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9		December 12, 2019
10		Start: 10:22 a.m. Recess: 12:57 p.m.
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12	HELD AT:	Council Chambers - City Hall
13	BEFORE:	Margaret S. Chin, Chairperson for Committee on Aging
14		Robert E. Cornegy, Jr.,
15		Chairperson for Committee on Housing and Buildings
16		
17	COUNCIL MEMBERS:	
18		Diana Ayala Chaim M. Deutsch
19		Ruben Diaz, Sr. Mathieu Eugene
20		Deborah L. Rose Mark Treyger
21		Paul A. Vallone
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1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 2
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7	Assistant Commissioner for Special Needs Housing at HPD
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19	Suhali Mendez
20	Advocate in the Disability Justice Program at New York Lawyers for the Public Interest, otherwise
21	known as NYLPI
22	Stacy Bliagos
23	Executive Director of HANAC
24	

CHAIRPERSON CHIN: [GAVEL] Good morning. Wow,

come on, aren't you guys excited about this hearing?

I am. I'm Council Member Margaret Chin; Chair of the

Committee on Aging and I thank you all for joining us

today for this joint oversight hearing with the

7 Committee on Housing and Buildings on Senior

8 Affordable Housing.

catch up to meet demand.

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I also want to thank Chair Robert Cornegy who is on his way for Co-Chairing this hearing today.

There's no question that our city's older population is increasing rapidly in New York City. The population of people 65 and older has increased from 947,000 in 2005 to 1.13 million in 2015 alone.

Today, there are nearly 1.6 million adults age 60 and over in our city. Despite this boom, New York's affordable senior housing stock has only begun to

Although the city is working to increase senior affordable housing waiting lists for affordable housing are up to seven to ten years long and older adults have to wait until they turn 62 to even become eligible.

The numbers speaks for themselves. Live on New York reported that in 2017, in two Manhattan

community districts in the upper west side, there were nearly 20,000 seniors waiting for 45 affordable housing openings. Many seniors are already struggling to make ends meet relying on retirement funds or Medicaid funding to cover living, medical and housing expenses.

Our seniors should not face even more barriers to afford a roof over their head. While DFTA,

Department for the Aging, does not lead the construction of senior housing. It does provide programs to help seniors afford their housing needs.

One example is this Home Sharing program. Operated through a partnership with the New York foundation for senior citizens which pairs seniors with other older adults and younger adults, matching seniors with roommates help with the rent and combat social isolation.

Additionally, in partnership with the civil court of the City of New York, DFTA operates the assigned council project for individuals age 60 and older.

This program provides eligible older adults with a social worker and lawyers who are system with their housing court cases and unlawful evictions.

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In addition to testimony from DFTA and HPD, the committee will be hearing Intro. 6 sponsored by Council Member Barron which require the city to give senior tenants information about legal assistance before eviction and Intro. 225, sponsored by Council Member Brannan which requires the installation of protective devices such as grab bars and threats in the bathrooms that help enhance mobility, safety and the quality of life for seniors and persons with disabilities in multiple dwellings.

Our question today is what is the city proactively doing to meet the challenge before us and what can we do better? We look forward to learning more about DFTA's program that supports seniors with securing and maintaining affordable housing and HPD program that expands senior affordable housing and support seniors ability to age in place.

In order to strengthen our efforts to help every New Yorker age in in the communities they help to build. It is imperative that this work is tackled together. Interagency coordination is a critical piece of this puzzle.

I'd like to thank the committee staff for their help in putting together this hearing, our Counsel

- COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS
- 2 Nuzhat Chowdhury, Policy Analyst Kalima Johnson,
- 3 Finance Analyst Daniel Droop and Finance Unit Head
- 4 Dohini Sompura and also my Deputy Chief of Staff
- 5 Marian Guerra. And I'd like to thank the members of
- 6 the Committees who have joined us today. We have
- 7 | Council Member Rose, Council Member Grodenchik,
- 8 | Council Member Cabrera, Council Member Perkins,
- 9 Council Member Rosenthal and Council Member Louis.
- 10 Did I get it right everybody?
- 11 | So, now we are going to have our Council swear in the
- 12 Mayor's panel.
- 13 COUNCIL CLERK: So, please raise your right hand.
- 14 | Sorry, right hand, thank you. Do you affirm to tell
- 15 | the truth, the whole truth and nothing but the truth
- 16 | in your testimony before this committee and to
- 17 | respond honestly to Council Member questions.
- 18 PANEL: I do, yes.
- 19 CHAIRPERSON CHIN: You may begin.
- 20 KIM DARGA: Good morning Chair Chin, Chair
- 21 | Cornegy and Members of the Committees. My name is
- 22 Kim Darga; Associate Commissioner for Preservation at
- 23 | the New York City Department of Housing Preservation
- 24 and Development.

I am joined by my colleague Emily Lehman;
Assistant Commissioner for Special Needs Housing at
HPD to discuss HPD's work supporting seniors and new
construction.

Thank you for the opportunity to highlight the multi-faceted efforts HPD has implemented in addition to the many services provided by our sister agencies to support New York senior citizens by building and preserving historic numbers of affordable housing, protecting tenants from harassment and using innovative tools to expand our efforts to those who need it the most.

It is no secret that the city is facing a housing crisis. Since Mayor de Blasio launched the Housing New York plan in 2014, New York City has accelerated the construction and preservation of affordable housing to levels not seen in 30 years.

HPD is now positioned to speed up and expand the plan to build or preserve an additional 100,000 units for a total of 300,000 home by 2026. As a result, five years into the plan, we have established a new baseline for how affordable housing can and should be built in New York City.

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Already, this administration has financed over 135,000 affordable apartments through fiscal year 2019, 57,000 of which serve very low income individuals making less than roughly \$37,000 a year or \$48,000 for a family of three.

This housing is available to all New Yorkers including, but not limited to the seniors that built the city and would like to remain here.

As part of Housing New York, the administration committed to create a preserve 15,000 senior homes and apartments. Through the new expanded Housing New York 2.0, we are now committed to serve a total of 30,000 senior households residing in affordable apartments.

To meet this additional commitment, we launched
Seniors First in October 2017, a three prong strategy
to better serve the housing needs of older New
Yorkers on fixed incomes. First, make more homes
accessible to seniors and people with disabilities.
Second, build new 100 percent affordable senior
developments on underserved NYCHA land and other
public and private sites. And third, preserve
existing senior developments.

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These initiatives will increase the number of affordable senior housing units within the city as well as improve the ability of seniors who live in affordable housing today to age comfortably and safely in their current homes.

Simple changes can make staying in one's home a viable, safer option and create a more accessible city for all New Yorkers, making it possible for more seniors to stay in the homes they live in is an important anti-displacement tool as we work towards protecting our more vulnerable residents.

HPD is using a wide range of measures from the physical to the financial, to ensure that seniors can stay in their homes and communities as they age and to create inclusive neighborhoods for seniors and people with disabilities.

HPD funded rehabilitation projects are now required to include accessibility improvements, identified through an enhanced building physical needs assessment. This holistic review not only identifies basic building system needs, like a roof or heating system but also building-wide improvements to help seniors age safety in their homes.

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strategy to confront the affordable housing crisis.

This administration has worked in partnership with

In exchange for HPD funds, we require regulatory protections or a longer regulatory term for existing protections to ensure that rents remain affordable for existing residents.

In addition to this building-wide assessment,

HPD's Aging in Place initiative offers existing

senior residents modifications within their homes to

help these residents live more comfortably and reduce

the risk of falls.

Our New Home Fix program assists low and moderate income homeowners in one to four family properties, fund home repairs by providing favorable financing for low income and senior households.

Further, HPD continues to work with our partners in the city to increase enrollment in SCRIE, which freezes the rent for seniors living in rent regulated apartments. This helps ensure that more of our seniors living in rent regulated apartments can stay in their homes and the city they love without fear of being displaced by escalating rents.

Finally, the de Blasio Administration has made

protecting tenants from harassment a core part of its

the City Council and various branches of government to tackle the issue with a comprehensive multipronged approach.

As a city, we are focused on keeping people in their homes and neighborhoods by successfully advocating with many members of the council to close loopholes in rent regulation laws at the state level, creating and preserving historic numbers of affordable housing, empowering tenants with more resources, aggressively enforcing city codes and utilizing all of our partnerships to create data driven innovative tools targeted at stopping harassment before it starts.

We therefore understand the intent of the bills being heard today but want to continue conversations with the council to make sure we are getting at the same goals to protect seniors in a targeted and appropriate manner.

EMILY LEHMAN: Good morning, my name is Emily

Lehman and I would like to speak to the additional

efforts HPD is undertaking to bring new affordable

housing units to a variety of populations including

seniors.

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Over the course of the plan, HPD has financed nearly 44,000 new apartments for all New Yorkers, including seniors. HPD is explicitly committed to supporting the city's seniors in our affordable housing portfolio. Since the start of the HNY plan in 2014, HPD has financed over 8,500 affordable senior apartments through over a dozen different housing programs. This work provides critical relief to a population of city residents who are projected to increase over the next two decades.

One important tool that we use to add to our affordable senior housing stock, is our senior affordable rental apartments SARA program. provides gap financing in the form of low interest loans to support the construction and renovation of affordable housing for seniors 62 and older with low incomes. Through September 2019, we have funded approximately 3,000 new affordable senior units through this program.

Our new construction term sheets for HPD financial assistance also encourage intergenerational housing and we are now seeing projects benefit as a result of the zoning for quality and affordability ZQA Amendment. Which makes it easier and less

2 expensive to create quality affordable senior
3 housing.

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The passage of zoning for quality and affordability by the council, a key tool to modernize zoning rules, also enabled the creation of the privately financed affordable senior housing program, which incentivizes the creation of new affordable senior units.

And in addition to providing subsidy through SARA and other HPD financing programs, the city has also committed significant numbers of public sites for the development of new affordable senior housing.

None of this work would be possible without the strong support provided to senior housing needs by our many partners and allies. HPD is excited to build on previous successful collaborations with the Department for the Aging through our expanded focus on seniors and we are grateful for the information and assistance they have offered on our new tool to help seniors in our portfolio age in place.

HPD was part of the Advisory Committee for DFTA's

Aging in Place guide for building owners and believes

it is a tremendous resource for private landlords who

are interested in making changes to their buildings

to enable their residents to continue to live in their homes as they age and their needs shift.

It is one of the Aging in Place guides that we often reference to develop our seniors first initiative. We also work with them closely when senior centers are in HPD projects and in a variety of other ways to support this important population.

The City Council has also played an invaluable role in improving access for senior housing. I especially want to thank Chair Chin as well as Chair Cornegy and Speaker Johnson for their strong leadership in this critical area to serve some of the city's residents in the most need.

We are encouraged by the progress we have been able to achieve over the last six years through Housing New York and are excited to see the results of our strong commitments going forward.

Thank you for your time and I am happy to answer any questions.

JOCELYN GRODEN: Good morning Committee Chairs
Chin and Cornegy and members of the Aging, Housing
and Building Committees. I'm Jocelyn Groden;
Associate Commissioner for the Bureau of Social

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Services and Direct Services at the New York City
Department for the Aging.

I am joined today by my colleagues from the New York City Commission on Human Rights and the New York City Department of Housing Preservation and Development.

I would like to thank you for this important opportunity to discuss DFTA and the city's commitment to ensuring the dignity and quality of life of diverse older New Yorkers throughout the Bureaus. As older adults continue to represent the fastest growing segment of New York City's population, with nearly 1.73 million people age 60 and older it is estimated that by 2030 with the booming of the older population one and five New Yorkers will be age 60 and older. It is for this very reason that it is critical that we provide older New Yorkers with the proper tools and resources they need to thrive both financially and socially and allow them to stay safely in their homes.

DFTA's priority is to provide the services and resources older adults need to remain in their home. This includes a variety of in home services based on individualized need that include things like case

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adults.

management, home care, home delivered meals, friendly visiting, social supports. And community services like, geriatric mental health funded through Thrive New York City, senior centers, senior employment, care giver support programs, elder abuse and crime victim intervention services and volunteer programs that work to meet the individual needs of older

Some of the programs I would like to highlight as part of today's important discussion include naturally occurring retirement communities, home sharing, which was brought up earlier and the assigned Council project and minor home repair.

I'll start with NORCs, we are very proud of the Naturally Occurring Retirement Community, often referred as NORCs. The term refers to a residential location that is not age restricted or built specifically for older adults, but that over time, has a significant concentration of older residents. Think of it as a perfect mix of aging in place while giving older adults everything they need in an intergenerational setting to age well. The goal of the NORC is to provide services that meet the self-identified need of older adults of a particular

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community, so they remain independent and age in place.

