

TESTIMONY

BY

COMMISSIONER

GREGG BISHOP

NEW YORK CITY

DEPARTMENT OF SMALL BUSINESS SERVICES

BEFORE

THE COMMITTEE ON SMALL BUSINESS

OF THE

NEW YORK CITY COUNCIL

MONDAY APRIL 29TH, 2019

Good Morning **Chair Gjonaj** and members of the Committee on Small Business. My name is Gregg Bishop, and I am Commissioner of the New York City Department of Small Businesses Services (“SBS”). At SBS, we aim to unlock economic potential and create economic security for all New Yorkers by connecting them to quality jobs, building stronger businesses, and fostering thriving neighborhoods across the five boroughs. Today, I am pleased to testify about Intro. 390 and discuss how the City helps small businesses recover from and plan for disasters. Thank you to the Council and the sponsors your interest in this issue.

SBS provides a range of free services to help small businesses start, operate, and grow. Ensuring that a small business is resilient to emergencies and disasters is essential to a business’s future successful operations and growth. SBS provides immediate assistance to businesses during emergencies through the work of our **Emergency Response Unit (ERU)**. Through collaboration with NYC Emergency Management, SBS’s ERU team is immediately notified of emergencies impacting commercial businesses, such as fires and watermain breaks.

SBS’s dedicated ERU team provides on-site assistance to help businesses recover from emergencies by coordinating with agency partners and serving as the business owners point of contact, assisting the business owner with retrieval of valuable items and documents, and coordinating with NYPD and other emergency responders to make sure the impacted business location is secure and prevent losses. ERU continues to work with the business owner to connect them with business recovery services such as help with insurance questions, referrals to legal and financing assistance, and help with navigating

government regulations and permitting questions with City agencies such as the Department of Buildings, Department of Health, and the Department of Consumer Affairs and Worker Protection. In Fiscal Year 2019 to date, the Emergency Response Unit has responded to **268 businesses impacted by emergencies.**

Building on the lessons learned from Superstorm Sandy, SBS launched **the Business Preparedness and Resiliency Program (Business PREP)** to help business owners proactively prepare for emergencies and increase their operational and physical resiliency. Developed in partnership with the Governor's Office of Storm Recovery and the Mayor's Office of Recovery and Resiliency, Business PREP provides information, services, and tools to small businesses that help them reduce their vulnerability to business disruptions and help them protect their assets and investments. Business PREP helps small business owners prepare for emergencies through business continuity workshops and webinars, online resources, and on-site risk assessments and post-assessment grants to small businesses impacted by Sandy. These business preparedness courses are offered at our network of seven **Business Solutions Centers** across the five boroughs and also in target neighborhoods through partnerships with community-based organizations and key stakeholders like Con Edison and DOHMH.

While Business PREP's workshops and online resources to develop a resiliency and emergency preparedness plan are open to all small businesses, the on-site risk assessments and post-assessment grants were designed specifically for businesses impacted by Superstorm Sandy. Through the program, qualified businesses can receive an on-site **assessment from a team of emergency planning and insurance experts** who will review the business' physical space, operations, and insurance coverage. These

experts will then make **tailored recommendations** to the business owner on how to reduce their risk in the event of a disaster or disruption. Furthermore, qualifying businesses that receive an assessment can get a **grant of up to \$3,000** to buy resiliency related items such as moveable flood barriers, fireproof storage containers, and portable generators. As of March 2019, SBS has awarded **175 small businesses grants totaling more than \$500,000** to implement business resiliency strategies. Applications for Business PREP's on-site risk assessments and grant program are open until **June 1st**; we have conducted substantial outreach since the program's launch and welcome the Council's continued assistance in ensuring that qualified businesses are aware of this opportunity.

In addition to the work that SBS is doing to assist business owners impacted by disasters, our partners at EDC launched **RISE: NYC**. RISE: NYC helps small businesses in the five boroughs adapt to and mitigate the impacts of climate change through the use of innovative technologies. The program funds projects at Sandy-impacted small businesses to prepare their buildings, energy systems, and telecom networks for extreme weather.

Furthermore, as part of the recently published **OneNYC 2050 Report**, SBS committed to developing and convening a new **Business Resiliency Steering Committee**. In collaboration with stakeholders including the Mayor's Office of Resiliency and the Governor's Office of Storm Recovery, the steering committee will leverage existing knowledge and networks to identify strategies to ensure businesses are resilient and prepared for emergencies in the future.

New Yorkers rely on small businesses; they provide opportunities for employment, access to essential goods and services, and define the character of our neighborhoods.

SBS understands that small business resiliency is an essential part of not only business development and support, but the continued strength and vibrancy of our City. We are committed to continuing to work with our sister agencies and other stakeholders to learn from past disasters and prepare for the future. We look forward to having further conversations with the Council to ensure that Intro. 390 builds on existing knowledge and initiatives. Thank you and I am happy to answer any questions.

Monday, April 29, 2019 at 10:00 A.M.
250 Broadway
14th Floor Committee Room
New York, NY

RE: Int 0390 - *In relation to the creation of a small business disaster recovery and resiliency advisory board.*

My name is Andrew Rigie and I'm the executive director of the New York City Hospitality Alliance, a not-for-profit association representing restaurants and nightlife venues throughout the five boroughs.

The resilience of the hospitality industry plays a vital role in the health and recovery efforts of our city after a disaster. As we've experienced, in the aftermath of disasters such as Superstorm Sandy and 9/11, restaurants and bars provided essential services like food, beverage, and community space for emergency workers, residents and visitors. However, when it comes to small businesses, when disaster strikes, the establishment and its workers are vulnerable, and the future of businesses may be at stake. That's why we commend the city of New York for proposing to create a disaster recovery and resiliency advisory board.

As we've learned from past disasters, the better prepared businesses are, the quicker they can recover and the more resilient we are as a city. For example, after Superstorm Sandy, the NYC Hospitality Alliance assembled a street team to visit highly impacted neighborhoods and disseminated information to restaurants and bars about best practices post-recovery and provided a listing of government and non-profit services available to them. We learned that in addition to immediate emergency services, businesses need to be prepared to protect important documents from water damage, have an employee communication and information system in place, and ensure their businesses are properly insured against risk.

