

COMMITTEE ON FINANCE JOINTLY WITH THE COMMITTEE ON
1 CIVIL SERVICE AND LABOR

2 CITY COUNCIL
3 CITY OF NEW YORK

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5 TRANSCRIPT OF THE MINUTES

6 Of the

7 COMMITTEE ON FINANCE JOINTLY WITH THE COMMITTEE
ON CIVIL SERVICE AND LABOR

8 November 29, 2018
9 Start: 10:22 a.m.
Recess: 12:55 p.m.

10 HELD AT: Council Chambers - City Hall

11 B E F O R E: DANIEL DROMM
12 Chairperson

13 I. DANEEK MILLER
14 Co-Chair

15 COUNCIL MEMBERS:

16 ADRIENNE E. ADAMS
17 ANDREW COHEN
18 ROBERT LINN E. CORNEGY, JR.
19 LAURIE A. CUMBO
20 VANESSA L. GIBSON
21 BARRY S. GRODENCHIK
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CIVIL SERVICE AND LABOR

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A P P E A R A N C E S (CONTINUED)

Robert Linn
Commissioner of the New York City Office of Labor
Relations

Ken Godiner
First Deputy Budget Director at the New York City
Mayor's Office of Management and Budget

Claire Levitt
Deputy Commissioner for Health Care Cost
Management

Jonathan Rosenberg
Director of Budget Review for the New York City
Independent Budget Office

Brian Downey
President of the Gay Officers Action League of
New York

Ryan Merola
Executive Director of the Gay Officers Action
League

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[gavel]

CHAIRPERSON DROMM: Okay, good morning

and welcome to today's oversight hearing on the

healthcare savings agreements reached between the

city and the municipal labor committee which

represents roughly 100 public sector unions employed

by the city. My name is Daniel Dromm and I'm the

Chair of the Finance Committee. Today's hearing is

being jointly held with the Committee on Civil

Service and Labor Chaired by Council Member I. Daneek

Miller who I know has significant experience with the

topic at hand. We've been joined today by Council

Members Stave Matteo, Council Member Barry

Grodenschik, Council Member Francisco Moya, Council

Member Adrienne Adams and other Council Members will

be joining us some of whom are across the way at the

other hearing happening in the Committee Room. Today

we will hear from the City's Office of Labor

Relations and the Mayor's Office of Management and

Budget about two important agreements related to the

health care provided to the city's workforce, the

dependents and retirees, a group that totals over a

half a million people. In May of 2014, the

administration and the Municipal Labor Committee

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announced an agreement creating a process to achieve
3.4 billion dollars in savings on health care costs
over a four-year period, fiscal years 2015 through
2018. This first agreement was the subject of must...
much useful discussion with the Committees on Finance
and Civil Service and Labor holding two separate
oversight hearings during the course of that
agreement. Though the health care savings agreement
the city implemented a number of new programs and
initiatives which successfully helped the city and
its workforce reach and exceed the target of 3.4
billion dollars in savings. Today we are interested
to discuss the find... the final standing of the 24
agreement and its final accounting. Additionally, we
are here today to look forward at the new three-year
health care savings agreement reached between the
city and the MLC on June 26th, 2018. This new
agreement intends to generate savings of 200 million
dollars in fiscal 2019, 300 million dollars in fiscal
2020 and 600 million dollars in fiscal 2021 for a
total cumulative savings of 1.1 billion dollars.
There are a number of intricacies to this agreement
which I hope to better understand including exactly
how the savings are being measured. I'm also

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2 especially interested in the regulation of health
3 care cost and look forward to hearing about premium
4 rate setting and the city's relationship with New
5 York State as well as with Emblem Health in regard to
6 this issue. Before I pass it over to Council Member
7 Miller, I'd like to take a moment to thank some of
8 our staff here at the Council for their work on this
9 hearing; from the Council's Finance Division I'd like
10 to thank Senior Counsel Rebecca Chasan and our new
11 Assistant Counsel Noah Brick and Stephanie Ruiz. I'd
12 also like to thank our Chief Economist Dr. Ray
13 Majewski, Supervising Economist Paul Sturm and Senior
14 Economist Kendall Stephenson. From my own staff I'd
15 really like to thank Sebastian Maguire for the work
16 that he's done on this. And, and now I'd like to turn
17 it over to Council Miller... Council Member Miller,
18 Chair Miller to make an opening statement.

19

COUNCIL MEMBER MILLER: Good morning

20 everyone, thank you so much Chair Dromm and yes, we
21 have been together doing this for a number of years
22 now and, and, and really excited about this hearing
23 that we're doing together this morning. Good morning,
24 my name is Council Member I. Daneek Miller and I am
25 the Chair of the Committee on Civil Service and

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Labor. I'd like to thank Chair Dromm for holding this very important hear... follow up oversight hearing to discuss the new health care savings agreement reached between New York City and the Municipal Labor Council. While we're also looking back at prior agreements and receiving the savings that were retrieved. Our last hearing on this issue was in February of '16 and I'm eager to hear what the... what is in store for this particular agreement, this newest agreement and the committee staff has done a great job in preparing for this hearing today. Healthcare, more specifically high-quality healthcare is essential for workers however, we as a city have much to, to do... adequately provide to be able to adequately provide for our city's workforce. I have said this time before... time and time before but this hearing is much needed and we as a city currently spend too much on health care specifically for quality healthcare that the city receives and with the way it is... in... which health care... health insurance cost has risen considerably over the past few decades. As of November 2018, financial plans... financial plans which was recently released experienced... are estimated to be nearly 6.4 billion

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dollars for this fiscal year while it will top out at
eight billion dollars for fiscal year 2022. As many
of you know 20... in 2014 Mayor De Blasio's
administration settled an expired contract with city
workers at the cost of 14 billion dollars in an
effort... in efforts to offset this cost the union
leaders and... under the MLC and the Office of Labor
Relations agreed to work together to generate
cumulative health care savings of 3.4 billion dollars
over the four year fiscal... four, four fiscal years
from 2015 to 2018. At the same time one billion
dollars was transferred from... transferred from the
jointly controlled health insurance premium
stabilization fund to cover some of the labor costs.
Notably these agreements regarding health care
savings allowed significant savings by changing plans
which included co-pays, increases, eligibility orders
of dependents and diabetic management programs and
freeze radiology's were renegotiated downward. These
plans change a lot... these plan changes allow for more
flexibility coverage as well as reduction of cost
plans. On June 26th of 2018, Mayor De Blasio
announced a second health plan savings agreement with
the MLC covering fiscal period 2019 through 2021.

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This agreement will look to build upon the first savings agreement that took place in 2015 through 2018. The key features of the new agreement will look to generate cumulative savings of 1.1 billion dollars over a three-year period from fiscal year 2019 through 2021. During this hearing I would like to understand how the second health care savings agreement is being conducted as well as receive updates on the specifics of the agreement we'll be touching on... that we'll be touching on. I'm especially looking forward to hearing about the Tripartite policy committee which is being established in advance of these... of these goals of the new agreement. This group will supposedly be studying a number of high-level topics about health care insurance system and a place to offer recommendations for reform. Many of the topics listed in the agreement could have major ramifications for the workforce and the city's budget. So, I'm curious what information will be made available to the public and how often. I have expressed concerns many times during my time in office regarding the health care that is available to the workforce, I do not believe that it is all always adequate, I want to... I want the

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second agreement to benefit the workers themselves with substantial increases in quality of care. I don't want to see more costs pushed onto the workers which undoubtedly occurred in previous agreements. I want to ensure that city employees are benefiting from the savings achieved and that those savings come in... come in the future. Most importantly, I would like to ensure that the dedicated work... men and women of the New York City's workforce, retirees and their dependents receive the benefits that they so richly deserve. Furthermore, I want to make sure that this agreement and its, its sole provider is the most effective and efficient way of achieving these goals. I'd like to thank Committee Counsel and my staff for helping me to put this together. I'm excited about this hearing and I look forward to hearing from the administration as we move forward. Thank you. With that I'm going to swear in the admin.

CHAIRPERSON DROMM: Before we do just let me just announce who's here. Thank you, Council Member Miller, we will now hear from the Commissioner of the Office of Labor Relations, Bob Linn; Deputy Commissioner Claire Levitt and the First Deputy Director of the Office of Management and Budget, Ken

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Godiner and we'll do that after they are sworn in.
So, Counsel would you do that for us please.

COMMITTEE CLERK: Good morning. Do you
affirm that your testimony will be truthful to the
best of your knowledge, information and belief?

ROBERT LINN: I do.

COMMITTEE CLERK: Thank you, you may
proceed.

CHAIRPERSON DROMM: Good morning, just
move that mic, if you hit the button and the little
red... [cross-talk]

ROBERT LINN: I need that... [cross-talk]

CHAIRPERSON DROMM: ...light... [cross-talk]

ROBERT LINN: ...on red, is this better?

Okay. Good morning Chair Dromm, Chair Miller, Council
Members. I want to express appreciation for the
opportunity to speak today. I think we've had
productive sessions in the past talking about the
city's health labor... health agreements and I look
forward to presenting all of the material on both how
we've done in the prior agreement and how we plan to
move forward in our new collective bargaining
agreement. You have before you and I'm... and I'm
joined as you said by Clair Levitt, the Deputy

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Commissioner for Health Care Cost Management on my left; Ken Godiner, First Deputy Director of the Office of Management and Budget and First Deputy Commissioner of OOR Renee Campion on my right. You have in front of you two documents, the presentation that I will be referring to with... to begin with and then a series of slides that I will use mainly for my testimony to take you through the various salient issues and I will take you through there on the screen but probably that's not terribly visible to you so each of you have a printed version of the slides and I'll take care of that... I'll take you through that once we get through the initial introduction. This administration and the city's unions embarked on an unprecedented four-year agreement starting in 2014 to achieve, achieve 3.4 billion in health care cost savings aimed at bending the cost curve for New York City's health benefit programs. The city and the unions committed to the plan to save at least 400 million dollars in fiscal 2015, 700 million in fiscal '16, a billion in '17 and 1.3 billion in '18 and those 1.3 billion are recurring savings that go forward into the future year after year. When we last testified to the City

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Council in 2016, we reported that we'd achieved the goals of the program of 400 million for FY '15 and 700 million for FY '16. We also detailed significant changes we had agreed upon for the upcoming FY '17 and we said that we expected to reach the targeted billion dollars at that time. Today, we're pleased to be here to report successful conclusion of the four-year agreement. As of June 30th, 2018, and we indeed did achieve 3.4 billion in total health care savings for the period of FY '15 through '18 and that we exceeded in '17 and we exceeded the amounts in '18 and I'll describe that in a couple of minutes of what we did and how we're going to use those dollars. In addition, we'll report today on the details of the successful conclusion of negotiations for a new health savings agreement for 2019 to 2021 which was modeled after the 2015 to '18 agreement and this establishes new mutual labor management goal of achieving another 1.1 billion dollars as you mentioned in total savings, 600 million dollars in the third year and so I might point out so that there's no mistake, this is 600 million dollars on top of the 1.1 billion recurring so that we didn't diminish in any way the expectation of savings. We

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continue with the three... 1.3 billion and we've increased that by another 600 million to a total of 1.9 billion of health care savings as a result of these two labor agreements, 1.9 billion recurring annually going out of the, the labor agreement. I want to take a moment here to recognize the efforts of all of the MLC unions and their leadership in this regard especially Harry Nespoli, President of the Sanitation Workers Union and Chairman of the Municipal Labor Committee known as the MLC; Michael Mulgrew, President of the UFT; Henry Garrido, the Executive Director of DC 37, as well as the members of the Labor Management Health Insurance Policy Committee. Their leadership and willingness to work with us to achieve our health care savings goals has helped transform our vision into reality. The work that has been accomplished in the past four years has been collaborative between the city and its unions and that relationship has carried forward into the newest agreement that we just reached. Let me start and I will be referring to the slides but let me briefly remind everyone of the challenges we faced in the labor management healthcare efforts in the broader context of the collective bargaining with the

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De Blasio administration. As you'll recall, when the city... when the Mayor took a... took office in January 2014, every single labor agreement and there were 144 labor agreements at that time for 337,000 workers, all of those had expired. The De Blasio administration was committed to a respectful collaborative labor management process and was also committed to reforming health care benefit structure which is... which had remained virtually unchanged in decades and I say that having been participated in health care saving in the Koch administration, we reached a labor agreement in 1982 and that agreement was largely unchanged between '82 and when we took a look at it again in 2014 and I believe we successfully accomplished some save... substantial major innovative changes, let's go to the next slide. So, as I mentioned in 2014, we had 144 bargaining units to bargain with, contracts were between three and five years expired and there had been limited negotiations over health care for decades. We, during the course of the next several years settled with 99.9 percent of the workforce. We have about 256 workers still not under contract though we still have discussions that are issues that... before the

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comptroller but 337.410 of the 337,661 are now under extended labor, lengthy labor agreements. And as I said, what we brought to the bargaining table was a respectful and collaborative process. We listened to issues that were brought to us, we engaged in conversation over those issues and we've solved numerous labor issues over the last five years. We also achieved an historic agreement and I want to thank the, the words of the CBC that I read this morning that I believe we did indeed create a paradigm shift in our collective bargaining that we brought the issue of escalating health care cost into our collective bargaining and we engaged in approaches that adjusted those increases, modified those increases and truly bent the health care curve and I believe that we were able to free up dollars from the projections of what the health care trend would be that had been left for us by the prior administration, the Bloomberg administration had predicted that there would be health care changes over about... of about nine percent per year that had been based on five, ten and 15 year analysis of, of costs and we believed that we could do better than that and we have in fact done better than that and so

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if you'll take a look at the next slide, we didn't stop bargaining with having round... wound up the negotiations with virtually the entire workforce, we also moved forward and in the past six to nine months we've settled with three unions; DC 37, UFT and the local 300 and we have in fact now wound up negotiations with over 59 percent of the workforce and we are going to continue the process until we again reach labor agreements with the rest of the city's workforce. I want to mention just because it was the source of the last time I appeared before the Council, we also committed to work on paid parental leave. At the time I spoke to the council in the spring we had just had an increase.. an agreement with the managerial or had a... an approach with the managerial employees, I said back then that if you give us a little bit of time I thought that we would reach settlements with a substantial part of the workforce on paid parental leave and paid family leave and in fact we now have reached agreement in.. if you'll include the managerial coverage of paid parental leave, 64 percent of the workforce now is covered by paid family leave or paid parental leave and it is our hope to continue the negotiations, we

