it's FEPS, CityFEPS, SCRIE, DRIE or other programs to make sure that we can prevent that displacement to keep housing affordable and keep communities together. The second part of this is that you can pass all the laws in the world, such as the City Council with the harassment laws, or the HSTA through Albany, but those laws are nothing but paper, unless you have attorneys and tenants who can enforce those laws in a court of law. Now, not only are we getting great decisions in Housing Court, but we're creating new precedent. When you look at my papers you'll see a list of published decisions giving teeth to those new laws, making sure that they are recognized and used in Housing Court, not only preventing the evictions of our clients, but preventing the evictions of future tenants by using that precedent. Why were are into Intro 1104 is that the expansion will create access to justice that currently does not exist. I'm a good attorney. On the private market I get to charge 475 dollars an hour. Someone making minimum wage working fulltime is never going to afford an attorney of my caliber or that of my colleagues. By upping the access,

following more of the San Francisco model, there'll
be more justice. There'll be more people able to
utilize our sources and stop slumlords from trying to
evict tenants. And in terms of Intro 1529, it
recognizes that knowledge is power. Our colleagues
who are community organizers meet tenants to where
they are. One in four rent stabilized tenants don't
know they're rent stabilized. Over half of tenants
who are eligible for Right to Counsel do not know
that the program exists. By providing that
information, providing that power, they will use that
knowledge and stop what's called informal evictions,
would still occur where tenants are intimidated and
frightened before they ever reach us in Housing
Court. So we urge the City Council to continue his
leadership and the reason why is that you have been
incredible partners to our tenant leaders, but many
of you will not be here in a couple years. The Mayor
will not be here in a couple years, and the time to
act is now. Thank you.

22 CHAIRPERSON LANCMAN: Thank you.

JONATHAN FOX: Good afternoon. My name is Jonathan Fox and I am the Director of the Tenants' Rights Unit at the New York Legal Assistance Group,

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and I'm joined by my colleague Rojelio Tec who is the coordinating paralegal for community outreach at the New York Legal Assistance Group. NYLAG strongly supports Intro 1104 and Intro 1529. I just want to make a couple quick points that others may have not touched on in the same depth about why the passage of both of these laws are so important. I'm going to cover 1104 and my colleague Rojelio will cover 1529. With respect to the expansion of the income limit from 20 percent, this is so critical because there were so many vulnerable tenants that we see on a regular basis that for one reason or another do not meet the very strict income requirements. There are client who are receiving social security disability There are veterans, and there are also people who are earning the minimum wage, because the minimum wage on its own puts you at 250 percent of federal poverty, and as Mr. La Mort just said, we-private attorneys are not cheap and there is a whole group of really, really bad attorneys out there that sometimes represent tenants on the private market make promise the world and deliver disaster. expansion is very important. And then the other big aspect of 1104 that is also critical is the expansion

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of covered proceedings. As Mr. La Mort said, tons of great decisions, but those decision aren't going to have the staying power unless we can also represent tenants in appeals. Also, termination of Section 8 proceedings are tremendous and those would also be covered by the expansion of the law. We have many clients that we have—we have many clients that we see who have had their section 8 vouchers terminated and they've lost in administrative hearing, and the only way to address that is through an Article 78 and those could be resolved much more efficiently at the administrative level. Now I'll turn over to my colleague Rogelio to talk about 1529.

ROGELIO TEC: And as we ask for the expansion of Intro 1104, it even becomes more necessary to ensure that our tenants know their rights, specifically from the form of Intro 1529. In my time as a coordinator and paralegal at NYLAG, which has been two years now, I've seen countless times tenants, New York tenants, been wrongfully brought to court because of tactical errors done by landlords. Most of all, they come to Housing Court without knowing their basic rights as tenants, so ultimately they're being forced to the brink of

eviction, and in that brink of eviction they find
their own rights. And it's this difficult—they're
placed in this difficult position for them to
understand their own rights when they should be
getting that information earlier, and that's why we

CHAIRPERSON LANCMAN: Thank you. Ms.

ask for the passage of both Intro. 1104 and 1529.

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ADRIENE HOLDER: Good afternoon. How are you all? I'm suffering from a cold, so I hope that people can hear me. I first and foremost would like to just say let's just take a pause. People who work with me know that often times when we are victorious because a struggle is so real and it's constant, I always like to take a pause and for us to take a deep breath. And I'd like to thank this progressive City Council, Chairs Cornegy and Lancman who have truly been champions. I'd like to thank, of course, our Council Members Gibson and Levine, but I especially like to thank our Right to Counsel Coalition, the advocates, our attorneys, this community of tenants that have gotten together, this is a really exciting time her in New York City. It's exciting because Right to Counsel worse, equal Right to Counsel has

been successful in a relatively short period of time 2 3 that we've been able to come together to make sure that tenants are being seen and heard. We, at the 4 Legal Aid Society stand in full support of Intros. 1104 and 1529 because they are essential for all the 6 7 reasons that you've already heard before, but I want 8 to make sure that we understand what's going on and what we're talking about. It has been well document. 10 That housing insecurity and eviction leads to 11 poverty. This is about racial equity and this is 12 about anti-poverty. This is where we are and it's a movement, and we need to continue with the momentum, 13 14 the successful momentum that you all have been 15 helping to lead here in New York City that is proving 16 to be a model for other parts of the country. We are 17 excited about the expansion and appeals, the idea 18 that we can stay with a case. It is axial-matic 19 [sic] that landlords will continue a case, and the 20 idea that there is not going to be resources and attorneys that can complete that matter is just 21 unconscionable to us. Of course we know we could do 22 2.3 it, but without the resources, how really meaningful is going to be for the providers and for the tenants 24 to get there. Today, the Administration has 25

announced the City's Administration that
evictions by marshals are have decline by more than
40 percent since 2013 with approximately 17,000
evictions in 2019 compared to 29,000 ev8ictions in
2013, and in 2019 alone, evictions decreased by 15
percent. Things are working, but we cannot be naïve.
It is not just the Right to Counsel, it is the idea
that together we have stood and we have fought for
enhanced rent reform, rent reforms in the manner of
the housing stability and Tenant Protection Act, and
yes, we are building on that strengthening of the
laws, and we want to do more at the city level with
these intros. We need to and will do more at the
state level with strengthening rent laws, and
together, again, with the momentum that we have with
the coalitions that we afford, we are going to
continue to fight for true racial equity and justice
for our client community and for all New Yorkers as
we continue to make this city a better place. Thank
you.

CHAIRPERSON LANCMAN: Thank you.

RAUN RASMUSSEN: Thanks, Adriene. My
name is Raun Rasmussen. I'm the Executive Director at
Legal Services NYC, and I too want to start by

thanking the Council for its leadership and thanking 2 3 the right-- New York City Coalition, the Right to Counsel New York City Coalition for our partnership 4 in leading this incredible effort. Since 197-- since 2017 Legal Services NYC has been proud to partner 6 with the Right to Counsel New York City Coalition in 8 implementing the Right to Counsel throughout the City. Right to Counsel works as you have heard. 10 Eighty-four percent of tenants who get represented by 11 lawyers through the Right to Counsel program win 12 their cases and keep their apartments. In addition, we've been able to strengthen the laws, halt 13 predatory business practices and most importantly, 14 15 keep tenants in their homes which leads to improved 16 education for families and improved stability of 17 communities. The two intros that are before you 18 today, 1104 and 1529 are incredible improvements to 19 the Right to Counsel Law. It's an obvious 20 improvement to increase the income levels to 400 percent of the poverty level when low-wage workers 21 22 can't possibly afford a lawyer. If they don't get 2.3 one, they lose their cases and lose their apartments. It's also an obvious improvement to expand the range 2.4 of cases that can be supported through Right to 25

Counsel to include administrative cases and appeals. 2 3 If you're not represented in an administrative proceeding by the time you get to Housing Court, 4 you've already lost your case. If you win in Housing Court, but can't get representation in the appeal, 6 then you'll lose your case and the city will have lost a value of its investment in winning in Housing 8 Court. With respect to 1529, there's no question as 10 virtually every one of our panelists have said, that 11 providing more information about legal rights to tenants is a critical thing for New York City, both 12 so that people understand that they will get a right 13 to counsel, and so that they understand that they 14 15 have other rights that they can enforce themselves to 16 improve their lives and hold their landlords 17 accountable. Fifty percent of tenants in the Bronx, 18 according to a study by the Right to Counsel 19 Coalition had no idea that they were entitled to a 20 lawyer. That makes it much harder for tenants when 21 they get to Housing Court to be able to accept a So getting the information out there to them 22 2.3 ahead of time is critical. For all of these reasons and all the reasons that you've heard this afternoon, 24 we want to continue to support and thank your efforts 25

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2 to lead this effort to provide Right to Counsel for 3 tenants.

Thank you all very CHAIRPERSON LANCMAN: You know, one of the unfortunate dynamics at a hearing is one group of folks testify and then they leave, and then another group, and there's not a lot of back and forth. So, I just want to-- RSA is going to testify a little bit later. They raised something about the mechanics of how Right to Counsel is working out and I want to get your feedback and maybe there's some suggestions for some improvements that everybody could be happy with. Their testimony is that nonpayment proceedings which constitute 90 percent of Housing Court cases now take at a minimum two to three months longer than was previously the case. And putting aside -- I don't want to get in a debate about that. They attribute that to-- the current system simply takes far too long to determine eligibility and to assign counsel to eligible tenants. OCA and the legal services providers must enable Counsel to be assigned at a much earlier date so that tenants and their attorneys can meet before the first court date instead of after the first court date, which is the current practice. So what has

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been your experience and how clients are assigned to
you and their eligibility determined, and is there
anything that we can do, anything that can be done to
make that process more efficient for everybody's
benefit? Whoever wants to take it is--

JONATHAN FOX: Sure. So, the way the program works now is that we only connect with our clients at their first court date. I believe that HRA has made some efforts to inform people of their Right to Counsel at an earlier stage, but the connection with Counsel hasn't really -- that -- it's really a court-based model, and you know, I agree that it would definitely be better for us to be able-- you know, because with all Housing Court cases there is predicate notice that alerts the tenant to the fact that a Housing Court case is coming and nine times -- maybe not nine times, but most of the time when a tenant receives predicate notice, the notice of petition and petition will follow. But, you know, and actually those-- the time period between the service of the predicate notice and the commencement of the action actually expanded with HS DPA, and in some cases actually it's like 90 days if someone's lived in a place for a long time. But, you know, so

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there are opportunities to make that connection, but it would require a whole rethinking of, you know—there would have to be some sort of assignment process where people would—you know, because their—the way HRA schedules intake dates now is sort of proportionally to our contractual obligations to take cases, you know, because we each have different case numbers that we have to take. So there would have to be some system on the back end that would make the assignment, you know, work with those contractual obligations. So, you know, there could be a—there's a lot of ways you could do it, but it would add a layer of complexity.

things that I think we have all been surprised about from the beginning of implementation is that it's been more challenging than we thought it would be to get tenants connected to lawyers. So there have been a lot of efforts to fine-tune that process and getting tenants connected to lawyers earlier in the process is certainly one of the goals. I think we have had a great partnership with both HRA and the courts to try to continue to improve that process, but the combination of the volume of cases, the lack

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of knowledge that tenants have about their right to a lawyer. Their inadequacy of some of the facilities have all made this issue challenging, but we all-- we all continue to work on it and talk about it with

both the court system and HRA on a regular basis.

ADRIENE HOLDER: And-- this is Adrienne Holder, just to answer your question what else could you all do, I mean, I think it's wonderful that we have access to some of the city agency feeds that actually can give us some information as to the conditions in the apartments as well as, you know, looking at other agent -- access to other agencies that could help us with the overall understanding of what is going on with a particular building, but in addition to that, it would be great if we could team up to go to the state and make sure that HCR, the Housing Community Renewal Records are available. Part of preservation and part of justice is actually us being able to make sure that not only an apartment is properly registered, but they actually register with a legal rent, and that kind of analysis cannot happen for a while given the fact that there's limited access not only for tenants who are not going to be receiving an attorney because maybe they're over

income or they've decided to turn down someone, but 2 3 also to the advocates. It takes a while, and all those things would help. It's interesting, you know, 4 that you say the cases take longer. You know, I don't really know. The issue around length of time is 6 always an issue that I think about in terms of 8 justice. I think we're getting really great outcomes on cases, and if we get good outcomes on cases, I 10 think that everyone's going to be happy with the 11 process. Joining counsel, joining tenants to counsel 12 I think Intro. 1524 is going to do a great job of making sure that we manage the expectations. 13 sat in on intake that my clients-- I mean, my staff 14 15 run out the parks or the court during our intake 16 shifts, and what you find is that there still are 17 surprisingly a large number of tenants who don't 18 think they have the time to spend with an advocate to 19 really get to know their case, because they haven't 20 been prepped to understand what perhaps they should expect when they come into Housing Court. 21 haven't been-- they haven't come to understand that 22 2.3 there could actually be a positive outcome, and even in those cases -- we don't win all the cases. 2.4 This is Right to Counsel, but the idea that they could have 25

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someone stand with them and to help them to navigate this confusing byzantine process of Housing Court and its Housing laws is very important. Information, 1529 will tackle that, and the idea that we want to have justice is something that we'll continue to grapple with these systems. What a wonderful problem to have, too many advocates in too small of space as filings are going down because of all of this great revolution that we are experiencing through this movement , but we should work on those things, but I do tell you that anecdotally what Judge Schneider has told us is that the implementation thus far has not been as chaotic in terms of the length of time of cases on dockets and the chaos to what has actually been the benefit of people being able to learn about their rights and be navigated. The last thing I'd like to just add since I can and I have the mic right now and no one's taking it away from me, is that , you know, the proceedings to actually bring repairs has doubled in the past year, actual HP proceedings and that's huge, because we all know that housing preservation as well as the preservation of affordability is what is essential, because we cannot -- we want to be able to build and we want to

do all of those things, create more subsidies and

3 build our way out of a crisis, but if we do all of

4 those things together and housing preservation is key

5 in all of that, and we're very excited to see that,

6 and that is direct result of the Right to Counsel

7  $\parallel$  bill or law.

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And lastly, I just want to add that while it's the RSA-- so I don't know the legitimacy of that two to three month's increase, I would state that there takes time for accountability because often their numbers are wrong. When you walk into Housing Court, there should be what's called a zerobalance rent breakdown which essentially states, when was the last time the tenant didn't owe any money, and often, the landlord attorneys do not have that information so that we can check to make sure what they're alleging is true. To go off what some of my colleagues said, the ATR [sic] record [sic] be great, but also SCRIE records from Department of Finance, Section 8 records from JTR, HPD, NYCHA or HUD would be very helpful. We have to subpoena money orders and banks to make sure when there's dispute about when the rent is paid. And then, finally, a lot of this just comes down to us having the time to do it

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right, because before, whatever the landlord said was
rubber stamped, but now there is a check on that. So
while there's a slight delay that delay is due to a
greater accuracy, and I don't think that's a

detriment. I think that's the intent and purpose.

CHAIRPERSON LANCMAN: Thank you. Now,

Council Member Gibson who is filling in for Chair

Cornegy. Let me just mentioned that we've been

joined by Council Member Carlina Rivera from

Manhattan.

being here and thank you for your work every single day. It does not go unnoticed. We appreciate your partnership, and you are on the ground representing your clients, our constituents every day, and we are grateful for that. During the administration panel it was talked about with the judge, the courtroom capacity and meeting with clients in hallways, and privacy space and confidentiality. Are you in those conversations as well with OCJ and OCA as it relates to the relocation of both Brooklyn and the Bronx? Any issues that you confront with your clients as it relates to space in the courts? Are you able to get those cases and issues addressed on the ground? How

does that work? Can you give us an understanding of
what it entails, working with your clients, showing
up to court with them and representing them with some
of the courtroom capacity issues that we're

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JOANNA LAINE: So, I can't speak to the conversations that Legal Aid management might be having with OCJ, but I will just say as a staff attorney. The need for better facilities in Housing Court is so critical. Going to Housing Court, I walk in, and immediately I'm confronted with crowds. like you're in Time Square. It's like you want-- you are angry from the moment you walk in the door, and I'm a lawyer, I get paid to be there. I can only imagine what it would be like for a tenant who is facing that same situation. You then enter the courtroom and clients have to sit for hours while their lawyer, you know, if they're lucky enough to have a lawyer, looks for the other side. confusing because everybody's handling, you know, 20 cases at once, and you know, trying to get everybody out of there by the time that court closes for lunch, you know, at one o'clock, you know, four and half hours after it opens at 9:30. When I try to meet

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with clients, you know, there are some spaces where I can do that, but that involves a long wait for the elevator to go up a few levels. Most often, I just try to have a side bar in the court hallway, which is obviously problematic because the landlord and their attorney are right around the corner and we're still that crowded space that's like Times Square. So it's an absolute nightmare. It has to be a very high priority for the City.

JUSTIN LA MORT: I would just state that I was as a former Chair of the Housing Clerk Committee for the New York City Bar, and I'm on the steering committee of the Brooklyn Tenant Lawyer's Network, so this is an issue that I've worked on. For year and a half I tried to meet with DCAS [sic] to discuss some of these issues. The Brooklyn court is going to move to the municipal building, and that was announced in 2013 or 2014. For the last six years we've been in year three of a five-year plan, but we have not moved from year three, and everybody recognizes that problem. When it comes to the Bronx Housing Court, when they were doing the renovation they discovered the asbestos, and since then it has come to a complete halt except for the two trial parts that

have moved. So everybody aware of the problem. We
did a survey of over 100 practitioners in Housing
Court, judges, court attorneys, landlord attorneys,
and tenant attorneys were not unified on very much,
but they were unified that the facilities were in
inadequate. And one of the biggest issues is for
organizations like Mobilization for Justice where we
don't have an office in the court, where we are
meeting with the tenants in the hallways and we are
close to violating our ethical obligations of
confidentiality because we are in a public space
talking about very private matters, and with the
expansion, with more people that are going to serve
and are glad to serve, this will need to be addressed
one way or the other. We understand that
infrastructure is hard and people are having
conversations, but we're not seeing a lot of action,
and I do urge the committee to talk to DCAS to see
what's going on.

ROGELIO TEC: I'd like to highlight that.

As a person that's not an attorney I, I'm the intake
- when I do an intake, I'm the first person they see.

I'm being asked to-- for one, provide language

services, and also be more like a social worker, and

mind you I only graduated college about two years 2 3 ago, and all these resources are being more or less--I'm supposed to be [inaudible] resources for these 4 people. Manhattan Housing Court, where I specifically worked at, hasn't provided any of those 6 resources at all in the two years that  $I^{\prime}$  ve been there. For example, because I'm not an attorney I 8 have to wait outside along the lines outside when 10 it's snowing, when it's heat, because I don't have 11 the access to get into the building as fast as 12 everyone else. So that's one perspective. perspective is that when we are doing intakes, right? 13 Now, as the amount of people have increased we have 14 15 to see 15 to 20 people sometimes in one day in a 16 small little room next to three or four different 17 court parts. Mind you, language access in Manhattan 18 Housing Court, which I can specifically speak of, is 19 not as high or as much-- it's not as high as we would 20 like, for example, and I'm thankful I can speak two languages, yet there's other languages that I cannot 21 be able to be asked to provide. So when people come 22 2.3 I have to more or less do an intake but also do x, y, and z for our clients. So this is why I think 24 passing -- for one, allowing the tenants to know their 25

- 2 | rights beforehand, for them to understand what they
- 3 | need to get themselves into. We can actually
- 4 | mitigate and help them understand that it's a
- 5 process. We're here for them, not necessarily
- 6 | fighting against them in this sense.
- 7 COUNCIL MEMBER GIBSON: Thank you.
- 8 | Council Member Levine?

9 COUNCIL MEMBER LEVINE: Okay, thank you.

- 10 you know, to this panel, I just want to say what a
- 11 | blessing it is that New York City had such an
- 12 | outstanding provider community in place at the launch
- 13 of this law. It would have been impossible,
- 14 absolutely impossible without your organizations, and
- 15 what you've done over the last two plus years, it's
- 16 been an extraordinary effort. I know it's been a big
- 17 strain on your organizations, a good problem to have
- 18 | for sure, but I don't underestimate what it has meant
- 19 | for all you to have to triple your staffs and do so
- 20 much more to meet the need of the tenants that we're
- 21 serving. I have to imagine that that has created a
- 22 pipeline challenge in bringing in new, young
- 23 attorneys to do this important work, and I'm
- 24 | wondering how you're dealing with that. Are you
- 25 going to law schools to bring young people into this

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field? Are you engaging in new forms of recruiting?

How are we going to make sure that there are enough

4 | attorneys to do this important work?