Post-Sandy, we also hosted forums with the city's Office of Emergency Management and the Department of Small Business Services to connect businesses with essential services. Throughout this process, we learned a great deal about disaster preparedness. We believe a coordinated effort by an advisory board to analyze and submit recommendations to prepare small businesses for all size disasters is wise. While we support this proposal, we caution against using this advisory board as a catalyst for additional, unnecessary regulation of small businesses, which is already excessive.

The NYC Hospitality Alliance supports Int. 390 and if this legislation be enacted, we ask that you consider appointing a representative from our organization to the advisory board.

Respectfully submitted,

Andrew Rigie
Executive Director
arigie@thenycalliance.org

Intro 1141
NYC Delivery Solutions
Stipulated Fines Program
NY City Council



- Intro 1141 has no bearing on Congestion whatsoever, though it purports to
- Intro 1141 targets companies who are already working with the City to reduce congestion
- Stipulated Fines is not free parking but rather provides that same cost that result from hearings
- Intro 1141 has been described as a comprehensive bill to make streets safer, curtail traffic, provide common sense solutions and more but the bill, Intro 1141 does none of these things, it merely eliminates a program that saves the City time and money

What Stipulated Fines Program Actually is:

The Stipulated Fines program is a method of charging the same amount as if the summonses were heard in court without the cost and burden on the City. It also allows companies to pay their fines without paying extra money to Parking Ticket Brokers.

Stipulated Fines is designed to apply lesser sums to fines that are not egregious and more to egregious fines. So the program actually has an Anti-Congestion component to it, that is not present anywhere else.

A Question to Consider: If stipulated fines emulates the costs of hearings on parking tickets, which the City admits it does, then how does it reduce congestion if we switch to hearings? We will pay about the same on the tickets. Does either method reduce congestion? Of course not but the program does save the City and thus tax payer dollars and reduces our administrative costs we don't have to pass on to consumers.

NYTDA is comprised of over 600 small businesses. Making deliveries to feed their families. From mom and pop retailers, small delivery companies and everything in between. The people making these deliveries are NYC residents primarily and live in every council district of NYC. They depend on their leaders like everyone else and need your understanding of what they do for this City as well as your representation. The work environment they deal with every day has been diminished or reassigned for other purposes and yet they must still do the job of delivering goods and services to every home, office and retailer in the City. In the meantime, everyone is lobbying to take away a small but meaningful resource from them. Why? It will not reduce congestion as parking ticket brokers lobby to you that it will, it cannot. It will only make them use the brokers which is why the brokers want you to get rid of the program, then small businesses will need to pay the brokers to get the same price, plus the brokers fees of course.

CITY BUDGET CONSIDERATIONS

After 14 years of a Stipulated Fines Program, should it now be legislated out of existence, it could cost the City millions of dollars to adjudicate the tickets that are currently paid without a hearing through the program and cause extensive CAU backlogs and substantial delays in receiving payments.

Based on the 2018 Finance Divisions Briefing Paper and other NYC budget documents, the number of parking ticket hearings from 2015 to present 2018, have averaged about 1 Million per year. This year so far is on target for a 22% increase as of the first quarter of Fiscal 2018. This would put total hearings at approximately 1.22 Million summonses heard by the end Fiscal 2018. That is **1,222,000 summonses heard.**

The Coalition of Enrolled companies alone, represent **1,040,000 Coalition summonses a year that will be heard** instead of settled electronically without hearings.

In essence, the number of summonses the DOF will adjudicate next year **will be approximately 2,222,000...** **Almost double from 2018.**

The DOF makes money on summonses paid without adjudication. In fact, it loses money on summonses adjudicated in court. The cost of litigated summonses comes directly from the profit of summonses collected without adjudication.

Already the 2017 to 2018 turnaround time according to the DOF report has increased from 3.4 days to 4.4 days for web hearings alone, largely likely due to the fact more people use online than in-person today than previously.

The In-person hearing time has gotten a little better. This will dramatically change. Both **turn around times,** in-person, and online will suffer extensively if the number of hearings DOUBLE as a result of Stipulated Fines being abandoned or terminated.

The current actual DOF cost of adjudicating a summons, all summonses by the total expenditure is about \$15.54 per summons win or lose. So, in addition to the NOT Guilty verdicts received after hearing, there is a net additional loss to DOF \$16,616,600.00 not counting cost of additional judges, support staff and the loss of immediate income from summonses no longer paid as voluntary and stipulated. We estimate, based on current costs, **the actual additional cost to DOF will exceed \$32,000,000.** *This information was based on DOF and NYC published documents. Extrapolations of that data were made to demonstrate the effect of converting Stipulated Fines Settled summonses to in-person hearings.*



Mr. Mayor Stop Killing Small Businesses Delivery - Your Fining Us Out of Existence!!

<https://www.thepetitionsite.com/144/560/963/mr.-mayor-stop-killing-small-businesses-your-fining-us-out-of-existence/>

Author: Small Business Members by Ken Thorpe

Recipient: NYC Mayors Office, City Council, NYC DOF, NYC DOT

Petition:

We are given parking tickets all day, every day. We have no where to park and it has been made worse in recent years. We are small businesses, not deep pocket corporations. We serve this City. You created programs (Stipulated Fines) designed to be fair, to help congestion and to level the playing field for small delivery, service and trucking. You raised the prices and some would like to take it away alltogether. We cooperated, we helped by working with the City DOF and then you stripped away the savings we had. The worst part is, that the reasons given were not based in reality or fact. You used us for political and special interests lobbyist reasons. You steam rolled these increases over logic, testimony and facts wrapped up in false claims to make these increases seem like they had something to do with congestion or safety and part of Vision Zero. They do not and all you accomplished was financially harming small businesses who already are on the brink in this City. FIX THIS MR. MAYOR - Roll These Changes Back! Council Members please do not consider Intro 1141.

