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1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 2
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COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 3 2 CHAIRPERSON CHIN: [GAVEL] Good morning. Wow, 3 come on, aren't you guys excited about this hearing? 4 I am. I'm Council Member Margaret Chin; Chair of the Committee on Aging and I thank you all for joining us 5 today for this joint oversight hearing with the 6 7 Committee on Housing and Buildings on Senior Affordable Housing. 8 9 I also want to thank Chair Robert Cornegy who is on his way for Co-Chairing this hearing today. 10 11 There's no question that our city's older population is increasing rapidly in New York City. The 12 population of people 65 and older has increased from 13 947,000 in 2005 to 1.13 million in 2015 alone. 14 15 Today, there are nearly 1.6 million adults age 60 and 16 over in our city. Despite this boom, New York's 17 affordable senior housing stock has only begun to 18 catch up to meet demand. 19 Although the city is working to increase senior 20 affordable housing waiting lists for affordable 21 housing are up to seven to ten years long and older 2.2 adults have to wait until they turn 62 to even become 23 eligible. The numbers speaks for themselves. Live on New 24

25 York reported that in 2017, in two Manhattan

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 4 community districts in the upper west side, there 2 3 were nearly 20,000 seniors waiting for 45 affordable 4 housing openings. Many seniors are already struggling to make ends meet relying on retirement 5 funds or Medicaid funding to cover living, medical 6 7 and housing expenses.

Our seniors should not face even more barriers to 8 9 afford a roof over their head. While DFTA, Department for the Aging, does not lead the 10 11 construction of senior housing. It does provide programs to help seniors afford their housing needs. 12 13 One example is this Home Sharing program. Operated through a partnership with the New York foundation 14 15 for senior citizens which pairs seniors with other 16 older adults and younger adults, matching seniors 17 with roommates help with the rent and combat social isolation. 18

Additionally, in partnership with the civil court of the City of New York, DFTA operates the assigned council project for individuals age 60 and older. This program provides eligible older adults with a social worker and lawyers who are system with their housing court cases and unlawful evictions.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON1HOUSING AND BUILDINGS52In addition to testimony from DFTA and HPD, the

3 committee will be hearing Intro. 6 sponsored by 4 Council Member Barron which require the city to give senior tenants information about legal assistance 5 before eviction and Intro. 225, sponsored by Council 6 7 Member Brannan which requires the installation of 8 protective devices such as grab bars and threats in 9 the bathrooms that help enhance mobility, safety and the quality of life for seniors and persons with 10 11 disabilities in multiple dwellings.

Our question today is what is the city proactively doing to meet the challenge before us and what can we do better? We look forward to learning more about DFTA's program that supports seniors with securing and maintaining affordable housing and HPD program that expands senior affordable housing and support seniors ability to age in place.

In order to strengthen our efforts to help every New Yorker age in in the communities they help to build. It is imperative that this work is tackled together. Interagency coordination is a critical piece of this puzzle.

I'd like to thank the committee staff for their help in putting together this hearing, our Counsel

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 6 Nuzhat Chowdhury, Policy Analyst Kalima Johnson, 2 3 Finance Analyst Daniel Droop and Finance Unit Head 4 Dohini Sompura and also my Deputy Chief of Staff Marian Guerra. And I'd like to thank the members of 5 the Committees who have joined us today. We have 6 7 Council Member Rose, Council Member Grodenchik, Council Member Cabrera, Council Member Perkins, 8 9 Council Member Rosenthal and Council Member Louis. Did I get it right everybody? 10 11 So, now we are going to have our Council swear in the 12 Mayor's panel. 13 COUNCIL CLERK: So, please raise your right hand. Sorry, right hand, thank you. Do you affirm to tell 14 15 the truth, the whole truth and nothing but the truth 16 in your testimony before this committee and to 17 respond honestly to Council Member questions. 18 PANEL: I do, yes. 19 CHAIRPERSON CHIN: You may begin. KIM DARGA: Good morning Chair Chin, Chair 20 21 Cornegy and Members of the Committees. My name is Kim Darga; Associate Commissioner for Preservation at 2.2 23 the New York City Department of Housing Preservation and Development. 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS7I am joined by my colleague Emily Lehman;7Assistant Commissioner for Special Needs Housing at

4 HPD to discuss HPD's work supporting seniors and new 5 construction.

Thank you for the opportunity to highlight the 6 7 multi-faceted efforts HPD has implemented in addition to the many services provided by our sister agencies 8 9 to support New York senior citizens by building and preserving historic numbers of affordable housing, 10 11 protecting tenants from harassment and using innovative tools to expand our efforts to those who 12 13 need it the most.

14 It is no secret that the city is facing a housing 15 crisis. Since Mayor de Blasio launched the Housing 16 New York plan in 2014, New York City has accelerated 17 the construction and preservation of affordable 18 housing to levels not seen in 30 years.

HPD is now positioned to speed up and expand the plan to build or preserve an additional 100,000 units for a total of 300,000 home by 2026. As a result, five years into the plan, we have established a new baseline for how affordable housing can and should be built in New York City.

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Already, this administration has financed over
135,000 affordable apartments through fiscal year
2019, 57,000 of which serve very low income
individuals making less than roughly \$37,000 a year
or \$48,000 for a family of three.

7 This housing is available to all New Yorkers
8 including, but not limited to the seniors that built
9 the city and would like to remain here.

As part of Housing New York, the administration committed to create a preserve 15,000 senior homes and apartments. Through the new expanded Housing New York 2.0, we are now committed to serve a total of 30,000 senior households residing in affordable apartments.

16 To meet this additional commitment, we launched Seniors First in October 2017, a three prong strategy 17 18 to better serve the housing needs of older New 19 Yorkers on fixed incomes. First, make more homes 20 accessible to seniors and people with disabilities. 21 Second, build new 100 percent affordable senior developments on underserved NYCHA land and other 2.2 23 public and private sites. And third, preserve existing senior developments. 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS These initiatives will increase the number of 2 3 affordable senior housing units within the city as 4 well as improve the ability of seniors who live in affordable housing today to age comfortably and 5 safely in their current homes.

7 Simple changes can make staying in one's home a viable, safer option and create a more accessible 8 9 city for all New Yorkers, making it possible for more seniors to stay in the homes they live in is an 10 11 important anti-displacement tool as we work towards 12 protecting our more vulnerable residents.

13 HPD is using a wide range of measures from the physical to the financial, to ensure that seniors can 14 15 stay in their homes and communities as they age and to create inclusive neighborhoods for seniors and 16 17 people with disabilities.

18 HPD funded rehabilitation projects are now 19 required to include accessibility improvements, 20 identified through an enhanced building physical needs assessment. This holistic review not only 21 2.2 identifies basic building system needs, like a roof 23 or heating system but also building-wide improvements to help seniors age safety in their homes. 24

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1COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS102In exchange for HPD funds, we require regulatory3protections or a longer regulatory term for existing4protections to ensure that rents remain affordable5for existing residents.

In addition to this building-wide assessment,
HPD's Aging in Place initiative offers existing
senior residents modifications within their homes to
help these residents live more comfortably and reduce
the risk of falls.

11 Our New Home Fix program assists low and moderate 12 income homeowners in one to four family properties, 13 fund home repairs by providing favorable financing 14 for low income and senior households.

Further, HPD continues to work with our partners in the city to increase enrollment in SCRIE, which freezes the rent for seniors living in rent regulated apartments. This helps ensure that more of our seniors living in rent regulated apartments can stay in their homes and the city they love without fear of being displaced by escalating rents.

Finally, the de Blasio Administration has made protecting tenants from harassment a core part of its strategy to confront the affordable housing crisis. This administration has worked in partnership with

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 11 the City Council and various branches of government 2 3 to tackle the issue with a comprehensive multipronged 4 approach. As a city, we are focused on keeping people in 5 their homes and neighborhoods by successfully 6 7 advocating with many members of the council to close loopholes in rent regulation laws at the state level, 8 9 creating and preserving historic numbers of affordable housing, empowering tenants with more 10 11 resources, aggressively enforcing city codes and 12 utilizing all of our partnerships to create data driven innovative tools targeted at stopping 13 harassment before it starts. 14 15 We therefore understand the intent of the bills 16 being heard today but want to continue conversations 17 with the council to make sure we are getting at the 18 same goals to protect seniors in a targeted and 19 appropriate manner. 20 EMILY LEHMAN: Good morning, my name is Emily 21 Lehman and I would like to speak to the additional efforts HPD is undertaking to bring new affordable 2.2 23 housing units to a variety of populations including seniors. 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 12 Over the course of the plan, HPD has financed 2 3 nearly 44,000 new apartments for all New Yorkers, including seniors. HPD is explicitly committed to 4 supporting the city's seniors in our affordable 5 housing portfolio. Since the start of the HNY plan 6 7 in 2014, HPD has financed over 8,500 affordable senior apartments through over a dozen different 8 9 housing programs. This work provides critical relief to a population of city residents who are projected 10 11 to increase over the next two decades. 12 One important tool that we use to add to our 13 affordable senior housing stock, is our senior affordable rental apartments SARA program. 14 SARA 15 provides gap financing in the form of low interest 16 loans to support the construction and renovation of 17 affordable housing for seniors 62 and older with low 18 incomes. Through September 2019, we have funded 19 approximately 3,000 new affordable senior units 20 through this program. Our new construction term sheets for HPD 21

financial assistance also encourage intergenerational housing and we are now seeing projects benefit as a result of the zoning for quality and affordability ZQA Amendment. Which makes it easier and less COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON1HOUSING AND BUILDINGS132expensive to create quality affordable senior3housing.

The passage of zoning for quality and affordability by the council, a key tool to modernize zoning rules, also enabled the creation of the privately financed affordable senior housing program, which incentivizes the creation of new affordable senior units.

And in addition to providing subsidy through SARA and other HPD financing programs, the city has also committed significant numbers of public sites for the development of new affordable senior housing.

14 None of this work would be possible without the 15 strong support provided to senior housing needs by 16 our many partners and allies. HPD is excited to 17 build on previous successful collaborations with the 18 Department for the Aging through our expanded focus 19 on seniors and we are grateful for the information 20 and assistance they have offered on our new tool to 21 help seniors in our portfolio age in place.

HPD was part of the Advisory Committee for DFTA's Aging in Place guide for building owners and believes it is a tremendous resource for private landlords who are interested in making changes to their buildings

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 14 to enable their residents to continue to live in 2 3 their homes as they age and their needs shift. It is one of the Aging in Place guides that we 4 often reference to develop our seniors first 5 initiative. We also work with them closely when 6 7 senior centers are in HPD projects and in a variety 8 of other ways to support this important population. 9 The City Council has also played an invaluable role in improving access for senior housing. 10 I 11 especially want to thank Chair Chin as well as Chair 12 Cornegy and Speaker Johnson for their strong 13 leadership in this critical area to serve some of the 14 city's residents in the most need. 15 We are encouraged by the progress we have been able to achieve over the last six years through 16 17 Housing New York and are excited to see the results 18 of our strong commitments going forward. 19 Thank you for your time and I am happy to answer 20 any questions. 21 JOCELYN GRODEN: Good morning Committee Chairs Chin and Cornegy and members of the Aging, Housing 2.2 23 and Building Committees. I'm Jocelyn Groden; Associate Commissioner for the Bureau of Social 24 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ONHOUSING AND BUILDINGS15Services and Direct Services at the New York CityDepartment for the Aging.

I am joined today by my colleagues from the New
York City Commission on Human Rights and the New York
City Department of Housing Preservation and
Development.

I would like to thank you for this important 8 9 opportunity to discuss DFTA and the city's commitment to ensuring the dignity and quality of life of 10 11 diverse older New Yorkers throughout the Bureaus. As older adults continue to represent the fastest 12 13 growing segment of New York City's population, with 14 nearly 1.73 million people age 60 and older it is 15 estimated that by 2030 with the booming of the older 16 population one and five New Yorkers will be age 60 and older. It is for this very reason that it is 17 18 critical that we provide older New Yorkers with the 19 proper tools and resources they need to thrive both 20 financially and socially and allow them to stay 21 safely in their homes.

DFTA's priority is to provide the services and resources older adults need to remain in their home. This includes a variety of in home services based on individualized need that include things like case

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 16 management, home care, home delivered meals, friendly 2 3 visiting, social supports. And community services 4 like, geriatric mental health funded through Thrive New York City, senior centers, senior employment, 5 care giver support programs, elder abuse and crime 6 7 victim intervention services and volunteer programs that work to meet the individual needs of older 8 9 adults. Some of the programs I would like to highlight as 10

11 part of today's important discussion include 12 naturally occurring retirement communities, home 13 sharing, which was brought up earlier and the 14 assigned Council project and minor home repair.

15 I'll start with NORCs, we are very proud of the 16 Naturally Occurring Retirement Community, often 17 referred as NORCs. The term refers to a residential 18 location that is not age restricted or built specifically for older adults, but that over time, 19 has a significant concentration of older residents. 20 21 Think of it as a perfect mix of aging in place while 2.2 giving older adults everything they need in an 23 intergenerational setting to age well. The goal of the NORC is to provide services that meet the self-24 identified need of older adults of a particular 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 17 community, so they remain independent and age in place.

4 A NORC emerges from the community empowerment and activism between older residents, aging service 5 providers and community stakeholders. NORCs push in 6 7 services that people can remain in place. Many NORCs provide case assistance, health care management, 8 9 health promotion, recreation and other needed services such as transportation, escort, telephone 10 11 reassurance, friendly visiting and sometimes things 12 like late housekeeping. NORCs promote community 13 building, help combat social isolation and promote 14 independence.

15 The New York Foundation for Senior Citizens Home 16 Sharing program seeks to match persons for whom 17 shared living arrangements would benefit financially 18 and help to promote their wellbeing and potentially 19 reduce things like social isolation.

The program is open to adults age 18 and older and only one participant in the match needs to be age 60 and older. Host, own or rent apartments or houses in one of New York City's five boroughs and must be open to sharing part of their dwelling with at least one other compatible person.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 18 Through the proprietary quick match system and a 2 3 staff of professional licensed social workers, the New York Foundation for Senior Citizens determines 4 the most compatible share mates by evaluating 31 5 unique lifestyle objectives. In recent months, the 6 7 Department for the Aging, has taken significant steps to redevelop the home sharing program focusing on 8 9 more robust communication, outreach and partnership 10 strategies.

11 Understanding that this is a program that 12 requires a targeted approach, home sharing offers 13 affordable housing and provides both social and 14 financial benefits.