RAUN RASMUSSEN: Well, yes, yes, yes. There are strains and challenges, and we're doing our best to address them. with respect to the pipeline issue, Professor Scherea [sp?] from New York Law School is sitting in the front row who is one of the architects of Right to Counsel, as you know, and we have been working with him and with law schools throughout the City and beyond to ensure that there is an increasing pipeline to provide legal-potential housing lawyers for this work, and that has meant that beyond our traditional outreach we had to get more aggressive about nurturing relationships, making sure that people understand the importance of the jobs, the challenge of the jobs. One of the additional challenges in addition to the recruiting has been that because we've been able to-- have had to recruit a large number of people very fast, some of those folks may not have had housing as their highest priority in term s of what they wanted to do with their professional life, and they step into Housing Court and for all the reasons we had

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described it's an incredibly challenging practice

area. And so people, a higher number than before to

find out earlier in their professional lives that

maybe housing isn't what they want to do, and so they

have shi8fted to another practice area or left legal

7 services practice altogether. So obviously,

recruitment, training, supervision, retention are all

9 huge lifts that were all engaged in in various ways.

appreciate that. You are contracted by New York
City. We're not paying you a lot considering what it
costs to hire an attorney in the entire ecosystem of
support around that individual. Are we contracting
at the right rates? Are you getting the resources
you need to do this work?

ADRIENE HOLDER: So, sustainability—
yes, sustainability is an issue that we are very
concerned about. We are concerned as a provider
community that the ability to sustain this expansion
in a way that promotes and maintains the quality of
representation and support that's needed, that there
is a significant gap in that. We are encouraged that
we have the support of this progressive body of City
Council Members, as well as an Administration that

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has been willing to address certain issues, whether as last year showed or the last budget cycle showed the city's willingness to deal with par parity issues, where as I did exit interviews I found that a lot of my attorneys were leaving to go work for Corporation Counsel or the New York State Attorney General's Office. We are very encouraged that the City has taken that on. So we began the discussion of phase-in of pay parity for our staff. We are also equally encouraged that the City recognizing their partnership with the provider community is willing to engage in discussions about the funding. It doesn't mean that we always agree, but I have to say, having someone who's made her career in legal services for over 28 years now, this is the first administration and the most progressive City Council that we've had that provides us with the support that has us believe that we can continue to walk into the light of Right to Counsel and what's about housing justice for our clients, and that we'll continue to be heard on how it is that we can refine it as we move forward. that is a sustainable program that continues to promote quality as el as true housing justice.

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COUNCIL MEMBER LEVINE: A technical 2 3 question, the Community Services Society report which just came out this morning which some of you might 4 not have had a chance to look at yet. It's hot of the presses, but it's really important in showing the 6 impact of the program. There's a serious trend in the data on evictions, which is that every year they 8 peak in January and consistently drop off through the 10 12 months and then peak again in January. 11 Thankfully, we've had a year on year drop, but it's 12 that just landlords being malicious and wanting to evict people in the cold weather, or is there 13 something else happening there? Please. 14 15 JONATHAN FOX: So, that has to do with

JONATHAN FOX: So, that has to do with the Marshal's moratorium. There is a sort of imposed, sort of— the Marshals want to go on vacations, too. So there's like a period of time at the end of the year when there's sort of a moratorium on evictions. And so I think that the spike you see in January is likely just a reflection of shifting a good chunk of December that otherwise would have been into the following year. I—

COUNCIL MEMBER LEVINE: [interposing] But it does seem to be not just those two months. That

would explain an uneven December and January. It really does seem to be a year-long trend. Any other possible explanation? Jordan, you were about-- is

5 | that what you were about to say?

responded to Tom on Twitter about that. A large part of it is a moratorium on marshals, but another part of it is often when we're doing stipulations or moveouts, often it'll be timed that way because that's something everybody agrees on. The two easiest ways to stipulate a move-out, which we don't love to do, but sometimes is unavoidable, is either at the end of the year or at the end of the school year, because even landlords have hearts and will often recognize that fact and give that opportunity.

COUNCIL MEMBER LEVINE: Some landlords.

JUSTIN LA MORT: Fair point.

COUNCIL MEMBER LEVINE: Okay, that helps explain that. Thank you very much. And thank you again to this panel and to the providers and to the nonprofits you're leading which have really changed lives in this city and we're grateful for that. Thank you.

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2 CHAIRPERSON LANCMAN: Thank you all very
3 much. Our next panel is Manhattan Borough President

4 Gale Brewer.

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BOROUGH PRESIDENT BREWER: Thank you very much. I am Gale Brewer, Manhattan Borough President. It's very hard to follow that phenomenal panel. will try. I do want to thank Chair Lancman and previously Chair Cornegy, and I want to speak just like the previous panel in support of Intro. 1104 and 1529. I want to echo what the panel stated. Congratulations the City Council for Right to Counsel, Universal Access program. It really is revolutionary, and it certainly is evicting-averting evictions makes a huge difference to individuals and families. We should be very proud of it. I believe that citywide, just one year after implementation evictions are down 16 percent, which is actually a tremendous amount. I just want to give some examples of what we face before Right to Counsel, and obviously playing into this is the good news out of Albany. But in the decade between 2009 and 18, the net loss of rent-stabilized apartments in New York 46,332. And in 2018 alone, 52 percent of all rent-stabilized units that were lost were form

the borough of Manhattan. It is true that in 17-18, 2 3 2017-2018, because of 421A and/or J51 [sic], the City 4 gained 4,500 rent stabilized units, but as we all know, most of those-- or we don't know how many because the data is always challenging -- are not 6 7 permanently stabilized. And I make the point, 8 another reason to have Right to Counsel and to have it depended as the laws, potential laws, will do is 10 because many of these tax abatement programs that 11 went into effect decades ago are going out of 12 stabilization very soon unless we can keep them affordable. So we know 1104 would expand the program 13 by increasing the eligibility ceiling to 400 percent 14 15 of the federal poverty guideline. That would 16 basically yelp the plight of working people, families 17 who face the loss of their homes, not just through 18 Housing Court actions, but through Supreme Court 19 cases, and we know those proceedings to terminate 20 stabilized subsidies tenancies. I've always supported the tenant advocates who fight for 21 22 effective legal representation for New Yorkers, all 2.3 New Yorkers facing eviction, but particularly those 24 that are low income. And I continue to be deeply impressed by those tenants and organizers seeking to 25

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make the right to representation more effective. fact, listening to the conversation earlier, I would say there's a big technology issue, if you talk about lack of data. As you know, the issue over Open Data is something that I care deeply about. Maybe a hearing with the Technology Committee and the Housing Committee to find out whether state or city doesn't have that data easily available. I certainly want to thank Council Members Levine and Gibson, but everyone, for making New York a fairer city with all of these laws, Right to Counsel. There's obviously a need to expand this program eligibility. We know that many cannot afford a private attorney under the current guidelines. If you're a household of two working people each making the minimum wage of 15 dollars per hour, you might be found ineligible for assistance due to being over income today. Yet, having legal counsel, we know what it does in terms of saving your home. 1104 is also necessary to meet this critical legal need for a vast number of working individuals. For instance, where the owner has refused to recognize their right to the apartment they call home. Such cases require expert assistance, yet many tenants do not know how to

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qualify, or that they are qualified. We know that this would be expansion. The bill would also provide coverage in cases where tenancies are terminated not in court, but at administrative proceedings. You can't over-estimate the value of a Section 8 voucher or a NYCHA apartment. You know how important they are. Tenants also need help when appealing an unfavorable decision of when a landlord appeals a lower court. Such appeals are complicated, cumbersome, and they definitely require legal assistance. I support also 1529. You know that it would provide funding for community groups to engage its tenant organizing and education. That's exactly what it calls for, group training and workshops where tenants can learn about their rights, how to exercise those rights and receive ongoing support. Having a strong accessible community organization makes a big difference, and I obviously support funding for this work. Just to give an example, because some people think you have Right to Counsel, you have better tenant laws in Albany, but just today we have a situation where a women succession was not on the table because she had not filed with the person who died on the lease. However, she went to court and

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the judge said if you get the one-shot, 17,000 2 3 dollars, from HRA. Then you'll have a lease. HRA never looked to see what the housing proceedings 4 were. If it wasn't for our office intervening, she probably would be evicted. She's 67. She's very 6 ill, and she would have no place to go. So, there is 8 no example that I can give that you don't already know that is an example of why we need Right to 10 Counsel even with the laws that have changed in 11 Albany. So, these proposals represent necessary 12 changes to a program. We're very proud of the program. We congratulate the City Council, but they 13 need expansion to make our intent to protect the 14 15 homes of New Yorkers and preserve affordable housing

CHAIRPERSON LANCMAN: Thank you very much, as always. You're always welcome in this chamber, and Mark Levine is so happy to see you he's going to ask you a question.

a reality. Thank you very much.

BOROUGH PRESIDENT BREWER: Thank you very much.

COUNCIL MEMBER LEVINE: I am always happy to see Gale Brewer, of course, and I thank you for speaking out on this issue for years, Gale. You

example.

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COUNCIL MEMBER LEVINE: Right. And the new affordability that we're creating as you sight doesn't come anywhere near making up for the units that we've lost?

BOROUGH PRESIDENT BREWER: No, not at all, and I obviously— the units that we lost and the ones that are— I don't have a breakdown. This is from the rent guidelines board.

COUNCIL MEMBER LEVINE: Right.

BOROUGH PRESIDENT BREWER: And I don't know if Furman has does anything to determine what is permanent and what is not in terms of the new unit.

I know 421A very well. I know J51 extremely well.

They both started on the upper west side. They're not permanent.

COUNCIL MEMBER LEVINE: Yeah.

BOROUGH PRESIDENT BREWER: Most cases.

COUNCIL MEMBER LEVINE: Those are-- you cited some pretty depressing statistics, and it, as you said, it's just a reminder of how important it is that we preserve every affordable unit that we still have, that we allow every family who is now housed in an apartment. They can afford to stay there, and not add to the list of homeless families or to the loss

Coordinators, and Leo Asor [sp?] -- forgive me if I'm

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Hell's Kitchen in our storefront office. HCC serves tenants, older adults, the home-bound, renters facing

of the west side of Manhattan and is anchored in

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organization serving the tenants and to the community

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eviction, the undocumented seeking refuge, those seeking building organizing and low income members of our community seeking other legal services. HCC was one of the first organizations pioneering the Right to Counsel in Manhattan's Housing Court. Since the Right to Counsel started, HCC has prevented hundreds of evictions and allowed older adults to age in place. Allowing older adults to age in place and remain in their communities where they receive their medical care, attend places of worship, attend social events, and remain in their communities that they help build is crucial for their physical and mental There is a senior boom in New York City and health. our city is struggling to meet the housing needs of our senior population with 65 percent of single elderly households in rent stabilized units facing severe rent burdens. There are now more people under the age of 65 in our city than there are-- ten and [off mic comments] I'll correct that. under. Studies by leading demographers show that by the year of 2030 our city's over-the-age-of-65 population will be nearly 50 percent of the total New York City population. As you know, Intro. 1104 would increase the Right to Counsel's income eligibility level.

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This increase and allowing us to serve those above 200 percent of the poverty guidelines is crucial because as it stands now, our seniors are barely scraping by on their fixed incomes. Older adults living on a fixed income are pushed above the income limit for Right to Counsel by their social security checks or other benefits. Most of our senior survive on a small pension or some type of fixed income. seniors live longer, they also face increased strains on their finances as well as their physical and emotional health. Medical bill, social isolation, burying a spouse or a life-long friend, illness or other unforeseen circumstances, older adults live at the intersection of all of these issues. to ask the Council for one more minute if that's possible? I'm sorry. Okay. It is important the City pass the Right to Counsel Law, but it also must do more to make sure the tenants also know of this right. Intro 1529 is important to HCC, because an advocacy and legal services organization, we know firsthand how important it is that we are able to reach people in need of our services. Working for an organization that provides both organizing services and legal services, I know that organizing is one of

the main reasons that senior tenants, and other 2 3 tenants for that matter, come to know their rights in Housing Court. Although we live in an age of 4 increase technology, many of our seniors still do not use the internet, don't know how to use a smartphone 6 and are fearful of learning. The Pugh Research 8 Center shows that while Americans are embracing mobile technology at a rapid pace, seniors are 10 trailing behind. This is a generation of folks that 11 is used to speaking to each other. They don't all get their news online. These seniors will not know 12 about their right to counsel unless there are 13 organizers knocking on their door. Organizers will 14 15 get the word out to those elderly shun-in homebound 16 and immigrant seniors about their rights. About 15 17 more seconds, please. From 2010 to 2015 the number 18 of immigrant seniors jumped 21 percent. As a group, 19 immigrant seniors are 1.5 times likely as native-born 20 seniors to be poor and struggle to learn English. Two out of three struggle to learn English. This 21 proposed legislation before you will help reach those 22 2.3 struggling seniors who are dealing with-- immigrant seniors who are dealing with social isolation to get 24 a knock on a door from an organizer that may speak 25

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Farsi or Mandarin. Immigrant seniors will also be just simply be better served. New York City is home to a blooming aging population and it's crucial that all New York City seniors know about their rights and have access to legal services. The City can and should do more to stop evictions. We ask you and urge you to pass Intros. 1104 and 1529. Thank you, and apologies for going over.

CHAIRPERSON LANCMAN: Thank you.

BOBBIE SACKMAN: Hi, good afternoon. My name is Bobbie Sackman. I am currently working with the New York City Metropolitan Chapter of the New York State Alliance for Retired Americans, which is an advocacy organization comprised of union retirees and other older adults in the community. And I'm going to not go in order of what I've written here. I'm just going to jump around a little bit. Just so you know, NYSARA has almost a half a million members across this whole state. So it's actually quite a large organization. So there are three legged stool of housing. One is to build housing and develop it and preserve it. One is the SCRIE program, you know, is for older adults that we're familiar with. And the third is absolutely right to counsel. You know,

having all of this in place, the strengthened state 2 3 laws, of course, this is going an enormous distance to help people over the age of 60, you know, feel 4 like they have somebody on their side. I realized 5 something while I was sitting here is, you know, 6 SCRIE's income level was increased to 50,000 dollars a number of years ago. Well, that's the same as if 8 our go to the 400 percent of poverty for one person 10 and many seniors live alone is literally, what, 11 49,000 something. So, the recognition that SCRIE needed to go to 50,000, and the recognition that it 12 needs to go to 50,000-- I know others live alone who 13 14 aren't necessarily seniors, but you know, it sort of 15 evens it out in a way. You can see where I'm going 16 with it, and I think it just makes sense. When I-- I 17 was the Director of Public Policy with Live On New 18 York for 28 years, and I was part of the Right to 19 Counsel Coalition when it began. So, the only thing 20 I want to add to all this is, because all the good point shave been made, but you know, this is who's 21 coming to your offices, right? Who comes to the City 22 2.3 Council offices on a daily basis? There's a lot of 24 older adults. And what do they come about? Housing I'm sure is almost number one if not. And so the 25

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fear, the fear that is in somebody's heart if they're 60, 70, or older and they've been living somewhere for so many years, and one of the statistics is that more than 50 percent of households who have used Right to Counsel lived in their homes for more than 60 years. Forty percent live in their homes for more than 10 years. Well, guess who that is? lot of older adults who are anchors in their communities, and now they might face, you know, eviction and landlord harassment. We also want to encourage, you know, the most-- Right to Counsel would cost less and more that you can do with NYCHA to stop using Housing Court as a means to collect rent. NYCHA is the largest houser of low income older adults in this city. Anything that's good for low income older adults living in NYCHA, you know, is just good. And oaky, I will quit there. I support both bills. As an advocate you definitely have to fund the advocacy groups, the tenant organizer groups because without information and knowledge of this program, then it just won't be useful to people. Thank you.

LEO ASEN: Good afternoon, Chairpersons.

My name I Leo Asen, and I am the State President at

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AARP New York, and I'm a volunteer. On behalf of our 2 3 nearly three-quarters of a million members age 50 and older in New York City, I want to thank you for the 4 opportunity to testify today. I urge you to pass 5 Intros. 1104 and 1529 to expand the Right to Counsel 6 With an unabated housing crisis, growing income Law. disparities and rapidly gentrifying neighborhoods we 8 simply must give more New Yorkers legal tools and 10 outreach services to fight evictions. According to 11 our latest report, "Disrupting Disparities 2.0 Solutions for New Yorkers Age 50 Plus," seniors, 12 particularly black African-American and Hispanic 13 Latino are at risk of gentrification-related 14 15 displacement because of high-poverty and low homeownership rates. We found that 91 percent of 16 17 older Hispanic/Latino and 81 percent of older 18 black/African-American residents in gentrifying 19 neighborhoods are renters and many of them are low-20 income, putting them at particular risk of displacement. For example, Bushwick and Bed-Stuy are 21 home to about 66,000 residents 50+, 30 percent of 22 whom are under the poverty level, putting about 2.3 24 20,000 older people at high risk of displacement.

Before the RTC law was passed, almost all low-income

tenants who faced eviction lost their cases because
they had no representation. Last year, evictions
declined more than five times faster in RTC zip
codes. AARP fought hard alongside elected officials
and advocates to get the original RTC bill passed in
2017, and I'm here to say that we will do all we can
to ensure the needed expansions proposed by Council
Members Levine and Gibson and the RTC Coalition also
becomes law. We estimate that raising the income
threshold for RTC through Intro 1104 could cover an
additional 56,000 to 71,000 households, making nearly
everyone currently in Housing Court eligible for RTC.
The bill would also expand the law to cover more
types of evictions cases in higher courts or
administrative hearings and appeals. All our
neighbors make up the great diversity and vibrancy of
our neighborhoods, and in fact, many of our older
neighbors are responsible for building up these
neighborhoods. We owe it to them to level the
playing field in Housing Court and help them to stay
in their homes and communities and age in place.
That's why I urge you to pass Intros. 1104 and 1529.
Thank you

2	COUNCIL MEMBER LEVINE: I don't really
3	have a question. I just want to acknowledge that
4	seniors' advocacy organizations, you Bobbie, but also
5	AARP have just been a pillar of this movement, and
6	you helped us focus on the particular vulnerability
7	of older New Yorkers. You saw this as a priority for
8	people who care about our seniors and you were
9	critical to the passage of the first bill. so to
10	have you now on board articulating strong support for
11	this 2.0 package is really meaningful and I thank you
12	for that. Thank you.
13	CHAIRPERSON LANCMAN: Alright, thank you

CHAIRPERSON LANCMAN: Alright, thank you all very much. So, next we'll hear from some Bar Association leaders, Andrew Scherer from the New York City Bar Association and Roger Juan Maldonado, also from the New York City Bar Association, and Alison King from the New York City Bar Association. Good afternoon.

ROGER JUAN MALDONADO: Good afternoon.

CHAIRPERSON LANCMAN: If you would raise your right hand so we could get you sworn in. Do you swear or affirm the testimony you're about to give is the truth, the whole truth and nothing but the truth?

ROGER JUAN MALDONADO: I do.

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2 CHAIRPERSON LANCMAN: Terrific. Please 3 proceed.

ROGER JUAN MALDONADO: Good afternoon. My name is Roger Juan Maldonado, and I am testifying today in my capacity as president of the New York City Bar Association. I am accompanied by the my colleagues Andrew Scherer and Alison King who are the Co-Chairs of the City Bar Association's taskforce on the Right to Counsel. The taskforce prepared the memorandum in support of Intros. 1104 and 1529 that you have before you and that constitute the official testimony of the City Bar. I do want to focus though in the time that I have on some questions and comments that Council Member Gibson posed to the coordinator, the Civil Justice Coordinator. With respect to working, what can you do going forward were 1529 to be passed to ensure that there's going to be appropriate tenant organization? I started my career as a lawyer at South Brooklyn Legal Services representing tenants in the very Housing Court in Brooklyn that continues to be in horrendous shape. So I'm extremely familiar with how bad it is. made my life easier as a tenants' attorney was when there was a Tenants Association that I could work

with that was working with everyone in the building 2 3 who required -- who had issues that were not just their own, but they applied to the building in 4 general, and if you have that sort of Tenants Association that is further -- where if the Office of 6 Civil Justice can help develop and maintain those sorts of organizations, you are increasing both the 8 likelihood of information getting to the tenants in 10 the building sooner so that their rights can be 11 protected, but you're also assisting the attorneys 12 representing the tenants in those buildings and actually providing effective legal services. If you 13 14 have an organizer with whom you can communicate on 15 behalf of everyone we're representing in the 16 building, it makes an enormous difference. Further, 17 the ability to address even before going to court issues that affect several of the tenants in the 18 19 building when you have an organization that speaks 20 for all of them makes it much easier, either through even the threat of the housing part action or the 21 bringing of a housing part action that avoids the 22 2.3 risk of these nonpayment proceedings. So I have to 24 disagree with Judge Cannataro on that one point. You 25 should definitely include as part of 1104 housing

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part action representation because the combination of what a tenant's attorney can do, someone who's representing everyone in the building, when you have that double leverage is enormous. In the very few seconds I have left, I -- Council Member Lancman, I think I heard you say that the RSA is looking for ways to have the connection between the legal services provider and the tenant to be represented happen earlier. I could not agree more. essential, not just that they meet, but that they meet with enough time for the tenant's attorney to help prepare and answer that now reflects that attorney's knowledge and information. I know that's beyond the power of this council, but I think among the things that must happen is the counsel, the Office of Civil Justice and other representatives need to further amend the HSTPA to build into it the time period necessary to allow tenants, just as all other clients with most other attorneys are allowed to do, meet with their attorney in the attorney's office to better prepare their presentation to the court. Thank you.

