

CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON MENTAL HEALTH, DISABILITIES AND
ADDICTION

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March 20, 2018
Start: 2:18 p.m.
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HELD AT: Committee Room - City Hall

B E F O R E: DIANA AYALA
Chairperson

COUNCIL MEMBERS: Alicka Ampry-Samuel
Fernando Cabrera
Robert F. Holden
James G. Van Bramer

A P P E A R A N C E S (CONTINUED)

Mary Bassett, Commissioner

NYC Department of Health and Mental Hygiene

Dr. Gary Belkin, Executive Deputy Commissioner for
Mental Hygiene, NYC Department of Health and Mental
Hygiene

Sandy Rozzo, Deputy Commissioner for Finance

NYC Department of Health and Mental Hygiene

John Volpe, Special Advisor on Criminal Justice

NYC Department of Health and Mental Hygiene

Marjory Antoine, Deputy Director, Education Programs

Birch Family Services

Nora Moran, Policy Director for Government Affairs

Safe Horizon

Douglas Berman, Vice President of Policy

Coalition for Behavioral Health

Appearing for: CEO and President Christy Parque

Joo Han, Deputy Director, Asian-American Federation

Jeannine Mendez, Director of Development, Public and

Government Relations, Children's Foundation, Astor

Carla Rabinowitz, Advocacy Coordinator, Community

Access, and Project Coordinator, CCITNYC

Leonard Biddle, Advocacy Specialist, Community Access

Chris Norwood, Executive Director, Health People

Bonnie Cohen, Senior Director, Family and Clinical Services, University Settlement

Harriet Lessel, Director, Government Contracts and Advocacy, JCCA

Allison Mahoney, Manger of Accessibility
Lincoln Center for the Performing Arts

Jerry Wesley, Healthcare Transformation Futurist
Get Healthy Care Together, Inc.

Reed Vreeland, Housing Works

Allen Ross, Executive Director, Samaritan

Donna Tillman, Chapter Secretary, Suicide Prevention
Center Substance Abuse Prevention and Intervention
Specialists, SAPIS

Kevin Allen, Chapter Chairperson, SAPIS

1 COMMITTEE ON MENTAL HEALTH, DISABILITIES AND
2 ADDICTION

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3 [sound check, pause] [gavel]

4 CHAIRPERSON AYALA: Good afternoon. I am
5 Council Member Diana Ayala, Chair of the City
6 Council's Committee on Mental Health, Disabilities
7 and addiction. During today's hearing we will review
8 the New York City Department of Health and Mental
9 Hygiene's \$1.6 billion Fiscal 2019 Operating Budget,
10 specifically the approximately \$758 million allocated
11 to the Division of Mental Hygiene. We will also
12 address the relevant performance indicators from the
13 Fiscal 2018 Preliminary Mayor-Mayor's Management
14 Report and the new expense funding and the division's
15 Fiscal 2019 Preliminary Budget for the New York City,
16 State Initiatives and the New York City Unity
17 projects. I'm sorry, the mic. I know. First, I
18 would like to address the opioid epidemic that
19 continues to devastate our country and our city.
20 Contributing to the 1,374 deaths from unintentional
21 drug overdoses in New York City last year. As you
22 know, Council Member Steve Levin and I held and
23 oversight hearing last month on opioid overdoses
24 among New York City's homeless population. I look
25 forward to continuing the conversations about
reaching such vulnerable populations through harm

1 reduction strategies. This brings me to Supervised
2 Injection Facilities or SIFs. I recently joined
3 Speaker Corey Johnson, Council Member Mark Levine and
4 Council Member Levin in expressing an overwhelming
5 support of these facilities. We also called on Mayor
6 de Blasio to release the results of the SIF
7 Feasibility Study funded by the New York City Council
8 in Fiscal Year 2017's Budget. We know the Department
9 of Health and Mental Hygiene has conducted—has
10 conducted important work developing public health
11 impact modeling and analyzing the legal implications
12 of and the stakeholder responses to an SI-to SIF in
13 New York City. We need to implement every public
14 health tool available in the battle against addiction
15 and overdoses and we hope that you will serve as a
16 partner in these endeavors. The de Blasio
17 Administration has made important investments in
18 addressing issues on mental health illness and
19 addiction through programs such as ThriveNYC and
20 Healing NYC and I commend him on those efforts.
21 However, I want to ensure that we do not lose sight
22 of the needs of New York City's disability community.
23 People with disabilities comprise more than 11% of
24 our city's population and nearly 100,000 people use
25