A NORC emerges from the community empowerment and activism between older residents, aging service providers and community stakeholders. NORCs push in services that people can remain in place. Many NORCs provide case assistance, health care management, health promotion, recreation and other needed services such as transportation, escort, telephone reassurance, friendly visiting and sometimes things like late housekeeping. NORCs promote community building, help combat social isolation and promote independence.

The New York Foundation for Senior Citizens Home Sharing program seeks to match persons for whom shared living arrangements would benefit financially and help to promote their wellbeing and potentially reduce things like social isolation.

The program is open to adults age 18 and older and only one participant in the match needs to be age 60 and older. Host, own or rent apartments or houses in one of New York City's five boroughs and must be open to sharing part of their dwelling with at least one other compatible person.

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Through the proprietary quick match system and a staff of professional licensed social workers, the New York Foundation for Senior Citizens determines the most compatible share mates by evaluating 31 unique lifestyle objectives. In recent months, the Department for the Aging, has taken significant steps to redevelop the home sharing program focusing on more robust communication, outreach and partnership strategies.

Understanding that this is a program that requires a targeted approach, home sharing offers affordable housing and provides both social and financial benefits.

The Assigned Council Project is a joint offer between DFTA and the Office of Civil Justice of the Human Resource Administration, Department of Social Services. Our program provides New Yorkers who are age 60 and older who are faced with eviction proceedings, legal and social service support, including legal representation that allows them to stay in their homes.

Community based legal service providers contracted by OCJ provide full legal representation to ACP clients in coordination with social workers

that are provided by the Department for the Aging's assigned Council Project. The overall goal is to prevent the eviction of the older adult, but beyond that, ACP has an opportunity and works with older adults to meet their holistic social service needs.

Key services provided by DFTA ACP are the preparation at submission of SCRIE, initial and appeal applications, as well as rental assistant grant loan applications to cover rent arrears.

Utilizing internal resources along with the resources of our critical partner organizations, our direct service staff are able to maximize engagement, assessment, data collection, advocacy, service referrals and provisions of concrete services as a means to stop a downward spiral. Referrals to senior centers, case management agencies and numerous community based organizations also help address the specific needs of the older adult.

DFTA's housing specialists advise older adults on financial matters and entitlements along with their rights as tenants. Their work includes referrals to rent assistance programs as well as shared living arrangements, Section 202 Housing, Market rate senior

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residences with services and affordable housing services designed for the general public.

DFTA's Minor Home Repair program is small but it's an essential component in DFTA's broad portfolio aimed at assisting older adults. Through this program, senior owners of private homes, condo's, coops and even renters with consent and after multiple attempts sometimes to enlist their landlord are benefiting from free home maintenance and repair services.

In conclusion, each of New Yorkers older adults deserves and requires our resources and support, so they can live and thrive in the communities they built, raised their families on and called home for much of their lives, sometimes all of their lives.

DFTA supports the intent of these bills and welcomes the opportunity for further discussion and collaboration to ensure that all aspects of the bills have been explored. We shall continue to build and strengthen our partnerships with our sister city agencies always bringing the aging lens into every conversation.

As the advocates for older adult, we are mindful that our priority is to keep older adults in their

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home, independent, healthy, happy. The best way for us to do this is to ensure that older adults are always represented and that we continually strengthen the relationships that we have built with our sister agencies, nonprofits, the Council. It is imperative that we continue to build on the successes that we've seen and set proper precedent for how we want older New Yorkers to be treated.

The Council has been a continuous ally in ensuring that older adults have dignified quality of life and we look forward to working with you in the future.

Thank you for this opportunity to testify.

ZOEY CHENITZ: Good morning Committee Chairs Chin and Cornegy and Members of the Aging and Housing and Buildings Committees. I'm Zoey Chenitz; Senior Policy Counsel at the New York City Commission on Human Rights. Thank you for convening today's hearing.

Before turning to Intro.'s 225 and 6, I'll highlight some of the commissions recent work. The Commission is the local Civil Rights Enforcement Agency that enforces the New York City Human Rights Law. One of the broadest and most protective anti-

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discrimination and anti-harassment laws in the
country, now totaling 26 protected categories across
nearly all aspects of city living. Housing,

employment and public accommodations in addition to discriminatory harassment and bias based profiling by law enforcement.

By statute, the commission has two main functions. First, the commissions Law Enforcement Bureau enforces the City Human Rights Law by investigating complaints of discrimination from the public, initiating its own investigations on behalf of the city and utilizing it's in house testing program to identify entities breaking the law.

Second, through the Community Relations Bureau, which is comprised of community service centers in each of the city's five boroughs, the commission provides free workshops on individuals rights and businesses. Employers and housing providers obligations under the City Human Rights Law and creates engaging programming on human rights and civil rights related issues.

Over the past four in a half years, since

Commissioner Carmelyn Malalis took the helm of the

agency, the commission has implemented 28 changes to

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the City Human Rights Law, including seven new substantive areas of protection and other statutory expansions of the agencies mandate and scope. At the same time, the commission is increasingly becoming the preferred venue for victims of discrimination.

In fiscal year 2019, the commission fielded nearly 10,000 inquiries from members of the public via calls, emails, and in person intakes, the highest in the commissions history resulting in 785 complaints filed and 396 pre-complaint interventions.

Also, in fiscal year 2019, the agency obtained over \$5.3 million in damages for complainants and nearly \$800,000 in civil penalties for a combined total of over \$6 million. The highest in the commissions history and over five times the amount of damages in penalties recovered in 2014, the year prior to the start of Commissioner Malalis's tenure.

In fiscal years 2018 and 2019, the Commission awarded approximately \$1.2 million in damages to complainants and over \$300,000 in civil penalties in housing cases related to disability.

Disability rights and access is one of the commissions core priorities. In fact, a program within the commissions Law Enforcement Bureau called

2 Project Equal Access, works directly with landlords

3 and other housing providers to ensure that residents

4 with disabilities can obtain accommodations in their

5 homes and buildings without ever having to file a

6 complaint or go through an investigation and

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Of course, if landlords are unwilling to make reasonable accommodations, a complaint is filed with the Commissions Law Enforcement Bureau and the case proceeds through investigation and possibly litigation.

The commissions project Equal Access was able to achieve accommodations in 139 matters in fiscal year 2019. Up significantly from the prior year. With respect to filed complaints, claims on the basis of disability consistently represent one of the most common types of complaints filed at the agency across all areas of jurisdiction.

The City Human Rights Law guarantees the right to accommodations for people with disabilities unless providing such an accommodation would pose an undo hardship. Disability is broadly defined under our law to include any physical, medical, mental or psychological impairment as set forth in the law.

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This broad definition reaches most, if not all, of the disabilities or conditions that people may develop as they age. Meaning that older New Yorkers who require reasonable accommodations to fully and safely enjoy the use of their homes, have a right to request them from their housing providers under the

8 disability protections of the City Human Rights Law.

The cost of reasonable accommodations is born by the

10 housing provider.

A case resolved earlier this year, demonstrates the strength of the city humans rights laws protections and the commissions commitment to creating meaningful and wide ranging change. The Law Enforcement Bureau resolved a case involving housing provider river park residences LP, in which a tenant alleged that River Park failed to reasonably accommodate his use of a wheelchair by refusing his repeated requests over several years to widen the bathroom door and install a rolling shower in his apartment and to make the buildings entrance accessible.

After the Law Enforcement Bureau investigated an issue to probable cause determination, the parties entered into a conciliation agreement requiring that

River Park revise its anti-discrimination policies, create a website, the first of its kind as part of a conciliation agreement with the commission that is specifically designed to be accessible to individuals with disabilities and includes information about requesting reasonable accommodations, conduct anti-discrimination training for all employees, display the commissions postings and pay complainant \$160,000 in emotional distress damages.

The highest emotional distress damages award to date in a housing action. As further relief negotiated under the settlement, River Park has installed automated entrance and mailroom doors throughout the four buildings of River Park Towers to make the entire housing complex physically accessible.

In a decision and order issued by Commissioner Malalis in 2017, following a trial at OATH, the Commission awarded \$45,000 in emotional distress damages to a child and \$50,000 to the child's mother in addition to a \$60,000 civil penalty where a landlord refused for three years to provide a bathtub necessary for a child with a disability.

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The landlord also engaged in a campaign of harassment against the child and her mother by making false complaints to the police and the Fire Department and by filing an unwarranted eviction proceeding against them. The \$60,000 penalty could have been reduced to \$10,000 if the respondent had made the ordered reasonable accommodation within a certain period of time after the decision.

Following an appeal, the Supreme Court upheld the Commissions decision in full and because respondent failed to make the required reasonable accommodation on time, imposed the full Civil penalty. Respondent was also ordered to undergo training and to post a notice of rights at the building.

Intro. 225 would require the installation in multiple dwellings of devices such as grab bars and shower treads for seniors and people with disabilities. The bill would allow eligible owners to seek a tax abatement for certain related installations.

We support the intent of the bill to ensure that people with disabilities, including older New Yorkers, are able to safely use their bathroom and remain in their homes. However, the commission has

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some concerns that Intro. 225 could undermine
existing disability protections under the City Human
Rights law that already require the provision of
these types of accommodations.

We are continuing to review the bill and look forward to working with Council to identify the best approach to meeting the policy objectives outlined in the bill. Intro. 6 would require that the owner of a dwelling unit serves a person who is 62 or older with a petition or notice to evict. The owner must also notify HPD of the residents name, address and phone number so that HPD then my notify the person of available, legal services.

Violations are punishable by a Class A misdemeanor. The bill also requires the commission and HPD to analyze the information received from housing providers concerning senior evictions and issues a public report identifying and trends in senior evictions and any findings or patterns of discrimination in senior evictions.

Again, the Commission supports the intent of the bill to help older New Yorkers age in place particularly in affordable housing. The Commission is also committed to working to identify and root out

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discriminatory patterns and practices in housing across all areas of protected status including age.

We look forward to working with Council to ensure that the appropriate approach is taken to ensure that older New Yorkers are able to keep and enjoy their homes, free from discrimination.

We appreciate the Council's attention to these critical issues and will continue to work with you in partnership to ensure that older New Yorkers and people with disabilities can safely enjoy and remain in their homes surrounded by family and community. I look forward to your questions.

CO-CHAIR CORNEGY: Thank you so much for your testimony. I'm going to take this opportunity just to read my opening statement.

Good morning everyone, I'm Council Member Robert
Cornegy; Chair of the Committee on Housing and
Buildings and I want to thank Council Member Chin;
Chair of the Committee on Aging for holding this
joint oversight hearing on senior affordable housing.

We're joined by fellow Council Members who have already been read off. Alright, but we've been joined by Council Member Barron. Today, we've heard testimony from the Department of Housing Preservation

and Development and the Department of Aging about the city's efforts to maintain and increase the availability of affordable, accessible housing for the city's senior population as well as, from interested members of the public. We will also have a chance to learn more about the administrations plans to improve senior housing through the seniors

first component of its Housing New York plan.

There's no question that the nations senior population is growing and New York City is no exception. As my Co-Chair noted, the city is home to nearly 1.6 million individuals over the age of 60 or 18.6 percent of the total population. That number is only projected to grow and while the number of older adults continues to rise, it is unclear whether the city's efforts to meet their housing needs has risen accordingly.

Senior housing that is affordable, safe, and supportive is essential to allowing older adults to age with dignity and security. Making more affordable and accessible housing available to seniors, would go a long way in reducing the number of seniors who enter the shelter system or wind up moving to long term care facilities. And could also

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mitigate any decline in quality of life that comes with making such a move.

This is an important issue that is especially important to me as my district is home to a sizable senior community and has been designated as a naturally occurring retirement community otherwise known as a NORC.

Today, we'll hear from the administration or we've heard from the administration about the efforts it has taken to improve the availability of affordable housing for seniors, both preserving existing housing and through creating new ones.

We'll explore the city's changing demographics, the current housing market and current and anticipated efforts to ensure city housing stock is available to meet the needs of growing senior population.

HPD is tasked with developing and preserving affordable housing in the city and we look forward to hearing about the measures it has taken and continues to take to specifically meet the needs of seniors, whether through the administration's Seniors First program or HPDs Aging in Place efforts.

We'll also hear two pieces of legislation related to improving housing for the city's older population.

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First, Intro. 6 sponsored by Council Member Barron, would require property owners to disclose certain information to the city before evicting tenants who are seniors and require the city to provide information to those tenants about legal assistance

that maybe available to them.

