CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

of the

COMMITTEE ON TECHNOLOGY IN GOVERNMENT

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October 17, 2008 Start: 10:19 am Recess: 11:57 am

HELD AT: Council Chambers

City Hall

B E F O R E:

GALE A. BREWER Chairperson

COUNCIL MEMBERS:

Bill de Blasio G. Oliver Koppell James Sanders, Jr. Letitia James

A P P E A R A N C E S (CONTINUED)

Thomas Lowenhaupt Director Connecting.nyc Inc.

Michael Palage Advisor Connecting.nyc Inc.

Hannah Kopelman Head of Resident Advisory Network Connecting.nyc Inc.

Dr. Frans Verhagen New York City Earth Charter Alliance

Paul Garrin Name.Space

Anthony Van Couvering Dot NYC LLC

Davidson Goldin Dot NYC LLC

Jack Eichenbaum Coordinator Emeritus GISMO

and the last label in the sequence is called the

very familiar with com and org and us. TLDs with

Top Level Domain, known as TLD. I think we're

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two layers of country codes, ccTLD, that are operated by managers on a local basis and TLDs with three or more characters are called generic codes, gTLD. The DNS, which of course is the domain name system, currently consists of over 20 generic codes and around 250 country codes.

Something that is becoming much better known is ICANN, the Internet Corporation for Assigned Names and Numbers. It's a globally recognized private-public partnership that is responsible for the coordination of domain names worldwide and there are members from all over the world, and sometimes they'll be at a rally and somebody will say they're an ICANN member and they can't talk to you because they're looking at your city. Kind of a good combination of public and private sector individuals. ICANN was created through a Memorandum of Understanding with the United States Department of Commerce to transfer management of the DNS from the United States government to the international community.

There are now new TLDs, the most want TLD, .com, which we're all very familiar with, is being used by 80 million websites, making

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it hard for a new company to find a combination of letters that have not already been utilized. In June 2008 ICANN passed new rules that allow any company or country to apply for a new TLD while also permitting new names to be in scripts other than Roman characters. ICANN is expected to issue guidelines for the new TLDs in the coming months and the application period may begin in late 2009.

The issue of new TLDs is somewhat complicated. Because of the new rules, many organizations and individuals have created plans to apply for a city TLD that would be used by local businesses that are apropos to that neighborhood and that city, civic organizations and city governments, although city governments often have GOV. Berlin, Paris, and Portland, Oregon have shown interest in purchasing a TLD of their own. Advocates of regional TLDs believe that these new domains will create more options for new companies looking for a web address and give local businesses access to memorable domain names that will help in marketing their company to the community. City TLDs will also aid in marketing a city globally to tourists and

international business owners and create a more organized Internet that'll be easier to navigate.

So we're talking about this issue today because the city of New York, although not testifying today as a city government, is certainly interested in this topic and ICANN will be working on issuing RFPs, Request for Proposal, on this topic and the city of New York in some form will be responding to the RFP and will certainly be making comments regarding the RFP. So the reason we're here today is to sort of jumpstart the process, make sure that people understand and are educated on what ICANN is doing, and what the, I think the benefits, but people may have other comments regarding a TLD for the city of New York.

So without further ado, I'd like to thank Colleen Pagter for her work in terms of putting this hearing together and certainly Jeff Baker, who's counsel to the committee, and Kanal Maltra [phonetic] from our office, and the folks from the Finance Division of the City Council.

So without further ado, we'd like to call the father of TLD, Tom Lowenhaupt, who is

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 7	
2	the one who has brought all of us together on the	
3	many opportunities on this topic. Tom, why don't	
4	you join us?	
5	[Off mic]	
6	CHAIRPERSON BREWER: And you can	
7	introduce whomever is with you today.	
8	[Off mic]	
9	MR. THOMAS LOWENHAUPT: I don't know	
10	what they did with it. No [Off mic]	
11	CHAIRPERSON BREWER: It's Lionel	
12	Francois, sorry, Lionel, from the Finance	
13	Division, who's here today.	
14	MR. LOWENHAUPT: Yeah, we loaded	
15	something on the machine here, it would be helpful	
16	if the fellow who put it there, would help us	
17	CHAIRPERSON BREWER: Sure.	
18	MR. LOWENHAUPT:here we go here.	
19	CHAIRPERSON BREWER: You can do	
20	that.	
21	MR. LOWENHAUPT: [Off mic]	
22	CHAIRPERSON BREWER: There's some	
23	technology, Tom, in the City Council. [Vibration]	
24	Is that me?	
25	MR. LOWENHAUPT: [Crosstalk] talk,	

organizations.

2	Beginning insorry, distracted
3	herebeginning in 1992, I served for 14 years as
4	a member of Queens Community Board 3, holding
5	several positions including vice chair and chair
6	of its technology committee. My education
7	includes a BA from Queens College with a focus on
8	government studies and a master's degree from
9	NYU's interactive telecommunications program.
10	Since 2005, I have been engaged full-time
11	advocating for the acquisition and development of

the .nyc Top Level Domain.

I'd like to begin by offering my thanks to the Committee's Chair, Gale Brewer, for introducing and providing the opportunity to comment on Resolution 1495. And I would like to thank the cosponsors, Council Members Leroy Comrie, Robert Jackson, Letitia James, John Liu, Annabel Palma, Larry Seabrook, and Thomas White, Jr.

I'm joined at the table by Michael Palage, our ICANN advisor. Michael is an attorney, an expert on Internet's domain name system, and a former board member of the ICANN, the organization with responsibility for issuing

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the .nyc Top Level Domain. Michael will comment
on the ICANN application process and governance
issues. And I'm joined by Hannah Kopelman, a
technology advocate and artist and head of our
Resident Advisory Network and Hannah will comment
on the way the public can participate in our
decision-making processes.

My presentation will touch on five areas, what's a TLD and why it's important to New Yorkers and New York City. Second, I'll review the origin of our organization and what we've done to date. Third, what still needs to be done. Fourth, how city government can help and, finally, some closing remarks.

First, what's a TLD and why is it important? The .nyc TLD is like .com, .org, or gov, but just for New York City. Upon acquiring .nyc we will have the ability to issue the entire set of second-level domain names under .nyc. Familiar second-level domain names under the .com world are AOL, Yahoo, Amazon, Google.com.

Why is it important for New York

City to get a TLD? The first thing we get with a

TLD are good domain names. Good domain names are

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 12
2	domain names will say made in or from New York
3	City.
4	Portals are a third benefit. Names
5	such as schools.nyc and hospitals.nyc will
6	organize our resources for residents. And for
7	tourists and business visitors there will be
8	portals such as hotels.nyc and tours.
9	Perhaps more important is the role
10	.nyc can play in enabling residents to connect
11	with one another. A city's traditional role is
12	that of a meeting place where ideas and goods are
13	shared and exchanged. With the globalization that
14	was enabled in large part by the .com Internet,
15	our city no longer benefits from proximity as it
16	once did and there is no New York City on the
17	Internet.
18	There are other benefits, such as
19	more intuitive Internet, and being more findable
20	in search engines. These benefits are discussed
21	in detail on our website.
22	Next, I'd like to discuss
23	Connecting.nyc's origin and those things we've
24	done to make .nyc a reality.
25	Get a little sip here. Thank you.

I set our official birth date in
April 19th, 2001, the day Queens Community Board 3
passed the Internet Empowerment Resolution,
calling for .nyc's acquisition. After its passage
in 2001, our Council Members, Congress members,
and Borough President took steps to make the
resolution a reality. City Hall also took notice.
But the 9/11 tragedy took .nyc off the front
burner as we addressed far more vital matters.

In 2003, when the ICANN issued a request for proposals for a proof of concept of new TLDs, I initiated an effort to encourage City Hall to submit an application, but more pressing matters faced the city and the opportunity passed.

In 2005, I was contacted by the developers of the .Berlin TLD who encouraged me to again pursue the effort. My initial inclination was to encourage an existing organization to do so and I contacted several. But after some discussion and recalling my failure in 2003 to ignite some effort and, more importantly, having examined the nature of the operation of a TLD, I concluded that a not-for-profit corporation, broadly representative of our diversity, and

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committed to the operation of a TLD in the public interest, was the best approach, and in 2006 we initiated steps to create Connecting.nyc Inc, a

5 New York State not-for-profit.

Connecting.nyc seeks a more cityfriendly Internet, where a carefully planned and
managed TLD will make it easier for both residents
and visitors to locate city resources within a
safe environment.

What we've done. We created our not-for-profit to acquire and develop the TLD.