1 wheelchairs. My borough of the Bronx maintains the
2 highest percentage of disabled people and with more
3 than 14% of our residents reporting a disability.
4 Black and Hispanic people are—also represent a
5 disproportionate percentage of disabled New Yorkers
6 as do people living in poverty. From cognitive and
7 ambulatory disabilities to vision and hearing
8 impairment, it is imperative the we devote adequate
9 attention and resources to disability issues in New
10 York City. It is imperative to achieve our shared
11 vision of an equitable and healthy city. The New
12 York City Council has made substantial investments in
13 supporting these populations through its Autism
14 Awareness Initiative, and its Development,
15 Psychological, and Behavioral Health Services
16 Initiative and as chair of this committee, I will
17 continue to advocate for this community. I also look
18 forward to working with the Mayor's Office of People
19 with Disabilities to ensure that we will not only
20 adhere to Americans with Disabilities Act, but build
21 a city rich with opportunities for people of all
22 abilities. Finally, I would like to touch on a non-
23 city-non-city funding in the Division of Mental
24 Hygiene's Fiscal 2019 Preliminary Budget. State
25

1 funding comprises approximately half of the
2 division's funding in Fiscal 2019 at \$388—and \$380
3 million. The Fiscal 2018-2019 State Executive Budget
4 increasing funding for the Office of Alcoholism and
5 Substance Abuse Services, the Office of Mental Health
6 and the Office of People with Disabilities with
7 Developmental Disabilities where their budget also
8 includes proposals that concern our city services
9 providers. For example, the Proposed State Budget
10 delayed the provision of a new-of mental and
11 behavioral health services for children on Medicaid
12 such as peer support and skill building for children
13 and respite for parents. Another proposal would
14 alter—that alter the early intervention program
15 potentially increasing administrative burdens and
16 depriving some families of timely access to services.
17 I look forward to learning more about the
18 department's provision for these services for some of
19 our city's neediest citizens. I would like to thank
20 my committee staff Finance Analyst Janette Merrill,
21 Policy Analyst Michael Kurtz and Committee Counsel
22 Sylvester Yavana. You will now be sworn in. [pause]

24 COMMISSIONER BASSETT: Good afternoon.

25 DR. GARY BELKIN: Good afternoon.

LEGAL COUNSEL: Do you swear of affirm to
tell the truth before this this committee, and to
respond honestly to Council members' questions?

COMMISSIONER BASSETT: I so affirm. Good
afternoon Chair Ayala, and members of the Committee.
I'm Dr. Mary Bassett the Commissioner for the New
York City Department of Health and Mental Hygiene.
I'm joined by Dr. Gary Belkin, Executive Deputy
Commissioner for Mental Hygiene, and Sandy Rozzo,
Deputy Commissioner for Finance. Thank you for the
opportunity to testify today on the department's
Preliminary Budget for Fiscal Year 2019. The
department's Mental Hygiene Portfolio is substantial
and we're grateful for the ongoing support from the
Council which enables us to continue our critical
work addressing mental health issues for New Yorkers.
Thanks to the support and leadership from the Mayor
and the First Lady the department has had a busy
year. We recently started the third year of Thrive
NYC the city's comprehensive plan to better serve the
mental health needs of New Yorkers. At the outside
Thrive NYC adopted six guiding principles: Change the
culture; act early, close treatment gaps; collaborate
with communities; use data better; and strengthen

1 government's ability to lead. Many agencies have
2 incorporated Thrive NYC initiatives and approaches,
3 but this department has a key role in implementation
4 and is where the majority of the 54 Thrive NYC
5 initiatives are housed. One of the highlights from
6 the past year is the continued success of NYC Well, a
7 call to text line that creates a universal point of
8 entry to New York City's Behavioral Health system.
9 Through NYC Well New Yorkers can access counseling,
10 peer support, information and referrals to the
11 Behavioral Health Services via text, chat and phone.
12 Since its launch in 2016, NYC Well has fielded more
13 than 380,000 calls, texts and chats, has provided
14 over 36,000 crisis interventions, has made over
15 70,000 referrals and directly connected over 4-over
16 5,000 callers to Behavioral Health Services. We will
17 continue to promote NYC Well, and look forward to
18 connecting more New Yorkers to mental health care as
19 a reminder New Yorkers who need help should call 888
20 NYC Well. NYC Well's success speaks to the
21 significant need for expanding mental health care in
22 New York City. We are working to address issues of
23 access through the Mental Health Services Corps,
24 social workers, psychologists, psychiatrists,
25

