CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS

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April 23, 2018 Start: 1:14 p.m. Recess: 4:20 p.m.

HELD AT: Council Chambers - City hall

B E F O R E: I. DANEEK MILLER

Chairperson

MATHIEU EUGENE Chairperson

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## A P P E A R A N C E S (CONTINUED)

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Paul Newell, Kurland Group Appearing for: Vincent Variale, President of Local 3621

Gloria Middleton, President Communication Workers of America, Local 1180

Owen Barzilay, President, Local 2507 FDNY EMS.

Vincent Variale, President, Local 3621 Uniformed Officers EMS Union, FDNY

Beverly Neufeld, PowHer New York

Angelo Falcon, President National Institute for Latino Policy

Jonas Shaende, Analyst, Fiscal Policy Institute

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CHAIRPERSON MILLER: Good afternoon. I'm Council Member I. Daneek Miller. I'm the Chair of the Committee on Civil Service and Labor, and I'd like to thank everyone for coming out this afternoon to this important hearing. Today's hearing-for today's hearing we'll be hearing four pieces of legislation, Intro 633, 752, 755, and Intro 756. would like to discuss Intro 633 within this opening statement, and my esteemed colleagues Council Member Eugene, Chair of the Committee on Civil and Human Rights will be discussing the other bills, and we'll be hearing from the bills, certainly from the bills' sponsors Council Member Laurie Cumbo and the Public Advocate. This bill would mandate all city agencies to provide pay, employment and equity data to the Department of Citywide Administrative Services otherwise known as DCAS. This data would then be put together in an annual report that includes a variety of employee related data for gender and racial groups of such employees if available. This data then would be provided to the Mayor and the Speaker in an annual report along with the recommendations to address such problems associated with pay and employment

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS inequities. On April 27<sup>th</sup> of 2017, this committee held a hearing on the same bill. We received information from the public advocate and held a round table in 2017 with an-organizations dedicated to advocating for women's rights in the workforce with many experts in attendance saying that it was extremely difficult to prove wage disparities because there was little data to point to. This among other things is the impetus for this bill, which will allow us to have a better understanding of what city employees are getting paid, and what is actually happening in terms of the wage gap and gender gap in discrimination in employment. This hearing today will further strengthen the reasons why we need this bill, and allow for pay disparities to be reduced while making New York City a more equitable and just place to work serving as a model for private sector what exactly is pay equity? Pay equity means that the criteria employees-employers use to set wages be sex and race neutral, and this does not happen and we have disparities, this is called wage gap. It is a very frustrating aspect of our economy that a wage gap between men and women still exists. According to the Institute for Women and Policy Research, the

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS earliest available national data for 1980 from the median usual weekly earnings in 2017 dollars shows that women made just 64.2% of what a man earned while the most recent census data from 2016 indicates that this figure has risen to 80.5 of male earnings. 36 years, this gap has improved only 18%. This is simply not enough. Here within New York City we are not immune for 2015 New York City-New York City government. In 2016, New York City the overall wage gap was compared with the median annual earnings of men and women working full time was 85%. For black women, the gap was 53%, for Latino women 74%--44% and for Asian women 74%--76% for white women as comparing median annual earnings to those white men. disparity needs to be addressed in a more sufficient and substantive way, and it is our hope that Intro 633 can help be a solution to this problem as it relates to the city government workforce. Let us set an example for other municipalities across the state and the country and private sector as to how treat our workers. I look forward to the hearing-hearing from those who would testify today in understanding how this wage gap has changed since our last hearing as well as what can be done to better reduce these

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS striking inequities. I would like to acknowledge the members of the committee who are with us today Council-we have Council Member Cumbo who, of course, is the bill's sponsor, Council Member Been Kallos, Council Member-somebody else is on that. Somebody else is on that side [background comments] Perkins from the great village of Harlem, and certainly the Council staff and, too, Counsel Malcolm, Kevin is around her somewhere, Kendall and, of course, my Senior Advisor Joe Goldblum, and Mr. Brandon Clark, and now we will hear from my esteemed colleague from Brooklyn for his opening statement. Thank you. COUNCIL MEMBER EUGENE: Thank you very much, Mr. Chair. Good afternoon. My name is Mathieu Eugene and I'm the Chair of the Civil and Human Rights Committee. I would like to thank my colleague, my esteemed colleague Chair Miller of the Civil Service and Labor Committee for making this joint hearing possible. In addition to the Intro 633, the Civil and Human Rights Committee will be hearing Introductory Bills No. 752 creating an office of the Diversity of Inclusion with the Department of Citywide Administrative Services introduced by my

colleague-by my colleague Council Member Laurie

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 2 Cumbo, and two bills that I'm proud to have introduced, Introductory Bill 755, requiring the 3 4 Equal Employment Practices Commission to analyze and report annually on citywide racial and ethnic 5 classifications on the utilization and investment 6 7 part and Introductory bill No. 756 requiring the Department of Citywide Administrative Services to 8 review and report annually on the city efforts to 9 collect racial and ethnic demographic information 10 including the review of racial classifications 11 12 categories and of a response rate. As one of the most diverse cities in the country and as one of the 13 14 city's biggest employers, it is vital that the city 15 Civil Service reflects the people that it serves. 16 the most recent data available makes clear, currently there a seven groups whose participation in the 17 18 city's workforce remains low, the Hispanic workforce for example is around 20% even though this group made 19 20 up to 28% of the employed population. Similarly, Asian civil servants comprise only 9% of the city's 21 workforce and 15% of the whole labor force. Par of 2.2 23 the aim of today's hearing is to shed light on how 24 the city can improve on these numbers, and ensure

that its workforce is representative of the workforce

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS as a whole. According to the U.S. Census Bureau, historically one would want to applaud social mobility has been employment in local government. The Committee is, therefore, very interested then to hear what are the current incentives being used by the city agencies to include and retrain a diverse workforce have been successful. City laws and policies, required agencies to track specific processes that follow Equal Employment Opportunities Guideline, but there is concern that these processes are vague and do not identify our agencies and not complying. Negative and difficult to remedy, to improve the employment (sic) process. Intro 752 [coughs] would establish on the face of diversity and inclusion within the Department of Citywide Administrative Services. The office would be responsible for creating specific directives, policies, processes, and measurable goals that endeavor to diversity the city's workforce. city's processes of collective-of collective equal employment opportunity data is an essential complement in evaluating the city's workforce diversity goal. The city currently collects-and collects some information that provides the snapshot

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS of the racial and gender makeup of the city's service, but these statistics do not offer a complete picture. For example, while the Annual Workforce Report for this owned by DCAS provides a comparative data, and the racial and gender composition of the city's workforce for new hires, separation, retirement and resignation. There are no gender or racial by—with them of salary blackouts (sic) promotions of level of severity, all of would be clear indicators to measure upward mobility. In contrast, the city of Philadelphia, which also publishes the Workforce Report provides the gender and racial composition of categories such as executive labor, those make over 9--\$90,000 per year, commissioners and directors including the head of departments, and the report also provides a section specifically looking at salary disparities within the different groups. Ensure that the data-the data collected by the Administration is clear and accessible, is vital, and that is why I have introduced Intro 755 and Intro 756. Intro 755-2018 reflects the Council's concerns that there is an underutilization of various groups within the city agencies. As I have stated, the current way to

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 10 reporting diversity data makes it difficult to track the progress of different groups, and a special compone-component in evaluating the effectiveness of Equal Employment Opportunities Initiative, and 755-2018-Intro 755-2018 would, therefore, require the Equal Opportunity—Equal Employment Practices Commission, EEPC with these on a different and nonmayoral city enacted to report annually on whether agencies are meeting the Equal Employment Opportunity's goal, and when they are not, the EEPC would be required to specifically identify and provide corrective recommendations to address underutilization. Currently, many of the recommendations are standardized and do not paint a specific picture of our city agencies are not complying. The Council would like greater detail and EEPC's report, thereby, enabling a clear way of monitoring trend. The committee is also concerned that two and diversity categories are broad and do not necessarily reflect the group that people identify with. There are over 800 different languages spoken in New York City, and yet the current racial classification used by DCAS are limited to five. The two genders categories are also

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 11 not reflective of the different groups that people identify with. Currently, Arab-Americans are classified as white despite there is national security scrutiny, hate crime and various forms of discrimination. About four years ago, the U.S. Census Bureau had agreed to add two new categories. One for residents of Middle Eastern and not African origin, and one for those of Hispanic origin, but in January the Bureau at Berkley announced it would not move forward with the reforms. This continued a ratio (sic) of several groups is not in line with the city's approach toward diversity, and we ought to lead by example and recognizing all groups. Intro 756 would, therefore, require the Department of Citywide Administrative Services to review its racial classification categories, which are currently fairly limited. This bill would also require DCAS to annually report on the city's effort to collect diversity data, and the response rates of employees. We look forward today to reaffirm the Administration, the EEPC, and advocates to learn more about the recommendation with that and Intro 752-2018, 755-2018 and 756-2018. Before we begin, I would like to acknowledge the numbers even though that my

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 12 2 colleagues and Mr. Chair did it before, but I am going to do it again. I'm going to acknowledge the-3 4 the members who have joined us. We have Council Member Rivera is here, Council Member Lander, who is 5 a member of the committee, Council Member Perkin, 6 7 Council Member Rosenthal a member of the committee also, Council Member Laurie Cumbo, and Council Member 8 also Kallos, Council Member Adams over here. We 9 acknowledge all of you for being here, and now I 10 would like to ask the Committee Counsel to administer 11 12 the oath. 13 CHAIRPERSON MILLER: Before we-14 CHAIRPERSON EUGENE: [interposing] Okay. 15 Let me turn it over to my Co-Chair Council Member 16 Miller. 17 COUNCIL MEMBER MILLER: Could you all 18 keep your hand up like that. Just hold it and we'll get back to you in the meantime. [background 19 comments] Before we begin testimony, hearing 20 testimony I'd like to hear from the sponsor of 633, 21 2.2 Council Member Laurie Cumbo. 23 COUNCIL MEMBER CUMBO: Thank you, Chair 24 Miller. Thank you Chair Eugene for this very

important hearing today. Good afternoon. I am

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 13

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Laurie Cumbo your Majority Leader of the New York City Council, and I want to thank both my chairs Mathieu Eugene and Council Member Daneek Miller for presenting this powerful hearing today, and we are certainly gong to make herstory today. I would be remiss if I did not-did not acknowledge the tireless advocacy on the subject matter of pay equity, wage transparency and employment diversity that took place both inside this Council and with great support from Council Member Daneek Miller, and from the countless advocates here such as Beverly Neufeld the Founder and President of PowHer New York, and she has been so dynamic on the steps of City Hall every year all the time, rain, sleet or hail to push this effort forward, and we thank you for your advocacy. President Emeritus Arthur Cheliotis who has been a phenomenal leader. Since he has retired and before that you would never know the difference that there had been a retirement that took place because this issues is so close and dear to his heart that he is going to continue to work on this issue. And I also want to acknowledge the newly appointed President Gloria Middleton of CWA Local 1180, and all of the dynamic men and women who are here in red coats and

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 14 with out, for your fierce and tireless advocacy whether it's on the steps of City Hall, in front of news-news cameras, behind the scenes, in front of the scenes, you all have championed this issue, and it is going to benefit all people throughout this nation. You have worked so hard, and I have been so excited to bring Intro 633, legislation that reports on pay and employment equity data. What we've seen a lot is this topic of pay equity, but we've also seen it in the entertainment world. Many of you know the-the vary famous movie the 1996 Jerry McGuire film where Cuba Gooding roars, Show me the money, and we have also Rihanna one of my favorites that says pay me what you owe me, and that's what this hearing is about. But when I was child about eight years old, almost 19-1983 I believe she came out with this song. When I grew up, eight years old Dolly Parton would be on the radio singing this song, and I knew the lyrics a little bit, but I really know them now. stated, Working 9 to 5 what a way to make a living. Barely gettin' by. It's all taking and not giving. They just use your mind and they never give you credit. It's enough to drive you crazy if you let

You would think that I deserve a fat promotion,

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 15 want to move ahead, but the boss won't seem to let me. I swear sometimes that man is out to get me. Now, if you think about these lyrics almost 40 years ago women particularly had been feeling this frustration all throughout, and today is a time that we are going to move forward from the era of the Dolly Parton songs and we're going to start to get our money as Cuba Gooding has said. The wage gap persists regardless of industry, and the reasons for this gap are multi-faceted. The wage gap is persistent within all of occupations and regardless of educational level. Discrimination and bias still contribute to the wage gap. Research highlights that discrimination and unconscious bias continue to affect women's wages around 38% whereas 62% of wage gap can be attributed to occupational and industry differences. Difference in experience and education. And factors such as race, region, and unionization. Debt, poverty and homelessness are the realities faced by woman living paycheck to pay check unable to meet the inflated cost of living in this city. Women represent half or our city's population and workforce and yet we have been short changed by the very economic system that would not flourish without our

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 16 contributions. Women can no longer afford to be nickeled and dimed when we earn \$5.8 billion less than our male counterparts annually, \$5.8 billion. We know the statistics that White women earn 84% for every dollar earned by men. For women of color every penny counts as Hispanic, Black and Asians women earn only 46 cents, 55 cents and 63 cents respectively. The numbers just don't add up. Our city's economy is stronger because of our growing and diverse workforce. Look at this Council. We are the most dynamic body because of the diversity that exists here, but I will be-if I were to receive less pay than any of my male counterparts, I'll say that. [background comments] Equal opportunity must also translate to equal pay for equal work. Though women have outpaced men in education, earning more advanced degrees, many have been-benchmarks in their career advancement as a result of salary history. proud to have worked with Public Advocate Letitia James and co-sponsored the Salary History Ban legislation, one step in the journey of a million to get us to where we need to be. This legislation will end discriminatory hiring practices that disproportionately affect women and ensure a fair

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 17 compensation based on experience for 3.8 million workers in the public and private sectors. Moving forward more must be done to increase transparency when it comes to the reporting of pay and employment data within city agencies. For the first time we will have access to the data that will clearly show the discriminatory pattern of wage suppression and subjective promotions based on sex, gender and race, but there's further and more work that needs to be These issues are not just faced by women of color, but rather faced by a diversity of people, cultural differences and racial minorities, immigrants as well as the disabled and the LGBTQ communities. This legislation is going to lift up all people, but it is through the inspiration and the hard work of women that this advancement will happen. The people of New York deserve a transparent process when it comes to pay equity, and we will continue to organize and raise our voices until our city pays them what they're worth. In the final line of that song by Dolly Parton she says there's a better life and you dream about, don't you. Today's the day to end the dream. We have to begin to live the reality, and like many of you, we were present for Mayor Bill

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 18 2 de Blasio's State of the City, and in the State of the City, he documented and said that we want New 3 4 York City to be the fairest big city in America, and I can think of no legislation better than this 5 legislation that's in alignment with that State of 6 7 the City Address, and we must continue to work and to hold our Administration accountable to making sure 8 that women in particular and people of all races and 9 nationalities and sexual orientations and religions 10 are given their fair opportunity to be their best 11 12 selves, and the only way to do that is through having an equitable government. Thank you. [applause] 13 14 COUNCIL MEMBER MILLER: I know there is 15 going to be a lot of this, but this is what we do. 16 Okay, thank you. I'll give you one myself. So, with that, we're being set up-I want to take a point of 17 18 privilege and acknowledge once again the Chair of the Women's Issues Committee from the great Borough of 19 20 Manhattan. [background comments] LEGAL COUNSEL: In accordance with the 21 2.2 Rules of the Council, I will now administer the 23 affirmation to the witnesses from the Mayoral Administration. If you could raise your right hands. 24

Do you affirm to tell the truth, the whole truth and

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 19 nothing but the truth in your testimony before these committees, and to respond honestly to Council Member

COMMISSIONER PINNOCK: I do.

SANFORD COHEN: I do.

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questions?