Second, Intro. 225 sponsored by Council Member
Brannan would require the installation of certain
protective devices including bathroom grab bars and
treads in homes of seniors and persons with
disabilities to improve safety and mobility.

I want to thank the advocates attending today's hearing. I look forward to collaborating further, as we work to improve the quality of life of this city's older adults.

We will now hear remarks from Council Member Barron, sponsor of Intro. 6.

COUNCIL MEMBER BARRON: Thank you to the Chairs for holding this hearing, to the public for coming to participate and to those on the panel who are sharing their information. This bill as has been said, will require HPD to provide tenants who are 62 years of age and older with information about the legal services that are available to them and it would

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require the landlord to notify HPD, so that we can act and give assistance to those persons who are in such condition before they would be evicted.

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It would also require, as has been said, the Commissioner to report to the Mayor and to the Speaker of any patterns of discrimination against tenants, particularly those who are in that senior category.

Just to give you a little bit of history, this bill was introduced 13 years ago, in 2006 by my predecessor, my husband, who is now Assembly Member Charles Barron. And it was based on an eviction case that occurred in Harlem. The tenant was Ms. Florence Rice, that's why we are calling this the Florence Rice bill, and she was facing eviction from her apartment in Harlem and it was particularly notary because there's been a particular push against seniors, many of whom live alone and don't have family and don't' have the ability to perhaps even get to all the mail that their inundated with to be aware of the crisis that they may be facing. more than 20 percent of older adults live in poverty, more than 20 percent of our seniors live in poverty. And many of them are rent burdened and do not qualify

for public benefits and it's projected that by 2030, 20 percent of the population will be 60 or older.

And while the city is doing a great job to make sure that we expand the housing opportunities and address the issues that seniors face in terms of finding affordable housing, we've got to make sure that we have a city agency in place, a city agency plan in place that will provide protection for seniors specifically to help them remain in their homes once they have gotten adequate housing. And to protect them from those unscrupulous persons and plans that try to evict them.

So, I just want to again thank the Chairs and look forward — glad to know that you support the intent. That means we have a common starting position and to move forward so that we can make this bill a reality. Thank you.

CO-CHAIRPERSON CORNEGY: So, I'm going to open up

COUNCIL MEMBER BARRON: Oh, I forgot, I just want to recognize of course, my husband, he was the first one that introduced the bill as well as my staff, my Chief of Staff Indigo Washington. Thank you.

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CO-CHAIRPERSON CORNEGY:

Thank you Council

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Member, we're going to open with a few questions from

4 the Chairs and then move directly to questions from

my colleagues.

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CHAIRPERSON CHIN: Thank you. We've also been

7 joined by Council Member Deutsch.

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Thank you for your testimony. I have a couple of

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questions to start with HPD. I know that in your

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testimony, you talked about the SARA program, Senior

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Affordable Rental Apartment program and then you

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talked about how many units were funded, 3,000 new

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affordable units were funded through September 2019,

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when did this program start?

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for the first time under Housing New York. The term

EMILY LEHMAN: So, we rolled out the SARA program

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sheet was first posted in late 2014.

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CHAIRPERSON CHIN: So, it's between 2014 to 2019

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that the program has funded about 3,000 units?

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EMILY LEHMAN: Correct, so the SARA program, I

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would like to point out is only one of many programs

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through which we can develop senior housing.

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well, the SARA program is the primary way, we've

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developed new senior housing. In total, we've

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developed about 3,800 new senior units. In total our

total production of senior housing, new construction and preservation is 8,500 units and we have done that through over twelve dozen programs.

CHAIRPERSON CHIN: But a lot of it is through preservation. So, those are not new units, the new units are only 3,800.

EMILY LEHMAN: Correct.

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CHAIRPERSON CHIN: So, how's the administration really focusing on developing more, because of such a critical need and relating to that is I know there was a lot of excitement around when we were doing the mandatory inclusionary zoning and the whole ZQA, Zoning for Quality and Affordable Housing and there were a lot of discussions about developing senior housing on these parking lots that are next to senior buildings and not being utilized. Do you have any statistic or any senior building built on some of these senior housing parking lots since the ZQA was passed?

EMILY LEHMAN: Thank you Council Member, those are great questions. So, first I would just like to take a step back. HPD has financed over 135,000 units under the housing plan to date and while 8,500 of those have been specifically for seniors. Seniors

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are eligible to apply to any of the units that we financed. In terms of producing more units

specifically for seniors, so we have the SARA program under which we financed approximately 3,000 units.

Through the passage of ZQA, and the creation of

errors, we have been able to finance new senior units in other programs, in other loan programs that HPD finances. And then specifically building new senior housing on parking lots and other underutilized land is something we have also been able to do. We refer

to that initiative as housing plus.

And one example of a project, of a Housing Plus project that we've developed is [INAUDIBLE 59:35] up in the Bronx. It is a 175 new units of senior housing on an existing 202 campus. That opened at the end of 2018.

CHAIRPERSON CHIN: And also, I know a lot of the housing has been developed on city owned sites.

EMILY LEHMAN: Yes.

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CHAIRPERSON CHIN: Are we successful in doing any on private sites?

EMILY LEHMAN: Yes, so, specifically with the SARA program, we have developed a mix of public sites and private sites. Just within the list of public

sites, we have 24 sites that are either in construction, predevelopment or upcoming RFP's specifically to develop senior housing on and then we have a very robust pipeline of private sites as well.

CHAIRPERSON CHIN: Can you share that with us?

EMILY LEHMAN: The list of sites?

CHAIRPERSON CHIN: Yes.

EMILY LEHMAN: I'm happy to follow up with a list of them.

CHAIRPERSON CHIN: Yes, please do. The other question that I have is that I know that we have you know, new senior housing that are built but a lot of them don't have a social service component. I know we have DFTA here, so yes, we have a new senior building but there's a lack of support of services because there not supportive housing. And another issue that came to our attention from constituents, is also that some of the new senior buildings that are built or some of the existing senior buildings don't have onsite security. You know, 24/7 and that is a concern, so going forward, how do we make sure that when we do new senior housing and do preservation, that we do include a social service component in there and also, security to make sure

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2 that the seniors will be you know, safe and get the 3 services they need where they live?

EMILY LEHMAN: Thank you, yes, also very good questions and we do recognize how valuable having these services onsite in our senior buildings are to the residents.

In regard to services, any new project that HPD is funding through the SARA program, we now do require onsite services. There are a few different funding options for services available. HRA has an RFP for senior services specifically for SARA buildings.

In addition, a developer could elect to include a supportive housing component in their senior building, so we would be providing supportive housing specifically for seniors and the services funding such as NYC1515 would be available in that building.

And then second, in regards to security, although it is not a requirement that security be provided, we do find that almost all of our new construction senior buildings have been including some level of security.

CHAIRPERSON CHIN: Yeah, but not all, so that is something that HPD really needs to kind of work with

the developer on to make sure that we have those programs.

So, you are talking about 8,500 units out of 135,000, that's only 6 percent of the housing. But the senior population is growing and right now is at least 18 percent of the city. So, how are we going to be catching up to make sure that we meet the needs?

KIM DARGA: So, maybe it's worth talking about recent changes that we have made. The original housing planned that we launched early in the administration made a commitment to create, produce, preserve 15,000 units of senior housing. And we have in late 2017, as part of Housing New York 2.0, we doubled that commitment. So, in the last couple years, we have been ramping up our programs and initiatives that specifically can serve seniors. I think it's worth noting something that Assistant Commissioner Lehman mentioned earlier, which is that in addition to the senior specific initiatives that we have, Housing New York, 2.0 increased the commitment overall to producing affordable housing and preserving affordable housing in the city. And

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that that affordable housing is also available to seniors.

As part of Housing New York 2.0, the three throng approach, preserve existing senior housing to the maximum extent possible. Creating new affordable senior opportunities through programs like SARA and to also help meet seniors where they live today through our Aging in Place initiative.

All of those initiatives are now up and running, so we do expect that we will be able to increase production across the board.

CHAIRPERSON CHIN: That's good. I just wanted to welcome students from the Long Island City High School sitting on the balcony. Welcome, taking a civic lesson, how do we help our seniors get more affordable housing, right, all your grandparents.

Okay, so, I wanted to pass it back on to the Chair. I have some other questions but let's get other colleagues in.

CO-CHAIRPERSON CORNEGY: So, I just have a couple of quick questions before I defer to my colleagues for questioning because I know they have other places to be.

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I have an overarching kind of contextual question, so we can kind of frame what we're doing here today. I had the pleasure of literally right before I got elected, serving on central staff as a Policy Analyst on Aging and Veterans and familiarized myself very much with the Age Friendly New York and Aging Improvement districts that I was under a former administration. I'm wondering has this current administration adopted the policies that were associated with Age Friendly New York and if so, where are we?

KIM DARGA: Sure, so, as you probably know, the Age Friendly New York Initiative began in 2009 and in 2017, the city updated the Age Friendly plan with new goals and commitments to better serve New York City seniors. Two, which folks focused on HPD specific recommendations. One is to support affordable senior housing. As I mentioned, actually in 2017 as well, as part of Housing New York 2.0, we expanded what we had already been doing through our commitment to new affordable housing through the SARA program as well as expanding our outreach and work around preserving existing senior developments in New York City including the 202's.

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And then, the other part of that, commitment was to broaden access to affordable housing for LGBT seniors and we have actually done that as well in part through work that we've done through new construction and the SARA program specifically.

CO-CHAIRPERSON CORNEGY: Also, I would like to say that my district most recently was awarded the designation of having a NORC, a vertical NORC actually, because we have a great deal of home ownership that we're trying to preserve for our seniors and we absolutely look forward to — I want to thank my Co-Chair for after some persistent advocacy from me. Her absolutely helping walk through that process. So, we look forward to any upcoming months actually seeing that program come to fruition in Bed Stuy and Northern Crown Heights.

I wondered if you had a breakdown by district of affordable housing units for seniors for members.

KIM DARGA: I do not have a breakdown by district today, but certainly, we can follow up with you. I do have information by bureau if that is useful.

CO-CHAIRPERSON CORNEGY: Yeah, so I don't know if you disseminate that information by precinct or by literal council district, but that's something I'd

like to discuss with you and find out how you do it and whether it actually is conducive for members to have a thorough assessment of what's under their

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KIM DARGA: Sure, I think we're all happy to follow up on that.

CO-CHAIRPERSON CORNEGY: Okay, so how many affordable housing units with support services are available versus overall units?

KIM DARGA: That's an interesting question. I don't think we have an exact breakdown of units that have supportive components to them or additional support services within the affordable housing portfolio. I can say that through both, as Assistant Commissioner Lehman mentioned earlier, through our new senior development in the SARA program, we do incorporate seniors, sorry, services for seniors. There is also some support for seniors within the HUD 202 developments. We actually found there is some inconsistency there and we've looked to — we're at currently actually evaluating what we can do to create a more consistent level of services when we are financing the 202's. Not every 202 in New York City is actually also, has a support from the city,

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but when we are doing outreach to them and as they are coming to us for financial assistance, we are looking for how we can help.

I think it's particularly right now, given the change in the federal guidance, coming from HUD on allowing a portion of the 202 properties to take advantage of the RAD program. We are trying to figure out how to support those properties and how to ensure that the right type of support is there for the residents.

CO-CHAIRPERSON CORNEGY: So, obviously like my
Co-Chair mentioned, having seniors age in place and
have it be sustainable is critical and services
associated with supporting that. So, I don't know
whether there's a blanket system we could create,
because I think that there are some seniors in my
district in particular that are falling through the
cracks.

So, they meet an income requirement that doesn't allow them to have support services on site, at least and are challenged in finding those services. We see that in our office quite frequently. So, I'd definitely like to revisit with my Co-Chair the potential for more support services to be available

even when seniors are financially stable. More
support services for sustainable care, you know, the
ability to stay in there homes.

KIM DARGA: Sure.

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CO-CHAIRPERSON CORNEGY: And then my last question is a follow up question to my Co-Chair around security and whether or not any of the security that we're talking about on site for seniors is by a metric. And is there a movement for — because there's a movement for biometric security in low income buildings in the city, which I'm studying extensively to see what you know, potential disproportionate negative impact it's going to have on minority communities.

I'm wondering if we have the same thing running synonymously for seniors in terms of biometric security.

KIM DARGA: I think we would have to get back to you on that.