CHAIRPERSON LANCMAN: Thank you. Do either of you have anything to add?

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ANDREW SCHERER: No, we're only here to support and answer any questions. You got a lot of tenants waiting to testify, so we're just here in case there are any questions that we can answer.

much. Well, we appreciate your patience, appreciate the thoroughness that you have applied to your analysis, and also the benefit of your own experience applied as well. Thank you very, very much.

ROGER JUAN MALDONADO: Thank you.

ALISON KING: Thank you.

CHAIRPERSON LANCMAN: Okay, so now we're going to have a panel of tenants, another panel of tenants: Marlene Jean Noelle [sp?], from the Brooklyn Tenant Coalition, Judith Bernard from Catholic Migration Services, Esteban Giron from the Crown Heights Tenant Union, Patricia Bowles Simmons [sp?] from Goddard Riverside Law Project. Forgive me if I mispronounce anyone's name. Please come up to the table if you are here. Going once, going twice-- oh, I don't see them. Oh, alright. Please, you all can begin.

PATRICIA BOWLES SIMMONS: Press the red button? Hi. Hi, good afternoon, panel. My name is

Patricia Bowles Simmons. I'm here to testify in 2 3 favor of the passing of the 1104 Intro. I mean, Intro 1104 and intro 1529 to expand the Right to 4 Counsel Law. I am a rent-stabilized tenant in Harlem in the borough of Manhattan where I live for 14 6 years. I am also a senior that is facing problems in by building. I do receive rent subsidies from Section 8 8, which in these days, it doesn't mean anything. 10 Section 8 has expanded the finances due to certain 11 zip codes. With certain zip codes you are not able 12 to get -- they allow you to get more finances for your rent. However, Intro. 1104 would increase Right to 13 Counsel income level. This is important to me 14 15 because it will ensure that many community members would be able to stay in their homes and neighborhood 16 17 without the fear of going broke. Into 1529 will 18 require the city to fund tenants organizing. As a 19 member of Goddard Riverside Law Project Tenant 20 Association, this is important to me because through community-based organizing we as tenants have the 21 space and advice to unite and to commit to one 22 2.3 another, develop our voices and minds, and take up 24 responsibilities and leadership to lift up and defend 25 our communities. The city can also -- the city can

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pushed back.

and should do more to help stop evictions. As a New York City resident I urge my counsel to pass and fund Intro. 1104 and Intro 1529 by June so that more people have the Right to Counsel and use it to defend their homes. If a tenant like me is facing an eviction, having a right to a lawyer is the key to being able to stay in your home. Right to Counsel is important to me because of my experience with landlord harassment and neglect. My neighbors and I spent over three years without leases, without repairs, and not knowing what would happen to our building when management was being turned over. But we organized ourself [sic] with the help of Goddard Riverside Law Project attorneys and organizer and

CHAIRPERSON LANCMAN: Thank you. And I just want to pause it and invite one more person to join the panel who is under a bit of a time constraint, Emily Goldstein from ANHD. And I want to acknowledge that we've been joined by our fellow Council Member Ritchie Torres who has been a sponsor of both of the bills we're hearing today. We're thankful for that. And please, you can proceed, and then we'll go to Emily.

Thank you

JUDITH BERNARD: Good afternoon. 2 3 is Judith Bernard. I volunteer for the Catholic Migration Services. I'm a retired nurse, a senior 4 citizen, and living on a fixed income. It has been a 5 continuation of the landlord every month to send me a 6 paper to go to court. Knowing that I am on Social 8 Security and [inaudible]. I get that once a month which is really fixed, and I cannot pay my rent 10 before I can get my check in place. I have lived in 11 this area and worked there for 39 to 44 years. had my children there. I educated them. I made them 12 to become productive citizens of this country. 13 1104 would give me the privilege, the eligibility of 14 15 remaining in my home by increasing 1104 from 200 16 percent to 400 percent because as it stands at this 17 time, all resident tenants including myself are not 18 eligible for certain [inaudible] privileges that are 19 going along. If 1104 is increased it will give us 20 that opportunity of having a lawyer in our cases from start to finish. As it stands at the present, if 21 22 you're 30 or 31 percent of tenants including me are 2.3 considered not eligible. 1104 will increase that, 24 and also there are people that are not aware of 1529, 25 and we ask also for that to be extended. This is why <INSERT TITLE OF MEETING>

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2 the need to increase Intro. 1104 is very, very 3 imperative. Thank you.

CHAIRPERSON LANCMAN: Thank you very much. Emily, please?

EMILY GOLDSTEIN: Thank you so much for the opportunity to testify. My name is Emily Goldstein. I'm the Director of Organizing and Advocacy at ANHD, the Association for Neighborhood and Housing Development. ANHD builds community power to win affordable housing in thriving equitable neighborhoods for all New Yorkers. As a coalition of community groups across New York City, we use research, advocacy, and grassroots organizing to support our members in their work to build equity and justice in their neighborhood as well as throughout the City. I'm testifying in support of both the bills today, both of which would serve in their own ways to expand the reach of the enormously successful Right to Counsel program in New York City. speak first to 1529. As I see it, we have a lot of rights on paper, but it generally always take organizing to make sure that those rights translate into practice. The tenants who are sitting here in this room today are here because of tenant

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organizing, and with Universal Access and with Right to Counsel, as you already heard from some of the previous panels, the reality is that a lot of tenants, in particularly a lot of tenants who are particularly vulnerable to harassment and eviction, senior citizens, immigrants, folks who do not have English as a first language or who do not understand English at all are the ones who are not going to be aware of their rights and not going to be able to act on their rights without outreach and organizing from local community groups like the ones who are a part of ANHD's membership and the ones who brought people out here today. Organizing is always an underresourced and underappreciated body of work, and it's incredibly important that this City Council support that behind-the-scenes work that ensures that tenants understand their rights that helps tenants fight back against the fear to report code violations, to organize against problems in their buildings because they know that they don't have to fear facing a retaliatory eviction without support of a lawyer. Briefly, in terms of Intro. 1104, to me this is kind of a no-brainer. At the moment, you know, the existing Right to Counsel Law has been incredibly

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successful. It's clearly working, and so there's no reason not to extend those protections to an additional population that very clearly needs access to counsel and can't afford it on their own. includes, you know, both raising the income threshold, but also recognizing that regardless of the venue from a tenant perspective, an eviction is an eviction, and from a public policy perspective, we should treat an eviction as an eviction, right, and ensure that regardless of the venue tenants have access to counsel. Finally, I want to point out -- I know RSA wasn't called up-- was called and wasn't here earlier. But briefly, I'll say that many of ANHD members actually are nonprofit landlords. develop and own and manage affordable housing, and so they are mission-oriented landlords whose tenants now have access to counsel, and they are glad that that right is in place. They are glad that those tenants have the sort of just-- due justice that they deserve. Our members do everything they can to avoid taking tenants to court, because their goal is to ensure that tenants remain in their homes, but if they do wind up in that situation, they want tenants to be able to be represented and to negotiate to

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ensure that they have their rights protected and that they ensure the best outcome. Thank you again.

much, Ms. Goldstein, and please? If you can turn on your mic, there's a button at the base.

MARLENE JEAN NOELLE: Right here? Oh, hi. My name is Marlene Jean Noelle [sp?], and I'm a tenant leader with Flatbush Tenant Coalition. I'm [inaudible] tenant in the borough of Brooklyn where I live for over 40 years. I'm living in Haitian community. I'm here to testify in favor of expanding the Right to Counsel Law. As a tenant leader organizer [inaudible] and older people in my building it's important to pass Intro 1104 and 1529, because the current law would not qualify for a lawyer if I was facing an eviction. I will not be able to pay for private lawyer due to my income. So it's important to me to stay in my apartment because I cannot afford to pay the higher rent, and especially some people in my community also. And all tenants have rights. They have rights to stay in the home. Therefore I urge the City Council to pass and follow [sic] Intro. 1104 and Intro 1529 by June so established tenants in community organizations can

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have funding to educate and inform tenants of the rights, and also it can have— the tenant can have the right to counsel [inaudible] people that cannot afford, you know, like they would be able fund a lawyer so they wills top the eviction. I have a lot of people in my community that have the same problem, you know, they could be all scared of the landlord, and some of them, you know, let alone they don't speak English [inaudible] whatever they want to do with them. So I urge please the City Council to pass the law. Thank you.

this whole panel, and we're going to continue hearing from the voices of tenants. I'd like to call up

Lauren Springer from Tenants-- okay. A mix of

tenants and tenant advocates. We have Lauren

Springer from Catholic Migration Services, Robert

Reyes [sic] Villagomez from CASA, Robert Conkling

from Goddard Riverside, Amy Collado also from

Catholic Migration Services, Julie Colon from

Northwest Bronx Community and Clergy Coalition,

Xavier Simpson [sp?]-- I think I read that correctly
from Northwest Bronx Community and Clergy

Coalition, Sarah Guillet from Flatbush Tenant

thoughts together. Please, ma'am.

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Coalition. Okay. You all get extra points for staying. We're already in hour five of this hearing, but it is so important that you're all on the record, and I'm very happy that you're here and excited about this panel. You want to start us off, sir? Would you like us to start on the other end? We can do that too. Okay, we'll give you time to get your

SARAH GUILLET: Alright, good afternoon everyone. My name is Sarah Guillet and I'm a Housing Rights Organizer with the Flatbush Tenant Coalition, also known as FTC. FTC is led by our extraordinary mostly immigrant working-class black and brown tenant leaders who fight -- who have fought diligently for years to keep their families in safe housing. At FTC we work collectively to develop tenant association and to educate tenants about their rights. Our tenants' Association of one of our buildings, 180 East 18<sup>th</sup> Street is a great example of the important and powerful organizing work that we do. Last year, these tenants experienced a horrible fire that displaced 18 families and left many of the others living in dangerous conditions. Tomorrow will actually be a year since the fire and a year since

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these families have been out of their homes. [inaudible] tenants have organized to demand that their landlord, Judah Roosefeld [sp?], from GBM Estates do the necessary repairs for them to repair to their homes safely. They have been organizing actions and they've been holding the landlord accountable through Housing Court. They're also working on other tactics to put pressure on the landlord such as working towards a 7A management program because clearly the landlord is neglecting the building and its tenants, so the tenants should have the right to manage their own building. Because of the Right to Counsel, these tenants have been able to remove their fear of retaliation, and instead focus on building tenant power and build coalitions with other buildings owned by Judah Roosefeld. Tenant organizing groups like ours are able to reach tenants on days, at time, and in spaces that are accessible to them. So, today, although we have a number of powerful tenants present here, there are hundreds more who could not be here on a week day between the hours of nine to five, because they are either at work or they're unable to arrange childcare or other care takers, or they're unable to afford

we do. Thank you.

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travel or have limited mobility or because of any of the many barriers working class New Yorkers face in this city. Still, tenant organizing groups make sure that tenants are informed and are able to make decisions on policies that affect their livelihoods, right? So, we still have a lot more people to reach, many more people to reach, and this is why passing Intro 1529 is extremely imperative for the work that

COUNCIL MEMBER LEVINE: Thank you. And those tenants who couldn't be here today are lucky that you are here to speak powerfully on their behalf, and we thank you for that. Please.

name is Julie Colon. I'm a tenant organizer from

Northwest Bronx Community and Clergy Coalition, and I

was going to prepare something, but I figured I'd

speak from the heart, because that's where— what

really led me here today. I'm speaking as an

organizer, but I'm also speaking as a tenant. I lived

in NYCHA my whole entire life, and I've seen my mom

go through eviction proceedings. I've seen my friends

go through evictions proceedings. I myself as a

single mom have had to go through an eviction

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proceeding before, and I had no idea about community organizing groups until I actually became a community organizer. I went to Stony Brook University and I majored in social welfare, and I thought the only thing I was going to be able to do with that was to go to ACS and take away people kids or just working some boring social work firm or something like that. But then I became introduced to Northwest Bronx Community and Clergy Coalition and they educated me on like the plight of rent-regulated tenants. As a NYCHA tenant, you know, our income is 30 percent -- I mean, our rent is 30 percent of our income. don't really have to deal with rent laws or like rent regulation or rent control. And so I really got educated on that, and then I realized how many people of the people that I work with are not educated on that, and they've lived in that system their entire Like, how do you not know that there's a board that controls like what rent increases you get? How do you not know how to go into the court system and handle, you know, Housing Court? How do you not know that you can withhold your rent for repairs if you're not getting repairs? These are things that people don't know. These are rights that people have

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that they don't know about, and now, they have the right to a lawyer, and they don't even know that they have that. And it's our job to go into the community and educate people on that. We have about five to ten buildings to deal with a month, two hundred and something tenants that we have to try to educate and teach them stuff that we just learned ourselves, and it's really, really hard. So that's why I'm here to testify in support of 1529 because we need help. need more organizers in the community to be able to do this work. Tenants all over New York City, all over New York State need to know what they're allowed to have, what they're entitled to have when it comes to their homes and what comes to being able to stay and fight to have their-- excuse me-- to keep their homes. So, yeah, thanks.

COUNCIL MEMBER LEVINE: Well said. Much better than a prepared statement. Thank you.

LAUREN SPRINGER: Okay, well mine is prepared. My name is Lauren Springer. I'm a tenant leader with Catholic Migration Services, a nonprofit legal services provider and community-based organization actively engaged in tenant organizing work, and I'm also a member of the Right to Counsel,

New York City Coalition. I'm here today to support--2 3 to urge support for and passage of Intro 1529 which would mandate funding CBOs in their RTC outreach 4 effort. Fourteen years ago my rent-regulated building was one of 80 buildings in a portfolio 6 bought by a predatory equity landlord who promised 8 high rates of returns to their investors. returns could only be achieved by pushing long-time 10 tenants out of their homes, however. After that 11 purchase, tenants, many of whom were seniors, 12 immigrants, non-English speaking, were targeted for harassment. My neighbors and fellow residents were 13 aggressive harassed by such tactics as frivolous 14 15 lawsuits, baseless accusations regarding nonpayment 16 in which rent checks were returned for one reason or 17 left uncashed and then tenants taken to court for failure to pay rent, false claims that tenants' homes 18 19 were not their primary residence and hurdles and 20 other obstacles placed to frustrate their obtaining rent renewal leases as required by the law. 21 landlord managed to clear out the buildings of many 22 2.3 long-time residents. However, the tide began to turn in 2008. At that time, with the help of catholic 24 Migration Services we were able to organize, fight 25

back, and win. Catholic Migration Services helps us
form a tenant union across the majority of those 80
buildings in the landlords' portfolio and through
litigation and organizing efforts which included
protests, rallies, meetings with the landlords and
elected officials, we got relief and put a stop to
those predatory practices. In fact, that landlord
ultimately ended up selling that portfolio. Through
that experience I've seen firsthand the power of
organizing and how effective it can be. For that
reason, I support funding CBOs and calling the
Council Members and other electeds [sic] to pass this
bill. In August 2017, through organizing efforts, we
won this groundbreaking right to legal representation
and Housing Court eviction proceedings, but now we
need to do more. We need to strengthen and expand
the Right to Counsel Law to fund community-based
organizations and tenant organizers in their outreach
efforts. In this way, we can ensure that tenants
know their rights so that they can exercise them,
build tenant power, and thereby hold landlords
accountable. Thank you.

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Thank you.

2 COUNCIL MEMBER LEVINE:

Luckily you're a good writer, so the prepared statement came out extremely well. Please.

AMY COLLADO: Is it on now? Sorry, I'm short. My name is Amy Collado, and I'm here to support Intro 1104 and 1529. I've been an organizer with Catholic Migration Services for the last four This profession and lifestyle has had the biggest influence on my life. The work has made me into a better person. It's made me a more powerful and compassionate person. And as an adult who has experienced housing instability almost all my life. It is a privilege to be able to do this work, because I too get to learn my rights and get to work with people just like me for what's right. Intro. 1529 is more than just letting tenants know that this right exists. It becomes an entry-point for life-long learning. Tenants have the opportunity to understand root problems and allows them to see their own power in taking charge of their life so that they can work together alongside their attorney. Yes, there has been a reduction in court filings on evictions, but as mentioned earlier, tenants are still dealing with displacement by being served with letter of

termination and leaving by the date stated in those 2 3 notices without any legal interventions, even having supers tell them that they themselves won't renew 4 their leases. This year, HPD has released, as with every year since 2007, has released a list with over 6 225 buildings now entered into their alternative enforcement program which include buildings in the 8 RTC zip codes. This means there are tenants living 10 in hazardous conditions recognized by the City who 11 more than likely do not know that they have the right to hold their landlord accountable, and in case the 12 landlord retaliates, that they'd have legal 13 representation. We need Intro. 1529 so that we can 14 15 continue to get to those-- we can get those tenants 16 informed of their housing rights because this goes 17 far beyond just letting our community know. Organizing makes it possible for every day, hard-18 19 working, under-recognized, underserved, marginalized, poor, all the romanticized jargon used to describe my 20 people in order to make them into the powerful people 21 that they need to be in order to balance these very 22 visible scales of injustice. Attorneys are very 2.3 24 important, but organizing connects the dots to the ongoing systems, systematic issues, that makes it 25

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hard for us to live, and as the City continues to

fund fresh attorneys, we need that same energy with

organizers and with putting that effort into

organizing. We need organizers on the ground

continue to knock on doors regardless of the climate

and how cold or how hot it is to get out the

resources needed and to reach as many people possible

in all the creative ways that will reach folks.

Someone had asked earlier how do Housing Court— how

does Housing Court deal with language justice, and I

just want to point out that usually results in

organizers, otherwise tenants are left there with no

help. We need Intro 1529 and Intro 1104 passed now,

because there's still so much work to do. Thank you.

COUNCIL MEMBER LEVINE: Thank you, Amy.

ROBERT CONKLING: Hello. Thank you for your time and for your work this past year. My name is Robert Conkling and I am privileged to be a tenant leader with Goddard Riverside and recently on the ground with Right to Counsel. And I live at 215 West 14<sup>th</sup> Street in Manhattan, which is at the direct crossroads of Chelsea and Greenwich Village and the meat packing district which you may realize is not a comfy and a healthy place for a vulnerable SRO to be

today. I support both intros, but I'm here 2 3 specifically to support 1529 because as an SRO my fellow tenants and myself have experienced for the 4 last 12 years the benefits of free legal counsel. 6 We've had at least two waves of landlord harassment and abuse and attempts at forced eviction. Beginning in 2008 when Goddard stepped in and told us hey, you 8 are an SRO, which we didn't know, and that you have 10 rights, and then we will join you to help create a 11 tenants association and stand by you all the way. Well, of course, we didn't know really what that 12 meant, but 12 years later I'm here to confirm and 13 affirm that that has been the case. Step by step all 14 15 along the way we have seen rent suspensions, rent 16 refunds, a new façade, a new roof put into our 17 building, brand new windows, the security -- we have 18 elliptical staircase which has been secured, new 19 floors in our building, and when our high-end [sic] 20 landlord flipped our building to this family landlord it became worse. Goddard stepped back in again to 21 help us. We had 12 cases that we had won in court 22 2.3 recently, and our land lady is now actually calling our lawyers for advice. So, the success of the 24 25 organizers and the attorney's at Goddard is

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incomparable, and I want to add that even though the laws are on the books and that the funding is in place and growing— thank you— there's still this fear and confusion out there even with younger tenants and tenants from actually all across the world in our building, and they don't know. And to support, enhance and expand the organizing power in New York also affects people like myself and the other tenant leaders here who exponentially reach out to other tenants to help them understand their rights and to prevent not only fear and confusion, but tenant fatigue. With that, I say thank you again,

COUNCIL MEMBER LEVINE: Thank you.

16 Excellent. Please?

and pass 1529, please.