	Name	From	Comments
1.	Yosef nahmani	New York, NY	
2.	Galina Gendelman	Brooklyn, NY	
3.	Robert Trites	Smithtown, NY	
4.	Edward Laffend	Sussex, NJ	I service accounts in NYC everyday with several vans. With all of the traffic, tolls, fines and less and less parking it is getting harder and harder
5.	Nadav Doron	New York, NY	
6.	Isaac Cohen	New york, NY	
7.	Milana mcquilla	Flushing, NY	It's enough to milk money from the little people who barely make a living
8.	Sal Nikocevic	Brooklyn, NY	
9.	Alban Krasniqi	New York, NY	
10.	Neal Gary	Mount Kisco, NY	
11.	Jamal R	BRONX, NY	Small businesses are the back bone of this city. We can either stay and employee millions of NYers or take our jobs else where.
12.	Lefteris Kamberis	Corona, NY	
13.	Andreas Karabelas	East elmhurst, NY	My business receives too many tickets while trying to make deliveries
14.	John Rizzo	ISLAND PARK, NY	
15.	Mathan Shor	Brooklyn, NY	The fines that are levied on us hard-working New Yorkers seem to be never-ending. I get the feeling that the mayor is so out of touch with the burden of running a small business and trying to make ends meet.
16.	Salvatore Rotondo	Staten Island, NY	These fine increases are making it very hard to keep my business afloat
18.	Bryan Berman	Queens Village, NY	
19.	Mykhailo Pikushchyi	New York, NY	I'm doing locksmith in Manhattan and driving all day long so I have to park my car very often NYTD helped me do it cheap and quick. I don't earn too much something around 30000 a year if I would pay for parking tickets in full I would need to close my business. And it's not just me I know lots of people in my business who has the same problem. I don't exactly why you doing it but if you will not stop doing it with us me and lots of people like me gonna leave NY
20.	MARTIN LOWNEY	NANUET, NY	
21.	Enda Murphy	New York, NY	To stay in business these charges will put me out of business
22.	barry goldstein	BROOKLYN, NY	

	Name	From	Comments
23.	Jeffrey Blickley	Port Washington, NY	This is purely a way to make money for the city and has zero to do with in forcing the law. All of the legal parking in lower Manhattan is taken by city worker's personal car's creating much of the traffic and creating great business for traffic agent's.
24.	Richard Mc Daid	Long island city, NY	These fines and increase in park meters are making it difficult to work as a small company in NYC. I though our mayor was fro the small company, but i don't think so anymore
25.	Juan Flores	Dumont, NJ	
26.	Niall Byrne	Yonkers, NY	
27.	Adi Levy	Manhattan, NY	I own a small business and serving the NYC areas .our services giving in our customers location therefore we are traveling to our NYC home owners and business owners .I have two comertial vehicles .I live and work in NYC and with out the help we had from the city regarding parking tickets I will not be able to afford working in NYC area .
28.	Ajay Jhalli	East Elmhurst, NY	It affects me
29.	james lin	flushing, NY	
30.	Kelly Trites	Smithtown, NY	
31.	Roye Gvili	New York, NY	To service my customer fast and if I pay so many tickets I am not going to be profitable
32.	Zushie Rimler	Brooklyn, NY	
33.	Tami Van	Staten Island, NY	
34.	Lykourgos G.	Astoria, NY	My business just like all the businesses I deliver Dairy products to pay a great amount of taxes in NYC. The punishing ticket and parking fare hikes by this administration is driving businesses "out of business"! Keep your hands off small and mid size businesses mr mayor!!! We are the bread and butter of this fine city!!!
35.	Theodore Viris	Old Bridge, NJ	It is affecting my business I cannot afford to pay all these tickets and Standard
36.	Yaki Soued	NY, NY	Since the new rules for tickets started it's very hard to make a living. please try to help us
37.	tal bilgi	NEW YORK, NY	The tickets that I got doesn't cover my salary
38.	Issam Girgis	Long Island City, NY	It is killing our small business.
39.	Regi B	Staten Island, NY	
40.	justin bell	deer park, NY	cant make deliveries to some customers
41.	Renee Shaker	New York, NY	SMALL BUSINESSES ARE THE LIFEBLOOD OF A THRIVING CITY. We are the companies who keep all other NYC businesses humming -- the cafes and restaurants, the boutiques and retailers, the sporting events and concerts, special events and city attractions, and all the other reasons <i>(continues on next page)</i>

	Name	From	Comments
41.	Renee Shaker	New York, NY	<i>(continued from previous page)</i> that make NYC the go to destination for visitors from all over the world. The prevailing business model in today's world is "do more with less." Expense increases as these are not a cost of doing business, but a cost that puts us out of business. Try replacing that with a new app!
42.	Denys Yliukhyn	Brooklyn, NY	
43.	Jafar Haider	Brooklyn, NY	I'm a small business owner and this will be big burden on my finance.
44.	Robert Ledenko	New York, NY	
45.	Magdalena Cabanilla	New York, NY	
46.	Thais Wong	New York, NY	After paying tickets, the business is not profitable... which means I have to raise my prices to my customers. I want to be able to provide fast and affordable services to my customers.. besides there's not enough parking for commercial vehicles in the New York area...it just don't make sense
47.	David Linder	West Hempstead, NY	It is almost impossible to do business in the City. The cost of insurances, licenses, and taxes are bad enough, but if I make a delivery of materials, it costs me money even if I stop to drop off a package. It does not pay for my business to perform sometimes as we lose money and can not back charge to our customers.
48.	Donal Flynn	Bronx ny, NY	I run a small contruction business in NYC And do be parked in 3 different locations a day I think if the city doesn't make some exceptions for commercial vehicles it will make it non profitable to work in NYC ,OUT OF BUSINESS!!!!
49.	Marcel B	Rego Park, NY	Mr. Mayor, I have 3 commercial vans and receive numerous tickets each day while making deliveries and service calls. On the surface this increase might seem like a minor tweak to the current rates but it has a HUGE impact on our bottom line. In just one month since the new rates have been in effect we have seen our ticket expenses almost triple. Please roll back the rates and give the working man and small businesses a fair chance to make living.
50.	MELINA VALENTI	WESTBURY, NY	The cost of doing deliveries in the boros, especially Manhattan is expensive enough, with drivers incurring tickets on a weekly basis. Increasing the costs of these fines will hurt us financially and eventually we will have to pass these extra costs onto our customers, which isnt fair!
51.	Yonatan Yekutieli	Brooklyn, NY	
52.	joeph RAZ	STATEN ISLAND, NY	