COMMISSIONER PINNOCK: Good afternoon, Chair Miller, Chair Eugene and members of the City Council Committees on Civil Service and Labor and Civil and Human Rights. I am Dawn Pinnock, and I proudly serve as the Executive Deputy Commissioner for the Department of Citywide Administrative Services know as DCAS. I am joined today by Sanford Cohen, our Deputy General Counsel. I am please to be here today to inform you of DCAS' commitment to improving fairness and equity across the city, and to testify about Intro 752, 755, 756 and 633. In October or 1987, the City's Department of Personnel now known as DCAS established the Bureau of Citywide Equal Employment Opportunity. In 2012, reflecting an expansion of its mission, this bureau became known as the Office of Citywide Diversity and Equal Employment Opportunity, also known as Citywide Diversity and EEO within DCAS. To broaden the reach of the Citywide Officer of Diversity and EEO, in March of 2018, DCAS

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 2.0 merged this office within the Human Capital line of service renaming City Office of Citywide-the Office of Citywide Equity and inclusion known as CEI. merger will improve service deliver, increase compliance with EEO and Civil Service policies and increase access to employment or promotion opportunities. Our primary mission is to ensure that the City's Equal Employment Opportunity EEO policy and EEO related responsibilities under the New York City Charter are followed both in letter and spirit. CEI provides guidance to agencies—agencies of EEO policy and procedure, applicable law changes and other EEO related issues. Toward that end in addition to providing EEO officers across the city basic training, CEI hosts monthly best practices meetings to share information and to discuss such topics as proposed legislation, complaint trends, diversity and inclusion best practices and trends, upcoming training programs and EEO compliance. Through DCAS' EEO and Diversity Website, CEI provides agencies with 24-hour access to standardized procedures, templates and other resources. To implement City Charter mandates, the EEO Policy requires agencies to develop annual diversity and EEO

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS plans that address recruitment, selection, promotion complaint handling, training and activities to prevent employment discrimination. Agencies developed the plan under the guidance of CEI and they are subject to CEI's review and approval. Agency progress implementing the annual plan is captured in quarterly reports submitted to DCAS, the Mayor and the Council. Agency heads are also required to issue and annual EEO and diversity statement to memorialize their commitments to equitable, fair and inclusive employment and recruitment practices. Inclusive recruitment and outreach are key to promoting equal employment opportunity. To increase access to municipal employment opportunities, DCAS established the of Office of Citywide Recruitment, OCR in 2015. The office seeks to generate a path line for applicants with the education and experience needed to sustain operations across the city workforce. shares information with historically underserved communities such as veterans, people with disabilities, the unemployed and the LGBTQ community in order to foster greater diversity. Using workforce data, OCR reviews gender distribution,

ethnic composition and attrition rates of the

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 2.2 workforce to focus its recruitment efforts. its establishment, OCR has participated in 360 job fairs, has conducted 300 Civil Service 101 sessions, a training program developed by the OCR Team to simplify the Civil Service process and highlight the benefits of working for the city. Through the job fairs and training, OCR has reached over 32,000 job seekers. I am proud that the recruitment team has either participated in a job fair, or conducted training in all 51 Councilmanic districts, and have participated in 14 events sponsored by the Council. These efforts have been complemented by other diversity events supported by the de Blasio Administration including the city's first Nationwide Diversity and Inclusion Colloquium in October of 2016 which drew 150 participants from 67 agencies across 12 municipalities. A citywide job fair in November 2016, the city's first diversity job fair held in partnership with the Mayor's Office for people with disabilities in November of 2017, the city's first symposium for HR and EEO professionals, which focused on disability etiquette and the 55-A Program in April of 2018. We've also engaged CUNY as a partner to increase the diversity of the city's entry level

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 2.3 pipeline. We are looking forward to working with the Council on Intro 752 on ways in which to build upon the important work performed by this office. We do have concerns about the proposed mandate to set and enforce numerical benchmarks to achieve representation in the workforce proportionate to the characteristics of city residents. The mandate must take into account both the Civil Service Law, which requires appointments pursuant to competitive examination for approximately 90% of the city's workforce, and the requirements imposed by the United States Constitution and Federal Anti-Discrimination Statutes for implementing race and gender based employment practices. Workforce demographic data is maintained in the Citywide Equal Employment Database System known as CEEDS. CEEDS collected demographic information during the application, onboarding and employee background investigation processes. data points are used in compliance reports, the Annual Workforce Profile Report and in ad hoc reports. CEEDS data is used to prepare federally mandated bi-annual EEO-4 Reports, which profile the workforce by bender and ethnicity, salary rangers, job category and agency functions. The city's latest

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS report submitted in 2017 shows among other things that the share of minority and women officials and administrators increased from approximately 45% in 2007 to 55% in 2017. The next report is due in 2019. DCAS also provides agencies with quarterly charter mandated reports that focus on characteristics of the workforce by agency including job groups, civil service titles, race, ethnicity and gender, civil service status, pay class, full-time or part-time, new hires, promotions, separations and utilization, which compares the representation of the incumbent workforce to the available workforce in the labor market helping to identify overutilization or overrepresentation and underutilization or underrepresentation of demographic groups within agencies and job groups. In 2015, CEI implemented quarterly interactive workforce diversity dashboards for agencies. The dashboard summarizes the data found in the quarterly charter mandated reports in an interactive graphic format that makes it easier to communicate key indicators for agency and management leadership. With the various reports produced by the office, we are confident that we can work with the Council to ensure that the information required in

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 2.5 2 Intro 755 can improve and build upon our existing work. CEI develops and delivers standardized EEO 3 Diversity and Inclusion Training. These courses are 4 consistent with best practices, and guidance provided 5 by civil rights enforcement agencies like the United 6 7 States Equal Employment Opportunity Commission, EEOC, New York State Division of Human Rights, and the New 8 York City Commission on Human rights. EEO diversity 9 and inclusion trainings are offered year round, and 10 are accessible to all city employees. CEI provide 11 12 EEO and diversity training to agency EEO and diversity professionals citywide. It provides new 13 EEO officers an introductory training within two 14 15 weeks of being on-boarded. It holds a five-day boot 16 camp training for EEO officers twice a year. We are also-we also offer more specialized training in the 17 18 following areas: Mentoring, Religion in the Workplace, Micro Triggers, LGBTQ Inclusion, 19 Understanding Unconscious Bias, Disability Etiquette, 20 Structured Interviewing and Everybody Matters, which 21 2.2 serves as the city's foundational diversity and 23 inclusion training. We are pleased that Intros 752, 755 and 556 complement so much of the existing work 24

performed by the Office o Citywide Equity and

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 2 Inclusion. I look forward to collaboration with the Council. Now, that we've discussed in detail the 3 important work that CEI does, I would like to briefly 4 5 highlight our efforts to ensure fair and equitable 6 compensation across the city. As you are aware, DCAS 7 is also responsible for administering the city's Civil Service system. For all competitive titles, 8 hiring and promotions are based on merit and fitness 9 as determined by competitive examination, and many of 10 our titles come with pre-determined salaries based on 11 12 collective bargaining agreements. In certain situations, however, there may be discretion to set a 13 14 salary within a prescribed salary band. Mangers and 15 original jurisdiction employees, approximately 7% of 16 the city's workforce fall within this category. To 17 establish a level playing field for employees serving 18 in titles with limited discretion with respect to salary, Mayor de Blasio issued Executive Order 21 in 19 20 2016. This order removes the reliance on paid history and the calculation of salary offers to 21 2.2 applicants, and prohibits hiring managers from 23 inquiring about a candidate's salary history before making a conditional offer of employment. 24 result of Executive Order 21, city agencies must

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 2.7 assign value to a position based on education experience and level of technical expertise rather than a candidate's previous salary history. Achieving pay equity is an extremely important concern shared by the Council and this administration. We support the spirit of Intro 633 to increase the availability of data concerning how the city pays its employees and varies job categories by race, ethnicity and gender groups consistent with the privacy concerns of employees who voluntarily provide demographic information based on the city's commitment that and individual's information will be held in strict confidence. We are mindful that disclosure of demographic information at the individual level threatens to degrade the accuracy of the data. DCAS has and will continue to work in collaboration with the Council to refine bills where appropriate. Our previous response to Intro 633 formerly Intro 1536 is evidence of our willingness to find the balance between increased transparency, protecting the privacy of our employees and avoiding the degradation of the data we collect. I thank you for the opportunity to highlight the work performed by DCAS' Citywide Equity and Inclusion team with

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 28 respect to EEO, Equity and Inclusion. We look forward to the Council's continued partnership and

we'll gladly answer any questions.

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CHAIRPERSON MILLER: Thank you. That was a mouthful, but we-now see if we can drill down on all of that, and I know you've certainly come prepared as you have in the past to be able to address these very pertinent and relevant issues that we have before us, and-and so let's-lets begin with what you-the latter part of your testimony, which was salaries. As we noted, salaries can vary widely across multiple agencies, which could also leads to pay inequities with men and women and-and folks of color and-and others. For example, given the Civil Service title of Agency Attorney, one can find [coughs] an experience opening in the NYPD's salary ranging from \$73,900 to \$101,000 [coughs] and another experience opening in DYCD proposed for \$58,000 to \$89,000 and so on amongst [coughs] varying agencies. We understand that different city agencies are engaged in different types of work. A review of job description for both an extensive list-list of legal services for all candidates and-and to some degree. How-how are the salary ranges determined for what-in

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such a title as the title appears in the position either within the same agency or across agencies

COMMISSIONER PINNOCK: In the particular case that you mentioned, agency attorney, this particular title does fall within that group that is represented by a union and covered under CBA. This title in particular also has various levels that have been negotiated. Each level had a prescribed salary band, and—and based on the salaries that you mentioned I believe at DYCD that particular band falls within the Assignment 1 of the agency attorney title, and the NYPD will roll is at the level of Assignment Level 3. And so, essentially with those associated assignment levels, the expectation is that someone serving at a higher level within that particular title is then assigned potentially a more complex caseload, potentially has a greater span of control. In addition, when you look across agencies, sometimes—sometimes the salary band that is reported is also tied to the budget of that agency. So, you may sometimes see a more narrow salary band that is posted because an agency potentially does not have

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throughout the city?

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 30

2 the budget to support a higher paying position at the 3 time. [pause]

CHAIRPERSON MILLER: So, the difference between the levels is that an open—is that a promotional or is that the discretion of agency managers and heads?

establishment of those assignment levels and the bands are first negotiated. However, someone's progression through those assignment levels that is a case, but there is limits—limited on discretion.

Meaning that an agency would use certain factors such as knowledge obtained over time, potentially time and title performance evaluations to determine how someone would move up—up those levels in that particular title.

CHAIRPERSON MILLER: So, [coughs] as we—so this is more or less a policy. What are the checks and balance on that to make sure that one is that those agency heads are adhering to the criteria, and that they're just not advancing their friend?

COMMISSIONER PINNOCK: In terms of checks and balances, I'm not really sure. I'd like to say-

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CHAIRPERSON MILLER: [interposing] So, this can go a lot of ways, and we-so because we're at the very beginning of this [coughs] your testimony

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and-and this questioning period. So, I'm-I'm sure

we're going to drill further into it--

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COMMISSIONER PINNOCK: Uh-hm.

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CHAIRPERSON MILLER: --but at this point,

COMMISSIONER PINNOCK: Well, DCAS, as you

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we-we want to know that if, in fact, we have such

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broad salary ranges, and-and your definition and

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justification for each salary range, there were

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several justifications were so. How do we, in fact,

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know that those justifications and those criteria are

know, we set policy related to a host of employment

practices including EEO, and certain HR practices as

well. The job with respect to compliance and

adherence to those policies, is-it lies with the

agency head at those respective agencies. The city

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being adhered to?

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being said, we do use one system of record as it relates to all personnel transactions, and that's the

of New York has a decentralized hiring process.

So within that system we would actually see

New York City Automated Personnel System known, as

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 32

the rate that someone is originally hired into, and

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so in terms of checks and balances, we then ensure that individuals are not hired above the prescribe and negotiated salary range.

CHAIRPERSON MILLER: So, we have a criteria for a particular title. Now, we know that that title that criteria—the criteria is the same. More work may be demanded or more technical work may be demanded from that title depending on what the agency is, right? Upon elevation of an individual within the title with salary what has to be described? Is there anything in place that is required for the agency heads to justify elevating the individual?

referring to a specific policy that speaks to someone's advancement to assignment level, no that is not a policy that's written. However, there is certain guidance and best practices that as a city that human capital does share with HR departments across the city. That being looking at time served in title, if there are particular trainings and skills that that person has obtained over time. So, we certainly work with agencies to ensure that those

1	COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 33
2	best practices are carried forward. Separate and
3	apart from that, there is a vetting. For every title
4	that we have within the city, currently we're at over
5	800 titles within our portfolio, and for every title
6	there are minimum qualifications. So, also as part
7	of that vetting process before someone is hired into
8	a role that they meet those minimum qualification
9	requirements as well.
10	CHAIRPERSON MILLER: So, is there a
11	centralized database where we could find this
12	information? Could I go online and see why a
13	Councilman was promoted
14	COMMISSIONER PINNOCK: [interposing] Not-
15	_
16	CHAIRPERSON MILLER:and why?
17	COMMISSIONER PINNOCK: There is currently
18	no database that will provide you with that
19	information.
20	COUNCIL MEMBER MILLER: Okay, because if
21	it was a competitive exam, the scores would be
22	available, right? We'd be open to
23	COMMISSIONER PINNOCK: [interposing]
24	Right. In terms of the Civil Service Exam yes there's
25	information that we currently have that's available

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 34 2 that would indicate your score on-on a Civil Service exam. Once again as mentioned, 93% of the workforce 3 4 serve within titles where there is essentially no 5 discretion because those salaries are negotiated and covered under CBA. It's 7% where there is some 6 7 discretion that could be exercised. 8 COUNCIL MEMBER MILLER: So, I know that-I-I know that the Counselor asked me to kind of-to-to 9 ask this question, but it's similar to that we were-10 and-and you guys hosted a-an inclusionary and 11 12 diversity conference I think it was last year--13 COMMISSIONER PINNOCK: Yes, it was. (sic) COUNCIL MEMBER MILLER: -- and addressing 14 15 best practices nationally. 16 COMMISSIONER PINNOCK: Uh-hm. 17 COUNCIL MEMBER MILLER: What did you 18 learn and what have you implemented? COMMISSIONER PINNOCK: We actually-well, 19 20 the reason why we wanted to highlight the colloquium that took place because really it was a first. Most 21 2.2 of the conference the HR and EEO professionals take 23 part in, really speak to the private sector where there's great deal of discretions as it relates to 24

salary settings, hiring practices, et cetera. Within

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 35 the city, as you know, New York City is a Civil Service municipality. So, with that, there are some inherent restrictions on navigation through the civil service system. That being said, one of the best practices that we learned, and we're happy to see that it confirmed how we've operated. It was really a reliance on the data. As you know, DCAS has worked really closely with the Council to be not only collaborative but transparent. The information we have in the Open Data Portal the EEO-4 information we released our Workforce Profile Report with every iteration looking at the consensus of data, are definitely evidence of that, and so certainly that was a best practice that we knew to continue with. Also, creating greater synergy between EEO professionals—professionals and HR professionals is something that we certain carried away because sometimes complaints related to salary settings, rate of pay, overlap between those two areas and that was also one of the reasons why in this latest merge we decided to merge our Equity and Inclusion Office within Human Capital to ensure that that synergy

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existed for the city.

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COUNCIL MEMBER MILLER: Are-are there-are

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there some agencies that you find more compliant than others or some agencies that obviously [coughs]

excuse me-lacked the type of diversity that is like the values of the city?

COMMISSIONER PINNOCK: Certainly, as you look across job categories you may see differences in diversity. We have some titles where the historical candidate pool is really homogenous where you see more women historically applying for Social Services positions, and then as it relates to certain craft positions of skill trades, you would see that the candidate pool was, you know, primarily men. And so, you would see that diversity variance across city agencies.

COUNCIL MEMBER MILLER: But in-in terms of titles that-in terms of titles that have a particular criteria that have been met by all the candidates, but candidates end up in one agency and not another. Do you see that?

COMMISSIONER PINNOCK: I don't understand the question. I'm sorry. Can you repeat the question?

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COUNCIL MEMBER MILLER: [interposing] You're saying that the Police Department may pay a little more than others in that particular title.

COMMISSIONER PINNOCK: I that particular title.

COUNCIL MEMBER MILLER: In that particular title, but there are titles that do seem to work across the city and are paid differently in different agencies.

## COMMISSIONER PINNOCK: Um--

COUNCIL MEMBER MILLER: [interposing] For example, DOT. There are laborers throughout the city and DOT is probably the least one, the least diverse and, you know, interestingly enough I spoke at their Black History event in February and—and I started by saying that I bet I could identify what department in the agency that each person that was in the room worked in, and that's been kind of the history of that agency. But based on the data that you had, based on the data that you had, could you identify certain agencies that—that are better and includes being more inclusive than others?