ROBERT VILLAGOMEZ: Hello, hi. My name is Robert Reyes Villagomez and I'm a community organizer with CASA, Community Action for Safe Apartments in the South Bronx. I'm here today speaking on behalf of CASA and we're testifying in full support of Intros 1104 and 1529. My role at CASA is to organize tenant associations and conduct outreach only two buildings in the Right to Counsel zip codes, namely in the 10457. If you look at our catchment area it's

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a small sliver into it, and in that sliver within the 10 months I've worked with CASA leading outreach efforts with a few other colleagues and interns, we-during the period of June 2019 to December we've done outreach to 76 different buildings, reaching over 2,300 families in the zip code of 10457. That being said, the vast majority of people I have talked to in the 76 building or attended one of the 32 Know Your Rights workshops that I've organized and led, they simply did not know that they had right to counsel and the people that did know had been targeted by their landlords and had been brought time and time again to Housing Court either for evictions or nonpayments with one tenant telling me that they've been taken court for a nonpayment of 93 dollars, putting her Section 8 at jeopardy. Yeah. that's-- again, we did a partnering with a Right to Counsel Coalition. Our Housing Court campaign discovered that 52 percent of tenants that did not know about Right to Counsel, they didn't know about it until they showed up at their first court appearance, and we got that information through surveying people at Housing Court. As community organizers we have a deep commitment to the

communities we serve, and as a member-led 2 3 organization, CASA is accountable to our community and our members, and through the six different 4 tenants associations that I've organized, all of them facing harassment through lack of repairs, through 6 7 taking tenants to court repeatedly, lack of services 8 like heat, hot water, no gas, and you know, yeah, all that. Basically, I've engaged 179 different unique people that stay involved in our tenant associations 10 11 and have trained 51 different community leaders who, 12 you know, learned what it means to organize themselves that facilitate tenant association 13 14 meetings that take on their management and management 15 meetings with them and put on press conferences. Ι'd 16 like to give a shout out to one of my tenant leaders, 17 Lucette [sp?] who's in the top with Elias [sp?], her 18 baby. So, right -- there's no like -- yeah, I mean, 19 she's a new mom and with all that she still found 20 time to come out today. And this is what we need and why 1529 should be passed because it provides not 21 just the services of our organizations, but it also 22 2.3 is an investment, or it would be an investment, into real community leaders to create, like, resilient 24 communities against gentrification, but it also sets 25

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2 up the city for future crisis like possibly climate 3 change or things like that. So, thank you.

XAVIER SIMPSON: Good afternoon. My name is Xavier Simpson. I'm from 2985, 2987, 2999 Bedford Park, Webster Avenue in the Bronx. I've been at this building next month will be five years, but we have had so much issues with this building that I've bene living with, and just coming from other -- coming from Lebanon and I being a union delegate, I worked in other organizations. I started the Tenant Association here, the Bedford Park Tenant Association. I used to write letters to the Mayor. So, now as me writing letters to the Mayor, I have Governor Cuomo investigating the landlord, and they're investigating my three buildings with the slumness [sic] of what they're doing and 180 buildings that they're investigating just the tactics of harassing tenants and sending them to court, and you find out their books are wrong, and when you go to court the lawyer's saying, "Oh, your rent is paid." So you wait a whole day in the Bronx Court, and it's the worst one of the courts in the Bronx. So, after that, doing the organization I met Leah James [sic] at community board meeting. She's from the North

Bronx Clergy. That's where I joined, and they came 2 3 on board, brought a lawyer on to help with the harassment, sending letters, sending tenants to 4 So right now we're having a lot of mold issues in the building. Tenants are coming-- the 6 children are coming down with sickness. You have the 8 mental ill that are running rampant in the neighborhood, harassing people on the street. 10 you're dealing with a lot of slumlords and you're 11 dealing with their so-called "lawyers" that tenants are scared to go to court because they feel that 12 they're going to be evicted. So my job is I educate 13 14 my tenants, but you still have those that don't care 15 or they're too scared because of their rent, but I pray that we-- this bill will be passed, 1529, 16 17 because there's so much organization that need--18 organizational agencies that help us to be more 19 educated and know your rights, and it's important 20 that people know their rights and stand on the ground and take people to court, take the landlord to court 21 and let them know that I'm staying in my apartment 22 2.3 because my rent is paid and you need to fix my issues in my apartment. So, I hope you can-- this bill is 24 passed and so we can go forward. Thank you. 25

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to this excellent panel. Thank you very much. And we're going to move on to hear from next: Samantha Thompson from Morris Heights, Jenny Laurie from Housing Court Answers, Sophie Collyer, Julie Lake from Bronx Defenders, Austen Refuerzo from Neighborhood Defender Services, Oksana Mironova from Community Service Society, and Richard Brendan [sp?] from the Office of Assembly Member Dick Gottfried. Okay, I'm not sure if Ms. Thompson is able to join us. Yes, okay, I understand you're on a tight schedule. So, if you're ready, we can ask you to go first.

SAMANTHIA THOMPSON: My name is Samanthia
Thompson, and I'm Executive Chairman of the
Morningside Heights Multicultural Tenant
Organization, and I'm on the New York State Tenant
and Neighbors Director's Board. And I just want to
say to all the congress people, thank you. I'm
looking right over there. Mark Levine, he's the man.
Anytime I call his office for something, we get down
[sic]. I tell Mannie [sic]. I'm not telling y'all he
give me money donations, because he do. God bless
you. and today, I'm just here to speak real quick

because I got to catch my ride. I've been here since 2 3 9:30. I know that everybody's talking about the seniors and evictions and different things. There's 4 so much, and this 1104 and the 1529, it's something that we need. I wrote something because everybody's 6 7 in a hurry. We need to help the tenants who are 8 blind. Some of them don't even know what's going on, and it's sad. So I say these two bills are in need, 10 for whatever the housing that we live in now, there's 11 time for somebody to take the lead. Not to be 12 frightened, never that indeed. We can no longer let them win because of their greed. No, we will no 13 longer stand back because now it's time for us to 14 15 succeed. People, have no fear, the word is yes, so 16 don't you dare. We will not suffer like this. 17 not want to bleed [sic]. Yes, indeed, you must help 18 us. Put it to good speed. We need this. We really 19 So, I want y'all to say to us: when, why, 20 where, and how. Will it really be done? Because I fight a lot. With Gale Brewer, I go to her office. 21 22 I take the tenants, give them -- one lady was getting 2.3 ready to get put out. She came to my house crying. Eighteen thousand, she's a senior citizen. 24 It was 25 big error, too, and they was trying to put her out.

you said hello.

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SAMANTHIA THOMPSON: Okay.

AUSTEN REFUERZO: Good afternoon. name is Austen Refuerzo. I'm a supervising attorney with -- in the Civil Defense Practice at the Neighborhood Defender Services of Harlem. Can you hear me okay? NDS is a community-based public defender office that provide holistic cross-practice representation to the residents of Manhattan. holistic public defense office, NDS is particularly familiar with the collateral consequences of housing instability and homelessness, including an increased chance of entering the criminal justice system. Right to Counsel Law currently providing full legal representation for tenants under 200 percent of the poverty line has been an undeniable success. In rapidly gentrifying northern Manhattan which threatens our over-policed NDS client with unaffordable rents, the Right to Counsel has given our clients a valuable tool to fight to stay in their community and in their homes. While the Right to Counsel legislation has helped thousands of tenants save their homes, there are countless more who are unable afford, yet deserve legal representation when faced with the loss of home. A common scenario

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experienced by our attorneys is an employed adult moving in to help care for a senior or infirmed parent ending up alone in Housing Court, because their combine income and social security is over 34,000 dollars, the limit for a family of two. family so-situated must then choose between paying a lawyer to fight for their home or paying their rent. Due to the current income limit, vulnerable tenants in Housing Court are often presented with the hope that they will be represented by an attorney only to have their hopes dashed moments later when they learn of their ineligibility by virtue of having gainful employment. Having just had the rug pulled out from under them, these tenants are often confused and upset, at which point they are thrown to their landlords attorney without a lifeline. This is how tenants lose their homes. Another vulnerable population that has been grossly underserved are the tenants of NYCHA. The vast majority of NYCHA tenants face termination of their tenancy alone. The Right to Counsel must be expanded to provide full legal representation to NYCHA tenants in administrative hearings. Because NYCHA termination of tenancy hearings occur outside of Housing Court,

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they've been excluded from the drastic reduction in evictions experienced across the city. NYCHA administrative hearings are governed by obscure rules and opaque processes making the need for an attorney all the more essential. NYCHA tenants deserve attorneys to empower them to fight for their rights and their homes. Without these reforms, the Right to Counsel is a misnomer. The passage of Intro. 1104 and 1529 bring this right closer to reality. And I do want to-- as much as my testimony focused on Intro. 1104, I do want to guickly address 1529, because I think that is the answer to the question raised by rent stabilization association earlier. Ιf you want to connect tenants to their attorneys earlier in the process, passing 1529, to have community organizers connect and empower those tenants to find attorneys will address that issue. Thank you.

JULIA LAKE: Hello. My name is Julia

Lake, and I'm a supervising attorney with the Civil

Action Practice at the Bronx Defenders. On behalf of

BXD, I wish to thank the Council for the opportunity

to testify today in support of Intro. 1529 and 1104,

and the expansion of the Right to Counsel in eviction

Bronx Defenders is a nonprofit public 2 3 defender. Our interdisciplinary teams serve more than 20,000 low income individuals in the Bronx every 4 year. We offer testimony from our perspective as one of the legal services providers in Bronx Housing 6 Court as well as a proud member of several coalitions including Right to Counsel NYC, LEAP, and Bronx 8 Solidarity. Support for tenant organizing and 10 community partners through Intro. 1529 would lead to 11 at least three important improvements to the current First, more individuals would be connected 12 with information about their tenancy rights sooner. 13 This will empower tenants to fight against 14 15 harassment, intimidation and other displacement 16 efforts. Second, when landlords do bring tenants to 17 Housing Court, community organizers can help prepare 18 and equip tenants to know their rights, to know what 19 to expect about the Housing Court process, what types 20 of documents to bring, and about the existence of their right to a lawyer to represent them in their 21 eviction case. At the Bronx Defenders February 2020 22 2.3 intake shift, nearly 10 percent of the tenants 24 appearing in court that day who are likely eligible 25 for our representation had already entered into a

settlement agreement before we were able to locate 2 3 them to conduct the initial intake. Third and lastly, support for tenants organizing partners will 4 bolster the work that tenants and advocates have been doing for years in order to change some of the more 6 7 shameful and pernicious practices that have historically been common within the New York City 8 Housing Court system. I'll speak briefly about how 10 this last issue has been playing out in the Bronx. 11 Before the Right to Counsel, most landlords had 12 lawyers and most tenants did not. This dynamic led to certain coercive and aggressive practices becoming 13 14 the norm. Many prose tenants are steamrolled into 15 signing settlement stipulations, thereby waiving 16 their defense's claims and the right to go to trial. 17 Overlaying this behavior and these power dynamics is 18 the reality that most tenants brought to Bronx 19 Housing Court are people of color and the majority 20 are women. In May 2018 the Bronx Solidarity Coalition collected stories of incivility and bias 21 22 that tenant advocates reported happening to 2.3 themselves, their clients and unrepresented tenants in the Housing Court. This letter sent to the court 24 25 administration included examples of harassment,

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disregard for the rules of ethics and professional conduct and overt racism, as well as many examples of retaliation against tenants because they chose to secure counsel to represent them. Other counties have taken similar steps to raise awareness of this problem of incivility in the Housing Courts and there has been progress, which has been catalyzed by the tenant movement and the right to counsel. Passing these two bills to expand and strengthen the Right to Counsel Law will go a long way in continuing to improve access to real meaningful justice in the Housing Courts when New Yorkers are faced with the loss of their home. Thank you again for the opportunity to testify.

JENNY LAURIE: Hi. My name is Jenny

Laurie. I'm the Executive Director of Housing Court

Answers, and I'm obviously testifying in support of
the two bills, 1104 and 1529. I first want to start
out by thanking the Council for, and the de Blasio

Administration as well, for the great combined work
on implementing the new Right to Counsel Law, and I
would like to focus my testimony on how successful it
has been. Housing Court Answers runs information
tables in the five county Housing Courts as well as

we staff a hotline for tenants facing eviction in 2 3 Housing Court Currently, the phone number on the petition and notice of petition that goes out to 4 tenants telling them that they're being evicted has-the number goes into our office where we have 6 advocates who answer the phones. Most of the calls 8 that we take, we get about 100 calls a day. About 10 to 23 percent of the calls are from tenants who are 10 in the Right to Counsel zip codes now, and it's 11 interesting to us to hear that most of the tenants 12 that we talk to, although certainly not all of them, but most of them are not familiar with how Right to 13 Counsel works. They may have heard of it, but they 14 15 didn't know they had a right to counsel. 16 obviously 1529 would go a long way toward changing 17 that. Obviously, the continued roll-out of Right to 18 Counsel to cover all the zip codes as well as 19 expansion under 1104 would make sure that everyone 20 had the Right to Counsel and knows about it. to talk a little bit about the change in Housing 21 Court. Since we've been working in the Housing Court 22 2.3 since before the passage of Right to Counsel and 24 since, in the past the Housing Court halls were 25 crowded and noisy-- they still are really. With a

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lot of tenants and a lot of landlord attorneys, landlord attorneys who were bullying tenants into stipulations, into settlement agreements where they gave up their rights to-- as many people have said today, gave up their right to abatements, gave up their right to repairs, to pay the legal rent, and in many cases to stay in apartments that they had the right to stay in. Now, today, when you go to the Right to Counsel floors in the Housing Courts what you see is basically an ocean of tenant attorneys. There's so many more tenant attorneys and there's such diversity in the halls where there wasn't before that it's really an amazing change for most tenants, and most tenants, even tenants who don't have attorneys, because most tenants still don't have attorneys, I think feel heartened by the fact that there's an attorney there that they can talk to that looks like them, that they can turn around to and talk to and ask for information about what's going on. As I said before, we support the adoption of 1104 and 1529 and both those bills would go a long way towards bringing a small measure of justice to Housing Court. Thank you.

## <INSERT TITLE OF MEETING>

2 COUNCIL MEMBER GIBSON: Is your

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OKSANA MIRONOVA: Is that better?

COUNCIL MEMBER GIBSON: Yeah, much better.

OKSANA MIRONOVA: Great. Thank you so much for the opportunity to comment on the implementation and expansion of Right to Counsel. My name is Oksana Mironova and I'm a Housing Policy Analyst with the Community Service Society. We're a nonprofit organization that addresses some of the most urgent problems facing low income New Yorkers today, including the effect of the City's housing crisis. New York has always been known as a chronically tight high-cost rental market. In recent decades, truly affordable housing has become more elusive and housing insecurity has become the norm for the vast majority of low income New Yorkers. Since the beginning of its implementation, the Right to Counsel Law has proven to be an effective strategy for reducing the number of evictions. Over the past three years CSS has used eviction data to evaluate the Right to Counsel's roll-out and implementation. Key points from this years' report which I've attached to my written testimony include. Since

2017, evictions in RTC zip codes declined by 29 2 3 percent compared to a 16 percent decline in zip codes with similar eviction poverty and rental rates that 4 do not yet have right to counsel. Longer term trends point to the positive influence of tenant organizing, 6 legal assistance, and tenant protection laws on eviction rates. There's a steady climb in evictions 8 from 2010 to 2013 followed by a sharp reduction in 10 2015 likely due to the start of the RTC organizing 11 campaign and the first infusion of government assistance for legal services in Housing Court A 12 secondary reduction in 2019 is likely a result of the 13 continuing Right to Counsel roll-out and the passage 14 15 of the Housing Stability and Tenant Protection Act. 16 Right to Counsel and HSTPA are complementary. Right 17 to Counsel is a powerful tool for upholding and interpreting the new rent laws, especially when 18 19 they're contested in the courts. vulnerabilities remain. In 2019, a CSS's on her 2.0 third survey showed that 30 percent of moderate 21 income New Yorkers have experienced one or more 22 2.3 housing hardships, indicating that doubling RTC's qualification threshold to 400 percent of the federal 24 poverty line can have a real impact. In 2019 a 25

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Survey of Bronx tenants in RTC-eligible zip codes by CASA in the northwest Bronx Community and Clergy Coalition found that about half of respondents did not know about Right to Counsel until they first arrived at the court, pointing to a knowledge gap requiring action. We urge you to pass Intro. 1529 and 1104 to both expand the Right to Counsel in Housing Court to a wider pool of tenants and to ensure that tenants know about this powerful right

before they get to court. Thank you again for this

opportunity to offer our recommendation.

SOPHIE COLLYER: Good afternoon. I'm

Sophie Collyer. I'm a Research Director at the

Center on Poverty and Social Policy at Columbia. And
thank you so much for your time and this opportunity.

Today, I'm going to speak about the prevalence and
consequences of eviction and other types of forced
moves that we have studied in the poverty tracker, a
joint project between Robin Hood and Columbia

University. AS this testimony will underscore, our
work shows that eviction is a serious problem in New
York City, as we all know, and that stable housing is
vital to any efforts to help New Yorkers escape
poverty and hardship. Our research shows that New

Yorkers who endure evictions and other types of 2 3 forced moves are most often those in the most vulnerable economic positions and that forced 4 relocation pushes them away from economic opportunity. I'm here today because the bills 6 discussed are intended to address this problem by expanding access to Right to Counsel and building 8 awareness of tenant needs and rights through Intros 1104 and 1529. Since 2012, Robin Hood and Columbia 10 11 University have conducted a longitudinal, 12 representative survey of 4,000 New Yorkers known as the poverty tracker. We find that more than 100,000 13 New Yorkers are forced out of their homes each year 14 15 in the years that we've studied. Forced moves include formal evictions, meaning those that appear 16 17 in Housing Court and show up on administrative 18 records, as well as informal evictions where a 19 landlord just tells a tenant that they have to leave or a tenant moves out of fear of eviction. Other 20 types of forced moves include building foreclosures, 21 condemnations and sales. The poverty tracker finds 22 2.3 that more than 56,000 families or 100,000 New Yorkers are forced out of their homes in a year. Forty-six 2.4 percent of these moves are the result of a formal 25

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eviction, highlighting the need for legal services, but the remaining 54 percent are not necessarily litigated in Housing Court, underscoring the importance that tenants be aware of their rights as outlined in Intro. 1529. We also find that one in seven of those who are forced out of their homes are children under the age of 13, and other studies find that housing and neighborhood changes had the biggest long-term impacts on trajectories of children under age 13. New Yorkers who are forced to move already experience high rates of disadvantage and hardship. Prior to moving 53 percent of forced movers report being rent-burdened, spending more than 30 percent of their household income on rent, and more than half experienced material hardship, such as running out of food or having their utilities cut off. In addition, 22 percent struggled with mental distress. forced moves that are not prevented are borne by the most economically vulnerable New Yorkers. lastly, New Yorkers who are forced to move end up in neighborhoods with less economic opportunity and higher rates of poverty than those that they lived in prior. Twenty-six percent of families who are evicted relocate to high poverty neighborhoods where

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for your time.

the poverty rate is above 30 percent, but before moving, about 20 percent— I mean, excuse me, 10 percent lived in high poverty neighborhoods. This suggests that evictions also play a role in concentrating poverty in New York City. to sum up, the poverty tracker provides convincing evidence that evictions are a serious problem in the city, that they disproportionately impact disadvantaged families, and that they drive families away from opportunity and deeper into poverty. Thank you again

RICHARD BRENDER: Everybody, thank you

Committee Chairs and Council Members, supporters and sponsors of the bills and everyone else from the housing justice community who showed up today. My name's Richard Brender, and I'm a Policy Associate for Assembly Member Richard Gottfried, and we represent the 75<sup>th</sup> Assembly District in Manhattan which includes the neighborhoods of Chelsea, Hell's Kitchen, Clinton, the Flat Iron district, and parts of Midtown, the Upper West Side, and Kipps Bay. And the—as you heard just now, you've heard all afternoon and morning the Right to Counsel Law, RTC, has gone a long way in evening the fight in Housing

Court, but many tenants remain unprotected and 2 3 vulnerable. The new proposals, the two new bills seek to right some of the remaining imbalances. Let 4 me tell you about our district, the 75<sup>th</sup> District. The 75<sup>th</sup> has the fifth highest median rent in the 6 7 City. It's 2,150 dollars a month, but it also has a high degree of income inequality. As a result, 21 8 percent of all tenants are paying over half of their 10 income on rents, and the percentage more than doubles 11 to 46 percent among low-income households. Every month, these tenants must stretch the rest of their 12 income to cover food, clothing, out-of-pocket health 13 costs, and other expenses. Paying lawyer's fees on 14 15 top of this can be the -- the straw that breaks the 16 camel's back on a lot of these families' budgets. 17 Intro 1104, the Right to Counsel 2.0, will lift the income threshold for getting free legal aid to deal 18 with evictions from 200 percent to 400 percent of the 19 poverty line. In Hell's Kitchen in Chelsea, raising 20 the income cap would extend the Right to Counsel to 21 17,067 more tenants. This means that under the new 22 2.3 legislation, one out of three households, 35.7 percent, will be able to be represented by a lawyer 24 if they threaten with eviction. Under the status 25

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quo, only one out of-- only two out-- only one out of five or 22 percent would be so protected. district is also home to NYCHA's Elliot, Chelsea, and Fulton Houses, which together house about 3,464 residents. Intro 1104 will extend the Right to Counsel to those tenants living in buildings operated by NYCHA, and other agencies who face administrative proceedings that can end up terminating their tenancy. These tenants deserve to have a lawyer on their side. Finally, right now, many tenants who face housing challenges rely on community-based organizations and legal representation. Last year, one of these Hell's Kitchen-based housing -- housing conservation coordinators we already heard from represented 480 tenants in court and provided another 896 clients with legal advice. It also offered 1,160 clients housing-related workshops and trainings. Intro 1529 would augment support for community organizations like HCC to get word out to the Right to Counsel and would enable their legal service providers to take on more eviction cases. wrap up, the Right to Counsel Law has exceeded dramatically in strengthening those tenants with the greatest needs in neighborhoods with the fewest

in Housing Court every day from the attorneys, to the

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paralegals, the social workers, the process servers, and everyone else whose work is important to helping making sure that tenants have an excellent job done for them and as many tenants as possible remain in their homes. We've been very grateful to be able to be a part of Right to Counsel from its inception, and we're here today to testify in support of Intros 1529 and 1104. The funding of organizers is profoundly important as organizers can help educate tenants about their rights and act as a bulwark against illegal evictions and other types of inappropriate landlord coercion. It's not enough to have a right to a lawyer if you don't know about it or don't feel empowered to access that right. Organizers can help bridge that gap and we therefore urge the passage of Intro. 1529. Similarly, it's crucial that we expand access to counsel to those currently making above the income threshold. As a number of people have testified earlier today, roughly one-third of tenants in Housing Court have income above the cap for eligibility. Many of those tenants make nowhere near enough to pay for a private attorney. Even someone working fulltime and earning a 15-dollar minimum wage makes too much to currently qualify for Right to

Counsel. We have to ensure that working class New 2 3 Yorkers are not left out in the cold and are brought into this important program to help them stay in 4 their homes. We therefore urge the passage of Intro. 1104 to double the income eligibility threshold from 6 200 to 400 percent and expand the law to cover all eviction cases. We also ask that as Right to Counsel 8 expands, we ask that the City Council continue to 10 look for ways to fully fund those services. Right to 11 Counsel, although it provides an unprecedented level of funding, still does not fully fund the work that's 12 being required of providers, instead providing 13 roughly 50 percent of the funding that's actually 14 15 needed. Underfunding of the actual cost of the work 16 forces us to cut corners by spending less time on 17 each case that our clients, the tenants deserve. This 18 may mean that we don't have the time to dive deep 19 enough to discover a less-obvious defense against the 20 eviction or that we don't have time to help the tenant obtain a rent grant or access other collateral 21 22 services. We do not want to become factories turning 2.3 out pro forma stipulations of settlement. 24 went into these jobs where we were making far under what, in particular, the lawyers would make in 25

everybody and means that tenants are not getting the

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## <INSERT TITLE OF MEETING>

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best services possible, which is what we want to do.
Thank you.

important point. It's got to be a whole team around the attorney, among other things, to connect people to benefits they might not know they qualify for. That alone could solve the entire problem. We thank you and your members for being so integral to the success of this, and we're very worried about the funding shortfall that you have described, and it's something we want to focus on as we continue to expand this program, which I know you support.