	Name	From	Comments
53.	Laurent Oz Ben arrous	Manhattan, NY	
54.	Nemanja Vukajlovic	Astoria, NY	
55.	Joseph Triolo	Babylon, NY	These changes have a big impact on our small businesses.
56.	Christopher Leahy	New York, NY	We have already lost many legal curb side delivery spaces for bike lanes and bicycle parking stations. We have lost more parking spaces because the police and special interest groups use commercial delivery spots for city vehicles. These new fines prevent us from keeping employee wages in-line with living expenses.
57.	Sead Ganic	Brooklyn, NY	I have a business and a few trucks on the road, parking fines are getting out of control.
58.	Amit Skornik	New york, NY	I am a small business owner and own 4 commercial cars. As a small business it's really hard to pay all the tickets by the new rules. I am loosing job just looking for parking. Paying 4x on tickets more than what i used to pay. Qnd spend on parking around 120\$ extra. For a small business that the income is not that big it can cause even bankruptcy
59.	Giovana Franco	Brooklyn, NY	
60.	Rom Barokas	New York, NY	I have a locksmith business and its not posibale to service in the city if every job we need to pay at list 25\$ for a ticket .
61.	Luca Costagliola	New york, NY	In my line of work I drive all over manhattan with my commercial vehicle to provide customer service, or assistance to my client and parking is the biggest issue. With the program it was fair, and now is not.
62.	Dov Best	Brooklyn, NY	
63.	Mikky Shebiro	Albertson, NY	We've seen the cost of doing business in NY city rising without any consideration, and many small business are struggling. Fines, parking tickets, and less places to park for commercial vechiles have caused tremendous hardship on the people that have to navigate the congested streets of NY and on top of this get parking tickets because there are not enough parking designated for commercial vehicles, and those that exist are more expensive than it costs to park a car in a parking garage for a whole day. Many trucks and vans resort to double parking since the city has taken away many areas that were originally designated for commercial vehicle. Enough is enough let's get people in office that care about the city's small businesses. This is a city that relies on transportation. Stop these outrages fines.
64.	Adi Belyak	New York, NY	I'm having a lot of meetings every day across Manhattan, And I'm driving commercial vehicle. With new city fines it is impossible to cover all meeting on time.
65.	Dani Zaliha	New york, NY	

	Name	From	Comments
66.	Uktam Abdurakhmanov	New York, NY	Help smaller businesses
67.	Kenny Mannion	Yonkers, NY	This new law will put me out of business
68.	menachem cohen	BROOKLYN, NY	
69.	Keith Verderber	St. James, NY	Very expensive to do business in NYC
70.	Lloyd Zimet	New york, NY	It's anti business
71.	FERNANDO GOMEZ	BRONX, NY	As a small business, our profit margin is extremely tight, We are barely making ends meet and with all the additional fines, sometimes we can even afford to pay the fines. New York City is our home help us stay here. We love this city...
72.	Paul Hamel	Brooklyn, NY	
73.	Stephanie Lefand	New York, NY	
74.	Alex Carrion	Long Island City, NY	
75.	Bibi Khan	FLUSHING, NY	
76.	gary byrne	lic, NY	
77.	joseph connolly	long island city, NY	
78.	BESJON DODA	LONG ISLAND CITY, NY	With this new law is very hard to do business in NYC. Looks that they are pushing us away.
79.	Yvonne Huang	PISCATAWAY, NJ	
80.	Jonathan Ben on	Nyc, NY	We work constantly in the boroughs and it's impossible avoiding getting tickets. We are barely getting a profit as is, so adding these extra expenses towards tickets and meters are actually slowly killing our business.
81.	YOLANDA GUISTIZIA	Brooklyn, NY	
82.	kenny lin	flushing, NY	
83.	Mustafa Raja	Woodside, NY	Since 95% of my client/customers are located in the city. My line of business is not curbside deliveries it's also installation of stone/slabs counter tops...
84.	Stephanie Bouhot	Lyndhurst, NJ	
85.	Jim L	Lyndhurst, NJ	
86.	Shane Gallagher	Yonkers, NY	
87.	Danielle Zaliha	New York, NY	Commercial parking has become scarce in New York City with the additions of bus lanes, bike lanes and city bike. The handful of spots that commercial vehicles are allotted are usually occupied by nypd vehicles, handicap vehicles, taxis/Uber's on their break or black cars waiting for their client. It has become impossible to park legally in this city.
88.	chris wisniewski	Belleville, NJ	
89.	Gerald Won	Paterson, NJ	
90.	Philip Ravanello	Port Chester, NY	

	Name	From	Comments
92.	Avihai Azaria	New York, NY	I'm working with my car every day giving emergency service for the people in the city
93.	Luis Rodriguez	Easton, PA	
94.	Brian Swanlund	Syosset, NY	NO PARKING FOR SERVICE OR DELIVERIES
95.	Andrew o'connor	YONKERS, NY	
96.	Matt Carlo	Mt Vernon, NY	
97.	Ronald Pereen	Wayne, NJ	We have 65 trucks in the city per day
98.	Brian Kaffee	Maspeth, NY	We have a lot of trucks on the road and tickets are an expensive part of the business
99.	Joe Murphy	New York, NY	Buisness is tough do they want me out of business along with 4 employees
100.	Angela Protofanousis	College Point, NY	
101.	Amnon Baron	Flushing, NY	that we can service our customers without being pressured that we might get a tickets . so please help us and reduce the fines. appreciated all your help.
102.	Razel Cohen	Brooklyn, NY	
103.	Tatyana Barabashina	New York, NY	
104.	Antonina Horzov	Brooklyn, NY	
105.	John Waller	Ridgewood, NY	To keep costs down.
106.	Greg Malkowicz	Staten Island, NY	
107.	Ryan Brisk	Saddle Brook, NJ	It's becoming harder and harder to service Manhattan-based clients given the current parking climate.
108.	MARIO GIUSTIZIA	BROOKLYN, NY	
109.	Yvonne Bauer	Bronx, NY	
110.	Jacob Schwartz	Hillburn, NY	
111.	David Sukhi	Jamaica, NY	
112.	Lynn Pruden	Woodside, NY	Legal parking for delivery trucks is not extensive enough to accommodate the volume that city businesses require. We cannot service our customers properly if we do not have the proper access. Since it is not an option to create more parking, businesses shouldn't have to suffer for it and sacrifice the high standard of service many of us offer to our customers while being burdened with the high fines the city charges. The city benefits from these business relationships and should make it easier for companies to continue to foster these positive relationships rather than penalizing them.