CO-CHAIRPERSON CORNEGY: Okay, I wish you would because what we found in minority communities is that implementation has caused tremendous barriers. I'd hate to think that while we're doing and trying to deal and unravel that, it's happening for seniors as

well and then we'll have to go in and try to unravel that. So, to the extent that we can look at it upfront and see if there's actually a service and/or amenity that meets the needs of seniors before it's implemented, we should probably have that discussion based on what I'm finding with buildings in minority communities attempting to use biometrics as a form of security.

KIM DARGA: Okay, thank you.

CO-CHAIRPERSON CORNEGY: Thank you.

CHAIRPERSON CHIN: Questions from — oh, we've been joined by Council Member Espinal. We have questions from Council Member Barron.

COUNCIL MEMBER BARRON: Thank you Madam Chair.

Once again, glad that you support the intent of

Intro. 6 and just want to know, how do you envision

what input or suggestions can you give to us in

shaping this bill to make sure that it moves forward

expeditiously and is a document that both sides can

agree is worthy? What suggestions can you give to us

in terms of creating the list of seniors? How do we

generate that list? How can we make sure that people

don't fall through the crack?

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We understand that there are all kinds of privacy issues that we have to make sure we don't violate, but what suggestions can you offer to us in terms of generating that list of persons who would qualify?

KIM DARGA: So, maybe I'll make an initial attempt and then my colleagues can join in as well. So, we absolutely as you said, support the intent of the bill. HPD and absolutely the other agencies representing here care greatly about supporting seniors and also minimizing tenant evictions and we've done a lot, specifically, the administration has done a lot to combat tenant harassment.

And I think we're open to continuing the conversations with you. I think we are going to have to address the privacy concerns that you've mentioned and I don't know if my colleagues want to add to that today, but I think it would be worth following up with you specifically about that.

EMILY LEHMAN: Sure, I'd be happy to add onto what my colleague at HPD was able to share. So, I think you've really on the core of what our question might be as we continue to look at the bill and think about the best path forward.

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So, I think from the Commissions perspective, we're often cautious about context where housing providers might be making inquiries about different areas of protected status, but age would certainly be one. And I think as the bill is currently drafted, it does contemplate that housing providers would need to know the ages of their residents in order to be able to report subsequently to HPD when an eviction might be underway or being contemplated.

So, what we would want to think through, are there any unintended adverse consequences where that information, because it's already in the housing providers hands could be used for ill will and whether it could in ways contribute to discrimination. So, we'd be happy to look at it further and think through those issues with you as we move forward.

JOCELYN GRODEN: Hi from the perspective of the Department for the Aging, I'm going to echo my colleagues here. We certainly support the intent of the bill and are committed to keeping seniors safe in their home. We have a number of services which I talked about in my testimony around the assigned Council project and partnering Legal Services with

Social Services to address the needs of older adults who are faced with eviction proceedings. We also work with seniors through a variety of in home and support services to look at benefits and needs and keep them safely in their home.

We'd certainly welcome the opportunity to go through the details with you at some later date and work together.

matter, the Chair brought up the issue of security in senior buildings. Do you know what the requirement is in particularly NYCHA buildings that are senior buildings? What kinds of requirements are there for security and I ask the question particularly because there is a building, a senior building in my district called a Woodsen[SP?] where over the past three years, there have been two murders of seniors in the building, in their apartments which still remain unsolved.

So, I'm wondering what, if you have that information is the basic requirements? What are buildings required to do to provide security for seniors?

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it's still morning right, okay. I just want to

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follow up on Chair Cornegy's comments regarding the

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3 NORC's just to kind of give them a boost because they

4 are such a critical resource. Yesterday, I was with

5 a bunch of people having lunch. I represent an area

6 in Eastern Queens where the city kind of meets the

7 prairie, so it's very low density and we have many

8 people who have been living, it's not unusual,

9 including my Aunt who has been living in her home for

10 70 years.

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years or more in the NORC's which are run by Common Point in my district are among the first NORC's. I think they are state funded, but that's okay. We work very closely with our state representatives.

So, I just want to give them a boost because they are very important for us in keeping people in place, keeping our seniors in a community that they have literally helped to build because they came over the hill, there was nothing there. You know, I met people 100 that have lived in — you know it's not unusual. It's getting less and less but it's not unusual.

The other question I have, since we're talking senior affordable housing, what's the minimum

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footprint for a building? How much land do you need to build a building on? I know it depends on zoning. I asked this question yesterday; I was at school construction. I said how much do you need to build a school. They said a minimum of 20,000 square feet.

So, if we wanted to build a building, hypothetically, what would we need?

EMILY LEHMAN: I think it depends on a number of factors but unfortunately, our colleagues from City Planning aren't here today, so I think that might be something we could discuss further with them.

COUNCIL MEMBER GRODENCHIK: Okay, alright.

Alright, thank you Madam Chair and Mr. Chair, thank
you.

KIM DARGA: I do want to if I may, just one thing that might be beneficial in terms of NORC's where there are number of senior homeowners specifically, we have launched very recently, only a month ago, our New Home Fixed program. Which is a home repair program that expands significantly on the resources that we had previously to help homeowners do home repairs.

It's a program that we administer in partnership with the Center for New York City Neighborhoods as

well as a couple other community based organizations, the [INAUDIBLE 1:29:04] Foundation and HS of New York City as well as AFFY[SP?], and I think it's one of the things that we've tried to do there specifically is make sure that the financing is as affordable as possible, both for low income homeowners but also for senior homeowners.

Seniors, unless they are middle income, basically can qualify for zero interest repair loans. We pair that with financial and housing counseling if it's useful for the homeowner, but also, we have built in some estate planning as well. Which we found is particularly important for senior homeowners.

COUNCIL MEMBER GRODENCHIK: Thank you.

CO-CHAIRPERSON CORNEGY: I'm sorry, I just want to ask, that particular program, are seniors able to access that if they're living in areas that are where they need to make — so, there's a lot of neighborhoods in my district are protected in terms of — what do you call it, yes, in historic districts. Can they use those programs to make accessibility changes to their property in conjunction with the guidelines for the other program?

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KIM DARGA: Yeah, so, the program actually allows a broad set of repairs. We raise the amount of funding that's actually available and it varies, a single family property is eligible for up to \$60,000 and then two family, \$90,000, three family \$120,000 and a four family \$150,000.

So, it can be used to do more extensive renovations to a home. It can be used to do Aging in Place related improvements. If you have a homeowner that has challenges and is looking to do modifications to their home. So, it can be used very broadly. Window replacements, if you're in a historic district, all of those things.

CO-CHAIRPERSON CORNEGY: And are these grants or loans?

They are loans, there are two main KIM DARGA: There are for low, very low income There are forgivable or evaporating homeowners. loans. So, the term depends on the amount of financing we're providing but up to 15 years.

For middle and moderate income homeowners, they can be low interest loans that amortize. The idea is that unlike what you would see with a private lender where they have kind of set rates in terms and then,

Commission for Zoey. So, two things, two questions,

COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON 1 HOUSING AND BUILDINGS 57 2 after a human rights complaint, what is the procedure after that? How is it investigated by Human Rights; 3 4 does it go straight for a hearing? Does it go to litigations? I want to know what the procedure is 5 from the beginning to end and the second question is, 6 7 if you could give me a scenario of a pre-complaint intervention? 8 9 ZOEY CHENITZ: Sure, do you mind if I take those in reverse order, so that I can give you sort of the 10 11 life cycle. 12 COUNCIL MEMBER DEUTSCH: Yeah. 13 ZOEY CHENITZ: So, I'll talk in broad terms about how a case comes to the commission and then the many 14 15 paths that it can take. COUNCIL MEMBER DEUTSCH: I'm sorry, can you just 16 17 move the mic. Yeah, thanks. 18 ZOEY CHENITZ: Sure, thank you for that. people can contact the commission through multiple 19 20 different avenues. Most cases come to us via 3-1-1. 21 We're happy to receive referrals directly from 2.2 elected officials from our colleagues at community 2.3 based organizations and we do also receive complaints

filed directly by attorney's who chose us as their

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venue of choice.

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So, when we first receive an inquiry about a potential case of discrimination, there's a meeting that occurs first with our info line and that's just a very basic assessment of does this remotely fall within our jurisdiction? Did you mean in fact to contact one of our sister agencies or are you outside of the City of New York? Very basic jurisdictional questions. We can through that determine if precomplaint intervention might be a good first step and relevant to the topic of today's hearing, issues where disability access, reasonable accommodations are at play and often more people need very prompt interventions to help them enjoy the full use of their home.

Those often are the types of cases where we will make efforts both through our project equal access or through other parts of our Law Enforcement Bureau to reach out first to the housing provider and essentially to help and notify covered entities about their obligation under the law. It may involve working with some of our partners here today to help them leverage resources that are available around the city. In essence just to help people get the help that they need as quickly as possible.

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If that is not the end of the matter, if there is a discrimination case that we're going to proceed with, the first step as you alluded to is the filing of a complaint. I would highlight for everyone that we at the Commission, it's no cost to use our services and our law enforcement bureau assists complainants in drafting the complaints and filing that so Council is not required.

Our Law Enforcement Bureau has two functions.

The first is it serves as an investigator. So, when a complaint is first filed, they will send the complaint to the respondent party, ask for an answer responding to the allegations in the complaint and an investigation may proceed from there and depending on the nature of the case, the complexity, there's any number of investigative steps that they might engage in. So, requests for information, there might be interviews of witnesses, site visits in some cases, particularly where things like accessibility in a building might be an issue.

And based on all of the information acquired up until that point through the investigation, the Law Enforcement Bureau will determine whether the case should proceed.

So, if a probable cause determination is made, the role of the Law Enforcement Bureau switches from that of a neutral investigator to that of a civil prosecutor on behalf of the city. And that's when a full litigation starts before OATH, the Office of Administrative Trials and Hearings. And from that point, there's still multiple paths the case can go forward. It can go to a full trial, many of our cases resolve through settlement. We also have an office of mediation that can place a role in mediating settlements.

So, we have many tools available to help resolve some cases.

COUNCIL MEMBER DEUTSCH: What is a typical complaint that your receive?

ZOEY CHENITZ: That is a difficult question just because we have so many categories of protected status across the three jurisdictional areas that are the main focus of our work. So, that's employment, housing, public accommodations.

COUNCIL MEMBER DEUTSCH: So, in particular for senior housing?

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ZOEY CHANITZ: For senior housing; I don't know if I have information on that but I would be happy to

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look and get back to you.

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COUNCIL MEMBER DEUTSCH: It would be like making it handicap accessible right? That would be one

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8 ZOEY CHANITZ: Disability access is one of our

complaint.

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most prominent categories, regardless of age. I

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 ${\tt don't}$  know if that constitutes the majority of our

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age related complaints. But yeah, failure to provide

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reasonable accommodations -

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the end of the day, we want to get the job done. We

COUNCIL MEMBER DEUTSCH: My question is that at

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want to make sure that that senior whose living

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there, that whatever issues he or she may have is

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taken care of and I've seen that from a complaint

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being filed until a determination or until a penalty

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is imposed, could take sometimes several years.

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the senior who is residing there, who is not getting

So, during those several years, you still have

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those accommodations through what complaints he or

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she put in with the Human Rights Commission. So, my

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question, I see that the fines are hefty fines and I

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also see that the stakeholders of those buildings  $% \left\{ 1\right\} =\left\{ 1\right\} =$ 

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where you got those complaints, where you see the complaints, they would have to go through a specific training.

So, if a complaint comes in through the Human Rights Commission, right, and it's something like making you know, handicapped accessible or an issue with something else that could be corrected, right, why does it get to that point where there is that hefty fine? Like, why doesn't Human Rights Commission go in there and say, listen, if you don't get this done within 30 days, you could have a \$60,000 fine and then you all have to go for training, right.

So, why aren't we like proactive that it shouldn't get to the point where there's \$5.3 million in damages and the city I guess makes the \$800,000 in civil penalties that goes to the city, right.

ZOEY CHANITZ: Civil penalties go to the city, that's right.

COUNCIL MEMBER DEUTSCH: So, how do we prevent it getting to that point where a senior has to go through all the hurdles and all the hassles and still be in a position where it's not corrected, when we could just correct it like this within 30 days by

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threatening that there is going to be a \$60,000 fine or a \$40,000 fine and then there's a whole training process and everything.

ZOEY CHANITZ: So, maybe it would be beneficial to talk more broadly about some of the work the city has done to educate owners about how they can modify their buildings to make age friendly improvements, reduce trip hazards, etc.

The Department for the Aging worked with a number of agencies in City Council to actually put a guide together that has best practices for how to modify buildings and individual apartments to do so.