15 The Assigned Council Project is a joint offer between DFTA and the Office of Civil Justice of the 16 17 Human Resource Administration, Department of Social 18 Services. Our program provides New Yorkers who are 19 age 60 and older who are faced with eviction 20 proceedings, legal and social service support, 21 including legal representation that allows them to stay in their homes. 2.2

Community based legal service providers
contracted by OCJ provide full legal representation
to ACP clients in coordination with social workers

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 19 that are provided by the Department for the Aging's 2 3 assigned Council Project. The overall goal is to 4 prevent the eviction of the older adult, but beyond that, ACP has an opportunity and works with older 5 adults to meet their holistic social service needs. 6 7 Key services provided by DFTA ACP are the preparation at submission of SCRIE, initial and 8 9 appeal applications, as well as rental assistant grant loan applications to cover rent arrears. 10 11 Utilizing internal resources along with the resources 12 of our critical partner organizations, our direct 13 service staff are able to maximize engagement, assessment, data collection, advocacy, service 14 15 referrals and provisions of concrete services as a means to stop a downward spiral. Referrals to senior 16 17 centers, case management agencies and numerous 18 community based organizations also help address the 19 specific needs of the older adult. 20 DFTA's housing specialists advise older adults on 21 financial matters and entitlements along with their 2.2 rights as tenants. Their work includes referrals to 23 rent assistance programs as well as shared living arrangements, Section 202 Housing, Market rate senior 24 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 20 residences with services and affordable housing 2 3 services designed for the general public. 4 DFTA's Minor Home Repair program is small but it's an essential component in DFTA's broad portfolio 5 aimed at assisting older adults. Through this 6 program, senior owners of private homes, condo's, co-7 8 ops and even renters with consent and after multiple 9 attempts sometimes to enlist their landlord are benefiting from free home maintenance and repair 10 services. 11

In conclusion, each of New Yorkers older adults 12 13 deserves and requires our resources and support, so they can live and thrive in the communities they 14 15 built, raised their families on and called home for 16 much of their lives, sometimes all of their lives. 17 DFTA supports the intent of these bills and 18 welcomes the opportunity for further discussion and 19 collaboration to ensure that all aspects of the bills 20 have been explored. We shall continue to build and 21 strengthen our partnerships with our sister city 2.2 agencies always bringing the aging lens into every 23 conversation.

As the advocates for older adult, we are mindful that our priority is to keep older adults in their

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 21 home, independent, healthy, happy. The best way for 2 3 us to do this is to ensure that older adults are 4 always represented and that we continually strengthen the relationships that we have built with our sister 5 agencies, nonprofits, the Council. It is imperative 6 7 that we continue to build on the successes that we've seen and set proper precedent for how we want older 8 9 New Yorkers to be treated. The Council has been a continuous ally in 10 11 ensuring that older adults have dignified quality of life and we look forward to working with you in the 12 13 future. 14 Thank you for this opportunity to testify. 15 ZOEY CHENITZ: Good morning Committee Chairs Chin 16 and Cornegy and Members of the Aging and Housing and Buildings Committees. I'm Zoey Chenitz; Senior 17 18 Policy Counsel at the New York City Commission on Human Rights. Thank you for convening today's 19 20 hearing. 21 Before turning to Intro.'s 225 and 6, I'll highlight some of the commissions recent work. 2.2 The 23 Commission is the local Civil Rights Enforcement Agency that enforces the New York City Human Rights 24

Law. One of the broadest and most protective anti-

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 22 discrimination and anti-harassment laws in the 2 3 country, now totaling 26 protected categories across 4 nearly all aspects of city living. Housing, employment and public accommodations in addition to 5 discriminatory harassment and bias based profiling by 6 7 law enforcement.

8 By statute, the commission has two main 9 functions. First, the commissions Law Enforcement 10 Bureau enforces the City Human Rights Law by 11 investigating complaints of discrimination from the 12 public, initiating its own investigations on behalf 13 of the city and utilizing it's in house testing 14 program to identify entities breaking the law.

15 Second, through the Community Relations Bureau, 16 which is comprised of community service centers in 17 each of the city's five boroughs, the commission 18 provides free workshops on individuals rights and 19 Employers and housing providers businesses. 20 obligations under the City Human Rights Law and 21 creates engaging programming on human rights and civil rights related issues. 2.2

Over the past four in a half years, since
Commissioner Carmelyn Malalis took the helm of the
agency, the commission has implemented 28 changes to

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 23 the City Human Rights Law, including seven new 2 3 substantive areas of protection and other statutory 4 expansions of the agencies mandate and scope. At the same time, the commission is increasingly becoming 5 the preferred venue for victims of discrimination. 6 7 In fiscal year 2019, the commission fielded nearly 10,000 inquiries from members of the public 8 9 via calls, emails, and in person intakes, the highest in the commissions history resulting in 785 10 11 complaints filed and 396 pre-complaint interventions. Also, in fiscal year 2019, the agency obtained 12 13 over \$5.3 million in damages for complainants and nearly \$800,000 in civil penalties for a combined 14 15 total of over \$6 million. The highest in the commissions history and over five times the amount of 16 17 damages in penalties recovered in 2014, the year 18 prior to the start of Commissioner Malalis's tenure. 19 In fiscal years 2018 and 2019, the Commission 20 awarded approximately \$1.2 million in damages to complainants and over \$300,000 in civil penalties in 21 housing cases related to disability. 2.2 23 Disability rights and access is one of the commissions core priorities. In fact, a program 24 within the commissions Law Enforcement Bureau called 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 24 Project Equal Access, works directly with landlords 2 3 and other housing providers to ensure that residents with disabilities can obtain accommodations in their 4 homes and buildings without ever having to file a 5 complaint or go through an investigation and 6 7 litigation.

8 Of course, if landlords are unwilling to make 9 reasonable accommodations, a complaint is filed with 10 the Commissions Law Enforcement Bureau and the case 11 proceeds through investigation and possibly 12 litigation.

The commissions project Equal Access was able to achieve accommodations in 139 matters in fiscal year 2019. Up significantly from the prior year. With respect to filed complaints, claims on the basis of disability consistently represent one of the most common types of complaints filed at the agency across all areas of jurisdiction.

The City Human Rights Law guarantees the right to accommodations for people with disabilities unless providing such an accommodation would pose an undo hardship. Disability is broadly defined under our law to include any physical, medical, mental or psychological impairment as set forth in the law.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 25 2 This broad definition reaches most, if not all, 3 of the disabilities or conditions that people may 4 develop as they age. Meaning that older New Yorkers who require reasonable accommodations to fully and 5 safely enjoy the use of their homes, have a right to 6 7 request them from their housing providers under the disability protections of the City Human Rights Law. 8 9 The cost of reasonable accommodations is born by the housing provider. 10

11 A case resolved earlier this year, demonstrates 12 the strength of the city humans rights laws 13 protections and the commissions commitment to creating meaningful and wide ranging change. The Law 14 15 Enforcement Bureau resolved a case involving housing 16 provider river park residences LP, in which a tenant 17 alleged that River Park failed to reasonably 18 accommodate his use of a wheelchair by refusing his repeated requests over several years to widen the 19 20 bathroom door and install a rolling shower in his 21 apartment and to make the buildings entrance accessible. 2.2

After the Law Enforcement Bureau investigated an issue to probable cause determination, the parties entered into a conciliation agreement requiring that

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 26 River Park revise its anti-discrimination policies, 2 3 create a website, the first of its kind as part of a 4 conciliation agreement with the commission that is specifically designed to be accessible to individuals 5 with disabilities and includes information about 6 7 requesting reasonable accommodations, conduct anti-8 discrimination training for all employees, display 9 the commissions postings and pay complainant \$160,000 in emotional distress damages. 10

11 The highest emotional distress damages award to 12 date in a housing action. As further relief 13 negotiated under the settlement, River Park has 14 installed automated entrance and mailroom doors 15 throughout the four buildings of River Park Towers to 16 make the entire housing complex physically 17 accessible.

In a decision and order issued by Commissioner Malalis in 2017, following a trial at OATH, the Commission awarded \$45,000 in emotional distress damages to a child and \$50,000 to the child's mother in addition to a \$60,000 civil penalty where a landlord refused for three years to provide a bathtub necessary for a child with a disability.

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2 The landlord also engaged in a campaign of 3 harassment against the child and her mother by making false complaints to the police and the Fire 4 Department and by filing an unwarranted eviction 5 proceeding against them. The \$60,000 penalty could 6 7 have been reduced to \$10,000 if the respondent had made the ordered reasonable accommodation within a 8 9 certain period of time after the decision.

Following an appeal, the Supreme Court upheld the Commissions decision in full and because respondent failed to make the required reasonable accommodation on time, imposed the full Civil penalty. Respondent was also ordered to undergo training and to post a notice of rights at the building.

16 Intro. 225 would require the installation in 17 multiple dwellings of devices such as grab bars and 18 shower treads for seniors and people with 19 disabilities. The bill would allow eligible owners 20 to seek a tax abatement for certain related 21 installations.

We support the intent of the bill to ensure that people with disabilities, including older New Yorkers, are able to safely use their bathroom and remain in their homes. However, the commission has COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS28some concerns that Intro. 225 could undermine28existing disability protections under the City HumanRights law that already require the provision ofthese types of accommodations.

We are continuing to review the bill and look 6 7 forward to working with Council to identify the best approach to meeting the policy objectives outlined in 8 9 the bill. Intro. 6 would require that the owner of a dwelling unit serves a person who is 62 or older with 10 11 a petition or notice to evict. The owner must also notify HPD of the residents name, address and phone 12 13 number so that HPD then my notify the person of 14 available, legal services.

Violations are punishable by a Class A misdemeanor. The bill also requires the commission and HPD to analyze the information received from housing providers concerning senior evictions and issues a public report identifying and trends in senior evictions and any findings or patterns of discrimination in senior evictions.

Again, the Commission supports the intent of the bill to help older New Yorkers age in place particularly in affordable housing. The Commission is also committed to working to identify and root out

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 29 2 discriminatory patterns and practices in housing 3 across all areas of protected status including age. 4 We look forward to working with Council to ensure that the appropriate approach is taken to ensure that 5 older New Yorkers are able to keep and enjoy their 6 7 homes, free from discrimination. We appreciate the Council's attention to these 8 9 critical issues and will continue to work with you in partnership to ensure that older New Yorkers and 10 11 people with disabilities can safely enjoy and remain in their homes surrounded by family and community. 12 Ι 13 look forward to your questions. 14 CO-CHAIR CORNEGY: Thank you so much for your 15 testimony. I'm going to take this opportunity just 16 to read my opening statement. 17 Good morning everyone, I'm Council Member Robert 18 Cornegy; Chair of the Committee on Housing and 19 Buildings and I want to thank Council Member Chin; 20 Chair of the Committee on Aging for holding this joint oversight hearing on senior affordable housing. 21 We're joined by fellow Council Members who have 2.2 already been read off. Alright, but we've been 23 joined by Council Member Barron. Today, we've heard 24 testimony from the Department of Housing Preservation 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 30 and Development and the Department of Aging about the 2 3 city's efforts to maintain and increase the availability of affordable, accessible housing for 4 the city's senior population as well as, from 5 interested members of the public. We will also have 6 7 a chance to learn more about the administrations plans to improve senior housing through the seniors 8 9 first component of its Housing New York plan.

There's no question that the nations senior 10 11 population is growing and New York City is no 12 exception. As my Co-Chair noted, the city is home to 13 nearly 1.6 million individuals over the age of 60 or 18.6 percent of the total population. That number is 14 15 only projected to grow and while the number of older 16 adults continues to rise, it is unclear whether the 17 city's efforts to meet their housing needs has risen 18 accordingly.

Senior housing that is affordable, safe, and supportive is essential to allowing older adults to age with dignity and security. Making more affordable and accessible housing available to seniors, would go a long way in reducing the number of seniors who enter the shelter system or wind up moving to long term care facilities. And could also COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ONHOUSING AND BUILDINGS31mitigate any decline in quality of life that comeswith making such a move.

This is an important issue that is especially important to me as my district is home to a sizable senior community and has been designated as a naturally occurring retirement community otherwise known as a NORC.

Today, we'll hear from the administration or 9 we've heard from the administration about the efforts 10 11 it has taken to improve the availability of affordable housing for seniors, both preserving 12 13 existing housing and through creating new ones. We'll explore the city's changing demographics, the 14 15 current housing market and current and anticipated efforts to ensure city housing stock is available to 16 17 meet the needs of growing senior population.

HPD is tasked with developing and preserving affordable housing in the city and we look forward to hearing about the measures it has taken and continues to take to specifically meet the needs of seniors, whether through the administration's Seniors First program or HPDs Aging in Place efforts.

24 We'll also hear two pieces of legislation related 25 to improving housing for the city's older population.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 32 First, Intro. 6 sponsored by Council Member Barron, 2 3 would require property owners to disclose certain information to the city before evicting tenants who 4 are seniors and require the city to provide 5 information to those tenants about legal assistance 6 7 that maybe available to them.

8 Second, Intro. 225 sponsored by Council Member 9 Brannan would require the installation of certain 10 protective devices including bathroom grab bars and 11 treads in homes of seniors and persons with 12 disabilities to improve safety and mobility.

I want to thank the advocates attending today's hearing. I look forward to collaborating further, as we work to improve the quality of life of this city's older adults.

We will now hear remarks from Council MemberBarron, sponsor of Intro. 6.

19 COUNCIL MEMBER BARRON: Thank you to the Chairs 20 for holding this hearing, to the public for coming to 21 participate and to those on the panel who are sharing 22 their information. This bill as has been said, will 23 require HPD to provide tenants who are 62 years of 24 age and older with information about the legal 25 services that are available to them and it would COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS33require the landlord to notify HPD, so that we canact and give assistance to those persons who are insuch condition before they would be evicted.

5 It would also require, as has been said, the 6 Commissioner to report to the Mayor and to the 7 Speaker of any patterns of discrimination against 8 tenants, particularly those who are in that senior 9 category.