Our not-for-profit status arises by virtue of our long-term role as an educator of the public about .nyc and the multiple roles it can play in our city's growth and development. That educational role will be small at the outset, but sustained for the long-term as we train and educate New Yorkers about the role and possibilities of a TLD. Our application for IRS 501(c)(3) status is pending.

We developed several online resources. We have a website at connectingnyc.org that has a petition on it, and if you've not signed it, please do so. We have a wiki with over

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100 pages of ideas and resources on how the New York TLD can become a reality that serves the public interest of New York and New Yorkers. It works like Wikipedia and enables the public to participate in our deliberations. And in December 2007, we started a blog--to my mind, it's the most engaging part of our online effort.

Locally, we've met in person with over 85 organizations to explain our proposal—Chambers of Commerce, civic organizations, Kiwanis Clubs, community boards, government departments.

We've made presentations at conferences at the Grassroots Media Conference, the New Media Day at LaGuardia community college. We attended dozens of civic events to explain our effort, answer questions, and seek suggestions. In January, we initiated the civics project to identify the names of neighborhoods and civic organizations so that we might set them aside to make them available when we begin to issue .nyc domain names.

We met with our local city and state officials, with members of the City Council, DoITT, three of the borough presidents, and we've reached out to NYC & Company. In June, during

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Internet week, we handed out fliers in front of the municipal building asking city employees to provide their ideas on domain names we might set aside to aid the operation of local government.

We reached out globally as well and to other cities who's seeking TLDs. We developed a Paris Understanding, an emerging agreement on sharing best practices by developers of dot city domains for Paris, Barcelona, Berlin, and New York City. We're working with ICANN to create on their website a place where their experiences with governance, particularly multi-stakeholderism, will be organized for use by the developers of city TLDs. We've attended ICANN-related meetings in Prague, Paris, Puerto Rico, Los Angeles, and Washington, DC, to familiarize the ICANN community about the needs of cities and the role TLDs play in facilitating local communication. And we've met with the US Department of Commerce to appraise them of the importance of city domains to good city governance and the creation of a more livable city. Finally, we recently began a round of meetings for our Civic Name Project that will take us to the city's 59 community boards. We've done

2 | two so far, it's going to be a long haul.

and if they'd like to participate.

Fourth, what remains to be done.

We need to develop an application that convinces ICANN that we are capable of operating the .nyc TLD with the technical, management, and financial wherewithal to do so. We need to convince ICANN that we have the support of the city and the community of New York. The most challenging task that I faced, that we face, has been creating a governance structure for our organization. As we've met with dozens of organizations and hundreds of people over the past few years, a consistent issue I've raised is governance, how do people think .nyc oversight should be organized

Today, we have four members on our Board of Directors and I believe the fifth is coming on board soon. These are all individual members who are enthusiastic about the effort, technologically adept, and have committed time to devote to the effort. John Moran, one of our board members, is here, I thank him for showing up today.

But there's a more important

membership cadre that we seek to include in our
governance structure: existing institutions. For
example, last year we met and discussed with
Queens Borough President Helen Marshall about her
interest in serving on our board. She suggested
that all the borough presidents be represented in
ex officio capacities, we're working to implement
that now. We would also like to have a
representative of the City Council on our board.
As well, several city entities that will have a
special connection with domain names should be
represented in our governance processes: NYC &
Company, DoITT, Consumer Affairs, and Small
Businesses, minimally. Finally, the chambers of
commerce should be represented and civil society.

How can the city help us. The ICANN, the organization responsible for issuing the .nyc TLD, requires that a city TLD applicant provide evidence of approval by its city. If we are to move forward in an expeditious manner, we require a clear indication of support from the City Council. As well, to avoid possible confusion, we require a similar indication of support from the office of the mayor.

The ICANN will soon issue the draft RFP indicating among other things, the fee that must accompany our application. We expect that it will be in the six-figure range. City Council and mayoral approval of our effort will assist us in meeting our funding needs.

Our application will also require approval of the U.S. Department of Commerce. City support of our effort will enable us to begin taking steps to secure Commerce's okay of our effort.

mentioned, there are a number of city entities that we would like to have involved in our governance process. We have postponed making certain decisions until we have a broader and more diverse governance structure. With the Council's approval of our effort, we would speak from strength and encourage the chambers of commerce and entities representing libraries and other civil society members to participate in our governance process.

In closing, I'd like to address two frequently asked questions. The first question

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I'm asked is, is there money in it. Once the

ICANN made its June 25th decision that cities can

have TLDs, money became a frequently asked

question. My answer is that there's big money or

there is enough money.

Big money. If we were to give the .nyc TLD to an avaricious developer without any limitations on its use, there'd be a quick fortune to be made modeling the TLD as real estate. much am I bid for TimesSquare.nyc? What's the bid for CentralPark.nyc? Such an auction would probably raise a considerable bank account for an individual or firm, and I've no doubt that a community benefits package would offer to put some of it back into the neighborhoods. The downside of this is we'd sell our city's soul and have little control over our future. And when a digitally organized .Berlin or .Paris presents themselves as livable cities where people happily visit and businesses fruitfully operate, we'll be at a disadvantage, and we'll have missed a huge

opportunity--probably the only one--to plan our

city's place in the digital world.

With enough money, we can allocate

names to those who need or will best develop them--city government, civic organizations, small businesses--to help boost our tourism resources, to build the .nyc brand. After we've used the TLD to help create a more livable city, .nyc domain names will be highly desirable with their sale generating excess financial resources that we'll dedicate to our education efforts aimed at reducing the digital divide.

The second frequently asked question is why wouldn't NYC & Company or DoITT take this on? First, it's a totally different line of business. Most basically, operating a TLD involves a highly technical operation of a domain registry that must always work, that must comply with evolving global Internet standards, and must network with various root servers around the world.

As well, it is imperative that the registry operator coordinate with ICANN and other Internet governance agencies, establish standards and processes for determining who gets which name, that it educate the New York City community on the effective use of .nyc domain names to support

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businesses, community, and the city's globalbrand.

There are many different needs that can be met by the .nyc TLD. For example, of the millions of possible .nyc domain names, NYC & Company, will be interested in developing various tourist names--hotels.nyc, tours.nyc, visit.nyc, and the like--names that promote the city's brand. It is unlikely that its priority would be assuring that civic names are equitably distributed, that Joseph Smith the 3rd gets josephsmiththe3rd.nyc domain name in a timely manner, and that Mr. Smith uses it within standards established by the community.

As well, I don't see a city agency being eager to make decisions on sensitive names, e.g., themayorsucks.nyc. We selected our not-for-profit model after seeing the success of the governance model created for cable TV's public access channels in the early 1980s. In that instance, one not-for-profit per borough was created--MNN, QPTV. This arm's-length governance removes city government from a censor's role and, in the case of a bare breast might be seen on the

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channels, distance Council Members and the Mayor
from irate citizens.

Most important, a dedicated entity, such as Connecting.nyc can support the multiple roles that TLD must play in promoting tourism and small business, civic organizations, city government, neighborhoods, individuals, and making .nyc a medium for addressing the issues and opportunities that face our city. NYC & Company, the police department, Consumer Affairs, DoITT, Small Business services, and for-profits could operate the .nyc TLD, but we've established a broad view of the TLD's role as supporting the entire New York community. And with 10 years involvement with this development and important connections with New York City and the global Internet community, Connecting.nyc Inc. brings the expertise and focus to develop the city's TLD in an effective manner.

Thank you very much. And, if I might, well maybe just questions or do you want to make a comment? And, Hannah, who I'd like--she's trying to encourage public involvement in our effort and we have a network advisory board and

I think .nyc would go very far to			
help us to connect everyone together to bring all			
the resources to a central place and to show			
people what is available, even if you don't have a			
computer or access to the Internet in your own			
home as so many residents do			

So I just wanted to bring it home that it's not a theory that we would be fine stewards of .nyc, but that we have very practical issues that we are trying to conquer that hit us, you know, where we live, literally. Thank you.

CHAIRPERSON BREWER: Thank you very much.

Council Member Koppell may have questions, but if you could just describe the process for obtaining the Top Level Domain. In other words, ICANN meets, there's an RFP, the city of New York is involved, there are many, many steps, if you could just describe the process.

MR. LOWENHAUPT: Well this morning I asked Mike the timing the ICANN's RFP and he pulled out his iPod or whatever it was and showed me a little thing which I barely read, so if I may--Mike was a former board member of ICANN and

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be four months for interested applicants to come forward and get their application. So right now in Washington, approximately two weeks ago, Paul Twomey, the CEO of ICANN, anticipated the application phase beginning at the end of the second guarter 2009.