Multiple agencies have various financial incentive programs to help owners and residents take on the cost of those improvements.

COUNCIL MEMBER DEUTSCH: Yeah, but that doesn't always work because if you have the bad actors, then they're not going to listen to the pamphlet, but my questions is back that number one, is that you know, if there is those high fines, right, why can't that landlord be threatened and say, you know something, you're going to have to pay this and you're going to have to go through a whole training, let's correct it now, let's get it done. Because what I'm hearing,

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what I'm seeing is that, you're going through the whole process right, and then, it goes to courts.

Then everyone has to hire lawyers, the condition is still there right, and then at the end of the day, the city ends up getting \$800,00 in civil penalties.

So, is it an income thing or is it taking care of our seniors? That's what I just don't, I don't understand that.

ZOEY CHENITZ: I appreciate the question. So, in fact what you're suggesting is the commissions approach. It is the exception to the rule where a case proceeds all the way to a trial or even to a supreme court appeal.

We do everything that we can to ensure that cases are resolved quickly and as soon as possible to ensure that folks get the help that they need, particularly with respect to issues like accommodations and as I mentioned earlier, we have the project equal access and pre-complaint intervention programs through our Law Enforcement Bureau, both of which are specifically targeted to the task that you're describing of ensuring that housing providers are made aware of their obligations and the consequences —

COUNCIL MEMBER DEUTSCH: Yeah, all of those are very good but I'm still — because to me, it looks like it's not taking care of the seniors, it's a money grabber. That's what it looks like to me.

So, I just want to, we could have an offline discussion if you want but I'm going through this and you know, I'm looking through this and I'm listening to the testimony and I just don't understand because I like to get things done right away and if there's a problem and if there's a Human Rights Complaint, let's take care of it.

Can I ask you a question? What is the longest period of time from beginning of a complaint until maybe a possible trial? How many years could that take?

ZOEY CHENITZ: I don't have that information available.

COUNCIL MEMBER DEUTSCH: Off the top of your head? Could it be more than two years?

ZOEY CHENITZ: We do have some cases.

COUNCIL MEMBER DEUTSCH: Okay.

ZOEY CHENITZ: But it depends on the complexity of the case as to how long -

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COUNCIL MEMBER DEUTSCH: No, I understand that but there has to be a way to take care of our seniors and to get it done right away.

So, I'd love to have an offline conversation to see how -

ZOEY CHENITZ: Sure, there is a one point I'd love to respond to, which is with respect to fines and trainings. It is a priority of the Commission to ensure that the remedies that we provide are proportionate to the sophistication. The willfulness of violations by respondent. So, it is not when you see a large number in a particular case that may be reflective of the fact that it was a recalcitrant respondent who refused to engage in the early stages of the case with us despite repeated efforts by the Law Enforcement Bureau to engage them earlier, to warn them about the repercussions. That they are a large sophisticated entity, there may have been multiple violations of the law. So, we're dealing with smaller entities, where there are people who are endeavoring to comply if they were unaware of their those are instances where we would look - there are some cases where there are no fines at all. We may just do a Know Your Rights training about the law.

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So, we try to be proportionate to the nature of the violation.

COUNCIL MEMBER DEUTSCH: So, yes, I would love to be invited to one of your complaints. I'd like to see what the process is for myself and I just want to see for myself, how it could get resolved or how it can get resolved that things have to go on for more than two years. Because I still don't understand it and unless I actually like know a specific case that you could tell me, so I'd like to speak to you offline.

ZOEY CHENITZ: I'd be happy to do that, thank you.

COUNCIL MEMBER DEUTSCH: Okay, great, okay, so I'll leave you my card. Thank you.

CHAIRPERSON CHIN: Okay, yeah, Council Member

Deutsch, yeah, if you could follow up offline, but I

think one of the questions that raised up with that,

is that the interagency coordination.

So, if someone files a complaint Human Rights and involves a senior reasonable accommodation, are there any kind of referral, discussion with HPD or with DFTA to really help the senior while the case might be — you know, it takes time but at least get the

repair done or to be able to make sure that the seniors are okay.

ZOEY CHENITZ: Yes, again, as I mentioned earlier, while we're endeavoring to resolve cases, we're constantly working with our partners throughout the city, that's our sister agencies as well as any community groups that maybe implicated in the case.

CHAIRPERSON CHIN: Okay, we've been joined by
Council Member Treyger and Council Member Vallone.
Council Member Rose with questions.

COUNCIL MEMBER ROSE: Thank you Madam Chair and I want to thank Council Member Chin and the Chair of this Committee for her tireless efforts because we are actually going to get our first neighborhood NORC on Staten Island and she's been working at this tirelessly since she's been the Chair.

So, I want to thank her for recognizing you know, that need. And because Staten Island has a very unique housing you know, stock, I was wondering if you could give me the percentage of seniors that are on SCRIE and SCHE, because I know it's a limited number but could you tell me how many?

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EMILY LEHMAN: I don't have that broken down by borough, both HPD and the Department of Finance administer the SCRIE program.

My colleagues from DOF are not hear today but across the city in 2019, there we had more than 62,000 seniors apply for and receive SCRIE.

COUNCIL MEMBER ROSE: Okay, so I know the number is significantly less on Staten Island. And so, these programs are grossly underutilized. How is it that people are made aware of these programs and you know, how they qualify for them?

EMILY LEHMAN: Sure, so we've actually expanded SCRIE in the last couple years. We've raised the income eligibility as you may be aware to \$50,000, which means there's many more households that are eligible.

We have expanded outreach; I'd have to have my colleagues at Department of Finance follow up specifically on the portion that they administer. At HPD, we administer the portion of SCRIE that serves specifically HGFC Cooperatives as well as Mitchell Lama properties and we do very expansive outreach. And those properties either were appropriate, we will ensure that there is a Section 8 that we can allocate

to the property or SCRIE. You can do both at the same time, so I believe actually there are a couple Mitchell Lama's in Staten Island where we actually use Section 8 instead of SCRIE.

COUNCIL MEMBER ROSE: Yeah, they have Section 8.

However, is there any way, because of our unique housing situation, we have very little rent regulated housing. Would we be able to expand this program to other types of housing? Because it doesn't exist, but the need is so extensive, that my seniors are not able to find affordable housing. You know, we have a lot of private homeowners, landlords.

What is the conversation? How do I start the conversation to extend this type of benefit to a different type of housing stock that doesn't exist in Staten Island?

ZOEY CHENITZ: Sure, so, I think we're absolutely happy to talk about where you think the gaps may be and who particularly you are concerned with and are interested in serving.

Are you concerned more with renters or with homeowners?

COUNCIL MEMBER ROSE: With renters.

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ZOEY CHENITZ: Okay, alright, so I think it's

worth a follow up conversation to understand more

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what your particular concerns are on the

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vulnerabilities that you are trying to address.

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COUNCIL MEMBER ROSE: Okay, and there's such a

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large waiting list. I think it's over 200,000 people

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now and HPD, you did say that you're going to address

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another 100,000 but that's by the year 2026. If we

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have a waiting list 200,000 applicants now, how are

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we going to actually meet the need and why can't we

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make it a priority to meet the housing needs of

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affordable housing for seniors before 2026?

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This administration won't even be in office.

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the projected numbers that we have now, is even going

Now, how do we ensure that the housing needs, with

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to be addressed and why can't we make it a priority,

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so that we're not looking at out years where you

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know, this might not even become a reality?

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KIM DARGA: Sure, so this administration has

committed a significant amount of resources to

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expanding new homeownership and preserving existing

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homeownership within the city. We have a commitment

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of \$13.5 billion to support affordable housing

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throughout the city. Of which, about \$1.9 billion

and time.

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modifications.

I think your question about how do we ensure the resources. Certainly, through the budget. We've also created a number of programmatic initiatives that we have put out there including the aging in place initiative where we've changed the way that we actually do business. Meaning that now when we assess the needs of an individual property that is coming to us for renovation financing, whether it's a homeowner that's looking for help or it's a multifamily property, we are now — the assessment methodology has built into it. That the owner is required to look at things like mobility throughout the building. Right, is there appropriate lighting? Are there grab bars and staircases in common areas to help people move safely.

We also do that within individual apartments.

Residents are given a survey and that means that once the modifications are done for one resident, the next resident there also has access to those

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We've also tried to expand the ways in which we advertise and make sure that residents throughout New York City know about affordable housing and have access to those opportunities. As you know, we launched Housing Connect back in 2013 and are now rolling out Housing Connect 2.0, which will have additional features. I'm not the marketing expert that you can see, but we'll have additional features so that residents can actually identify what exactly they're looking for in terms of size of the unit, location, etc., that will hopefully help them find resources within the communities that they are interested in living in.

COUNCIL MEMBER ROSE: The waiting lists are sometimes problematic when we look at the lottery. What are doing to make sure that lottery recipients are fairly excessed and give the apartments — I've gotten some complaints where there was some racial discrimination when the actual person shows up to respond to the lottery and that the apartment is available and suddenly, it's not available.

KIM DARGA: So, maybe I can speak - I'm sorry, I don't want to cut you off.

COUNCIL MEMBER ROSE: No.

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KIM DARGA: Okay, so maybe I can speak about HPD's part of that process and then if you want to add anything to it as well, that would be great.

So, again, I don't run the marketing team, I run the Preservation team at HPD, but we do get access to any lottery logs as well as applicant files. So, it there is a concern, we also, we don't outsource all of that; we do independently verify. I can follow up with our marketing team to talk more about that particular procedure and how it works and the concerns that you've raised.

COUNCIL MEMBER ROSE: Yeah, it's becoming you know, a big concern in my district.

EMILY LEHMAN: I would just add that we'd be happy to talk to you more about that offline. Thank you.

COUNCIL MEMBER ROSE: Okay, and I just want to say to HPD, thank you. You know, we just went through a ULURP, a huge ULURP affordable housing in our Bay Street corridor and it was really a struggle to get 100 percent affordability on the waterfront and I want to thank you for your efforts to help us do that. And I want to make sure that those projects move along swiftly, so that you know, it can be a

reality. I know I'm not going to see it before the end of my term, but I surely don't want it to be generations before it happens.

So, thank you for helping us make that a reality, a possibility. Now, I want to see it as a reality, so thank you.

KIM DARGA: Absolutely.

COUNCIL MEMBER ROSE: Thank you Chair.

CHAIRPERSON CHIN: Thank you. We're joined by Council Member Torres and Council Member Eugene.

So, I just have a couple of follow up questions with HPD, is now, we know, we know there's such a great need for more senior housing and I know you're talking about the Mayor has made the commitment. How many senior affordable housing projects are currently in the pipeline and what stage are they at? Are we going to be able to meet the goal that was set up?

EMILY LEHMAN: Thank you for the question, so, you know, as we stated earlier, we have produced over 8,500 units of housing specifically for seniors. We have a very, very robust pipeline of additional projects in the works. It is very hard to provide detail on projects in our pipeline until we get to

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construction closing because there are a lot of

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3 shifting pieces.

So, a little hard to do that, but we are on track to achieve the goals and the commitments under the Seniors First Initiative. Again, the projects that we can talk about a little bit more specifically are the ones on public sites. So, again, I said there were 24 sites that we've been working on, several of those have completed or in construction and we are queued up to move the remainder forward shortly.

KIM DARGA: And just — I want to highlight; we are doing really expansive outreach on the 202 specifically. We've done jointly with HUD along with LISC who has a program specifically designed for outreach to 202's. We've done seven events in the last year, a little over a year now to make sure that owners of 202 property specifically know about the resources and that we are interested in working with them.

CHAIRPERSON CHIN: That's part of preservation.

KIM DARGA: Yes.

CHAIRPERSON CHIN: But when you were talking about the 24 sites, so how many units in total are in that 24 sites?

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KIM DARGA: I'll have to get back to you with the specific number.

CHAIRPERSON CHIN: Okay, it's got to be in your head. Turn back to a question for DFTA, you know, there's been a lot of excitement about the Home Sharing Program and the Mayor was talking about, this is a big action in the FY'19 budget. So, how is that going? I mean, are we making more matches, are we getting you know, more seniors, because we also heard that there was some problem because the host person, the senior who is the host were getting the income on a monthly basis and then they now are not. So, there is some issue that came up with the Home Sharing Program that we've heard from constituents. But if you can talk about the progress?

JOCELYN GRODEN: Sure, so we are — you know, we're fairly early into the fiscal year, we are seeing increases in the number of matches made. I think you know; this is a very targeted, innovative program. We've been really working to expand outreach as well as our partnerships around those.