Just to give you a little bit of history, this 10 11 bill was introduced 13 years ago, in 2006 by my 12 predecessor, my husband, who is now Assembly Member 13 Charles Barron. And it was based on an eviction case 14 that occurred in Harlem. The tenant was Ms. Florence 15 Rice, that's why we are calling this the Florence 16 Rice bill, and she was facing eviction from her 17 apartment in Harlem and it was particularly notary 18 because there's been a particular push against seniors, many of whom live alone and don't have 19 20 family and don't' have the ability to perhaps even 21 get to all the mail that their inundated with to be 2.2 aware of the crisis that they may be facing. And 23 more than 20 percent of older adults live in poverty, more than 20 percent of our seniors live in poverty. 24 25 And many of them are rent burdened and do not qualify

1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 34
2	for public benefits and it's projected that by 2030,
3	20 percent of the population will be 60 or older.
4	And while the city is doing a great job to make
5	sure that we expand the housing opportunities and
6	address the issues that seniors face in terms of
7	finding affordable housing, we've got to make sure
8	that we have a city agency in place, a city agency
9	plan in place that will provide protection for
10	seniors specifically to help them remain in their
11	homes once they have gotten adequate housing. And to
12	protect them from those unscrupulous persons and
13	plans that try to evict them.
14	So, I just want to again thank the Chairs and
15	look forward — glad to know that you support the
16	intent. That means we have a common starting
17	position and to move forward so that we can make this
18	bill a reality. Thank you.
19	CO-CHAIRPERSON CORNEGY: So, I'm going to open up
20	_
21	COUNCIL MEMBER BARRON: Oh, I forgot, I just want
22	to recognize of course, my husband, he was the first
23	one that introduced the bill as well as my staff, my
24	Chief of Staff Indigo Washington. Thank you.
25	

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 35 2 CO-CHAIRPERSON CORNEGY: Thank you Council Member, we're going to open with a few questions from 3 4 the Chairs and then move directly to questions from 5 my colleagues. CHAIRPERSON CHIN: Thank you. We've also been 6 7 joined by Council Member Deutsch. 8 Thank you for your testimony. I have a couple of 9 questions to start with HPD. I know that in your testimony, you talked about the SARA program, Senior 10 11 Affordable Rental Apartment program and then you talked about how many units were funded, 3,000 new 12 13 affordable units were funded through September 2019, 14 when did this program start? 15 EMILY LEHMAN: So, we rolled out the SARA program 16 for the first time under Housing New York. The term 17 sheet was first posted in late 2014. CHAIRPERSON CHIN: So, it's between 2014 to 2019 18 19 that the program has funded about 3,000 units? 20 EMILY LEHMAN: Correct, so the SARA program, I 21 would like to point out is only one of many programs through which we can develop senior housing. 2.2 So, 23 well, the SARA program is the primary way, we've developed new senior housing. In total, we've 24 developed about 3,800 new senior units. In total our 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 36 2 total production of senior housing, new construction 3 and preservation is 8,500 units and we have done that 4 through over twelve dozen programs. CHAIRPERSON CHIN: But a lot of it is through 5 preservation. So, those are not new units, the new 6 7 units are only 3,800. 8 EMILY LEHMAN: Correct. 9 CHAIRPERSON CHIN: So, how's the administration really focusing on developing more, because of such a 10 11 critical need and relating to that is I know there was a lot of excitement around when we were doing the 12 13 mandatory inclusionary zoning and the whole ZQA, Zoning for Quality and Affordable Housing and there 14 15 were a lot of discussions about developing senior 16 housing on these parking lots that are next to senior 17 buildings and not being utilized. Do you have any 18 statistic or any senior building built on some of these senior housing parking lots since the ZQA was 19 20 passed? 21 EMILY LEHMAN: Thank you Council Member, those 2.2 are great questions. So, first I would just like to 23 take a step back. HPD has financed over 135,000

25 of those have been specifically for seniors. Seniors

24

units under the housing plan to date and while 8,500
COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 37 are eligible to apply to any of the units that we 2 3 financed. In terms of producing more units 4 specifically for seniors, so we have the SARA program under which we financed approximately 3,000 units. 5 Through the passage of ZQA, and the creation of 6 7 errors, we have been able to finance new senior units in other programs, in other loan programs that HPD 8 9 finances. And then specifically building new senior housing on parking lots and other underutilized land 10 11 is something we have also been able to do. We refer to that initiative as housing plus. 12 13 And one example of a project, of a Housing Plus project that we've developed is [INAUDIBLE 59:35] up 14 in the Bronx. It is a 175 new units of senior 15 16 housing on an existing 202 campus. That opened at 17 the end of 2018. CHAIRPERSON CHIN: And also, I know a lot of the 18 19 housing has been developed on city owned sites. 20 EMILY LEHMAN: Yes. 21 CHAIRPERSON CHIN: Are we successful in doing any 2.2 on private sites? 23 EMILY LEHMAN: Yes, so, specifically with the SARA program, we have developed a mix of public sites 24 and private sites. Just within the list of public 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 38 sites, we have 24 sites that are either in 2 construction, predevelopment or upcoming RFP's 3 specifically to develop senior housing on and then we 4 have a very robust pipeline of private sites as well. 5 CHAIRPERSON CHIN: Can you share that with us? 6 7 EMILY LEHMAN: The list of sites? 8 CHAIRPERSON CHIN: Yes. 9 EMILY LEHMAN: I'm happy to follow up with a list of them. 10 11 CHAIRPERSON CHIN: Yes, please do. The other question that I have is that I know that we have you 12 13 know, new senior housing that are built but a lot of them don't have a social service component. I know 14 15 we have DFTA here, so yes, we have a new senior 16 building but there's a lack of support of services 17 because there not supportive housing. And another 18 issue that came to our attention from constituents, 19 is also that some of the new senior buildings that 20 are built or some of the existing senior buildings 21 don't have onsite security. You know, 24/7 and that 2.2 is a concern, so going forward, how do we make sure 23 that when we do new senior housing and do preservation, that we do include a social service 24 component in there and also, security to make sure 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 39 that the seniors will be you know, safe and get the 2 3 services they need where they live? 4 EMILY LEHMAN: Thank you, yes, also very good

questions and we do recognize how valuable having these services onsite in our senior buildings are to 6 7 the residents.

5

8 In regard to services, any new project that HPD 9 is funding through the SARA program, we now do require onsite services. There are a few different 10 11 funding options for services available. HRA has an RFP for senior services specifically for SARA 12 13 buildings.

14 In addition, a developer could elect to include a 15 supportive housing component in their senior 16 building, so we would be providing supportive housing 17 specifically for seniors and the services funding 18 such as NYC1515 would be available in that building. 19 And then second, in regards to security, although 20 it is not a requirement that security be provided, we do find that almost all of our new construction 21 2.2 senior buildings have been including some level of 23 security.

CHAIRPERSON CHIN: Yeah, but not all, so that is 24 something that HPD really needs to kind of work with 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS40the developer on to make sure that we have thoseprograms.

So, you are talking about 8,500 units out of 135,000, that's only 6 percent of the housing. But the senior population is growing and right now is at least 18 percent of the city. So, how are we going to be catching up to make sure that we meet the needs?

KIM DARGA: So, maybe it's worth talking about 10 11 recent changes that we have made. The original 12 housing planned that we launched early in the administration made a commitment to create, produce, 13 preserve 15,000 units of senior housing. And we have 14 15 in late 2017, as part of Housing New York 2.0, we 16 doubled that commitment. So, in the last couple 17 years, we have been ramping up our programs and 18 initiatives that specifically can serve seniors. Ι 19 think it's worth noting something that Assistant 20 Commissioner Lehman mentioned earlier, which is that 21 in addition to the senior specific initiatives that 2.2 we have, Housing New York, 2.0 increased the 23 commitment overall to producing affordable housing and preserving affordable housing in the city. And 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 41 2 that that affordable housing is also available to seniors. 3 As part of Housing New York 2.0, the three throng 4 approach, preserve existing senior housing to the 5 maximum extent possible. Creating new affordable 6 senior opportunities through programs like SARA and 7 to also help meet seniors where they live today 8 9 through our Aging in Place initiative. All of those initiatives are now up and running, 10 11 so we do expect that we will be able to increase production across the board. 12 CHAIRPERSON CHIN: That's good. I just wanted to 13 welcome students from the Long Island City High 14 15 School sitting on the balcony. Welcome, taking a 16 civic lesson, how do we help our seniors get more 17 affordable housing, right, all your grandparents. 18 Okay, so, I wanted to pass it back on to the 19 Chair. I have some other questions but let's get 20 other colleagues in. 21 CO-CHAIRPERSON CORNEGY: So, I just have a couple 2.2

22 of quick questions before I defer to my colleagues 23 for questioning because I know they have other places 24 to be.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 42 I have an overarching kind of contextual 2 3 question, so we can kind of frame what we're doing 4 here today. I had the pleasure of literally right before I got elected, serving on central staff as a 5 Policy Analyst on Aging and Veterans and familiarized 6 7 myself very much with the Age Friendly New York and Aging Improvement districts that I was under a former 8 9 administration. I'm wondering has this current administration adopted the policies that were 10 11 associated with Age Friendly New York and if so, where are we? 12

13 Sure, so, as you probably know, the KIM DARGA: Age Friendly New York Initiative began in 2009 and in 14 15 2017, the city updated the Age Friendly plan with new 16 goals and commitments to better serve New York City 17 Two, which folks focused on HPD specific seniors. 18 recommendations. One is to support affordable senior housing. As I mentioned, actually in 2017 as well, 19 20 as part of Housing New York 2.0, we expanded what we 21 had already been doing through our commitment to new 2.2 affordable housing through the SARA program as well 23 as expanding our outreach and work around preserving existing senior developments in New York City 24 including the 202's. 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 43 2 And then, the other part of that, commitment was 3 to broaden access to affordable housing for LGBT seniors and we have actually done that as well in 4 part through work that we've done through new 5 construction and the SARA program specifically. 6 7 CO-CHAIRPERSON CORNEGY: Also, I would like to say that my district most recently was awarded the 8 9 designation of having a NORC, a vertical NORC actually, because we have a great deal of home 10 11 ownership that we're trying to preserve for our seniors and we absolutely look forward to - I want to 12 13 thank my Co-Chair for after some persistent advocacy from me. Her absolutely helping walk through that 14 15 process. So, we look forward to any upcoming months 16 actually seeing that program come to fruition in Bed 17 Stuy and Northern Crown Heights. 18 I wondered if you had a breakdown by district of affordable housing units for seniors for members. 19 20 I do not have a breakdown by district KIM DARGA: today, but certainly, we can follow up with you. 21 Ι 2.2 do have information by bureau if that is useful. 23 CO-CHAIRPERSON CORNEGY: Yeah, so I don't know if you disseminate that information by precinct or by 24

literal council district, but that's something I'd

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 44 like to discuss with you and find out how you do it 2 3 and whether it actually is conducive for members to have a thorough assessment of what's under their 4 5 preview. KIM DARGA: Sure, I think we're all happy to 6 7 follow up on that. 8 CO-CHAIRPERSON CORNEGY: Okay, so how many 9 affordable housing units with support services are available versus overall units? 10 KIM DARGA: That's an interesting question. 11 Ι don't think we have an exact breakdown of units that 12 13 have supportive components to them or additional support services within the affordable housing 14 15 portfolio. I can say that through both, as Assistant 16 Commissioner Lehman mentioned earlier, through our 17 new senior development in the SARA program, we do 18 incorporate seniors, sorry, services for seniors. There is also some support for seniors within the HUD 19 20 202 developments. We actually found there is some inconsistency there and we've looked to - we're at 21 2.2 currently actually evaluating what we can do to 23 create a more consistent level of services when we are financing the 202's. Not every 202 in New York 24 25 City is actually also, has a support from the city,

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 45 but when we are doing outreach to them and as they are coming to us for financial assistance, we are looking for how we can help.

5 I think it's particularly right now, given the 6 change in the federal guidance, coming from HUD on 7 allowing a portion of the 202 properties to take 8 advantage of the RAD program. We are trying to 9 figure out how to support those properties and how to 10 ensure that the right type of support is there for 11 the residents.

12 CO-CHAIRPERSON CORNEGY: So, obviously like my 13 Co-Chair mentioned, having seniors age in place and have it be sustainable is critical and services 14 15 associated with supporting that. So, I don't know 16 whether there's a blanket system we could create, 17 because I think that there are some seniors in my 18 district in particular that are falling through the 19 cracks.

So, they meet an income requirement that doesn't allow them to have support services on site, at least and are challenged in finding those services. We see that in our office quite frequently. So, I'd definitely like to revisit with my Co-Chair the potential for more support services to be available

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 46 even when seniors are financially stable. 2 More 3 support services for sustainable care, you know, the 4 ability to stay in there homes. 5 KIM DARGA: Sure. CO-CHAIRPERSON CORNEGY: And then my last 6 7 question is a follow up question to my Co-Chair 8 around security and whether or not any of the 9 security that we're talking about on site for seniors is by a metric. And is there a movement for -10 11 because there's a movement for biometric security in low income buildings in the city, which I'm studying 12 13 extensively to see what you know, potential 14 disproportionate negative impact it's going to have 15 on minority communities. 16 I'm wondering if we have the same thing running 17 synonymously for seniors in terms of biometric 18 security. 19 I think we would have to get back to KIM DARGA: 20 you on that. 21 CO-CHAIRPERSON CORNEGY: Okay, I wish you would because what we found in minority communities is that 2.2 23 implementation has caused tremendous barriers. T'd hate to think that while we're doing and trying to 24 deal and unravel that, it's happening for seniors as 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 47 well and then we'll have to go in and try to unravel 2 3 that. So, to the extent that we can look at it 4 upfront and see if there's actually a service and/or amenity that meets the needs of seniors before it's 5 implemented, we should probably have that discussion 6 7 based on what I'm finding with buildings in minority communities attempting to use biometrics as a form of 8 9 security. KIM DARGA: Okay, thank you. 10 11 CO-CHAIRPERSON CORNEGY: Thank you. 12 CHAIRPERSON CHIN: Questions from - oh, we've 13 been joined by Council Member Espinal. We have 14 questions from Council Member Barron. 15 COUNCIL MEMBER BARRON: Thank you Madam Chair. 16 Once again, glad that you support the intent of 17 Intro. 6 and just want to know, how do you envision 18 what input or suggestions can you give to us in 19 shaping this bill to make sure that it moves forward 20 expeditiously and is a document that both sides can 21 agree is worthy? What suggestions can you give to us in terms of creating the list of seniors? 2.2 How do we 23 generate that list? How can we make sure that people don't fall through the crack? 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 48 We understand that there are all kinds of privacy 2 3 issues that we have to make sure we don't violate, but what suggestions can you offer to us in terms of 4 generating that list of persons who would qualify? 5 KIM DARGA: So, maybe I'll make an initial 6 7 attempt and then my colleagues can join in as well. 8 So, we absolutely as you said, support the intent of 9 the bill. HPD and absolutely the other agencies representing here care greatly about supporting 10 11 seniors and also minimizing tenant evictions and 12 we've done a lot, specifically, the administration 13 has done a lot to combat tenant harassment. 14 And I think we're open to continuing the 15 conversations with you. I think we are going to have to address the privacy concerns that you've mentioned 16 17 and I don't know if my colleagues want to add to that 18 today, but I think it would be worth following up 19 with you specifically about that. EMILY LEHMAN: Sure, I'd be happy to add onto 20 what my colleague at HPD was able to share. 21 So, I 2.2 think you've really on the core of what our question 23 might be as we continue to look at the bill and think about the best path forward. 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 49 2 So, I think from the Commissions perspective, 3 we're often cautious about context where housing 4 providers might be making inquiries about different areas of protected status, but age would certainly be 5 one. And I think as the bill is currently drafted, 6 7 it does contemplate that housing providers would need to know the ages of their residents in order to be 8 able to report subsequently to HPD when an eviction 9 might be underway or being contemplated. 10 11 So, what we would want to think through, are 12 there any unintended adverse consequences where that 13 information, because it's already in the housing providers hands could be used for ill will and 14 15 whether it could in ways contribute to discrimination. So, we'd be happy to look at it 16 17 further and think through those issues with you as we move forward. 18 19 Hi from the perspective of the JOCELYN GRODEN: 20 Department for the Aging, I'm going to echo my 21 colleagues here. We certainly support the intent of the bill and are committed to keeping seniors safe in 2.2 23 their home. We have a number of services which I talked about in my testimony around the assigned 24 Council project and partnering Legal Services with 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 50 Social Services to address the needs of older adults who are faced with eviction proceedings. We also work with seniors through a variety of in home and support services to look at benefits and needs and keep them safely in their home.