Now also of importance in direct relevance to a .nyc application was a communication which Mr. Twomey sent to the government advisory committee, which represents over a hundred governments that participate within ICANN, and in this communication that was sent out approximately two weeks ago, there were specific guidelines relating to geographical identifiers, i.e., city TLDs and these were recommendations that were, if you will, new, they were not originally contemplated in any of the policy development process. So this was, if you will, ICANN staff initiating a deviation from what the community had said in response to concerns voiced by the governments. And what is relevant there was that with regard to city identifiers, there is basically going to be a requirement that the city approve, acknowledge, show their support, or

acknowledge that they do not object, so that there is--this is important and, again, this goes to kind of the foresight in chairperson for calling this hearing because we didn't even know this existed, and just two weeks ago we found out that this new requirement is going to be there showing some type of affirmative role in the city to approve or in the application process. So I think that is very relevant.

Now assuming that the applications begin to be--are processed at the end of the second quarter 2009, you're probably looking at around a 12 to 18-month window before that TLD will actually be up and operational in the root and resolving on the Internet. So I think that's kind of, if you will, important benchmarks and metrics to take into account.

The one thing though that I did
want to touch upon and circle back on some of
Tom's original comments is the governance
structure. The governance structure is something
that I bring a lot of expertise, I have worked
with a number of registries over the years: .info,
.coop, .mobi, .Asia, and .post. I've dealt with

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2	for-profits, nonprofits cooperatives; I've dealt
3	with IGOs and their intergovernmental
4	organizations which have their own nuances with
5	privileges and immunities. So what is important
6	here and which is very important is a final
7	governance structure has not been agreed upon and
8	the reason it has not been agreed upon is these
9	consultations with the relevant community and a
10	relevant stakeholders need to continue to
11	continue.

Now what has become clear is that the governance structure will include certain variables. Obviously the City Council has a role in ensuring that public policy is properly incorporated into the operation of this TLD, which is going to represent the city's interest. how that representation, whether it's direct or indirect, these are some of the things I think we need to look at.

Another definite variable will be NYC & Company. Clearly, they have a role in promoting tourism and trade within the city and they need to have a role particularly with some of the more generic or commonly used identifiers--

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2 hotels, tourism, and stuff like that.

So putting of these pieces together is something that, hopefully as a result of this hearing and continued outreach, we'll be able to figure out what the appropriate interlocking mechanisms will be.

It's also important in doing this that one acknowledge that launching a TLD is not for the faint of heart. Over the years there have generally been litigation involved with certain aspects of expanding the namespace, either through processes or through individual specific applications. So that's one of the reasons why, in setting the proposal to have a nonprofit, it was designed to, if you will, insulate either City Council or other nonprofits such as NYC & Company from having their operational budgets negatively impacted because particularly in the current economic situations you want to make sure that the existing budgets are going towards focusing on achieving their primary goals and you do not want this potential asset to become a distraction. So, again, from a liability standpoint, American lawyers have ways of complicating things, so I

the executive branch and the legislative branch

where there's some kind of geographic would have

to be involved or was it clear? In other words,

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would the Mayor's office and the City Council have to sign off on something locally or it wasn't clear from the addendum [crosstalk]--

MR. PALAGE: I don't have that right in front of me, but generally what ICANN is looking for and, again, looking back at when I said on the board we dealt with a situation with the .cat TLD, which was for the Catalan community, and what ICANN did there is working in conjunction with the government advisory committee reached out to the relevant governments in the Catalan community to seek agreement or non-objection.

So, again, ICANN in this process is not trying to be overly rigid or inflexible, but just making sure that there are appropriate public policy safeguards so that one could not somehow dupe a city in trying to, if you will, have a city without the approval.

And just one other point is, there is a recognition that there are some cities that may in fact be related to a generic term. Orange, mobi, there are some cities that actually have a generic term. So what ICANN has said is if someone comes forward and proposes, oh, I want to

use this in a generic sense, I'm not intending to
use it as a city, there will actually be
requirements and safeguards to make sure that that
entity does not change its mind later on at a
later date and try to, sort of, you know, get cute
with the rules. So I think ICANN has, in this
communication to the government advisory
committee, shown a rather broad brush stroke to
provide that adequate safety net for public policy
concern.

CHAIRPERSON BREWER: Okay. Tom, you want to [crosstalk]--

MR. LOWENHAUPT: Yes, I just, you know, one of the concerns that I saw in the recent letter from the president of ICANN, Paul Twomey, to the GAC, the Government Advisory Committee was that, you know, in the instance where there are more than one application from a city, that they would, for example, let's say the Council were to say Connecting.nyc was a great model and NYC & Company decided that they wanted to apply also, they would put the two parties in touch with one another, period, that's it, you know. So, in that instance, you know, I don't know what competing

parties there might be, but if the city is not clear on its role and the fact that they want this thing to be developed, this thing can sit around for weeks, months, years, or decades before it moves ahead. Meanwhile, other cities, truly have their act together, Barcelona knows what they're doing, Berlin knows what they're doing, Paris knows what they're doing, and I think New York does too, but we just have to continue along and not, you know, confuse the situation.

CHAIRPERSON BREWER: Okay. How would the, in your scenario or maybe looking at some other cities, how would domain names be allocated? I know you talked about Joe's Pub, I mean, I think obviously one would look at win conjunction with places like NYC & Company economic development, small business, things that have known to the small business community, the tourism community, etc., something that is New York City-based. But, again, would that have an icon kind of definition or would that be a local definition and then how would somebody challenge a domain name allocation?

MR. PALAGE: I'll answer this.

Historically, looking back over the last seven
years, ICANN has developed two types of TLDS,
there's the sponsored and unsponsored. Examples
of sponsored would be .museum, .coop, .aero. In
those instances where the TLD is a sponsored TLD,
ICANN delegates to that registry operator certain
policy delegation and authority. So, for example,
the .mobi TLD, which is a joint venture with
Nokia, Microsoft, and Google, what they have done
is they have actually hard-coded into the
registration terms certain requirements regarding
how a website on a .mobi appears so that it
appears within a narrow mobile handheld device, so
there are certain restrictions. An example with
.museum, they are able to exclude who can and
cannot do this.

So, although in this new process

ICANN has not said there will be sponsoreds, there
won't be sponsoreds, the believe in most of the
community is that one can claim that they are
seeking to represent a community, there should be
a sponsored structure, and then that way that
entity will be able to retain certain policy
delegation authority.

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CHAIRPERSON BREWER: Okay	y. Council
Member de Blasio has questions	

COUNCIL MEMBER DE BLASIO: Thank you very much. First of all, thank you, Chair Brewer, I think this is an important topic and I want to put my name on your resolution.

It seems to me, this fits very clearly with the discussions we've had before about how to, you know, create wireless access for this city and how to look at the interplay of, you know, democracy and technology and so I think a lot of us on the Council, and obviously Chair Brewer in particular, have been pounding away on this issue that there is a fundamental democracy question and how we decide going forward, what power people have in this process. So I really appreciate that folks are raising the question of how do we allow people to get their information out, their message out, their brand out, their idea out more effectively. I know everyone, myself included, has been frustrated by trying to get a name that's appropriate and finding all avenues blocked and including names you would have thought no way on earth could have been taken

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2 sorry, I stepped out of [crosstalk]--

MR. PALAGE: Oh no, no, and put it this way, it's a very good point and worth revisiting.

One of the things in my involvement with TLDs, with new TLDs in the 2000 and the 2004 round has been a certain amount of litigation, has generally involved the rollout of new TLDs. So in creating the appropriate governance structure, one of the things that I'm looking for is to insulate the TLD from undue litigation. So if the city was to have a direct role, which if it wants, it could have that role, but once it does, it then begins to, if you will, create potential certain constitutional challenges. For example, some people in this room here are familiar with certain constitutional challenges regarding free speech that were raised back in the late 90s regarding the expanse of the namespace. So by setting up the nonprofit, you have the ability to delegate certain policy, important public policy considerations to the city or appropriate policy bodies so you have that safety net that you're looking for, but then not exposing the City

2 Council or the city to litigation involved in the day-to-day administration of the TLD.

that and I understand the logic, let me just make a counterpoint and ask you to comment and I'll preface by saying I think in this last month or two, we've been given, probably in my lifetime, the most profound lesson on why the government has to play a role, a mediating role in public life and in the economy and I'm sort of at a point personally very unapologetic now about saying I have no longer any doubt about government as the arbiter because I don't trust the private sector to do it and I think the stock market situation just kind of, to me, makes that point so clearly across the board.