SONJA SHIELD: Thank you.

COUNCIL MEMBER LEVINE: And thank you. Please.

JARED TRUJILLO: So, I'll be brief since y'all are on hour five of hearing this. My name is Jared Trujillo. I'm the President of the Association of Legal Aid Attorneys. I represent about 1,570 members that are lawyers, paralegals, case handlers, social workers, and just a lot of other folks that do the work to really uplift low-income New Yorkers. First off, I also do just want to thank all the advocates for everything that they've already said

2	today, and for the tenants that have not only
3	uplifted and elevated their communities, but really
4	put the emotional labor into really talking about
5	such an important issue as these bills are to pass.
6	So, my members really represent people on the worst
7	days of their lives. They talk to people when
8	they're at risk of being bullied by landlords. They
9	talk to people when they're worried that their
10	families won't' have a place to sleep. They talk to
11	parents who can't look at their children and say that
12	they will definitely have a place to sleep at next
13	night. However, my members are incredibly upset that
14	they can look at someone who makes 24,981 dollars,
15	and that person, they cannot say that they can
16	represent that person, because that person is over
17	income. That person who is, you know, a doctor's
18	bill away from being homeless over income. 1104 and
19	1529 are just incredibly important to really
20	recognize the humanity of all New Yorkers. Housing
21	is a human right. Housing implicates more than just
22	where someone sleeps, but it represents an LGBTQ
23	person not being in the shelter system. It
24	represents a survivor of the foster care system,
25	being able to actually being able to actually have

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somewhere stable. It represent immigrants who have so many barriers to actually being able to survive in the city, actually being able to be somewhere stable. In addition to 1104 and the funding for attorneys, 1529 is incredibly important to actually make sure that people have access sand knowledge of their rights in housing. Together, again, these bills really represent two incredibly important measures that the City Council really needs to take an order to really recognize the humanity of all New Yorkers, particularly the most marginalized folks. Thank you.

COUNCIL MEMBER LEVINE: Thank you very much, and thank you for your members and what you're doing for low income tenants and this entire movement. Thank you. Please, DC37.

BILL WHALEN: Hell, I'm Bill Whalen. I'm from District Council 37. I'm the Director of the Municipal Employees Legal Services. DC37 represents the largest municipal labor union, 125,000 city workers who work in hospitals, but we're not doctors, we're not nurses. We work in schools; we're not teachers. We work in the Police Department; we're not cops. We work in the Fire Department; we're not firemen. We work in the subway system; we're not

driving trains or buses. We're cleaning up crap, 2 3 serving meals, crossing kids to school, working in offices. the city-- all the city agencies, in 4 libraries, museums, Bronx Zoo, aquarium, all over the 5 city just doing the regular day-to-day work that 6 7 makes the whole city run that nobody really sees or 8 talks about. We've been providing legal services to our members for 43 years. We probably see the first 10 Right to Counsel organizations in New York City. 11 you were a DC37 member and you're facing eviction, 12 you had a right to an attorney from the union. know the value of having an attorney with a working 13 person in the City. Many of our members are-- they 14 15 had single-parent households. I don't know if people 16 understand what it's like when a good week is having 17 20 dollars left over before your next paycheck. 18 People who live on the edge, our members and the 19 danger of falling off the edge of America. 20 live. They bought into the dream. They go to work day after day, week after week, month after month, 21 and they have nothing to show for it. Their families 22 2.3 riddled sometimes with addiction. So all the sudden they're taking care of children that aren't theirs. 24 25 Their children struggling to go to school, burdened

2	down with debt. Health issues, which leave them
3	completely destitute. These are the things that
4	expansion of Right to Counsel that would step up and
5	would be saying to this group of workers, poor
6	working New Yorkers, that we got your back, that
7	we're with you. Working families, poor working
8	families have nobody. They have nobody and they need
9	the City Council and this Administration to have
10	their back to protect them from eviction. Not only
11	are they in danger of falling off because of
12	circumstances beyond their control in their lives and
13	their families, but they're being pushed off the edge
14	of America. The neighborhoods where working families
15	live in New York City have been targeted by
16	speculators and profiteers through gentrification and
17	they've been just harassed out of their communities.
18	There's no place left for working families to live in
19	New York anymore. It's essential that our
20	communities get protected and that the workers who
21	make this whole city function, the sales clerks, the
22	guy selling hot dogs, the Uber driver, the taxi
23	driver, that they have representation when they're
24	facing eviction. So we support, even though our
25	members won't benefit from this because they have

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2 Right to Counsel, we support it because these other
3 workers are our families. They're our friends.

They're our neighbors. Thank you.

COUNCIL MEMBER LEVINE: Thank you, Bill.

XIOMARA LOARTE: Okay. Hi, good afternoon. My name is Xiomara Loarte. I am the Community Outreach Coordinator at the New York City Central Labor Council, AFLCIO, comprised of roughly 1.3 million members across 300 affiliated unions, practically in every industry here in the five boroughs. In relation to this hearing, we're here on behalf of the legal service provider workers, and workers that fall between 200 percent and 400 percent of the federal poverty line. The CLC has been engaged in the Right to Counsel Coalition working with our community partners, our housing advocates, He Who Are With Us, and in support of Intro. 1104 and Whenever we discuss Universal Access to Counsel it's imperative to highlight the workforce of legal service providers to ensure that this crucial step forward for tenants does not impede on worker protections and the quality of services for tenants. Currently, someone could work-- and I have to say

this again. I know it's been said numerous times,

but someone could work fulltime at minimum wage and 2 3 not be eligible for universal care. Someone could work fulltime and not be able to provide a housing 4 attorney in Housing Court. Both of these statements are true in highlighting major shortfall of Right to 6 Counsel as it is now and we have the power to change 8 that today. The New York City Central Labor Council, representing and advocating for all workers, 10 unionized or not, calls for the Universal Access to 11 Council expanded and strengthened by increasing the 12 income eligibility to 400 percent of the FPL as proposed in Intro. 1104. The majority of tenants with 13 incomes within that range work in healthcare, 14 15 education, social services, retail, hospitality and 16 food service. There are roughly 71,000 households in 17 this income range that are being sued in Housing 18 Court each year, and 61 percent of them don't have 19 any additional housing assistance, right? Unforeseen 20 circumstances can cause significant and unexpected setbacks on tenants and if a tenant finds themselves 21 with a situation on their lap and they're evicted, 22 2.3 they could easily end up in a homeless shelter and 24 will require public assistance that the city would 25 have to take 0 on regardless. Right to Counsel has

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demonstrated great success in decreasing evidence rates, and I'd like to point out that legal service providers that are e today who have talked about the importance of expanding and strengthening it. Those are a whole team of workers, including but not limited to lawyers, process servers, case managers, social workers just to name a few. So we're here today to ensure that it's not just about expanding and strengthening it by increasing the income eligibility, but also allowing tenants to be educated and empowered as the labor movement has been in its history. Thank you.

COUNCIL MEMBER LEVINE: Thank you,

Xiomara. CLC was just— that's just bee huge

throughout this whole process as an umbrella for

labor in New York City, and DC37 if you haven't read

Executive Director Henry Gardidos [sp?] editorial

today in AM New York, please do. It is outstanding.

Building on you experience for 43 years, but thinking

broadly about the good of the city. We really

appreciate it. And what can we say about UAW? You

all are on the front lines doing this work. You have

been active in the fight for Right to Counsel 1.0 and

now to have you here again 2.0. As the people who

to thank New York for actually leading the way,

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because we've made significant strides since you guys 2 3 first implemented the bill. In 2017, Philadelphia City Council, the Mayor, and legal services advocates 4 formed what was called The Philadelphia Eviction Prevention Project. Through that project the legal 6 services was provided in court rooms across Philadelphia to tenants who were facing eviction. 8 Within the first year of that project we served 3,400 10 tenants with full legal representation in municipal 11 court and were able to significantly change the outcomes that they would otherwise have. I know that 12 number is small comparative to New York, but it was 13 still significant for Philadelphia. Preliminary 14 15 findings suggest that tenants who are represented 16 through our eviction defense program were more likely 17 to show up to court when their case is and enter into 18 agreements that gave them more money and more time to 19 move out in the case that they actually had to move 20 out. We partnered with advocates and organizers from New York in developing our eviction defense program. 21 22 The success of our program is largely based on the 2.3 lessons that we were able to learn from New York's leaders on the front lines of the fight against 24 systematic consequences of evictions. These lessons 25

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from New York allowed us to develop a successful project that achieves better outcomes for tenants and motivated the passage of a tenant's Right to Counsel in Philadelphia. On November 14<sup>th</sup>, 2019 Philadelphia City Council unanimously voted to pass a renter's right to counsel quaranteeing all low income renters access to an attorney to fight their eviction. We are now in the implementation stages as Right to Counsel gets phased in over the next few years. In cities like Philadelphia and New York where robust eviction prevention efforts or Right to Counsel has been implemented, lawyers help maintain housing stability by keeping renters in their homes. Tenants are able to enter reasonable payment arrangements, negotiate repairs with landlords so that tenants don't have to withhold rent. Children and other vulnerable individuals don't have to live in unsafe conditions. Right to Counsel helps to level the playing fields and to prevent what studies have termed "disruptive displacement." Philadelphia was lucky to have New York as an example of the benefits of Right to Counsel. Because of your successes we were able to significantly expand access to legal representation for vulnerable low income tenants who otherwise would

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2 | not have access to legal representation.

Philadelphia and many other cities continue to look to New York to find inspiration for our own programs, and expansion of your Right to Counsel legislation would not only help a significant number of New Yorkers facing evictions, but would also help low income individuals across the country as cities strive to emulate your success. One lesson that we have learned from the success of our eviction defense program is the critical importance of community education and outreach. The City of Philadelphia has invested in awareness campaign, funding of our Phillytenant.org website as well as the creation of Know Your Rights videos, materials and tenants resource guides for individuals facing evictions along with a live hotline. Working with community organizations, we have been able to provide tenants with access to education and representation both at court through the use of courtroom navigators and off-site through regular community-based trainings. Your Intro. 1529 which would help tenants understand their legal rights through awareness campaigns is based on the same principle, that a more educated tenant population is a more empowered tenant

population, which is that people must know their
rights to assert their rights. Given the stark
differences and outcomes for represented versus
unrepresented tenants, it is vital that tenants are
aware that they can access legal information and
representation so that all qualified individuals have
a fair chance in court. New Yorkers deserve justice,
and the lack of legal representation or a lack of
legal knowledge on available resources makes justice
impossible. When tenants can have access to a lawyer
they're much more likely to avoid evictions,
displacement and homelessness. They are also more
likely to improve the housing conditions so that they
don't have to live with lead paint, mold, and pest
infestations to name a few. Evictions and its
collateral consequences are a major crisis and Right
to Counsel has proven to be a simple, yet effective,
solution to that crisis. On behalf of Community
Legal Services of Philadelphia and advocates from all
across the country that have benefited from your
leadership, I urge you to pass Intro. 1529 and Intro.
1104. Thank you.

COUNCIL MEMBER GIBSON: Thank you.

That's exactly what we intend to do. Thank you.

DANIEL JOSEPH WILEY: Good afternoon. 2 My 3 name is Daniel Joseph Wiley. I'm a community organizer. I'm also the Policy and Programmer Manager 4 of Housing Justice at Ironbound Community Corporation in the city of Newark, New Jersey. First of all, I 6 7 want to apologize to the tenants that are still 8 waiting to see today. I'm sorry we cut before you. Of course, you should have had access before us. 10 Also, I just want to thank, you know, Council Members 11 that champion such a great policy that was put in 12 place in New York City. Also I want to thank, you know, Suzanne [sic], CASA, everybody else, all the 13 14 tenant organizers that actually, you know, came 15 across the river to help us out numerous times along the way. The expansion and strengthening of Right to 16 17 Counsel in the City of New York means expansion and 18 strengthening of Right to Counsel in Newark and 19 other cities across the United States. With rents 20 rising on the national level, Right to Counsel and similar policy across the country helps in stopping 21 the unjust evictions of poor and mostly tenants of 22 2.3 color by landlords. Expansion of RTC can lead to the equity and peace of mind everyone deserves while 24 25 renting. As an advocate for tenant rights and strong

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policy for all I agree that he expansion of Right to Counsel is access to justice, but is also access to confidence for the most vulnerable in today's housing market, and although we do not have a true Right to Counsel like NYC, Newark's adoption of a similar ordinance provides access to legal representation for our most vulnerable resident such as undocumented tenants, seniors, single parent households, public housing tenants, and many more. Our ordinance has also exposed other unlawful landlord practices like intentional neglect of units and properties, manipulation and the intimidation of tenants who did not know their rights. This is a direct result of your amazing law, and we thank you for influencing our fight to strengthen housing justice in New Jersey. With New York leading the way and the City of Newark following your lead, tenants in New Jersey's largest city now have another tool to keep our communities diverse, affordable and fee of unjust evictions and displacement caused by rising rents and luxury development. Thank you again. Thank you to the numerous members of the Right to Counsel Coalition in New York City who have fought for this right, and we ask that the City of New York expand

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and strengthen the Right to Counsel, because essentially what this is doing is strengthening public right-- public housing-- I mean, housing tenants across the nation. Thank you so much.

COUNCIL MEMBER GIBSON: Thank you.

NOEL SANDERS: Hi, my name is Noel Sanders. I'm an organizer at City Life Vida Urbana with the Boston Community Health Initiative. I'm here with a group of people. Thank you, Brent [sic], Right to Counsel, for inviting us. I work with our medical cases and it's just going kind of along with what you said and what the panels before said. see that so many housing issues cause health problems and people are afraid to speak up, go to their landlords, ask for repairs because they're literally afraid of being evicted. They're afraid of retaliation, people literally go into critical condition not wanting to report mold, asbestos, illnesses related to it. So, 1529 would literally save lives, and that's why I'm here supporting it. It gives people the tools to fight, gives them the knowledge of knowing that an eviction isn't a death sentence, and protects our community's most vulnerable people which are, as people have already

said, people of color, women, children, immigrants. 2 3 1529-- I said 1521 before, sorry. 1529 is being adopted, similar measures, in my city of Boston, as 4 well as other cities mentioned. Newark is one of 5 them, Cleveland, and it's so critical because it 6 7 underscores that housing is a human right, which is 8 something that isn't recognized when you have a forprofit industry which prices so many people out of 10 their homes. We know that the fear of displacement 11 affects people just as much as being displaced 12 itself, and we see in high-risk communities high blood pressure, heart disease, mental illness all 13 coming from the process of displacement and eviction, 14 15 which affects, as we've already talked about, most 16 New Yorkers who are working fulltime making 15 17 dollars an hour. So, this legislation, especially 18 1104, will really help most people gain affordability 19 and safety in their lives, and it blocks the cycle of 20 the generational trauma to communities that displacement causes. It blew my mind just to know 21 that 54 percent of people in Bronx Housing Court had 22 2.3 no idea that this legislation even existed, and even 24 more people over-qualified for the federal poverty 25 limit income eligibility requirement, and I think

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2 that just underscores that we fought back-- well, you

3 all fought back. You won this legislation, but it's

4 time to keep fighting and equip people to fight with

5 | it, more people, and to utilize what they already

6 have, the tools that people already worked so hard in

7 here to fight for and gain. Thank you.

LAWRENCE CARTY: Hello, my name Lawrence I'm from Boston, also. I serve on the boards Carty. of City Life Vida Urbana and the Boston Neighborhood Community Land Trust. I'm also a founding member of Housing Equals Health. This was personal for me even though I don't live in New York. My sister lived in New York. She fought gentrification/eviction for years and cancer at the same time. After successfully fighting for years, she went to the wrong court room and she was evicted. Months later, she was dead. The health impact hits the entire community as people just said, but it's not just the dollars, it's the lives. City Life has expanded our organizing. tenant organizing and we do it in conjunction with legal services. Noel, though, is helping us address the intersection of housing insecurity and basically-- housing insecurity and health. This is widely recognized in the medical community. Housing Equals

Health is submitting a resolution to the 2 3 Massachusetts Medical Society, basically the AMA for Massachusetts, and it's a resolution in terms of 4 housing insecurity as a public health policy issue, and the resolution is for the Medical Society of 6 Massachusetts to support rent control, but also it 8 would apply the support for Right to Counsel. don't have it in Boston, but we do hope that we can 10 follow your example. There are too many people that 11 will be swayed by fiscal impact and not by the human 12 Fortunately, you have a City Council that sees things differently. But for those other people, the 13 health impacts -- the devastation of the families that 14 15 are evicted is very expensive, but those health 16 impacts travel throughout the entire breath of the 17 community. All of the ties in the community that 18 make us a community, that's us caring about each 19 other, are essentially vectors for the stress which 20 causes negative health outcomes. This is not just the-- the scope is much larger than is commonly 21 discussed, and it is the entire breadth of the 22 community, and it's also transgenerational. Our 2.3 24 research survey shows that in utero, babies are 25 affected by the stress of a mother facing housing

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insecurity, but also via epigenetics, not just to the next generation, but the following generation is impacted in terms of health outcomes. So, if you look at the cost of healthcare and you look at the scope, the true scope of what this does to our communities -- some of the questions earlier about cost, well, it's a very good fiscal policy. I'll just end on one little anecdote. A hospital in Chicago implemented providing free housing for indigent patients, and basically the financial people said, okay, we've been doing this for a couple of years, we're going to see how much it costs us. Their-- they found that their fiscal bottom line was in fact impacted; however, they found that instead of-- that even if they were to pay four season rates, like 675 dollars a night for each homeless patient, it would still leave them in the black, and that's just part of the cost savings. Thank you very much, and we hope to follow your example.

much. First and foremost, thank you for coming to

New York City, coming here to the City Council and

really offering testimony on behalf of your cities of

Boston, of Philly and Newark. We are grateful, and I

am so proud that, you know, if New York City could 2 3 take a lead in something good, it could be something as transformational as Right to Counsel. And the 4 fact that it has had such an impact across the country, there are national conversations happening 6 7 around Universal Access, but I appreciate what you're 8 saying because there are a lot of collateral consequences that happen as a result of an eviction, 10 and eviction is traumatizing. It not only affects 11 you, but it affects your entire family. So, I 12 forget, one of you talked about it, but it's wraparound holistic services as well. We can do 13 everything possible to protect that family and keep a 14 15 roof over their head, but we also have to look at a 16 number of other services as well. And so I like the 17 idea of what you guys did in Philly with courtroom 18 navigators. I like that word, a navigator, because a 19 lot of times our clients need the ability to navigate 20 throughout court, and that's a good thing. It wasn't easy, and what-- you know, certainly, to Boston, what 21 I will suggest as you continue to talk to, you know, 22 2.3 colleagues particularly in the City Council, this has to be a mindset change. You have to fundamentally 24 25 believe that it's the right thing to do, right? You

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don't have to be a tenant, but you can be sympathetic to what a tenant goes through, and as elected officials, as civil legal service providers, we have to be sympathetic to the needs of tenants every day, and understand that there's always been an imbalance. There's always been inequity in Housing Courts across the country. Tenants have never had this type of power before, and now that we are tipping that scale of justice and we're giving tenants what they already have needed, now you're seeing the landscape change. So, I often say, yes, it's a fundamental behavioral change from the courts, from the judges, to the courtroom staff, to everyone, but it's also a mindset change. You have to believe that this is the right thing to do. you have to fundamentally believe that tenants who are facing eviction deserve stable housing, deserve quality housing, affordable housing, but they deserve access to legal representation. So we're proud of what year City has done and our efforts to try to take this to the next level is because we know there are thousands of people that still languish in our city that don't have this access, that rightfully so. They may make a little bit more money above the federal poverty level, but

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they're still in need. And so what we're trying to say is that this is the same mindset. It's the same It's just expanded so that we can cover more vision. And so I applaud all of you, and you know, people. your colleagues, because I definitely think that, you know, a lot of the local municipalities that we work with-- both Mark and I were in Cleveland a year and a half ago, and you know, many governments don't have the ability to provide all of this funding through government, and so a lot of it is from the private It's a lot of the philanthropic work, and that, you know, I understand. That makes sense. But it's about making sure that people believe in the idea and the concept that this is the right thing to So, I applaud you for being here, and hopefully you can come back when we have the bill signing. calling it into existence, but that would be really good if we could continue to work together, because I think we share the same goals, and how we get there may be a different road, but at the end of the day it's all about protecting our residents and their families. So, I thank you for being here. We look forward to working with you, and I'll turn it over to my colleague.