7 We'd certainly welcome the opportunity to go 8 through the details with you at some later date and 9 work together.

COUNCIL MEMBER BARRON: Thank you and on another 10 11 matter, the Chair brought up the issue of security in senior buildings. Do you know what the requirement 12 13 is in particularly NYCHA buildings that are senior buildings? What kinds of requirements are there for 14 15 security and I ask the question particularly because 16 there is a building, a senior building in my district 17 called a Woodsen[SP?] where over the past three 18 years, there have been two murders of seniors in the 19 building, in their apartments which still remain 20 unsolved.

21 So, I'm wondering what, if you have that 22 information is the basic requirements? What are 23 buildings required to do to provide security for 24 seniors?

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 51 2 EMILY LEHMAN: Sure, my colleagues from NYCHA are 3 not here today, so I think we'd have to follow up 4 with them specifically to inquire about that matter. JOCELYN GRODEN: And I want to add, the 5 Department for the Aging is committed to elder 6 justice and we do a lot of work through our elder 7 8 abuse and crime victim resource center, that works 9 extensively to meet the needs of older adults who have been victimized by crime and abuse, both from a 10 11 preventive lens and from an intervention lens. 12 COUNCIL MEMBER BARRON: I would appreciate 13 getting the answer from what NYCHA is doing 14 particularly. 15 Thank you, thank you to the Chairs. CHAIRPERSON CHIN: Thank you. Council Member 16 17 Grodenchik followed by Council Member Deutsch with 18 questions. 19 CO-CHAIRPERSON CORNEGY: I just want to say that 20 we've been joined also by Council Member Diana Ayala. 21 COUNCIL MEMBER GRODENCHIK: Am I ready Mr. Chair? 2.2 CO-CHAIRPERSON CORNEGY: Yes, Mr. Grodenchik. 23 COUNCIL MEMBER GRODENCHIK: Thank you Madam Chair, thank you Mr. Chair. Good morning everybody, 24 25 it's still morning right, okay. I just want to

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 52 follow up on Chair Cornegy's comments regarding the 2 NORC's just to kind of give them a boost because they 3 4 are such a critical resource. Yesterday, I was with 5 a bunch of people having lunch. I represent an area in Eastern Queens where the city kind of meets the 6 7 prairie, so it's very low density and we have many people who have been living, it's not unusual, 8 including my Aunt who has been living in her home for 9 70 years. 10

11 So, it's not unusual to see people 50, 60, 70 years or more in the NORC's which are run by Common 12 13 Point in my district are among the first NORC's. Ι think they are state funded, but that's okay. We 14 15 work very closely with our state representatives. 16 So, I just want to give them a boost because they are 17 very important for us in keeping people in place, 18 keeping our seniors in a community that they have literally helped to build because they came over the 19 hill, there was nothing there. You know, I met 20 people 100 that have lived in - you know it's not 21 2.2 unusual. It's getting less and less but it's not 23 unusual.

The other question I have, since we're talking senior affordable housing, what's the minimum

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 53 footprint for a building? How much land do you need 2 3 to build a building on? I know it depends on zoning. 4 I asked this question yesterday; I was at school construction. I said how much do you need to build a 5 school. They said a minimum of 20,000 square feet. 6 7 So, if we wanted to build a building, hypothetically, what would we need? 8 9 EMILY LEHMAN: I think it depends on a number of factors but unfortunately, our colleagues from City 10 11 Planning aren't here today, so I think that might be something we could discuss further with them. 12 13 COUNCIL MEMBER GRODENCHIK: Okay, alright. Alright, thank you Madam Chair and Mr. Chair, thank 14 15 you. 16 KIM DARGA: I do want to if I may, just one thing 17 that might be beneficial in terms of NORC's where 18 there are number of senior homeowners specifically, we have launched very recently, only a month ago, our 19 20 New Home Fixed program. Which is a home repair 21 program that expands significantly on the resources 2.2 that we had previously to help homeowners do home 23 repairs. It's a program that we administer in partnership 24

25 with the Center for New York City Neighborhoods as

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 54 2 well as a couple other community based organizations, 3 the [INAUDIBLE 1:29:04] Foundation and HS of New York City as well as AFFY[SP?], and I think it's one of 4 5 the things that we've tried to do there specifically is make sure that the financing is as affordable as 6 7 possible, both for low income homeowners but also for 8 senior homeowners. 9 Seniors, unless they are middle income, basically can qualify for zero interest repair loans. We pair 10 11 that with financial and housing counseling if it's 12 useful for the homeowner, but also, we have built in 13 some estate planning as well. Which we found is particularly important for senior homeowners. 14 15 COUNCIL MEMBER GRODENCHIK: Thank you. 16 CO-CHAIRPERSON CORNEGY: I'm sorry, I just want 17 to ask, that particular program, are seniors able to 18 access that if they're living in areas that are where they need to make - so, there's a lot of 19 neighborhoods in my district are protected in terms 20 21 of - what do you call it, yes, in historic districts. 2.2 Can they use those programs to make accessibility 23 changes to their property in conjunction with the

24 guidelines for the other program?

1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 55
2	KIM DARGA: Yeah, so, the program actually allows
3	a broad set of repairs. We raise the amount of
4	funding that's actually available and it varies, a
5	single family property is eligible for up to \$60,000
6	and then two family, \$90,000, three family \$120,000
7	and a four family \$150,000.
8	So, it can be used to do more extensive
9	renovations to a home. It can be used to do Aging in
10	Place related improvements. If you have a homeowner
11	that has challenges and is looking to do
12	modifications to their home. So, it can be used very
13	broadly. Window replacements, if you're in a
14	historic district, all of those things.
15	CO-CHAIRPERSON CORNEGY: And are these grants or
16	loans?
17	KIM DARGA: They are loans, there are two main
18	types. There are for low, very low income
19	homeowners. There are forgivable or evaporating
20	loans. So, the term depends on the amount of
21	financing we're providing but up to 15 years.
22	For middle and moderate income homeowners, they
23	can be low interest loans that amortize. The idea is
24	that unlike what you would see with a private lender
25	where they have kind of set rates in terms and then,

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 56 their going to look at your debt to income and your 2 3 credit score and decide if you can afford that loan. Here, we look at what we can do to make sure that the 4 5 homeowner can actually afford the financing necessary to do the repairs, so they can remain in their home 6 7 safely. And so, we'll actually modify the loan terms to make it affordable if necessary. 8 9 CO-CHAIRPERSON CORNEGY: So, I'd personally like to hear more about that program because where seniors 10 11 have tried to access similar programs, it's been 12 based on the value of their property and not on their 13 ability to pay or what their annual income is and it absolutely put people in a very precarious position 14 15 over time and has actually to some degree helped 16 expedite this placement especially of homeowners. 17 So, I'd just like to offline, hear a little bit 18 more about that program. 19 KIM DARGA: We would be happy to talk to you. CO-CHAIRPERSON CORNEGY: 20 Thank you. 21 CHAIRPERSON CHIN: Council Member Deutsch, your 2.2 question and followed by Council Member Rose.

COUNCIL MEMBER DEUTSCH: Thank you, thank you
Chair. So, this question is for the Human Rights
Commission for Zoey. So, two things, two questions,

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 57 2 after a human rights complaint, what is the procedure after that? How is it investigated by Human Rights; 3 4 does it go straight for a hearing? Does it go to litigations? I want to know what the procedure is 5 from the beginning to end and the second question is, 6 7 if you could give me a scenario of a pre-complaint intervention? 8 9 ZOEY CHENITZ: Sure, do you mind if I take those in reverse order, so that I can give you sort of the 10 11 life cycle. 12 COUNCIL MEMBER DEUTSCH: Yeah. 13 ZOEY CHENITZ: So, I'll talk in broad terms about how a case comes to the commission and then the many 14 15 paths that it can take. COUNCIL MEMBER DEUTSCH: I'm sorry, can you just 16 17 move the mic. Yeah, thanks. 18 ZOEY CHENITZ: Sure, thank you for that. So, people can contact the commission through multiple 19 20 different avenues. Most cases come to us via 3-1-1. 21 We're happy to receive referrals directly from 2.2 elected officials from our colleagues at community 23 based organizations and we do also receive complaints filed directly by attorney's who chose us as their 24 venue of choice. 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 58 So, when we first receive an inquiry about a 2 3 potential case of discrimination, there's a meeting 4 that occurs first with our info line and that's just a very basic assessment of does this remotely fall 5 within our jurisdiction? Did you mean in fact to 6 7 contact one of our sister agencies or are you outside of the City of New York? Very basic jurisdictional 8 9 questions. We can through that determine if precomplaint intervention might be a good first step and 10 11 relevant to the topic of today's hearing, issues where disability access, reasonable accommodations 12 13 are at play and often more people need very prompt interventions to help them enjoy the full use of 14 15 their home.

Those often are the types of cases where we will 16 17 make efforts both through our project equal access or 18 through other parts of our Law Enforcement Bureau to 19 reach out first to the housing provider and essentially to help and notify covered entities about 20 21 their obligation under the law. It may involve 2.2 working with some of our partners here today to help 23 them leverage resources that are available around the city. In essence just to help people get the help 24 25 that they need as quickly as possible.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 59 If that is not the end of the matter, if there is 2 3 a discrimination case that we're going to proceed 4 with, the first step as you alluded to is the filing of a complaint. I would highlight for everyone that 5 we at the Commission, it's no cost to use our 6 7 services and our law enforcement bureau assists complainants in drafting the complaints and filing 8 9 that so Council is not required.

Our Law Enforcement Bureau has two functions. 10 11 The first is it serves as an investigator. So, when a complaint is first filed, they will send the 12 13 complaint to the respondent party, ask for an answer 14 responding to the allegations in the complaint and an 15 investigation may proceed from there and depending on the nature of the case, the complexity, there's any 16 17 number of investigative steps that they might engage 18 in. So, requests for information, there might be 19 interviews of witnesses, site visits in some cases, 20 particularly where things like accessibility in a 21 building might be an issue.

And based on all of the information acquired up until that point through the investigation, the Law Enforcement Bureau will determine whether the case should proceed.

1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 60
2	So, if a probable cause determination is made,
3	the role of the Law Enforcement Bureau switches from
4	that of a neutral investigator to that of a civil
5	prosecutor on behalf of the city. And that's when a
6	full litigation starts before OATH, the Office of
7	Administrative Trials and Hearings. And from that
8	point, there's still multiple paths the case can go
9	forward. It can go to a full trial, many of our
10	cases resolve through settlement. We also have an
11	office of mediation that can place a role in
12	mediating settlements.
13	So, we have many tools available to help resolve
14	some cases.
15	COUNCIL MEMBER DEUTSCH: What is a typical
16	complaint that your receive?
17	ZOEY CHENITZ: That is a difficult question just
18	because we have so many categories of protected
19	status across the three jurisdictional areas that are
20	the main focus of our work. So, that's employment,
21	housing, public accommodations.
22	COUNCIL MEMBER DEUTSCH: So, in particular for
23	senior housing?
24	
25	

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 61 ZOEY CHANITZ: For senior housing; I don't know 2 if I have information on that but I would be happy to 3 4 look and get back to you. COUNCIL MEMBER DEUTSCH: It would be like making 5 it handicap accessible right? That would be one 6 7 complaint. ZOEY CHANITZ: Disability access is one of our 8 9 most prominent categories, regardless of age. Ι don't know if that constitutes the majority of our 10 11 age related complaints. But yeah, failure to provide reasonable accommodations -12 13 COUNCIL MEMBER DEUTSCH: My question is that at the end of the day, we want to get the job done. 14 We 15 want to make sure that that senior whose living 16 there, that whatever issues he or she may have is 17 taken care of and I've seen that from a complaint 18 being filed until a determination or until a penalty 19 is imposed, could take sometimes several years. 20 So, during those several years, you still have the senior who is residing there, who is not getting 21 those accommodations through what complaints he or 2.2 23 she put in with the Human Rights Commission. So, my question, I see that the fines are hefty fines and I 24 also see that the stakeholders of those buildings 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 62 where you got those complaints, where you see the complaints, they would have to go through a specific training.

So, if a complaint comes in through the Human 5 Rights Commission, right, and it's something like 6 making you know, handicapped accessible or an issue 7 8 with something else that could be corrected, right, 9 why does it get to that point where there is that hefty fine? Like, why doesn't Human Rights 10 11 Commission go in there and say, listen, if you don't get this done within 30 days, you could have a 12 13 \$60,000 fine and then you all have to go for 14 training, right.

So, why aren't we like proactive that it shouldn't get to the point where there's \$5.3 million in damages and the city I guess makes the \$800,000 in civil penalties that goes to the city, right.

19 ZOEY CHANITZ: Civil penalties go to the city, 20 that's right.

21 COUNCIL MEMBER DEUTSCH: So, how do we prevent it 22 getting to that point where a senior has to go 23 through all the hurdles and all the hassles and still 24 be in a position where it's not corrected, when we 25 could just correct it like this within 30 days by COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 63 threatening that there is going to be a \$60,000 fine or a \$40,000 fine and then there's a whole training process and everything.

5 ZOEY CHANITZ: So, maybe it would be beneficial 6 to talk more broadly about some of the work the city 7 has done to educate owners about how they can modify 8 their buildings to make age friendly improvements, 9 reduce trip hazards, etc.