So you could say, well you'd set up a non-profit, I understand it, but I still fear that if [off mic] I guess [off mic] I fear if it's outside the hands of government, it will get in some way derailed or sent into a track where it won't be effective and, second of all, I feel like it's the same point about, you know, wiring the city and creating access that it should be, why on

earth shouldn't it be the appropriate role of
government? I'm not saying it might not be
complicated, there might not cost, there may not
be considerations about, you know, distraction, if
you will, of having it sort of have another front
we have to act on. But I guess on a philosophical
level, it to me sounds very similar to the
argument of, you know, that we certainly heard in
the hearings on creating a wireless city that, you
know, a lot of folks are trying to urge us away
from the government stepping in and making sure
there was equity, and I fear those arguments. I
think, in fact, the answer should be until you can
prove there is a better way, it should be
government's responsibility to make sure there is
equity in everything involving technology and
everything involving the Internet. So what do you

MR. PALAGE: Can I--

[Off mic]

MR. PALAGE: As I said in the governance structure, the city has a definite role, so this is not a question of do they have a role, they have a role. The question is in what

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 41
2	role do they play in the governance structure. So
3	in looking at how things have been done before,
4	let's look at the example of .edu, right? What
5	edu is a TLD, that's a legacy TLD that many
6	people are very familiar with, it's a small TLD
7	only 7,000, that TLD, the United States government
8	actually delegated that to a private entity called
9	Educause because they thought that they would be
10	able to do a better
11	CHAIRPERSON BREWER: [Interposing]
12	Is that a nonprofit or a
13	MR. PALAGE: That is a nonprofit,
14	Educause is a nonprofit. So, again
15	COUNCIL MEMBER DE BLASIO:
16	[Interposing] I'm sorry, with a government charter
17	or some imprimatur?
18	MR. PALAGE: The government issued,
19	I believe there was an RFP, there was a process
20	where the United States
21	COUNCIL MEMBER DE BLASIO:
22	[Interposing] So government authorized.
23	MR. PALAGE: They authorized that,
24	yes, that's part of the legacy, .edu has its own
25	little unique point, but in that instance, the

back.

government said, look, we want a private entity to
run this, so I would think that that's probably a
good example. You could also look at .org, .org
is a TLD that has upwards of 8 million names, that
has been delegated to PIR, which is the registry
operator, that's a 501(c)(3) and ISOC is another
501(c)(3), so they delegated that, money goes

governance structures to retain this, and getting back to your concern, a very legitimate concern regarding oversight, the City Council always has the ability Connecting.nyc is a non-profit, you have the ability to pass legislation as a City Council, to control. So if you feel that the adequate safeguard mechanisms in a governance structure do not address your concerns, you, as a City Council, you clearly have the ability to pass laws to address those concerns, if in fact they're not addressed in the existing structure.

COUNCIL MEMBER DE BLASIO: I don't want to interrupt, Gale, I just had a follow-up for you.

CHAIRPERSON BREWER: [Crosstalk] I

operate it, so it's always outside of government.

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know, gov.nyc is for the city of New York, they

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[crosstalk]--

reserved for you, you know. Our intention is to-we met with the Queens Borough President, she said
she wants all the borough presidents on the board,

said, well we don't want to use it now, it's

we'd love to have the borough presidents

COUNCIL MEMBER DE BLASIO:

[Interposing] Okay. I'm going to interrupt, I apologize, I just want to follow-up because if I feel like there's something hanging in the air I can need to get at here.

Okay, I respect the answer, obviously, but I'm not hearing sort of the why not enough and one of the things I'd like to point to is I think the .nyc is going to be unquestionably more popular than say .edu because I think it has such broad, you know, application and I think one of the testimony pointing out how powerful it would be as a promotional tool for people to make clear that that was their brand, that was their location simultaneously.

But also on the legal front, if you're trying to ensure equity and trying to not let lawsuits bog you down, I would think having a

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2	government entity defending would give you more
3	chance of success than a nonprofit, even a
4	nonprofit with government support, just 'cause of
5	the sheer weight and, you know, the legal ability
6	and the way government treats other government in
7	the legal process. So I'm not trying to be
8	difficult, I'm trying to understand why it isn't
9	superior to have it based in government

MR. PALAGE: And, again, this is the excellent dialogue and there may not be a right answer, there could just be different viewpoints.

If you look at the U.S. government, right? The whole idea, because there was a certain point in time, the Green paper, the White paper, the whole genesis of ICANN was to get the US government out of the direct control of the namespace, that's why they created NewCo, which it was ICANN, a nonprofit corporation, to, if you will, handle the day-to-day administration. Now although ICANN is handling the day-to-day administration, the oversight that you are concerned about is still maintained through two agreements: the IANA agreement and the JPA, the Joint Project Agreement. So what the U.S.

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agreements.

government has been doing is letting the nonprofit, ICANN, handle the general administration of the global coordinating role 4 while retaining its oversight through separate

> So, again, getting back to your concern, does the City Council, does the city have a role? Yes, it has a role, so it's just a matter of how do you enforce the role and the concerns. So I guess my question to you is, what do you fear? What are your concerns of what could go wrong--

COUNCIL MEMBER DE BLASIO:

[Interposing] I think right now, we see a growing skew in everything involving the Internet along the lines of money and resources. As I said, you know, you want a name that's a perfect name for you, you're going to have to pay for it, and that immediately--and pay, you know, if someone else has grabbed it entrepreneurially and then they'll sell it to the highest bidder, which is happening rampantly. You know, and that would be true obviously if you came up with .nyc, it would instantly have people running all over trying to

grab all the good names and I think what it means is it kind of goes against, again, everything that Gale and this committee has been talking about is about equity and access. And so, if you keep repeating the pattern we've had up to now, which, although I appreciate the history and its government-sponsored in a sense, it still seems to me that slowly but surely fall it into the worst habits of the private sector where it becomes about who has the most resources, who has the most lawyers, etc., etc.

MR. PALAGE: And let me address that concern. I was just talking about .mobi where they have hard-coded in user guides, certain specific requirements. .Biz is a unsponsored restrictive TLD and one of the requirements they have in there is there is a requirement that the use of that domain name, there must be a bona fide commercial use, so cyber squatting or someone just holding out a name to prevent a legitimate business, these are restrictions that have been hard-coded into the registrant agreement that are enforced via contract.

So if the Council has legitimate

concerns on the allocation process, if that's what
they want to do, the way to do this is through a
policy Council that will set the registration, use
and terms. So if you want to sit there and set
specific equitable guidelines on how names are
used and how they're allocated, you even have the
ability there are some registries that prevent the
resale of names, so if you were concerned about a
cyber squatter getting the name and then trying to
resell it to the highest bidder to the detriment
of a business, there are ways to address that.

Now one of the most important ways that I think we're going to prevent the, if you will, the pirating or the profiteering of this space is by having the strict registrant requirements, geographical requirements as to who could register, so I think that's number one. you're just limiting it to people within New York City, and this is when we had met with Paul Goss with--

Chairperson Brewer: Cosgrave.

MR. PALAGE: Yes.

CHAIRPERSON BREWER: Cosgrave.

MR. PALAGE: Thank you. From DoITT,

2	they were very, very concerned about making sure
3	that there were strict geographical guidelines, a
4	verification so that someone from, you know,
5	Jersey City, no, you're not a New Yorker, you
6	don't apply. So by restricting it to New Yorkers,
7	that's going to be one of the most important
8	safeguards to minimize profiteering. You then
9	could have the ability to limit how many names a
10	person could have. Historically, for example,
11	there have been some registries, .ca just comes to
12	mind, where you could only have one or two TLDs or
13	domain names, so you can bethese are different
14	policy mechanisms that, I think the way to go
15	about this is everything that you have raised are
16	all excellent points from an equity standpoint and
17	making sure that the use of this TLD provides a
18	maximum benefit to the citizens.

What I guess my rebuttal to you, is, there are ways of doing that through a policy body where you have Council Members sitting in direct oversight to do that and then have that feedback to the nonprofit, so that you have that insulation from a liability standpoint, but still have that important public policy safeguard and,

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if you will, the short leash, so that if you see the nonprofit acting in an inconsistent way, you have the ability to pull back the leash.

COUNCIL MEMBER DE BLASIO: Let me-I'm sorry to jump in, I don't want to prolong it,
I'll just say this, I appreciate your answers very
much.