1 addiction medicine specialists trained to provide
2 mental health and substance misuse services in
3 communities with the highest need. Currently,
4 clinicians are deployed to practices throughout the
5 five boroughs. The department aims to hire corps
6 members that reflect the diverse committee's—
7 communities they'll serve, and half speak a second
8 language. In Fiscal Year 2019, we plan to continue
9 recruitment of corps members for additional placement
10 citywide. During last year we've also focused
11 significant resources on addressing the opioid
12 epidemic, and I want to thank you Chair Ayala for
13 holding your first hearing on this important topic.
14 Reversing this epidemic requires the Administration,
15 City Council and our community partners to work
16 together. That's why last spring the Mayor announced
17 Healing NYC the city's wide ranging effort to reduce
18 opioid overdose deaths by 35% over five years. Built
19 off the key principles of ThriveNYC, this effort
20 works collaboratively with our sister agencies across
21 four goals: To prevent opioid overdose deaths; to
22 prevent opioid misuse and addiction; to protect New
23 Yorkers with effective drug treatment; and to protect
24 New Yorkers by reducing the supply of dangerous
25

1
2 opioids. In 2016, as you've mentioned, there were
3 1,374 confirmed overdose deaths in New York City up
4 from 937 in 2015. More than 80% of those deaths
5 involved opioids. The increase is driven primarily
6 by Fentanyl, a synthetic opioid 50 to 100 times more
7 potent than Morphine. Fentanyl is present in New
8 York City's street drug supply found in Heroin,
9 Cocaine, and pills and often without the knowledge
10 either of the person using the drug or the person
11 selling the drug. Provisional 2017 data showed that
12 the number of overdose deaths remains at epidemic
13 levels. However, the data also suggests that
14 overdose deaths are leveling off.

15 Turning now to our budget, I'm pleased to
16 report that the agency's Mental Hygiene Preliminary
17 Budget for Fiscal Year 2019 has a net increase of
18 approximately \$17 million. This includes \$4.6
19 million in new funding, including a \$1.1 million
20 annual investment for the Comprehensive Drug and
21 Alcohol Misuse Prevention Program as part of the
22 First Lady's Unity Project. The Unity Project is a
23 comprehensive approach that will help support LGBTQ
24 youth with care and services particularly tailored to
25 them. This program will award funding to seven

1
2 community-based coalitions to address underage and
3 excessive drinking and substance misuse among youth,
4 and in particular these coalitions will focus on gay,
5 lesbian, bisexual and transgender youth among whom
6 rates of alcohol and drug use are higher. Just
7 yesterday the Mayor and the First Lady announced an
8 additional \$22 million annual investment to expand
9 HealingNYC to address the opioid Epidemic. Of this
10 amount, the department will receive \$10 million per
11 year. This fill-funding allows us to expand the real
12 life Peer Intervention program from 10 to 15 private
13 hospitals by June 2020, and to launch the End
14 Overdose Training Institute to train 25,000 New
15 Yorkers each year including front line city workers
16 on how to administer and distribute Naloxone. This
17 new investment also expands funding allocated to the
18 Preliminary Plan to create new Health Engagement and
19 Assessment Teams or HEAT. This work is an expansion
20 of our partnership with the NYPD an co-response
21 teams, which intervene early to address emergency
22 crisis. The new HEAT initiative will provide health
23 focused support and resources to people referred by
24 NYPD, EMS of FDNY. I am confident that New York City
25 is moving in the right direction to address mental

1 health and substance misuse issues. The same cannot
2 be said for Washington. The President's Declaration
3 of the Opioid Epidemic as a public health emergency
4 in 2017 was long overdue but did not come with a
5 commitment to funding. Families have long been
6 suffering from the consequences of Washington's
7 inaction. For the second year in a row, we have not
8 seen the national life expectancy increase. We have
9 repeated promises from our federal leaders regarding
10 this dead--deadly epidemic, but thus far, these have
11 been empty promises. The goal is to save lives and
12 create a pathway to treatment. This requires a long
13 term sustained funding commitment from the federal
14 government and a commitment to evidence-based
15 approaches. The repeated attacks on Medicaid are
16 further proof that those in leadership in the federal
17 government have no intention to take the actions
18 needed to stop this deadly epidemic. It is clear
19 that the Administration and the City Council are
20 committed to addressing the mental health needs of
21 the city. I look forward to the next four years of
22 partnership. With your help we will work tirelessly
23 to reverse the toll of opioids, enhance prevention,
24 and treatment of mental illness and ensure that all
25

1
2 New Yorkers regardless of race, ethnicity, gender, or
3 immigration status have an equal chance to enjoy
4 fulfilling, successful and healthy lives. Thank you.
5 I'm happy to answer any questions.