10 The Department for the Aging worked with a number 11 of agencies in City Council to actually put a guide 12 together that has best practices for how to modify 13 buildings and individual apartments to do so. 14 Multiple agencies have various financial incentive 15 programs to help owners and residents take on the 16 cost of those improvements.

17 COUNCIL MEMBER DEUTSCH: Yeah, but that doesn't 18 always work because if you have the bad actors, then 19 they're not going to listen to the pamphlet, but my 20 questions is back that number one, is that you know, 21 if there is those high fines, right, why can't that 2.2 landlord be threatened and say, you know something, 23 you're going to have to pay this and you're going to have to go through a whole training, let's correct it 24 25 now, let's get it done. Because what I'm hearing,

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 64 what I'm seeing is that, you're going through the 2 3 whole process right, and then, it goes to courts. 4 Then everyone has to hire lawyers, the condition is still there right, and then at the end of the day, 5 the city ends up getting \$800,00 in civil penalties. 6 7 So, is it an income thing or is it taking care of our seniors? That's what I just don't, I don't 8 9 understand that. ZOEY CHENITZ: I appreciate the question. So, in 10 11 fact what you're suggesting is the commissions 12 approach. It is the exception to the rule where a 13 case proceeds all the way to a trial or even to a 14 supreme court appeal. 15 We do everything that we can to ensure that cases 16 are resolved quickly and as soon as possible to 17 ensure that folks get the help that they need, 18 particularly with respect to issues like 19 accommodations and as I mentioned earlier, we have 20 the project equal access and pre-complaint 21 intervention programs through our Law Enforcement 2.2 Bureau, both of which are specifically targeted to the task that you're describing of ensuring that 23 housing providers are made aware of their obligations 24 25 and the consequences -

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 65 2 COUNCIL MEMBER DEUTSCH: Yeah, all of those are 3 very good but I'm still - because to me, it looks 4 like it's not taking care of the seniors, it's a money grabber. That's what it looks like to me. 5 So, I just want to, we could have an offline 6 7 discussion if you want but I'm going through this and 8 you know, I'm looking through this and I'm listening 9 to the testimony and I just don't understand because I like to get things done right away and if there's a 10 11 problem and if there's a Human Rights Complaint, let's take care of it. 12 13 Can I ask you a question? What is the longest period of time from beginning of a complaint until 14 15 maybe a possible trial? How many years could that 16 take? 17 ZOEY CHENITZ: I don't have that information available. 18 19 COUNCIL MEMBER DEUTSCH: Off the top of your 20 head? Could it be more than two years? 21 ZOEY CHENITZ: We do have some cases. 2.2 COUNCIL MEMBER DEUTSCH: Okay. 23 ZOEY CHENITZ: But it depends on the complexity of the case as to how long -24 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 66 2 COUNCIL MEMBER DEUTSCH: No, I understand that 3 but there has to be a way to take care of our seniors and to get it done right away. 4 So, I'd love to have an offline conversation to 5 6 see how -7 ZOEY CHENITZ: Sure, there is a one point I'd love to respond to, which is with respect to fines 8 9 and trainings. It is a priority of the Commission to ensure that the remedies that we provide are 10 11 proportionate to the sophistication. The willfulness 12 of violations by respondent. So, it is not when you 13 see a large number in a particular case that may be

reflective of the fact that it was a recalcitrant 14 15 respondent who refused to engage in the early stages of the case with us despite repeated efforts by the 16 17 Law Enforcement Bureau to engage them earlier, to 18 warn them about the repercussions. That they are a large sophisticated entity, there may have been 19 multiple violations of the law. So, we're dealing 20 21 with smaller entities, where there are people who are 2.2 endeavoring to comply if they were unaware of their -23 those are instances where we would look - there are some cases where there are no fines at all. We may 24 25 just do a Know Your Rights training about the law.

1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 67
2	So, we try to be proportionate to the nature of
3	the violation.
4	COUNCIL MEMBER DEUTSCH: So, yes, I would love to
5	be invited to one of your complaints. I'd like to
6	see what the process is for myself and I just want to
7	see for myself, how it could get resolved or how it
8	can get resolved that things have to go on for more
9	than two years. Because I still don't understand it
10	and unless I actually like know a specific case that
11	you could tell me, so I'd like to speak to you
12	offline.
13	ZOEY CHENITZ: I'd be happy to do that, thank
14	you.
15	COUNCIL MEMBER DEUTSCH: Okay, great, okay, so
16	I'll leave you my card. Thank you.
17	CHAIRPERSON CHIN: Okay, yeah, Council Member
18	Deutsch, yeah, if you could follow up offline, but I
19	think one of the questions that raised up with that,
20	is that the interagency coordination.
21	So, if someone files a complaint Human Rights and
22	involves a senior reasonable accommodation, are there
23	any kind of referral, discussion with HPD or with
24	DFTA to really help the senior while the case might
25	be — you know, it takes time but at least get the

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS68repair done or to be able to make sure that the<br/>seniors are okay.68

ZOEY CHENITZ: Yes, again, as I mentioned
earlier, while we're endeavoring to resolve cases,
we're constantly working with our partners throughout
the city, that's our sister agencies as well as any
community groups that maybe implicated in the case.
CHAIRPERSON CHIN: Okay, we've been joined by
Council Member Treyger and Council Member Vallone.

11 Council Member Rose with questions.

12 COUNCIL MEMBER ROSE: Thank you Madam Chair and I 13 want to thank Council Member Chin and the Chair of 14 this Committee for her tireless efforts because we 15 are actually going to get our first neighborhood NORC 16 on Staten Island and she's been working at this 17 tirelessly since she's been the Chair.

So, I want to thank her for recognizing you know, that need. And because Staten Island has a very unique housing you know, stock, I was wondering if you could give me the percentage of seniors that are on SCRIE and SCHE, because I know it's a limited number but could you tell me how many?

24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 69 EMILY LEHMAN: I don't have that broken down by 2 3 borough, both HPD and the Department of Finance 4 administer the SCRIE program. My colleagues from DOF are not hear today but 5 across the city in 2019, there we had more than 6 7 62,000 seniors apply for and receive SCRIE. 8 COUNCIL MEMBER ROSE: Okay, so I know the number 9 is significantly less on Staten Island. And so, these programs are grossly underutilized. How is it 10 11 that people are made aware of these programs and you 12 know, how they qualify for them? 13 EMILY LEHMAN: Sure, so we've actually expanded SCRIE in the last couple years. We've raised the 14 15 income eligibility as you may be aware to \$50,000, which means there's many more households that are 16 17 eligible. 18 We have expanded outreach; I'd have to have my 19 colleagues at Department of Finance follow up 20 specifically on the portion that they administer. At 21 HPD, we administer the portion of SCRIE that serves 2.2 specifically HGFC Cooperatives as well as Mitchell 23 Lama properties and we do very expansive outreach. And those properties either were appropriate, we will 24 ensure that there is a Section 8 that we can allocate 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 70 2 to the property or SCRIE. You can do both at the 3 same time, so I believe actually there are a couple Mitchell Lama's in Staten Island where we actually 4 use Section 8 instead of SCRIE. 5

COUNCIL MEMBER ROSE: Yeah, they have Section 8. 6 7 However, is there any way, because of our unique housing situation, we have very little rent regulated 8 9 housing. Would we be able to expand this program to other types of housing? Because it doesn't exist, 10 11 but the need is so extensive, that my seniors are not 12 able to find affordable housing. You know, we have a 13 lot of private homeowners, landlords.

14 What is the conversation? How do I start the 15 conversation to extend this type of benefit to a different type of housing stock that doesn't exist in 16 17 Staten Island?

18 ZOEY CHENITZ: Sure, so, I think we're absolutely happy to talk about where you think the gaps may be 19 and who particularly you are concerned with and are 20 21 interested in serving.

2.2 Are you concerned more with renters or with 23 homeowners? COUNCIL MEMBER ROSE: With renters.

25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 71 ZOEY CHENITZ: Okay, alright, so I think it's 2 3 worth a follow up conversation to understand more 4 what your particular concerns are on the vulnerabilities that you are trying to address. 5 COUNCIL MEMBER ROSE: Okay, and there's such a 6 7 large waiting list. I think it's over 200,000 people 8 now and HPD, you did say that you're going to address another 100,000 but that's by the year 2026. If we 9 have a waiting list 200,000 applicants now, how are 10 11 we going to actually meet the need and why can't we 12 make it a priority to meet the housing needs of affordable housing for seniors before 2026? 13 This administration won't even be in office. 14 15 Now, how do we ensure that the housing needs, with 16 the projected numbers that we have now, is even going 17 to be addressed and why can't we make it a priority, 18 so that we're not looking at out years where you know, this might not even become a reality? 19 20 KIM DARGA: Sure, so this administration has committed a significant amount of resources to 21 2.2 expanding new homeownership and preserving existing 23 homeownership within the city. We have a commitment of \$13.5 billion to support affordable housing 24 throughout the city. Of which, about \$1.9 billion 25

1COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS722was committed as passing Housing New York 2.0, for3which the seniors first initiative was one of the4primary initiatives that we announced at that point5and time.

I think your question about how do we ensure the 6 7 resources. Certainly, through the budget. We've also created a number of programmatic initiatives 8 that we have put out there including the aging in 9 place initiative where we've changed the way that we 10 11 actually do business. Meaning that now when we assess the needs of an individual property that is 12 13 coming to us for renovation financing, whether it's a homeowner that's looking for help or it's a multi-14 15 family property, we are now - the assessment 16 methodology has built into it. That the owner is 17 required to look at things like mobility throughout 18 the building. Right, is there appropriate lighting? Are there grab bars and staircases in common areas to 19 help people move safely. 20

21 We also do that within individual apartments. 22 Residents are given a survey and that means that once 23 the modifications are done for one resident, the next 24 resident there also has access to those 25 modifications.
COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 73 We've also tried to expand the ways in which we 2 3 advertise and make sure that residents throughout New 4 York City know about affordable housing and have access to those opportunities. As you know, we 5 launched Housing Connect back in 2013 and are now 6 7 rolling out Housing Connect 2.0, which will have 8 additional features. I'm not the marketing expert 9 that you can see, but we'll have additional features so that residents can actually identify what exactly 10 11 they're looking for in terms of size of the unit, 12 location, etc., that will hopefully help them find 13 resources within the communities that they are 14 interested in living in. 15 COUNCIL MEMBER ROSE: The waiting lists are sometimes problematic when we look at the lottery. 16 17 What are doing to make sure that lottery recipients 18 are fairly excessed and give the apartments - I've 19 gotten some complaints where there was some racial 20 discrimination when the actual person shows up to 21 respond to the lottery and that the apartment is 2.2 available and suddenly, it's not available.

23 KIM DARGA: So, maybe I can speak - I'm sorry, I don't want to cut you off. 24

COUNCIL MEMBER ROSE: No.

1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 74
2	KIM DARGA: Okay, so maybe I can speak about
3	HPD's part of that process and then if you want to
4	add anything to it as well, that would be great.
5	So, again, I don't run the marketing team, I run
6	the Preservation team at HPD, but we do get access to
7	any lottery logs as well as applicant files. So, it
8	there is a concern, we also, we don't outsource all
9	of that; we do independently verify. I can follow up
10	with our marketing team to talk more about that
11	particular procedure and how it works and the
12	concerns that you've raised.
13	COUNCIL MEMBER ROSE: Yeah, it's becoming you
14	know, a big concern in my district.
15	EMILY LEHMAN: I would just add that we'd be
16	happy to talk to you more about that offline. Thank
17	you.
18	COUNCIL MEMBER ROSE: Okay, and I just want to
19	say to HPD, thank you. You know, we just went
20	through a ULURP, a huge ULURP affordable housing in
21	our Bay Street corridor and it was really a struggle
22	to get 100 percent affordability on the waterfront
23	and I want to thank you for your efforts to help us
24	do that. And I want to make sure that those projects
25	move along swiftly, so that you know, it can be a

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 75 2 reality. I know I'm not going to see it before the 3 end of my term, but I surely don't want it to be 4 generations before it happens. 5 So, thank you for helping us make that a reality, a possibility. Now, I want to see it as a reality, 6 7 so thank you. 8 KIM DARGA: Absolutely. 9 COUNCIL MEMBER ROSE: Thank you Chair. CHAIRPERSON CHIN: Thank you. We're joined by 10 11 Council Member Torres and Council Member Eugene. 12 So, I just have a couple of follow up questions 13 with HPD, is now, we know, we know there's such a great need for more senior housing and I know you're 14 15 talking about the Mayor has made the commitment. How 16 many senior affordable housing projects are currently 17 in the pipeline and what stage are they at? Are we 18 going to be able to meet the goal that was set up? 19 EMILY LEHMAN: Thank you for the question, so, 20 you know, as we stated earlier, we have produced over 21 8,500 units of housing specifically for seniors. We 2.2 have a very, very robust pipeline of additional 23 projects in the works. It is very hard to provide detail on projects in our pipeline until we get to 24 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS76construction closing because there are a lot of<br/>shifting pieces.76

So, a little hard to do that, but we are on track 4 to achieve the goals and the commitments under the 5 Seniors First Initiative. Again, the projects that 6 7 we can talk about a little bit more specifically are the ones on public sites. So, again, I said there 8 9 were 24 sites that we've been working on, several of those have completed or in construction and we are 10 11 queued up to move the remainder forward shortly.

12 KIM DARGA: And just - I want to highlight; we 13 are doing really expansive outreach on the 202 specifically. We've done jointly with HUD along with 14 15 LISC who has a program specifically designed for 16 outreach to 202's. We've done seven events in the 17 last year, a little over a year now to make sure that 18 owners of 202 property specifically know about the resources and that we are interested in working with 19 20 them.

CHAIRPERSON CHIN: That's part of preservation.KIM DARGA: Yes.

CHAIRPERSON CHIN: But when you were talking about the 24 sites, so how many units in total are in that 24 sites?

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 77 2 KIM DARGA: I'll have to get back to you with the 3 specific number. 4 CHAIRPERSON CHIN: Okay, it's got to be in your Turn back to a question for DFTA, you know, 5 head. there's been a lot of excitement about the Home 6 7 Sharing Program and the Mayor was talking about, this 8 is a big action in the FY'19 budget. So, how is that 9 going? I mean, are we making more matches, are we

11 that there was some problem because the host person, 12 the senior who is the host were getting the income on 13 a monthly basis and then they now are not. So, there 14 is some issue that came up with the Home Sharing 15 Program that we've heard from constituents. But if 16 you can talk about the progress?