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will continue negotiations is my expectation that we will continue to increase that number and paid family leave and paid parental leave will become the norm for the, the city's workforce. We go to the next slide, I'll now focus a bit on the last agreement, the... well we call health savings agreement one and you start by... the... we have said on a number of occasions we believe we have bent the health care cost curve. Why do we say that? Some people commented, no you haven't reduced health care cost and I've said I've never said we were going to reduce health care costs I said we're going to reduce the increase, the percentage increase and people quickly forget what where... what was going on at the time we reached the agreement and we, we reached this initial settlement and what had happened was we had a financial plan since the time of the fiscal crisis in the 70's the city has put together financial plans that look four years out into the future and of course you have to predict what's going to happen with health care costs in any financial plan. For the prior 15 years health care costs have gone up at nine percent a year. When we created our financial plan in the beginning of this... of this administration, 2014,

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of course we used that projection for what would be the cost increases, I think any... if we had... we don't think it's going to go at that level all of the monitors would have said what are you talking about, you've had 15 years of nine percent growth how can you not predict that so for those who now casually say why did you use that number they're rewriting history. We used the number that we had inherited of a nine percent trend factor and in fact what we then accomplished with the unions was an agreement that we would not have cost increases of that level, we would bring that cost... those costs down and as you can see that the actual cost although along the lower line of that graph we have saved in excess of the 1.3 billion dollars and you see at the right the 1.3 billion in excess of that continues, we have not as some people have said lowered our expectations of where we're going forward we have taken that 1.3 billion and we are going to enhance that and the number will grow. The unions when we came into negotiations said to us why do you want any more in collective bargaining, you're already achieved 3.4 billion, you've already achieved 1.3 recurring and we said no, we're not stopping at the 1.3 we need to exceed that and so

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what you see now in the current agreement is that we've exceeded that 1.3 and we continue to bend the cost of health care. I do want to say and, and, and Chair Miller I, I, I agree with you in terms of our approach to bargaining and it has been called by the institute for health care improvement the triple aim frame work of how they recommend that you should start... how you should deal with health care cost. The very first thing we want to do is we want to improve patient care, we want to make sure that the employees, the dependents, the retirees have access to high quality programs now and in the future and that remains a cornerstone of our work. We want to reduce those costs because we believe as Daneek Miller said the billions and billions that are... that go to health care costs we don't want those costs to continue escalating and so we want to figure out what are those things you can reduce and how do you... how do you control the escalating costs that every employer in the country and every employer in the country faces cost that... not at the level of inflation if the costs are going, going up at the level of inflation there wouldn't be a health care problem in this country. The problem is that every

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employer in the country faces double digit increases in health care costs, high single digit costs and the question is how you bend the costs down so it can become closer to expected cost of inflation that's what the serious approach to health care requires and so we have continued the trajectory of the last agreements. Let' look at the next slide and you'll see as has been described we achieved the 400 million of savings in FY '15, we achieved the 700 million of savings in FY '16, we have exceeded the billion dollars of savings in 2017 by 51 million and we've exceeded the 1.3 billion of savings in '18 by 35 million. That 1.3 billion along with the extra savings will continue year after year, we have not turned around and said let's reduce that we've said let's enhance those savings and that's what I'm going to describe in a little while. So, let me talk about some of the specifics of how we've done exactly the, the concept of, of reducing costs while improving health care and one of the really... we lost that... one of the truly innovative approaches that we adopted was to study data, labor and management together and so one of the first things we did was we said how do we compare two various plans on certain very

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2 important expensive areas, emergency room use, how
3 much emergency room use do our plans, do our workers
4 use, how much urgent care do we use, how much
5 specialist work do we do, how much general radiology
6 done in a doctors office, how much physical therapy,
7 and how do... how do we compare to two types of plans,
8 well managed plans which in... which include the
9 industries best practice and loosely managed which
10 are more conventional, conventional plans, how do we
11 compare and then there are areas that save costs,
12 preventative procedures, visiting... visits of primary
13 care physicians those are all things that are good
14 for a plan, good for employees, good for health care
15 delivery, good for population, improvement of health
16 care those are all things that are important and we
17 said we're, we're too low on the preventative end as
18 the, the, the right hand bars and we're too high on
19 those... on the things on the left, what do we do about
20 that? And so I think what is... what is missed in some
21 of the cavalier comments that have been made by this...
22 about the labor agreements is we sat down together
23 and we said here is the data, here are the result...
24 here is... here's what the problems are lets adjust our
25 co-pays in a way that changes behavior and lowers

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cost, changes behavior to a more effective health plan to a plan that delivers better results and lowers cost at the same time or reduce or modifies increases of cost and so if you go to the next slide what did we do? We said labor and management together we should increase co-pays and so yes there are certain areas where increasing co-pays I think is beneficial to a plan. If there's over emergency use, emergency room use we increase the co-pay from 50 dollars to 150 dollars but at the same time we said if you go to preventative care or if you go to a, a primary care physician at certain locations, Advantage care physician locations there the co-pay goes down. So, we've used two levers, we've used one lever to increase the cost in order to steer people away from things that are not a productive or effective use of, of health, health care delivery service and others to lower cost which is a much more effective use and so we made the changes that you see in that slide and what was the result? The result was that we lowered emergency room use, we lowered urgent care, we lowered specialty use, we lowered general radiology, we lowered, lowered physical therapy and we increased the use of preventative procedures and

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we increased preventative visits so that we have used the system to indeed used our process of, of co-pays and the... and the health care coverage, we used it to control costs while improving utilization of the type of, of services that are used and if you'll look at the slide you see the before and after we did... we were able to achieve exactly the type of outcomes that we were looking to do. In the other initiatives that we... and this is in my testimony but that we invested in care management, we invested on, on providing in HIP preferred providers under a value-based arrangement where physicians have incentives to provide improved care coordination that's good for the employees, improved care coordination. We used best doctors to do an expert review for oncology and we did competitive bidding for the first time and prescription drugs that resulted in substantially lower pricing and we saved 130 million dollars as part of the 3.4 billion dollars. Those were some of the things we did. If you take a look at the next slide we have set up at, at OLR and under the expert guidance of Debbie Friedman who works... who's the head of that operation. We look at population health and we've done some very important things. We have

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reinstated on site influenza vaccines which were eliminated as a cost savings approach from the prior administration rather than reducing influenza shots we believe that increasing the number of influenza shots making them more available would ultimately save more money in the process in terms of lowering overall health care costs. And so, we've increased flu shots by 28 percent, we have instituted weight watchers' programs where we have... there are now 37,000... we've, we've... we have highly discounted rates and over 37,000 employees have used weight watcher, 25,000 in this past fiscal year, FY '18. As a statistic on here, a combined weight loss of 105,000 pounds and that there is 16 percent of the participants lost five percent or more of their body weight. That issue of body... of, of control of, of eating and, and overweight employees is central in how you deal with diabetes, an incredibly expensive cost for the... for the city and we set up a diabetes prevention program that was recognized by the center for disease control as, as a program that was, was effective and in that program 53 percent of the people in that program lost five percent or more of their body weight, 27 percent lost seven percent or

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2 more of their body weight. We have programs that are
3 discounted, programs that are going to make health...
4 make our employees healthier and are going to reduce
5 health care costs at the same time, exactly the type
6 of work that we would want to do with the triple aim
7 that I talked about initially. And so, then we said
8 that's not enough, these were good programs, we
9 exceeded the amount of the 1.3 billion let's exceed
10 the 1.3 billion annually by more. And let me
11 emphasize that point again, the 1.3 billion of
12 savings of the last agreement continue into '19, '20,
13 '21, those savings continue, we have enhanced those
14 savings by 200 million dollars in '19, 300 million in
15 '20 and 600 million more in '21. So, we will actually
16 be at 1.9 billion annual savings from where we
17 started this process when the administration began.
18 So, as you see on table 16, you have the graph that
19 shows again the expected rates and how did we come up
20 with these rates. I heard recently a comment oh, we,
21 we over... we overestimated the rates, that was a
22 ridiculous comment that in fact we used what
23 actuaries told us was a responsible projection of
24 health care cost of seven percent, six and a half and
25 six had the city when put together its budget. In the

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beginning of, of the... of the calendar year used a lower number, I'm sure all the critics would have said well how can you possibly predict rates lower than what the actuaries are predicting. So, we used the actuary projections, that's what the actuary projection would be the cost of our healthy inflation, the trend factor on our health care cost and then when we worked with the unions to come up with new plans, not cutting old plans, additional new plans that would reduce those costs and those, those cost increases and bring them down for a new 600 million or 1.1 billion as Chair Dromm said over the course of the... of the agreement. And so, you see on page... on table 17 you'll see the savings that I mentioned. So, the new initiatives of the health care agreement, one of the very significant aspects is that we have an agreement from Emblem on the HIP increases for '20 and '21 to be three and a half and three not the six and a half and six that we had projected. Anyone who says well that's just... you know could have gotten any way, that's sort of another ridiculous comment that at a time when health care is going up at high single digit levels we've achieved in '19... in '20 and '21 an increase of three and a

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half and three for two years of the agreement. How do we do things, how do we get there? Well, we have centers of excellence, we're on college in orthopedics, we have site of service redirection where, where you, you move things into free standing facilities in doctor's offices rather than, than in hospitals for AMA surgery, chemotherapy, high tech radiology, we've in... increased wellness programs and we've increased... that we have now provide for mandatory enrollment of new employees in the first year of service. These types of approaches are what let us change the projection of seven, six and a half, and six to the current year and then three and half and three thereafter. We've made changes in GHI as well also creating centers of excellence and exactly Chair, Chair Miller exactly the point, centers of excellence, our employees are being directed or being incentivized to use those places that have the best results, the best outcomes that's what we want our employees to use. We want to use drug formulary and, and 90-day refills in order to, to lower cost. We want to create a program on fertility programs where utilization management can be employed in order not to change results to enhance

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results and to lower cost. We want medical management
enhancements in our... in our process. So, all of that
was part of the last of the current agreement which
we feel pretty certainly will get us to the savings
that we've talked about and let me point out just
like the last agreement if we don't achieve those
savings there is enforcement through third party
arbitration. What I think incredibly additional,
important additional agreement was the establishment
of the Tripartite savings committee so this is not in
lieu of the savings, this is in addition to the... to
those savings and this is not somehow eliminated
because we've reached important settlements with DC
37 and the UFT this is part of those settlements is
that we agreed to the health care savings of the... of
the new 200, 300 and 600 million and we've agreed to
a committee that is going to look at the following
issues and, and I can't tell you these are issues
that have been absolutely central and third rail
issues in labor negotiations in the city for decades
and we now have a Tripartite group that is going to,
to look at these issues and I, I want to go down that
list of the issues that, that the Tripartite group
and the first meeting of that Tripartite group is

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this afternoon. The... some of the issues we're talking about are RFPs for replacement of CBP and HIP programs exactly the kind... the concept that Chair Miller was talking about, we need to look at that; self-insurance, minimum premiums; Medicare Advantage plans for retirees; consolidated drug purchasing and I'll get back to that also in minute; comparability, how do we compare to other plans, how do we... how do we move to the best possible state of the art 21st century plan; hospital and provider tiering, I know it's an issue that's of, of a concern and I'll talk about that in a little bit; audits and coordination of benefits; the stabilization fund which was referred to, the dollars are diminishing there and we need to look at what that means; and reduction of costs for pre-Medicare retirees who have access to other coverage and the important issue that the city has been concerned about for years continues to be concerned about and we hope to make major progress in this Tripartite committee. Let me talk about some of the issues that have been recently in the press and the first is hospital pricing variations, which I know is was a topic of a Council hearing last week and I want to say that in our... looking at our

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employees, looking at a, a case mix adjusted so the same type of difficulty and severity of, of procedures that New York Presbyterian costs on average about 35 percent more than the average of all the other hospitals and those other hospitals that are in that include teaching institutions, its not that we're comparing New York Presbyterian to, to others that are... that are much different types of institutions there are active teaching institutions, large teaching institutions in there and the costs are, are 35 percent higher. This is an issue that we need to talk about and in fact when we said that we are going to look at, at hospital tiering in our Tripartite group hospital and provider tiering its exactly the sort of issue that we want to look at with, with the, the employees, with the labor unions and we want to see how do we deal with issues like this, what's a fair responsible approach to, to an issue like this. Another area, consolidated drug purchasing that we recently had the issue with one of the city welfare funds of... that there... thought because of the high cost of HEP-C medication that perhaps they were not going to, to cover those costs in the welfare fund which provides the prescription

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drug coverage and we worked out an arrangement with the Health and Hospitals Corporation where starting in 2019 we're going to provide comprehensive medical treatment at H and H and low cost and access to, to help Hepatitis C medication. We believe that this collaborative approach of working with Health and Hospitals using the buying power of Health and Hospitals providing the care at Health and Hospitals made a tremendous change in the ability to provide HEP-C coverage at a more reasonable rate and we think that this really can be a model for other areas including PrEP and I'm going to talk about that for a minute because I know that that has been a... also a concern of the council. Right now, 97 percent of our workforce has access in their... in their welfare fund coverage or in the high option rider to PrEP coverage. Some of the plans have more high, highly, higher deductibles than others the question is how we do two things; how we extend the coverage from 97 percent to 100 percent because we know how important this is... I know how important this is to the Mayor I work for and how important it is to the administration, I know how important it is to the council. We in fact sent a letter to the union

1 welfare funds who were not covering PrEP prescription
2 drugs, we sent a letter saying we think you should
3 consider covering this and we think you should work
4 to do that. I believe that the effort of the City
5 Council... of the City Council is extraordinarily
6 important in helping convince welfare funds that they
7 should indeed expand this coverage and perhaps even
8 lower the cost of it but I also think that we need to
9 look at this issue from the same type of model of the
10 HEP-C model and perhaps we can make an approach or
11 come up with an approach that can lower the cost of
12 providing this coverage as well. And it is going to
13 be a topic in our Tripartite group this afternoon as
14 to how we move from 97 percent to 100 percent and how
15 we make certain that the costs are reasonable for the
16 city and for the city workers. So, let me now close,
17 I think that... I hope you can see that that triple aim
18 for health care is in fact front and center in our
19 approach to labor negotiations that we want to
20 improve patient care, we are not simply saying lets
21 reduce costs by shifting costs to workers, we're
22 trying to avoid that, we're trying to become more
23 efficient and more effective and at the same time we
24 want to improve the pass... the health care of our
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employees, our retirees and our dependents. So, with

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that I'd like to turn it over to questions.