COMMISSIONER PINNOCK: I-I wouldn't necessarily frame it as one agency being better or COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 38

worse because in this particular case of laborers,

this is an area where as a city, you know, there are some additional improvements we need to make. One of the focuses of our Office of Citywide Recruitment has been to look at skilled trade positions, labor positions, carpentry positions because historically the candidate pool has had so few women--

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COUNCIL MEMBER MILLER: [interposing]
Right.

addition to taking a civil service exam where, you know, the beauty of it that it's based on merit and fitness and not gender or race once again adds another restriction as it relates to those who are finally appointed into the positions. So, what we do is we look at our Workforce Utilization Report. As I mentioned in testimony that really shows you where there is utilizing across job categories. We then work with agencies to enhance the recruitment efforts to ensure that at the time an exam is administered that you have a more diverse candidate pool that will eventually take and pass the exam.

COUNCIL MEMBER MILLER: So, I-I-I know that in terms of the human capital and—and-and the

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39 competitive exams, right, but I—I would submit to you that there are three—probably closer to five variations of the labor title within the city of New York, and maybe two, maybe open competitive. The others aren't and there's a serious pay disparity in those, and that is just one example. But they're all city employees, and how—how do you aggregate this—this data to—to kind of figure out—and that's essentially what this is about right, which is whether or not people performing the same task are being compensated equitably.

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COMMISSIONER PINNOCK: And so there are a few factors that we look at. We look at potentially time and title, education and experience. We look at the candidate pool, as I mentioned before. We also look at the span of control, level of responsibility of that agency. So, once again we—we don't look at one factor to determine whether disparity exists, we look at a host of factors. Additionally, there are times when and use DOT as an example because of a recent legal mandate, they have this need to hire significant numbers for a few titles. Some agencies have come to us asking that we conduct some kind of analysis because they believe there may be poaching

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 40 going on meaning that one agency is looking to hire folks serving in the same title for more money, and so in both cases we do provide agencies with analysis that shows current salaries of their incumbents, showing them the min, max and average to see how closely aligned the salaries are for recruitment purposes.

COUNCIL MEMBER MILLER: And how do you analyze this then. Do you—do you—sit down with these agencies and—and analyze the data?

COMMISSIONER PINNOCK: We meet with agencies quite often. We do, and we ask to review job descriptions. We ask to get candidates late. There are reports that we have that especially for discretionary positions where a collective bargaining agreement wouldn't dictate the rate of pay potentially, where we look at was there a diverse candidate pool? Did you have a diverse interview panel? EEO Officers at the agencies also review interview questions, and we also provide structured interviewing classes, and unconscious bias training once again to push forward our mission in terms of having a fair and equitable workplace.

COUNCIL MEMBER MILLER: Okay, thank you.

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: Thank you.

have more questions. Do we have questions from themy colleagues? Council Member Dromm. [background comments] Council Member—we've been joined by Council Member Rodriguez, and—and—and we're opening with Council Member Rodriguez for questions.

COUNCIL MEMBER RODRIGUEZ: [off mic] Yes, you know-[on mic] in the city of two tales that we were able to get the Mayor elected with a mandate to close the gap. The reality is that we still have it comes to diversity in leadership positions, and this is more than one individual. I don't think that the city have—ever had a mayor so committed to bring more Black, Latino and women to the workforce especially to leadership than this mayor. However, we have inherited a structure that go like in two different directions. It's like minimal the movers and those are going in two different directions then the next here we are progressive nationwide. Challenges one of the worst President Trump for lack of women and men of color in his cabinet. It is more easy to mobilize to millions of our brothers and sisters who are progressive, but when the Budget Director came

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 4

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here and testified, and they take the whole area right side. All we see is faces of people that they don't reflect the diversity of our city, a city where women is a large majority, a city where 29% of black and Latinos where 27% are black, we are the majority. So, when you look through agency, it don't—it's not reflected. So, one of my question is when you look to the workforce, let's focus on leadership. How many leadership positions do we have in the city of New York through other agencies that DCAS coordinates?

Mayoral agencies. So, for each of those agencies you would have one commissioner. The number of other deputy commissioners or associate commissioners or assistant commissioners that would have to be takeaway. I don't have that information with me, and it—it also depend on—

COUNCIL MEMBER RODRIGUEZ: [interposing]
But I'm sorry. Let's focus on the numbers. So, we
don't know how many leadership positions do we have
in the city of New York?

COMMISSIONER PINNOCK: I have that but I don't necessarily have that off the top of my head.

1	COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 43
2	I can look to one of the members of my team to see if
3	we can pull it very quickly for you.
4	COUNCIL MEMBER RODRIGUEZ: Do we agree
5	that regardless that number is—there's a lack of
6	black, Latino and women in those leadership
7	positions?
8	COMMISSIONER PINNOCK: I would say this
9	COUNCIL MEMBER RODRIGUEZ: [interposing]
10	Because we-we know the percentages in the city-the
11	New York City population. Do we feel that the
12	leadership position throughout the agencies reflects
13	the New York City population when we look to the
14	breakdown of white, black and Latino as mentioned?
15	COMMISSIONER PINNOCK: It doesn't
16	directly reflect it. However, it is improved when
17	you do a 10-year look back.
18	COUNCIL MEMBER RODRIGUEZ: No, I agree
19	with you.
20	COMMISSIONER PINNOCK: Uh-hm.
21	COUNCIL MEMBER RODRIGUEZ: No, I give
22	credit.
23	COMMISSIONER PINNOCK: Uh-hm.
24	COUNCIL MEMBER RODRIGUEZ: I-I-I can tell
25	vou that vou know

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COMMISSIONER PINNOCK: [interposing] So, there's more across the city.

COUNCIL MEMBER RODRIGUEZ: [interposing]as Dominican--

COMMISSIONER PINNOCK: Uh-hm.

COUNCIL MEMBER RODRIGUEZ: --I can't tell you that when Dinkins was the mayor, he was good with us. He had Joseph Costa in the position of Human In this Administration we Stephen Milos(sic) Rights. in DCAS. We have Pinyoski Pena Mora (sic). I have no doubt, but, you know, the Mayor will be over in four years. We don't know who the new mayor is going to be. So, the importance of this legislation that also I want to add my name that it's about being sure that we put the tools in place to be sure that again like, you know, we've been failing, and I'm saying the last four years. I'm talking about we as a city, and it's not even ten-look at the Banking Commission in New York City. Tell me how many are black and Latino. The most powerful agency, the more power for the rich in our city, it still doesn't open the doors to diversity, and I think again, and it's coming from someone, the city's mayor asset partner, someone that has the improvements, but you look at Bore (sp?)

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 4.5 throughout the city of New York. I know that the mayor is committed. You know as a politician from 13-for 13 years when he goes to Tweets, when he goes to any agency people have been there for 30 and 40 years, and it's difficult to shut the privilege. It would take people's understanding to know New York City changed. In the 1900 census of the New York City population where it was 20-90%--96% white, 2% black and Latino we were not counted. In the 2017 population at least the number that I shared with you, so I think that this reporting effort that we want to put in place is about to take our city where we should be to be sure that in any agency commissioners, directors, budget directors that you represent, we need-we can be the model of our nation, and I hope that in the next four years, with the leadership of the Mayor, with his commitment to continue opening more door, we really were passing this bill, get DCAS and anything that we had in place-put in place listening to CWA, and let's be sure that we file this hear because this is going tonot just for us. It's also for our children.

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Member, and certainly the Council Member asked a good

CHAIRPERSON MILLER: Thank you, Council

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 46 question about the leadership. Certainly it's the discretion of the elevation and these salaries are determined by such leadership is very important the leadership reflect masses. We're going to hear from Council Member Cumbo.

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COUNCIL MEMBER CUMBO: Thank you,

[coughs] Chair Miller. Want to jump right into the heart of the matter. Do managers and supervisors employed by city agencies undergo unconscious bias training, which you've already addressed, but I wanted to get more specific into it or what are the major challenges facing women and minorities in the city workforce today in terms of unequal pay distribution? So, in your experience and what you're seeing on the ground, what are the major challenges facing women and minorities that are present right now in the current day?

COMMISSIONER PINNOCK: I would say the primary challenges that we are seeing, and we're actively trying to address, really center around the fact that we see that a career trajectory for a woman is sometimes adversely impacted because of childcare or taking care of their families. And so, with those positions over which we have limited discretion, the

COMMITTEE ON CIVIL AND HUMAN RIGHTS managers and individual jurisdiction employees that I mentioned, we do have a paid parental leave program in place. And so we consistently market the program, and make the service available to women and to men so at the time that they need to take care of a child that they have the opportunity to do so without worrying about where they stand professionally. additionally, I think that specifically in certain of our categories, we've historically had a problem as a city with recruiting women and people of color in certain industries that have been predominantly comprised of white men. We see that in our skilled trades. We see that in other types of positions, and so our office of Department of Citywide Recruitment has partnered with a host of CBOs as well as other agencies where there is underutilization in order to address those particular issues.

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COUNCIL MEMBER CUMBO: Let me just go back to your—your first response. So what you've noticed or what you've documented from all of the work that you've done is that the challenge that women are facing in terms of promotion and/or pay gap has much to do with childcare issues and—and issues around Family Leave and those sorts of dynamics that

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 48 are impeding a woman's ability to make what their male counterparts make and/or to get hired for major promotions and that sort of thing.

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COMMISSIONER PINNOCK: It definitely is a contributing factor, and that is not unlike what you see across the nation and—and that was one of the reasons why Parental Leave for the city of New York was really so important for us to move forward with.

COUNCIL MEMBER CUMBO: Now, parental leave is great. I took advantage of it. My son is now eight months old, but after those three months are up, you're in a situation afterwards. So, it's great that we have that, cut it would seem that the focus would be more on addressing that issue. there been any real thought in terms of addressing the issue of the fact that so many families predominantly women need childcare. So, is it-is there—has the thought been if this is the major challenge that women in the workforce are facing, how can we on a citywide and agency above and beyondabove and beyond Universal Pre-Pre-K, which is awesome, but in addition to Paid Family Leave, there is that gap between three months, and four years old, and beyond in terms of after school, working late,

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weekends. Someone in my district even came up with a concept called—instead of day care, night care because there are so many families and women that are working jobs in the evening, that are working nights, that are going to school late. Has that been a thought in terms of how do we rectify this challenge

so that all people can work equitably?

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work performed by DCAS, not to date. In terms of looking at programs such as night care, but to your other comments regarding challenges that women sometimes face relating to unconscious bias, one of the things that we did put in place was the training, and we also incorporated that within structured interviewing training as well to have individuals be more mindful of the areas in which they are biased to try to level the playing field for all applicants for positions.

COUNCIL MEMBER CUMBO: Uh-hm. Have the data from the CEEDS ever been publicly available?

Can you identify any potential problems with making them publicly available?

COMMISSIONER PINNOCK: Our concern about making it publicly available is an employee's right

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 50 to privacy essentially. The information is reported on an individual basis, notwithstanding the CEEDS information directly feeds or Workforce Profile Report that is provided online as well as the EEO-4 Report that we share with the federal government every two years.

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COUNCIL MEMBER CUMBO: So, if I'm an African-American woman with a child, and I feel that through some water cooler discussion I feel that I've kind of stumbled onto the fact that potentially other people in my office male colleagues are making more money than I'm making currently, what avenue, or what systems are in place for me to then verify because you've spoken about the fact that you don't want people's internal information shared, and that sort of thing. What I want to do today is-is to end the chicken and egg cycle in terms of the fact that we're always saying we don't want to violate people's right to privacy, but at the same time, we recognize that we have this huge wage gap that's affecting people of color, women and so forth. How do we break this chicken and egg scenario because we can't stay stuck with the fact that we don't want to violate anyone's privacy, but we have to address this terrible

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inequity that's causing so many people from not being able to get ahead in life.

COMMISSIONER PINNOCK: To your first question in terms of the avenue that someone would pursue--

COUNCIL MEMBER CUMBO: Uh-hm.

COMMISSIONER PINNOCK: --so if someone believes that they are paid inappropriately or they believe that their serving potentially a title that they deem lower than the work that they've been assigned, they have three potential paths they can take. For those titles that are represented by a CBA, sometimes those complaints come through labor meaning that someone believes that they have an idle title grievance. They believe they're not serving their appropriate title or at the right level or at the appropriate salary. As a result of that, the information is worked through via labor and the Labor Relations Office assigned to that respective agency, and depending on the merits of the case, an investigation, potentially would ensure. Additionally, there may be desk audits that are involved in that analysis as well to determine if there are merits to the claim. An individual can

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also go to the HR professional if they have even anecdotal information to suggest that they are paid at levels below other individuals. At that time, that would prompt that HR professional to take a look at current salary potential within that office looking at other individuals working with that agency in a similar title and to get a sense of where folks stand with respect to compensation. And then the last place where an employee can go potentially would be to the EEO Office, and in some cases that could be a complaint related to compensation, but also tied to the protective class that someone is in. And once again, depending on—on the merits of the complaints an investigation would ensue.

COUNCIL MEMBER CUMBO: But essentially, you as the employee would not have the power or the access to that information. You would then have to rely on third parties or other individuals in order to identify that information for you?

SANFORD COHEN: Council member, information about all city employees and their salaries is publicly available. We put out a list in the—send a list every year that shows the names and the salary for every city employee. So that

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 53 2 information is available to somebody who believes that he or she has been experiencing discrimination 3 in wayside, but--but was not-4 5 COUNCIL MEMBER CUMBO: [interposing] But is that information also available by race? 6 7 SANFORD COHEN: It is not available by race or gender, and the reason for that is--8 COUNCIL MEMBER CUMBO: [interposing] But 9 that's what this conversation is specifically--10 SANFORD COHEN: [interposing] And I'm 11 12 getting to that. 13 COUNCIL MEMBER CUMBO: Okay. 14 SANFORD COHEN: As I think you know, the 15 city makes a commitment to employees when they 16 voluntarily disclose their race, their ethnicity or their gender that that information will be kept in 17 18 the strictest confidence, and [coughs] a principal reason for that is the concern that if it's not held 19 in strict confidence, people will not report those 20 demographic characteristics to the city, which will 21 2.2 degrade the value of the data that we rely on to 23 report to the federal government, which we have to do every two years, and to do our analyses and to make 24

information available elsewhere where needed.

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Reporting the race, and gender and ethnicity of 350,000 city employees in a public report that goes on a net-on the Internet each year, poses a real danger to our ability to get cooperation from our workforce to provide that data to us. That's why last year when we discussed this bill, we proposed an alternative that would allow for meaningful analysis of wage disparities while at the same time maintaining that commitment to the security and the privacy of race and gender and ethnicity information at the individualized level. It was an effort to provide a middle ground so that we continue to collect that data in a meaningful way and an accurate way, and at the same time allow for analysis of the things that you're looking at. There are differences in wage scales and-and wages between women and men in the same job categories and so forth.

COUNCIL MEMBER CUMBO: What does meaningful more specifically mean? Because if we're discussing that we're not going to—or rather let me just ask you this question: Do you believe that there is inequity in terms of pay across race and gender?

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different opportunities that have been opened to women or to racial or ethnic minorities and to whites and to what titles they can go into, and that explains on an average basis why there are disparities along those lines, within titles because for the vast majority of our employees, their wages are set through collective bargaining. Men and women in the same titles tend to advance pretty much in lock step. There are not great wage disparities within titles, and so that's the answer to that question.

COUNCIL MEMBER CUMBO: How would you know that answer? Do you internally in your position have the ability to see disparities based off of race, sex, gender? Are you internally allowed to see that information or are you making a feeling assessment?

SANFORD COHEN: No, well, actually the—

the Public Advocate recently reported on that--

COUNCIL MEMBER CUMBO: Uh-hm.

SANFORD COHEN: -- and showed that within

titles there's very little difference between--

COUNCIL MEMBER CUMBO: [interposing] Like

a \$10,000 difference.

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SANFORD COHEN: Very little difference between the pay that men and women get, or that white people and—and minorities receive within those titles. The disparity was really in the opportunity for women to move into certain positions. There has been a historic inequality in the Fire Department.

We—we all know that, and that's something we've been working on on a daily basis in the court system, and there are other examples like that, but within those job titles there's—there's not a tremendous disparity. The CWA matter is slightly different because that was a change from a managerial position to one that is represented in part, and that's what contributed to some differences in wages, which are now being addressed.