6 CHAIRPERSON AYALA: Thank you and I would
7 like to acknowledge by colleagues Council Member
8 Fernando Cabrera, and Council Member Holden. I am so
9 excited about chairing this committed. I asked to to
10 chair it when we going through interviews with the
11 Speaker for personal reasons. This is a committee
12 that is very near and dear to my heart. Many of the
13 issues that you seek to resolve day in and day out,
14 have been issues that have in some way affected me
15 personally, and members of my family. And so, I am
16 very committed to working with you, and to being a
17 solid partner in the fight against the opioid
18 epidemic and--and in trying to figure out best
19 strategies for dealing with the mentally ill along
20 with the many other wonderful programs that we're
21 learning about today. And so, I will start. I'm
22 going to try to keep this based on your testimony so
23 that it makes a little bit of sense to the rest of us
24 in the room. So, I will--my first question is--will
25 be around the Thrive NYC program. So, one of the

1 chief criticisms of Thrive NYC that the
2 Administration—is that the Administration’s \$850
3 million plan for increased behavioral health services
4 in New York City concerns the allocation of
5 resources. Some advocates think that the city has
6 allocated disproportionate funding for mental health
7 disorders such as depression and anxiety to the
8 detriment of more serious conditions such as
9 schizophrenia. For example, this year’s budget
10 includes \$5 million for the Mental Health First Aid
11 program, which includes a Choose the Best Words
12 Awareness Campaign. How do you respond to these
13 criticisms, and do you think that the department’s
14 Fiscal’s 2019 Preliminary Budget includes adequate
15 funding city’s services to the mentally ill?
16

17 COMMISSIONER BASSETT: Thank you for that
18 question. I’ll begin and then I’ll ask Dr. Belkin to
19 add further. If I could just preface my remarks,
20 though, with a thanks for you, Chair for you openness
21 about the personal toll that opioids has taken on
22 your family. A big part of our effort to tackle this
23 epidemic and the problems of mental illness are a
24 willingness to talk about, and people telling their
25 own stories is an important part of—of reducing

1 stigma. Now, you asked the question about the
2 allocation of the Thrive budget and in particular to
3 our focus on depression and anxiety, which, of
4 course, is the most common form of mental health
5 issue than any of us may encounter. I believe that
6 the questions that you have pointed to come from
7 advocates who feel that we've somehow neglected
8 serious mental health issues. In other words,
9 psychotic mental illness. We have looked at our
10 budget. We believe that we're spending about \$300
11 million a year on serious mental illness, but let me
12 just say further that there is a natural history
13 of any disease, and when we intervene early, a core
14 principle of Thrive, we have a much better chance of
15 having a better outcome. So, the idea that we should
16 only focus ourselves on the most advanced and
17 intractable stages of any condition including mental
18 health issues in my view is as a public health expert
19 with over 30 years experience is misguided. Of
20 course, we need to focus on serious mental illness,
21 but we also have to focus on issues that may come
22 before somebody becomes so incapacitated that they've
23 lost all ties to their family, and are, you know,
24 really disconnected and in trouble. Let me ask Dr.

1 Belkin to be sworn in or whatever it is that you do
2 or can he can he just introduce himself for the
3 record. [pause]

4 DEPUTY COMMISSIONER BELKIN: I'm Gary
5 Belkin the Executive Deputy Commissioner for Mental
6 Hygiene in the Health Department.

7 CHAIRPERSON AYALA: You don't have to be
8 sworn in.

9 DEPUTY COMMISSIONER BELKIN: I don't have
10 to be sworn in?

11 CHAIRPERSON AYALA: As a general rule you
12 don't have to be.

13 DEPUTY COMMISSIONER BELKIN: I will tell
14 you the truth.

15 CHAIRPERSON AYALA: You were sworn in
16 whether you liked it or not. [laughs]

17 DEPUTY COMMISSIONER BELKIN: Yeah,
18 amplifying the Commissioner's remarks a couple of
19 things. One is we speak regularly with—with the same
20 advocates and—and our dialogue around I think (1)
21 sharing information the Commissioner shared that
22 actually the bulk of our budget, our division's
23 budget is earmarked around contracts and—and spending
24 that is specifically for what is often referred to as
25