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CHAIRPERSON DROMM: Thank you very much

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Commissioner and before we just start with the

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questions let me announce that we've been joined by

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Council Member Keith Powers, Council Member Andy

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Cohen, Council Member Jimmy Van Bramer, Majority

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Leader Cumbo and Council Member and Chair of the

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Finance Committee, the Subcommittee on Capital

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Council Member Vanessa Gibson as well, I hope I got

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everybody, yep. Okay, thank you very much as I said

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for your testimony. Let me just start off with this

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question, according to the November 2018 financial

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plan the city will spend roughly 6.4 billion dollars

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on health insurance this year, this figure reaches

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approximately eight billion in fiscal 2022, could you

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break down to the Committees the cost for this and

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what percentage is act... is for active employees and

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for retirees?

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ROBERT LINN: So, I'm not sure I can do

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that at this moment and I do have Ken Godiner the

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First Deputy Budget Director who can talk about it or

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we can provide information but let me just express

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one comment before I turn it over Ken. It is true

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that health care costs are a very substantial part of our budget as I think is true for every employer. We do cover almost a million lives between actives and retirees and dependents so the context of the dollars have to be put in the context of the overall number of, of lives that we cover. In fact, we believe that our health care costs on a per capita basis are responsible but that does not stop our constant work on making sure those costs do not increase at, at any... at, at rates that ordinarily they would increase at and that we need to look at how we become more efficient and more effective but I believe that the central concern of employer should not be simply how do we make our cost the employees cost. Our concern should be how do we bring down overall costs or how do we not increase as much as otherwise would have, that's the central concern and it sort of becomes a... sort of an end in itself oh, let's just shift costs to employees, that's not what you want to do, you may shift costs to employees but have a plan that's much more expensive at the same time shifting costs to employees and so having shifted costs to employees with a plan that is more expensive hasn't saved anyone anything, the employee is paying more and the

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employer is paying more. How do we get control over

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those costs? That's what we have been doing, that's

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what collective bargaining has been doing and I'm

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very proud of changing the paradigm as we've done in

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this bargaining. Ken.

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KEN GODINER: So, I don't have the, the

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breakdown for each year but in FY '19 approximately

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1.8 billion of the 6.4 is for retirees and the, the

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4.6 billion for active. We can provide the council

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with, you know more information after the hearing if

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you want.

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CHAIRPERSON DROMM: Do, do you have what

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proportion is exclusively for the city's contribution

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to the health insurance premiums?

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KEN GODINER: I'm, I'm sorry, I think all

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of it... I'm, I'm not sure.

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[off mic dialogue]

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CHAIRPERSON DROMM: Is there a total cost

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for premiums or...

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KEN GODINER: That's, that's a... that's

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the total city spend on... [cross-talk]

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CHAIRPERSON DROMM: That's the total...

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[cross-talk]

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KEN GODINER: ...health... [cross-talk]

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CIVIL SERVICE AND LABOR

CHAIRPERSON DROMM: ...amount?

KEN GODINER: Right, the... there are... as, as you know a number of plans with smaller participation where employees pay additional co-premium but that's not a city expense, it doesn't appear in the budget so...

CHAIRPERSON DROMM: Okay, in 2014... the 2014 savings agreement stipulated that at the conclusion of the agreement in fiscal 2018 there would be a final calculation of the savings realized, it further stated that in the event that more than 3.4 billion dollars was saved the first 365 million dollars would be credited proportionately to each union as a one time lump sum and... lump sum payment for its members. Additionally, any savings over the 365 million dollars would be split equally between the city and the MLC. In the new agreement however, the following is stated; the parties agree and I'm quoting, the parties agree that any savings within the period of fiscal 2015 to '18 over 3.4 billion dollars arising from the last agreement will be counted towards the 2019 goal. This is currently estimated at approximately 131 million dollars but will not be finalized until the full year of fiscal

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2018 data is transmitted and analyzed by the city in the MLC's actuarial. So, what is the final additional savings from the previous agreement?

ROBERT LINN: So, if you go back to slide six, table six you can see that there was a surplus of 51 million in 2017, another 35 million in 2018 so that represents the 86 million that I think I mentioned in the... in my testimony. The agreement with the union, unions and the MLC was that it... the first 365 million so this is less than 365 million, its 86 million could be used for a lump agreement or otherwise as agreed to by the parties. We in our negotiations agreed that this 86 million which were the additional savings beyond the 3.4 billion could be used in the first year as you mentioned of the next labor agreement and so if you take a look at... if you take a look at slide 17 you will see that our objective of 200 million dollars in FY '19 would be partially offset by the 86 million of the additional savings from the last contract though that, that doesn't impact the next years and the recurring costs so I'm not reducing the current cost going out but the 86 million of that same as the lump sum payment

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CIVIL SERVICE AND LABOR

that might have been used that is used to offset the 200 million by the agreement of the parties.

CHAIRPERSON DROMM: Okay, at a previous hearing on the healthcare savings you spent some time discussing the health insurance regulatory system in New York State, I understand that not all health plans are created equal and only some policies are subject to the states prior approval law. This means that the HIP premium is subject to approval by New York State Department of Financial Services but not GHI which is the largest plan by a long shot, which of the city's policies are subject to the prior approval law and which are not?

ROBERT LINN: So, is that... I, I know that HIP does go through regulatory procedures... proceedings easier... what's that... because it's a... because it's a fully insured plan and I think that GHI does not because we pretty much self-insure that plan, but the state does, right, does regulate the GHI cost... I'm sorry, the HIP cost and we regularly respond to those... at... in those rate proceedings to our comments on... in our thoughts about the cost and the projected cost that are being requested.

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CIVIL SERVICE AND LABOR

CHAIRPERSON DROMM: So, what's your

opinion of the prior approval plan access... what are your sentiments on that?

ROBERT LINN: So, I, I do think that and I'm not sure I'm answering exactly your question but one of the things we are looking at is whether we should try and find the ability to self-insure the HIP plan, there are substantial savings that would come from self-insurance and that that would or would not change the regulatory... probably would change the regulatory impact but we believe that most employers, I mean virtually all employees other than us with employee size as we have in, in the city and, and total number of lives covered should be employing self-insurance as a way to provide their... the health care because of the savings that that would provide both in taxes and in overall cost of implementing the plan. So, those are things were looking at and as a matter of fact if you take a look again at the slide of what we're dealing with in the Tripartite committee slide 20 you see that the second bullet is self-insurance and minimum premium that's exactly the, the, the topic and the area that we'll be considering with the units.

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CIVIL SERVICE AND LABOR

CHAIRPERSON DROMM: Can you explain what you mean by self-insurance with HIP?

ROBERT LINN: Ken.

KEN GODINER: The, the HIP plan is currently a fully insured product which means we pay a premium to, to the carrier, the carrier pays the claims and you know if claims are higher than, than the premiums that, that, that cost winds... you know resides with the insurer and if they're less those, those funds are kept by the insurer. Moving to, you know minimum premium or a self-insured plan means that claims are paid out of a... out of an account, right, that's a, a city account so that the cost of claims is entirely a city cost and the insurance company neither takes the risk nor, nor reaps the benefit when, when this goes the other direction so there are... there are a number of reasons why that's beneficial, like Commissioner Linn said the... there's a tax advantage doing that in addition to which presumably the insurance company builds in some cushion so that they don't lose money that's additional funds that the city's paying to the insurance company.

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CIVIL SERVICE AND LABOR

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CHAIRPERSON DROMM: Have premiums for GHI

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and HIP increased at a faster pace than other plans?

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ROBERT LINN: So, I don't think they have

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and I think that they've, they've increased at

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different rates which is part of some of the issues

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that we've been dealing with in, in the collective

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bargaining but the, the rate of increase has been I

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think fairly similar to national increases in health

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care costs, is that a fair statement?

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KEN GODINER: Yes..

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ROBERT LINN: Yes.

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CHAIRPERSON DROMM: Can you provide us

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with... [cross-talk]

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ROBERT LINN: And there was something in

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the recent best in the... during, during... at least

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during our term, our administration.

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CHAIRPERSON DROMM: Can you provide us

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with the annual premiums for the plans going back to

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2007?

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ROBERT LINN: Sure.

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CHAIRPERSON DROMM: Okay. Emblem Health

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has requested a rate increase of 5.8 percent to

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the New York State Department of Financial

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Services for HIP in 2019, however, despite this

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CIVIL SERVICE AND LABOR 42

requested increase the city included in a budget a projected health insurance cost of seven percent in 2019 and 6.5 percent in 2020. It is unlikely that the state will approve the rate increase that is higher than what Emblem Health is requesting and in fact they will likely agree to a rate probably that is lower than the request. Are you anticipating that DFS will approve a rate higher than what was requested and why would the city project a cost increase of seven percent when the requested, requested rate increase is only 5.8 percent?

ROBERT LINN: So, first of all I, I think our understanding is the requested rate increase is 6.97 not five... so, its slightly... [cross-talk]

CLAIRE LEVITT: For 2019... [cross-talk]

ROBERT LINN: For 2019, slightly under the, the seven but, but, but not much but remember the order of the process. We create the financial plan well before there's a labor agreement and well before HIP has provided... has presented its rate request so you have to... the city has to come up with projections of where the rates will go not knowing what the actual rate request will be. I do

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believe the rate request is actually very, very close to the seven percent we've projected and I think when the... when we asked and I... actually asked the actuaries exactly that question a year and a half ago of what... how do they think... what do they think about our projection of seven, six and a half and six and they said we think that that is not conservative by any means, we... in the... in the type of increases we're seeing going forward we believe that those are perfectly legitimate reasonable increases for projections and could perhaps be higher. So, we now have evidence that the increase for the first year is going to be slightly less and it could be less... if it's less than 6.97 that's good because those are additional savings that we will achieve and we now have an agreement for the future years of the... of the three and a half and three so we know for certain that the costs are coming in less than we projected that's why we reached a collective bargaining agreement. They wouldn't be coming in less if we hadn't reached an agreement with savings that are... that are now part of our understanding and so we now know and are able to

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use the difference, the delta between those projections and the numbers that we're now seeing in the savings that we're projecting as a basis for, for our financial planning and for our budgeting.

CHAIRPERSON DROMM: Okay, thank you. The Committees have previously expressed our concerns about the merger of GHI and HIP in 2006 under Emblem Health, which the city actually at that time tried to halt. When the deal was approved were any safeguards put in place to stop Emblem Health from using their newfound market power to increase premiums and if so, what were they?

ROBERT LINN: So, we think that we have over... again starting in 2014 dramatically impacted the rate of increase in the, the HIP and the GHI plans. That is not to say that we think that that is the end of the discussion and that's why in table 20 the very first thing I mentioned was RFPs for replacement of CBP and HIP HMO plans that is still... needs to be discussed and I believe that competition in the market is critically important to make sure that the city, its workers, the unions and the tax payers are getting the most

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efficient plans that are possible while providing excellent health care services.

CHAIRPERSON DROMM: Okay, Commissioner in your testimony you spoke a little bit about PrEP and its an issue of major concern to me, we have seen the lowest number of people contracting AIDS or HIV in many, many years, I think it's about 6,600 or so over the last year, however there are still those people who are unfortunately contracting AIDS and the issue of PrEP has been brought to my attention by members of GOAL, Gay Offices Action League, would you be willing to walk through this question with me, who does and who does not have access to PrEP and what is the city's plan to make every single employee access... have access to these life savings plans. I know you just did a little bit in your... in your testimony but I really would like to have a little further discussion with you on that.

ROBERT LINN: Sure, sure. So, first I want to state that the administration is absolutely committed to this... to this care being available and I think the fact that 97 percent of the workforce has access is a statement of how

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2 important it is and how important the city
3 believes it is and how important the union
4 leadership believes that it is because the plans
5 do indeed cover this for 97 percent of the workers
6 but there are still two issues that need to be
7 resolved. One is the three percent that don't and
8 they are in four unions, three that we know for
9 show and one that's not respondent and we have
10 sent letters and I think you have the letters to
11 each of those four unions stating that theirs is a
12 concern and they should take a hard look at that
13 and I believe that the council can apply pressure
14 along with us that would be very helpful to make
15 clear how important we all think this is so that
16 is one area is that the pressure should be... should
17 be enhanced, should be on the... on those, those
18 three or four unions that don't provide the
19 coverage to the 11,000 or so or 12,000 total
20 employees that don't have coverage. The other
21 thing is how we can get control over the cost and
22 I do believe that the model we, we talked about
23 for HEP-C is something we need to take a look at
24 here and perhaps that... and that's something we
25 will be looking at right away and can be an area

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to reduce cost. And finally, this will be front and center in the conversation I have this afternoon with the municipal labor committee to talk about the need to get to 100 percent coverage and get the labor input in that as well.

CHAIRPERSON DROMM: Okay, the Mayor has committed himself to ending the epidemic by 2020 and we want to continue to make sure that that discussion continues to happen, so we'll be in contact with you about that again. And finally, before I turn it over to my colleague, Chair Miller, the previous agreement came with somewhat regular progress reports, but can you commit today to produce the quarterly updates of the status of the 2018 savings program?

ROBERT LINN: Yes, we do commit to that.

CHAIRPERSON DROMM: Okay, thank you very much. And now I'd like to turn it over to Chair Miller.

COUNCIL MEMBER MILLER: Thank you Chair Dromm and, and thank you for that line of questioning that was in, insightful and, and while you are the finance chair I think that because I am a, a former benefit trustee and business agent

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I think that I am just slightly able to ask a few questions that will continue along those lines there and so I thank you for your line of questioning and I know we think that other members certainly have a lot of questions there. While I wanted to focus on the quality of care I do have a few questions directly related to the finance and, and, and how exactly we're able to finance this, this program that we see now and I know my, my colleague asked about the, the rate increases and so forth and that, that was there, my information was, was pretty consistent with my colleagues that it was more in the line of about five and a half percent and that if we worked to see that and that was an achievable number that would be pretty much the savings that, that we're discussing here today but I don't want to belabor that, we'll just let the numbers speak for itself and, and just ask that... when was the last time that OLR or OMB has, has written to the state Department of Financial Service opposing an increase from a benefit provider?

ROBERT LINN: Excuse me... [cross-talk]

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COUNCIL MEMBER MILLER: In this case

obviously HIP... [cross-talk]

ROBERT LINN: I can get the end of...

[cross-talk]

COUNCIL MEMBER MILLER: When was the last

time that the, the, the OLR or OMB has... the
administration has written to the state opposing
an increase request?

ROBERT LINN: Every year, we, we, we

responded every year, we protest the rate.

COUNCIL MEMBER MILLER: Okay and the

savings that the city... is, is the savings that,
that... this plan that the city is achieving
currently is that unique to, to the city, of the
municipalities because, because obviously we're
talking about the high increases that we've seen
historically but we know that over the past few
years where there was some, some restrictions
made through health care reform that we had not
seen those traditional numbers and increases
that we were seeing or, or the municipalities or
even other agencies such as the MTA and, and
more regionally receiving similar results, was

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CIVIL SERVICE AND LABOR 50

this savings unique to this program and what we're doing here?