10

getting you know, more seniors, because we also heard

JOCELYN GRODEN: Sure, so we are - you know, we're fairly early into the fiscal year, we are seeing increases in the number of matches made. I think you know; this is a very targeted, innovative program. We've been really working to expand outreach as well as our partnerships around those.

23 So, for example, one sister agency that we have 24 begun partnering with is DYCD to look at the aging 25 out of transitional age youth and how we could 1COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS782potentially look at finding appropriate matches3between these young adults who have significant4housing needs as well as our older adults who also5have needs around financial stability and/or social6isolation.

7 So, we are seeing some promising movements and you know, looking forward to advancing our thinking 8 9 and matching marketing around this program. In terms of the second issue that you mentioned around paying 10 11 the host, are you saying the host is a senior? CHAIRPERSON CHIN: Yeah, the host is a senior. 12 JOCELYN GRODEN: The host is a senior and they're 13 not receiving a payment from the share mates? 14

15 CHAIRPERSON CHIN: No, I mean there is a subsidy, 16 you know, they were anticipating it should be every 17 month and then now, it's like there's a shift to it's 18 not every month, that it's every like sixth month. 19 Which can create a hardship for the host because they 20 were expecting this income.

JOCELYN GRODEN: So, I'm happy to look into that and I will look into that and certainly get back to you. I'm not immediately aware of what you're are mentioning.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 79 2 CHAIRPERSON CHIN: Do you have any number in 3 terms of how many match were made in this year or the 4 past year with the new expansion? 5 JOCELYN GRODEN: It's a targeted program and there are definitely challenges inherent to this 6 7 innovative model, particularly around finding people that have the extra space available in their home to 8 9 run to whether it's the older adults are some other person who is willing to rent their house and share 10 with another individual. 11 12 We are seeing increases as a result of our new

partnerships and marketing model. So, we're optimistic that we will see increases this year and we will work towards furthering our relationships and marketing strategy to continue to see more increases going forward.

18 CHAIRPERSON CHIN: Okay, so I would like you to get us some specific number later, if you don't have 19 20 it now in terms of the success of the program. In 21 terms of numbers that match that was done, because 2.2 the Council has been you know, supporting New York 23 Foundation for Seniors before the Mayor you know, put in so-called new funding to help you know, expand the 24 25 program.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 80 So, it's not an easy program to run and we know 2 3 that and we've been supplementing funding to help them to do that. So, that's why we wanted to really 4 get more information on that. And I just wanted to 5 go back on the question of the SCRIE program because 6 7 I know that we've had past hearings when we you know talk about it and we've heard from seniors who are 8 9 actually paying more than 30 percent of their income for rent, even though they have gotten SCRIE. 10 Thev 11 might have gotten into the program late and there is 12 no subsidy program from the city that can help them. 13 You know, they are paying more than 50 percent of their income for rent, even though they have SCRIE. 14 15 And this is an issue in some of the new developments that are coming up, like in my district. 16 17 You know, some of the seniors who are still 18 working and they were so excited and happy they won

19 the lottery, they got into a senior housing. Great, 20 and now they are going to be retiring. So, their 21 income is going to drop.

So, now, you know, we have to help them apply for SCRIE right away so at least their rent don't go up, but now their income dropped. They may not be able to afford the rent that they were able to afford when COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 81 they first move in based on their income. And somehow you know, the management whatever, hey, if you can't pay your rent, then you're going to be evicted.

6 So, I think this is something that the city 7 really needs to look at these affordable housing 8 programs when people move in, they could afford the 9 rent but if their income drops or if they are seniors 10 and they retire, how are we going to make sure that 11 they can continue to be able to live in their home 12 and not get evicted.

13 So, that should be something that we should look at as a preservation program, because we don't want 14 15 them to be able to move in, because there are so many 16 seniors applying when we're talking about waiting 17 lists. I mean we had 99 units in the lower east side 18 with [INAUDIBLE 2:20:34] and 65,000 senior apply. Ι 19 mean, just, there is such a tremendous need out there 20 but we want to make sure that if they are lucky 21 enough to get in that they can stay.

So, that is something that we want to look at, the SCRIE program and we've been advocating with the state to see if there is a roll back because the city is the one that's paying, right. Because the COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 82 andlord is getting their property tax decrease, you know, the SCRIE, so we're the one that's paying but then we have to rely on the state to pass the law to change the law. So, somehow, I think as a city, we should really

7 look at what we can do proactively on these programs
8 to help seniors stay in their home.

9 Same thing like the NORC program that you know, my colleagues are talking about. This is great need 10 11 for it, the one in Staten Island, the one in 12 Brooklyn, the one in China Town that we just started 13 this year, it's Council discretionary funding. Because there is no funding, increase funding coming 14 15 from the state. I mean, this is a state funded 16 program, the NORC program.

17 So, we should take a look at you know, with the 18 Department of Aging, whether the city should start a 19 funding stream that can support these kinds of 20 programs and not be discretionary. Right, that there 21 should be a permanent funding stream to help start 2.2 NORC programs, because that's part of preservation, 23 helping seniors stay in their home when the services and the activity and the wellness program, all those 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS83things that are incorporated in a natural occurring<br/>retiring community.

We know how successful they are. So, there's 4 going to be more and more and that is a great 5 preservation tool that it's not just a place to live, 6 7 but to make sure the services are there. So, I think 8 that's something the holistic approach that we should 9 look at and see how we can you know, access funding to do that because the state and the federal 10 11 government, they're not providing the resources, they 12 are not providing the funding. Like 202, what 13 happened to 202? There was no more 202 funding and 14 now we're preserving the 202. How come the federal 15 government is not providing funding through that. 16 But the city has to come in, because we don't want 17 those buildings to go private. We don't want to lose 18 any affordable senior housing.

So, I think that as a city, we need to step up.
We need to figure out a way to make sure that we
preserve and we build more senior housing as much as
we can to meet the growing needs.

23 ZOEY CHENITZ: Yeah, I think we agree that you
24 know, anything we can do to help seniors stay in
25 their homes safely and you know, a rent or if they

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 84 own their property to continue to afford to remain in 2 their home is critically important and I think we 3 would be happy to explore any new ideas that you have 4 for how we can support more at the city level. 5 JOCELYN GRODEN: And I do want to mention, it's 6 7 great to hear all this positive feedback around the 8 NORC's. It's something we're really proud and excited about and we think it's the right model in 9 terms of aging in place and pushing services in. And 10 11 you know, we also certainly welcome discussion around new ideas, resources, opportunities. I did want to 12 13 mention, there are 28 city funded NORC's that are 14 funded with city tax dollars. 15 CHAIRPERSON CHIN: Not enough. 16 JOCELYN GRODEN: Okay. 17 CHAIRPERSON CHIN: And you know that DFTA needs 18 more funding because if DFTA's budget is less than half a percent of the city's budget, even though we 19 fought every year to make it bigger, but the city's 20 21 budget is getting bigger. So, we're not catching up, 2.2 okay, so I think that we need a budget that really 23 match the growing number of seniors that we have in the city. 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 85 So, we look forward to working with all of you to 2 3 make sure our seniors are taken care of. Any other 4 questions from our colleagues? Oh, Chair. CO-CHAIRPERSON CORNEGY: 5 I just want to ask on the line of questioning that the Co-Chair mentioned 6 7 in regards to funding, the Home Fix program, I know 8 that myself and I'm sure that my colleagues are going 9 to demand an upcoming budget that that be baselined. Certainly, you know, I'd love to hear your opinion on 10 11 that and whether you would be in advocacy with us around baselined funding for Home Fix. 12 13 ZOEY CHENITZ: We'd be happy to talk to you. The program, as I mentioned, we launched a month ago. 14 15 We've been I think on average through the current 16 programs serving a couple dozen homeowners a year. 17 We budgeted for this program, we hope to expand it to 18 100 to 150 homeowners a year and we have seen in the first month interest in the program from over 500 19 20 homeowners. 21 So, I think we are happy to explore how we can 2.2 make sure that the program is structured in the right 23 way and has sufficient resources, so that it can meet the demand. 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 86 2 CO-CHAIRPERSON CORNEGY: Oh, but I ask that you 3 include at least my Co-Chair in that dialogue and those conversations as you're building that program 4 5 out. ZOEY CHENITZ: Sure. 6 7 CO-CHAIRPERSON CORNEGY: Because she's got her finger on the pulse. Tremendously, all of us have 8 9 seniors in our district, but I certainly defer to my Co-Chair and the great work that she has done in and 10 11 around this. I'm just pointing out that because of 12 the amount of homeowners I have in my district, I 13 could see this as being a very viable program for our seniors. 14 15 ZOEY CHENITZ: Great, we're happy to talk about 16 that. 17 CO-CHAIRPERSON CORNEGY: Also, I just want to talk briefly, ask briefly about the SARA program. 18 So, as of today, how many affordable units are work 19 created through HPD's senior affordable rental 20 21 apartments? 2.2 KIM DARGA: So, approximately 3,000 units. 23 CO-CHAIRPERSON CORNEGY: And by 2022, how many affordable units are expected to be created through 24 25 the SARA program?

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 87 KIM DARGA: So, it's a little hard to project 2 3 exact numbers through that specific program, because 4 again, we produce senior units through a variety of 5 programs. So, we may have an Ella building that has a set aside for senior units that we are allowed to 6 7 incorporate before of changes through ZQA. 8 So, hard to give an exact number but we expect to 9 continue to produce more. CO-CHAIRPERSON CORNEGY: Do you have the number 10 11 of seniors themselves literally who have benefited from the program? 12 13 KIM DARGA: Not with me currently no. 14 CO-CHAIRPERSON CORNEGY: It may have been 15 mentioned before and if it has, just please flag for 16 me, but HPD's SARA term sheet has not been updated 17 since 2014, is the administration considering 18 revisions or updates to the term sheet? 19 KIM DARGA: So, we're definitely considering 20 updates and we welcome feedback if you have any on 21 changes. 2.2 CO-CHAIRPERSON CORNEGY: How does HPD and DFTA 23 advertise the SARA program and how do seniors become aware of this program? 24 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 88 KIM DARGA: So, the SARA program is a financing 2 3 program for landowners, so it would be a developer 4 that would work with HPD to develop a project and we advertise the SARA program along with all of our 5 other new construction financing programs. 6 7 CO-CHAIRPERSON CORNEGY: So, it's not advertised to the individuals and advertised to the developer? 8 9 KIM DARGA: Correct, but once a SARA building is marketed on Housing Connect, all of our marketing 10 11 tools that we use to outreach to communities are used for those buildings as well. 12 13 CO-CHAIRPERSON CORNEGY: What marketing tools are 14 those? 15 KIM DARGA: Sure, so one moment. So, HPD has 43 16 nonprofit housing ambassadors that we work with. 17 That's an expanded program, so when we launched the 18 program, we had 17, we now have 43 ambassadors. 19 Housing ambassadors are available to meet with 20 households individually, they also hold public 21 events. 2.2 CO-CHAIRPERSON CORNEGY: Are housing ambassadors

23 individuals or organizations?

KIM DARGA: They are organizations but council,City Council offices can also become housing

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 89 2 ambassadors. Community boards can become housing 3 ambassadors, so we really rely on our partners to do a lot of outreach. They can assist seniors in 4 5 applying for Housing Connect and this is not just for SARA buildings but for any unit marketed on 6 7 housing connect, a senior can apply for. We have increased our language access. So, if a senior needs 8 9 an application, either in paper or electronically in a different language, we have that and the housing 10 11 ambassadors can help provide that.

We also have our Ready to Rent program, which we rolled out with DCA. So, a variety of things that we've been -

15 CO-CHAIRPERSON CORNEGY: So, I actually have the 16 distinct pleasure of serving as the Council's Chair 17 to the Democratic Conference, and as such we disseminate a newsletter. I'd love to be able to 18 include in that newsletter, the criteria for being a 19 housing ambassador as it relates to the Council. 20 So, if you could get that to me, I would get it right out 21 2.2 to my colleagues, who I'm sure based on capacity 23 within their offices would love to participate. KIM DARGA: Sure, we'll follow up. 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 90 2 JOCELYN GRODEN: And Chair, I'd like to add that 3 the Department for the Aging posts a housing resource 4 quide on our website as well as routinely goes to senior centers to talk to older adults about housing 5 options and benefits and resources that are available 6 7 to them as part of our continual outreach efforts. 8 CO-CHAIRPERSON CORNEGY: So, just meaning no 9 disrespect, I always get the willies when I think about websites and seniors. So, we should work 10 11 together. I'm not saying that listen, everybody has 12 to move, some of us more reluctantly than others into 13 the technological age, but as it relates to that, 14 there's always this huge grey area as to access the 15 information through electronic sources for seniors. 16 So, while that's a part and we should be moving 17 towards that, incrementally, we should try to get our 18 seniors to that place. I know in my district, some of my seniors just aren't ready and actually in my 19 20 district, I'm considered a senior. In my house at 21 least, I'm considered a senior and I'm definitely not 2.2 ready. 23 So, I listen to [INAUDIBLE 2:35:40] program and there's other great programs that prepare our seniors 24

to be technologically savvy and I respect and

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 91 appreciate those. It's just that as soon as I hear that there's information being disseminated through electronic means, it kind of makes the hair on the back of my neck stand up.

Okay, understood, it's a 6 JOCEYLN GRODEN: 7 multipronged approach that's part of our approach. Ι mean part of it is electronic and what you're 8 speaking of certainly resonates and it's also 9 changing and it's not always just a senior that's 10 11 looking at these resources, sometimes it's a 12 caregiver or a loved one.