So, for example, one sister agency that we have begun partnering with is DYCD to look at the aging out of transitional age youth and how we could

2 potentially look at finding appropriate matches

3 between these young adults who have significant

4 housing needs as well as our older adults who also

have needs around financial stability and/or social

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So, we are seeing some promising movements and you know, looking forward to advancing our thinking and matching marketing around this program. In terms of the second issue that you mentioned around paying the host, are you saying the host is a senior?

CHAIRPERSON CHIN: Yeah, the host is a senior.

JOCELYN GRODEN: The host is a senior and they're not receiving a payment from the share mates?

CHAIRPERSON CHIN: No, I mean there is a subsidy, you know, they were anticipating it should be every month and then now, it's like there's a shift to it's not every month, that it's every like sixth month.

Which can create a hardship for the host because they were expecting this income.

JOCELYN GRODEN: So, I'm happy to look into that and I will look into that and certainly get back to you. I'm not immediately aware of what you're are mentioning.

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CHAIRPERSON CHIN: Do you have any number in terms of how many match were made in this year or the past year with the new expansion?

JOCELYN GRODEN: It's a targeted program and there are definitely challenges inherent to this innovative model, particularly around finding people that have the extra space available in their home to run to whether it's the older adults are some other person who is willing to rent their house and share with another individual.

We are seeing increases as a result of our new partnerships and marketing model. So, we're optimistic that we will see increases this year and we will work towards furthering our relationships and marketing strategy to continue to see more increases going forward.

CHAIRPERSON CHIN: Okay, so I would like you to get us some specific number later, if you don't have it now in terms of the success of the program. In terms of numbers that match that was done, because the Council has been you know, supporting New York Foundation for Seniors before the Mayor you know, put in so-called new funding to help you know, expand the program.

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So, it's not an easy program to run and we know that and we've been supplementing funding to help them to do that. So, that's why we wanted to really get more information on that. And I just wanted to go back on the question of the SCRIE program because I know that we've had past hearings when we you know talk about it and we've heard from seniors who are actually paying more than 30 percent of their income for rent, even though they have gotten SCRIE. might have gotten into the program late and there is no subsidy program from the city that can help them. You know, they are paying more than 50 percent of their income for rent, even though they have SCRIE. And this is an issue in some of the new developments that are coming up, like in my district.

You know, some of the seniors who are still working and they were so excited and happy they won the lottery, they got into a senior housing. Great, and now they are going to be retiring. So, their income is going to drop.

So, now, you know, we have to help them apply for SCRIE right away so at least their rent don't go up, but now their income dropped. They may not be able to afford the rent that they were able to afford when

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they first move in based on their income. And somehow you know, the management whatever, hey, if you can't pay your rent, then you're going to be evicted.

So, I think this is something that the city really needs to look at these affordable housing programs when people move in, they could afford the rent but if their income drops or if they are seniors and they retire, how are we going to make sure that they can continue to be able to live in their home and not get evicted.

So, that should be something that we should look at as a preservation program, because we don't want them to be able to move in, because there are so many seniors applying when we're talking about waiting lists. I mean we had 99 units in the lower east side with [INAUDIBLE 2:20:34] and 65,000 senior apply. I mean, just, there is such a tremendous need out there but we want to make sure that if they are lucky enough to get in that they can stay.

So, that is something that we want to look at,
the SCRIE program and we've been advocating with the
state to see if there is a roll back because the city
is the one that's paying, right. Because the

landlord is getting their property tax decrease, you know, the SCRIE, so we're the one that's paying but

then we have to rely on the state to pass the law to change the law.

So, somehow, I think as a city, we should really look at what we can do proactively on these programs to help seniors stay in their home.

Same thing like the NORC program that you know, my colleagues are talking about. This is great need for it, the one in Staten Island, the one in Brooklyn, the one in China Town that we just started this year, it's Council discretionary funding.

Because there is no funding, increase funding coming from the state. I mean, this is a state funded program, the NORC program.

So, we should take a look at you know, with the Department of Aging, whether the city should start a funding stream that can support these kinds of programs and not be discretionary. Right, that there should be a permanent funding stream to help start NORC programs, because that's part of preservation, helping seniors stay in their home when the services and the activity and the wellness program, all those

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things that are incorporated in a natural occurring retiring community.

We know how successful they are. So, there's going to be more and more and that is a great preservation tool that it's not just a place to live, but to make sure the services are there. So, I think that's something the holistic approach that we should look at and see how we can you know, access funding to do that because the state and the federal government, they're not providing the resources, they are not providing the funding. Like 202, what happened to 202? There was no more 202 funding and now we're preserving the 202. How come the federal government is not providing funding through that. But the city has to come in, because we don't want those buildings to go private. We don't want to lose any affordable senior housing.

So, I think that as a city, we need to step up.

We need to figure out a way to make sure that we

preserve and we build more senior housing as much as

we can to meet the growing needs.

ZOEY CHENITZ: Yeah, I think we agree that you know, anything we can do to help seniors stay in their homes safely and you know, a rent or if they

own their property to continue to afford to remain in their home is critically important and I think we would be happy to explore any new ideas that you have for how we can support more at the city level.

JOCELYN GRODEN: And I do want to mention, it's great to hear all this positive feedback around the NORC's. It's something we're really proud and excited about and we think it's the right model in terms of aging in place and pushing services in. And you know, we also certainly welcome discussion around new ideas, resources, opportunities. I did want to mention, there are 28 city funded NORC's that are funded with city tax dollars.

CHAIRPERSON CHIN: Not enough.

JOCELYN GRODEN: Okay.

CHAIRPERSON CHIN: And you know that DFTA needs more funding because if DFTA's budget is less than half a percent of the city's budget, even though we fought every year to make it bigger, but the city's budget is getting bigger. So, we're not catching up, okay, so I think that we need a budget that really match the growing number of seniors that we have in the city.

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So, we look forward to working with all of you to make sure our seniors are taken care of. Any other questions from our colleagues? Oh, Chair.

CO-CHAIRPERSON CORNEGY: I just want to ask on the line of questioning that the Co-Chair mentioned in regards to funding, the Home Fix program, I know that myself and I'm sure that my colleagues are going to demand an upcoming budget that that be baselined. Certainly, you know, I'd love to hear your opinion on that and whether you would be in advocacy with us around baselined funding for Home Fix.

ZOEY CHENITZ: We'd be happy to talk to you. The program, as I mentioned, we launched a month ago. We've been I think on average through the current programs serving a couple dozen homeowners a year. We budgeted for this program, we hope to expand it to 100 to 150 homeowners a year and we have seen in the first month interest in the program from over 500 homeowners.

So, I think we are happy to explore how we can make sure that the program is structured in the right way and has sufficient resources, so that it can meet the demand.

CO-CHAIRPERSON CORNEGY: Oh, but I ask that you include at least my Co-Chair in that dialogue and those conversations as you're building that program out.

ZOEY CHENITZ: Sure.

finger on the pulse. Tremendously, all of us have seniors in our district, but I certainly defer to my Co-Chair and the great work that she has done in and around this. I'm just pointing out that because of the amount of homeowners I have in my district, I could see this as being a very viable program for our

CO-CHAIRPERSON CORNEGY: Because she's got her

could see this as being a very viable program for our seniors.

ZOEY CHENITZ: Great, we're happy to talk about that.

CO-CHAIRPERSON CORNEGY: Also, I just want to talk briefly, ask briefly about the SARA program.

So, as of today, how many affordable units are work created through HPD's senior affordable rental apartments?

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KIM DARGA: So, approximately 3,000 units.

CO-CHAIRPERSON CORNEGY: And by 2022, how many

affordable units are expected to be created through

the SARA program?

KIM DARGA: So, it's a little hard to project exact numbers through that specific program, because again, we produce senior units through a variety of programs. So, we may have an Ella building that has a set aside for senior units that we are allowed to incorporate before of changes through ZQA.

So, hard to give an exact number but we expect to continue to produce more.

CO-CHAIRPERSON CORNEGY: Do you have the number of seniors themselves literally who have benefited from the program?

KIM DARGA: Not with me currently no.

CO-CHAIRPERSON CORNEGY: It may have been mentioned before and if it has, just please flag for me, but HPD's SARA term sheet has not been updated since 2014, is the administration considering revisions or updates to the term sheet?

KIM DARGA: So, we're definitely considering updates and we welcome feedback if you have any on changes.

CO-CHAIRPERSON CORNEGY: How does HPD and DFTA advertise the SARA program and how do seniors become aware of this program?

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KIM DARGA: So, the SARA program is a financing program for landowners, so it would be a developer that would work with HPD to develop a project and we advertise the SARA program along with all of our other new construction financing programs.

CO-CHAIRPERSON CORNEGY: So, it's not advertised to the individuals and advertised to the developer?

KIM DARGA: Correct, but once a SARA building is marketed on Housing Connect, all of our marketing tools that we use to outreach to communities are used for those buildings as well.

CO-CHAIRPERSON CORNEGY: What marketing tools are those?

KIM DARGA: Sure, so one moment. So, HPD has 43 nonprofit housing ambassadors that we work with. That's an expanded program, so when we launched the program, we had 17, we now have 43 ambassadors. Housing ambassadors are available to meet with households individually, they also hold public events.

CO-CHAIRPERSON CORNEGY: Are housing ambassadors individuals or organizations?

KIM DARGA: They are organizations but council,
City Council offices can also become housing

ambassadors. Community boards can become housing ambassadors, so we really rely on our partners to do a lot of outreach. They can assist seniors in applying for Housing Connect and this is not just for SARA buildings but for any unit marketed on housing connect, a senior can apply for. We have increased our language access. So, if a senior needs an application, either in paper or electronically in a different language, we have that and the housing

We also have our Ready to Rent program, which we rolled out with DCA. So, a variety of things that we've been -

ambassadors can help provide that.

CO-CHAIRPERSON CORNEGY: So, I actually have the distinct pleasure of serving as the Council's Chair to the Democratic Conference, and as such we disseminate a newsletter. I'd love to be able to include in that newsletter, the criteria for being a housing ambassador as it relates to the Council. So, if you could get that to me, I would get it right out to my colleagues, who I'm sure based on capacity within their offices would love to participate.

KIM DARGA: Sure, we'll follow up.

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JOCELYN GRODEN: And Chair, I'd like to add that the Department for the Aging posts a housing resource guide on our website as well as routinely goes to senior centers to talk to older adults about housing options and benefits and resources that are available to them as part of our continual outreach efforts.

CO-CHAIRPERSON CORNEGY: So, just meaning no disrespect, I always get the willies when I think about websites and seniors. So, we should work together. I'm not saying that listen, everybody has to move, some of us more reluctantly than others into the technological age, but as it relates to that, there's always this huge grey area as to access the information through electronic sources for seniors.

So, while that's a part and we should be moving towards that, incrementally, we should try to get our seniors to that place. I know in my district, some of my seniors just aren't ready and actually in my district, I'm considered a senior. In my house at least, I'm considered a senior and I'm definitely not ready.

So, I listen to [INAUDIBLE 2:35:40] program and there's other great programs that prepare our seniors to be technologically savvy and I respect and

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appreciate those. It's just that as soon as I hear that there's information being disseminated through electronic means, it kind of makes the hair on the back of my neck stand up.

JOCEYLN GRODEN: Okay, understood, it's a multipronged approach that's part of our approach. I mean part of it is electronic and what you're speaking of certainly resonates and it's also changing and it's not always just a senior that's looking at these resources, sometimes it's a caregiver or a loved one.

So, I think there's certainly a place for social media and the web. With that said, we're in senior center routinely talking to older adults face to face. So, we certainly appreciate the limitations of technology as an incomplete part of the outreach and a solution. Although I do think it's part of that.

CO-CHAIRPERSON CORNEGY: And just for the record, that was not an indictment of what you do or how you disseminate your information, it just, you know, this is a very slow process in this transition for us to total electronics and I could feel the spirit of my seniors channeled through me to let you know that some of them have not yet prepared themselves in a

way that they can access all of their information electronically, but thank you.

JOCELYN GRODEN: Sure.

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CHAIRPERSON CHIN: Yeah, I think definitely with some of the new initiative from HPD on home repairs and how to make the apartment or the building accessible, I think those information — I assume there's a Chair on DFTA's website.

ZOEY CHENITZ: We just launched — I don't know that we've done that yet, but we are happy to do that, that's a great idea.

CHAIRPERSON CHIN: Okay, because you know, that's like a senior would go to DFTA first, Department for the Aging first before they go to HPD. So, I think that interagency, you got to really work on that.

Oh, we've been joined by Council Member Rivera. Do you have a question?