ROBERT LINN: Look I think most employers around the country are dealing with health care costs and when there's collective bargaining almost all are dealing with health care costs in collective bargaining that is why there's a health care crisis in the country is that health care costs are rising way above inflation and employers are trying to find various approaches to deal with that. Many employers take... move quickly to the answer of well there's nothing we can do about those costs let's have the employees pay and others have said that's what the city should be doing, my view is that is not right what we should be looking at is how we bring down the trend factors into numbers like the three and a half and the three, we should approximate inflation or be a little more than inflation or at least closer to inflation levels in the... in the going out years that's where we should be going. In terms of looking at others and how we compare I think we compare favorably but I would also point out that if you look at

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the Tripartite health savings committee that the middle bullet is comparability so we will study with labor, we'll continue to study how our plan compares to others, we will benchmark other plans and we will see how we compare but they differ and many of them as we know are not even at high single digits but many plans are increasing at double digits and substantial double digit increases so I think that we should all celebrate that we have come up with an agreement and an approach that keeps our health plan inflation to three and a half percent in '20 and three percent in '21 that's an extraordinary achievement and I think we all should acknowledge it and, and say that that's good, how do we do better?

COUNCIL MEMBER MILLER: So, that wasn't what I was expecting considering that you and I have had a lot of conversations about health care services how did it get delivered and how efficient and effectively they are and that while we have achieved a certain goal I think that we both can agree that, that this is not unique to the industry nor unique to labor to

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CIVIL SERVICE AND LABOR

some of these savings and how they've been done.
The fact of the matter is that they have been done regionally, they have been done right around here and in other areas and, and so I, I'd like to divert now the attention to the quality of health care that we're receiving and whether or not this has an impact on the quality. You put an emphasis on how we've moved from certain specialized services and kind of brought them in house, have we then before making this commitment evaluating how those services get delivered to the overall membership throughout... you know first, first of all the, the plan is a regional plan and, and that has value in itself, right, that you can't live outside of the 18, 30... 18 counties or whatever and, and receive benefits, right, so for retirees that's, that's interesting to, to say the least but whether or not we, we, we're looking at how this specific plan design impacts those... the workforce and the retired workforce. For instance, if we're driving folks towards an Advantage Care system, right, because costs have come down, what we've seen previously was three,

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CIVIL SERVICE AND LABOR

four hour literally waits in, in an Advantage Care system or center particularly in a community like Eastern, Southern Queens where you have a, a... probably I would submit the largest number of public servants and retirees in the entire city, right, so before we design a system that is designed to benefit those who go into those Advantage Care systems do we know that we have... that we can meet the demand, right, that, that we have those, I would submit that that is not the case. How do we adjust to that and what provisions are in place so that more... that, that we have a, a, a... or richer network that addresses those issues?

ROBERT LINN: So, let me answer a couple of things, first I do completely agree with you that we can't rest at what we're doing and not look at how others are providing health care and seeing how we can improve and I don't by any means say... we are doing it as well as possibly can be done. I started by saying that when we arrived the approach to health care had largely not changed in, in decades and so we should be looking at how others provide, we should be

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looking at how you get the state of art... of art...
state of the art approaches to delivery of
health care systems. So, I, I totally agree with
you that we should not be saying this is it, we
can't do better and that's why I really believe
if you look at the Tripartite committee
commitment we are looking at all those areas and
that is on top of the health care savings costs
that we talked about, we're looking at all of
those multiple areas which are all directed
towards how we improve our plan and get to a
more efficient and effective plan and also
without the, the central theme of simply moving
cost to the... to the workers. I do have to say
just in terms of the... of the ACPs I use the one
on Dwayne Street over here and have had pretty
good results. I understand what you're saying is
look it's, it's uneven and that... and that that
should be monitored and I think that is
something we do need to monitor, what are we
wait times, what are... what are the... what's those
services, are they... are they in fact delivering
effective care at a... at a reduced price and it's

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one of the things that, that we are looking at
and I'll give it to Claire for a second, yeah.

CLAIRE LEVITT: My understanding is that
Emblem health has, has been investing
significantly into upgrading the... their
Advantage Care facilities and that they have
worked very hard to bring down the wait times at
facilities. What we can do is request a report
from them of the wait times at the various
facilities, so we can report to the council on
what people are experiencing at different
facilities.

COUNCIL MEMBER MILLER: So, I, I, I don't
want to lose track of what we're kind of talking
about in terms of... on the financing side, how do
we... how do we pay for this but on, on quality
care let's, let's kind of stay there for a
moment. When, when, when you... when we procure
with them... first of all I have a problem with
this, this, this single provider that we have
there that... a single provider that as, as you
alluded to that doesn't have the competition
that I think is necessary here and the fact that
when we talk about high option riders when,

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2 when, when you don't... when you aren't able to
3 provide the same level of services throughout
4 the city that those members, retirees and
5 dependents should have in option, right, this
6 doesn't provide an option even when you have a
7 high option... my benefit prior to coming here
8 which is what a lot of folks in this city have
9 is nothing special, MTA and other agencies have
10 it, in order for me to maintain that would cost
11 me 1,100 dollars a month here. Let me just ask
12 you, does the city contribute at all to the
13 higher option riders?

14 ROBERT LINN: No. No, we do not.

15 COUNCIL MEMBER MILLER: You just offer
16 the plan but you just... so, exclusively this is
17 just what you offer so I can go on my own and
18 get that.

19 ROBERT LINN: I don't... you wouldn't be
20 insured but you could try and seek other
21 insurance.

22 COUNCIL MEMBER MILLER: Right... so... no,
23 that's what I'm saying is that if, if I went out
24 on my own it would cost essentially the same.
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ROBERT LINN: No, I don't know... [cross-talk]

COUNCIL MEMBER MILLER: Because... [cross-talk]

ROBERT LINN: I don't know that that's true, I mean it's, its based on... we were a large group purchasing but it is... [cross-talk]

COUNCIL MEMBER MILLER: Nobody's purchasing... [cross-talk]

ROBERT LINN: ...but we just... [cross-talk]

COUNCIL MEMBER MILLER: ...insurance at 1,100 dollars a month not when they can get something else. I just... I think that that is something that just came out when we kind of led... read between the lines that what... where those contributions went and, and I know during open enrollment its offered as part of the cafeteria plan but there's also an assumption that there's some contribution coming from the city and so obviously you... we're steering everybody into this particular plan if you're not able to do that. With that being said we, we were talking about how we provide a better service through the, the Advantage Care but

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CIVIL SERVICE AND LABOR

analyzing the data about who's using and what those wait times are and if not... if you're aren't able to provide equitable service how do we open up the market to those people that live in Queens and other areas that have density of, of, of city workers?

ROBERT LINN: So, look we have discussed this a number of times and, and I always agree with you that we need to pursue greater competition, we need to see what is out there and, and I believe that we have made progress in the collective bargaining with beginning to look at opening this up, we did bid out some prescription drug opportunities last time, we will do more and that's why I think that the importance of this Tripartite panel is so important, we are committed labor and management to look at those issues and we have a labor agreement. Let me just go back to the labor agreement for a minute, that to the extent that we can... we can achieve savings beyond the 600 million dollars, we have a joint interest in doing that because there is a gainsharing approach, there's the use of the funds for

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certain... for welfare fund increases, there is a joint increase to increase beyond the 600 million so I am optimistic that we not only achieve 600 million but we achieve more and some of the things you're talking about are all elements that would make that... [cross-talk]

COUNCIL MEMBER MILLER: So... [cross-talk]

ROBERT LINN: ...more likely... [cross-talk]

COUNCIL MEMBER MILLER: ...when, when, when... I know from a... from a labor perspective with the, the contract negotiation... benefits and negotiations, right, how they get delivered, who delivers them is, is not part of that, right, but when the city is procuring benefits, in this case from Emblem Health are there a set of standards as to how they get provided, what are the number of doctors per patient, what is the wait time that we're expecting? Let me give you an example here and not just of the wait times at, at those Emblem Health, you probably... I, I tried for the last week to get an appointment to see my doctor and I finally got one for January, right but they said I can come in and I can see someone today or tomorrow if, if, if it was an

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emergency situation, that person that I would be able to see would be a nurse practitioner. Three years ago when, when my... when my previous doctor left and I wanted to see someone I was seeing a physician's assistant so in the past five years through attrition or second question the rate of, of, of reimbursement for doctors which is probably the reason why people were leaving the system, we no longer see doctors we are seeing physician assistants, we now no longer see physician assistants we're seeing nurse practitioners, is that what we're paying for and is that... is that specifically specified in the contract that that can be done while we're paying to see doctors?

ROBERT LINN: So, first of all the ability to on our own do an RFP for other... for other plans is something that the last administration tried and was stopped in court so it does require based on court decision it requires an agreement to move forward within an RFP together and that's why we're continuing to talk about those things... [cross-talk]

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COUNCIL MEMBER MILLER: Well I... [cross-talk]

ROBERT LINN: ...but in... [cross-talk]

COUNCIL MEMBER MILLER: ...disagree I just want you to move on and answer the second question...

ROBERT LINN: Okay, but in terms of the... of what we're purchasing... look, I, I... the specifics of who is the, the best provider of certain... of, of certain services whether it is a, a physician, a primary care physician or a specialist or whether it is a physician's assistant or a nurse practitioner or whether anesthesia can be done through an anesthetist or a certified nurse anesthetist, those are all issues that are... is, is the direction of where health care is going. I believe that the important thing to look at are results and outcomes and, and we look at those things and I believe that the, the, the bottom line is that the outcomes continue to improve and I don't know who the specific provider is best for any given service, it may be that it can be a nurse rather than a physician and it could be that the

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CIVIL SERVICE AND LABOR

nurse is providing better service in certain circumstances than a physician but the issue to me is whether the outcomes are improving or not and those are things that we need to pay attention to...

COUNCIL MEMBER MILLER: So, would you say that that... so, those, those are now industry practices or something specific... is it... or is a specific cost savings practice that, that we're seeing here because I, I, I certainly see a difference in whether or not... and certainly I think even anyone looking peripherally could see that there is a savings between a doctor, a doctor's... a physician's assistant and a nurse practitioner, there's a... obviously cost difference.

ROBERT LINN: Well, well look... [cross-talk]

COUNCIL MEMBER MILLER: Is it cheaper than employing a doctor or... [cross-talk]

ROBERT LINN: Of course, it... of course... of course... (cross-talk)

COUNCIL MEMBER MILLER: ...assistant... [cross-talk]

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CIVIL SERVICE AND LABOR

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ROBERT LINN: ...the reason... the reason...

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the reason throughout the country that employers

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and plans consider using a nurse specialist of

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some sort rather than a physician is because

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they're less expensive. The question to me is

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not whether it's less expensive the question to

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me is does it provide... is good service or

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perhaps better service... [cross-talk]

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COUNCIL MEMBER MILLER: Absolutely...

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ROBERT LINN: Yes, and I believe that

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needs to be looked at but I... but I don't...

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[cross-talk]

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COUNCIL MEMBER MILLER: You, you, you...

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[cross-talk]

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ROBERT LINN: ...believe... but I don't...

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[cross-talk]

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COUNCIL MEMBER MILLER: ...wait a minute...

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[cross-talk]

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ROBERT LINN: ...believe per se that the

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use of a nurse as opposed to a physician for a

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certain service is per se less good delivery of

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service.

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COUNCIL MEMBER MILLER: You know what,

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I'd, I'd like to see the data that, that would...

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that would, would contradict that, I, I think on the surface just based on qualifications and, and knowing that if you look... if, if, if you're procuring... if you... if you're attempting to leverage one million members and... for health care it would not concern you the amount of doctors that are in this system per, per, per capita for, for, for your members there whether or not they could provide adequate service there?

ROBERT LINN: Of course... [cross-talk]

COUNCIL MEMBER MILLER: Here's what I know also, in the last five years as I said you had X amount of doctors now you may have... you may have ten or 20 percent less, those doctors through attrition or whatever they just left, they have not been replaced by doctors, we're not talking about whether or not you walk in the center and say hey, doctor is busy see a nurse, we're saying that that doctor no longer exists, you no longer... nor does the physician assistant now you see a nurse practitioner, that doesn't concern you?

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CIVIL SERVICE AND LABOR

ROBERT LINN: What concerns me is that best practices are being used, its... and, and I'm, I'm certainly not an expert on what is the best practice and what is the level of, of health... [cross-talk]

COUNCIL MEMBER MILLER: Are you paying for... [cross-talk]

ROBERT LINN: ...of health... [cross-talk]

COUNCIL MEMBER MILLER: ...a lawyer or are you paying for a, a, a... or are you paying for a legal assistant... [cross-talk]

ROBERT LINN: I'm... [cross-talk]

COUNCIL MEMBER MILLER: Are you paying for a doctor or are you paying for a nurse?

ROBERT LINN: I'm paying for the coverage and, and we're, we're paying to... we're paying for the service and we're paying for the benefits and I don't know and perhaps... listen, costs differ, people staff differently, the important thing to an employer is that the outcomes are at least as good and that's something that I concur with you.

COUNCIL MEMBER MILLER: I, I agree... [cross-talk]

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2 ROBERT LINN: What we're looking at.

3 COUNCIL MEMBER MILLER: I agree and I
4 submit to you that it just has not been... it has
5 not been based on the, the, the complaints and
6 comments that I field daily from my constituents
7 for... from the lack of health... adequate health
8 care access that we have because of them being
9 moved into a, a... Advantage Care center that does
10 not provide adequate health care providers,
11 that's a problem and, and we should be taking a
12 look at that and before we enter into these
13 agreements we should know whether or not we have
14 adequate service providers to provide services
15 to these members. We did it in the past when
16 there was nobody in the Bronx that was
17 negotiating, right, when there was no, no center
18 in, in certain locations, it was negotiated,
19 that was a problem that was done. Are we... are we
20 still paying particular attention to these
21 details that we're serving members in, in the
22 way that we should?

23 ROBERT LINN: So, Chairman let me just
24 give this anecdote, I missed a flu shot when it
25 was given at our office, I went to the ACP on

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Dwayne Street, I'm sure a nurse practitioner was the person who gave me the flu shot, I do not feel that I received a reduced service because it was not a physician so it depends on... [cross-talk]

COUNCIL MEMBER MILLER: I, I can get...