1 the seriously mentally ill, and a big chunk of Thrive
2 itself fills in gaps in that portfolio especially
3 around individuals who have often been triaged into
4 the Criminal Justice side of things rather than the
5 public health or care side of things, and some of the
6 things that the Mayor announced yesterday is yet
7 added investment in those sorts of approaches. So, we
8 think on the face of it, we have increased, and I've
9 always had a very large footprint of commitment to
10 that population. Where we've had very-much more
11 limited attention to are these much more common and
12 actually in-in total affects a greater burden of
13 illness on the population as a whole. So, we think
14 we're looking-we're never losing sight of and being
15 vigilant about the needs of that higher new
16 population, but we're also trying to look across the
17 population at needs that really have not been
18 addressed, and that can often be just as tragic and
19 just as-as deadly. And also to just remind that term
20 serious mental illness is often used to mean many
21 different things. Often I think people have in their
22 mind's eye individuals with psychotic illness,
23 psychosis, schizophrenia. However, the technical
24 term and how it's measured actually refers not to a
25

1 diagnosis specifically, but to a level of disability.
2
3 So, it's having a mental—a certain major mental
4 illnesses that lead to a certain degree of impairment
5 is called under federal guidance a serious mental
6 illness, and actually when we did some studies of the
7 prevalence of serious mental illness, individuals who
8 meet the functional impairment, most often reported
9 giving—have been given a diagnosis of depression.
10 So, these diagnostic categories often can distract
11 from where—just how powerfully impactful and—and—and
12 deadly substance misuse can be, depression can be, as
13 well as Schizophrenia, can be and we take all that
14 seriously, and are looking to really build out a
15 portfolio that mirrors the needs in that community.

16 CHAIRPERSON AYALA: I mean I—I think I
17 kind of—I think I understand where the concern is
18 coming from and I—I appreciate, you know, all the
19 efforts that have been put in practice, but I think
20 as the person again who has personally been affected
21 by mental illness, and the impact that it has on—on a
22 family, I personally had a sibling that had to be
23 committed for a mental illness that was undiagnosed
24 for many years who I thought was at the time, you
25 know, a danger to themselves and to other, and the—

1
2 You know, there was no real communication with, and
3 this several hospitals so I'm—I'm not going to name
4 any because I think it's irrelevant because I think I
5 thinks it's more about, you know, the general
6 practice. But I was never really informed about my
7 rights, right, as a sibling or as a family member or-
8 of alternative practices for people that refuse to
9 take medication, and then are released into, you
10 know, into the streets, and could potentially be
11 harmful to someone. So, I think that there is sort
12 of a disconnect, and I—I understand where the
13 advocates are coming from, but I do—I—I also get your
14 perspective that if we're treating this from the
15 early onset, then it—it doesn't get there. But the
16 reality is that we have people that are—whose—whose
17 illness has already exacerbated to the point that
18 they are a danger to themselves and can be a danger
19 to someone else, and that we may not necessarily be
20 doing everything that we can to treat them in the way
21 that they deserve to be treated. I, for instance had
22 an idea about Kendra's Law, right, and so, I didn't—
23 as it's even been told to me recently that, you know,
24 if a person refuses to take their medication, there
25 are alternatives, right. Maybe getting some sort of

1
2 Injectable medication so that the person doesn't have
3 to have to constantly be, you know, go back in and
4 out of hospitals. These are—these are just services
5 that we're not made aware, you know, that I was not
6 aware of, and that I am sure many families are not
7 aware of. And do I think that's kind of where the
8 disconnect comes because now we're—we become kind of
9 culpable, right because we're releasing individuals
10 into the street that may be not—may not be ready to—
11 to interact with others.