The fundamental question I think, look, we've had a very strange national situation in the last eight years in terms of civil liberties, in terms of information flow, and you'll see where this goes. I mean, one of the things that really grabs me is for decades and decades and decades, it was assumed that the media would show you the tragedy of the bodies of soldiers returning to this country and then somehow it was blacked out when this particular war in Iraq began and it's never happened. what that says to me is, you know, something could be well established as a concept of freedom of information and journalistic practice and suddenly it can be compromised, which means anything can be compromised, you don't have to be a conspiracy theorist to realize how, you know, money and power

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2 and everything else can change the flow of 3 information.

That being said, when this

Committee started talking about ensuring real

access, you know, you saw all sorts of people come

out of the woodwork trying to inhibit the notion

of the city playing a role in doing that. And all

sorts of fears raised, even though there's

examples of other cities and other governmental

entities playing aggressive and effective role.

My fear is whenever you take it a few steps away from our immediate ability to control and oversee it, it gets lost in the confusion of things, it's harder to affect change. Yeah, you could have people on a board, but that's still several steps—you know, you have to identify a problem and then get to a solution and move a solution through an indirect process, whereas something under our direct oversight, in my opinion, there's more chance of at least getting a public debate on it.

So I don't want to belabor, I'm just trying to give you a flavor of why to me when I hear this particular vein, I see a lot of things

2 in society going the wrong way in terms of, you

3 know, Democratic process and freedom of

4 information, so on this one I'd say, how do we put

5 a higher level of guarantee and can you do that if

6 it's not directly overseen by a legislative body?

MR. PALAGE: And I think this is a

8 good constructive dialogue and my response, again,

9 this is just a free flow of information, one

10 potential way of getting that, if you will, the

11 nuclear option of what happens when you have a

12 rogue nonprofit or--'cause that's what you're

really concerned with, what happens when you have

14 a rogue nonprofit or a rogue registry operator

15 that is no longer responsive to the City Council's

16 concern, their public policy trust has been

17 violated.

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One potential way--and, again, this is just a dialogue here--is, based upon the most recent RFP where you have to have the affirmative approval of the relevant city government, perhaps you look at incorporating that safeguard into the actual registry agreement so that any time that the city, the city has the ability to say when the application was put forward, we gave them the

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very short leash, I'm more intrigued then. That, you know, there's almost a trigger mechanism if something inappropriate happens, there's a very specific remedy and a specific way, for example, their charter is revocable under these conditions or whatever. So, you know, I am talking from a broad construct, but I would urge, as the Committee considers it going forward, that we push for, you know, a very clear, sharp safeguard so that if something isn't working, we have the ability to pull it back.

Thank you, Madame Chair.

CHAIRPERSON BREWER: Thank you very much. Along those lines, I know that when I spoke

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to DoITTI know they're not able to be here
todaybut I was very, very clear just picking up
on this if there was one aspect of this that I
felt most strongly about is that whether it's
government or a nonprofit, New York City should
not be participating in supporting a for-profit to
be the oversight of this particular project. So
that was something that I think in the comment
period all of us, individually or collectively as
a committee, should be commenting and these are
great points to add to the comment period.

We've been joined by Council Member James Sanders, who is from the borough of Queens.

I think one other question that we didn't get a complete answer, depending on what happens 'cause this is still very theoretical, nothing's been applied for, but what would be the process locally if we had the structure that you were envisioning of challenging a domain name allocation? Is that something that's too farfetched to even discuss at this point?

[Off mic]

CHAIRPERSON BREWER: Because I think the issue is, is it's not just rogue, it's also

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2 are you a New Jersey firm, are you a New York 3 firm, and one person says one thing, another

4 person says another.

MR. PALAGE: This has been addressed, for example, I will refer back to the They actually have a use challenge .biz TLD. requirement, so all ICANN TLDs have a requirement that they comply with, what they call the UDRP, the Uniform Dispute Resolution Policy, and that is addressed at providing minimal safeguards for trademark owners, so that is in every gTLD. top of that, you as a registry operator can impose other use terms of use and that's exactly what the .biz TLD has done. That is where the bona fide use requirement. Another example, which I think would be very relevant for the city to look for would be the .us TLD that has specific -- a nexus requirement for the registrant.

So the ability to cancel a registration because certain geographic nexus requirements have not been met, that is totally within the scope and authority that a .nyc would be able to have, the ability to draft these mechanisms. There are already numerous mechanisms

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 57
2	out there that could be easily modeled or adapted
3	to address the concerns [crosstalk] Council
4	CHAIRPERSON BREWER: [Interposing]
5	Who actually runs the .us? Who decides if you are
6	a U.S.?
7	MR. PALAGE: The .us TLD has been
8	delegated by the NTIA, Department of Commerce, to
9	NeuStar, so NeuStar is the registry operator.
10	CHAIRPERSON BREWER: And NeuStar is
11	a 501(c)(3)?
12	MR. PALAGE: No, they are a for-
13	profit entity, they are a publicly traded company.
14	What NeuStar does is they contract
15	outthere are, I believe there are at least two
16	providers that, neutral third-party dispute
17	providers, that if someone believes that the nexus
18	requirement has not been met or the bona fide use
19	of business use has not been met, that third-party
20	has the ability to file a complaint with one of
21	these agencies. In this situation, as part of the
22	New York City Council maintaining it, you can
23	impose
24	CHAIRPERSON BREWER: [Interposing]
25	It would be the city government.

MR. PALAGE: You could have someone
impose, you could do that internally, Chamber of
Commerce, the flexibility to address your
concerns, I believe can easily be incorporated in
any administrative dispute process.

CHAIRPERSON BREWER: So one would assume that NeuStar makes quite a bit of money, but those that are running the edu and the .org, which are nonprofits are plowing it back into their project. In other words, those are both—it's just interesting for those of us standing on the side here, some are for-profit models, some are nonprofit models—

MR. PALAGE: Some are cooperatives, some are intergovernmental, there--

CHAIRPERSON BREWER: Okay.

MR. PALAGE: --there is an infinite spectrum.

CHAIRPERSON BREWER: And how much, there's obviously lots of economic advantages, do you have some kind of estimate on the economic impact on something like this? Obviously, what is of great importance is somebody from the city or from anyplace in the world it says that .nyc,

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 59
2	because it has such cachet, people are going to
3	think better of that company or that institution,
4	so that would be the economic advantage.
5	How much also money do you think
6	would be involved, \$100,000 or some six-figure to
7	set this thing up? Would part of the RFP be how
8	much you would charge somebody to have a .nyc?
9	There are two issues here, one is economic
10	development, one is the
11	MR. PALAGE: I will leave Tom talk
12	to economic development.
13	CHAIRPERSON BREWER: Okay.
14	MR. PALAGE: With regard to cost,
15	the
16	CHAIRPERSON BREWER: Cost and
17	revenue.
18	MR. PALAGE: Cost and revenue. Not
19	to sound like a lawyer, but it depends okay?
20	CHAIRPERSON BREWER: No, I
21	understand.
22	MR. PALAGE: And let me
23	CHAIRPERSON BREWER: [Crosstalk] On
24	past experience.
25	MR. PALAGE: Exactly. So let me

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 60
2	give you some snapshots here. There is the .coop-
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4	CHAIRPERSON BREWER: Yes.
5	MR. PALAGE:which is a small TLD,
6	6,000 names, one person runs that.
7	CHAIRPERSON BREWER: Got it.
8	MR. PALAGE: There is .cat, which
9	has, I believe, two peoplenow these are
10	administration, they subcontract out the backend,
11	okay? So we're just talking about administration.
12	.Cat has two people that manage 30,000 names; .org
13	has approximately 10 people, 8 to 10 people that
14	manage upwards of 8 million names.
15	CHAIRPERSON BREWER: Got it.
16	MR. PALAGE: Okay? .Asia has a
17	quarter of a million and I believe they have a
18	staff of five, so there are a variety of
19	difference, staffing requirements that go towards,
20	if you will, the cost side. What we don't know is
21	we don't know what the application, as Tom said
22	it's probably going to be a six digit fee, the
23	ongoing application costs as far as that, there is
24	generally going to be a per domain name fee.
25	Now what could be impacted is