COUNCIL MEMBER CUMBO: Do you think that the CWA issue is different specifically because CWA public raised it or there could be disparities similar to CWAs, but haven't been raised with the same fort and--

SANFORD COHEN: [interposing] Well, I think--

COUNCIL MEMBER CUMBO: --might that CWA

25 has?

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SANFORD COHEN: I think it's very much specific to the accretion process that occurred with CWA, and that's the root of the—of the disparity that they claim to exist, but it's being negotiated now in good faith by both sides under the supervision of—of a United States Magistrate Judge, and I have every confidence that it's going to come to a successful conclusion.

COUNCIL MEMBER CUMBO: And so, from—from that I just want to understand from—from this if we're talking about the CWA case, do you feel that the victory in that will set a precedent that will also be employed throughout the city of New York?

SANFORD COHEN: I think it's a very specific case. It's specifically CWA.

COUNCIL MEMBER CUMBO: Okay. I'm going to-I want to ask more specific questions but I-I just wanted to make sure that no other members because I don't want to lose members in the process of this.

Okay, and then I'll come back to mine.

CHAIRPERSON MILLER: Council Member Perkins.

COUNCIL MEMBER PERKINS: So, we have a problem? Do we have a problem? Sir, do we have a

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS problem? I just want to make sure we're all on the same page with this-those items. Do we have a problem in terms of the disparities that this hearing is presently being conducted for? Would you acknowledge that? SANFORD COHEN: I'd acknowledge that 

SANFORD COHEN: I'd acknowledge that there are different opportunities available to women and men and in some categories to racial minorities and ethnics within the municipal workforce, and that contributes—

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COUNCIL MEMBER PERKINS: [interposing] So is that--

 $\mbox{SANFORD COHEN: } --\mbox{to an average disparity}$  in wages.

just elaborate a little bit more in terms of the specifics that you are familiar with? Like for instance let's assume that this—this ball is in your park—in—in—in your ball park, you know, like this—this hot rock is in your hands. How do we—how do we fix this the testimony and other information that we've received—what—what are you—what do you propose we—steps that we should begin to take to fix this so that the outcry won't be so—

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COMMISSIONER PINNOCK: Well, our approach would be to address the issue holistically, and some of that would involve--

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SANFORD COHEN: [interposing] You know, before you say that what does holistic mean? Because I always hear that word, and I'm not sure, you know, per person what that may mean?

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COUNCIL MEMBER PERKINS: Holistic would be inclusive and taking a really comprehensive way of addressing an issue, and so with that there are few Implementation of best practices some of things: which we've done. In terms Executive Order 21 it speaks to Chair Miller's concerns raised about their being gender and race neutrality as it relates to folks having a fair shot and opportunity. So, with-Executive Order 21 specifically we mandated that agencies remove any information relating to salary history from the pre-employment applications and their employment applications. Additionally, we had agencies remove any information relating to set percentages for promotions removed from any of their policies and procedures, and-and so but separate and apart from that, as we mentioned, we are certainly open to working with the Council because in terms of

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 60 the spirit of Intro 633, we share an agreement. You know, however, the path forward is what we'd like to work though and discuss with the Council to figure out the best way to preserve the data that we're collecting and maintaining the privacy of the individuals we serve.

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COUNCIL MEMBER PERKINS: I'm—I'm like some—I—I appreciate that, and I—and I hope that we can continue to have this conversation even after this moment. But I want to—I'm trying to understand what—what—what we—what—how do we very specifically move forward not simply rhetorically, but just in terms of some steps that you—you're going to be laying out as per the subject matter today?

there are some steps we've taken specifically related to Executive Order 21. In addition, you know, training that we provided across the agency where we've trained folks in structure interviewing unconscious bias because that also ties in with the person who ultimately receives the job or who is advanced. We've also-and I don't know why I'm drawing a blank here, but we've also looked at inclusive recruitment looking at those job categories

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 61 2 when historically the candidates who have not included women or people of color, and so working 3 4 with agencies in order to have the diverse candidates 5 in order to fill those positions, those are actionable steps that we have, and we will continue 6 7 to take, to have a diverse and inclusive workforce. COUNCIL MEMBER PERKINS: So, like for 8 instance this is a term or this is called best 9 practices. How do we do this in terms of something 10 called best practices? 11 12 COMMISSIONER PINNOCK: Some of the best--COUNCIL MEMBER PERKINS: [interposing] If 13 14 you were to use best practices current stuff from 15 your understanding of it, lay our how this-this 16 diversity problem would be solved. COMMISSIONER PINNOCK: Some of the best 17 18 practices have been implemented. On of the best practices--19 20 COUNCIL MEMBER PERKINS: [interposing] And we haven't-but they haven't been solved, right? 21 2.2 COMMISSIONER PINNOCK: Well, we are a 23 large and dynamic city with over 300,000 employees. So, I feel like every step is—is toward progress. 24

So, I don't think that there's one simple cure-all to

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 62 2 address a longstanding issue. That being said, some of the best practices include having parental leave 3 programs in place, limiting discretion as it relates 4 5 to salary setting. As I mentioned previously, the discretion is really the 7% of the titles in which in 6 7 which our workforce serves. Also, having more inclusive recruitment strategy that talk to the 8 nature of diversity at all levels within government. 9 So some of the-those are some of the best practices 10 that we've already put in place. 11 12 COUNCIL MEMBER PERKINS: I apologize if it seems as if I'm accusing you, but I'm not. I'm--13 14 COMMISSIONER PINNOCK: [interposing] No, 15 I just—I just— 16 COUNCIL MEMBER PERKINS: --I just want to 17 be sure--18 COMMISSIONER PINNOCK: [interposing] I don't feel accused at all. 19 20 COUNCIL MEMBER PERKINS: --because sometimes these kind of conversations get a little 21 2.2 touchy because, you know, the-the best practices are 23 being announced all the time, and we're still where were are, but the result is bad practices and—and bad 24

relationships and-and bad feelings, and, you know,

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 6.3 2 people are caught up this discriminatory situation. So, that's the reason why I'm asking because the-the 3 4 term best practices is-is-is magical when you're 5 trying to convince people that you're trying to do the right thing, but the facts don't reflect that, 6 7 and so how do we get there? 8 COMMISSIONER PINNOCK: I think an actionable next step, which we've, you know, already 9 indicated is collaboration with the Council to figure 10 out where we can land with respect to the bill. We 11 12 are not opposed to sharing information. It's just the-the current described path forward is-is not one 13 14 that we're completely aligned with, but I certainly 15 view that as-as a next step. 16 COUNCIL MEMBER PERKINS: And-and so, 17 this-you mentioned-you mentioned alliances? Did I hear alliances? 18 19 COMMISSIONER PINNOCK: No, alignment. 20 COUNCIL MEMBER PERKINS: Oh, alignment. Are you--21 2.2 COMMISSIONER PINNOCK: [interposing] 23 Right. The path forward as described currently in 24 Intro 633 gives us some pause because we are

concerned about privacy of, you know, our client

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 2 base. That being said, we had or we believed that we had come up with a solid middle ground to help 3 achieve mutual goals. Our rights to preserving 4 privacy and also on the Council's desire to have 5 information that we can collaborate on and analyze. 6 7 COUNCIL MEMBER PERKINS: So, what--do you have a-sort of a schedule for when some of these 8 practices will unfold and become evident and 9 manageable or at least measurable? 10 COMMISSIONER PINNOCK: Well, the best 11 12 practices that I mentioned have already been instituted. In terms of an actionable next step with 13 14 the Council, that would really, you know, be based 15 on, you know, schedules between, you know, our 16 legislative team and with the Council to further 17 refine the bill. 18 COUNCIL MEMBER PERKINS: Okay. So, this is-let's-so in that-in that vain, you have an idea of 19 20 when you're-what is the plan? What is the schedule? When-what are the milestones that we're going to be 21 2.2 able to measure or see in terms of how these best 23 practices are working out? COMMISSIONER PINNOCK: In terms of 24

milestones that have been set, I mean in terms of

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 65 2 Parental Leave we have information regarding the numbers of people who've actually taken Parental 3 Leave, and we have that separated gender, and the 4 length of time that they've used this benefit. 5 terms of unconscious bias and structured 6 7 interviewing, we collect training data, and we have certainly incorporated that in the Diversity and EEO 8 Plans at every agency, which we review those updates 9 that they provide to us. Those updates are sent to 10 the Council as well, and so, certainly it—it bears a 11 12 takeaway in terms of any information you'd like to know where we stand with respect to the 13 implementation of those best practices. We can 14 15 certainly furnish it. 16 CHAIRPERSON MILLER: Thank you, 17 Councilman. 18 COUNCIL MEMBER PERKINS: Thank you. CHAIRPERSON MILLER: I want to find it 19 20 and let me just jump in there real quick because Counselor, I have to say that I-I-I just 21 2.2 categorically dismiss the fact that because people

aren't a part of a particular culture. Because you

don't have firemen in your family, you're not going

to become a fireman or because you don't know for

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS some reason or the other that there is a promotional opportunity or an advancement that you're not going to take advantage. I don't think that is that I think that we have been-in fact, we've simple. introduced legislation about the online portal, which is now up and running and-and-and the reason why because of that online portal. Not just to make it easier for an individual to apply and become a public servant, but to be able to report and account who is providing these services, and certainly just by the mere online portal and the data that is collected isis information that is useful, and we know that it's useful. I think that we have all agreed that it's useful. How we disseminate that information is important. To the-to-we had-I think I have just about all agency data that was available, and-and from those who had the highest numbers or white male dominated to the lowest to the male to the women dominated titles, the one that—the one exception is the one that we have all agreed that has not been in compliance that have been major parts of lawsuits, and-and-and found themselves in the newspaper, DOT. That data is not available. Anxiously (sic)omitted.

So, hat being said, I-I think I's more of-of the

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS cultural and how do you change the culture in that for people that have the ability to promote, to give increases in pay and compensation. Those are the folks who have traditionally been doing that, and once you step outside the merit base, and contracting the negotiated salaries, we find the problem. being said, getting back to the data and--and-and rights or privacy. You're talking about the people, those civil servants, and I've had the pleasure of being a business agent and the President of-of a union that I represented thousands of city employees, and public employees, and I don't think any of the would have objected to information being revealed if it was a matter of-getting to a matter of they were being disproportionately undercompensated number 1. Number 2 and most importantly, I-I think that there's certainly ways to disaggregate this information and this data through demographics, individuals and individuals and levels and degrees of accuracy of the data. Now, first of all, we're talking about titles, not necessarily individuals, and-and, in fact, we were talking about the individuals itself there are ways to redact simple data in alpha numerical deleting data dates and-and other things that we

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 68 could certainly without identifying Mr. or Mrs. The fact of the matter is having been a-we go by numbers, right, and the public doesn't have access to those numbers nor does your colleague have access to your number, right? So no one will know who that individual is unless that individual voluntarily gives up that information. My point is that there are a plethora of ways that we could arrive at the necessary data if we had the will to do it. I don't think it's as simple as we want to protect the integrity of someone's confidence because there's many, many ways to do it if we put our heads together, and I think that we have just identified several ways which we could redact that information and—and make simple changes to be able to identify the individuals that were involved. Certainly, if I was involved or I thought in any shape, form or fashion that I was being undercompensated that someone who was doing the same job was being paid more, or given an additional vacation day or being promoted, whatever information that was necessary for us to prove that to be the case, and to bring justice to an unjust situation, I don't think that anyone would be-would deny that from-from occurring.

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Have we attempted to analyze this data in—in different ways, in—in such ways that we were redacting or did it alpha numerically or simply identified employees by their identification numbers, 607592 by the 832957, which is my pension number. Who knows, right, but I mean there are—there are just a number of ways that we could identify each and every person in this room without identifying that person by his name or Social Security number, and certainly with the resources that we have sitting on that side of the table, that we could do that. It just has to be the will.

Member, we've looked at this issue very closely.

[coughs] It's very easy to reverse engineer the identities of people with alpha numeric and itemizing or with using other methods like identifications because the information that—that would be published under the current draft of this legislation would have numerous data points. The starting date, the wages. I think six or seven data points in which it would be very easy based on information already in the public domain to identify the person's through reverse engineering by their race, ethnicity and

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 70 gender. [coughs] And so, that's why we're concerned about publishing data, disaggregated at the end at the individual level, and have proposed and alternative, which will allow for the analysis that you're looking for without trembling on those

7 individual privacy interests, and degrading the class

8 of data that we all want to collect. [pause]

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CHAIRPERSON MILLER: That's a stretch. I think that it certainly can be done, again, if the will is there to do it. Are we using the—here's a question. I know the Council Member mentioned—asked the question earlier about how information was gather on demographics and so forth. What happens when it is not self-reported?

information—and so, we actually lesson that 12—excuse me. Less than 10% of city's workforce that chooses not to self-report. In those cases, at the time of onboarding, there is what we call observed reporting where an HR professional would have to make and observation in order to finish that transaction. However, that is not an ideal set of circumstances. We prefer that folks feel comfortable in disclosing their gender and ethnicity at the time of hire.

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CHAIRPERSON MILLER: Who are the HR professions? Is it someone during—someone in HR during the time of hire? Is it someone—

COMMISSIONER PINNOCK: Uh-hm.

CHAIRPERSON MILLER: --in the agency after a person is—has already been employed?

COMMISSIONER PINNOCK: So, there are three different touch points where individuals can voluntarily self-disclose. One would be at the time that they apply for civil service examination, but once again, it's voluntary. At the time of hire, that's when that observed reporting would take place. So, if someone decided not to include that information on their hiring application via eHire, the HRA professional, and that would be anyone, an HR generalist and the analyst processing the transaction would then be required to provide that information. However, at the time that an employee decides to self-disclose, that would override anything that would have been considered absorbed reporting. So, once again, our goal is to encourage people to disclose.

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CHAIRPERSON MILLER: Because obviously, that is very subjective, and the person that was outside the individual themselves could be wrong.

COMMISSIONER PINNOCK: You're exactly right and that's why the preferred approach is to have an environment in which people feel open and safe to provide—to self ID accurately.

CHAIRPERSON MILLER: And—and is—is there a point where it's recorded that it was done by a third party or an outside person other than the person and someone—?

COMMISSIONER PINNOCK: I'm just trying to think about the actual screen. I don't think it necessarily makes that distinction, but I-I would need to follow up on that.

CHAIRPERSON MILLER: Council Member Cumbo.

COUNCIL MEMBER CUMBO: Thank you. Thank you, Chair Miller. I want to get right into the legislation and to gain a greater understanding of the—the elements of the legislation and what your thoughts are on it. So, in your testimony, you stated that we support the spirit of Intro 633 to increase the availability of data concerning how the

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 73 city pays its employees in various job categories by race, ethnicity and gender groups consistent with the privacy concerns of employees who voluntarily provide demographic information based on the city's commitment that individual—an individual's information will be held in strict confidence. So, I want to understand the spirt and bring the spirit into reality. What are the—where are the space and time between the spirit and the reality in terms of your thoughts on this legislation?

we agree with the spirit of it, we do believe that this certainly an issue that's worth and worthy of further analysis. However, our concerns are reporting someone individual information. I think that city at large has really enjoyed a process whereby less than 10% of our population feel comfortable disclosing. We've also expanded our self—self ID categories to allow individuals to share with us if they are a disabled veteran or if they belong to one or more races. Excuse me. Two or more races. You know, our concern is really the degradation of the data going forward if we move

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COUNCIL MEMBER CUMBO: It just-we all know whether you can at this time specifically state that while you're at this hearing. We all know that there is a huge inequity issue that's happening in terms of pay across the city. We understand that and we know that, but it seems as if because it's too difficult of a task or it would create such a new paradigm shift it would expose too much of inequities that so many individuals have experienced for so long that we want to protect this system as it currently stands and exists because it's more comfortable to go along with what we've been doing than to uncover the real inequities that people have been dealing with decades, and to say that as according to Chair Miller there has to be a way that we can uncover this information, and if people, and you know, we're-we're saying this mostly impacts women who are faced with issues around childcare and how-God bless them if they can go through all this data, and determine that this person was hired on this date, and this person works here, and they figured out how to do this. So, it must be this person. If they can figure out all

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 7.5 of that, then they absolutely deserve to be able to bring their case forward in that way. We have to figure out a real way, and I'm-and I'm not hearing it from this particular hearing that we're going to come to that middle ground that it's going to take in order to be able to push forward to uncovering this inequity. And I-and I also wanted to bring your attention to Intro 752, a Local Law to amend the New York City Charter in relation to creating and Office of Diversity and Inclusion within the Department of Citywide Administrative Services. So, I wasn't clear on your thoughts in terms of your feedback on Intro 752.