[cross-talk]

ROBERT LINN: ...the circumstance... [cross-

talk]

COUNCIL MEMBER MILLER: ...a flu shot in,

in the drug store, I'm not talking about that, I'm talking about if I think I have the flu and I want to see a doctor I get to see a, a nurse... a nurse practitioner. Maybe if you go to Dwayne... down to Dwayne Street or where you go on a regular basis to your, your, your PC that's possible but when you don't have an option that you're never going to see a doctor that's a problem, that's another problem... [cross-talk]

ROBERT LINN: That... it should never be an

option where you never see a doctor depending on... [cross-talk]

COUNCIL MEMBER MILLER: Unless you want

to wait a month and a half...

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ROBERT LINN: So, we need to look at that and perhaps you want to... we should go over the specifics of, of your case and we can see whether or not we can help improve that.

COUNCIL MEMBER MILLER: Could, could, could we... so, so... before we transition to the Tripartite Committee because I, I certainly want to talk to you, I want to get to them and I know part of the savings was, was with the well care which was, was that RFP itself?

CLAIRE LEVITT: Well Care...

COUNCIL MEMBER MILLER: Well care.

ROBERT LINN: Well Care...

COUNCIL MEMBER MILLER: Well Care program. The diabetes, all the preventative...
[cross-talk]

ROBERT LINN: Is it... is this... [cross-talk]

COUNCIL MEMBER MILLER: ...programs...
[cross-talk]

ROBERT LINN: This is the... this is the work well... the work well program, yes, was... are RFPs.

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COUNCIL MEMBER MILLER: Yeah, so we had a problem throughout this city last year where Emblem Health ran... just randomly announced that they were closing the, the neighborhood well care centers and they did and ours shut down for a while until we... how'd we not know that, we called the admin and they opened it back up after going back and forth but it was throughout the city and, and so we're paying for something as you said a well care program, a wellness program that would allow community members to come in, work on their diabetes, to exercise, yoga programs, all these other things which... what... that, that prevent illness that take place in the well care centers they were just randomly shut down.

ROBERT LINN: So listen, let me say this, we talk and deal with Emblem, Emblem all the time in terms of issues and problematic issues, I'm not familiar with, with what you just recommended but Claire does... it was familiar that Emblem had... did shut various centers down but I think in terms of expanding others, if there are specific issues that you would like us

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CIVIL SERVICE AND LABOR

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to look at please feel free to talk... [cross-

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talk]

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COUNCIL MEMBER MILLER: Do they... do...

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[cross-talk]

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ROBERT LINN: ...and you should let us

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know.

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COUNCIL MEMBER MILLER: Do, do they

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contact the city before they shut down these

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centers?

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CLAIRE LEVITT: No, we didn't... we were

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not made aware that they were shutting them

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down, we probably found out the same way you

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did.

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COUNCIL MEMBER MILLER: Yep, that was a

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big issue. Okay, so how, how often will the

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Tripartite committee be meeting?

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ROBERT LINN: I will know more this

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afternoon.

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COUNCIL MEMBER MILLER: This... is this the

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first meeting?

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ROBERT LINN: This is the first set...

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COUNCIL MEMBER MILLER: Because you put a

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lot of emphasis on, on the work that was done

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leading us to believe that you've met some time in the past...

ROBERT LINN: Oh, no I don't think that's true at all. That... I've, I've said that part of the... we, we just reached our labor agreements... [cross-talk]

COUNCIL MEMBER MILLER: Yeah... [cross-talk]

ROBERT LINN: ...in May... [cross-talk]

COUNCIL MEMBER MILLER: ...a month ago, yeah, six... [cross-talk]

ROBERT LINN: In May... [cross-talk]

COUNCIL MEMBER MILLER: ...60 days... [cross-talk]

ROBERT LINN: ...in, in actually in, in June, late June...

COUNCIL MEMBER MILLER: Uh-huh...

ROBERT LINN: ...and we did not meet over the summer and the... we are scheduled to bring together the highest level of union leadership and city leadership with the mediator and arbitrary Marty Scheinman...

COUNCIL MEMBER MILLER: Marty Scheinman...

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2 ROBERT LINN: ...today and that we will
3 then establish a schedule, but I don't think... I
4 didn't say to anyone; the city hasn't said to
5 anyone that this Tripartite Committee was
6 meeting before...

7 COUNCIL MEMBER MILLER: No, no, no I, I
8 just... based on your testimony because you named
9 a couple... a couple of times some of the things
10 that you had hoped to achieve with some of the
11 things that were discussed or will be discussed,
12 what, what... [cross-talk]

13 ROBERT LINN: Yes... [cross-talk]

14 COUNCIL MEMBER MILLER: ...are some of the
15 things that you hope to achieve differently in
16 this agreement that we didn't see over the past?

17 ROBERT LINN: Well first of all when you
18 say you didn't see, we have as I've said agreed
19 to provisions that will save on a recurring
20 basis 1.9 billion dollars from what was
21 projected and what actuaries recommended that we
22 budget. In addition to that, there is a... an
23 approach, a gainsharing approach that invites
24 the parties to continue working on things so we
25 have an incentive in the current labor agreement

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to continue to look how we can reach, reach savings in excess of 600, some of the things that we're talking about and I've said this before, some of the things that we're talking about have been under discussion for long periods of time without reaching an agreement by the last administration, by the administration before that and, and that we now have the ability to discuss RFPs that you were talking about, self-insurance that Claire and Ken were talking about, Medicare Advantage which is a program that could save a substantial amount of money that some other... as you say other, other unions 1199 uses a Medicare Advantage for, for senior workers, hospital provider tiering as you heard last week, 32 BJ is interested in that, we're interested in talking about that. The... these are all things... reduction of cost for pre-Medicare retirees that have access to other coverages, these are all things that are incredibly important and now are going to be considered by labor and management together that's why we are saying that this is an important breakthrough but it's not the

1
2 important breakthrough, the important
3 breakthrough is another important breakthrough
4 not only have we got... achieved the 1.3 billion
5 or 3.4 billion of the last settlement, not only
6 have we achieved enhancing that by another 1.1
7 billion in cash and 600 million in rate we have
8 also added this approach, I think that that is
9 truly a paradigm shift.

10 COUNCIL MEMBER MILLER: Thank you Chair
11 Dromm.

12 CHAIRPERSON DROMM: Okay, thank you Chair
13 Miller. I want to announce that we have been
14 joined by Council Members Lancman, Rosenthal,
15 Levine, Maisel and Ulrich and we have some
16 questions from the members so I'm going to start
17 with Council Member Powers followed by Council
18 Member Cohen.

19 COUNCIL MEMBER POWERS: Thank you, thanks
20 for being here today and I, I have... [cross-talk]

21 ROBERT LINN: Thank you... [cross-talk]

22 COUNCIL MEMBER POWERS: ...50 pages, this
23 is pretty impressive, and I just want to say
24 thank you for the work, I know this is tough,
25 tough work you're doing, and I know the reflect

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the desire for all of us to be in the right place in terms of health care. I wanted to follow up just first and I have some other questions on the PrEP issue... [cross-talk]

ROBERT LINN: Uh-huh... [cross-talk]

COUNCIL MEMBER POWERS: ...you noticed... you noted I think it was 97 percent of the workforce... [cross-talk]

ROBERT LINN: Yes... [cross-talk]

COUNCIL MEMBER POWERS: ...was covered, you said there was some who aren't, but I didn't hear you say who exactly that was so which units or unions I guess are not covered today with PrEP?

ROBERT LINN: So, you have the letters we sent in the... [cross-talk]

COUNCIL MEMBER POWERS: Okay... [cross-talk]

ROBERT LINN: ...here that we gave you but are... they are the Detectives' Endowment Association, Local 444 Sanitation Officers, Local 246 Auto Mechanics and we did not receive an answer from LEEBA, the Law Enforcement Employees Benevolent Association.

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COUNCIL MEMBER POWERS: Okay, thank you

and there is an... there is an expectation that under the same agreement or arrangement that you had for the hepatitis C coverage that you might be able to 100 percent and..

ROBERT LINN: We're going to look at that as a model that we think could be helpful in getting there but I don't... I'm not... [cross-talk]

COUNCIL MEMBER POWERS: Okay... [cross-talk]

ROBERT LINN: ...don't know for certain... [cross-talk]

COUNCIL MEMBER POWERS: No commitments, I know the... [cross-talk]

ROBERT LINN: No commitments but, but it's an approach I think that was... has proved to be useful.

COUNCIL MEMBER POWERS: And the... and is there an... a timeline by when you might start looking at how to do that?

ROBERT LINN: We will be looking at these issues right away.

COUNCIL MEMBER POWERS: Okay, thank you, I know we're going to hear from some folks who,

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who had concerns about that I think you've addressed many of these questions, but we'll follow up if there's other ones. To date, I just wanted to just clarify, 59 percent of the workforce is covered through 2021?

ROBERT LINN: Yes.

COUNCIL MEMBER POWERS: Okay, those are... and, and which ones?

ROBERT LINN: The UFT, DC 37 and Local 300.

COUNCIL MEMBER POWERS: Okay, thank you and those all include paid parental and family leave?

ROBERT LINN: One or the other...

COUNCIL MEMBER POWERS: Right, okay... [cross-talk]

ROBERT LINN: The paid family leave was part of the DC 37, Local 300; paid parental leave was the D... was the teacher settlement.

COUNCIL MEMBER POWERS: And that is... those are different because that's the arrangement they, they negotiated or... [cross-talk]

ROBERT LINN: Yes... [cross-talk]

COUNCIL MEMBER POWERS: ...just... okay...

[cross-talk]

ROBERT LINN: ...that's what they chose to negotiate.

COUNCIL MEMBER POWERS: Thank you and are the wage increases in, in, in those contracts offset entirely by the health care savings?

ROBERT LINN: No.

COUNCIL MEMBER POWERS: Okay and what's the cost beyond the savings?

ROBERT LINN: So, we believe that the health care savings of 600 million generates slightly under... about 1.4 percent in, in the equivalent rate savings. Let me speak in rate because obviously it... this cash and rate and labor contracts and so let me go to the end of the contract... [cross-talk]

COUNCIL MEMBER POWERS: Okay... [cross-talk]

ROBERT LINN: We have provided increases of a, a two, two and a quarter and three over 43 months and we've provided two additional quarter points, another half percent that can be used in, in negotiations for, for other items so

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2 those together provide a total cost of, of two
3 point... 7.42 in terms of the three rate increases
4 and another half a point so let's say 7.9
5 percent of that 7.9 percent the health care
6 savings represent 1.41 percent.

7 COUNCIL MEMBER POWERS: Okay and then the
8 city will take the rest in the cost or the city...
9 [cross-talk]

10 ROBERT LINN: Part of the cost of the
11 labor agreement.

12 COUNCIL MEMBER POWERS: Got it and there
13 was... there's some coverage today I think... so the
14 budget commission and others are going to be
15 testifying later today around whether... there's a
16 couple of different points that they made and
17 others made today but one of them was obviously
18 we're, we're, we're attempting to achieve less
19 savings this round versus what we did in the
20 last round and I credit you for, for the work
21 you did to get those contracts for the most part
22 resolved and so forth, can you tell us just
23 reasons why we're, we're looking to get less
24 savings this round and I know some are
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structural things that you've resolved the last time that can't be... [cross-talk]

ROBERT LINN: Right, so, so first of all let me make the point that after a very substantial negotiations over health care many, many employers don't make any further changes in the next contract or two and we received... we did the 3.4 billion dollars of savings, 1.3 billion recurring, many employers might have said that's sufficient, we have substantial savings, the 3.4... the 1.3 billion was the equivalent of instead of 1.4 percent perhaps three, three and a half... three and a half percent, very substantial and the union's position, major leadership positions was like why, why talk about more, why not stop and at that point we would have then not done any further increases in health care savings we would have done a labor agreement, we said because there's more to do we haven't looked at health in all these years, there's more to do so we said let's go beyond the 1.3 billion and let's increase it. Now at one point I said look let's, let's perhaps double it, that was a conversation and

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the general view is first of all this is a three year agreement not a seven year agreement and did that and we just had gone through all of these savings therefore it is not a reasonable approach going forward to those numbers so we wound up settling on 600 million which is about half of the number but it's over three years versus seven years of the labor agreement. We believe it has led to some very important changes and we created a gainsharing approach to go beyond that's what we were able to achieve. I think we achieved a responsible labor settlement with responsible across the board wage increases and we achieved also the ability to keep looking at labor cost containment and we have a commitment... a guaranteed commitment to get there, I think it was a perfectly responsible and reasonable settlement that was in the taxpayer's interest, the public interest and the worker's interest.

COUNCIL MEMBER POWERS: Okay and one last question because I, I am at my zero but... and I try to respectful of the time here. Just other cost saving measures that you are looking at or

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you maybe identife3d that aren't part of this plan, but you think could be part of future plans or future negotiations that, that would be able to achieve savings for health care?

ROBERT LINN: Well that's exactly the, the agenda for this Tripartite committee is looking at some of those things. You heard testimony or maybe you heard testimony from the Local 30... from 32 BJ about whether hospital tiering is one of those things, those are things among others that we're re-looking at.

COUNCIL MEMBER POWERS: Can you name... just name others while we're... while we're here?

ROBERT LINN: So, others would be self-insurance, possible RFPs for, for the program, Medicare Advantage plan for, for retirees, consolidated drug purchasing, hospital tiering as I said, audits and coordination of benefits, reduction of cost for pre-Medicare retirees.

COUNCIL MEMBER POWERS: Great, thank you, thanks for your time.

CHAIRPERSON DROMM: Okay, thank you, we have questions now from Council Member Cohen followed by Rosenthal and Levine.

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COUNCIL MEMBER COHEN: Thank you Chair.

Thank you for your testimony, sure I understood a solid two or three percent of it so I really.. I do really appreciate you taking the time. I do have some questions about the work of the Tripartite Committee partly in terms of like what will be the.. if the committee comes up with, you know no pun intended but if you come up with a cure for cancer what, what happens with that information?

ROBERT LINN: Okay, first of all I'm, I'm saddened that you only understand two or three percent of what... [cross-talk]

COUNCIL MEMBER COHEN: I'm trying.. [cross-talk]

ROBERT LINN: ...we talked about, I, I will try harder next time to get you up to four or five percent... [cross-talk]

COUNCIL MEMBER COHEN: I appreciate it... [cross-talk]

ROBERT LINN: ...of the... of, of the... of the material. To the extent that we come up with things that reduce costs we have a joint interest in exceeding the 600 million so let us...

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let us say that we come up with an approach for retirees of the Medicare Advantage program and let's say that we did that out and that that saves whatever, 50 million dollars or whatever the number is that it could save if we are then able to go beyond the 600 million of savings that we agreed to in the labor agreement, go to 650 then that would be used.. the first 60 million can be used to increase the welfare fund contributions so that can be further payments to the welfare funds to let them.. [cross-talk]

COUNCIL MEMBER COHEN: But if, if the..