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 61
2	there's two different ways to look at domain name
3	allocations that Tom and I have discussed.
4	Clearly businesses should be paying for the domain
5	name, however, you may want to create a situation,
6	to create a social network where individual New
7	Yorkers might be able to have a domain name for
8	free, sort of like a MySpace or something like
9	that
10	CHAIRPERSON BREWER: Oh, God.
11	MR. PALAGE:a social network
12	well, if you
13	CHAIRPERSON BREWER: [Interposing] I
14	[off mic] trouble in the making, but go ahead.
15	MR. PALAGE: Well but then, as I
16	said, if you want to
17	CHAIRPERSON BREWER: [Interposing]
18	Something to discuss. [Crosstalk]
19	MR. PALAGE: Well, this is exactly
20	it from a cost structure and a revenue structure
21	because do you just want to charge names? If
22	you're generally going to charge, you're generally
23	going to be looking at businesses and some really
24	proud people.
25	Now, as I said, if you want to give

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 64
2	that
3	CHAIRPERSON BREWER: Thank you, Tom.
4	MR. LOWENHAUPT:and our, you
5	know, the people in Berlin are thinking of
6	charging \$50, others are thinking of charging \$25
7	initially. You know, what the ICANN does with the
8	RFP, what the city decides its involvement's going
9	to be, there's a whole load of questions that
10	we've got to answer as we get down the line here.
11	But basically we want to make sure
12	that New Yorkers get these names, that it's small
13	businesses, that it's individuals in New York and,
14	as much as possible, to develop that and once we
15	have all New Yorkers having names and all New
16	York's businesses having them, it'll be a very
17	desirable name and it'll be a good brand for our
18	city, we'll put a good face out to the world.
19	CHAIRPERSON BREWER: Would the
20	assignment of names be first come, first serve, at
21	auction, or this is all to be discussed? I mean,
22	these are very specific issues [crosstalk]
23	MR. LOWENHAUPT: [Interposing] Yeah,
24	I think that, you know, we don't haveuntil we
25	have a, you know, a more diverse board, we really

haven't made any decisions on that, but the people, they've learned how to do this over the years, you know, they've made a lot of mistakes with the .biz and the .info, the people with .Asia did a pretty good job with it. I mean, they kind of figured out the order of distribution so that, you know, we'd have certain names that we'd have to set aside for technical reasons, we'd have ones that we'd have for our own internal corporate reasons—

CHAIRPERSON BREWER: Absolutely.

MR. LOWENHAUPT: --and then we'd want--the trademark people, they have certain rights, if American Express wants .nyc, they'll have a right and then we're going to set aside--well reason we're going to community boards is we're setting aside civic names and neighborhood names and we're not deciding how that's done at this point, we're just trying to identify all the neighborhood names in New York City. So, for example, one of the ones that we found the other day and this just raises an issue of how difficult this is, is that there is a neighborhood in Brooklyn called Rugby, I didn't know there was a

neighborhood in Brooklyn called Rugby. And so
there's going to be the neighborhoodmy
inclination as a community board guy, I say
communities should have their names, neighborhoods
should have their names, and come up with a
process for the neighborhoods to decide that. But
when you have Rugby, you know, Rugby versus Rugby
is what my post was on the blog and I don't know
how big the Rugby community is in New York, but
maybe you could share a page in that instance
[crosstalk]

CHAIRPERSON BREWER: Got it, okay.

Council Member Sanders, you had a question?

COUNCIL MEMBER SANDERS: No, just

more of a statement, Madame Chair.

It sounds like a very good idea, I was thinking about the primary responsibility, seems that it would go through EDC or some variation department of small--EDC more than anything else to manage it and, of course, they would subcontract, but I think it's a great idea. I can see it making money for the city at a time when money will be necessary. My first thought was not free I must concede, but certainly for a

vision, I am really sequencing into the taxonomic
part of my testimony.

Taxonomy is basically a scientific enterprise to justify classifications. We all make classifications and we often don't think about it and so taxonomies are very subject to all kinds of personal and social biases. So for this major enterprise, with all the questions that we heard about in this really good discussion, I feel that as part of the application and of all the people who are going to participate in .nyc that they start thinking not only about the present, but also about the future. And when we say future in New York City, we really have to say PlaNYC 2030, Mayor Bloomberg's sustainability plan is there and, though it has some real shortcomings, it is a very important first step.

And so I for one, I would strongly recommend in the whole process that we look into the future with this TLD and incorporate the YC2030. Now when I say shortcomings of YC2030, I feel that given the whole process of this particular sustainability strategy that there are shortcomings in terms of social justice, in terms

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 7
2	of procedural justice or the whole process, and so
3	I for one, I would recommend that we enrich YC2030
4	with the integrated social and ecological values
5	of the earth charter.
6	Some of you may know about the
7	Earth charter, it's basically the successor you
8	might say of the universal declaration of human
9	rights in the 20th century, it's also compared to
10	the rights of man and citizen of 18th century
11	Britain and or
12	CHAIRPERSON BREWER: [Interposing]
13	Yeah, just if you could
14	DR. VERHAGEN:and even the Magna
15	Carta of the 13th century Britain.
16	So in conclusion, I think this is
17	an outstanding effort, there's quite a few
18	questions still left, but I would strongly
19	recommend that we include the future in terms of
20	YC2030, together with the values of the earth
21	charter. Thank you.
22	CHAIRPERSON BREWER: Thank you very
23	much, thank you for making time to be here today.
24	Thank you.
25	Go ahead.

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 71
2	MR. PAUL GARRIN: Good morning, good
3	morning, my name
4	CHAIRPERSON BREWER: Introduce
5	yourself. Good morning.
6	MR. GARRIN:good morning, and I
7	want to thank the Council for having this hearing
8	and for giving me the opportunity to present my
9	testimony today.
10	I have a written testimony that I
11	would like to submit to the record. It's in more
12	detail, I can give each Council Member a copy.
13	[Off mic]
14	MR. GARRIN: Okay. And first I also
15	want to say that
16	CHAIRPERSON BREWER: Introduce
17	yourself.
18	MR. GARRIN: Oh, okay I'm sorry, my
19	name is Paul Garrin, I am a long time resident and
20	a product of the New York City education,
21	specifically I graduated from the Cooper Union
22	with a degree in fine arts in 1982, and some
23	people may know me from 20 years ago when I was
24	the cameraman who was assaulted by the police in
25	Tompkins Square Park and became known for exposing

the cover-up there. I am also the founder of an organization called Name.Space and I want to just qive a little history.

impact of the New York City domain could've been realized years ago, had the efforts of Name. Space to bring new Top Level Domains not been blocked by big business. It's my hope that Name. Space will this time be supported by the city so that economic benefits of not only the NYC domain, but hundreds of other Top Level Domains that

Name. Space originated and published more than 10 years ago will make a positive impact on New York City's economy.

By not recognizing Name. Space Top
Level Domains, ICANN has actually hurt New York
City by not allowing one of its cutting edge
startup enterprises, namely my organization
Name. Space to grow to its full potential, to
create jobs in New York City, and enable commerce
and opportunities for New Yorkers to contribute to
the growth of our economy. Name. Space has the
potential to become a billion-dollar company that
would generate millions of dollars that would flow

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into the New York City economy. Had ICANN

recognized Name.Space in the year 2000 when we had

initially applied for .nyc, among over 118 other

Top Level Domains, the positive impact would have

already begun and the .nyc domain would already be

widely in use and generating benefits for New York

City and New Yorkers.

Now, if I may, I just want to give a little background because the history of the Top Level Domains expansion did not start with ICANN, it actually started before ICANN and my organization, Name. Space, is actually the first proponent of a widely expanded Top Level Domain namespace. And in fact, in 1995, just as the Internet was becoming commercial, I had downloaded and reviewed the open-source protocols that made the Internet work and when I realized that the domain name system was an essential service that helped people find their way online, and with my creative background in arts and media, I began experimenting setting up domain name servers with partners all over the world and we began to create a new set of Top Level Domains, including .art, .nyc, .music, .love, .space, .shop, and a growing

2 list of other useful generic terms that were

3 suggested by people all over the world in response

4 to a survey that we had on our website.

We understood at that time, and I understood at that time, that the Internet was going to become a booming commercial medium and that the demand for domains was going to be large and beyond what the so-called legacy domains of .com, .org, .net could handle. And so at the time in 1996-'97, when Name.Space was doing its technical development, the domain registration process happened in bureaucratic time--it was an e-mail-based application form, it sometimes took weeks to get domain processed, and the cost was around \$100.

Name. Space was actually, I can say this unequivocally, the very first to create a fully automated self-service domain name registry that would create a domain registration in real time and allow the domains registered to be available within 90 seconds of registration. We also were the inventors of so-called Smart Who Is, which was the first of its kind domain search that would search any Top Level Domain or [Interposing]

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2 address from a single form.