COUNCIL MEMBER RIVERA: Hello everyone, thank you for being here. I don't have a question but I just because Department of Buildings isn't here and I just wanted to ask that as we develop new senior housing and as we preserve existing senior housing, that we really take security into account and I know that you all are very, very serious about that. But even

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the tenant.

something as simple as scaffolding when you're complying with local laws in terms of façade work, just the lighting underneath there, sometimes is dark and you know, as we get older, maybe it's our mobility, maybe it's our vision, maybe it's our hearing, as we're constructing these new buildings, that we're looking at, you know in the stairways, the signage, how large it is. Is brail necessary, are the elevators; do they need a different kind of sound in terms of how using technology to actually speak to

So, I just wanted to ask that as we construct and preserve, that we really just try to take all those kinds of nuances into account. I have a lot of NORC's thankfully and I'm looking forward to adding another one very soon. And even just under scaffold, they may want me to add lighting.

So, we're looking at street safety and I know that you have a lot of interagency communication when you construct these buildings and I want to thank you for your work. Just try to even think about every exist having that button to push because maybe you're not in a wheelchair but maybe the door is heavy. I receive all kinds of concerns from my constituents

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and I just want us to be the best producer of these buildings. And so, I just want to thank you for all your work this far and to the Chair, for allowing me to speak for a minute.

CHAIRPERSON CHIN: Thank you, thank you for your suggestions and comment. Yeah, because some of the senior buildings, we've gotten feedback. You know, like, if they have a wheelchair or if they are on a walker, they can't open the door. So, some of the senior buildings now have the automatic, sliding you know, entrance doors. And so, I think that is something that we need to take into consideration in new building and preservation building that those are the needs because seniors cannot you know, do certain things and something will make it better like just these automatic doors to really take those into consideration.

I know that we've asked for a lot of statistics and whatever you don't have with you today and you promise you will send it to us and we expect that you deliver. Okay.

KIM DARGA: We understand.

CHAIRPERSON CHIN: So, we expect that information and we look forward to you know, advocating with you

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2 especially on the next budget to make sure that we

3 have enough resources to support our seniors and all

4 | these new wonderful programs and to make sure that

5 | they are permanent funding and not just you know,

6 discretionary. Just a one shot deal, so we're going

7 | to be working very hard on that.

So, thank you for being here and we look forward to continue working with all of you.

PANEL: Thank you so much.

CHAIRPERSON CHIN: So, we're going to call up the next panel. We have Alexander Riley the Legal Aid Society, Katelyn Andrews from Live On New York, Peter Kempner from Volunteers of Legal Services, Suhali Mendez and then, Stacy Bliagos, sorry if I pronounced your name not correctly.

Please identify yourself and your organization.

Yes, please begin.

ALEXANDER RILEY: Thank you to the Council and the Chairs Cornegy and Chin for this opportunity.

I'm Alexander Riley; Director of the Elder Law practice, the civil practice of the Legal Aid Society. We very much appreciate the opportunity to testify about these two bills specifically and more

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generally about the need for affordable housing for older New Yorkers.

As you probably know, the Legal Aid Society is the oldest and largest nonprofit law firm in the country and we annually assist low income people on more than 300,000 matters in the realms of civil practice, juvenile rights practice and criminal defense practice.

I am based at the Legal Aid Society's Brooklyn office for the Aging, where for decades we've used a multidisciplinary approach with lawyers, social workers, paralegals, to help our clients age safely in place.

First of all, with respect to Intro. 6, regarding the eviction of elderly tenants, we certainly support the goal of this legislation and thank Council Member Barron for having continued to work towards its passage. A couple of things we wanted to note. One, is that interestingly the 225, defines a senior as age 62, excuse me, as age 60. Intro. 6 defines senior as 62, so we would encourage that the Council to adopt actually the age 60 for this particular legislation.

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I am sure that at least one of my colleagues at the table is going to talk more about the extent to which low income seniors are actually able to take advantage of free legal services at the moment, given the current limitation income-wise to 200 percent of poverty level under universal access.

I will mention a couple things in relation; one is certainly, at the moment, many older adults who are in subject to eviction proceedings in New York City do not qualify and therefore it would be helpful to the extent that HPD is going to be conveying information about legal service's options that they include the contact information for various bureau based bar associations. So, that older people who have the means, can have an option, an opportunity to seek private council if appropriate.

I was interested to hear the Human Rights Council Commissions Council expressing concern about the landlords obtaining information about people regarding potentially protected status related information. Certainly, share that concern but I would note that there is a kind of analog with the existing requirement of New York City Marshals to do an investigation to determine whether there is

someone who is at risk in an apartment who is going to be subject to eviction.

So, even under the current rules, there is a requirement that a marshal try to obtain that information then convey it the Department of Investigation, which then conveys it to Adult Protective Services.

To other things and with respect to Intro. 6, I was pleased to hear the discussion of the assigned Council Project program of Legal Aid Society is one of the providers of this service. I think it's a great program but currently the number of cases that are handled under the ACP is very, very small compared to the need out there. So, we would certainly hope that there would be an increase in funding for that and a corresponding increase in the number of cases.

In addition, even older adults who qualify with respect to their income for free legal services who might receive notification from HPD about legal services providers might have the kind of case for which there is no defense currently, with so-called no cause evictions.

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So, there is support for legislation beyond the scope of today's discussion but providing protections to people who are in unregulated apartments. We have a client right now who has been renting the same unregulated apartment for 20 years and we're trying to help her with retaliatory eviction defense but even if we prevail on that, she eventually probably will have to move out of that apartment in the absence of any protections.

With respect to Intro. 225, we certainly applaud the Council's interest in expanding older and disabled apartment builders access to protective devices. However, we note as did the New York City Human Rights Commission Counsel that the New York City Human Rights Law already requires a landlord to make reasonable modifications at its expense to disabled persons as a reasonable accommodation of their disability.

So, to that extent, to the extent that the bill is shifting that cost from the landlord to the taxpayer, we certainly have concern about that.

However, this legislation is of great interest because it expands the pool of people who would be entitled to these kinds of modifications.

Specifically, to people who are older but who are not yet disabled and who want these kinds of protective devices to prevent themselves from becoming disabled. So, to that extent, this would be a wonderful thing.

A couple of other things I wanted to mention in response to some comments that were made earlier.

Chair Chin, you mentioned a problem in relation to the Home Share program with respect to a subsidy. I will contact your office to try to get some more information about that because I would be interested to know what kinds of problems your constituents are encountering in that respect.

One thing I will note about the Home Share program that has always concerned me a bit, is what happens when the relationship between the person who has brought the roommate in, what happens when that relationship goes south?

I don't know the extent to which DFTA or the New York Foundation for Seniors can help to intervene in that situation. There is certainly no funding for and I'm not necessarily advocating. It's a fact that there's no funding to help an older person try to evict a problem roommate. So, an older person would

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have to go to housing court pro se to try to sort out that problem.

So, I'd be interested to know what these agencies do in these situations. And then finally, with respect to SCRIE, Council Member Chin also brought up some issues regarding this. We certainly share the belief that this is a critical program. In my office, we have a retired volunteer lawyer who does nothing but help seniors with SCRIE applications and reviews recertifications.

But yes, we very much share Council Member Chin's concern that somebody who applies for SCRIE, by necessity many years after age 62 may find themselves nonetheless unable to afford their apartment because their income has dropped. So, it's not like the Section 8 program in that sense at all.

And finally, just last thing I will mention. It has to do with what are called redeterminations.

It's possible one of my colleagues will discuss this as well, but currently, if a SCRIE household faces a drop in income of 20 percent or more, the tenant share can be redetermined to lower the share to account for that drop. But the way the system works currently, the onus is entirely on the tenant. The

SCRIE recipient to know that this possibility exists and to apply for it.

We think the Department of Finance and to the extent the HPD administers the program, should look out for these situations and affirmatively take steps to help the SCRIE recipient apply for these redeterminations or even to just process them on their own.

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Thank you.

CHAIRPERSON CHIN: Thank you. Yeah, especially the last program that you talk about, if you could send us a little bit more information because I don't know about that program, where if your income or your household income dropped 20 percent?

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ALEXANDER RILEY: Yeah, so the way this typically happens is that someone dies. Someone's spouse dies, the social security disappears or you know, somebody moves out. That sort of thing and so, the rules say that upon a redetermination application, the tenants frozen rent is supposed to be adjusted downward to account for this change. But again, the agencies do not look out for these changes and implement these reductions themselves. They wait to receive an application from the tenant who you know, after your

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spouse has died, the first thing that probably come to mind is not to go on the SCRIE website and try to find out, you know, what do I need to do next.

So, I think this is anecdotal but I think that this option is vastly underutilized.

CHAIRPERSON CHIN: Or they wait until recertification and then, you know, that issue that their income is less now and then wait for the agency to determine. But then they still had to pay the higher rent, higher portion before recertification.

ALEXANDER RILEY: That's right and the agency will not of its own accord redetermine. The agency waits for a specific separate redetermination application.

CHAIRPERSON CHIN: Okay, we'll definitely take a look at that. Thank you.

ALEXANDER RILEY: Thank you.

KATELYN ANDREWS: My name is Katelyn Andrews; I am here on behalf of Live On New York. Live On New York is a membership organization representing about 100 community based organizations that serve seniors across the five boroughs. We also are proud to convene our affordable senior housing coalition, which includes roughly 25 nonprofit affordable senior

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housing developers and other stakeholders that work
together to ensure the needs of seniors are served
throughout New York City as the City continues to
expand its programs.

I know we have really well explicated the need that exists across the city but I do want to touch on one statistic. A recent study came out by the University of Pennsylvania that took a look at New York City's older adult population currently existing in shelter, and with the projections that they were able to take a look at what that is projected to become. And the estimate was that by 2030, it is likely that 7,000 older adults will be in the shelter system.

That is up from roughly 1,438 individuals who spent last December in temporary shelter. The reason that I point this out so explicitly, is that I don't think that we have hit the tip of the iceberg in terms of the housing crisis that exists to seniors and that's why it is so important that we're having today's hearing and I thank the Chairs for the opportunity to testify.

I do certainly appreciate and respect the administrations ongoing efforts and the Seniors First

2 initiative is a really historic pillar of the city's

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3 housing plan and a level of intent to serve seniors

4 | that need affordable housing that we've not seen

5 previously. Through this initiative, New York City

6 is now home to the nation's first LGBTQ friendly

7 affordable senior housing development that was

8 developed by SAGE and Partners. Queens has opened

9 its doors to HANAC's new environmentally friendly

10 | housing building, which I know Stacey will talk about

11 | today. And the Bronx's is welcomed with [INAUDIBLE

12 | 3:04:26], which will bring significant new healthcare

13 resources to the Bronx community.

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Those are just three projects and they represent what is possible when we continue to make investments. With that said, I do want to create some recommendations on how we can continue to refine and improve the program and the resources we have today.

First and most importantly, we strongly recommend an increase to the per unit allocation of service funds through the SARA program that is administered by HRA. We recommend that 3,000 per unit per senior that is coming from the housing connect system be allocated through this program.

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Currently, only 5,000 in funding is awarded per SARA unit that is occupied by a formerly homeless senior, which makes up 30 percent of the buildings unit. That means that 70 percent of the building does not receive service subsidy.

With that said, the 30 percent of funding that is received is expected to serve all of the tenants.

So, while we certainly appreciate the inclusive nature of this funding and would never want services in a building to be only targeted to one demographic, we do believe that the service amount that is currently available is not sufficient to serve the building in the way that is needed for robust programming for seniors.

I point this out specifically in term of the security questions that were asked earlier. A number of providers we know would love to offer 24/7 security in their buildings. I know that this is something that seniors need and beyond just a security perspective, it's important for a senior to have a face when they walk in the door and somebody who can say, is everything alright? Do you need assistance maybe to call an ambulance in the middle of the night or whatever that senior might need

outside of the service perspective of benefits
applications and all of that.

So, I think that that front desk service really needs to be something that is explicitly funded and make sure that adequate funding is available for all housing providers to do so.

I also want to reiterate that funding needs to increased. Recently City Council passed the prevailing wage legislation, which is really exciting for building service workers. However, that does not extend to the human service workers that are in the building which are predominantly female, predominantly women of color. So, we are going to see a bit of disparity within building services and we want to make sure that the Human Services counterparts in those buildings also receive wage increases as well, which is why this \$3,000 per unit that would go to the 70 percent of units that are unfunded would be so important.