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Supportive. We had an office that handles much of what's described in the Intro for the last 30 years as I mentioned. We would also welcome the opportunity to talk to the Council about some additional ways to refine the bill. One of the concerns that we had was specifically around the assignment of benchmarks or potentially affirmative hiring because we need to take into account the fact that the city of New York is a civil service municipality, and so, having specific diversity goals

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when you have a tax based system is actually something that it's—it's—it's nearly impossible to navigate because at the time that you taken an exam, your race and your gender aren't part of your score or you rank on a list. So, certainly supportive of having the office, very happy to have the office. We also want to be sure that the legislation doesn't necessarily restrict the scope of the office because we take pride in over the last 30 years continuing to expand our mission to tackle issues that are timely and relevant. So, we don't want to lose that flexibility, and we want to continue to grow our

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service to the city.

importance of codifying it so that it lasts
throughout administrations, but also at the same time
as was brought up earlier, we need real benchmarks,
and coming out of this hearing, I'm not understanding
what the benchmarks are. For example with Vision
Zero, we have a clear vision. We want to see no
fatalities as a result of vehicular accidents or car
crashes. You know, when it comes to any other
elements that we have in terms of MWBE participation,
and wanting to see that, but it seems like we have no

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 7

clear goals or benchmarks as it relates to pay inequity. I further want to press upon that in terms of what are the goals or the benchmarks and how do we reach them if not wanting to disclose this information, and through the work that you do internally, are you internally working collectively, effectively in order to root out issues of pay disparities or inequities even when a case is not brought forward? Is this something that through the current office that exists or others that you're actively going through the process of righting the wrongs that have been happening for so many decades.

COMMISSIONER PINNOCK: I would say there has been work that has been done in terms of periodic salary reviews. There have been cases in which personal actions have been put forth, and we more requests for parity adjustments have been made. Once again, looking at a host of factors. Conducting desk audits to look at work that is being performed by someone with a similar title, with similar tenure, education and experience. So, yes, that work is really kind of ongoing on practice at agencies across the city, and once again, that is work that ties in

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 78 2 with that HR professional that—and the EEO professional as well. 3 4 COUNCIL MEMBER CUMBO: Do you feel like 5 this work is aggressive? 6 COMMISSIONER PINNOCK: I think that there 7 are opportunities to sort of--8 COUNCIL MEMBER CUMBO: [interposing] No, I asked are we are competent on these things? 9 10 COMMISSIONER PINNOCK: I'm just being very deliberate--[laughs] 11 12 COUNCIL MEMBER CUMBO: Okay. COMMISSIONER PINNOCK: --on what I'm what 13 14 I'm saying, but-but I do believe there has been some 15 aggressive efforts. There have been cases in which 16 there have been large scale promotions offered to some, and we had to ask agencies to rescind those 17 18 actions. I mean so it really depends on the nature of the case. I do think that as a city we have made 19 strides, but that is not to suggest that there's not 20 more work to do, and I did want to just comment on 21 2.2 just the comment about our will. I think that, you 23 know, over the administration DCAS has not shied away from anything lift. (sic) With respect to data 24

transparency collaboration and so certainly if-if you

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 79

believe that you're not hearing our willingness to work and collaborate with the Council, that's not where we sit today. We are certainly open to figuring out the best way to—to not only produce the data, but to do it in a way that we also meet our reporting requirements and our obligations to the clients we serve. So, it is not that we're not here with a willingness to move forward.

that, but our obligation is to make sure that protect those 300,000 plus workers to make sure that they have the pay equality that they need to leave their homes and to lead their lives, and to have the best chance for it. I'm going to ask one question and then turn it over because we have a number of advocates. How many complaints is DCAS aware of relating to discrimination faced by the city's civil servants?

COMMISSIONER PINNOCK: I don't have that number. The complaints that we receive are captured in our online Complaint Tracking System, and primarily they're tied to a complaint related to a protected calls. As you know, that could age, race, sexual orientation and so certainly if—if that's

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 80 2 information that you'd like, I can provide it to your 3 office. 4 COUNCIL MEMBER CUMBO: Would you say at this given time because we would like this before the 5 hearing closes, would you say that that's information 6 7 that's in the dozens, in the hundreds, in the thousands? 8 COMMISSIONER PINNOCK: [background 9 10 comments, pausel SANFORD COHEN: It's certainly in the 11 12 hundreds, and the information is provide to DCAS, to the Mayor's Office as at the Council--13 14 COMMISSIONER PINNOCK: [interposing] and 15 the EEP. 16 SANFORD COHEN: -- on a quarterly basis. So, you have that information or should have that 17 18 information available to you now on the Quarterly Reports that have been flowing into your offices 19 20 since 2012 I believe. COUNCIL MEMBER CUMBO: I'm glad that it's 21 2.2 easily accessible. So, I hope that I can get that 23 from you today. Thank you. 24 CHAIRPERSON MILLER: Thank you, Council

Member Cumbo, and before I turn it over to my

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 81 esteemed colleague over here, I just had—I want to go back to the data and—and—and do that. Has—have—have—has DCAS tried Regression Analyst as—as was done in the CWA—CWA 1180 case, and I—and I know that there was a—that that was a method that should be used. Is that applicable here as we move forward?

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SANFORD COHEN: We-we proposed a different approach, which was to provide data for each agency in the city in a frequency table that showed the full-time employees -- [coughs] excuse me-by their agency, by their EEO-4 job groups, by their job categories, by their race and gender and ethnicity at a level that would allow for meaningful analysis without disclosing the identity of the individuals. That was a draft proposal that we shared with the Council when 1536 was under consideration last year. That it—we thought that we had meaningful understanding of the value of that proposal last year, and we're willing to continue to propose that, or to see if there are any enhancements that can be made to that proposal that will meet the objectives of both of the Council and the of the concerns about the privacy of the data that people voluntarily disclose.

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CHAIRPERSON MILLER: So, that information and—and that process was—was volunteered by virtue of an arbitrational court case but not applicable to what we are trying to accomplish here, simple pay equity?

SANFORD COHEN: No, it would be for the entire city. It's not a matter of arbitration.

CHAIRPERSON MILLER: Yeah, I'm saying right now you would be willing to—to aggregate that data in this—in that manner now as we move forward?

SANFORD COHEN: Yes.

CHAIRPERSON MILLER: Okay, great.

SANFORD COHEN: That's the proposal we made last year.

COMMISSIONER PINNOCK: Yes, that's what we agreed to last year.

CHAIRPERSON MILLER: Great, and—and finally, we talked a bit DOT, and is there a reason why the DOT according to the DCAS reports was we were unable to get this information. Was—was it not classified according to this code, particularly street—street and highway repairs? [background comments, pause]

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### COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 83

COMMISSIONER PINNOCK: Right. Are you referring to the information that was in the Public Advocate's Report specifically relating to DOT?

CHAIRPERSON MILLER: No, no.

COMMISSIONER PINNOCK: No?

CHAIRPERSON MILLER: No. We were—a lot of this information is readily available. What was not was information, a lot of information was omitted from the Department of Transportation. They are a department that have a—a long history of lacking diversity.

COMMISSIONER PINNOCK: And so, specifically with DOT and—and—

CHAIRPERSON MILLER: [interposing] So, those particular titles were titles that we were not able to access information from? Those are titles that aren't competitive titles, and certainly aren't diverse, and as we talked about one of the many labor class they are labor class. They're not labor because they're a labor class laborers, but not open competitive with their salaries far beyond that of the other three or four of those labor titles that we see here in the City of New York?

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#### COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 2 COMMISSIONER PINNOCK: I'm sorry. I feel 3 like I'm not following because I know that you mentioned about the information was not really 4 accessible. 5 CHAIRPERSON MILLER: It wasn't accessible 6 7 at--8 COMMISSIONER PINNOCK: Right, so-so what source are you referring to where you had access to 9 other information but not information about the-the 10 11 laborer? 12 CHAIRPERSON MILLER: DCAS reports. Yeah. 13 COMMISSIONER PINNOCK: A report that we 14 forwarded to you? 15 CHAIRPERSON MILLER: Yeah. It's the EEO. 16 COMMISSIONER PINNOCK: You mean the EEO-17 4 Report? 18 CHAIRPERSON MILLER: Function codes. COMMISSIONER PINNOCK: Okay, because with 19 20 the EEO-4 Report the information is—it's aggregated and it aligns with different job categories. So, you 21 2.2 would have a mixture of titles that are falling 23 within those categories. It wouldn't speak to just one title. That information is aggregated because 24

that's the federal requirement.

CHAIRPERSON MILLER: We were able to pull
that information in—in laborers except for in that
title, in—in the laborer title, but not in that
agency. It sounded funny because that's the agencies
that has had a history of problems.

COMMISSIONER PINNOCK: Right because we could--

CHAIRPERSON MILLER: So, you know, what-COMMISSIONER PINNOCK: Right.

CHAIRPERSON MILLER: --how about you just agree that you're-you're going to provide that information to the committee as we move forward?

COMMISSIONER PINNOCK: I just need to have specifics on the title that you're referring to, but we collect data on every title. So, that's why I'm not--

CHAIRPERSON MILLER: [interposing] But we—yeah, because we had this conversation about that title, and the question in the past was why wasn't it a competitive title? In hearings here we've had that question.

COMMISSIONER PINNOCK: Okay, so we'll look at that.

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CHAIRPERSON MILLER: And I—so I can go forward—

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COMMISSIONER PINNOCK: Uh-hm.

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CHAIRPERSON MILLER: --there is somewhere where it's-it's glaringly lacking of diversity, and they-that is kind of exactly what we're talking about today where people do the same job or are compensated

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COMMISSIONER PINNOCK: Okay.

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CHAIRPERSON MILLER: --you-you-you

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indicated that where you have civil servants that there is—you can control through merit base what

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salaries are, and when you have these non-competitive

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got to know somebody titles, it's a little different.

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Okay. I'm going to turn that over to my colleague

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Council Member Eugene. Thank you.

differently, and certainly--

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CHAIRPERSON EUGENE: Thank you very much

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Chair Miller. So, it seems that all of the questions

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have been answered already, and I'm going to ask you

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some few questions because there are so many people

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who want to testify, and for the sake of time, but

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Council Member Cumbo asked the question about the

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complaint. So, could you tell us how do you handle

the complaint when you receive the complaints?

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 87 are the steps that you use to handle the complaints? What happens, and what are the most common complaints

COMMISSIONER PINNOCK: Once again, the complaints are tied. You're talking about complaints that are submitted to an EO Professional?

CHAIRPERSON EUGENE: Yes.

COMMISSIONER PINNOCK: Those complaints would tie to one of the 19 protected classes. being the case, at the time that a complaint is submitted, and it could be submitted in writing, it could be submitted verbally or even anonymously. Based on the complaint, there's an intake process where there—if the complainant is available, that there is an interview to determine the merits of the claim, and so there are a couple of paths that are reviewed at that point. If the nature of the complaint could be satisfied potentially through mediation, that is an option forward. If there's a referral that needs to happen either to HR or to a disciplinary body, and it doesn't necessarily tie with and EEO specifically, then that referral is made. However, if an EEO investigation needs to be

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that you receive.

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 88 conducted, then the investigative process will be conducted by the EEO professional.

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I think Council Member Ydanis was talking about the management and the leadership, the representation of the people that we are serving, but I don't recall that you mentioned the step that will taken by your agency to ensure that there's a—a good representation of the people that we are serving in term of leadership and management.

mentioned, DCAS has a decentralized hiring process, and yes we do set forth policy, but hiring decisions are made at the agency level by their agency head.

Some of the positions that we referenced earlier by one of the other Council Member in terms of the executive leadership, those are all appointments and those folks serve in what we call exempt class titles. These individuals are appointed by the commissioner of that agency. Notwithstanding, we do review the composition of the city's workforce at its highest levels, and while yes we have made strides over the last 10 years to have a female majority in terms of the city's workforce and a minority

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majority, it does not negate the fact that there's more work that can be done to have a leadership across the city that's reflective of the city's client base.

CHAIRPERSON EUGENE: But is—is there any role that the agency can take and play in term of improve the diversity of the level of the management and nomination for the management position?

COMMISSIONER PINNOCK: You're asking if there's a role that DCAS can play in nominating?

CHAIRPERSON EUGENE: Uh-hm.

we're asked to sit on interview pools or recommend a candidate slate, but once again, that appointment is made by the agency head. For all intents and purposes that agency is that agency head business to run, and so they make the final decisions as it relates to hiring. We do also participate in a vetting process in working with City Hall at the time where there are leadership positions that are going to be filled. Specifically in the equity and phase, we actually conduct a vetting meeting with any EEO Officer, serving at the executive level at an agency.

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CHAIRPERSON EUGENE: I'm going back to your testimony. You say that or primary mission is to ensure that the city's Equal Employment

Opportunity, EEO policy and EEO related responsibilities under the New York City Charter are followed both in letter and spirit. How do you ensure that those responsibilities and policies are followed? How do you ensure that's happened?

COMMISSIONER PINNOCK: Well, the first thing that we do, we require and this is mandatory that all agencies submit a diversity and EEO Plan. It's basically their annual plan where they lay out recruitment goals, using workforce utilization information. They talk about training goals, diverse recruitment. So, it really runs the gamut to ensure that that agency head first, and—and the EEO professional are making a commitment to having a more diver and inclusive workforce. There's also a policy statement that agency heads are required to release to their agency committing to diversity, and Equal Employment Opportunity. The way we check with agencies, not only do we review their plans that they submit and we finally approve them, and they are providing quarterly updates. That information is

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 91 shared with us as well as with the Mayor's Office and the Council highlighting their commitment to diversity and inclusion and also to make sure that they keep pace with the goals that they've outlined at the beginning of the year.

CHAIRPERSON EUGENE: I think that you mentioned training, you know, for the agency, you know, to—to help the agencies meet their goal, but in addition to that, is there any other thing that you do to help them reach their goal and comply with the requirements?

COMMISSIONER PINNOCK: Definitely as it relates to recruitment, we review the recruitment goals that agencies have outlined. We also offer any assistance that they may need. Some agencies unfortunately don't have staff enough to have dedicated recruitment resources, and so the Office of Citywide Recruitment resources, and so the Office of Citywide Recruitment as best as we can we try to supplement that at the agency level.

CHAIRPERSON EUGENE: So, what about if they don't reach the goal or they don't comply with the requirements, what is the position of DCAS?

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH
COMMITTEE ON CIVIL AND HUMAN RIGHTS 92

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What—what are the steps? What do you do to remedy the situation?

goal, if someone falls short of that we certainly meet with them to find out what barriers or issues arose that stopped them from meeting that recruitment goal. That could be—although they had cast a wide net, that potentially they didn't have the number of candidates that they anticipated for a particular job. So, it really depends on that specific issue.

CHAIRPERSON EUGENE: So, could you tell us why does the Workforce Report that offer (sic) went down of salary, promotion, senior positions according to their race and gender. Why not?

necessarily have a firm answer on that. The
Workforce Profile Report was actually something
that's not legally required. It's something that
DCAS originally had worked on with the Mayor's Office
of Operations to really provide greater transparency
around—on the city's workforce. So, with iteration,
we've continued to improve upon the reporting. Our
first report that was released did not include DOE or
H&H or SCA. Our next iteration was more of a one

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 93 city report that provided the full breadth of titles covered by the city. So, certainly it's something we could look into and explore, but it was not necessarily something intentional.

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CHAIRPERSON EUGENE: I'm glad that you mentioned. This is a transparency issue, and also accountability, and we would appreciate it if, you know, your agency DCAS can do any effort to make sure that we have those indications information on the report because it is very important for the public to know. We got to know where we are at in term of diversity in the-in the workforce in New York City. I think that's [pause] Is there any other recommendations, something that you would advise to do to ensure that at the level of the city and any area, you know, management, leadership and the workforce, any recommendations, something we can do together, DCAS, the City Council, the Mayor's Office, something we can do together to work to-to ensure that we improve the diversity in term of the workforce, in term of the position in New York City? What will it be?