As a small startup, Name. Space confronted incredible barriers to entry trying to bring its domains to the greater market of the Internet. Because Top Level Domains must be synched with a master database called the root and because the master root.zone file was controlled and operated by a monopoly at the time, Network Solutions, Inc., NameSpace, Inc. was forced to file an antitrust suit, NameSpace versus Network Solutions, and you can see that online at namespace.org/law, on March 20, 1997, when Network Solutions refused to include NameSpace Top Level Domains into the root. The lawsuit was litigated in the Southern District of New York Court and it was modeled after the successful MCI versus AT&T that broke up the phone monopoly in the United States and brought competitive long-distance service.

CHAIRPERSON BREWER: I wonder if you can just summarize some of your testimony. It makes sense, but just if you could summarize it and then I think it's helpful to have this in terms of the current discussion with ICANN, which

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growing number of members who were registering
under the NameSpace Top Level Domains, which
supported our proof of concept--now this was

5 before ICANN even came along.

We were told that, at the time, that what we were doing could not and should not be done, in fact NameSpace and myself personally was harassed, coerced, extorted, and a very vocal minority was spreading disinformation that what we wanted to do--namely, add a large number of Top Level Domains to the root and at the time we had come up with 540 including .nyc as a result of our survey -- they said, people were saying that it could not and should not be done, that it would cause chaos, and that it would break the Internet. Now I had contacted the Darfa [phonetic] scientist who invented the domain name system, Dr. Paul Mockapetris, and he confirmed to me that the scalability of the domain name system as he designed it could accommodate millions of Top Level Domains into the root, however, he declined to be an expert witness on behalf of our case because he wanted to stay out of the politics. Had Dr. Mockapetris's testimony been part of our

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primary injunction in March of 1998, NameSpace
would have already prevailed--we would have
basically put aside the judge's technological
fears of the unintended consequences that what may
happen with a large number of Top Level Domains
and we would've already brought our domains to
market.

Now fast-forward ahead in the year 2000, NameSpace basically applied to the ICANN round in the year 2000 and we paid a \$50,000 application fee. Several of the ICANN board members at that time actually had to recuse themselves because they were involved with parties who were also domain applicants and, needless to say, those recused parties were all awarded the Top Level Domains and they voted NameSpace down, although Chairperson Esther Dyson, who was the chair of ICANN at the time, was a supporter and did vote for NameSpace's application. application that we put before ICANN, as far as we understand, is still pending and in the next round we're actually pleased that ICANN finally sees it our way and that a large number of Top Level Domains is a good idea and a good thing for the

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Internet. And so this time around NameSpace is
going to reassert its application with ICANN and,
of course, we will have the funding to handle

whatever it takes to do that.

And I am actually quite pleased,
I've been talking to Tom Lowenhaupt off and on for
quite some time. Tom is also well aware of my
history and my efforts to bring on, not only .nyc,
but other Top Level Domains to the Internet and I
actually would look forward to, not only
cooperating, but working with Tom, because I think
his work in the governance structure is good and I
generally agree with the bulk of the discussion
that has taken place this morning.

What I'm asking for first of all is that to put on the record that .nyc is actually not anything that's new. It is actually 12 years old .Nyc was originally created, first published by NameSpace in 1996 and has been in continuous use in commerce since its date of inception in 1996. So it's therefore Name.Space reserves its right to the .nyc domain and we are committed to applying the Top Level Domain .nyc as a civic purpose. So, in short, the .nyc is intended by

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 81
2	process, certainly as a result of the conversation
3	today, it'll probably be even longer, but we
4	appreciate your input, and it's good to know that
5	you've been involved this long time. Okay?
6	MR. GARRIN: Well, one final point
7	that I would like to make
8	CHAIRPERSON BREWER: [Interposing]
9	Because I reallyyeah, go ahead [crosstalk]
10	MR. GARRIN: Yes, I understand, but
11	I also
12	CHAIRPERSON BREWER:we have to
13	move along.
14	MR. GARRIN:also, the first
15	presenters had quite a lot of time and
16	CHAIRPERSON BREWER: [Interposing] I
17	know, because he's been working on this for a very
18	long time.
19	MR. GARRIN: I've been working on
20	this actually longer
21	CHAIRPERSON BREWER: [Interposing]
22	Okay. Sir, we really need to move on, so if you
23	want to conclude, that's fine, but we need to move
24	on.
25	MR. GARRIN: Yes, in conclusion

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 82
2	Name.Space has the potential to raise an
3	incredible amount of money because, not only .nyc,
4	but scores of other Top Level Domains, should we
5	succeed in acquiring them, the global recognition
6	for them will create a very large employer in our
7	organization and will generate a large amount of
8	money for the New York economy.
9	CHAIRPERSON BREWER: Thank you very
10	much. [Off mic] Anthony Van Couvering is next.
11	[Off mic]
12	CHAIRPERSON BREWER: Welcome.
13	MR. ANTHONY VAN COUVERING: Thank
14	you. Thank you, Council Member Brewer, and
15	CHAIRPERSON BREWER: Everybody else
16	left, but [crosstalk] staff
17	MR. VAN COUVERING: [Crosstalk]
18	else
19	CHAIRPERSON BREWER: Great staff.
20	MR. VAN COUVERING:I can't read
21	without my glasses, I can't seeso my name is
22	Anthony Van Couvering, I've been a New Yorker for
23	over 30 years and I've been working to create a
24	.nyc since the year 2000.
25	I bring with me Davidson Goldin

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 83		
2	who's been advising me on how best to		
3	CHAIRPERSON BREWER: [Interposing]		
4	We know him, we like him.		
5	MR. VAN COUVERING: Good.		
6	MR. DAVIDSON GOLDIN: That's good to		
7	hear.		
8	MR. VAN COUVERING: To make this		
9	good for New Yorkers.		
10	CHAIRPERSON BREWER: New York One,		
11	yes.		
12	MR. VAN COUVERING: Right. And I've		
13	been meeting many times with Tom Lowenhaupt in an		
14	effort to bring our two plans together.		
15	As you've heard earlier, ICANN's		
16	about to authorize new Top Level Domains, finally		
17	fulfilling its mission, that's what it was created		
18	for and I know that because I chaired the meeting		
19	that created ICANN's General Assembly, which is		
20	the place where people come to talk about My		
21	partner, Bill Semich, was there as well, and we've		
22	both been working in the domain name industry		
23	since 1997. Combined, we've started five country		
24	code Top Level Domains and Bill has pioneered a		
25	public-private profit, not-for-profit model for		

geographically-based Top Level Domains that's been
copied worldwide and has brought free Internet
access to an entire country. He is a board member
of DotAsia as well. Personally, I've started
three different domain name companies and sold
them to publicly traded companies. And that's my

8 experience, mostly.

In 2000, we filed an application with ICANN for .nyc which we then withdrew as the .com bubble burst and in 2004 we almost filed again, but ICANN seemed set on approving just a few TLDS, so we thought the time was not right. But now we have London, Paris, Boston, Berlin, Chicago, Homburg, Munich, Toronto, Tokyo, Barcelona, Portland all going to apply for a new Top Level Domain, so New York must not be left behind, it is a global city and it needs to assume its proper rank in that list. So after 10 years, the time is right, but there's a risk.

.Travel didn't work, .aero didn't work, .museum didn't work, .pro didn't work. Why?

Because very few people had ever heard of these

TLDs because they were tangled up in bad rules and policy and because they weren't administered well,

and we cannot afford that with .nyc. For .nyc to succeed, people need to know about it, that will not happen all by itself, it needs a real marketing campaign and awareness campaign. need to know that it exists, they need to know how to get it, and they need to know how they can use it, and it also needs to be run professionally and competently and this will require an investment. We estimate in the millions of dollars, especially for the marketing side. Build it and they will come is just not a good business model for a new Top Level Domain.

.Nyc needs to be responsive to the needs of New York and New Yorkers. The community partner model that we pioneered is now used worldwide, it works well. A generous percentage of profits are taken off the top and given to a not-for-profit group who has the understanding of how to disburse it and the authority from the city to disburse it where the community needs it, it's not our job to decide that. That leaves the operating company to focus with its expertise on making .nyc work. Well the community partner uses the proceeds for the community, brings community

feedback to make sure that we're being responsive,

obviously, this is an amorphous group, it's not us

to decide who it is either.