COUNCIL MEMBER LEVINE: And I can second 2 3 that by saying maybe we can be invited to the bill signings in your city when they happen. For me, it's 4 so meaningful to have a national coalition. are very difficult times for anyone who cares about 6 7 social justice in this country with a committed 8 opponent to this cause leading our national government. And I think the lesson of this is that we 10 can still use the tools at our disposal in local 11 government to score wins for the people who need 12 help, even during this very difficult era. And it's much easier to do that when we partner across cities 13 to learn from each other, and you've given us 14 15 tremendous moral support and we want to do the same 16 for you. Thank you for making your voices heard 17 today and for fighting for this cause in your cities. 18 It means a lot. Thank you. Okay. Another tough 19 panel to top, but I am sure the next group is up for 2.0 it. We have Flandasia Jones [sp?] from the New York State Nurses Association, Fitzroy Christian 21 22 representing himself and CASA. We have Chaplain 2.3 Sandra Mitchell from the Northwest Bronx Clergy 2.4 Coalition and CASA. We have Helena Rodriquez from 25 Housing Works. Some of them may have left. I

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realize the hour is late, but Fitz is-- Fitz, since
you were first to the table, do you want to lead us

4 off? And if you can turn your mic on, Fitz.

FITZROY CHRISTIAN: Is this better? Thank you for having us here today. As you know, Mark, and also Council Member Gibson, I have many hats. Some of the things I'm going to say today may be disturbing to some of the organizations I'm with. So I'm going to be me only today, none of my hats apply to anything I'm going to be saying. I am here in support of Intro. 1104 and Intro 1529, because I think without this New York City within another 20-25 years is going to be a totally white city. There's not going to be any room for people of color, and we got to stop that, and I think we here in New York City has a moral obligation to continue to lead the way in providing legal representation for indigent tenants who are facing the threat of eviction in and out of the City's Housing Courts. I know I only have three minutes, so I'm not going to read everything I've written. You have the copy there. But I'm going to run through just some areas that I would like you to look at. In the 1920s the city's gentry which included the Rockefellers, the Roosevelts, the

Morgans, the Pratts, and various other wealthy 2 3 banking financial and [inaudible], some of the poorest people live in conveniently located slums on 4 5 high priced land. Such a situation outrages one's sense of order. Everything seems misplaced. One 6 yearns to rearrange the hodge-podge and put things 8 where they belong. That was because there were too many people of color, too many blacks from the south, 10 too many Puerto Ricans who were living on Patricia 11 and Fifth Avenue. They were depressing the value of 12 their land, and they did not want that. A few years later, Roger Starr [sp?] who was the Chief of what 13 14 was then called the Housing and Development 15 Administration -- I think that today is HPD. He said, 16 "We should not encourage people to stay where their 17 job possibilities are daily becoming more remote. 18 got to stop the Puerto Ricans and the rural blacks 19 from living in the City. We must reverse the role of 20 the City. It can no longer be a place of 21 opportunity. Our urban system is based on the theory 22 of taking the peasant and turning him into an 2.3 industrial worker. Now there are no more industrial jobs. That's because they have de-industrialized New 24 25 York City. So why don't they just-- why don't we

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just keep them as peasants. This is why we so badly need 1104 and 1529, because we have to bring more people [inaudible] of the Right to Counsel so that we can protect more people in this fight to save their homes and their communities and in the city that we have called home for so long. We need to fight against the relentless [inaudible] of the developers, the real estate interest, and their financial backers. We got to bring the plans of the 1920's to a full-stop, because what this is really about is ethnic cleansing, and that was clearly annunciated by those people in the 20's, and we cannot allow that to happen. If you could give me 30 seconds while I skip through, I appreciate that. The Right to Counsel in New York City and City [inaudible] City Life Vida who were just here. I found that evictions were a major contributor to the instability of neighborhoods of color, and that they found that more than 89 percent of black and brown people make-- no, sorry. Eightynine percent of shared [sic] residents made up of black and brown people here in New York City. is the first step to homelessness. The first step towards them leaving New York City, and we have to stop that. The process that are being used is

zonings and re-zonings which lead to gentrification, 2 3 which will lead to massive displacement and as Garvin Miller [sp?] said in this article, liberation and 4 gentrification. Gentrification is no cultural phenomenon. It is a class offensive by powerful 6 capitalist, and we all know that powerful capitalists have deep pockets. But he went on to say that he has 8 always been a top-down affair. It's not a 10 spontaneous hipster influx. This is orchestrated by 11 the real estate developers and investors who pulls the string of city policy. After the 1917's 12 financial crisis in New York City, there was a new 13 line that begun to emerge. New York has been de-14 15 industrialized. There are no longer any working 16 class jobs here. Why wouldn't these people wise up, 17 recognize that there was no room for them here, and 18 just leave. I'm not ready to leave. There are 19 millions of New Yorkers who are not ready to leave, 20 but we cannot stay here if we do not get assistance from the City Council. We need your financing for 21 the community groups, the tenant organizers, the 22 2.3 community organizers to get the word out that there 2.4 is a way for them to get protected. There is a way 25 for them to stay in their homes and communities, and

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we need it to be expanded so that those people who barely miss it do not get-- do not become victim of all these [inaudible] that are intended to push them out. I will end with this. I have friends who have degrees and who have very good jobs in New York City. Three of them sleep in their vehicles at night. In the mornings-- sorry-- they go to a friend's place to shower before they go to work. They're making \$49,000 as an individual. They do not qualify and they're homeless. It's not permissible. It's not something that we should happen in New York City. You got a moral obligation to stop it, and that's why I'm here to testify in support of 1104 and 1529. That is our job. We cannot neglect it. Thank you.

FLANDACIA JONES: Good afternoon. Thank you for having me. My name is Flandacia [sp?] Jones. I'm a registered nurse for over 35 years, a member of the New York State Nurses Association, and a member of the Political Action Committee. New York State Nurses Association represents over 43,000 nurses working in both private and public hospitals in the City. I am here to testify in favor of passing Intro. 1104 and Intro. 1529 to expand the Right to Counsel Law. As a nurse, I know firsthand that housing is a

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determinant of health. Without proper housing it affect health-- without proper housing it affect health negatively. The lack of stable housing can also decrease the effectiveness of healthcare by making proper storage of medications difficult and possible, which makes this population enter the hospital in a crisis situation. In summary, substandard housing affects multiple dimensions of There's evidence that it contributes to health. increasing exposure to biological hazards such as allergens, chemical, lead, and physical which is [inaudible] stress, which directly affect physiological and biochemical processes. As a union, we are asking the City to increase the Right to Counsel income eligibility level, as many of us working class are just making ends meet from paycheck to paycheck. As a New York City resident and a nurse I urge my City Council to pass and fund Intro. 1104 and Intro. 1529 by June so that many people have the right to counsel and use it to defend their homes and decrease homelessness in the City. Thank you.

NORMAN ARCHER: Thank you for this opportunity to testify. My name is Norman Archer, and I'm a Research and Policy Associate at Housing

Works, and I'm reading this on behalf of my 2 3 colleague, Elena Rodriguez who is a staff attorney who had to leave to attend to a client this 4 afternoon. "Housing Works is-- was founded in 1990 and is one of the largest community-based HIV 6 services organizations in the United States. We provide a range of integrated services to low income 8 New Yorkers living with HIV/AIDS from housing to 10 medical and behavioral care to legal services and job 11 training. Our Legal Department offers clients advice 12 and representation on matters involving housing, public benefit, family law, wills, and other issues. 13 And as an organization committed to serving people at 14 15 or below the poverty line who are homeless or at risk 16 of homelessness and living with HIV or vulnerable to 17 HIV, we strongly support the passage of Intro. 1104 18 and 1529, and to continue implementation and 19 expansion of the Right to Counsel in Housing Court. 20 Evictions are cruel, violent, inhumane and unjust. Evictions are used to displace the most vulnerable 21 community members in our cities such as low-income 22 2.3 tenants, people of color, women, single mothers, and immigrants. Evictions ravage individuals and 24 communities with health issues, job loss, education 25

loss, and eviction pushes already vulnerable 2 3 individuals further into poverty. Additionally, evictions increase emergency room use and raise the 4 risk of mental health hospitalizations. We know that there's a crisis of homelessness in this city, and 6 while safety net measures like a right to shelter are 8 important, the best way to manage this crisis is to keep tenants, especially the most vulnerable New 10 Yorker residents in their current stable housing. 11 Our attorneys at Housing Works have seen how difficult it is for our clients to get rehoused once 12 they become homeless. We're proud that this city and 13 14 now state have protections against source of income 15 discrimination, but we know that it's still too 16 common for landlords to summarily reject otherwise 17 eligible applicants simply because they're applying 18 with a government source of income. We have clients 19 who come in with notebooks documenting over 300 cases of denials. We have clients which is a mother of four 2.0 who struggle for years to find a landlord that will 21 22 accept vouchers and in the meantime, their lack of stable housing causes them to uproot their families, 2.3 24 lose their jobs, and suffer incredible emotional damage. Our housing attorneys know that these 25

situations can be prevented if clients have the 2 3 assistance of a counsel. Therefore, the Right to Counsel has already proven to slow the scourge of 4 evictions in the City by guaranteeing low income 5 tenants have a right to a lawyer when facing eviction 6 in Housing Court. We're really grateful to the Mayor 8 and to the City Council for adopting their right to legislation in 2017, which has proven to be a 10 powerful tool. To further this progress, we call 11 upon the City Council to strengthen the law by 12 increasing the income eligibility level, expanding the coverage for different types of eviction cases, 13 and requiring the City to work with trusted tenant 14 15 organizing groups to engage and educate tenants about 16 their rights. We're deeply committed to New York 17 State's plan to end the HIV epidemic which includes 18 recommendations to meet the non-medical needs to 19 assure effective HIV care including access to 20 adequate, stable housing. Ample evidence has suggested -- has established that safe, stable housing 21 is essential to support effective anti-retroviral 22 2.3 treatment that sustains optimal health for people living with HIV. Indeed, from New Yorkers living with 24 25 HIV, unstable housing is the single strongest

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- 2 predictor of poor outcomes and health disparities.
- 3 That being said, I strongly support the Right to
- 4 | Counsel La and believe it will have a positive effect
- 5 on the wellbeing of New Yorkers. Thank you."

6 COUNCIL MEMBER LEVINE: Thank you.

UNIDENTIFIED: Yeah, I'm sitting on behalf of Sandra Mitchell. She's not here. She had to leave. And I want to thank Vanessa Gibson and Mark Levine, they have did a lot of work in our communities. I go way back in the NACP when they used to also come. There's some problems that she wanted y'all to know, and that was regarding that it is most pertinent that they pass 15-- 1104 and 1529. It is very important because they're going through situations right now up in the Bronx where there's a pest [sic]. There's a lot of things that's going on where people are breathing this smoke and certain things that's in the hallways and affecting kids and everybody. So she wanted me to let y'all know basically that in passing this intro would help a lot of tenants to get to where they don't know their rights. Not only they don't know their rights, but they don't know how to navigate in going to court.

So this is very important for this law to be passed.

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- And in the words of Doctor King, I wanted to say that

  he would always say that you have to bring the

  invisible to the visible, which would mean is that
- 5 the people who don't know and is not getting help,
- 6 this law would help. So thank you.

COUNCIL MEMBER LEVINE: Thank you to this
excellent panel. Next up we have Pastor Tabatha

Holley, Jose Miranda from Catholic Migration

Services, Jacquelyn Simone from Coalition for the
Homeless, and I believe it's Daniel Puck or Buck

[sp?]. Pastor, would you like to start us off?

PASTOR TABATHA HOLLEY: Sure.

COUNCIL MEMBER LEVINE: Thank you.

PASTOR TABATHA HOLLEY: Thank you. Good afternoon. My name is Pastor Tabatha Holley. I am the newly appointed pastor of New Day Church in the Northwest Bronx. I am here because evictions are immoral. I am here to advocate for the expansion of the Right to Counsel. I am here because I am young. I'm a member of clergy. I am black. I am queer, and I have been evicted. And I come here especially bearing the burdens of a working-class congregation, one that has no other choice, but to be present in some way or another to fight for what is right, for

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them and their families and their children and their community. I come bearing witness to the fate of members who have stared in the face of merciless landlords. If you are not aware, Ash Wednesday is coming. It is my faith that is shaped in a testimony that has me in this place on this day two days before Ash Wednesday. If you have not been moved by the testimony of the people who have shown up in this place, then a pray that you are moved by sacred text, sacred text that is in fact Lenten text. A verse in the 58<sup>th</sup> chapter of Isaiah reads, "Is not this the fast to lose the bonds of injustice to undo the thongs of the yoke to let the oppressed go free and to break every yoke? Is it not to share your bread with the hungry and bring the homeless poor into your house?" Later in the text the sacred ensure the people of a thing, "If you satisfy the needs of the afflicted, then your light shall rise in the darkness and your gloom shall be like the noons [sic] day. The Lord will satisfy you continuously and satisfy your needs in parched places." I've been wrestling with this text for two weeks, and I'll tell you what the Spirit began to say to me: A threat to justice anywhere is a threat to justice everywhere. I'm not

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a fire and brimstone-type pastor, but you have to know that if you do not do what is right today, if you do not act according to your moral conscience, there are consequences. There are consequences for There are consequences for me. There are consequences for this nation. There are consequences for this world. But for New York City to add powerfully in this moment is to show the world what it means to be a city that cares about the sanctity of the streets that we walk. It is to care about the sanctity of the individuals who walk them. a moral responsibility to honor the sanctity of all New Yorkers, to see the light that is within them and honor that light to honor the sacred place that is within each of us. When we express the desire at the end of the day to go home, if you do what is right on this day, then we all get to experience the power and the abundance of the sacred, and we shall be called the restorers of streets to live in. I invite you to enter the season of Lent, 40 days of reflection with the sacred in the wilderness doing what is right by your fellow human, what is right in the eyes of God, and you shall be called the repairers of the breach, the restorers of the streets to live in.

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2 COUNCIL MEMBER LEVINE: Goodness. Thank
3 you. Very powerful.

JOSE MIRANDA: Good afternoon, everyone. My name is Jose Miranda, and I am an Immigration Attorney at Catholic Migration Services. I'm here to talk to you today about why these bills are important to immigrant communities. On February 10<sup>th</sup> of this year, the New York City Council's Committee on Immigration held a rally and hearing to demonstrate solidarity with immigrant women, children, LGBTQ people, and others who seek refuge in our country after having survived domestic and gang-based violence in their home countries. The Committee specifically called for the reversal of a court decision by former Attorney General Jeff Sessions which virtually decimated asylum protections for survivors of domestic and gang-based violence. This is the same Jeff Sessions who in April 2017 in a speech to Border Patrol at our southern border called immigrants "filth." At the hearing, the committee posed the question which I think is highly relevant today at this hearing. The question was-- and this is not an exact quote, but it was something to the effect of -- what more can the City of New York do to

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protect and stand in solidarity with immigrants? me, this question is central to the struggle for immigrant justice and housing justice alike. Indeed, this is a key question for the struggle for economic justice, racial justice, gender justice -- the list goes on. Because, of course, people simply do not fit neatly into isolated systems of oppression. clients I represent seeking asylum, permanent residency, work authorization, and citizenship are people, our people. they are poor people, workingclass people, tenants, people of color, senior citizens, families, and yes, immigrants, and on more occasions than I'd like to admit, the people I represent have had to deal with not only a fundamentally white supremacist Executive Branch fervently attempting to dehumanize, incarcerate, and deport them as much as and as soon as possible, but also abusive landlords driven by greed and profit, evictions, indecent and hazardous living conditions, outrageous rent rates, and yet, another overly complex court system where they've had to fight often on their own for their dignity and basic human rights. So, what more can the City of New York do to protect and stand in solidarity with immigrants?

1529. Thank you.

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question in a way is as simple and powerful as its answer. Stand up and confront the people in power who abuse their power. Strengthen and enforce what we should all consider basic human rights, the right to housing, the right to organize, the right to counsel. With generous funding for immigrants, for tenants, for our people, pass Intro. 1104 and Intro

COUNCIL MEMBER LEVINE: Thank you.

JACQUELYN SIMONE: These are very tough acts to follow.

COUNCIL MEMBER LEVINE: Indeed.

JACQUELYN SIMONE: My name is Jacquelyn Simone. I'm a Policy Analyst at Coalition for the Homeless. Thank you to the Council for this opportunity to testify, and thank you to the tenants and other advocates for your stamina in hour almost seven of this hearing, I believe. So, New York City remains in the midst of the worst homelessness crisis since the Great Depression with nearly 63,000 adults and children sleeping in shelters each night. However, although record homelessness persists, the crisis would likely be far worse if the City had not taken proactive steps to stem the tide of residential

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evictions through enacting the Right to Counsel and issuing rent arears grants. One of the most striking developments in recent years has been the notable decline in the number of people enter shelters following an eviction. According to the most recent data from the Department of Homeless Services, the number of household citing eviction as their primary reason for entering shelters dropped between Fiscal Year 2015 and Fiscal Year 2017, even as the number of households entering shelters rose. The drop in evictions is a primary reason for entering shelters corresponds with the City's increasing provision of anti-eviction legal services and rent arears grants. Eviction prevention is smart policy from a moral and fiscal standpoint. Right to Counsel can help preserve the City's precious affordable housing stock by keeping long-term tenants in their homes. Preventing homelessness also saves the estimated 71,000 dollars it costs to have a family stay in a shelter for a year, while most importantly, saving the household from the myriad and lasting harmful consequences that arise when families are displaced due to eviction. While the Right to Counsel has helped many New Yorkers stay in their homes, others

are unaware that they could benefit from this 2 3 historic right. Tenants who do not know they have a Right to Counsel may be less willing to ask their 4 landlords for repairs and instead vacate an apartment 5 in poor condition. Tenants who have received court 6 papers may decide not to appear in court, decline 8 representation or sign unfavorable agreements unless they understand the right to be represented by a 10 Intro. 1529 would require the City to lawver. 11 support organizers who would ensure that tenants know about their Right to Counsel and are empowered to 12 exercise that right. For these reasons, Coalition 13 for the Homeless encourages the Council to pass 14 15 Intro. 1529. Intro. 1104 would double the Right to 16 Counsel program income eligibility and expand the law 17 to cover all eviction cases. As many of my 18 colleagues have said throughout the day, currently a 19 single New Yorker who works fulltime and makes the 15 20 dollar minimum wage would not qualify for the Right to Counsel, but would likely struggle to afford a 21 lawyer on their own. Many more New Yorkers facing 22 2.3 eviction would benefit from Right to Counsel were the 24 income eligibility cap to be lifted. By both expanding the types of cases covered and the number 25

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of tenants covered, Intro. 1104 is a powerful way to

3 build upon the initial success of the Right to

4 Counsel. We thank the Council for the opportunity to

5 | testify, and we look forward to further opportunities

6 for advocacy to continue supporting New Yorkers

7 | facing eviction and homelessness. Thank you.