[cross-talk]

ROBERT LINN: ...make available.. [cross-

talk]

COUNCIL MEMBER COHEN: ...committee comes,

comes up.. will the work of the committee be automatically implemented.. what, what, what if there's not an agreement on what, what the.. this concept is, we came up with a great.. you think it's a great idea some, some of the.. [cross-talk]

ROBERT LINN: Yes.. [cross-talk]

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COUNCIL MEMBER COHEN: ...unions don't

think it's a great idea how does... what happens...
what happens with that information?

ROBERT LINN: During the term of this
agreement it only... if... it only has to take
bilateral agreement and there will be a report
from the... from the mediator at the... at the... in
2020 but it would require bilateral agreement,
we will be by the end of that ready for
collective bargaining again... [cross-talk]

COUNCIL MEMBER COHEN: So, the work of
the committee... [cross-talk]

ROBERT LINN: So... [cross-talk]

COUNCIL MEMBER COHEN: ...is not binding
its, its sort... [cross-talk]

ROBERT LINN: It is not binding... [cross-
talk]

COUNCIL MEMBER COHEN: ...of a think tank...
okay.

ROBERT LINN: Right...

COUNCIL MEMBER COHEN: I have a question
about self-insurance, I guess and maybe in this
context it probably could make a lot of sense,
you know I, I'm always afraid like I don't want

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to subject the city to unnecessary risk, you know trying to be concerned about it but I, I get... I mean the variation how great could it be in terms of self-insurance, its not like... and even though we self-insure and liability too and I... and I guess maybe over time those costs do become fairly consistent but this seems like a place where we're going to... you know we know sort of what the cost are more or less, what do you think the applications are in that?

ROBERT LINN: So, look I think that its not as if, if costs exceed projections, we talked about the state rate setting that then becomes part of the HIP proposal for their increases the next year so it's not as if it just disappears and the city doesn't have to pay for them, I believe that with an employer with this population size that we have that does towards a million lives being covered by health insurance that the pay administer of cost or to pay insurance on the coverage when we can do it internally doesn't economically make sense and this is not just Bob Linn with his opinion these are our actuaries, health care actuaries and

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the... and the, the conclusions of many, many employers around the country.

COUNCIL MEMBER COHEN: Yeah... the only... and the final thing I would say about it I'd just be concerned to make sure that we're not... it's not another vehicle for debt like that we actually pay as we go. If, if it... if it were... [cross-talk]

ROBERT LINN: No, absolutely I, I agree.

COUNCIL MEMBER COHEN: Thank you Chairs.

CHAIRPERSON DROMM: Alright, I'm, I'm going to go to a question while Council Member Levine is... [cross-talk]

COUNCIL MEMBER LEVINE: No, Council, Council Member Rosenthal.

CHAIRPERSON DROMM: I'm sorry, Council Member Rosenthal.

COUNCIL MEMBER ROSENTHAL: Great, thank you, thank you Chairs for holding this hearing, great to see you... [cross-talk]

ROBERT LINN: See you...

COUNCIL MEMBER ROSENTHAL: I wanted to know about people who enroll in GHI and Emblem Health and whether or not the city has a

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mechanism for checking number one, that people are getting reimbursement for their claims that they put in consistently and two whether or not the city is being properly charged for the claims that are put in and the reason for both of these questions is first of all on GHI and Emblem Health I never get reimbursed and always have to send in my paperwork two or three times so there clear... appears to be a clear desire to not pay people and secondly I've heard of a number of situations where the city was overcharged for a health care bill for services that may have not been provided or for services that had been provided but at a lower cost, I'm wondering if there's some sort of audit that you do or know of in other states like some way of comparing what individuals, employees are experiencing compared to what the insurance company is saying?

ROBERT LINN: So, let me first start with, we have, OLR has a health benefits section, any issues like that you should bring to us and if you have people that... and, and if you have... then if... [cross-talk]

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COUNCIL MEMBER ROSENTHAL: Do you want to announce publicly for the record where people should go, could you?

ROBERT LINN: Can I... we'll get... how about we'll get... we'll get you exactly the number and, and who... [cross-talk]

COUNCIL MEMBER ROSENTHAL: Great... [cross-talk]

ROBERT LINN: ...to call but first... the first thing is we should be told and you know me... but it could go... you ought to be going into health benefits and say look here's a problem because people call all the time and we help them and try to help them through the thicket of insurance on, on a number of occasions but you should... you should let us know and if it's a welfare fund issue it may be the union issue in terms of its prescription drug coverage and so... but the... but the first important thing is, is, is to let us know and let us look at it because its impossible for us to take action if we don't know.

COUNCIL MEMBER ROSENTHAL: And let me just stop you right there, do you send out a

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letter every year to GHI and Emblem Health,
people who sign up for those saying that this is
a common occurrence, you should feel free to
contact this information because as a somewhat
educated person I literally have never contacted
your office and it was recently just crossing my
mind to contact my own office just because life
is so busy and insurance is supposed to work.

ROBERT LINN: So we don't specifically
but we do on our website, the OLR website has
all the information about health benefits and
telephone numbers and, and, and where to reach
and I assume in... when we send out the annual
notices we have telephone numbers there as well
but it... well you should look at it so I, I think
in terms of, of making people aware of... [cross-
talk]

COUNCIL MEMBER ROSENTHAL: Uh-huh...
[cross-talk]

ROBERT LINN: ...if they have issues who to
call and where to go it's an... it's a terrific
point and, and, and we will do that. We are
asking in this Tripartite committee that has not
met yet but is going to start meeting this

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afternoon, the issue of audits are one of the things we're going to be looking at and I will mention, okay this afternoon this conversation that we've had and I think it is important that we continue to do that and as I've said it's a triple lane, we want to bring down costs but we want to make sure that the populations are getting healthier and that we're provider better service so I agree with what you said.

COUNCIL MEMBER ROSENTHAL: And the second issue about an audit about whether or not GHI or Emblem Health are overcharging... [cross-talk]

ROBERT LINN: Uh-huh... [cross-talk]

COUNCIL MEMBER ROSENTHAL: ...the city for services.

ROBERT LINN: Well that's what I meant when I said that we're going to be discussing in the Tripartite the issue of audits of Emblem... [cross-talk]

COUNCIL MEMBER ROSENTHAL: This has never crossed your mind before to be thinking and my understanding was in 2014 you were starting to work on audits and maybe had done so previously?

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ROBERT LINN: So, we've done a number of audits of a number of elements for... and we inherited a very important audit from the last administration on the audit of appropriate coverage, we have been talking to the unions and this again we act... we operate bilaterally not, not unilaterally and we have made some progress and mainly progress in terms of the coverage issues. In terms of the service deliver we're getting there.

COUNCIL MEMBER ROSENTHAL: I guess... sorry... my question may have been a little confusing, if I may for one second because I asked about two diametrically opposed examples, so set aside for the example about not getting reimbursed for services that one should get reimbursement for, separate and apart from that it's my understanding that there have been cases in the past where the city has been overcharged by GHI for services provided and I'm wondering if... what the process is for communication between the insurance company, the city who then pays the insurance company, right, for some stuff and the individual as to whether or not

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the service was actually provided and what the bill was for that service and whether or not the city is being overcharged by the insurance company for services, does that make sense or maybe that... [cross-talk]

ROBERT LINN: Well listen, so there, there are certain... several levels of where problems could develop; one is the physician is overcharging or charging... [cross-talk]

COUNCIL MEMBER ROSENTHAL: Sure... [cross-talk]

ROBERT LINN: ...for services and that that filters through the... through the system... [cross-talk]

COUNCIL MEMBER ROSENTHAL: Sure... [cross-talk]

ROBERT LINN: ...and, and we got... we do regularly look at the cost and, and, and seek to analyze it but it seems to me that you're raising that we should be doing more and that... and we've been saying that we should be doing more and its my hope that we move forward in audits in those areas as well but, but I do believe that that is front and center as... and

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when I say front and center its on the list of the... of, of one of the items, audits, audits and coordination of benefits are exactly an element that we're talking... going to be talking about with the unions.

COUNCIL MEMBER ROSENTHAL: So, and, and perhaps we can talk off line, we don't need to... [cross-talk]

ROBERT LINN: Sure... [cross-talk]

COUNCIL MEMBER ROSENTHAL: ...beat a dead horse here but it's my understanding in 2014 an audit was done and there were... it was found that from 2012, 2013 there were significant overcharges and there was a question about whether or not the city could claw back the money so I think this work has been done, I may not be articulating... [cross-talk]

ROBERT LINN: Yes... [cross-talk]

COUNCIL MEMBER ROSENTHAL: ...it... [cross-talk]

ROBERT LINN: I believe the audit that you're referring to was the dependent coverage audit where in fact we did make very substantial changes in terms of people being covered or, or

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not be... shouldn't be covered who were being covered who shouldn't have been covered and I think that's the audit that I'm under... know about so if there's... [cross-talk]

COUNCIL MEMBER ROSENTHAL: Yeah... [cross-talk]

ROBERT LINN: ...another audit let's have a conversation... [cross-talk]

COUNCIL MEMBER ROSENTHAL: It is, and I will follow up with our staff... [cross-talk]

ROBERT LINN: Yes... [cross-talk]

COUNCIL MEMBER ROSENTHAL: ...and with the Chairs to give them the specific information. Thank you... [cross-talk]

ROBERT LINN: Fine... [cross-talk]

COUNCIL MEMBER ROSENTHAL: ...I appreciate that... [cross-talk]

ROBERT LINN: Okay, thank you, we're happy to talk about it.

COUNCIL MEMBER ROSENTHAL: Thank you.

ROBERT LINN: You're welcome.

CHAIRPERSON DROMM: Okay, thank you very much. I have a few more questions and then Chair Miller has some questions as well. I'm sorry, I

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keep skipping... Mark Levine, Mark Levine, go ahead.

COUNCIL MEMBER LEVINE: Thank you so much to both the Chairs, hello Commissioner...

ROBERT LINN: Hello.

COUNCIL MEMBER LEVINE: There's been such consolidation in the hospital sector, we're down to really just a few large networks in a city that used to have dozens and dozens of independent hospitals and you don't need a degree in economics to understand that if you restrict supply that could give the ability to raise to prices... [cross-talk]

ROBERT LINN: Yes... [cross-talk]

COUNCIL MEMBER LEVINE: ...prices are going up; do you see consolidation of the industry as driving costs for the city?

ROBERT LINN: Yes and... [cross-talk]

COUNCIL MEMBER LEVINE: So... [cross-talk]

ROBERT LINN: Yes and I... and I think obviously it is, is one of the elements that everyone needs to be concerned about, if there is a borough that a single... basically a single hospital provides that gives the ability to, to

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increase charges, those are very concerning issues and, and, and we need to pay attention to them that's one of the reasons why I mentioned before that looking at one facility which doesn't have a, a monopoly of.. Manhattan..

COUNCIL MEMBER LEVINE: Right... [cross-talk]

ROBERT LINN: ...has... charges much more than other facilities and what to do about that, that's something that we... again it needs to be front and center and other unions looking at... [cross-talk]

COUNCIL MEMBER LEVINE: Yeah... yes and what... it, it is... it is striking how different the pricing is from hospital to hospital and you couldn't get away with that if we had transparency and we don't...

ROBERT LINN: As, as a second, it's not just transparency it's the fact that the nature of health insurance can reimburse in full no matter whether you take someone where, where cost is 35,000 dollars or 25,000 dollars as long as the payment, the reimbursement is, is, is in full and there's also one of the institutions

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was charging 35,000 dollars is doing a very effective advertising job on the... [cross-talk]
[cross-talk]

COUNCIL MEMBER LEVINE: Yes... [cross-talk]

ROBERT LINN: ...television and there's no difference in, in reimbursement there will be an impact and so that... those are very difficult health benefit issues but need to be considered by all employers and... [cross-talk]

COUNCIL MEMBER LEVINE: Right... [cross-talk]
talk]

ROBERT LINN: ...and one that we are looking at.

COUNCIL MEMBER LEVINE: I, I also wanted to ask you about the new metro plus gold plan which its obviously... it's, it's an entity controlled by the city hospitals and it seems to be a more affordable plan but one which patients are moving to because it does seem to be a strong option, is that... does that provide a possible way forward for to save money for the city?

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ROBERT LINN: We believe that expansion of city employee utilization of health and hospitals... [cross-talk]

COUNCIL MEMBER LEVINE: Yes... [cross-talk]

ROBERT LINN: ...is a tremendously important opportunity from all sorts of directions not just from health insurance but from providing utilizers of the hospitals very, very important. I believe that in the current administration of the hospitals there is a real move towards providing care and... in a timely and effective way and the discussions on HEP-C as an example of, of, of bringing more city employees into, into the fold so I am totally in favor of, of exploring that and expanding that and I hope we're able to do that.

COUNCIL MEMBER LEVINE: And, and lastly, I wanted to ask you about the kind of innovative facility that hotel trades council has created... [cross-talk]

ROBERT LINN: Yes... [cross-talk]

COUNCIL MEMBER LEVINE: ...that have a dedicated health care center just for their members and retirees, they have a... I'm sure

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you've seen the state-of-the-art facility in
Brooklyn and the quality of care is world class...
[cross-talk]

ROBERT LINN: Yes... [cross-talk]

COUNCIL MEMBER LEVINE: ...and it is saving
30 percent of the cost of health care for them,
so could the city not replicate that at a larger
scale for our workers?

ROBERT LINN: So, let me say first of all
the, the facility in, in Brooklyn is, is a
spectacular facility and Manhattan is
spectacular, it is... it is... it is an important
approach innovation, the comparison of cost are
difficult because of different levels of, of
retiree utilization and different age of the
population so its difficult to make exact
comparisons but on the other hand that type of
approach is, is tremendously important. One of
the major unions is very excited about possibly
moving in that direction, I hope that one of the
things we can do over the next several years is
explore and expand that possibility for city
workers.

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2 COUNCIL MEMBER LEVINE: I'm very happy to
3 hear that. Thank you, Commissioner, and thank
4 you to the Chairs.

5 CHAIRPERSON DROMM: Thank you very much.
6 Alright, now finally I get to ask my question.
7 How did you come up with this HEP-C agreement
8 with health and hospitals and what does that
9 look like exactly, I'm not aware of it?