COMMISSIONER PINNOCK: I think—I think the path that we're on is actually the right one in

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 94 2 terms of understanding the importance of data. thing that we share with HR and ER professionals is 3 4 that you need to let the data drive work to help it 5 inform policy and decision making going forward. 6 think that certainly there's a willingness, you know, 7 between DCAS and the Council to get to the right way to not only review the data, but to help-help it 8 inform our collective responses to these issues. 9 10 CHAIRPERSON EUGENE: If some people came to me, and they mentioned that they would like to-11 12 they have the qualifications, they have the skill for certain positions in the city, but they don't know 13 14 how to navigate, what to do. So, is there anything 15 that DCAS can do because to help people access or get 16 access to the leadership or management position? Ιt may happen that there are people that there are 17 18 people that are qualified at this skill, but they don't know what to do to get access to those 19 20 positions? Is there anything that DCAS can do? Is 21 there anything that you can propose--2.2 COMMISSIONER PINNOCK: [interposing] Uh-23 hm.

CHAIRPERSON EUGENE: --in terms of helping those people, you know, from different ethnic

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH
COMMITTEE ON CIVIL AND HUMAN RIGHTS
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solid first step.

backgrounds, different social and community situation
who are qualified or could be also at the higher
level? Is there anything that DCAS can do or we can

5 do to help them graduate and go to that level?

Step is working with agency's career counselor.

Every agency and I believe it's a charter requirement that requires that every agency have a designated career counselor. In their respective capacity, they—they provide a service similar to what you mentioned, helping someone to best navigate their career whether it's through a civil service pathway or whether it's through just and there's an opportunity. So, I think that that's certainly a

CHAIRPERSON EUGENE: There is another very important issue or very important big step that we made in the city of New York. The workers

Parental Leave. With a million workers, they have that also?

COMMISSIONER PINNOCK: As it stands now, it is for managers and original jurisdiction employees. My understanding is that potentially, separate unions are bargaining on that issue, but—but

1	COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 96
2	I don't have any more information with respect to
3	that.
4	CHAIRPERSON EUGENE: Okay. I think that's
5	all for my questions because we have to go to-to the
6	next panel. There are so many people who want to
7	testify.
8	COMMISSIONER PINNOCK: And I'm sorry. If
9	I may, we actually have the number of complaints for-
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11	CHAIRPERSON EUGENE: [interposing] I'm
12	sorry?
13	COMMISSIONER PINNOCK: Council Member
14	Cumbo had asked us for the total number of complaints
15	for the third quarter of Fiscal Year 18. So, I
16	wanted to make sure I left that with you.
17	CHAIRPERSON EUGENE: Uh-hm.
18	COMMISSIONER PINNOCK: There are a total
19	of 179 internal complaints made to the EEO Office.
20	CHAIRPERSON EUGENE: How many complaints?
21	COMMISSIONER PINNOCK: 179.
22	CHAIRPERSON EUGENE: But do you have the
23	breakdown?
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1	COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 97
2	COMMISSIONER PINNOCK: The breakdown
3	would have to be a takeaway, but I can certainly
4	ensure you have that information tomorrow.
5	CHAIRPERSON EUGENE: So, would you send
6	it to our office to
7	COMMISSIONER PINNOCK: I certainly will.
8	CHAIRPERSON EUGENE: Thank you very much.
9	COMMISSIONER PINNOCK: Thank you.
LO	CHAIRPERSON EUGENE: Thank you very much
L1	to both of you for your testimony
L2	COMMISSIONER PINNOCK: Thank you for your
L3	time.
L4	CHAIRPERSON EUGENE:and thank you for
L5	your time. Thank you. [background comments, pause]
L6	CHAIRPERSON EUGENE: Just once again,
L7	please, I think that—Chairman, do you have any
L8	questions?
L9	CHAIRPERSON MILLER: [off mic] I don't.
20	CHAIRPERSON EUGENE: Thank you.
21	COMMISSIONER PINNOCK: Thank you.
22	[background comments]
23	CHAIRPERSON MILLER: Thank you so much,
24	again.

#### COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 98 2 CHAIRPERSON EUGENE: Thank you very much. 3 [background comments, pause] Is the Commissioner Equal Employment Opportunity is in the audience 4 please? The Commission of Equal Employment 5 Opportunity -- [background comments] -- Practice 6 7 Commissioner? [background comments, pause] LEGAL COUNSEL: In accordance with the 8 rules of the Council, I will now administer the 9 affirmation to the witnesses from the Mayoral 10 Administration. If you would please raise your right 11 12 hands. Do you affirm to tell the truth, the whole truth, and nothing but the truth in your testimony 13 before these committees, and to respond honestly to 14 15 Council Member questions? 16 CHARISE TERRY: [off mic] I do. 17 Can you repeat that? Are—are you saying that you're in-you're doing the affirmation for the 18 Mayoral testimony? 19 20 LEGAL COUNSEL: I'm sorry. CHARISE TERRY: Can you repeat that? 21 2.2 LEGAL COUNSEL: The affirmation? 23 CHARISE TERRY: No, the reason for it. 24 LEGAL COUNSEL: So, with the rule any

time the Mayoral Administration--

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 99 2 CHARISE TERRY: [interposing] We're an 3 independent agency not a Mayoral one. 4 CHAIRPERSON MILLER: Susan. 5 CHARISE TERRY: And this is a City Council Commission. She was appointed by the City 6 7 Council. So, I'm not sure that applies to us. [pause] Okay, in the interest of time, would you like 8 me to focus on anything specific or should we start 9 with questioning or should I just present testimony? 10 CHAIRPERSON MILLER: Do you have your 11 12 testimony? 13 CHARISE TERRY: Yes. 14 CHAIRPERSON MILLER: Then read it for us. 15 CHAIRPERSON EUGENE: Read it and that's-16 yes, uh-hm. 17 CHARISE TERRY: Okay. Good afternoon 18 members of the Civil Service-the Committee on Civil and Human Rights. I am Charise Terry, the Executive 19 20 Director of the New York City Equal Employment Practices Commission. This Commission represented by 21 2.2 Commissioner Malini Daniel appears before you today 23 to present testimony on Introduction No. 0755-2018, which would require the EEPC to analyze and report 24

annually on whether agencies are meeting their racial

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 100 and ethnic effort of affirmative employment goals, and when not, identify the under-utilized adversely impacted group, and provide recommendations and corrective action. It would also require the EEPC to report aggregates citywide and data and provide recommendations to improve diversity and recruitment, selection, retention and promotion of city and government employees for five years. [coughs] The EEPC is an independent non-mayoral Excuse me. city agency empowered to monitor and evaluate agencies to ensure that they maintain effective equal employment opportunity or EEO for employees and applicants from protected groups. Chapter 36, Section 831(d)(5) of the New York City Charter and empowers the EEPC to audit and evaluate the employment practices and procedures of city agencies and their efforts to ensure fair and effective equal employment opportunities for women and minority employees and applicants seeking employment. Section 831(d)(2) and 832(c) authorizes the EEPC and with the determination that any plan, program, procedure, approach, measure or standard that does not provide equal employment opportunity, require appropriate

corrective action, and monitor the implementation of

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 101 the corrective action prescribed. Agencies, which fall under the EEPC's jurisdiction, which are funded held in part with the City Treasury, all where a majority of the board members are appointed by the Mayor or where the majority of the board members serve by virtue of being city officers. There are approximately 140 agencies, which consist of the Office of the Mayor and the mayoral agencies to seat--the New York City Council, the borough presidents, the district attorneys, the community colleges, public administrators and community boards. The City Charter empowers EEPC powers and duties, which include, but are not limited to requesting and receiving information assistance that may be necessary to carry out the provisions of the Charter and requiring reviewing and providing suggestions on the uniform standards, procedures and programs at DCAS and city agencies. The EEPC addresses its mandate and the requirements of Intro 755-2018 through its audit. The EEPC-the EEPC's Equal Employment-Employment Practices Audit-I'm sorry-EPA, which specifically relates to the proposed legislation was conducted during 2016 and 2017. EPA requires agencies to analyze their workforce

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 102 statistics, and determine whether or not there is underutilization assess their selection procedures to determine whether job qualifications and criteria are job related and required by business necessity, and develop prospective recruitment and selectin strategies that increase employment opportunities in job groups where underutilization is present. EPA's methodology includes the collection analysis of documents, records and data that an agency provides in response to the EEPC document and information request. The review of diversity and EEO plans and quarterly reports for each mayoral agency and similar reports for non-mayoral agencies and the analysis of utilization data from the citywide Equal Employment Opportunity Database System, which is provided through the EEPC, quarterly by DCAS. The EEPC's analysts use the seized data to ascertain the concentrations of race, or gender groups within the agency's workforce as well as underutilization. Where underutilization is revealed, the EEPC's analysts assess whether an agency has undertaken measures to address it. As part of an Audit, the EEPC issues a preliminary determination letter, which includes and evaluation of the agency's efforts.

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 103 2 EEPC requires correction action, if necessary, and attaches the CEEDS' report for reference. 3 In 2016, the EEPC initiated the automation, collection and 4 5 tracking of agency's responses during the compliance monitoring phase of their audit via the use of 6 7 Teammate, which is an automated management software. At the end of a four-year cycle all agencies under 8 the EEPC's jurisdiction would have uploaded responses 9 in Teammate, which would facilitate an appropriate 10 comparison. The EEPC's Board of Commissioners 11 12 adopted a resolution, whenever a determination is issued and again when the agency completes the 13 14 Charter mandated compliance monitoring period. 15 Currently, the EEPC's resolutions, which indicate the 16 corrective actions each agency has received and implemented are available via the EEPC's Annual 17 18 Report, the EEPC's website, the New York City Municipal Archives and library and by direct request 19 20 from the EEPC's office through a Freedom of Information Law request. In addition, the EEPC 21 2.2 provides underlying audit documents to the Department 23 of Records and Information Assistance within New York City Municipal Archives and Library and in direct 24 25 response to FOIL requests. In short, the EEPC

1	COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 104
2	evaluates, monitors and publishes workforce diversity
3	efforts through its audits. Accordingly, under our
4	current mandate, the EEPC performs a substantial
5	portion of what the legislation is—the legislation
6	proposes. Since a separate report as required by
7	Intro 755-2018, may create redundancy, the EEPC is
8	open to meeting with the Council and continuing a
9	dialogue on how we may refine our approaches to make
10	our information more accessible.
11	CHAIRPERSON MILLER: Thank you very much.
12	Councilman?
13	CHAIRPERSON EUGENE: Thank you very much
14	for your-for your testimony. Can you explain how the
15	EEPC measures on the utilization on agencies?
16	CHARISE TERRY: Can you—I'm sorry.
17	CHAIRPERSON EUGENE: Can you explain, how
18	the EEPC measured underutilization?
19	CHARISE TERRY: How do we measure
20	underutilization?
21	CHAIRPERSON EUGENE: Explain.
22	CHARISE TERRY: Okay.
23	CHAIRPERSON EUGENE: You know, the
24	underutilization.

explain what can we say about --?

# COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 106

CHARISE TERRY: So, I—I don't—I gave you the report, but the areas that are marked U indicate where there's been a utilization analysis to show whether or not the agency's workforce compares to the availability data that the agency recruits from. So, if there are more agent—there are more—there's more of an availability of people with that skills in the work—in the labor market than there is in the agency's workforce then it would indicate U, which is part of the utilization.

CHAIRPERSON EUGENE: [background comments] So, are—are there, you know, EEPC and the system of underutilization? How do you end all that? What—what—what has been done?

CHARISE TERRY: How do we--?

CHAIRPERSON EUGENE: You end all that,

18 | the underutilization?

19 CHARISE TERRY: How do we end it?

CHAIRPERSON EUGENE: Your end audits?

21 CHARISE TERRY: Enter it? How we enter

22 | it? (sic)

23 CHAIRPERSON EUGENE: Yes.

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Preliminary--

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CHARISE TERRY: I'm sorry. Here I brought another report of—this is an EEPC's

CHAIRPERSON EUGENE: [interposing] I'm sorry. You know, the report we can get it, and when we go to the office go over it, but can—what can you say about that?

CHARISE TERRY: So, what we do is when we find that there's underutilization, which is indicated in that report, in the Employment Practices Audit, from the testimony I just read, what we do is we go through an agency and we figure out how to-does the agency first of all know that they have underutilization and in what job groups? So, in our preliminary determination we will make a finding that the agency has underutilization or not. We monitor the agency after that to see whether or not they-the agency has conducted and Adverse Impact Study to see if any of their selection criteria is impacting, is the reason why they have underutilization or we look at where they've recruited. If there's an underutilization of let's Blacks or Hispanics, we look at where they recruited and the job that has the underutilization. If they haven't recruited, if they COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH

COMMITTEE ON CIVIL AND HUMAN RIGHTS 108

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haven't done targeted recruitment we recommend that they do targeted recruitment. We monitor the agency for six months, and then we see exactly where they recruited and whether or not they've come up with a plan to remedy the underutilization. So, it's all in our preliminary determination, our final determinations and our compliance monitoring reports where we monitor the agencies for six months.

CHAIRPERSON EUGENE: The finding, the data that you have collected, are they available to the public?

CHARISE TERRY: The resolution where the Commission makes a vote on what findings the EEPC has made is available to the public. What's also available to the public is whether or not the agency has complied with the recommendations that we've made. These—the underlying audit documents because they're so voluminous, are available as a part of a FOIL request, or we make them available to the city library, but the Commission—what's on our website is the resolutions that the Commission votes on, which tells the—the public exactly what recommendations were made for the agency. [background comments, pause]

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CHAIRPERSON MILLER: Thank you for being here. You know, this is obviously you say you do very important work, but you kind of exist in obscurity that we, you know, we didn't even know you were in the room here. So, with that being said, how—how many other—are you overseeing any recent legislation? We have a legislation and you talked about the Commission and—and the work that they do, but any legislation that the Council has passed over the past few years are you working—are you overseeing that or playing any role in the implementation of our oversight?

CHARISE TERRY: We were. We presented testimony on—I can't remember the—the—the Sexual Harassment Legislation.

CHAIRPERSON MILLER: Uh-hm.

CHARISE TERRY: The data that we received that you have in front of you is very important, but we do not receive aggregate complaint data. We've requested that data from DCAS, and we haven't been able to get it. We've also requested salary data, which we haven't been able to—

CHAIRPERSON MILLER: Which data?

CHARISE TERRY: Salary data.

2 CHAIRPERSON MILLER: Okay.

2.2

CHARISE TERRY: The same data that you were talking about earlier.

CHAIRPERSON MILLER: [interposing] Uh-hm.

CHARISE TERRY: So, we had—those two pieces of—of data would be very helpful in our audits because well, one, we're conduct—this year we're conducting sexual harassment prevention audits. So, that would be helpful in understanding. We get complaint data individually from agencies, but the agency would have to be under audit for us to get the data. We would prefer to get it in aggregates so that we can target our audits towards agencies that may have more complaints than others, and in terms of the salary data, it would—obviously it would be helpful in helping us understand where there's occupational segregation or where, you know, salary plays a role.

CHAIRPERSON MILLER: So, what is it that facilitates you audit? I know that you're required to do annual audits? How do you determine which agency is going to be audited?

CHARISE TERRY: Right now primarily we do it on a quadrennial cycle, which is dictated by the

2 Charter. So, every four years we audit the 140 agencies that are under our jurisdiction. It's just 3 sort of a rotating cycle.

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CHAIRPERSON MILLER: Okay.

CHARISE TERRY: However, if there is an issue—there has been—I think in the EEPC's history there was maybe a request once or twice by the Council to audit a particular agency. I would have to look. We-we can also audit agencies if CCHR requests that we audit an agency.

CHAIRPERSON MILLER: Uh-hm.

CHARISE TERRY: Or if we see that there's a particular problem at an agency, but because we'reso short staffed is we're-we have a headcount of 14 but we don't have 14 analysts, which are the people that conduct the audits. So, we usually-we're-we're on a rotating cycle, and we usually do it once every four years if we can get around to--

CHAIRPERSON MILLER: [interposing] So, let me share this because I-I-I know that my-my colleagues would concur. This is so important that when we killed the legislation around the Online Portal and the other DCAS stuff that we talked about today in years past that we had included some funding

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in the budget for them to hire staff to-to reduce their provisional to-workforce, and-and some other things that was attached to it. Certainly, a staff of 14 it would be very difficult for you to really drill down on the information that is necessary. This is that vital, you know, pay equity and ensuring that we have an equitable workforce that reflects the diversity and the values of the city is-is certainly something that's worth investing in, and-and perhaps, you know, we could offline between our committees and-and certainly sit down with the Speaker's staff and talk about that, and—and that would be really great. Are-are there any examples of the noncompliance that you've come across in-in audits? CHARISE TERRY: Yes. [laughs] We always

come across non-compliance.