13 So, I think there's certainly a place for social media and the web. With that said, we're in senior 14 15 center routinely talking to older adults face to face. So, we certainly appreciate the limitations of 16 17 technology as an incomplete part of the outreach and 18 a solution. Although I do think it's part of that. 19 CO-CHAIRPERSON CORNEGY: And just for the record, that was not an indictment of what you do or how you 20 21 disseminate your information, it just, you know, this 2.2 is a very slow process in this transition for us to 23 total electronics and I could feel the spirit of my seniors channeled through me to let you know that 24 25 some of them have not yet prepared themselves in a

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 92 2 way that they can access all of their information electronically, but thank you. 3 4 JOCELYN GRODEN: Sure. 5 CHAIRPERSON CHIN: Yeah, I think definitely with some of the new initiative from HPD on home repairs 6 7 and how to make the apartment or the building accessible, I think those information - I assume 8 9 there's a Chair on DFTA's website. ZOEY CHENITZ: We just launched - I don't know 10 11 that we've done that yet, but we are happy to do 12 that, that's a great idea. 13 CHAIRPERSON CHIN: Okay, because you know, that's like a senior would go to DFTA first, Department for 14 15 the Aging first before they go to HPD. So, I think 16 that interagency, you got to really work on that. 17 Oh, we've been joined by Council Member Rivera. Do 18 you have a question? 19 COUNCIL MEMBER RIVERA: Hello everyone, thank you for being here. I don't have a question but I just 20 21 because Department of Buildings isn't here and I just 2.2 wanted to ask that as we develop new senior housing 23 and as we preserve existing senior housing, that we really take security into account and I know that you 24 25 all are very, very serious about that. But even

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 93 something as simple as scaffolding when you're 2 3 complying with local laws in terms of façade work, 4 just the lighting underneath there, sometimes is dark and you know, as we get older, maybe it's our 5 mobility, maybe it's our vision, maybe it's our 6 7 hearing, as we're constructing these new buildings, 8 that we're looking at, you know in the stairways, the signage, how large it is. Is brail necessary, are 9 the elevators; do they need a different kind of sound 10 11 in terms of how using technology to actually speak to the tenant. 12

So, I just wanted to ask that as we construct and preserve, that we really just try to take all those kinds of nuances into account. I have a lot of NORC's thankfully and I'm looking forward to adding another one very soon. And even just under scaffold, they may want me to add lighting.

So, we're looking at street safety and I know that you have a lot of interagency communication when you construct these buildings and I want to thank you for your work. Just try to even think about every exist having that button to push because maybe you're not in a wheelchair but maybe the door is heavy. I receive all kinds of concerns from my constituents 1COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS942and I just want us to be the best producer of these3buildings. And so, I just want to thank you for all4your work this far and to the Chair, for allowing me5to speak for a minute.

CHAIRPERSON CHIN: Thank you, thank you for your 6 7 suggestions and comment. Yeah, because some of the 8 senior buildings, we've gotten feedback. You know, 9 like, if they have a wheelchair or if they are on a walker, they can't open the door. So, some of the 10 11 senior buildings now have the automatic, sliding you 12 know, entrance doors. And so, I think that is 13 something that we need to take into consideration in new building and preservation building that those are 14 15 the needs because seniors cannot you know, do certain 16 things and something will make it better like just 17 these automatic doors to really take those into consideration. 18

I know that we've asked for a lot of statistics and whatever you don't have with you today and you promise you will send it to us and we expect that you deliver. Okay.

23 KIM DARGA: We understand.

24 CHAIRPERSON CHIN: So, we expect that information 25 and we look forward to you know, advocating with you

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 95 2 especially on the next budget to make sure that we 3 have enough resources to support our seniors and all these new wonderful programs and to make sure that 4 they are permanent funding and not just you know, 5 discretionary. Just a one shot deal, so we're going 6 7 to be working very hard on that. 8 So, thank you for being here and we look forward 9 to continue working with all of you. Thank you so much. 10 PANEL: 11 CHAIRPERSON CHIN: So, we're going to call up the 12 next panel. We have Alexander Riley the Legal Aid 13 Society, Katelyn Andrews from Live On New York, Peter Kempner from Volunteers of Legal Services, 14 15 Suhali Mendez and then, Stacy Bliagos, sorry if I pronounced your name not correctly. 16 17 Please identify yourself and your organization. 18 Yes, please begin. 19 ALEXANDER RILEY: Thank you to the Council and 20 the Chairs Cornegy and Chin for this opportunity. 21 I'm Alexander Riley; Director of the Elder Law 2.2 practice, the civil practice of the Legal Aid 23 Society. We very much appreciate the opportunity to testify about these two bills specifically and more 24 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS96generally about the need for affordable housing for<br/>older New Yorkers.

As you probably know, the Legal Aid Society is the oldest and largest nonprofit law firm in the country and we annually assist low income people on more than 300,000 matters in the realms of civil practice, juvenile rights practice and criminal defense practice.

I am based at the Legal Aid Society's Brooklyn office for the Aging, where for decades we've used a multidisciplinary approach with lawyers, social workers, paralegals, to help our clients age safely in place.

15 First of all, with respect to Intro. 6, regarding 16 the eviction of elderly tenants, we certainly support 17 the goal of this legislation and thank Council Member 18 Barron for having continued to work towards its passage. A couple of things we wanted to note. 19 One, is that interestingly the 225, defines a senior as 20 21 age 62, excuse me, as age 60. Intro. 6 defines 2.2 senior as 62, so we would encourage that the Council 23 to adopt actually the age 60 for this particular legislation. 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 97 I am sure that at least one of my colleagues at 2 3 the table is going to talk more about the extent to 4 which low income seniors are actually able to take advantage of free legal services at the moment, given 5 the current limitation income-wise to 200 percent of 6 7 poverty level under universal access.

I will mention a couple things in relation; one 8 9 is certainly, at the moment, many older adults who are in subject to eviction proceedings in New York 10 11 City do not qualify and therefore it would be helpful to the extent that HPD is going to be conveying 12 information about legal service's options that they 13 include the contact information for various bureau 14 15 based bar associations. So, that older people who 16 have the means, can have an option, an opportunity to 17 seek private council if appropriate.

18 I was interested to hear the Human Rights Council Commissions Council expressing concern about the 19 20 landlords obtaining information about people 21 regarding potentially protected status related 2.2 information. Certainly, share that concern but I 23 would note that there is a kind of analog with the existing requirement of New York City Marshals to do 24 an investigation to determine whether there is 25

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS982someone who is at risk in an apartment who is going3to be subject to eviction.

So, even under the current rules, there is a
requirement that a marshal try to obtain that
information then convey it the Department of
Investigation, which then conveys it to Adult
Protective Services.

9 To other things and with respect to Intro. 6, I was pleased to hear the discussion of the assigned 10 11 Council Project program of Legal Aid Society is one of the providers of this service. 12 I think it's a 13 great program but currently the number of cases that are handled under the ACP is very, very small 14 15 compared to the need out there. So, we would certainly hope that there would be an increase in 16 17 funding for that and a corresponding increase in the number of cases. 18

In addition, even older adults who qualify with respect to their income for free legal services who might receive notification from HPD about legal services providers might have the kind of case for which there is no defense currently, with so-called no cause evictions.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 99 So, there is support for legislation beyond the 2 3 scope of today's discussion but providing protections 4 to people who are in unregulated apartments. We have a client right now who has been renting the same 5 unregulated apartment for 20 years and we're trying 6 7 to help her with retaliatory eviction defense but 8 even if we prevail on that, she eventually probably 9 will have to move out of that apartment in the absence of any protections. 10

11 With respect to Intro. 225, we certainly applaud 12 the Council's interest in expanding older and 13 disabled apartment builders access to protective devices. However, we note as did the New York City 14 15 Human Rights Commission Counsel that the New York 16 City Human Rights Law already requires a landlord to 17 make reasonable modifications at its expense to 18 disabled persons as a reasonable accommodation of 19 their disability.

20 So, to that extent, to the extent that the bill 21 is shifting that cost from the landlord to the 22 taxpayer, we certainly have concern about that. 23 However, this legislation is of great interest 24 because it expands the pool of people who would be 25 entitled to these kinds of modifications.

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 100 2 Specifically, to people who are older but who are not yet disabled and who want these kinds of protective 3 devices to prevent themselves from becoming disabled. 4 5 So, to that extent, this would be a wonderful thing. A couple of other things I wanted to mention in 6 7 response to some comments that were made earlier. 8 Chair Chin, you mentioned a problem in relation to 9 the Home Share program with respect to a subsidy. Ι will contact your office to try to get some more 10 11 information about that because I would be interested to know what kinds of problems your constituents are 12 13 encountering in that respect. One thing I will note about the Home Share 14 15 program that has always concerned me a bit, is what 16 happens when the relationship between the person who 17 has brought the roommate in, what happens when that 18 relationship goes south? 19 I don't know the extent to which DFTA or the New York Foundation for Seniors can help to intervene in 20 21 that situation. There is certainly no funding for and I'm not necessarily advocating. It's a fact that 2.2 23 there's no funding to help an older person try to evict a problem roommate. So, an older person would 24

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ONHOUSING AND BUILDINGS101have to go to housing court pro se to try to sort outthat problem.

So, I'd be interested to know what these agencies 4 do in these situations. And then finally, with 5 respect to SCRIE, Council Member Chin also brought up 6 7 some issues regarding this. We certainly share the belief that this is a critical program. In my 8 9 office, we have a retired volunteer lawyer who does nothing but help seniors with SCRIE applications and 10 11 reviews recertifications.

But yes, we very much share Council Member Chin's concern that somebody who applies for SCRIE, by necessity many years after age 62 may find themselves nonetheless unable to afford their apartment because their income has dropped. So, it's not like the Section 8 program in that sense at all.

18 And finally, just last thing I will mention. Ιt 19 has to do with what are called redeterminations. 20 It's possible one of my colleagues will discuss this as well, but currently, if a SCRIE household faces a 21 2.2 drop in income of 20 percent or more, the tenant 23 share can be redetermined to lower the share to account for that drop. But the way the system works 24 25 currently, the onus is entirely on the tenant. The

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 102 2 SCRIE recipient to know that this possibility exists 3 and to apply for it. We think the Department of Finance and to the 4 5 extent the HPD administers the program, should look out for these situations and affirmatively take steps 6 to help the SCRIE recipient apply for these 7 redeterminations or even to just process them on 8 9 their own. 10 Thank you. 11 CHAIRPERSON CHIN: Thank you. Yeah, especially 12 the last program that you talk about, if you could 13 send us a little bit more information because I don't know about that program, where if your income or your 14 15 household income dropped 20 percent? 16 ALEXANDER RILEY: Yeah, so the way this typically 17 happens is that someone dies. Someone's spouse dies, 18 the social security disappears or you know, somebody moves out. That sort of thing and so, the rules say 19 that upon a redetermination application, the tenants 20

22 account for this change. But again, the agencies do 23 not look out for these changes and implement these 24 reductions themselves. They wait to receive an 25 application from the tenant who you know, after your

frozen rent is supposed to be adjusted downward to

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 103 spouse has died, the first thing that probably come 2 3 to mind is not to go on the SCRIE website and try to 4 find out, you know, what do I need to do next. So, I think this is anecdotal but I think that 5 this option is vastly underutilized. 6 7 CHAIRPERSON CHIN: Or they wait until recertification and then, you know, that issue that 8 9 their income is less now and then wait for the agency to determine. But then they still had to pay the 10 11 higher rent, higher portion before recertification. ALEXANDER RILEY: That's right and the agency 12 13 will not of its own accord redetermine. The agency waits for a specific separate redetermination 14 15 application. 16 CHAIRPERSON CHIN: Okay, we'll definitely take a 17 look at that. Thank you. 18 ALEXANDER RILEY: Thank you. 19 KATELYN ANDREWS: My name is Katelyn Andrews; I 20 am here on behalf of Live On New York. Live On New 21 York is a membership organization representing about 100 community based organizations that serve seniors 2.2 23 across the five boroughs. We also are proud to convene our affordable senior housing coalition, 24 which includes roughly 25 nonprofit affordable senior 25

1COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS1042housing developers and other stakeholders that work3together to ensure the needs of seniors are served4throughout New York City as the City continues to5expand its programs.

I know we have really well explicated the need 6 7 that exists across the city but I do want to touch on one statistic. A recent study came out by the 8 9 University of Pennsylvania that took a look at New York City's older adult population currently existing 10 11 in shelter, and with the projections that they were able to take a look at what that is projected to 12 13 become. And the estimate was that by 2030, it is likely that 7,000 older adults will be in the shelter 14 15 system.

16 That is up from roughly 1,438 individuals who 17 spent last December in temporary shelter. The reason 18 that I point this out so explicitly, is that I don't 19 think that we have hit the tip of the iceberg in terms of the housing crisis that exists to seniors 20 21 and that's why it is so important that we're having today's hearing and I thank the Chairs for the 2.2 23 opportunity to testify.

I do certainly appreciate and respect theadministrations ongoing efforts and the Seniors First

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 105 initiative is a really historic pillar of the city's 2 3 housing plan and a level of intent to serve seniors 4 that need affordable housing that we've not seen previously. Through this initiative, New York City 5 is now home to the nation's first LGBTQ friendly 6 7 affordable senior housing development that was developed by SAGE and Partners. Queens has opened 8 9 its doors to HANAC's new environmentally friendly housing building, which I know Stacey will talk about 10 11 today. And the Bronx's is welcomed with [INAUDIBLE 12 3:04:26], which will bring significant new healthcare 13 resources to the Bronx community. Those are just three projects and they represent 14 15 what is possible when we continue to make 16 investments. With that said, I do want to create 17 some recommendations on how we can continue to refine 18 and improve the program and the resources we have 19 today. First and most importantly, we strongly recommend 20 an increase to the per unit allocation of service 21 2.2 funds through the SARA program that is administered 23 by HRA. We recommend that 3,000 per unit per senior that is coming from the housing connect system be 24 25 allocated through this program.

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 Currently, only 5,000 in funding is awarded per
 SARA unit that is occupied by a formerly homeless
 senior, which makes up 30 percent of the buildings
 unit. That means that 70 percent of the building
 does not receive service subsidy.

7 With that said, the 30 percent of funding that is received is expected to serve all of the tenants. 8 9 So, while we certainly appreciate the inclusive nature of this funding and would never want services 10 11 in a building to be only targeted to one demographic, we do believe that the service amount that is 12 13 currently available is not sufficient to serve the building in the way that is needed for robust 14 15 programming for seniors.

I point this out specifically in term of the 16 17 security questions that were asked earlier. A number 18 of providers we know would love to offer 24/7 19 security in their buildings. I know that this is 20 something that seniors need and beyond just a 21 security perspective, it's important for a senior to 2.2 have a face when they walk in the door and somebody 23 who can say, is everything alright? Do you need assistance maybe to call an ambulance in the middle 24 25 of the night or whatever that senior might need

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS107outside of the service perspective of benefitsapplications and all of that.

So, I think that that front desk service really needs to be something that is explicitly funded and make sure that adequate funding is available for all housing providers to do so.

I also want to reiterate that funding needs to 8 9 increased. Recently City Council passed the prevailing wage legislation, which is really exciting 10 11 for building service workers. However, that does not extend to the human service workers that are in the 12 13 building which are predominantly female, predominantly women of color. So, we are going to 14 15 see a bit of disparity within building services and we want to make sure that the Human Services 16 17 counterparts in those buildings also receive wage 18 increases as well, which is why this \$3,000 per unit 19 that would go to the 70 percent of units that are 20 unfunded would be so important.