10 ROBERT LINN: So, the... the... how we did it
11 is we've... the question was, was asked is, is
12 there a way of using the hospital ability to buy
13 expensive prescriptions, is there a way of
14 building that into our utilization... our, our
15 provision of health care so that we're, we're
16 not providing... we're not buying Rx or the... or
17 the, the welfare funds are not buying on the... on
18 the market at a very high rate but can use
19 health and hospitals as a... as a provider, you
20 can do that if and all... if health and hospitals
21 is providing the medical care around the
22 provision of the medication and we worked with
23 the new administration I think on a, a very good
24 and creative approach to saying yes we will use
25 health and hospitals as a center to provide the

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medical care and that they will then be able to dispense the medication as part of that and that is something that we and... we reached the agreement with, with DC 37 along with health and hospitals and think that it's a very good approach that if anything could be win, win this is it, brings down the cost of the coverage, it provides more utilization of health and hospitals and provides a very important medication that is... that is necessary for population health. So, we, we think that model was a good one and can be used in, in multiple areas.

CHAIRPERSON DROMM: Okay, so let me go also back to the PrEP issue, I understand that about 97 percent are covered but from what I understand also there are variations in the amount of coverage within those agreements so work needs to be done as well even where some type of coverages are provided but not full coverage, am I correct... [cross-talk]

ROBERT LINN: Yes and, and that's a... that's why I was referring to the model of the

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HEP-C approach of perhaps a way of bringing down cost in that area as well.

CHAIRPERSON DROMM: Okay, so that was news to me I didn't understand that completely but... alright, how much money is in the health insurance premium stabilization fund?

ROBERT LINN: Right now, let me get that...

[off mic dialogue]

ROBERT LINN: Is that... is that different from this, 1641 FY '18, pretty close. So, I see that the, the current balance as of October 31st '18 is 1.6 billion dollars.

CHAIRPERSON DROMM: Okay, have any outlays been made recently from the fund?

ROBERT LINN: Oh, yes, there's a whole series of outlays that are being made annually based on prior health agreements through the... through the years.

CHAIRPERSON DROMM: Can you... [cross-talk]

ROBERT LINN: So, there are... for instance there's a welfare fund payment that is... do I have the expenses here? Yeah, so there's at least ten or 15 agreements, one of the most significant amount is the... there was an

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agreement in 2009 where the agreement in 2009 provided that the city would receive 112 million a year from the stabilization fund based on agreements reached by the, the prior administration but there are agreements for welfare fund payments to come out of the fund, there are agreements of 112 million I just talked about, there's an agreement that care management would be... would be paid for by the fund, HIP mental health subsidy is paid for and PICA cost that are a small part of PICA cost so all of those elements have been agreed to in labor negotiations would annually flow out of the... of the fund.

CHAIRPERSON DROMM: Can we get that list from you.

ROBERT LINN: Sure.

CHAIRPERSON DROMM: Yeah, okay. And could any of the money that's in the fund be used to pay for PrEP?

ROBERT LINN: So, the fund as we now project is, is diminishing substantially based on these commitments and based on more limited in flow because of a narrowing of the difference

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between the HIP cost and the GHI cost so that the answer will... my view it is that in fact this fund will be... will be running low in the not too distant future and then that's why that is on the reduction, the status of the stabilization fund is third from the bottom is for the conversation of the... of the parties. I believe that the best approach on PrEP is, is what I've described before, 97 percent is already covered, we will do everything we can working with the unions, working with you to move to 100 percent and also to figure out ways to make it affordable for everybody.

CHAIRPERSON DROMM: Okay, let's go to Chair Miller.

COUNCIL MEMBER MILLER: Thank you Chair Dromm. So, just on, on that note that, that we left off on what are... what are the plans in the contingency to, to replenish the fund as they steadily diminish?

ROBERT LINN: So, the current labor agreements to the current labor agreement and so there are no plans under the current labor agreement to make any changes other than we've

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already described. If GHI, if we can find further savings in GHI the... so the costs are lower than the HIP costs that would add to the... that would help replenish the fund but those again, I hate to keep referring to the topic we now see why there's a full agenda for the conversations of Tripartite committee, the parties recognize that that is a problem probably in fiscal '21 and, and... that we need to start looking at that and, and seeing what we do.

COUNCIL MEMBER MILLER: Okay, so on, on

Tripartite committee what, what, what are we going to see different from the, the, the current technical advisory committee that exist?

ROBERT LINN: So, I believe the most

important thing of this Tripartite committee is that the top leadership of the unions will participate, the top leadership of the city will participate and there's going to be a very effective mediator who's going to work with the parties on that. I believe that... and our... and our... the topic for topics for consideration is this list of innovative new approaches as

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opposed to the technical committee that's
charged with implementing the old agreement so I
believe it is... that the, the new group... this
group, this high level group will be looking
towards the future in terms of how we deal with
things like the stabilization fund and things
like tiering and things like self-insurance, all
the things we've been discussing recently in
this... in the conversation today.

COUNCIL MEMBER MILLER: Would, would that
include things such as the, the responsibility
of provider as Council Member Rosenthal
mentioned audits and so forth... [cross-talk]

ROBERT LINN: Yes... [cross-talk]

COUNCIL MEMBER MILLER: ...which will be...
[cross-talk]

ROBERT LINN: Yes, audits are the... four
from the bottom.

COUNCIL MEMBER MILLER: I, I, I would
just... having dealt with these folks and I, I... we
did regular audits, I can't believe that there's
not quarterly audits that are happening and, and
I remember literally being reimbursed millions

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2 of dollars be, because of that, because of being
3 over... [cross-talk]

4 ROBERT LINN: Uh-huh... [cross-talk]

5 COUNCIL MEMBER MILLER: ...overcharged and,
6 and certainly when you're looking at a, a, a
7 smaller size than certainly the one million
8 members that we have here that that could
9 potentially be a significant amount of money
10 that the city is, is not retrieving. So, how
11 open to the council, the public when you have
12 these meetings we, we haven't... obviously you
13 haven't decided on when the meetings... when... how
14 frequently they'd be... will be held, will, will
15 they be open to the public, will they be open to
16 the council, what access will public testimony
17 or member testimony have... play... what, what kind
18 of roles will they play in these meetings as
19 well?

20 ROBERT LINN: So, my view is this, this
21 is collective bargaining and collective
22 bargaining in the city is, is not open to the
23 public but is, is done between the parties and
24 across the table and I think it's the most
25 effective way to do collective bargaining. It's

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2 not to say once we reach agreement we don't come
3 in, in reported length like I'm doing today and
4 have done multiple times before on, on health
5 benefits. I believe that we should... and, and
6 the... and the obligation of the committee is a
7 report in 2020 which is a year and a half off,
8 it is not, not now and I think that, that we
9 ought... we ought... we will discuss in the
10 committee how to make more information known to
11 the council if they're interested in terms of
12 the work we're doing but I do believe its
13 collective bargaining which is done amongst the
14 parties.

15 COUNCIL MEMBER MILLER: Okay, not exactly
16 what I wanted to hear but I'm sure that we'll,
17 we'll be having this conversation and, and, and
18 also I, I think that you and I have had some
19 very productive conversation on health care and,
20 and how to provide a high quality service in, in
21 how we move forward on that and as, as we wrap
22 up I want to talk about the provider, this, this
23 sole provider that we have here, Emblem Health a
24 little bit AMA Best a, a credit rating agency
25 obviously for health care industry recently

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upgraded Emblem Health financials strength
rating to a C-plus margin from a... and, and a
rating which portrays a, a, a relatively
negative outlook for, for, for this agency and
its balance sheets and its strengths of
operating performance and, and quite frankly..
which means it, it is an enterprise at risk, of,
of course you knew that going in as well as the..
that the statutory contingency reserve that is
required, is it just the HMO portion or.. [cross-
talk]

CLAIRE LEVITT: Yes... [cross-talk]

COUNCIL MEMBER MILLER: ...or, or all
providers?

ROBERT LINN: Yes, the HMO.

COUNCIL MEMBER MILLER: Right... that... as,
as I believe as, as recent as the past 90 days
they had not met that requirement, how do they
continue to do business?

ROBERT LINN: Do you know how to answer?

CLAIRE LEVITT: I don't know... [cross-
talk]

ROBERT LINN: I don't know I, I haven't
heard that but I, I... we'll, we'll look into

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that, I don't... I haven't heard that but let me say, say this and we've had this... and I do look forward to additional productive conversations that we have had like the ones in the past. The court was clear, the courts were clear that we cannot do an RFP on our own, it requires agreement of the parties, we have talked about RFPs with the labor unions so far we've gotten the... we've achieved the savings agreements we have which I think are very important but as you can see from the list of the Tripartite committee we haven't completed all of the things that we think we should be talking about and the issue of, of RFPs will be front and center in those conversations and so, so I, I, I concur and I think to the extent that you can also express your opinion to the labor leaders of the city would be very helpful.

COUNCIL MEMBER MILLER: I... yeah, the

question wasn't about RFPs, it, it was really about Emblem and I... and I think that we're on the same page but that was really a question that I wanted to know about the financial viability of a company that... let me ask you

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2 this, is this the largest procurement agreement
3 that the city has with any company?

4 ROBERT LINN: I would assume so, right? I
5 assume so but I... we could check to make sure
6 that that's, that's... [cross-talk]

7 COUNCIL MEMBER MILLER: With that being
8 the case wouldn't you know whether or not they
9 were... had a C rating or whether or not they had
10 not met their statutory responsibilities in
11 terms of... [cross-talk]

12 ROBERT LINN: We, we know... we know the
13 financial issues that Emblem is facing, and we
14 are keeping track of it and it is our hope that
15 we can continue to provide excellent service
16 with them but it's obviously critical, we have
17 a... all that... [cross-talk]

18 COUNCIL MEMBER MILLER: And, and then
19 what is... [cross-talk]

20 ROBERT LINN: ...it provides health to the
21 bulk of our... [cross-talk]

22 COUNCIL MEMBER MILLER: ...the total cost
23 of this agreement... [cross-talk]

24 ROBERT LINN: ...employees... what's that?
25

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2 COUNCIL MEMBER MILLER: What is the total
3 cost of our contract with Emblem Health?

4 ROBERT LINN: Well it's got... [cross-talk]

5 COUNCIL MEMBER MILLER: What are we
6 paying them?

7 ROBERT LINN: ...the health care cost...
8 [off mic dialogue]

9 ROBERT LINN: So, it's about 90 percent
10 of the numbers that you were talking about.

11 COUNCIL MEMBER MILLER: And by far the
12 largest contract that we... [cross-talk]

13 ROBERT LINN: Oh, yes... [cross-talk]
14 [off mic dialogue]

15 ROBERT LINN: Oh, yes... [cross-talk]
16 [off mic dialogue]

17 ROBERT LINN: Yes.

18 COUNCIL MEMBER MILLER: Yeah.

19 ROBERT LINN: Because both GHI and HIP
20 are covered by Emblem as you... as you pointed
21 out.

22 COUNCIL MEMBER MILLER: Yeah, so... and
23 certainly I'd, I'd, I'd like to follow up and..
24 along with Chair Dromm with his... and the other
25 members did a number of follow up questions not

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just for the... for... and, and hopefully some of
our concerns would be sent on to the, the new
Tripartite committee which, which... as well as
you I am excited about happening and that, that,
that there is real opportunity to not just
provide the level of, of, of this service that,
that has been negotiated but the high level of
quality service that the men and women that
served this city that, that gives this city
such, such a great value that, that they so
richly deserve and in particular our retirees
that are struggling, health care matters and,
and, and they deserve a higher quality of
service not necessarily on their backs and I
don't degree... don't agree at any... in any shape,
form, or fashion that what has been done has
been on the backs of the workers, I think that
has been thoughtful, that it really parties to
the table to bring... to, to provide thoughtful,
high quality health care but we want to make
sure we're getting what we pay for that when we
negotiate and, and make these things possible
that we go to a provider that can really provide
the, the highest level of service and, and we

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want to continue to talk about that as a council

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and, and do whatever we can do to assist you in

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making sure that that happens.

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ROBERT LINN: Well let me thank you for

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those comments and I assure you we have the same

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sentiments of that... the, the health plan.

8

COUNCIL MEMBER MILLER: Okay, thank you.

9

CHAIRPERSON DROMM: Okay, thank you very

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much, we thank you for coming in and we're going

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to call up our next panel which is going to be

12

Jonathan Ross... Rosenberg From the IBO and after

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that we'll have testimony from the public.

14

JONATHAN ROSENBERG: Thank you for...

15

CHAIRPERSON DROMM: Okay, thank you for

16

coming in, I want to ask Counsel to swear you in

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and then we can... you can start giving testimony.

18

JONATHAN ROSENBERG: Okay.

19

COMMITTEE CLERK: Do you affirm that your

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testimony will be truth... will be truthful to the

21

best of your knowledge, information and belief?

22

JONATHAN ROSENBERG: Yes.

23

COMMITTEE CLERK: Thank you.

24

CHAIRPERSON DROMM: Okay, thank you Mr.

25

Rosenberg, would you begin.

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2 JONATHAN ROSENBERG: Thank you. Thank you

3 Chairman Dromm and Chairman Miller and members

4 of the committee and staff. My name is Jonathan

5 Rosenberg, I'm the Director of Budget Review for

6 the New York City Independent Budget Office.

7 Along with me is my colleague Robert Callahan

8 also from IBO and I appreciate the opportunity

9 to testify before this joint committee today.

10 IBO continues to monitor the progress of the

11 city's and the Municipal Labor Committee's joint

12 health care savings initiatives. Our office has

13 appeared before this committee or these

14 committees in prior years to offer our

15 assessment of the annual progress. While we

16 applaud the collaborative efforts of... efforts to

17 find budgetary savings through increased

18 efficiency and effectiveness in the city's

19 provision of health care, it is disappointing

20 that the vast majority of savings realized to

21 date have come in the form of paper gains from

22 lower than expected premium increases and other

23 accounting maneuvers. But instead of focusing my

24 testimony on issues that have already been

25 thoroughly discussed, I instead wish to focus

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today's testimony on key provisions of the most recent joint agreement. The agreement dated June 28th, of 2018, lays out a broad schedule of targets for new health savings totaling 1.1 billion dollars in fiscal years 2019 through '21, 200 million in 2019, 300 in 2020 and 600 million in 2021. Under the agreement at least 600 million of this total savings must be reoccurring. These savings are intended to defray some of the cost of wage increases in the current round of collective bargaining. These savings goals, an average of 357 million dollars per year, are less ambitious than the 850 million per year requirement of the previous agreement although with more realistic health care cost growth projections, the initiative should result in measurable progress in controlling health insurance costs. A key feature of the prior agreement between the MLC and the city covering fiscal years 2015 through 2018 was a provision designating a portion of the excess savings above the agreed upon target of 3.4 billion dollars for pensionable lump sum bonus payments to be proportionately distributed

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to the members of the various city unions.