DANIEL BUCK: Hi my name is Daniel Buck I'm testifying today on behalf of CIDNY, Center for Independence of the Disabled based in New York. I would like to thank the New York City Council for holding this hearing. Thank you to the Chairs of the Committee and to City Council Members Mark Levine and Vanessa Gibson and others who sponsored Intros 1529 and 1104. CIDNYs goal is to ensure full integration independence and equally opportunity for all people with disabilities by removing barriers to their social, economic, cultural, and [inaudible] life of the community. overwhelming majority of people with disabilities living in New York City are living in poverty and are rent burdened or severely rent burdened. So, they either have to pay at least 30 percent or at least 50 percent of their income to-- on rent. In 2019 CIDNY served over 57,338 individuals, 24,000 of those with

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housing matters. Every month we have Housing 2 3 Workshops at each of our locations. Even while we 4 have seen exceptional success across all the zip code covered by Right to Counsel, we still have too many 5 6 residents with disabilities not currently covered. The following percentages are residents with 8 disabilities who fall between 200 and 400 percent appeal [sic], a gap not currently covered by Right to 10 Counsel and thus would be helped by the passage of 11 Intro. 1104: 37 percent in the Bronx, 32 percent in 12 Brooklyn, 38 in Queens, another 38 in Staten Island, and 31 percent in Manhattan. Intro. 1529 is equally 13 crucial. People with disabilities who come to CIDNY 14 15 for help don't always know their rights as people with disabilities. It is very important for 16 17 organizations like ours to have resources to help 18 people understand their rights and get advocacy and 19 legal help they need. Thank you for listening. 20 appreciate your leadership on these important initiatives. 21

COUNCIL MEMBER LEVINE: That was an outstanding panel. Each one was a hard act to follow. I pity the next panel, but I'm sure they'll be great. Thank you all very, very much. Next up we

- 2 | have Stephanie Stork [sp?] from Take Root Justice,
- 3 | Signa Fontaine [sp?] from Make the Road New York. We
- 4 | have Ignacio Jaureguilorda from the Center for Court
- 5 Innovation, Claunick Duronville from CAMBA Legal
- 6 | Services, Dennis Donnoly from Communities Resist.
- 7 | Okay, please, you want to start us off?

8 IGNACIO JAUREGUILORDA: Sure, thank you.

9 Good afternoon. My name is Ignacio Jaureguilorda. I

10 | oversee legal hand for the project administered to

11 | New York City by the Center for Court Innovation. We

12 | thank you for the opportunity to provide testimony

13 regarding the New York City Office of Civil Justice's

14 programs to provide Universal Access to legal

15 services for tenants facing eviction. The Center for

16 | Court Innovation works to create a more effective and

17 | humane justice system by launching operating programs

18 to test new ideas and solve problems, performing

20 | justice reformers around the world. We operate

21 program sin all five boroughs. Three of these

22 programs in particular, the Red Hook Community

23 | Justice Center, The Harlem Community Justice Center,

24 and Legal Hand, work directly with New York City

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residents who are facing housing instability weather

through the threat of eviction, the need for 2 3 permanent housing, or living conditions that pose risks to their safety and wellbeing. Both Red Hook 4 and Harlem operate neighborhood-based Housing Courts in partnership with the New York State Unified Court 6 System with Harlem handling both public and private housing cases that arise within two local zip codes, 8 and Red Hook handling exclusively public housing 10 cases from the Red Hook Houses. Finally, our Access 11 to Justice civil programs provide assistance to thousands of New Yorkers with housing issues through 12 Legal Hand and the Jonathan Lippman Access to Justice 13 Fellowship Program. Taken together from our work 14 15 serving tenants in both court and in community settings and training new housing attorneys, we have 16 17 learned a great deal about preventing evictions, 18 addressing human needs of litigants, increasing 19 access to justice, advancing fairness, and reaching vulnerable populations including returning citizens. 20 While the Center for Court Innovation is not an 21 22 advocacy organization, it does not support or oppose 2.3 specific legislation, our work to promote access to justice in low income and vulnerable communities 24 25 throughout New York City in both the court and

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neighborhood setting has given us a unique 2 3 perspective on universal access and the Right to Counsel and housing maters. The promise of Universal 4 Access is incredible. As a former legal services 5 attorney specializing in Housing Court, I 6 7 consistently observe better outcomes when tenants 8 have legal counsel, even in cases when the tenant does not retain their apartment. Unfortunately, 10 Universal Access is not at this point universal and 11 is not the only necessary service. We strongly support the inclusion of all public housing residents 12 within UA regardless of zip code and at NYCHA's 13 administrative termination of tenancy hearings. 14 15 Furthermore, when attempting to make legal service 16 referrals for tenants facing evictions, staff at the 17 Justice Center's Housing Resource Center are 18 regularly told providers must prioritize cases in 19 covered zip codes, and often have a policy of not 20 considering cases of tenants from uncovered zip codes. For example, tenants and litigants from 21 uncovered zip codes such as 11231 in the Red Hook 22 2.3 Community Justice Center's jurisdictions have found it significantly harder to obtain legal 24

representation. WE encourage an allocation of

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resources for legal service providers to support legal representation for the most vulnerable residents facing eviction. Finally, we strongly encourage the City to consider ancillary services, including pre-court information that could prevent the need for Housing Court litigation and clinical services that could ensure that clients are served in a holistic manner. I thank you so much for allowing us to testify today.

COUNCIL MEMBER LEVINE: Thank you, Ignacio, thank you.

CLAUNICK DURONVILLE: Thank you so much for the opportunity to testify today. My name is Claunick Duronville. I am a former Jonathan Lippman Access to Justice Fellow for 2019. I'm the founding Chapter Chair of the CAMBA Legal Services Workers Union, and I am not a supervising attorney at CAMBA legal services. Since starting as a law graduate in 2015 this has been my first job and I have seen Housing Court before the implementation of the first Right to Counsel Bill and the legislation's effect on the lives of thousands of tenants afterwards. In sort, it has been a life-changing force of justice, but only for some. The expansions contained in

Intro. 1529 and Intro. 1104 are urgently needed if we 2 3 and this legislative body truly aim to make this city a city that protects all of its people. We are at an 4 incredibly special moment in the history of this city for housing rights and tenant protections. 6 7 Country is watching as the legislation being tirelessly advocated for by the members of the Right 8 to Counsel New York City Coalition is debated on with 10 the hope that the City will be a model for a more 11 equitable society. As an attorney on the front line with these tenants, advocates, and community 12 organizations, it is clear that without 13 implementation of Intro. 1529 and Intro. 1104, this 14 15 city will be doing a huge disservice to struggling 16 tenants and will relegate thousands each year to battle the violent trauma of evictions on their own. 17 18 Right now is our moment to empower these tenants with 19 the protections these expansions entail. The Right to Counsel New York City Coalition urges the City 20 Council and the Mayor to pass Intro. 1529 and Intro. 21 1104 to expand the Right to Counsel Law to ensure 22 2.3 more tenants know and use their rights. measures would greatly further the City's goal of 24 25 decreasing evictions as well as the Coalition's

I'm a staff attorney at Communities Resist, a

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recently formed legal services organizations focused 2 3 in north Brooklyn with decades of experience representing tenants in some of the most gentrified 4 5 neighborhood in New York City. We're here in solidarity with the Right to Counsel Coalition in 6 enthusiastic support of both Intro. 1104 and 1529. My comments are going to be focused on 1529 in 8 particular, because our office believes that 10 throughout New York City the fight for fair and safe 11 housing, the fight against tenant harassment is a structural fight against gentrification, against 12 displacement, and against specific landlords who are 13 bad actors. Lawyering is only part of this fight, 14 15 and with the present state of Housing Court, which is 16 in dire need of reform as many speakers have 17 testified to better than I can. It's not the most 18 effective tool for every tenant in every situation. 19 Our neighborhood's best shot at preventing further 20 displacement and gentrification is a proactive approach that requires organizing, taking the fight 21 to bad actor landlords by bringing tenants in a 22 2.3 building together to affirmatively fight together for their rights instead of only reacting to evictions. 24

The model of work that my office does and that many

other legal services providers do is impossible 2 3 without the community-based organizations that we partner with and the organizers that they field who 4 do work long before I ever get involved with a case and stick with tenants long after I'm done with their 6 Without organizers we simply could not conduct case. 8 any of the legal representation that we provide in doing a variety of different cases. Practically 10 speaking, organizing also opens up a diversity of 11 legal tactics for legal services organizations to An organized tenants association allows our 12 attorneys to join eviction cases from the same 13 building, the same landlord together to help 14 15 highlight for judges that this is a pattern and practice and really the landlord's business model, 16 17 and also to provide efficiencies in the court system 18 which can hear all those cases together. An 19 organized tenants association lets us bring 20 affirmative cases for repairs to stop harassment, to stop tenant buy-outs, to give tenants increased 21 bargaining power through -- rent strikes through 22 2.3 outside of the courtroom. Most importantly, organized tenant associations stick around long before and long 24 25 after an individual court case or an individual legal

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2 services representation for those tenants. Organized

3 tenants who know their rights are going to fight for

4 repairs in the future. They're going to prevent the

5 need for some litigation in the future because

6 | they'll have seen how those techniques work so well

7 when they first got together, formed a tenant

association, and fought in their neighborhoods.

Thank you so much to everyone.

10 COUNCIL MEMBER LEVINE: Thank you.

11 | Extremely well-articulated case for 1529. Glad it's

12 on the record. Thank you go this panel. While we're

13 gathering the next group of names, I'll tell you some

14 | late breaking news. While we know that the Rent

15 | Stabilization Association or RSA is an association of

16 | landlords that is opposed to these bills and came to

17 | testify against them. We just learned the surprising

18 | and welcome news that the Real Estate Board of New

19 York or REBNY has come out in favor of these bills.

20 So, that's a reflection of your success organizing,

21 | when even REBNY supports this, you know we are

22 | winning the argument. Congratulations activist. More

23 to come. You got that Council Member Perkins. Next

24 | up we have Jesus Girros [sp?], also from Catholic

Migration Services, Sandra Hidalgo [sp?], Ernestina

ERNESTINA BIAFANIA: Forty-four.

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ERNESTINA BIAFANIA: [speaking Spanish]

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TRANSLATOR: We have experienced harassment from the landlord, from the super and other agents, and this is just not me. This is other people, and so knowing that we can get access to an attorney is helpful to us.

ERNESTINA BIAFANIA: [speaking Spanish]

TRANSLATOR: As it has been said before,

the City has done a great job in passing Right to

Counsel, but it needs to do more, and that's why

passing 1104 will be really helpful and instrumental

for all tenants like myself.

ERNESTINA BIAFANIA: [speaking Spanish]

TRANSLATOR: Intro. 1529 will make sure
that we have funds to have organizers on the ground
and that will help communities feel more secure and
safe.

ERNESTINA BIAFANIA: [speaking Spanish]

TRANSLATOR: The city can and should do

more to stop evictions. As a New York City resident,

I urge my City Council to pass and fund Intro. 1104

and Intro. 1529 by June so that more people have the

Right to Counsel and use it to defend their homes.

Thank you.

ERNESTINA BIAFANIA: Gracias.

# 1 | <insert title of meeting>

2	TYRONE ANTHONY: I'm back again. My name
3	is Tyrone Anthony, and I'm the President of 300 West
4	46 <sup>th</sup> Street. I've been living there since 1983,
5	since Egypt time, but 35 years at least. So,
6	basically, in our building we have our landlord in
7	Chelsea area, which is an SRO. The SRO means single
8	home occupancy, of course, but we have senior
9	disabled tenants who are there who can't make it
10	here. So I come and I represent them. And the
11	problem the issues is is that sometimes a landlord
12	can do more different tactics, harassment,
13	renovation, he can use different tactics to harass
14	tenants or to get tenants out the building. I have
15	great experience in understanding some of those
16	tactics. I've been at DHCR, which is Division of
17	Housing Community Renewal [sic]. There was many
18	things that I was able to get in the building for
19	seniors and tenants, and that was, you know, washing
20	machines, disabled door. We filed on many building-
21	wise and things of that nature. However, he wants to
22	move into renovation, and moving into renovation, you
23	know, there's a couple of things that's needed.
24	There's where you might going to have to need a
25	lawyer for the tenants because in this case is that

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renovations, you have to have a relocation agreement sometimes, too. And there's -- to navigate through those types of litigations you might need an attorney. So, 1104 and 1529 it's crucial. crucial so that tenants will be able to get an attorney, and they expand the zip codes within that area, because the zip codes, if they're not expanding it's a little problem there, too. So, it's important to expand the zip codes. So, in the interim of learning how to deal with landlord and tenant, you have to be very experienced, and it's not to be antilandlord, but it's to be impartial fair on both part, tenant and landlord, and that's what I tell my tenants. So, recently I took my-- some of my tenants to the Community Board Four, and we addressed some of the renovation issues that we didn't really want the renovation area -- we didn't want the renovation, but the landlord didn't want to meet with us, but because we went to the Community Board Four he had to meet with us, and he came to meet with us. So, I want to say, I want to thank the Council again for this Intro. and this 1104 and 1529. Again, it's very crucial that we move into the next phase to get definitely rights for all tenants, and basically so

- 2 they can know their rights. So, I appreciate the
- 3 Council and I thank you again for testimony. Thank
- 4 you.

- 5 COUNCIL MEMBER LEVINE: Excellent. Thank
- 6 you. Please.
- 7 YVETTE SALMON: Hi good afternoon. My
- 8 | name [off mic]. Hello, good afternoon. My name is
- 9 Yvette Salmon. I come from Puerto Rico. So, I been
- 10 | in my apartment for the last 32 years, and since I
- 11 was able to work as a pharmacy technician at Memorial
- 12 | Sloan Kettering Cancer Center I was supposed [sic] to
- 13 be able to take care of my problems in my apartment
- 14 | and not be bothering the -- my super -- whatever. And
- 15 | then a few years ago I lost like everything, like my
- 16 job because I became sick with Lupus, you know,
- 17 | [inaudible] which eventually in and out, in and out.
- 18  $\parallel$  I had to leave my job, be on disability. Then I got
- 19 | cancer, so I've been sick through all last 10 years,
- 20 and then my apartment start to deteriorate. Things
- 21 change, and I can't do anything. Became a lot
- 22 | expensive [sic] with chemo, radiation, some infusions
- 23 | that I had to take every six months, and it's a lot
- of money that I had to take out with deductibles,
- 25 medications. They are not covered by my plan.

Eventually, since I met the Catholic group, they help
me. They give me some orientation, and I've been
stand up [sic] things that I didn't know years
ago. They've been helping me, and finally, I get to
start repairs. I repair my kitchen and my bathroom,
fine, okay. So, I went through that. So, I support
this law in case that I have to go directly to court.
I have some help because really with all my expenses
I can't afford a lawyer if I have to go fight with
them in court. Thank God I solved all my problems
due to the orientation and support outside of court.
So, that's why I support this expansion with 1104 and
1529, and thank God I've been able to deal with it
and get out of it. So, we need that. We need help.
COUNCIL MEMBER LEVINE: Well, it took a
lot of courage for you to speak out and share your
story today, and I'm really grateful that you did.
People need to understand that the stakes here are
real, that there are lives on the line. This is not
just about numbers. It's about families and people
in the City who are suffering when they lose their

home. So, thank you for speaking out. Please.

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TRANSLATOR: Good afternoon. My name is Lorena Santana and my testimony today will focus on my mother's experiences.

LORENA SANTANA: [speaking Spanish]

TRANSLATOR: So, I've been in this

country for five years now. It's been a blessing to come back and see my mother, reunite with my mother again, but from far, and since I'm here now I've been able to be a witness to the suffering and the nightmare that it's been to be a tenant that lives with dignity.

LORENA SANTANA: [speaking Spanish]

TRANSLATOR: So, everything started since the owner of the place died, and even before that there were really unjust renting raises, but as a hard worker my mother dealt with them and accepted them, but even after he died, his daughter continued with the same patterns.

LORENA SANTANA: [speaking Spanish]

TRANSLATOR: So, as I said before, the daughter continued with the same patterns and there has actually been a long situation going on in court, and even though-- and actually because landlords have more power and money they have been able to do-- use

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rain water.

strategies to do better, because I forgot to mention, the owner sold the building to a corporation, so now they have more power. So, then we were able to get assistance from Catholic Migration Services; otherwise, my mother would have gotten evicted, but we still live in horrible conditions. There is actually one of our bedrooms that rains, but it's not

LORENA SANTANA: [speaking Spanish]

TRANSLATOR: So, if I continue, we will stay here the whole afternoon and evening and night, but now we have another situation, right? Since I got here. I've been working. I've been doing everything that my mother taught me as a hard worker, but the thing is even though now I'm working— and I actually had to get two jobs because it's not enough— if I was to live with her, then she wouldn't qualify either for an attorney or for other benefits. So I'm doing this to help her, but I can't, right? And then if I try to get an apartment for myself—like, if I work and then live with my mother, I'm too rich, but if I look for an apartment for myself, I'm too poor.

LORENA SANTANA: [speaking Spanish]

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TRANSLATOR: So, for me, it's rewarding, and I'm really happy to have met Catholic Migration Services because now I know and I understand that you have to stand up and fight. Fight if you want to assert your rights, if you want to make sure that you're not just— what's the word? Landlords don't take advantage of you. So, that's another thing, my mother actually got blinded and she can no longer walk, and so I started representing her in these meetings and being active. Thank God, because she's a woman of faith, you know, she's been recovering, but she needs to adjust to living this way, and so I'm here like representing here and supporting her.

LORENA SANTANA: [speaking Spanish]

TRANSLATOR: So, I'm here as everybody

else in support of 1529 and 1104 because that will

18 help us a lot. So, thank you very much.

COUNCIL MEMBER LEVINE: Thank you. My goodness. Powerful stories and brave people telling them. [speaking Spanish] Just saying that she used the word nightmare, and we understand that that's what her family is living through and we're here to help her, her mother, and all of you in the struggle for justice in Housing Court. Thank you. Oh, boy.

- Okay, next up we have -- I guess it would be Ramon
- 3 Catala [sp?] from CASA, Joselyn Gomez from CASA,
- 4 Jessica Penkoff, from Volunteers Legal Service,
- 5 Lesvia Mendez from Catholic Migration Services, Diva
- 6 Lemma [sp?] from Catholic Migration Services, Lucette
- 7 | Claremont [sp?] from CASA, and Marta Puentez [sp?]
- 8 from Catholic Migration Services. Okay, who would
- 9 | like to start us off?
- JESSICA PENKOFF: Hi, I'll start. Hi, my
- 11 | name is Jess Penkoff. I'm a staff attorney with the
- 12 | Elderly Project and the Veterans Initiative at
- 13 Volunteers of Legal Service, also known as VOLS.
- 14 VOLS was established in 1984 to help leverage private
- 15 attorneys to fill the justice gap to provide free
- 16 | legal aid, and we've been in existence for 35 years.
- 17 | We run six projects including the Elderly Project
- 18 | through which we recently launched our veterans'
- 19 | initiative. Through the veterans initiative we help
- 20 | low income senior veterans attain critical life
- 21 planning documents like wills, powers of attorney,
- 22 and healthcare proxies. We also assist senior
- 23 | veterans facing landlord/tenant issues and we conduct
- 24 a weekly legal clinic at the 23<sup>rd</sup> Street VA hospital
- in Manhattan where we assist senior veterans with a

range of legal issues. VOLS also actively 2 3 participates in the Right to Counsel Coalition, and I came to VOLS after having practice eviction defense 4 in King's County Housing Court, both before and after 5 the passage of the Right to Counsel Law. My 6 7 experience in Brooklyn parallels most of the foils that you've heard here today, most of the advocates. 8 There's an observable difference in Housing Court in 10 the way that represented tenants are treated versus 11 the way that unrepresented tenants are treated, and that's true for landlords, landlords' attorneys, and 12 unfortunately also judges and court staff. So, as 13 Right to Counsel expands we must address the areas of 14 15 the program that are right for improvement, and our 16 continued effort to improve outcomes for tenants. 17 So, our concern with the Right to Counsel program 18 related to 1104. We support increasing the income 19 eligibility limits of 400 percent, and much of this 20 had to do with the way that will affect veterans. So specifically many of New York City's veterans who 21 sacrifice the most in service to our nation are left 22 2.3 to stand on their own when facing eviction because the disability benefits they receive put them about 24 25 200 percent. Service connected disability benefits

are awarded to veterans based on the severity on 2 3 their injury or illness incurred as a result of their service. Veterans who are so disabled that they can 4 no longer work are considered 100 percent serviceconnected. This includes veterans with limb 6 paralysis, Parkinson's, cancer, diabetes, heart disease, other conditions related to Agent Orange 8 exposure, brain injuries, PTSD, Lou Gehrig's 10 Disease -- the list goes on and on and on. If you are 11 a veteran who is 100 percent service-connected 12 disabled, you are receiving benefits from the VA to the tune of around 3,000 a month. This just qualifies 13 you for Right to Counsel. If we expand to 400 14 15 percent, we'll be able to protect the veterans that 16 have sacrificed the most in the course of their 17 service to this country. As attorneys serving low 18 income senior veterans every day, we see the legal 19 issues that they face including and especially those 20 involved in housing and eviction. And the city and the state have done a lot to try to end homelessness, 21 22 but we need to do more to address the way that our 2.3 systems currently do and do not service our veterans 24 well. So, we support Intro. 1104 2018 and encourage the City to pass it in a way that takes into account 25

- 2 the strain on resources that we've heard a lot of
- 3 advocates and court officials talk about today. So
- 4 thanks for giving us the opportunity to testify.
- 5 COUNCIL MEMBER LEVINE: Thank you. Thank
- 6 you for bringing the perspective of veterans,
- 7 extremely important. Thank you.
- 8 LESVIA MENDEZ: Okay, hello. Yes, my
- 9 name is Lesvia Mendez. I live in Elmhurst Greens
- 10 [sic]. I'm also a member of Catholic Migration
- 11 | Services. I have lived in my apartment for over 30
- 12 | years and I thought I may stay there until I die.
- 13 I'm 83 years old. I'm sorry, but I cannot see well.
- 14 | I'm sorry. I thought I would stay there until I die,
- 15 | but I see the possibility with this new two laws in
- 16 which may protect me if they be able to help me pay
- 17 | my rent. My income is above the threshold, but they
- 18 | tell me that if I stay I could be considered -- it's
- 19 | not much, but it's above what the law requires. It
- 20 | will help find more active in 1529, the law 1529 if
- 21 introduced the City would be able to help more
- 22 tenants. They really need that house. They are
- 23 desperate. I also hope that Introduction 1529 and
- 24 | 1104 is passed. I'm here to request the passing of

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2 two extraordinary pieces of legislation, Introduction
3 1529 and 1104. Thank you.