CHAIRPERSON MILLER: Okay.

CHARISE TERRY: Rarely do we audit
agencies that do not have corrective action. It
happens, but it rarely happens. Agencies that may
not have corrective actions are really tiny agencies.
We have desk audits that we do for agencies like
community boards. We've had a few agencies that have
had maybe for the—their complaint investigations may

## COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 113 not have had collection action, but for the most part 2 with employment practices audits, the tone that you 3 would be interested in we haven't had any agencies 4 that had corrective actions. 5 6 CHAIRPERSON MILLER: Where agencies that 7 were non-compliant? CHARISE TERRY: Right, non-compliant. 8 Well non-compliant meaning-corrective action meaning 9 that they were non-compliant in certain areas. 10 when-during our audits we look at the distribution of 11 12 the-EEO policies. We look at the employment practices, recruiting, hiring and promoting. 13 14 includes underutilization and adverse impact. 15 look at 16 CHAIRPERSON MILLER: [interposing] Well, 17 what would--18 CHARISE TERRY: --career counseling. CHAIRPERSON MILLER: What would DOE-DOT 19 20 rank? Have you audited them recently? CHARISE TERRY: [interposing] I didn't 21 2.2 bring that information with me, but we have done a 23 recent audit of DOT. 24 CHAIRPERSON MILLER: Okay.

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 115 2 Council or the Admin or somewhere then-then-then you would have that audit as well? 3 4 CHARISE TERRY: Right. 5 CHAIRPERSON MILLER: Okay. CHARISE TERRY: I think that's written 6 7 into the Charter that as requested by the Council and CCHR. 8 CHAIRPERSON MILLER: Okay. So, aside 9 from the audit, what other information or data is-is-10 do you—are you responsible for? 11 12 CHARISE TERRY: Primarily audits. also responsible for reviewing the-the overall 13 process of DCAS, and DCAS' I guess measurements or 14 15 standards or whatever they put forth for city 16 agencies. CHAIRPERSON MILLER: Uh-hm. 17 18 CHARISE TERRY: We should be involved inin reviewing. So, we review if let's say DCAS comes 19 20 up with a new format for the agency's specific plans, the agency submits. Every year the agency-each city 21 2.2 agency has to submit an agency specific EEO plan. 23 think now they call it a diverse EEO Plan. We would be responsible for reviewing the format that they're 24

asking the agencies to submit it in. The city

1	COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 116
2	agencies also submit quarterly reports on how they're
3	implementing the agency's specific plan, the EEPC
4	receives those
5	CHAIRPERSON MILLER: [interposing] Do you
6	do you received those timely?
7	CHARISE TERRY: No, actually one of our
8	most popular recommendations is that agencies are
9	not
10	CHAIRPERSON MILLER: [interposing] Don't
11	submit their
12	CHARISE TERRY: Right. However, I would
13	say the mayoral agencies submit—submit the quarterly
14	plans more frequently than
15	CHAIRPERSON MILLER: [interposing] Of
16	course.
17	CHARISE TERRY:than the non-mayorals.
18	CHAIRPERSON MILLER: Okay.
19	CHARISE TERRY: The non-mayorals actually
20	I'm—I'm not sure whether or not—some non-mayorals
21	submit quarterly plans.
22	CHAIRPERSON MILLER: Okay.
23	CHARISE TERRY: But
24	CHAIRPERSON MILLER: [interposing] So,
25	could you—could you just for future references could—

1	COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 117
2	could the-could this committee have that information
3	of what agencies specifically aren't in compliance,
4	have not submitted the necessary info-report, I mean?
5	CHARISE TERRY: Yeah, I think we sent
6	this to the committee members or maybe the
7	chairperson. Our Annual Report has the most frequent
8	corrective actions, and we list all of the agencies
9	and the recommendations that they've gotten.
LO	CHAIRPERSON MILLER: Okay, could you send
L1	it also to the Committee on Civil Service and Labor?
L2	CHARISE TERRY: Yes.
L3	CHAIRPERSON MILLER: Okay. Great. Thank
L 4	you. Council Member Cumbo.
L5	COUNCIL MEMBER CUMBO: I'm going to keep
L6	my remarks or questions brief although I have many
L7	more because I know that the room needs to be
L8	utilized shortly.
L9	CHARISE TERRY: Okay.
20	CHAIRPERSON MILLER: So, just wanted to-
21	so do you believe that the-the work of your office is
22	important, and if it were to disappear, it would be a
23	great loss to the city?

CHARISE TERRY: Yes.

CHAIRPERSON MILLER: So, the legislation that I've put forward is—is in many ways to do codify and existing office so that via one administration to the next and office such as this doesn't disappear.

And would you believe that it's important for this office to continue and to do the work despite an Administration that may not feel that equity is important?

CHARISE TERRY: Yes.

COUNCIL MEMBER CUMBO: Awesome. So, we are on the right track there.

CHARISE TERRY: [laughs] I'm answering for the Commissioner, but [laughter]

good. I'll stick with this line of questioning.

Because this would allow the City Council to conduct greater oversight over the issue, and make amendments to the mandate of the office as necessary, which is important, and currently where the differences are there is an adequate transparency in how the office implements and evaluates diversity policies. While the Workforce Report is very comprehensive, it does not track promotions, and upward mobility of minorities in city government, and that information

## COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 119 2 is very important, and that's part of the reason for this legislation. There are also no gender or racial 3 4 breakdowns for salary brackets. So, while you may feel that a lot of this work is being done under the 5 banner of the office, there's still much more to do, 6 7 and this legislation will empower the office to do so much more, which is what I'm sure you all want to do 8 is to get to the heart of this matter. So, that 9 completes my questions, and I'll turn it back over to 10 11 the Chair. 12 CHAIRPERSON MILLER: So, can the two committees expect that info-the information along 13 14 with the Majority Leader? 15 CHARISE TERRY: Absolutely. 16 CHAIRPERSON MILLER: Thank you so much 17 for your testimony, and I'm so glad that you hung 18 around and that we had the opportunity to see the important work that is being done. 19 20 CHARISE TERRY: Thank you. CHAIRPERSON MILLER: Thank you so much. 21 2.2 FEMALE SPEAKER: Can I just make one 23 small statement here.

CHAIRPERSON MILLER: Absolutely.

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CHARISE TERRY: The-the EEPC has been-we have ostensibly five Commission members, and for about four years now, we have actually been operating with just four Commission members, and that's because we have not had a chair appointed to the Commission, and so we are-I'd like to think a very collegial group that tries to operate on consensus because a common understanding and agreement in how to move forward on equal employment in regards to the agencies is very important. A chair is vital. fifth member is vital to successful continued operation I would say.

CHAIRPERSON MILLER: Thank you so very much for that information. That is critical information as to how serious this is being taken.

CHAIRPERSON EUGENE: Mr. Chair, I just wanted to thank you for your testimony and thank you also for the information.

CHARISE TERRY: Thank you.

CHAIRPERSON EUGENE: Thank you very much.

CHAIRPERSON MILLER: Okay, thank you.

Okay, next panel Ms. Gloria Middleton, Vincent Variale, Owen Barzilay (sp?) [background comments] 24

Lauren -- [background comments] and Delvanie Powell.

2 [background comments, pause] Okay, okay. I'm sorry,

3 panel, but we are going to put a-be on a 2-minute

4 clock for each person with initial testimony, and we

5 | could—They're going to put us out of the room real

6 quick. How about we begin no this end. [background

7 comments]

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DALVANIE KAY POWELL: Dear Chair, Chairman, thank you for having-thank you for giving me the opportunity to speak in support of Intro 633. My name is Dalvanie Kay Powell, President of the United Probation Officers Association. I represent more than 700 probation officers and supervising probation officers by the New York City Department of Probation and more than 400 retirees of New York City Department of Probation. We are predominately female and predominately of color. Our members have suffered a severe and chronic suppression of our salaries. We face unrealistic and unfair barriers to promotion and pay increases. We are under-valued compared to others who serve in law enforcement. are entitled to and need the data the city refuses to turn over to us with regards to the race and gender of our members to better understand the problems with pay disparity our members face so we can solve the

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 122 2 problem. There is a unity of interest in pay disparity and knowledge is power. Providing this 3 4 data is the first step in understanding and ending 5 pay disparity in the city of New York. Some have pushed back claiming that disclosing the-the race and 6 7 gender of individuals is an invasion of privacy, but this is just an excuse. First of all, as public 8 employees—employees we already have a lowered 9 expectations of privacy. Our names, positions, 10 titles, salary, even locations where we work is 11 12 published on the websites of the general public. So, I ask you how is releasing my gender and race more 13 14 private, and who here does not know my race and 15 gender? [laughter] Of course, privacy is important, 16 but it cannot be used as an excuse of avoiding an equally important right of all New York City 17 18 employees, which is to work in an environment free of discrimination and to be paid fairly for the work 19 20 that we do. I thank the Council for holding this hearing, and hope you will work quickly to pass Intro 21 2.2 633 to ensure the city provides dis-disaggregated 23 data that includes employee's race and gender in addition to the information already provided. 24

public employees, we give this information to the

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 123 2 city voluntarily, and with the understanding that it will be used for this purpose. [bell] This bill 3 would ensure the city do-do what is required to-and 4 5 help take the steps for having the same equality. 6 [laughter] 7 CHAIRPERSON MILLER: Thank you. [laughter] Thank you so much. 8 DALVANIE KAY POWELL: 9 Thank you. PAUL NEWELL: Good afternoon, Chairs 10 Miller and Eugene, Majority Leader Cumbo, Council 11 12 Member Perkins. My name is Paul Newell. I'm with the Kurland Group and I'm appearing on behalf of 13 Vincent Variale, President of Local-Local 3621 who 14 15 had to appear in court today on a related matter on a related Article 78. Vincent Variale is the President 16 of Local 3621, the Uniformed EMS Officers Union 17 18 representing over 500 EMS lieutenants and captains of the New York City Fire Department. Thank you for 19 giving us a chance to speak in support of Intro 633, 20 which would amend the Administrative Code to ensure 21 2.2 disclosure of necessary data to ensure pay equity. 23 We appreciate the actions taken by the City Council in advancing this legislation to ensure that the city 24

provides disaggregated data of race and gender along

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 124 with pay information to help address pay inequity in the city workforce. Just to put in perspective how reasonable it is that this information be turned over, I want to explain when every employee starts working with the city of New York they fill out a form. One of the pages asks if you would like to voluntary-voluntarily disclose your race and gender in an EEO section. It is also disclosed that while this will be-that this will be kept confidential within the agency, it will be disclosed in accordance with the law such as a request for the data under FOIL. So, this is optional information, voluntarily given, which is expressly disclosed to employees will be turned over to others in accordance with the law. Yet, the city claims that giving this information to us so that our statisticians can perform a regression analysis to determine where discrimination is happening among our ranks would be violating to those employees' privacy. In fact, just today, we have to appear in the New York-in New York State Court in an Article 78 that we had to bring to force the city to turn this data over despite the fact that other unions [bell] have already won decisions in State

Court such as the Communication Workers of America

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Local 1180, who just a little over a year-a year ago had to file their own suit, which they won forcing the city to turn this exact information over. Many don't have the time or resources to bring affirmative litigation just to force the city to turn over what is already—what is already its obligations to turn over. Nor should members have to suffer under discriminatory work conditions while the city drags its heels [bell] and ignores the law, and I mean the-I hope this legislation will have the teeth necessary to ensure the city turns over the data in a disaggregated way so that it can be properly used by statisticians. Providing this information in buckets or averages that can't be used properly to determine if there is pay disparity. Thank you. Respectfully submitted, Vincent Variale. [background comments] [coughs]

GLORIA MIDDLETON: Good afternoon Chair
Miller, Chair Eugene and to all the members of these
two great committees. My name is Gloria Middleton,
President of Communication Workers of America, Local
1180. I'm here to speak on Intro 633, a Local Law to
amend the Administrative Code of the City of New York
regarding the reporting of pay and employment equity

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 126 I emphasize the word 'equity' as that is what we are her to talk about this afternoon, equity for all New York City workers, especially for women and minorities. Now, I had a 10-page testimony, but I won't go into all of that. [laughter] You have a copy of it, and I will go into the important points. As my predecessor said, we engaged into a lawsuit with the city under the Bloomberg Administration for administrators whose salaries when we acquired the title that ranged from \$53,000 to \$150,000. I heard what DCAS said today. Huh. [laughter] They refused to negotiate with us as far as changing that minimum salary, and we went to court. The city should lead by example and meet the standards it requires others to follow. It is particularly hypocritical that the city requires similar data reporting from contractors doing business with the city, and in the city enforces anti-discrimination laws against all employers, yet permits its own city agencies to violate the laws. In some instances, the private sector is doing much better. Corporations who take pay equity and racial discrimination seriously and not just rhetorically and theoretically are taking

There was a report on 60 Minutes last Sunday

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where a CEO named Mark Bennet of Sales Force a corporation with \$10 billion in revenue annually had an earnest desire to achieve pay equity in his company. He gathered the data and did an audit of his company [bell] to see if there was a persistent pay gap between women and men doing the same job. Guess what? The audit consistently showed through departments there was a wage and pay gap for women versus men. What we suggest is that we establish a pay and equity commission that shall be under the jurisdiction of the Council's Committee on Governmental Operations.

COUNCIL MEMBER CUMBO: Go ahead, sister.

GLORIA MIDDLETON: Provide information as set forth in Intro 633 to the Council, the Public Advocate and the Mayor on matters of pay equity.

Review and analyze this list in order to eliminate gaps in pay and job equities. Recommend legislative, regulatory and other changes to agency policies to address issues associated with pay and employment equity. The Public Advocate's Report published in March of this year regarding pay inequities in New York City's male agencies is further proof that we need a change. Honorable Chairs Miller and Eugene,

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 128 time's up. We need to make this change now. Thank you for your time.

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COUNCIL MEMBER CUMBO: Right. Imagine if we would have heard the 10-page report. [laughter] [background comments, pause] You can proceed.

OWEN BARZILAY: Chair Miller and Eugene and Council Members. My name is Owen Barzilay President of Local 2507 FDNY EMS. Thank you for allowing me to speak today with regards to the need for transparency and access to data necessary to ensure our members are protected from discriminatory pay practices. Our Emergency Medical Service members are predominantly of color and includes a large percentage of women. Our fire inspectors are overwhelming of color. They are the ones who responsible for inspecting buildings to allow firefighters to do their job. Yet our members earn almost half of what their counterparts on the fire side at FDNY service. We applaud this Council's efforts to pass Intro 633. This is much needed legislation and will go a long way in ensuring the city comply with its obligation to provide data needed to analyze and end discriminatory pay practices. In particular, I want to emphasize that

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 129 we need disaggregated data rather than aggregated averages or buckets. Providing simply what some refer to as city Level EO-4 would mask the problem. It does not offer the data in the form that statistical experts need to run the necessary regression analysis to identify when there is a pay disparity. There is no harm-there is no harm in releasing the race and gender of our members. harm comes in continuing to shrewd and keeping the darkness of inequity and pay in the city of New York. Passing this law is critically important because while it's already the city's responsibility to turn this data over, the city simply will not do so unless and until it's forced to. Currently, right now as I testify before you, our legal team is in court because despite its obligation to do so, the city will not give us records with regard to the race and gender of our members. [bell] I know we're not the first union to have this-to have to sue to get this information, and I know unions like 1180 have been successful, but needing to sue incurs costs, causes delays and creates unnecessary adversary (sic) between the city and the meetings when we should be

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working together in the strict interest of ending this discrimination in the city's workforce.