	Name	From	Comments
113.	MOE DEUTSCH	Brooklyn, NY	I run a small business and between taxes, tickets and wages this is killing me. it's making thinking of relocating and moving my business to NJ
114.	Mordy Simpson	BROOKLYN, NY	
115.	Michael Abbruzzese	new york, NY	
116.	TOMMY H	S Hackensack, NJ	Mr. Mayor, We are a small business attempting to serve businesses in your city. Delivering is difficult enough. Consider all companies that make deliveries so that your residents and tourists can eat in the restaurants & live in the buildings we service. I'm sure you do not like vacant storefronts & empty apartments.
117.	Robert Tompkins	Peekskill, NY	The lack of parking and the increased ticketing and increased fines are killing small business. The problem with congestion in the city is the 125,000 uber vehicles. Charge them a million each like you do a taxi medallion, problem solved.
118.	Jacqueline Picinic	Lyndhurst, NJ	
119.	monique ortiz	brooklyn, NY	because theres never enuf adequate parking and we people are tired of the penalties associated with living.
120.	Raz Itzhaki	Bronx, NY	I have a family business and I support app. 200 families in the Bronx , cost of doing business is sky rocketing and it becomes impossible to provide moving services with a average job of \$600 and pay fines more than \$100 , while at the same time paying labor , truck , insurance , workers comp, material etc.
121.	Andrew Paek	Maspeth, NY	
122.	BRIAN EDWARDS	New York, NY	COST
123.	Oscar Moscoso	PEEKSKILL, NY	that we can service our customers without being pressured that we might get a tickets . so please help us and reduce the fines. appreciated all your help
124.	Lia Attina	Bronx, NY	when making deliveries there is no choice but to double park! what are we supposed to do? Waste hours at each stop looking for a spot and/or park 6 blocks away?
125.	George Asimakopoulos	Maspeth, NY	
126.	yuval yaakobi	new york, NY	this is VERY important to me as a small business owner working in the city
127.	Yeolan Batson	Brooklyn, NY	
128.	Malgorzata Horczak	Brooklyn, NY	Hi cost of operation in NYC will kill small businesses. Not only parking tickets but slow traffic long working hours which and up with overtime pay.
129.	Nick V	bronx, NY	I have a business and a few trucks on the road, parking fines are getting out of control

	Name	From	Comments
130.	Thomas McManamy	Bronx, NY	
131.	TOMER SHPERLING	NEW YORK, NY	My Business relies solely on my vehicle and is suffering from high tickets as an expense i can not afford.
132.	frank Gonzalez	new york, NY	i feel
133.	RICHARD B	NORTH BERGEN, NJ	We have many customers in New York and the fines are directly affecting our ability to deliver quality service.
134.	Enrique Puig	Tuckahoe, NY	Because its killing my smallbusiness.
135.	Liam Hunter	Yonkers, NY	
136.	Joe Reyes	Lodi, NJ	The high cost of operation in New York City is having a very negative effect on any business owner operating in NYC. Parking is very restricted in the city, thus the increase in fines is causing more traffic due to vehicles taking more time to find a valid parking spot. This increase in traffic causes longer working hours which lead to overtime pay. All in all this is killing anyone who's business relies on operating a vehicle in NYC. We hope this petition causes the change we need.
137.	CHRISTOS KAZALAS	JACKSON HEIGHTS, NY	I have a business and a few trucks on the road, parking fines are getting out of control
138.	Joseph C	Yonkers, NY	With the additional provided City Bikes now taking up more and more parking spaces throughout the city and with the city now declaring that they intend to triple the amount of City Bikes the situation with restricting more parking spaces may force us to close our business with new changes made to the stipulated fines program. We cannot afford to pay for parking or pay this ridiculously high fines any longer!
139.	Damian Juudge	Yonkers, NY	all this will do is drive up the cost of doing business in NYC, and somewhere a long the line that cost has to be passed on to the consumer, or it will stop businesses from going into the city to do business not good for anyone, NO WINNERS on either side
140.	axel rivas	south ozone park, NY	i cant continue working under this type of fine. am just working for a living but getting hard to survive. actually killing me slowly.
141.	darrell springer	long island city, NY	raising cost of doing business is killing us in ny doing business here.
142.	George Gountas	Queens village, NY	If I can not afford the fines for going to work then what are my options?.....mr Mayor??
143.	Ed Tringo	Amityville, NY	
144.	menachem cohen	BROOKLYN, NY	
145.	Joana Maldonado	Bronx, NY	
146.	Michael Delaro	Brooklyn, NY	
147.	Mimi Tong	Brooklyn, NY	

	Name	From	Comments
148.	George Hartman	Brooklyn, NY	
149.	PETER POULAKAKOS	STATEN ISLAND, NY	WE ARE THERE PERFORMING A CRITICAL SERVICE AND FUNCTION TO SMALL BUSINESS AND THE CITY IN WHOLE. WE HAVE AN IMPORTANT PURPOSE. ITS A PERPOSTEROUS NOTION THAT WE ARE A GROUP THAT NEEDS ADDITIONAL RESTRICTIONS AND CONTINUES RECIPIENTS OF BRUTAL PENALTIES FOR THE NATURE OF OUR CRITICAL PURPOSE. THOSE WITHOUT PURPOSE AND LITTLE TO NO FUNCTION SHOULD BE REMOVED, FINED, AND RESTRICTED TO THE FULL EXTENT OF THE LAW IN MANHATTAN. IN ADDITION, BETTER POLICE TRAINING IN THE AREA OF DISCRETIONARY JUDGEMENT IN WHOLE AND A PROPOSED ON THE FIELD OVERSIGHT TEAM IN PLACE TO TWART AND OVERSEE HOW CONSTRUCTION SITE PERMITS ARE BEING ISSUED AND IN THE MANNER THEY CONDUCT BUSINESS IS THE AREA THAT NEEDS ATTENTION, RESTRICTIONS. IN CLOSING THE TRAFFIC SHOULD FLOW MUCH SMOOTHER DURING PEAK CITY HOURS FOR THE NEXT 7-10 YEARS IF THE ABOVE MENTIONED IS IMPLEMENTED CORRECTLY.
150.	Zinovy Drantyeve	New York, NY	Parking for commercial vehicles is very important to serve NYC and it becomes not affordable to run small businesses
151.	Salvatore Mirra	Bronx, NY	
152.	Blanca Estaba	Brooklyn, NY	
153.	LUCILLE MAHADY	CENTEREACH, NY	
154.	David Creo	New Hyde Park, NY	The constant ticketing and fines are making it unprofitable to do business in NYC. My trucks are all properly registered and I pay the city road use taxes and still get repeatedly ticketed while my drivers are delivering product. There has to be some type of system developed to give drivers time to do deliveries.
155.	shulem lauber	staten island, NY	
156.	Paul Hsu	Whitestone, NY	
157.	Maria Falco	Maspeth, NY	
158.	John Castellano	Babylon, NY	Doing business in NY has become much more difficult due to parking issues and rising costs. This is hurting small business
159.	Jeffrey Freilich	Port Jervis, NY	
160.	Marcy Karpel	New York, NY	We are retailers that have several commercial vans and the cost is too high due to unreasonable accommodation for commerial parking.
161.	Mayer Lichtman	Brooklyn, NY	