 $\label{eq:council_member_levine:} \mbox{Thank you very}$   $\mbox{much.} \mbox{ And now for our youngest witness.}$ 

LUCETTE CLAREMONT: Hi, good afternoon. My name is Lucette Claremont, and this Elias Claremont, a newest member to CASA in the Bronx. I'm here today in favor of passing Intro. 1104 and Intro. 1529 to expand the Right to Counsel Law. a rent stabilized tenant in the borough of the Bronx where I have lived for most of my life, let's just say that. I'm at the age where I don't like to say my age anymore. Okay, so you know, my-- I'm not really the best at public speaking, but I will say my personal experience with being a member of Right to Counsel as well as tenant leader in my building, I was not really educated on a lot of the rights that now I know that I have. You know, I come from a family where mostly my mom, she-- although she is a strong woman, she's never really had desire to really fight for our tenants' rights, because she, you know, always had fear and because she wasn't educated on rights, she always felt like we would lose our apartment if she fought for our rights, basically.

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So, you know, I want to instill the value within my son that it's very important for you to not only fight for your rights, but to speak up for yourself, especially for tenants who pay rent on time or you know, they simply-- they're not educated or they're being intimated because of that reason I'm in favor of those laws being passed. Also, I would love to stay in my home because this is the area where I grew up, and I would want my personal right when I felt like I was ready to leave my apartment, but that is one I would leave not because I was being intimidated. As a result of me being a member of CASA, the organization that I work with, not only were repairs made in my building, but I was able to increase the amount of tenants in my building that came together to organize. When I was pregnant with my son my apartment was in like terrible conditions in terms of like mold, and I just didn't think that I could do anything about it. I thought I would just have to wait for them to make repairs. So, not only did they make tremendous repairs in my apartment due to me fighting and organizing in my building, but we were able to get new appliances and also new repairs in the building altogether. So, this is, you know, a

and we've also experienced not having gas for many

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months.

## <INSERT TITLE OF MEETING>

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2 JOSELYN GOMEZ: [speaking Spanish]

TRANSLATOR: If at that time we wouldn't have had legal representation to address the issues, it's very possible that today the City would have closed down the building, and I would no longer call the building my home.

JOSELYN GOMEZ: [speaking Spanish]

TRANSLATOR: And we're here today in support of Intros 1104 and 1529, because we're here from the Bronx where the majority of people are evicted more so than any other boroughs.

JOSELYN GOMEZ: [speaking Spanish]

I'm very proud to be able to speak Spanish, because y'all might know, 53 percent of residents in the Bronx are Latinos, and you all may not be able to understand me, but that's the kind of experience we have when we go to Housing Court where the judges aren't able to hear us and have our voices heard.

JOSELYN GOMEZ: [speaking Spanish]

TRANSLATOR: This is -- going to do my best interpretation. This is why we're here today asking that you all support the legislations. If the City has the money and subsidies to pay for 3,000-

Spanish]

## <INSERT TITLE OF MEETING>

TRANSLATOR: Good afternoon, everyone.
My name is Inez Diva [sp?]. I live in a building in
Queens. The problem that I'm here for today is
particularly my landlord. It's a corporation. Which
one is it again? It's Zara Tenant Realty Coalition,
and I'm here because my family for over four I've
lived in the building for over 40 years and we've
been struggling. My sister, she's 78 years old, and
they wanted to take us they wanted to take away
4,000 dollars from us for having two dogs which we've
had in our apartment for eight years. The super
showed up one day to my apartment. They door
knocked. I had stand in front of the door to prevent
them from entering, and I said, "You can't enter
here. You don't have a notice from the marshal or
the police and so you're not allowed to be in here."
And they've also hit us with 300 dollars in late
fees, and that's after we paid rent, after we get
them from Social Security on the third of the month.

INEZ DIVA: [speaking Spanish]

TRANSLATOR: Other issues we've also faced are a lack of hot water and heat, and every night at 10 o'clock we can feel that the heat is being turned off in the building. And my sister,

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she's so sick, she has lung pneumonia, and I'm trying to do my best to fill in and take care of her as a nurse, and we just have so many issues going on in the building.

6 INEZ DIVA: [speaking Spanish]

TRANSLATOR: So we've had so many issues living there. Now, -- I can't even read my own writing, sorry. I've had a hard time getting help and support -- no, actually, she said that she's also gotten support and collaboration from Immigration attorney, not just for her but for her sister, and they've also had an issue around the screen in balcony that the super one day came and take it away, and it was hard for her to stand up and defend her rights without knowing them.

INEZ DIVA: [speaking Spanish]

TRANSLATOR: And so I'm here today as a tenant leader of my building. We're here asking for support for people, for my neighbors in the building. The landlord wants to displace us. It doesn't matter if we're old or young or whatever, and that's why I'm here today to ask for the passage of Intro 1104.

INEZ DIVA: Thank you.

TRANSLATOR: Gracias.

## <INSERT TITLE OF MEETING>

2 COUNCIL MEMBER LEVINE: Thank you.

3 Muchas gracias.

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MARTA PUENTEZ: [speaking Spanish]

TRANSLATOR: Good evening, everyone. My name is Marta Puentez, and I'm here, and thank you to all the representatives that are here today. I'm coming here from Queens where I've lived here for 12 years. And for me it's really important to stay in my home because I consider it a right, and it's security for my family.

MARTA PUENTEZ: [speaking Spanish]

TRANSLATOR: And just yesterday we received this notice, an MCI notice, from the Division of Community [sic] Renewal, and it says that Zara invested four million, 4.8 million dollars into our building, and it was actually the old landlord that was there before that did the remodels.

MARTA PUENTEZ: [speaking Spanish]

TRANSLATOR: So, in these notices for the renovations done by the old landlord, they're spreading the cost across the 189 families that live in the building, and a percentage is being charged to the number—by the number of rooms in the building.

2 tenants across the city have support by an attorney

3 and 100 percent of them are helped. I thank you all

4 for listening-- thank you both for listening to us

5 today.

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we have Vivian Sonnenfeld from the MET Council on Housing, George Sotiroff from CASA, Marino Delone [sp?] from CASA, the Reverend Doctor Michael Stray [sp?], Iniqua Lewis [sp?] from Tenants and Neighbors, and I'm not sure if I called George Sutteroff [sp?] from CASA. Okay. Alright, would you like to start us off?

VIVIAN SONNENFELD: Yes. Hello, I'm

Vivian Sonnenfeld [sp?] Tenant Advocate and

Paralegal, and I volunteer at the Metropolitan

Council on Housing Clinic. The Right to Counsel has helped many low income tenants to avoid eviction and remain in their apartments. It is very important first step in leveling the playing field between landlords and tenants. Landlords are most often represented by Council while tenants most often do not have the same financial resources. In the course of the work I have done, both as a tenant advocate in Housing Court and as a paralegal for a private law

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firm, I have seen all too often how easy it is for a tenant to fall between the cracks. Too many tenants who may be struggling to keep their apartment nevertheless do not fall within the currently eligible income bracket. A person working fulltime and earning the minimum wage is currently over the limit of income eligibility for Right to Counsel representation. At the other end of the where excellent private representation may be available for those who can afford it, the price can be prohibitive for many others. While paying the ongoing rent, a tenant may be facing loss of income for the days taken off for court appearances. Many tenants have expressed concerns about the security of their employment due to repeated absences from work for court appearances. Landlords and their attorneys know this, and thus, are at a big advantage over a tenant who may be vulnerable to an unfavorable settlement. Many tenants have entered into settlements with which they did not actually agree just to avoid having to go back to court yet again, but ironically, by entering into an agreement on which they may eventually default, tenants can then be at risk of eviction once again. Landlords and

their attorneys have other advantages as well. If
the tenant should prevail, the landlord may appeal,
and the case would then go to the Supreme Court with
one exception, which is NYCHA administrative
hearings, an exception that applies only in the case
of seniors, the Right to Counsel otherwise does not
currently apply to cases that are heard outside of
Housing Court. Some landlords have even bypassed
Housing Court altogether and commenced their actions
in Supreme Court. It is important for all tenants to
be protected from losing their apartment
unnecessarily. Just the knowledge that a tenant is
represented will usually be cause for the landlord or
the landlord's attorney to behave in a less
exploitative manner. Intro. 1104 which would double
the income. It's an important next step towards
covering those earning somewhat more but still not
enough to afford private representation. Intro. 1104
would also expand upon the types of cases to be
covered by the Right to Counsel and would include
cases that in Supreme Court.

COUNCIL MEMBER LEVINE: Thank you.

GEORGE SOTIROFF: Good afternoon. My name is George Sotiroff. I live at 901 Walton

Avenue, Apartment 6G in the Bronx. I've been in that 2 3 apartment since 1981. Okay. Now I lost my-- I'm a dinosaur when it comes to this. I've got it. 4 got it. Most of what I'm going to say to you, you've already heard today. Nevertheless, it bears 6 7 repeating. Safe, affordable housing is not a commodity, no matter how much the real estate 8 industry wishes it were so. Safe, affordable housing 10 is a human right. Almost 60 percent of Americans 11 earn less than 40,000 dollars per year. Who can live on that in New York City today? Yet, a New Yorker 12 earning the minimum wage of 15 dollars per hour is 13 disqualified from receiving free counsel under 14 15 current legislation. He or she is over the threshold 16 for representation. What this means is that far too 17 many citizens are at a severe disadvantage in Housing 18 Court. Many capricious evictions are thwarted by 19 proper court representation. Tenants without 20 representation run the risk, the great risk of eviction. Denying representation in court is denying 21 a voice in our democracy. This is simply un-22 2.3 American. New York City landlords, both big and 24 small, realize a 40 percent return on their real 25 estate investments. The City and state both

subsidize developers to build for the rich. This
leads to displacement of lower income residents which
in turn leads to greater poverty. The city then
spends exorbitant sums to shelter tenants whose
residences could have been saved by proper and far
less costly legal representation. Funding and
expanding Right to Counsel are not only morally right
decisions, but are wise choices because there are
these are investments in our residence, and they help
to strengthen the fabric of our society. Can you
agree how necessary it is to expand the Right to
Counsel? We need a paradigm shift in our thinking.
Let me assure you, the ripple effect in the rest of
the country of expanding Right to Counsel will go a
long way to keep deserving Americans from losing
homes and thus preserving our communities. Please
expand the Right to Counsel. Thank you.
COUNCIL MEMBED LEVINE. Thank wou

COUNCIL MEMBER LEVINE: Thank you.

MARINO DELONE: [speaking Spanish]

TRANSLATOR: My name is Marino Delone, and I am here to testify in favor of passing Intro.

1104 and Intro. 1529 to expand the Right to Counsel

Law. I'm a rent stabilized tenant in the borough of

Expectors [sic] have come.

MARINO DELONE: [speaking Spanish]

TRANSLATOR: Okay. After the inspector comes from HPD, but the landlord doesn't come to do any repairs.

MARINO DELONE: [speaking Spanish]

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TRANSLATOR: Thank you very much for hearing my voice today.

Spanish] Alright. Thank you so much to this panel.

And we have come to our final-- be a spectacular panel, consisting of Gordon Lee from Brooklyn County-- from the County of Brooklyn-- Dion Hawkins [sp?],

Mamadu Sela [sp?], Claire Shapira [sp?], Irvin Bennet [sp?], Demal Bates [sp?]. Okay. Would you like to start us off?

evening, everyone, and thank you for this opportunity for allowing us to testify. Okay, my name is Dion Hawkins and I am here to testify in favor of passing Intro. 1104 and Intro. 1529 to expand the Right to Counsel Law. I am rent-stabilized tenant in the borough of the Bronx where I lived for over 35 years. It is important to me to remain in my home because at this time it is what I call home. With many health challenges, I don't want to deal with the fuss and stress to relocate. It is cherished memories— it's where cherished memories were created, and have invested too much in my home and overcome too many challenges. If a tenant like me is facing an

eviction, having the right to a lawyer is key to 2 3 being -- the light is dim, I'm sorry. Having the right to a lawyer is key to being able to stay in my 4 Right to Counsel is important to me because it is my experience with eviction Housing Court, 6 7 landlord harassment, the needed repairs I have faced. 8 On dates requested for repairs, no follow-up by management to make sure the job is done, and it's 10 minimized condition. This longstanding lot of 11 repairs, incomplete repairs, are requested by Section 12 8 and HPD. Recently, I have received a package from subsidized housing to seek housing elsewhere because 13 the landlord fails numerous times to complete repairs 14 15 adequately and in time. I know this is intentional because this is -- this would profit them a great 16 17 deal. I am in no way ready to leave my home of so 18 many years, and of course, I will be needing Right to 19 Counsel representation really soon. It is important 20 the City passed the Right to Counsel Law, but I must-- it must do more to make sure all tenants have and 21 22 use its right, I mean all tenants. Intro. 1104 would 2.3 increase Right to Counsel income eligibility level. 24 This is important to me because every year, rent and cost of living increased. MCIs is an added burden to 25

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yearly increase to tenants. Evictions leads to mental health, homelessness, malnutrition and disruption in families including behavioral issues in children. Increasing income eligibility would prevent these problems. Intro. 1529 would require the City to fund tenant organizing. As a member of CASA this is important to me because I see too many people that is still vulnerable to call 311 or HPD or to request repair. Passing Intro. 1529 would give tenants outlets to learn and know their rights to demand justice to stay in their homes, as housing is The city can and should do more to a human right. stop eviction. As a New York City resident, I urge the City Council to pass and fund Intro. 1104 and Intro. 1529 by June so that more people have the Right to Counsel and see it to defend their homes. Thank you very much.

COUNCIL MEMBER LEVINE: Okay, please.

CLAIRE SCHAPIRA: Before I begin I just want to note that it's unfortunate that so few of the Council Members can be here today because tenants and constituents and organizers like myself have been here since 9:00 a.m. to make sure our voices are here by our representatives. I hope that the other

Council Members who are not present here today at 2 3 least take the time to read every written testimony that is submitted on our behalf as we all deserve to 4 be heard by all of the Council Members. Hello, my name is Claire Schapira [sp?], and I'm testifying in 6 support of the latest Right to Counsel legislation. I'm here speaking on behalf of Brooklyn Law School's 8 NLG Chapter as an intern at Mobilization for Justice 10 and on behalf of myself as a tenant. Let me be 11 clear, the easiest way to support people in this city 12 across all fronts it to quarantee that they have safe, affordable housing, and Right to Counsel power 13 to organize directly supports the tenants of New York 14 15 City and protects those who are most vulnerable. 16 initial push of Right to Counsel was a monumental 17 step towards a fully housed New York City. However, 18 it still leaves behind many New Yorkers. As we have 19 heard many times today under the current legislation, 20 a person working fulltime making 15 dollars an hour does not qualify for Right to Counsel. This is in 21 22 two-- excuse me. In two sectors alone, the food 2.3 service and drinking place workers, as well as social 24 assistance work, this equals to up to about half a 25 million New Yorkers who can be denied housing justice

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due to financial barriers, as those two sectors alone don't make enough to qualify for Right to Counsel attorneys. Moreover, even if tenants have access to legal help, there's still a threshold issue. need to know their rights. This is the importance of organizers in a critical part of the Right to Counsel Framework. It is paramount to educate people about their rights and organizers are the most qualified people to do that. Speaking from personal experience, when I signed my current lease, the landlord actively lied to my face and told me that I was not in a rent-stabilized apartment, and explicitly asked me to sign away my right to extermination in cases of pests and bed bugs. only because of my involvement in the housing justice world and work at a housing rights organizations, I had any idea his statements were not true. In that same day I was talking to a woman in the lobby of the landlord's office and she described to me something that sounded wrong. When I relayed her story to my supervisor, he described it to me as "classic Section 8 discrimination." She did not know what was going on, and at the time I was unable to help her. I am lucky to have an education in housing law, but the

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Yorkers.

Thank you.

majority of New Yorkers do not. Without knowledge of their rights, they are without remedy to discrimination and harassment that they face, but you have the chance to change this by supporting the funding for tenants organizers. Thank you for your time today. I'm submitting written testimony which includes sources I've referenced and written material specifically on the necessity of housing and relation to health issues. I hope you guys choose to do the right thing and expand the protections for all New

COUNCIL MEMBER LEVINE: Thank you, and I want to point out that all of today's testimony is transcribed, and also these proceedings are being recorded on video. They're being live streamed now. They'll be played on NYC television later and available also for streaming, so--

CLAIRE SCHAPIRA: I hope you guarantee that they actually read all the testimony, then.

COUNCIL MEMBER LEVINE: Well, I can't guarantee that but I know your testimony and that of everyone here has a huge impact. This has been an incredibly important day, and we do have one more witness to testify, so please.

GORDON LEE: Goodnight, ladies and 2 3 gentleman. I'm Gordon Lee. You can also call me 4 Lindsey Greg [sp?]. I am one of the supporters of Right to Counsel. I was born in Florida, Fort Lauderdale City, Florida, Broward County, Florida in 6 73. I was one of the people born under the Nixon 8 presidency. Also the year before Nixon was impeached, and he upset the country by cheating at 10 his income taxes and run the Vietnam War. I came to 11 New York City in 77, you know, to Kings County, also 12 known as Brooklyn County, also known as Kings Borough, and I was there since. I'm a member of a 13 series of coalitions, you know, Right to Counsel, Met 14 15 Council, the Flatbush Tenant Coalition, also New York 16 Communities for Change, and you can see I'm also a 17 member of Neighbors Together and a number of others. 18 I am also here to tell you that I also urge you to 19 expand Right to Counsel and support 1104 and 1529, 20 and I also urge you to support tenants organizing to inform people on whether or not they have Right to 21 22 Counsel and how to use it. Now, expand Right to 2.3 Counsel not only to other zip codes in which it has 24 not reached, but also expand Right to Counsel to other cities, other states, every zip code, local 25

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government, state across the country. And it's even expand Right to Counsel all the way up to the state and federal level, because everyone needs Right to Counsel on housing, because everyone needs a home, because you know why everyone needs a home. So, I want to thank you for being here. I want to thank you for my choice-- I mean, I want to thank you for my chance to make this testimony. Thank you. Goodnight.

COUNCIL MEMBER LEVINE: Thank you, Mr.

Lee, and by our count we have had approximately 80 people testify, and the tally is approximately 80 in favor of the legislation, and let me check my notes and do the math here. That would be zero against. I like that. I like our odds, and I want to thank everyone who made this an absolutely successful hearing with voices of tenants, of activist, of lawyers, of judges, of elected officials, advocates for seniors and veterans and the homeless. What a wonderfully diverse collection of witnesses. Thank you. This has had a huge impact. We are going to pass this legislation.

[cheering]

2	COUNCIL MEMBER GIBSON: Thank you
3	everyone for coming. Thank you for staying with us
4	since nine o'clock this morning. Thank you. We're
5	going to get this done. We appreciate all of the
6	work you're doing every day in our communities, and
7	let's continue to represent all of our tenants and
8	make sure that we pass both bills. Thank you
9	everyone, and thank you to the Sergeant at Arms for
10	helping us today. We thank you so much and to all of
11	our staff, thank you everyone. This hearing is
12	adjourned.
13	[gavel]

[gavel]

[cheering]

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date April 29, 2020