Secondly, I think that Live On New York would like to continue to emphasize the city's need to develop housing outside of the NYCHA Next Gen program. As city land becomes available, it's

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important that we capitalize on those opportunities for nonprofits to develop housing.

Additionally, we need to ensure that senior housing is prioritized in the pipeline. We know that there's only so many resources from the federal government that come through to make these buildings possible. Whether it be volume cap or project based vouchers and we need to know that when determining what projects are going to be funded, that senior housing is a priority within that pipeline. It's something that I know HPD works hard to do given the limited constraints that they currently have but I think increasing that emphasis would be certainly welcomed and I want to add that I think it would be helpful for the city to articulate when projects are not able to go through, due to limitations in the federal supports that they are receiving, whether it be project based vouchers, Section 8, whatever it may be. So, that advocates are aware of to the extent that they are being hamstrung by decreased federal investment. So, that we can then advocate for the federal government to increase their share, because currently we don't know how many projects are being

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hindered due to lack of investment from outside
levels of government.

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Finally, we certainly recommend further coordination between city agencies. Within the NYCHA Next Gen program, the initial RFP included a mandate to include community space within those buildings.

So, if a building was going to be 100 percent affordable housing for seniors, most of the time those developers thought it would be appropriate to include a senior center to meet the needs of that building. However, the timelines for when you're financing a building with HPD, might not correlate to the timeline for a city procurement to get funding for a senior center. Which is a challenge, we know that the city is about to re-procure the senior center system, but after FY'22, when those determinations have been made, how can we continue to ensure that senior centers are brought into the pipeline especially knowing that some senior centers have capital needs and this could be an opportunity to get new space, new equipment, new facilities.

So, just continuing to make sure that those agencies have the resources they need and even Department of City Planning to make sure that the

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welcomed.

buildings are looking at where are they being

positioned and is it a neighborhood with increasing

senior populations that should explicitly consider

including a senior center, that would certainly be

Finally, I just want to add that Live On New York recognizes that NYCHA is one of the greatest affordable housing opportunities for seniors. So, we appreciate Council's continued efforts to support public housing in New York City. Thank you.

PETER KEMPNER: Good afternoon, my name is Peter Kempner; I'm the Legal Director at Volunteers of Legal Service where I oversee our elderly project and our veterans initiative.

Our elderly project; there is a number of things we do. Legal clinics at senior centers and at NORC's around the city as well as providing training in supportive services for many community based service providers for seniors and our core work is actually to do advanced directives and other life planning documents for low income seniors using our volunteer attorneys that work with us.

We thank the City Council's Committee on Aging and Housing and Buildings for holding this hearing

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Introduction 6.

and aside from the need for advanced directives, which is our core work, the number one issue that we see from our clients is housing and security. Our clients are facing eviction, they have housing repair issues, rent overcharge issues, tenant harassment issues and so, we really do applaud and support

Having access to Council and having universal access to council is only as good as people being able to find out about this program. And so, I think it is critically important to put seniors on notice when they are facing eviction that there is a potentially the availability of counsel to represent then in an eviction proceeding. But the counsel needs to recognize that there's real limitations to the universal access to counsel program right now.

Certainly, as it is being rolled out zip code by zip code, so many of the seniors that I meet just don't live in the right zip codes to be able to avail themselves of this program. And so, the door is shut to them to being able to receive counsel in housing court.

In addition, the 200 percent of the federal poverty level cap also cuts out many of the seniors

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we see from being able to get free legal services in their eviction proceedings. And you know, when you look at those numbers, a senior who makes \$2,100 a month right now is over income to receive free

counsel in housing court.

access this program.

You know, and they do not look at whether this person is spending 50 or 70 or 80 percent of their income on their housing costs. And so, so many people that we see are being shut out are unable to

I will give you an example of a subset of the elderly population that it will be completely cut out of this program and that is elderly veterans. So, it somebody is a service connected veteran and right now, the youngest Vietnam era veterans are 64 years old. And that veteran population in New York City is rapidly growing and so, if you are 100 percent service connected disabled, you have sacrificed the most in service to this country and you receive those benefits from the VA, you get approximately \$3,100 per month.

Those veterans who sacrifice the most and are facing eviction in housing court are not eligible to receive free counsel under universal access to

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federal poverty level.

counsel and so, I think that's a shame and there is actually a solution and that's a bill that's pending before the Council. I believe it has 30 co-sponsors currently, Introduction 1104 and that would increase the income cap for getting universal access to counsel in housing court to 400 percent of the

That will bring in all of those disabled veterans to be able to make sure that they don't face eviction. It will bring in many other seniors who are just slightly over that \$2,100 per month cap to ensure that they have access to counsel as well under the program.

And so, that I think going hand and hand with informing seniors about their right to counsel is critically important because getting that list is only as good as being able to access the people on that list.

So, and in a position that also will bring universal access to counsel in line with the SCRIE program. The SCRIE income cap is \$50,000. When you look at what 400 percent of the federal poverty level is for an individual right now, it's \$49,500 approximately. And so, those two numbers are very

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much in line with one another and so, if we're recognizing that we want to preserve and keep down housing costs for people who are at or below \$50,000 in income, why aren't we providing access to counsel for the same people in that situation. So, I think

that is important as well.

We are also concerned about some of the enforcement aspects of this law. I think there was a discuss about how do landlords know somebody is 60 and over. But also, on the other side of things, how do we know whether or not a landlord has notified HPD that they have a senior tenant that they are bringing to housing court. There's no language in the statute that would require the landlord to put the court on notice that they informed HPD of a senior tenant. There will be no way for the court to check whether or not the landlord has complied with the statute.

And so, you know, we would recommend that there will some sort of requirement that the landlord file proof with the court, either saying that they believe that there is nobody over the age of 62 in the household or that they put HPD on notice and provide proof of that notice to the court when filing a proceeding. There is actually a very similar

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requirement under the service member civil relief act. Currently where they have to notify the court whether or not there is an active duty service member in the household.

So, landlords and landlords attorneys are not unfamiliar with that kind of pre-process to say to the court, look we did this preliminary step. It also happens in proceedings against Section 8 tenants, where they have to NYCHA on notice that they're bringing in an eviction proceeding against a Section 8 tenant under the Williams Consent Decree. So, this process could mirror what already happens with service members with Section 8 recipients. So, it doesn't create too much of a burden on landlords and it ensure compliance with the statue.

Lastly, I just want to — you know, we've spoken a lot about SCRIE today and in SCRIE is really Linchpin program in ensuring that seniors have affordable housing in the city. That they are able to age in place with dignity and respect. And recently the Administration actually put out a set of regulations that while some of them do further the purpose of the program, others actually work to undermine the program. And so, I know that there was a recent

public hearing about that and many of the service
providers who serve this community put in comments

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5 administrations regulations and I just want to make

6 sure that the Council is on notice about these things

7 and as ensuring that what the administration does in

8 clarifying things with SCRIE also furthers the intent

9 of the program and does not undermine it.

So, thank you again for the opportunity to testify today.

CHAIRPERSON CHIN: Thank you, thanks.

SUHALI MENDEZ: Good afternoon, thank you for allowing myself to testify on this matter. My name is Suhali Mendez and I'm an advocate in the Disability Justice Program at New York Lawyers for the Public Interest, otherwise known as NYLPI.

NYLPI is a Civil Rights organization with a robust disability rights practice and housing advocacy for people with disabilities is an important part of our work.

NYLPI represents tenants and matters involving
the need for reasonable accommodations such as
apartment and common areas retrofitting transfers to
accessible apartments and protection and use of

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service animals, as well as other housing
discrimination issues. We appreciate the opportunity
to provide testimony regarding the accessible housing
in New York City.

So, I'm going to touch more on bill 225 and we commend Council Member Brannan's bill in ensuring that senior citizens and people with disabilities continue to live meaningful lives within their communities.

New York City housing stock is vastly inaccessible to people with disabilities. Landlords failures to provide reasonable accommodations for their tenants. For example, providing an individual who is deaf with a smoke alarm that flashes constitutes discrimination and impacts the resilience of our communities by causing displacement.

Landlords are responsible to comply with antidiscrimination laws in New York City and the city
must enforce penalties for landlords who do not
adequately address repairs. Or who otherwise
discriminates against their tenants.

The installation of protected devices will allow people with disabilities to be able to live independently without a risk to their safety. It is

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CHAIRPERSON CHIN: Thank you.

important to make tenants aware of this right as well as being able to request this through their landlord and management company directly without the fear of any form of discrimination or retaliation for those requests.

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So, our organization has been around for more than 40 years and we advocate on behalf of New Yorkers who are otherwise marginalized and we utilize the community lowering model to bridge gaps between civil rights services and civil rights advocacy in order to fortify capacity for both individual solutions and long-term impact and we use tools of comprehensive organizing policy campaigns, impact litigations as well as individual legal services. And we're guided by the priorities of the communities that we serve, specifically the rights of people with disabilities.

And with equal access to healthcare, immigration opportunity, integrated local nonprofits, environment justice for low income communities of color.

And again, I thank you for the opportunity to let me speak on behalf of bill 225. Thank you.

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STACY BLIAGOS: Good afternoon, thank you Chairs Council Member Chin, Council Member Cornegy and the other Council Members present for the opportunity to testify today. My name is Stacy Bliagos; I am the new Executive Director of HANAC.

HANAC is a multifaceted social service organization that has served vulnerable populations for over 45 years touching the lives of over 35,000 individuals with a wide range of programs.

Before I begin my testimony, I would like to thank Speaker Johnson and the Members of the Council for their steadfast support of HANAC's programs throughout the years.

With our partnership, we have been able to serve thousands of individuals and families with programming such as senior centers, youth development and workforce training. Today, I would like to speak in support of increased funding for affordable housing for our ever growing aging population. As you know, New York City is home to more than one million adults over the age of 60.

In Queens, we provide significant services for our aging population where there is over a quarter million older adults. The need for affordable

housing and related services is a critical issue the entire country is facing. The demand in New York

City for sustainable, affordable housing continues to grow and unfortunately, supplies extremely limited.

I am happy to report with the support of the City Council and the Administration, we opened a new senior affordable housing complex, HANAC Corona Senior Gardens in the fall of last year in Corona Queens. It a 68 unit housing development which includes a ground floor pre-kindergarten program and will be one of the first passive house certified buildings in New York for older adults.

Passive house buildings use up to 90 percent less energy for heating and cooling of residents compared to a traditional construction. The residential units were quickly occupied and the community is still clamoring for more affordable housing.

Overall, HANAC operates four senior housing buildings, totaling over 600 units and we have well over 45,000 seniors on our housing wait list. HANAC also operates four senior centers across queens and overall serves over 3,500 older adults annually through various services such as congregate lunches

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and breakfast, exercise classes, and mental health
counseling.

Over the years, we have witnessed a growing need for older adult programming and housing. We at HANAC have also seen a high demand for employment, while older adults are less likely to be employed, the number of working older adults is growing dramatically.

We believe this is due to a lack of retirement savings, limited government support and overall economic inflation, especially in housing, which is driving many older adults to the work force again.

While we are here to discuss the senior housing crisis, I would be remised if I didn't also address the need for senior employment training and support needed for those in the workforce. We are grateful for the City Council's leadership in taking on this issue and support that it already gives us for these services. We look forward to continuing to work closely with your committees and your colleagues on the council to help discover new and innovative solutions to house all older adults in quality affordable housing. Thank you.

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CHAIRPERSON CHIN: Thank you very much for your testimony and your suggestions and we really appreciate all the great work that all of you do in your day to day work and supporting our seniors. So, we look forward to continuing to work with you to make sure that you know, these important legislation will be better and we will be able to pass them, but also some of the programs that HPD talked about, that we can make it better and so that we can make sure that our seniors continue to age in New York City with dignity and in the neighborhood that they helped to build.

So, I really appreciate all your great work and your suggestions for us.

CO-CHAIRPERSON CORNEGY: So, I would like to echo the sentiments of my Co-Chair and just add that your advocacy and on the groundwork on the daily basis with our seniors makes us able to do a relatively effective job. So, without you, this work would be much more difficult. So, I personally want to thank you on behalf of the seniors that I represent. We seem to be aging faster than everyone else in the city in Bed Stuy and Crown Heights. And consequently, are in very much need of your services

1	COMMITTEE ON AGING JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 123
2	and appreciate the work that you do every single day
3	on their behalf. Thank you.
4	CHAIRPERSON CHIN: Thank you all for being here
5	today. I think that's all the testimony. So, thank
6	you to my Co-Chair Council Member Cornegy. This
7	hearing is now adjourned. [GAVEL].
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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date April 1, 2018