	Name	From	Comments
162.	Martha Kratz	Troy, NY	
163.	JOSHUA ALPERT	New York, NY	I am the owner of a small business that makes constant service calls for reasonable prices. We cannot afford to pay \$25, 2-3 times per hour to park.
164.	Mike Tarnawsky	Syracuse, NY	
165.	Madeline Lanciani	New york, NY	we abide by the law and still receive hundreds of tickets for doing business, which is to make and deliver cakes and pastries to order There is a truck loading zone in front of my bakery and I get tickets even though we are leagally engaged in loading and unloading.
166.	Ray Connors	Linden, NJ	We have to pay whatever small profit made on an account directly to the city.
167.	Charles D'Agostinon	Linden, NJ	
168.	Robert Heim	Linden, NJ	To continue to remain competitive in business in NYC, keep people employed in the process.
169.	Menucha Gurkov	Brooklyn, NY	
170.	Donald Duncan	Massena, NY	there isn't parking enough for the cars how do you expect delivery trucks to unload for their customers
171.	alon basel	brooklyn, NY	We are a vending machine operator in NYC. We are servicing NYC everyday. It's hard as it..Don't make it harder and more expensive !
172.	Jonila Fetija	new york, NY	
173.	Evyatar Maman	New York, NY	
174.	Anton Kravchenko	Brooklyn, NY	
175.	SOMA HOSSAIN	Brooklyn, NY	
176.	Ciaran Rogers	Yonkers, NY	
177.	Jim Lynch	Brooklyn, NY	
178.	Roy Azoulay	Bronx, NY	
179.	Glen Thomas	tewksbury, MA	we have many trucks installing cable services and there is very little parking for commercial vehicles and this is cost us and hurting or ability to pay our employees a better wage
180.	Eugene O'Neill	Yonkers, NY	
181.	Arnaldo Gonzalez	Brooklyn, NY	I spend on average \$300 a month on parking tickets. On top of feeding meters through out at least \$500-\$600 a month in just parking. Its un affordable to be working in NYC based off just parking alone.
182.	brian piskadlo	clifton, NJ	It will make the cost of doing business in NY even harder for us than it already is.
183.	Emanuel Dahan	New York, NY	I have a small business in manhattan east village I have 2 car for my business and we provide service all over manhattan area and it's very difficul to find parking in the city <i>(continues on next page)</i>

	Name	From	Comments
183.	Emanuel Dahan	New York, NY	<i>(continued from previous page)</i> and I lose A lot of my customers because it's took us too long to find parking in the counci A lot of my customers because it's took us too long to find parking in some of the areas and because of that customer cancel us !!!!
184.	Julie Ballanca	Staten Island, NY	
185.	Ari Jacoby	New York, NY	
186.	Sean Devlin	Staten Island, NY	
187.	Chelsea Spitzschuh	New York, NY	Because it is effecting my company
188.	George Bejko	Long Island City, NY	
189.	Jeff Leska	New York, NY	
190.	Margaret Sugrue	Yonkers, NY	
191.	Reggie Ballanca	Staten Island, NY	
192.	Amy Sela	Staten Island, NY	Because I'm a small business and this is affecting me negatively.
193.	joseph srikishun	NYC, NY	
194.	Latasha Moses	Long Island City, NY	
195.	Jody Wood	NEW YORK, NY	
196.	Nino Ahmetaj	NEW YORK, NY	
197.	heshy brachfeld	brooklyn, NY	
198.	Kery Bruzzo	New York, NY	
199.	Lawrence Litvack	Brooklyn, NY	
200.	Brandon Sauer	New York, NY	Mr Mayor, I manage a small locksmith company with retail locations in Manhattan. These increases greatly impact our ability to service emergency lock requests from private citizens. We have taken several hits with these increase. 1st, we have to extend response times for appointments and emergency requests to account for more time looking for parking. 2nd, we have already suffered under mfg price increases due to international tariffs (keys, cylinders, locks, hinges all impacted by metal price increases) and now contemplate passing more increases on to clients for parking fees. 3rd, Our own suppliers in addition to product price increases are passing delivery fee increase to our retail stores because they too are suffering. The industry cannot handle such dramatic increases in short time. If you factor in the trend of increased commercial real estate tax sharing, we are being strangled from all sides. Until now, parking has been one of the very few constants. Please roll back these changes.
201.	Michelle Malloy	Bogota, NJ	
202.	Zhi Q Zhan	New York, NY	

	Name	From	Comments
203.	Chara Mungo	New York, NY	
204.	Michelle Peralvo	Ridgefield Park, NJ	
205.	Kieran Doran	Pearl River, NY	
206.	Maria Bournias	Long Island City, NY	
207.	SEAN MCENTEE	MINEOLA, NY	
208.	Allan Chevez	Yonkers, NY	
209.	adriana mitu	bronx, NY	
210.	Colin Breen	Yonkers, NY	
211.	Solomon Gluckman	Brooklyn, NY	
212.	Peter Hughes	Yonkers, NY	Enough with the daylight robbery. What a sad way to make money. Corrupt system stinks.
213.	esther lee	East Rutherford, NJ	
214.	JOHNNIE SANABRIA	BLOOFIELD, NJ	
215.	Leane Valor	Brooklyn, NY	
216.	Howard R.	Bronx, NY	
217.	YASMIN LIRANZO	EAST ELMHURST, NY	
218.	MARGARET FONTAN	BROOKLYN, NY	I USED TO WORK IN THE CITY MANY MANY YEARS AGO. THE ONLY TIME I GO INTO THE CITY IS SEE PLAYS. I CAN NOT BELIEVE THE CHANGE, AND NOT FOR THE BETTER. IT TOOK MY DRIVER ALMOST 15 MINUTES TO GET DOWN ONE BLOCK. I MADE HIM STOP AND WALKED THE REST OF THE WAY. YOU ARE HURTING BUSINESSES, ESPECIALLY SMALL BUSINESS, KNOWN TO ME AS MOM AND POP BUSINESSES. HOW CAN ANY DELIVERIES BE MADE??? MR. MAYOR YOU NEED TO FIX THESE AS PEOPLE'S LIVELY HOODS ARE AT STACK. SOMETHING NEEDS TO BE DONE ABOUT THIS AS SOON AS POSSIBLE. PLEASE SURE ALL INVOLVED SIGN THIS PETITION AS SOON AS POSSIBLE.
219.	Stuart Moskowitz	New York, NY	
220.	Dzavid Lalic	Brooklyn, NY	We are a small construction company with the five employee and three vehicles and it will be almost impossible for me to do any business in the city
221.	Betsy Rivera	Lodi, NJ	
222.	David Hughes	Central ave, NY	To keep in business