Secondly, I think that Live On New York would like to continue to emphasize the city's need to develop housing outside of the NYCHA Next Gen program. As city land becomes available, it's

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 108 2 important that we capitalize on those opportunities 3 for nonprofits to develop housing. Additionally, we need to ensure that senior 4 5 housing is prioritized in the pipeline. We know that there's only so many resources from the federal 6 7 government that come through to make these buildings possible. Whether it be volume cap or project based 8 9 vouchers and we need to know that when determining what projects are going to be funded, that senior 10 11 housing is a priority within that pipeline. It's 12 something that I know HPD works hard to do given the 13 limited constraints that they currently have but I think increasing that emphasis would be certainly 14 15 welcomed and I want to add that I think it would be helpful for the city to articulate when projects are 16 17 not able to go through, due to limitations in the 18 federal supports that they are receiving, whether it be project based vouchers, Section 8, whatever it may 19 20 be. So, that advocates are aware of to the extent 21 that they are being hamstrung by decreased federal 2.2 investment. So, that we can then advocate for the 23 federal government to increase their share, because currently we don't know how many projects are being 24
1COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS1092hindered due to lack of investment from outside3levels of government.4Finally, we certainly recommend further

5 coordination between city agencies. Within the NYCHA
6 Next Gen program, the initial RFP included a mandate
7 to include community space within those buildings.

8 So, if a building was going to be 100 percent 9 affordable housing for seniors, most of the time those developers thought it would be appropriate to 10 11 include a senior center to meet the needs of that 12 building. However, the timelines for when you're 13 financing a building with HPD, might not correlate to 14 the timeline for a city procurement to get funding 15 for a senior center. Which is a challenge, we know that the city is about to re-procure the senior 16 17 center system, but after FY'22, when those 18 determinations have been made, how can we continue to 19 ensure that senior centers are brought into the 20 pipeline especially knowing that some senior centers 21 have capital needs and this could be an opportunity to get new space, new equipment, new facilities. 2.2 23 So, just continuing to make sure that those

24 agencies have the resources they need and even 25 Department of City Planning to make sure that the COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 110 buildings are looking at where are they being positioned and is it a neighborhood with increasing senior populations that should explicitly consider including a senior center, that would certainly be welcomed.

Finally, I just want to add that Live On New York
recognizes that NYCHA is one of the greatest
affordable housing opportunities for seniors. So, we
appreciate Council's continued efforts to support
public housing in New York City. Thank you.

PETER KEMPNER: Good afternoon, my name is Peter Kempner; I'm the Legal Director at Volunteers of Legal Service where I oversee our elderly project and our veterans initiative.

16 Our elderly project; there is a number of things 17 Legal clinics at senior centers and at NORC's we do. 18 around the city as well as providing training in supportive services for many community based service 19 20 providers for seniors and our core work is actually to do advanced directives and other life planning 21 documents for low income seniors using our volunteer 2.2 23 attorneys that work with us.

24 We thank the City Council's Committee on Aging 25 and Housing and Buildings for holding this hearing

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 111 and aside from the need for advanced directives, 2 3 which is our core work, the number one issue that we 4 see from our clients is housing and security. Our clients are facing eviction, they have housing repair 5 issues, rent overcharge issues, tenant harassment 6 7 issues and so, we really do applaud and support Introduction 6. 8

9 Having access to Council and having universal access to council is only as good as people being 10 11 able to find out about this program. And so, I think 12 it is critically important to put seniors on notice 13 when they are facing eviction that there is a potentially the availability of counsel to represent 14 15 then in an eviction proceeding. But the counsel needs to recognize that there's real limitations to 16 17 the universal access to counsel program right now.

Certainly, as it is being rolled out zip code by zip code, so many of the seniors that I meet just don't live in the right zip codes to be able to avail themselves of this program. And so, the door is shut to them to being able to receive counsel in housing court.

In addition, the 200 percent of the federal poverty level cap also cuts out many of the seniors COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 112 we see from being able to get free legal services in their eviction proceedings. And you know, when you look at those numbers, a senior who makes \$2,100 a month right now is over income to receive free counsel in housing court.

You know, and they do not look at whether this person is spending 50 or 70 or 80 percent of their income on their housing costs. And so, so many people that we see are being shut out are unable to access this program.

12 I will give you an example of a subset of the 13 elderly population that it will be completely cut out of this program and that is elderly veterans. 14 So, it 15 somebody is a service connected veteran and right now, the youngest Vietnam era veterans are 64 years 16 17 old. And that veteran population in New York City is 18 rapidly growing and so, if you are 100 percent service connected disabled, you have sacrificed the 19 most in service to this country and you receive those 20 21 benefits from the VA, you get approximately \$3,100 2.2 per month.

Those veterans who sacrifice the most and are facing eviction in housing court are not eligible to receive free counsel under universal access to

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 113 2 counsel and so, I think that's a shame and there is 3 actually a solution and that's a bill that's pending before the Council. I believe it has 30 co-sponsors 4 currently, Introduction 1104 and that would increase 5 the income cap for getting universal access to 6 7 counsel in housing court to 400 percent of the 8 federal poverty level. 9 That will bring in all of those disabled veterans to be able to make sure that they don't face 10 11 eviction. It will bring in many other seniors who 12 are just slightly over that \$2,100 per month cap to 13 ensure that they have access to counsel as well under 14 the program. 15 And so, that I think going hand and hand with 16 informing seniors about their right to counsel is 17 critically important because getting that list is 18 only as good as being able to access the people on 19 that list. So, and in a position that also will bring 20 universal access to counsel in line with the SCRIE 21 2.2 program. The SCRIE income cap is \$50,000. When you 23 look at what 400 percent of the federal poverty level is for an individual right now, it's \$49,500 24 25 approximately. And so, those two numbers are very

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 114 2 much in line with one another and so, if we're 3 recognizing that we want to preserve and keep down 4 housing costs for people who are at or below \$50,000 in income, why aren't we providing access to counsel 5 for the same people in that situation. 6 So, I think 7 that is important as well.

We are also concerned about some of the 8 9 enforcement aspects of this law. I think there was a discuss about how do landlords know somebody is 60 10 11 and over. But also, on the other side of things, how do we know whether or not a landlord has notified HPD 12 13 that they have a senior tenant that they are bringing 14 to housing court. There's no language in the statute 15 that would require the landlord to put the court on notice that they informed HPD of a senior tenant. 16 17 There will be no way for the court to check whether 18 or not the landlord has complied with the statute. 19 And so, you know, we would recommend that there 20 will some sort of requirement that the landlord file 21 proof with the court, either saying that they believe 2.2 that there is nobody over the age of 62 in the 23 household or that they put HPD on notice and provide proof of that notice to the court when filing a 24 There is actually a very similar 25 proceeding.

1COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS1152requirement under the service member civil relief3act. Currently where they have to notify the court4whether or not there is an active duty service member5in the household.

So, landlords and landlords attorneys are not 6 7 unfamiliar with that kind of pre-process to say to 8 the court, look we did this preliminary step. Ιt 9 also happens in proceedings against Section 8 tenants, where they have to NYCHA on notice that 10 11 they're bringing in an eviction proceeding against a Section 8 tenant under the Williams Consent Decree. 12 13 So, this process could mirror what already happens with service members with Section 8 recipients. 14 So, 15 it doesn't create too much of a burden on landlords 16 and it ensure compliance with the statue.

17 Lastly, I just want to - you know, we've spoken a 18 lot about SCRIE today and in SCRIE is really Linchpin 19 program in ensuring that seniors have affordable 20 housing in the city. That they are able to age in 21 place with dignity and respect. And recently the Administration actually put out a set of regulations 2.2 23 that while some of them do further the purpose of the program, others actually work to undermine the 24 25 program. And so, I know that there was a recent

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 116 public hearing about that and many of the service 2 3 providers who serve this community put in comments showing you know, their concerns with the 4 administrations regulations and I just want to make 5 sure that the Council is on notice about these things 6 7 and as ensuring that what the administration does in clarifying things with SCRIE also furthers the intent 8 9 of the program and does not undermine it. So, thank you again for the opportunity to 10 11 testify today. 12 CHAIRPERSON CHIN: Thank you, thanks. 13 SUHALI MENDEZ: Good afternoon, thank you for 14 allowing myself to testify on this matter. My name 15 is Suhali Mendez and I'm an advocate in the 16 Disability Justice Program at New York Lawyers for 17 the Public Interest, otherwise known as NYLPI. 18 NYLPI is a Civil Rights organization with a 19 robust disability rights practice and housing 20 advocacy for people with disabilities is an important 21 part of our work. 2.2 NYLPI represents tenants and matters involving 23 the need for reasonable accommodations such as apartment and common areas retrofitting transfers to 24 25 accessible apartments and protection and use of

1COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON<br/>HOUSING AND BUILDINGS1172service animals, as well as other housing3discrimination issues. We appreciate the opportunity4to provide testimony regarding the accessible housing5in New York City.

6 So, I'm going to touch more on bill 225 and we 7 commend Council Member Brannan's bill in ensuring 8 that senior citizens and people with disabilities 9 continue to live meaningful lives within their 10 communities.

New York City housing stock is vastly inaccessible to people with disabilities. Landlords failures to provide reasonable accommodations for their tenants. For example, providing an individual who is deaf with a smoke alarm that flashes constitutes discrimination and impacts the resilience of our communities by causing displacement.

Landlords are responsible to comply with antidiscrimination laws in New York City and the city must enforce penalties for landlords who do not adequately address repairs. Or who otherwise discriminates against their tenants.

The installation of protected devices will allow people with disabilities to be able to live independently without a risk to their safety. It is COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 118 important to make tenants aware of this right as well as being able to request this through their landlord and management company directly without the fear of any form of discrimination or retaliation for those requests.

7 So, our organization has been around for more than 40 years and we advocate on behalf of New 8 9 Yorkers who are otherwise marginalized and we utilize the community lowering model to bridge gaps between 10 11 civil rights services and civil rights advocacy in 12 order to fortify capacity for both individual 13 solutions and long-term impact and we use tools of comprehensive organizing policy campaigns, impact 14 15 litigations as well as individual legal services. 16 And we're guided by the priorities of the communities 17 that we serve, specifically the rights of people with disabilities. 18

And with equal access to healthcare, immigration opportunity, integrated local nonprofits, environment justice for low income communities of color.

And again, I thank you for the opportunity to let me speak on behalf of bill 225. Thank you.

CHAIRPERSON CHIN: Thank you.

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COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 119 STACY BLIAGOS: Good afternoon, thank you Chairs 2 3 Council Member Chin, Council Member Cornegy and the 4 other Council Members present for the opportunity to testify today. My name is Stacy Bliagos; I am the 5 new Executive Director of HANAC. 6 7 HANAC is a multifaceted social service organization that has served vulnerable populations 8 9 for over 45 years touching the lives of over 35,000

10 individuals with a wide range of programs.

11 Before I begin my testimony, I would like to 12 thank Speaker Johnson and the Members of the Council 13 for their steadfast support of HANAC's programs 14 throughout the years.

15 With our partnership, we have been able to serve thousands of individuals and families with 16 17 programming such as senior centers, youth development 18 and workforce training. Today, I would like to speak in support of increased funding for affordable 19 20 housing for our ever growing aging population. As 21 you know, New York City is home to more than one million adults over the age of 60. 2.2

In Queens, we provide significant services for our aging population where there is over a quarter million older adults. The need for affordable

1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 120
2	housing and related services is a critical issue the
3	entire country is facing. The demand in New York
4	City for sustainable, affordable housing continues to
5	grow and unfortunately, supplies extremely limited.
6	I am happy to report with the support of the City
7	Council and the Administration, we opened a new
8	senior affordable housing complex, HANAC Corona
9	Senior Gardens in the fall of last year in Corona
10	Queens. It a 68 unit housing development which
11	includes a ground floor pre-kindergarten program and
12	will be one of the first passive house certified
13	buildings in New York for older adults.
14	Passive house buildings use up to 90 percent less
15	energy for heating and cooling of residents compared
16	to a traditional construction. The residential units
17	were quickly occupied and the community is still
18	clamoring for more affordable housing.
19	Overall, HANAC operates four senior housing
20	buildings, totaling over 600 units and we have well
21	over 45,000 seniors on our housing wait list. HANAC
22	also operates four senior centers across queens and
23	overall serves over 3,500 older adults annually
24	through various services such as congregate lunches
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COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ONHOUSING AND BUILDINGS121and breakfast, exercise classes, and mental healthcounseling.

4 Over the years, we have witnessed a growing need 5 for older adult programming and housing. We at HANAC 6 have also seen a high demand for employment, while 7 older adults are less likely to be employed, the 8 number of working older adults is growing 9 dramatically.

We believe this is due to a lack of retirement 10 11 savings, limited government support and overall economic inflation, especially in housing, which is 12 driving many older adults to the work force again. 13 14 While we are here to discuss the senior housing 15 crisis, I would be remised if I didn't also address 16 the need for senior employment training and support 17 needed for those in the workforce. We are grateful 18 for the City Council's leadership in taking on this issue and support that it already gives us for these 19 20 services. We look forward to continuing to work 21 closely with your committees and your colleagues on the council to help discover new and innovative 2.2 23 solutions to house all older adults in quality affordable housing. Thank you. 24

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COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 122 2 CHAIRPERSON CHIN: Thank you very much for your 3 testimony and your suggestions and we really appreciate all the great work that all of you do in 4 your day to day work and supporting our seniors. So, 5 we look forward to continuing to work with you to 6 7 make sure that you know, these important legislation 8 will be better and we will be able to pass them, but also some of the programs that HPD talked about, that 9 we can make it better and so that we can make sure 10 11 that our seniors continue to age in New York City 12 with dignity and in the neighborhood that they helped 13 to build. So, I really appreciate all your great work and 14 15 your suggestions for us. 16 CO-CHAIRPERSON CORNEGY: So, I would like to echo 17 the sentiments of my Co-Chair and just add that your 18 advocacy and on the groundwork on the daily basis 19 with our seniors makes us able to do a relatively effective job. So, without you, this work would be 20 21 much more difficult. So, I personally want to thank 2.2 you on behalf of the seniors that I represent. We 23 seem to be aging faster than everyone else in the city in Bed Stuy and Crown Heights. And 24 consequently, are in very much need of your services 25

1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 123
2	and appreciate the work that you do every single day
3	on their behalf. Thank you.
4	CHAIRPERSON CHIN: Thank you all for being here
5	today. I think that's all the testimony. So, thank
6	you to my Co-Chair Council Member Cornegy. This
7	hearing is now adjourned. [GAVEL].
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## CERTIFICATE

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date \_\_\_\_\_April 1, 2018\_\_\_\_\_