Our plan provides for free names for New York City agencies, which they propose, which they will propose, it makes sure that New Yorkers know about .nyc, it makes sure that important names are reserved for community use, it makes sure that New Yorkers get a first crack at the good names. Our plan does not require that the city put up any money, in fact, we generate money for the city, our plan discourages the warehousing of domain names through stipulations for use, our plan fights spam, phishing, and other illegal activities. With our plan, .nyc will be a professional, well-run, and responsive organization.

As you pointed out, ICANN is a public-private partnership and we believe that this model works for .nyc as well. We have a detailed presentation that we're happy to make available to any interested party and we'll be happy to be with you as well, but in the interest of time, I'm just making a few remarks.

been meeting with several prominent

nongovernmental organizations and other entities

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like to do that.

that are associated with the city, meetings with

DoITT and the law department are in progress,

meeting with you, obviously something we've begun

to discuss and after the current round of other

issues that are focusing on people's time, they'd

And I just also should add I was a little surprised to hear Mr. Lowenhaupt say that he didn't know the other people interested in doing this and who are quite further along, because I've been present for a conversation between Anthony and Tom and I know that the goal on Anthony's behalf is to work with Tom, he has terrific community ideas and his concept of what the community needs, he's got a lot of good ideas, he just doesn't have the means to do this. This team is ready to go and hopefully there's a way for everybody to come together as they've been discussing and actually make this happen.

And just to anticipate if your colleague Mr. de Blasio were here are, some of the questions he would ask, the plan, as you'll see, provides for a robust role for government, government's ascent, as you know, is required for

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 89			
2	any plan to move forward and for this to happen,			
3	everybody's got to be the same page.			
4	MR. VAN COUVERING: And I'd be happy			
5	to speak to some of the policy issues that you			
6	raised earlier if indeed you have time and, if			
7	not, I'm happy to meet with you at a different			
8	time.			
9	CHAIRPERSON BREWER: [Interposing]			
10	Well what do you think about, I mean there's a			
11	nonprofit model, there's a government model,			
12	there's a for-profit model, there's an integration			
13	of all of the model. What do you think about all			
14	of that [crosstalk]			
15	MR. GOLDIN: Well I've seen, there			
16	are a number			
17	CHAIRPERSON BREWER: [Interposing]			
18	Are you for-profit or nonprofit, that's			
19	[crosstalk]			
20	MR. VAN COUVERING: We're for-			
21	profit			
22	CHAIRPERSON BREWER: Okay.			
23	MR. VAN COUVERING:but we have a			
24	not-for-profit wing.			
25	CHAIRPERSON BREWER: Okay.			

2	MR. VAN COUVERING: And that is a
3	model that has worked well overseas. We've seen a
4	lot of ccTLDs that started out along the lines
5	that were discussed here, which is to say
6	basically run by a government or some agency of a
7	government with strict rules that were pre-applied
8	before anyone could get a name. So, in other
9	words, in France, you had to be a business, you
10	had to be on their list of businesses, if you
11	applied, they would check that out and then if you
12	got it, you would get the name. So what happened
13	there is that nobody used .fr, reason being
14	International Business Machines, Inc., didn't want
15	their name to be
16	InternationalBusinessMachineInc.fr, they wanted to
17	be IBM, well that's not their name on the
18	registry. Those models are very, very costly
19	because somebody has to go, and the example that
20	was used earlier, go through the voter rolls. Joe
21	the Plumber turns out to have an incorrect voter
22	registration, he probably could not get a name
23	CHAIRPERSON BREWER: [Interposing]
24	He's not even a plumber turns out.
25	MR. VAN COUVERING: Right, not

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licensed, not a plumber, and his name is

misspelled on his voter registration, that means

that you have to have a staff, and not small

staff, to go through all those things and

6 basically that just slows everything down.

One thing we've learned in the domain name world is that people expect that when they apply for a name, they'll get a yes or no right away. That's an expectation that people have we don't want to disappointment it. So I believe that the correct way is to have a responsive operating company that can raise money and be for-profit, that the community concerns should be dealt with by an oversight board, this is how it works through most of Europe now, and that challenges should be done post facto. should have rules that you want to enforce and for valuable names, you might have stipulations about how they must be used, but what you don't want to do is create a backlog without staffing to deal with it and slow things down.

So like .us does, there should be a nexus policy and it should be subject--names should be subject to challenge, but it shouldn't

1	COMMITTEE ON TECHNOLOGY IN GOVERNMENT 92			
2	be gummed up at the beginning.			
3	CHAIRPERSON BREWER: We could spend			
4	hours, I really appreciate this we look forward to			
5	more discussion and			
6	MR. VAN COUVERING: Great.			
7	CHAIRPERSON BREWER:this was a			
8	good hearing, and I thank you very much for			
9	contributing.			
10	MR. VAN COUVERING: Thank you very			
11	much.			
12	CHAIRPERSON BREWER: I think that			
13	Jack is here, Eichenbaum, would you like to say			
14	something, sir?			
15	MR. JACK EICHENBAUM: I'd be very			
16	[off mic]			
17	CHAIRPERSON BREWER: Okay. Thank			
18	you very much, both of you.			
19	MR. VAN COUVERING: Thank you.			
20	CHAIRPERSON BREWER: Thanks. Mr.			
21	Gizmo [phonetic], how are you?			
22	MR. EICHENBAUM: I'm very well,			
23	thank you. I am Coordinator Emeritus of GISMO			
24	Councilwoman, as you know, because you're a			
25	member, and I started that organization			

know.

2		CHAIRPERSON	BREWER:	[Interposi	ng]
3	Why don't you	introduce yo	urself,	even though	I

MR. EICHENBAUM: Jack Eichenbaum,
Coordinator Emeritus of GISMO, an organization
started in 1990, which has a lot to do with what
I'm going to be saying here.

We tried to develop a user group for a new technology called geographic information systems here in the city and we were pretty successful at that, but there were barriers and, oh, were there barriers, and the barriers are that most people, quite rightly, justifiably for their own concerns, think rather parochially about the city, they don't think about the whole city, and I think of .nyc as a symbolically as people who think about the city as a whole and I think of it as a merit badge in a way for individuals and people who use that term, people who are thinking about the city in general.

I'm familiar with several organizations that everyone in this room knows, there's city governments and city governments is divide into agencies, and most people take their

agencies very seriously, more seriously than New
York City, because it's the agencies that promote
them, it's the agencies that give them rewards,
agencies that provide them with work place and
have a chairman who's concerned about the agency.
And the same way in City Council, people are
elected to the City Council through districts, and
they know about the boundaries of those districts,
and their first job is to report to those
districts and become reelected by these districts.
And same with committees in City Council, they
break the city down, the same I'm now associated
with academia and every academic institution has
departments. And I remember when I was a doing a
Masters degree in chemistry how there was a
chemical physics in the physics departments and
physical chemistry in the chemistry, they never
talked to each other. And all of these things are
very real to the people inside them, but are real
barriers to people who are trying to integrate and
synthesize things at a higher level and the higher
level that we're all concerned with here,
particularly in City Council, is the betterment of
this city that we call New York. And even that,

most people think of as the five boroughs and it
really isn't just that, it extends way beyond that
into a city, state that goes way of the Hudson and
into New England and into New Jersey. It's more
than--it doesn't just end at the Nassau Queens
line or the...

All of this stuff, we've got to think bigger and there need to be--not everybody's going to do this, but there needs to be people who integrate all the time. Integration of knowledge on the larger New York City level is so needed by all of our institutions, not everybody's going to do this, but the people in .nyc better be doing that.

And that's the merit badge, that's the symbol of how we can begin some higher-level thinking that go beyond the parochial concerns of the institutions that we work in. Thank you.

CHAIRPERSON BREWER: Thank you very much, we all listen carefully to what you have to say, and based on your history and your ongoing interest in our city. Thank you very much.

MR. EICHENBAUM: You're welcome.

CHAIRPERSON BREWER: I appreciate

everyone's participation today. I think this is a topic that generated more interest than most would

4 have thought and we will certainly continue it.

We look forward to figuring out what ICANN is proposing and how New York City can benefit and what the best procedures are looking, perhaps at

other cities, but always keeping in mind that

9 we're unique.

So I want to thank the staff and say that this hearing is concluded with much more discussion to come. Thank you.

Oh, I also want to thank--I'm sorry, I want to thank Joely McPhee [phonetic] for his ongoing support of keeping this committee on record. Unfortunately, the City Council doesn't seem to webcast anything, so I so appreciate his efforts. Thank you.

I, Tammy Wittman, certify that the foregoing transcript is a true and accurate record of the proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage, and that I am in no way interested in the outcome of this matter.

Signat	uream	my Wills	man
Date	January 23,	2009	