	Name	From	Comments
223.	KEITH ECKLEY	Windsor, NJ	I run 4 trucks in the city and the tickets are killing my business
224.	Philip Rivera	Elizabeth, NJ	
225.	Myles Miller	Brooklyn, NY	We need small businesses to operate ours thank
226.	Rafael Quiles	Forest hills, NY	Getting harder and harder for a small business to survive in NYC
227.	Mark Dykstra	Totowa, NJ	
228.	SAL LUCA	COMMACK, NY	
229.	SAM MERMELSTEIN	BROOKLYN, NY	we are here to make a living. and to serve . just not fair to be violated for that.
230.	Christina Regenhard	Bronx, NY	I can't afford to pay my workers under the burden of these fines! You are putting me out of business!
231.	Michael Serras	Ny, NY	
232.	Francyne Matteo	Lodi, NJ	
233.	Aristides Papadakos	Bayside, NY	
234.	Ahmadou Mefire	Bronx, NY	Because that'll keep my boss on the business and help us put meal on the table if he's out we'll be out too and will depend on foodstamp like lot of Newyorkais
235.	Arthur Maksumov	New York, NY	
236.	Robert Pelz	Poughquag, NY	
237.	janet albanese	brooklyn, NY	we are all trying to make a liven. high prices and parking tickets are out of control. There is no where for commercial trucks to park to service customers.
238.	claude shepherd	Lyndhurst, NJ	we spend over \$2000 months for parking tickets and its killing our company.
239.	Bernice Mui	Woodside, NY	
240.	Adam Spingler	new york, NY	
241.	MINA CHO	NEW YORK, NY	
242.	ELAD SNIR	NEW YORK, NY	
243.	Brendan Leigh	Bronx, NY	
244.	Frank Sapienza	Brooklyn, NY	Every time you turn around the city sticks it to the small business' Who can't afford the tickets, then all the no turns, Bike lanes and street closures due to pedestrian seating, it's way out of control.
245.	Paul Dolinko	Freeport, NY	My business supports my Family. I drive 5 days a week in the City to make a living. The City is out of control with the fines.
246.	William Donohoe	New York, NY	Parking tickets is gone crazy costing too much money
247.	BUMCHO SHIN	MASPETH, NY	

	Name	From	Comments
248.	Shane Judge	New York, NY	
249.	Courtney Alpert	New York, NY	
250.	Roe Aviram	New York, NY	
251.	Richard Forbush	Congers, NY	These parking tickets and extra parking costs will make us reconsider doing business in NYC
252.	Edgar Rodriguez	Congers, ua	may cost me a number of drivers whose wages take care of their families and families abroad
253.	PAUL KOFTERIS	BAYSIDE, NY	SO I CAN KEEP ON WORKING !!
254.	William Leaton	New York, NY	Parking tickets and parking costs are too high. It makes it unaffordable to work here on top of living expenses.
255.	Will Mosley	New York, NY	It's becoming too expensive to run a business. If we all end then it'll be a downward spiral for sure.
256.	OMAR ANDREWS	MOUNT VERNON, NY	This is causing a drop in work flow due to fines for delivery on jobsites.
257.	Elvir Mujahodzic	Bronx, NY	It is extremely difficult to travel thru the city with commercial plates , and finding a good parking spot , and actually get our job done . We are plumbers and we help protect the health of nyc . Any additional burden on us to do business in nyc will only burden our customers even more . We pay way too much in insurance and other over head . This will increase the bottom line cost for our customers. Please ease up on these fines or we will be forced to close up shop and or stay out of nyc . Thank You
258.	nick robley	manchester, gb	
259.	Marcel Dumnici	Jacksonheights, NY	As small business, we make service calls and parking is hard to find in NYC. Without this program we would loose a lot of money and our business will loose clients.
260.	Justin Alpert	Staten island, NY	It is important for my field of work.
261.	Steve Could	Brooklyn, NY	I work in manhattan and live in brooklyn. Parking is a nightmare everywhere my entire life
262.	Thomas Ryan	Bronx, NY	Because we support our families delivering to business in New York City and the tickets are unfair burden on small business
263.	MARK FOX	New York, NY	
264.	Antonia Katsamanis	Bayside, NY	
265.	George Katsamanis	Whitestone, NY	
266.	Brett Ehman	Lodi, NJ	
267.	John Young	NEW YORK, NY	
268.	THOMAS TUFANO	Howard Beach, NY	

	Name	From	Comments
269.	Anna Chatzithomas Chatzithomas	New York, NY	Parking in Manhattan is a job in its self.
270.	Lucy N.	LONG ISLAND CITY, NY	Driver brought 3 ~ 4 tickets a week when he went to deliver in Manhattan. I'm afraid to calculate the total of amount of parking tickets a year.
271.	David Whitlock	New York, NY	
272.	Marcia Quinche	PEEKSKILL, NY	
273.	Eugene Stark	Brooklyn, NY	
274.	nicolina scudiero	brooklyn, NY	
275.	Kosta Goro	Astoria, tm	
276.	Felipe Moreno	lawrence, NY	It's as hard as it is finding parking for our regular vehicles, let alone for trailers or straight trucks.
277.	TRICIA NACEWICZ	New Hyde Park, NY	
278.	Brenda Nash	Bronx, NY	
279.	sara lauber	brooklyn, NY	
280.	Hareh Persaud	New York City, NY	
281.	Danilo Stjepanovic	Brooklyn, NY	
282.	Michael Bennett	Tappan, NY	
283.	Levi Kumer	Hillside, NY	
284.	Adam Ruiz	New York, NY	Own a small trucking business in NYC and can barely make ends meet as it is
285.	Menachem Rosenwasser	Brooklyn, NY	
286.	Denis Ryan	Bronx, NY	Trucking Operation
287.	Iris Vargas	NEW YORK, NY	
288.	Christina Duggan	Lowell, MA	
289.	Melissa Gerard	New York, NY	I am a small owner who has to make deliveries and relies on reduced ticket rates.
290.	robert palliser	New York, NY	nyc biz owner
291.	Lee Manners	New York, NY	
292.	Geraldine Mc Morrow	Yonkers, NY	
293.	Lindsey Glovin	Brooklyn, NY	My husband's small business is suffering because of excessive fines, we were doing OK before the extra expenses. Now it's a nightmare!
294.	Wesley Ramirez	Lake Grove, NY	Very difficult to deliver in Manhattan and on top of everything you get fined 2-3 times a day when there is barely any where to park. Sometimes you just end up breaking even after working a full day.