According to the most recent report from the Office of Labor Relations, the prior round of savings initiatives generated a surplus of 51 million dollars over the target amount subject to certification by the city's actuary. However, rather than providing the previously promised employee bonuses, the parties now intend to credit these surplus savings towards the new fiscal 2019 health care savings goals of 200 million dollars reducing the target for new initiatives in that year to 149 million.

Similarly, similarly in the prior agreement, the allocation of recurring savings for fiscal 2018 that exceeded the target of 1.3 billion dollars were to be subject to negotiations between the parties. According to OLR, these savings exceeded the target by 35 million dollars pending certification. As with the aforementioned nonrecurring surplus, the most recent OLR report states that the city and the MLC intend to repurpose these recurring savings to reduce their obligations to generate new health care savings in the next three fiscal

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years and beyond. After accounting for these surplus funds from the prior agreement, the city and the MLC are only obligated to find 114 million dollars in new savings for fiscal 2019 and a total of 944 million dollars through 2021. The tangible savings achieved under the prior agreement were the result of increases in premiums, changes in services provided, and efficiencies borne by the workforce from fiscal 2015 through 2018. However, using surplus funds from these prior initiatives to reduce future employees' savings targets avoids making changes that would actually alter the cost of delivering health benefits to city workers and retirees. Unlike the prior agreement, the new agreement between MLC and the city does not include any provision for returning excess savings to the employees. Rather, the new agreement allows for the transfer of the first 68 million dollars of recurring savings exceeding the 600-million-dollar target to fund a 100 dollar per member contribution by the city to the unions' welfare funds. This is in addition to two 100 dollar per member contributions the city will make to union

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welfare funds at the beginning of fiscal years
2019 and 2020 using funds from the health
insurance stabilization fund. Speaking of the
HISF, it was established in fiscal 2000... fiscal
1884 to provide a reserve that could be used to,
and I quote, "maintain the current level of
health insurance benefits provided under GHI".
The city's employer contribution for the cost of
health care provision is equalized to the HIP
premium rate with the stabilization fund
intended to cover the difference should GHI
rates exceed those of HIP. The HISF shields city
employees from health insurance paycheck
deductions in years when the relative cost of
the city's major health plans, HIP and GHI,
reverse. Since 2002, GHI's premiums have been
lower than those of HIP and the difference
between the HIP premium rate paid by the city
and the lower GHI premium has been deposited
annually by the city in the HISF. The city is
also required by terms of its collective
bargaining agreements to make an annual
contribution to the fund of 35 million dollars.
The city and organized labor must agree on any

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unplanned expenditures from that fund. The
stabilization fund has become a steady source of
reserve income for the city and has been used
for both recurring and a substantial one-time
payment to the workforce in labor negotiations.
The 2015 to '18 health savings agreement
withdrew one billion dollars from the fund to
defray the cost of wage increases and also
forgave a 148-million-dollar loan by the fund
used by Mayor Bloomberg to satisfy a federal
mental health parity requirement. The balance of
the fund at the conclusion of fiscal 2018 was
1.6 billion dollars after 250 million... four
million dollars in expenditures in that year and
I believe my testimony that you have provides a
table which gives you the last eight years
balances of the health insurance stabilization
fund. According to preliminary reports from the
Mayor's Office of Management and Budget, the
family premium rate for HIP is actually lower
than that of the GHI rate for fiscal 2019. This
could likely result in a net reduction in the
HISF balance, consistent with the fund's
original role as a short-term reserve in years

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when the GHI rate exceeds the rate of.. for HIP.
If this trend continues in future years, the
stabilization fund surpluses may not be
available as a source of health insurance
savings. While the current balance in the HISF
is robust, it is uncertain how long that could
be sustained if the HIP rate remained lower than
the GHI rate for an extended period. If the fund
were to be depleted the city and the unions
would eventually have to face difficult
decisions to either reduce employee benefits or
increase, increase employee contributions.
Nevertheless, the 2018 agreement assumes there
will be contributions from the surplus in each
year of the plan. Though the targets of the De
Blasio Administration's and the Municipal Labor
Committee's second round of health care savings
initiatives are less ambitious than the first,
IBO is hopeful that the new agreement's call for
a new Tripartite health insurance policy
committee can make meaningful, mutually
beneficial changes to the way that the city
delivers health insurance to its workforce. The
stated topics of discussion for the committee

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are largely common-sense reforms with tangible

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financial consequences. We will continue to

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monitor their developments and I thank you for

5

your time and I'm glad to answer any questions

6

that you have or try to.

7

COUNCIL MEMBER MILLER: Good afternoon.

8

JONATHAN ROSENBERG: Hi.

9

COUNCIL MEMBER MILLER: I really

10

appreciate your assessment of, of this agreement

11

as, as usual, great job but in your testimony

12

you, you referred to it as, as, as... go back...

13

the, the Tripartite committee as, as common

14

sense... some common sense measures that are being

15

discussed there and, and as you summarized it

16

made me think what, what non-common sense go on,

17

what would you do differently and what has been

18

omitted from, from, from the admin's testimony

19

and, and some of the things that we've seen what

20

would... what should be on the table and what

21

should they be discussing in the Tripartite

22

committee?

23

JONATHAN ROSENBERG: Well I think that,

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you know from seeing their presentation and, and

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the long list of things and, and very general

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kind of all-encompassing things that they put up there I can't say that I had specific ideas that were, were, were... exceeded their list because their list was pretty long and comprehensive. One of the things I know that you... we... that was brought up by the Council Members and I agree is, is that the audit of the previous audits of services and, and I think they might have mentioned that in there but I don't think it was one of the higher up ones... [cross-talk]

COUNCIL MEMBER MILLER: Uh-huh... [cross-talk]

JONATHAN ROSENBERG: ...maybe more of a focus on that and not necessarily something that's different from it was... but definitely things that had been brought up by Council Members. I would ask... I don't know if... do you have any... no, okay. Yeah, I mean I don't... we... yeah, yeah, I mean we, we basically... we, we as the IBO have presented some options, some budget finance... budget options that are related to the health care savings or, or potential health care savings some of which I believe actually were presented in... I think they were in your

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committee report, maybe not, but in regards to savings for Medicare savings and other types of savings that the city could have that might need to be discussed and those can be found on our... on IBO's website as well, they have... they will... they actually are being updated as we speak but there are certain health care savings related things that I'm not sure that necessarily were on that list. So, on the savings side IBO has done a bit of research on those things, in terms of the provision of services we haven't done quite as much, you know because we, we focus a lot more on the budget I guess than the provision of services maybe to our detriment but... so I, I would say that some of the stuff that we have already... we've already... IBO has already put forward in terms of health care savings for Medicare and Medicaid and... those things have... probably should be discussed as well.

COUNCIL MEMBER MILLER: And, and, and

finally, does, does the... does the, the, the lack of, of competition in providers... does, does, does the lack of competition in providers and in

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this particular case the, the fiscal... current

3

fiscal status of the current provider does any

4

of that concern you?

5

JONATHAN ROSENBERG: Honestly we have not

6

done a lot of analysis of that so I, I wouldn't

7

want to speak to that only from what... you know

8

the, the information that I've heard today I

9

would say that that is something of concern but

10

IBO has not done specific research on that topic

11

but would be glad to... you know we'd be glad to

12

discuss that in... if that is something you would...

13

you know we're here as a resource for the

14

council as well if that's something that we

15

could be of more help with.

16

COUNCIL MEMBER MILLER: Thank you very

17

much.

18

CHAIRPERSON DROMM: Okay, thank you to

19

this panel for coming in, we appreciate it,

20

thank you for your... [cross-talk]

21

JONATHAN ROSENBERG: Thank you...

22

CHAIRPERSON DROMM: ...your testimony. I'd

23

like to now call up Brian Downey, the President

24

of the Gay Officers Action League and Ryan

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Merola, Executive Director of the Gay Officers

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Action League. Okay, start whenever you're ready. The little red light has to be on.

BRIAN DOWNEY: Okay, thank you. Good afternoon now Chairman Dromm, Chairman Miller, members of the council staff. I want to thank you for the opportunity to address these committees on a matter of great concern for my membership and frankly for all city employees; the lack of coverage in some city worker health plans for HIV medicines, medicines and the preventative drug, PrEP. Based upon Commissioner Linn's remarks, I also have to thank you for your work Council Members in pressing the Office of Labor Relations for the information provided in his testimony, we are encouraged by the PrEP figures but until we see the details of the 90 cent... 97 percent figure on PrEP coverage we believe that our prepared remarks are still incredibly relevant and I have shortened a version of what's to be read in front of you. My name is Brian Downey and as introduced I am the President of the Gay Officers Action League of New York. GOAL exists to address the needs, issues, and concerns of LGBTQ criminal justice

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professionals in the metropolitan area. We are also the go to group for many across the country who need help advocating in the criminal justice community on LGBTQ issues or forming their own organizations. Like I mentioned a moment ago, I come to you today because some of my members are hurting and GOAL requires your help. Some of my members lack essential coverage in their health plans for HIV medications and for PrEP. To be clear, I'm talking about a gap in health care coverage for the, the antiviral... antiretrovirals that are essential for HIV positive persons to control their viral load and live normal lives and the prophylaxis treatment that can stop the spread of HIV. Over the past two years several of my members in particular uniformed officers have quietly sought help from GOAL, all were police officers whose excellence as officers were recognized through promotion to the rank of detectives. Detectives are the investigative heart of the NYPD and to achieve the rank of detective its truly a special recognition for past successes that few receive in their careers. And yet, after a coveted promotion

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2 these officers were shocked to find that
3 critical coverage was not afforded to them in
4 their new rank under the city's plan, those
5 costs were suddenly out of pocket. Make no
6 mistake these are five figure costs annually,
7 costs that rival rent payments and costs the
8 city employees, my members never expected to
9 face. I raise this matter with my membership and
10 sure enough other non-uniformed members and
11 friends of our organization, current and former
12 city employees came to me and shared similar
13 stories they had no or limited coverage either,
14 they were stuck to asking themselves how do I
15 afford PrEP, how do I get my antiviral...
16 antiretroviral treatment covered and or
17 subsidized. The worst part...

18 CHAIRPERSON DROMM: You may proceed.

19 BRIAN DOWNEY: The worst part is that we
20 now know the problem is bigger than just my
21 members who raise this issue directly with me.
22 In fact, today was the first time, the first
23 time we heard the 97 percent figure on PrEP and
24 still that figure does not tell a full story on
25 what coverage means, what are costs, what the

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2 high option rider means for costs either. So, I
3 come before you for help, please I know my
4 organization knows and you now know that there
5 are public servants who's job it is to serve the
6 city of New York that have no coverage for life
7 saving drugs for prophylactics that might one
8 day make HIV obsolete. GOAL is asking for your
9 support Council Members to address this issue,
10 we need the Council's help to scope this problem
11 and to solve it. there ought to be an
12 examination of the data made available on which
13 groups of employees lack this coverage and also
14 a city backed solution that helps its employees
15 whatever form that comes in whether adding HIV
16 medications and PrEP to the basic HIP, HMO, and
17 Emblem Health, GHI, CBB plans or adding them to
18 the PICA program or offering a program to the
19 Department of Health and Mental Hygiene for city
20 employees who can't afford coverage. The city's
21 employees deserve that kind of commitment from
22 the government they serve. I thank you for
23 listening to me this morning and I appreciate
24 any questions you have.

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2 CHAIRPERSON DROMM: Thank you very much,
3 Brian... Mr. Merola do you have anything?

4 RYAN MEROLA: No, Brian's statement
5 concludes our prepared remarks.

6 CHAIRPERSON DROMM: Okay, you know when
7 you first brought this issue to my attention I
8 found it really shocking to hear and very
9 disappointing to find out about especially in
10 light of the fact that as members of the NYPD
11 who risk your lives every single day for New
12 Yorkers to then put you out there and risk your
13 life in another way by not making PrEP available
14 to officers in particular but also to others who
15 are effected by the lack of coverage is really
16 very deeply concerning to me. I asked a number
17 of questions today of the Office of Labor
18 Relations, we had written a letter to them and
19 we got a response I think my office might have
20 shared that response with you... with your
21 organization if now we will share it with you
22 and we want to continue to work with you on this
23 issue. I mentioned as well when OLR was here
24 that, you know the 97 percent figure actually is
25 not even the full story as you mentioned in your

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2 testimony as well that the, the, the inadequacy
3 of some of the coverage even within that 97
4 percent is not sufficient and I do recognize as
5 you did in your testimony as well that the
6 administration has made great strides in terms
7 of producing the number of those who are
8 infected by HIV yet this issue still remains
9 outstanding and it's something that certainly
10 I'm going to be fighting for as we move forward.
11 Thank you.

12 BRIAN DOWNEY: Thank you Council Member.

13 CHAIRPERSON DROMM: Is that it?

14 COUNCIL MEMBER MILLER: Yeah. Thank you
15 so much for coming in and, and thank you for
16 your testimony. I am... I am... I'm also appalled
17 and, and, and I know that you've been
18 corresponding with my office as well. This is a
19 problem that as, as Council Member Dromm says
20 that, that look this city has value far beyond
21 anything that we've seen in decades past and it
22 has value because of its public servants, this
23 city is safer, it is cleaner, the transportation
24 is better, we are better educated because of the
25 people that provide those critical services, we

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have to honor them with the fair compensation that they deserve and it has to be equitable across the board, what we can do and I think based on this hearing we, we've seen kind of where the money is, where the savings is that they instituted this Tripartite committee now that part of that conversation and dialogue has to be... is that how we ensure that these services... these, these benefits are delivered equitably, you know I, I had the privilege of serving as a president of a business... in business agent, a union that, that serves the city, a smaller union that, that... surely you know a couple of bad cases would, would put the benefit fund in jeopardy but we figured it out and we as, as a city will figure it out and, and I assure you that the way that this council, the leadership, Speaker Johnson, Chair Dromm, the Health Committee, the, the, the Labor Committee we are committed and, and we'll see it through and look forward to working with you in, in, in the future and, and the leadership to, to making this happen so, thank you for coming out...

BRIAN DOWNEY: Thank you... [cross-talk]

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2 CHAIRPERSON DROMM: And in the same way
3 that this council advocated for parental leave
4 we can do that as well, yes, we could do that as
5 well in this issue and that's why it's so
6 important. I thank you for staying throughout
7 the whole testimony and we will continue to, to
8 network with you until this is achieved. Thank
9 you... [cross-talk]

10 BRIAN DOWNEY: I appreciate that
11 commitment, thank you, thank you to the Chairs.

12 CHAIRPERSON DROMM: Thank you very much.
13 And with that this hearing is adjourned at 12:55
14 p.m.

15 [gavel]
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C E R T I F I C A T E

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date

December 26, 2018