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VINCENT VARIALE: Good afternoon. Sorry, I-we just came back from the Courthouse that President Barzilay mentioned in his testimony. So, I'm glad I made it back in time. I'd just like to read some comments and a statement. [coughs] good afternoon, Chairman and distinguished members of the City Council. My name is Vincent Variale, and I am President of the Local 3621, the Uniformed EMS Officers Union representing over 500 EMS Lieutenants and Captains of the New York City Fire Department. Thank you for giving us a chance to speak in support of Intro 633, which would amend the Administrative Code to ensure disclosure of necessary data to ensure pay equity. I appreciate the actions taken by the City Council advancing legislation to ensure the city provides disaggregated data of race and gender along with pay information to help address the pay inequality in the city workforce. Just to put into perspective how reasonable it is that this information be turned over, I want to explain. every employee starts working at the city of New York they fill out a form. One of the pages asks if you

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 131 would like to voluntarily disclose your race and gender in an EEO section. It also disclosed that while this will be-that this will be kept confidential within the agency, it will be disclosed in accordance with the law such as requests for the data under FOIL. So, this is op--optional information, voluntarily given, which is expressly disclosed to employees will be turned over to others in accordance with that law. Yet, the city claims that giving this information to us so that the statisticians can perform a regression analysis to determine where discrimination is happening among our ranks would be violating to those employees' privacy. In fact, today, we have to-we-we did appear [bell] in New York State Court on an Article 78 hearing that would--had to bring forward-bring forward or force the city to turn this data over despite the fact that other unions have already won decisions in State Court such as the Communication Workers of America Local 1180, who just a little over a year had to file their own suit, which they won forcing the city to turn this exact information over. Many don't have the time or resources to bring affirmative litigation just to force the city to turn over what is already

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COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 132 2 its obligations to turn over. Nor should members have to suffer under discriminatory work conditions 3 4 while the city drags its heels and ignores the law. I hope this legislation will have the teeth in it 5 6 necessary to ensure the city turns over this data in 7 a disaggregate-disaggregated way so that it can be properly used the statisticians providing [bell] this 8 information in buckets or in averages that can't be 9 used properly to determine if there's pay disparity. 10 Thank you. If you have any questions, I'll be happy 11 12 to answer them for you. I'd also like to add, we just went to the courthouse across the street, and 13 14 the excuse that the city is using about not giving us 15 this information happens to do that. They don't 16 recognize Veteran's Day as a holiday, which is absolutely absurd and disrespectful to all the men 17 18 and women of the military veterans that we have. They're saying that because of that-that they can't 19 20 give us the information because of a timely issue. I've never heard—this is at best they can stall 21 2.2 further and not give us information at best if they 23 were victorious in that, which they were not.

just find it absurd these-these actions they

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take continuously just to drag their heels and stall the process out further. Thank you.

CHAIRPERSON MILLER: Oh, I—I think that there's already obviously been—a precedent has been set and the city has been known to re-litigate a case numerous times hoping one day they'll win. You know, we've seen that, but in the interest of time, we're going to have to call in this committee, but let me just say thank to each and every one of you for coming here and—and bringing to power because I've sat here on—on—in that side testifying obviously like many members. But also, isn't it interesting how it's always just a glaring report on members are getting served—services are being delivered timely and efficiently, and then the folks that are responsible for delivering those services come and dispute everything that was just said—

VINCENT VARIALE: Right.

CHAIRPERSON MILLER: --and that's what has to happen. So, my committee and I know my colleagues are available to expand on this very, very important issue. This fact gathering, and we need to passing this legislation, and we certainly will, and your testimony will assist, but that's only one tool

1	COMMITTEE ON CIVIL SERVICE AND LABOR SOINTLY WITH  COMMITTEE ON CIVIL AND HUMAN RIGHTS  134
2	in the toolbox, and this—and to-to help us attain the
3	equity that we're looking for, and we will continue
4	to work with each and every one of you beyond these
5	pieces of legislation.
6	VINCENT VARIALE: Thank you very much,
7	Chairman.
8	CHAIRPERSON EUGENE: Before you go, I
9	just want also to thank you and to commend you
10	because during that testimony you raised very vital
11	and important issues critical to us, and that will
12	lead us, and help us, you know, to take very
13	important decisions. Thank you so very much for
14	your testimony. Thank you.
15	CHAIRPERSON MILLER: Thank you again.
16	[background comments]
17	FEMALE SPEAKER: Can you hold on one
18	second? [background comments, pause]
19	CHAIRPERSON MILLER: I'm sorry.
20	COUNCIL MEMBER PERKINS: Mr. Chair, what
21	is the city afraid of? [background comments]
22	MALE SPEAKER: That's a good question.
23	[background comments, pause]
24	VINCENT VARIALE: I believe the city is

afraid of the truth coming out. I mean there is no

2 possible victory right now other than stalling and

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3 making the actual decision come out at a later date.

So, basically, what they're doing is punishing people and allowing it to continue, the discrimination to go on longer, which is a disgrace.

COUNCIL MEMBER PERKINS: But the-so, what truth would come out that would be--

VINCENT VARIALE: That EMS has 35% women, over 50% minorities and is paid \$40,000 less a year while doing the same or similar tasks as other uniformed emergency services. The Mayor to this date still has not recognized EMS as a uniformed emergency service. They consider us as office personnel, and civilians. So, the Mayor won't even support EMS as far as saying we're an emergency service, and we believe that the data we've obtained would show that in comparison to our diversified emergency service we have more women minorities compared to other uniformed emergency services, and that's the reason why we're being treated so poorly. We have higher rates of discipline. We are paid \$40,000 less a year. Our workload in the Fire Department EMS does 95% of workload. Yet, we earn \$40,000 less than our counterparts.

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 136 2 COUNCIL MEMBER PERKINS: It sounds like 3 discrimination. 4 VINCENT VARIALE: It is. Thank you. 5 [laughter] 6 CHAIRPERSON MILLER: Thank you so much. 7 You guys did tremendous. (sic) 8 VINCENT VARIALE: Thank you, sir. [background comments, pause] 9 CHAIRPERSON MILLER: Beverly Neufeld and 10 Angelo Falcon. [background comments, pause] 11 12 BEVERLY NEUFELD: Yes, can you hear me? SERGEANT-AT-ARMS: You all quiet down 13 14 people, please, and nobody bring it on line. (sic) 15 BEVERLY NEUFELD: Okay, terrific. 16 Alright. Good afternoon. I'm here representing 100 17 organizations. [bell] It's a statewide network 18 called PowHer New York. I want to thank the Chairman and Council Members Particularly Council Member Cumbo 19 20 who has been in the equal pay fight from the beginning. So, we thank you, and we thank each and 21 2.2 every one of you for continuing this fight. I'm here 23 for three hours waiting to show solidarity. Advocates across the state. We are a network. 24 We 25 meet up by phone every two weeks, and they care about

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH 1 COMMITTEE ON CIVIL AND HUMAN RIGHTS 137 2 CWA 1180, but they will now care about the EMS workers. We're working on education parity as well. 3 4 Equal Payday represents the fact that—that 5 discrimination is happening on so many levels. So, I just want to make a very-a couple points that are in 6 7 addition to what have been said. What happens in New York City does not stay in New York City. The Salary 8 History Ban passed, and it has ripple effects across 9 the country. So, as hard as it is to do this, that's 10 how important it is that we do it, and that we 11 12 accomplish it. National companies are adopting salary history because of what you passed. Also, of 13 14 real importance is what's happening in Washington, 15 and what's happening in Washington is that the EEOC 16 Rules all the Obama Administration Executive Orders are being rescinded as we speak. Tomorrow will be 17 18 another EEOC that will be rescinded. So, what you do in terms of progress is all about the cities. 19 20 all about the states now, and we have to-if we're going to do any progress, it's going to happen right 21 2.2 here in this Chamber. Additionally, there's lots of 23 facts. You've covered them all, but I do want to say that you should look at comparable worse. 24 pointed out in Public Advocate James' report. It is a 25

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key to actually creating equity because what we've talked about is the fact that there is [bell] a job here and there's a job there. They're in different agencies. We are not comparing them. We need to compare it across agencies, but also women's work is under-valued and under-paid. The only way we'll get at that why women are always on the bottom of all of these curves is if you do comparable worth analysis and we look at the value of work. Lastly, I just want to say that United Kingdom is asking every company of over-I think 100 employees to report their equal payday. The greatest corporations in the country are doing this because it's good for business. So, whatever the way we can push our city to do better on it, we're there for you to, you know, to-to help. I know you didn't like the idea of best practices, but New York City just published this Best Practices Guide. It's through the Commission on Gender Equity. I was part of making that happen, and in it is a mandate, a requirement-not a requirement, but a suggestion to all of lawyers to do what you're asking, to look at the data, to really carefully and make a dedicated statement about equity from the top and at every level at every agency. So, there is a

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COMMITTEE ON CIVIL AND HUMAN RIGHTS 139

commitment from the city to do this for other

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employers, and there needs to be a stronger

commitment for us to accomplish it not just to talk

about it on a city. Through the city agencies. Thank

you very much. [background comments]

ANGELO FALCON: I'm sorry. President-I'm Angelo Falcon. I'm President of the National Institute for Latino Policy. We've been tracking the underrepresentation of Latinos in the city government since the Ed Koch Administration. came here-have now came and I still have my hair, but it's been a long time trying to raise this issue of this persistent problem. Our conclusion after looking at these issues over 30 years, is that right now the city agencies that you've been hearing from today have basically been failing at least the Latino community and not the entire city in terms of dealing with effective equal employment opportunities for all people, and one of the things that we would recommend is that when you look at the legislation you're proposing that, in fact, what you're doing is maybe throwing good money after bad in terms of putting all your eggs in a basket of the existing agencies. would highly recommend that the-your committees

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 140 really look at the issue of looking at the whole EEand Equal Employment Opportunity Programs in-in a holistic way. These agencies I think right now are basically suffering from what I call Bureaucratic Sclerosis in-in terms of their passivity, in terms of the fact that they're not really strong advocates for the issues that I heard you are having concerns [coughs] So, we would—what we would about. recommend is that, in fact, you consider a comprehensive overview of all the agencies. You had two of them here today, but also the Commission on Women, the gender equities on the part of the system, civil service-the Civil Rights Commission as well, as well as the Civil Service Commission. I think you need to look at them as a whole [coughs] and we would recommend you consider developing a new agency, a new citywide agency that, in fact, would embody the kinds of issues that you're talking about being with-that deal with-that will basically look at this from a much more aggressive way than we have now. I submit that the current agencies really are not up to the task [bell]. I think that basically you have within DCAS one agency that is lost in this big bureaucracy,

which is DCAS, and that you really need something

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1	COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 141
2	that-that's a lot different that's more comprehensive
3	and that brings that all these different agencies
4	that deal with these issues together in a whole
5	different way. I think if you don't do this, all
6	you're going to be doing is coming back to these same
7	issues every-every year. Right now the system we
8	have now on the last page of the-of the-the testimony
9	we-we try to map out the different agencies that are
10	involved. So, I think you need to take a much wider
11	look at this issue, and look at it from a-from a
12	whole different perspective than—than simply is
13	adding more functions to agencies that have already
14	failed in their mission. Thank you.
15	CHAIRPERSON MILLER: [off mic] Thank you
16	all. [on mic] Thank you so much for your testimony
17	and your years of advocacy. Thank you.
18	BEVERLY NEUFELD: Thank you.
19	CHAIRPERSON MILLER: Thank you, again.
20	I've actually done some work with each of you. So,
21	I
22	BEVERLY NEUFELD: Yes.
23	CHAIRPERSON MILLER:I appreciate you
24	BEVERLY NEUFELD: [interposing] Thank you
25	so much.

the deep seated biases tend to persist. The-the-if

COMMITTEE ON CIVIL SERVICE AND LABOR JOINTLY WITH COMMITTEE ON CIVIL AND HUMAN RIGHTS 143 you-if you look at the disparity in the income in

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Blacks and-and Hispanic households will see 38.5 and 46.8 thousand dollars correspondingly, while the White households tend to have about 61 on average median income. Similarly, the poverty rates are higher, more than double in white-in Black and Hispanic-and Hispanic households. Women also attempt to earn less than men in all occupational categories. Some reports project Hispanic women for instance to attain pay equity by Year 2233 while Black women will get there by year 2124. That maybe unacceptable. So, what this law, this new-new-new amendments proposed is a good development. It is possible that a lot of these disparities come as a result of-of biases that are unintentional, and this it is very important to have a pooled and centralized approach to-to the data analysis. It's important to use coherent statistical techniques in the evaluation to see where the problems may be so that they could be-they could be rooted out. Thank you for your attention about a plan (sic) and if you have any questions, I'd be happy to answer.

CHER: Good afternoon. It's an honor to be here, and to speak before you all. My name Cher.

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I'm a Policy Analyst, also at the Fiscal Policy
Institute and I would to second all of the
recommendations that my colleague has made. In my
short career as an economist, the gender wage gap has
been a very significant component of all of my
research. In Jonas' testimony the—the Fiscal Policy
Institute also supports the research done by the
Institute for Women's Policy Research where I was
also a researcher and worked to combat the same
issues. The data that we would be able to have
access to would allow us to do very exciting research
that we know would be in support of every testimony
that everyone has given today. So, yeah, I just
wanted to speak in support of this.

CHAIRPERSON MILLER: Okay, thank you.

So, well, first of all let me just say that you kind of—I know that the Institute was going to be here testifying, but, you know, we're kind of used to Dr. Parrott being here for so many years, but we worked together in so many different capacities, and the work how valuable the work of the Fiscal Policy Institute of how we value it, and how necessary it is, and in speaking to that, you were here for the Administration's testimony

JONAS SHAENDE: Correct.

CHAIRPERSON MILLER: They pretty much said that there was no way for them to provide this data without violating confidentiality. In your expertise, could you—would you have any suggestions as to how that could be done?

JONAS SHAENDE: Yes. Prior to joining the Fiscal Policy Institute, I was the Director of Data Analysis and Strategic Planning at the Department of Consumer Affairs, and I am the data person. So, this is a very interesting issue for me. I do believe that there is a widespread—widespread reluctance to—to data, and to—and to research in—in mayoral agencies. Data has to reveal information. It has tell the story. It's not supposed to make somebody look good. However—however, this is the—the world that we live in, and it is important to collect the data. If the data is not—if the data is not telling us anything, all the analysis is—is worthless.

CHAIRPERSON MILLER: So, do you think that it's possible for someone to kind of access personal information as was implied this afternoon based on the limited data being provided?

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JONAS SHAENDE: Yes. I would like to separate the two issues. Issue number 1 is analysis. Issue number 2 is reporting. I also worked at the Department of Finance where we worked with taxpayer data, which is highly confidential. So, in-in the tax policy analysis would use very granular low-level taxpayer data to produce important reports for other agencies, for-for the journalists, et cetera, and something similar could be done in this case where the day could be worked on by one set of-of people and reported to another set of people in a way that actually reveals what is going on. I would like to also mention one thing. From my experience-from my experience I know that quite a lot of people do serve outside of their category. We have quite a few people at Consumer Affairs for instance who's titles were community associates. They were analysts. Now, I think I think is misleading, and if-if-if we start pooling the data, if we start using the data to-to reveal insights, the data itself has to be properly sourced. It has to be properly captured and the information behind the data points has to be accurate.

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also.

CHAIRPERSON MILLER: Oh, it's so interesting. I just met with the union representing those folks last week, and-and that we're talking the title in which folks are doing light work, and not being compensated appropriately or being compensated differently based on demographics that we-we've-we've been talking about here today, and I want to thank you because it's so important. Yes, and we'd love to follow up with you on the information that is being provided, and just it shows what happens when you stay to the very end. This is good as it gets from the beginning to the end. It's just really important information. It's not just this because there's certainly work to do beyond passing this legislation, and achieving our goals. So, I want to thank you so very much.

JONAS SHAENDE: Thank you very much, and we're committed to this issue. You can-you could rely on me as a-as a useful professional, and resource for your analysis and evaluation. Thank you.

> Thank you. CHAIRPERSON MILLER:

CHAIRPERSON EUGENE: Thank you very much

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2	CHAIRPERSON MILLER: Thank you.
3	CHAIRPERSON EUGENE: Thank you.
4	CHAIRPERSON MILLER: With that, adjourn
5	the meeting.
6	CHAIRPERSON EUGENE: Thank you very much
7	all of your testimony and the meeting is adjourned.
8	[gavel]
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## ${\tt C} \ {\tt E} \ {\tt R} \ {\tt T} \ {\tt I} \ {\tt F} \ {\tt I} \ {\tt C} \ {\tt A} \ {\tt T} \ {\tt E}$

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date May 16, 2018