	Name	From	Comments
295.	philip o connell	Bronx, NY	
296.	Tyler Moseley	Jamaica, NY	I work for a small business in brooklyn
297.	Joseph Verderber	Unit #4, NY	
298.	GEORGE NIKOLOS	LONG ISLAND CITY, NY	
299.	Ruth Domber	New York City, NY	Business owner.
300.	Ken Epstein	New York, NY	because I deliver all around the city and I get tickets in front of my business in Hells Kitchen..
301.	David Chirazi	Brooklyn, NY	
302.	Aharon Nutovics	Brooklyn, NY	
303.	MAFTUNA ABDUVOSITOVA	New York, NY	I don't want my company to be fined out of existence.
304.	Yaron David	NY, NY	
305.	Marcia Melendez	Brooklyn, NY	I have had a local business for 35 years delivering flowers and receive innumerable tickets during the course of the day trying to complete our deliveries and it is 10 time worse now with the bus lanes!!!!
306.	Joel Ramos	Brooklyn, NY	
307.	Neal Agneta	Buffalo, NY	
308.	Matthew Pena	Smithtown, NY	
309.	Salvatore Cutolo	Richmond hill, NY	It has been getting hard to respond to emergency electrical calls and have boot and violations on truck.
310.	Alden Thayer	Claryville, NY	
311.	Matias Salmon-Letelier	New York, NY	
312.	jerry bernard	valley stream, NY	
313.	Ryszard Horczak	Brooklyn, NY	Not place for delivery trucks
314.	Stephanie Marden	Tewksbury, MA	
315.	Mariglen Jahaj	Brooklyn, NY	
316.	Simon Greene	Yonkers, NY	Our margins are very small, These increases can possibly put us and many others out of business .
317.	John Wade	bronx, NY	
318.	KAMEEL BAKSH	MALVERNE, NY	Parking is impossible to find in a emergency call, we have no choice to park and get the tickets, it is discouraging to continue working in the city.
319.	Gustavo Reategui	Springfield, NJ	
320.	Brian Emmert	College Point, NY	
321.	Allison Gerbe	Ronkonkoma, NY	

	Name	From	Comments
322.	Gregory Briggs	Brooklyn, NY	I work for a vending company and from time to time I have to pay my own tickets and as a direct result of that it's depleting my already low
324.	Medo L	Flushing, NY	I want to stay in business. Everything is up insurances parking fees and so much more. How can we pay for everything and stay in business??? We definitely need help fro From Mayor!
325.	Gary Carvella	Lakewood, NY	
326.	Maggie Cheung-Blaize	Albertson, NY	Parking is unbelievable in Brooklyn or Manhattan, it Is extremely tiring looking for parking and getting tickets
327.	noah liu	Brooklyn, NY	
328.	Ern Chen	Brooklyn, NY	
329.	Jeff Moy	Great neck, NY	Unreasonable ticket fines, unfair practice. Stores should be given grace periods windows for accepting deliveries.
330.	Robert Maggio	Bedford, NY	Double parking and meter parking
331.	Tony Nguyen	Brooklyn, NY	Our city is populated with great diversity but parking is horrendous.
332.	Tommy Feng	Brooklyn, NY	
333.	Robertus Vandelaar	BROOKLYN, NY	
334.	Jose Apolo	Bayonne, NJ	
335.	Frank M.	Astoria, NY	We are a small business completing emergency work throughout the city and it is impossible to find parking the majority of the time. We need a break! We want to stay in business!
336.	emil dawkins	farmingdale ny, NY	Our technicians that have to service our customers in the 5 Boroughs of NEW YORK CITY face the indiscretion of unnecessary ticketing on a daily basis.
337.	fredeerick collom	farmingdale, NY	
338.	Dianne Gorsline	Newark Valley, NY	
339.	lynn wood	cortland, NY	
340.	Yaron Erez	NY, NY	we have 9 cars runing around the city providing emergency services to the local resident and this change i the fleet is Not just hurting me with time it takes to find parking and the cost of it But more then everything it hurt the local residents , we must charge them more , the service is not as good because it takes sometime over an hour to find parking and in an emergency it is a problem
341.	Hadar Barkan	New York, NY	
342.	Yaniv Cohen	New York, NY	
343.	Vijay Tulsee	Jamaica, NY	
344.	Wilton Cartagena	Ny, NY	

	Name	From	Comments
345.	Andrew Pawlikowski	Rome, NY	
346.	Jason Saville	QUEENSBURY, NY	
347.	Steven Kowal	Fortjohnson, NY	
348.	Robert Clarke	Brooklyn, NY	
349.	Damir A.	Jackson Heights, NY	It will help me serve the clients better and faster. Its really important for all small business.
350.	kieran DORAN	Pearl River, NY	small business you are killing us
351.	john Goarin	Mineola, NY	We need to keep your hospitals in the city up to par and up to building code without this your hospitals will shut down.
352.	bob kizlinski	Piscataway, NJ	
353.	Don Applegate	Neptune, NJ	
354.	Kevin Hurley	Piscataway, NJ	
355.	Lidiya Selivanov	New York, NY	killing my business

THE COUNCIL THE CITY OF NEW YORK

Appearance Card

I intend to appear and speak on Int. No. _____ Res. No. _____
 in favor in opposition

Date: _____

(PLEASE PRINT)

Name: Gregg Bishop, Commissioner

Address: 110 William street, 7th floor

I represent: NYC SBS

Address: 110 William, 7th floor

▶ Please complete this card and return to the Sergeant-at-Arms ◀

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