12 COMMISSIONER BASSETT: I don't know if
13 that was a statement or you just were commenting,
14 but—but the committee should be aware that—that we
15 have—have increased our use of assisted outpatient
16 treatment or Kendra's Law by something like 23% and
17 also increased the duration under which we ask that
18 people remain in—in mandated treatment. Before this
19 Administration there were no requests in excess of
20 six months and now something like 50%. Just sort of
21 50% of them are in excess of six months. So, we are
22 using the capacity of AOT to we hope, we would like
23 to look at it not as punitive, but as a more vigorous
24 way of giving people supports to remain in treatment
25 and because their physicians feel more accountable

1
2 for keeping track of individuals. In addition the
3 department has hugely expanded its ability to-to do
4 street outreach and bring-bring high levels of
5 clinical care to people where they are wherever they
6 want to meet if it's, you know, on a street corner or
7 in a corner coffee shop, you know, they-we have
8 greatly expanded outpatient capacity with mental
9 health professionals who go and find people where
10 they are. All that said, nobody who has had to
11 interact with our mental health system is happy about
12 it. It's a very-it's vey difficult to feel that
13 you've gotten the care that you need, and I-I don't
14 want to minimize that. But certainly keeping people
15 out of that system is our-is a principle goal and
16 enhanced-enhanced outpatient capacity is an important
17 part of that.

18 CHAIRPERSON AYALA: I just want to
19 acknowledge Council Members Ampry-Samuel and Council
20 Member Van Bramer, and I think that Council Member
21 Cabrera did you-you wanted to-?

22 COUNCIL MEMBER CABRERA: [off mic]

23 CHAIRPERSON AYALA: So, he's going to
24 skip me a minute because he has to leave but-

25

1
2 COUNCIL MEMBER CABRERA: Thank-thank you
3 so much for the opportunity. Commissioner, thank
4 you. Thank you for all the work that you have done
5 especially I think the last time we were together in
6 a press conference it was regarding cigarette
7 smoking, and a reduction, and it's-it's been
8 historical, monumental, and for other cities to
9 follow. It's one of those things that I constantly
10 brag about when I go to other places, the work that
11 we're doing, because we're literally save lives. And
12 talking about saving lives, I-I wanted to ask you
13 regarding-getting back to opioids where are the vast
14 majority of people who are using the legal use of
15 opiates, where are they getting them from?

16 COMMISSIONER BASSETT: Okay. Let me-let
17 me just make one tobacco related comment-

18 COUNCIL MEMBER CABRERA: [interposing]
19 Yes.

20 COMMISSIONER BASSETT: -- just so this
21 committee can realize that where-where-that that it
22 is relevant to you. People with mental health issues
23 have much higher rates of tobacco use, something like
24 40% smoke cigarettes and people who use substances
25 it's much higher than that, 70% or so smoke

1 cigarettes. So, they're related. We don't want
2 anyone to smoke. As Health Commissioner I would like
3 the smoking rate to be as low as possible, and I'm-
4 I'm very pleased that the Council worked with us to
5 pass this whole-whole group of bills. Now, now, we
6 don't know how many people are using drugs in the
7 city. The main way that we track use is by the
8 tragic event of an overdose death. At this point,
9 although we know that the current epidemic has the
10 door open to it through prescription opioids,
11 physicians and other people are able to prescribe
12 opioids that have-bear a great responsibility for
13 this-for current use, but now among overdose deaths,
14 80% are-are opioids and of those 80% are Heroin,
15 which is a street drug.

17 COUNCIL MEMBER CABRERA: Right.

18 COMMISSIONER BASSETT: So, the majority
19 of opioid deaths are now from street opioids, and
20 increasingly these are laced with this new drug and
21 to us, to our drug market in New York City with
22 Fentanyl, which has made it so much more lethal. So,
23 these are illegal drugs. The majority of overdose
24 deaths from opioids are not-not any longer

1 prescription opioids. They are--it's--it's--it's Heroin,
2 and other drugs that are laced with Fentanyl.
3

4 COUNCIL MEMBER CABRERA: The reason why
5 I--I ask is because when we had--with K2 when we
6 started to see a surge in the city at the state
7 level. I mean every elected official saved base. I
8 mean everybody went immediately to the root of the
9 problem: Who was selling them? High penalties, and
10 we saw a dramatic change happen almost instantly. I
11 wonder if we should have the same approach if we know
12 where the source is because, you know, we had Heroin
13 for--before I was born. So, it's been around for along
14 time, but now, you know, there--there is a--they're
15 being laced. So, and making it more popular, and
16 making it more part of the drug culture.

17 COMMISSIONER BASSETT: Acceptable.

18 COUNCIL MEMBER CABRERA: So, I'm--I'm--I'm
19 hoping that we could come up with strategies so if
20 it's medical doctors because I see in the news
21 doctors being arrested. If that's the source or
22 pharmaceuticals or, you know, how are people
23 obtaining this stuff illegally that we cut because
24 the gangs are really not really involved thank God,
25 when it comes to a lot of the pharmaceutical type of

1 drugs, and I would hate for it to get there because
2 once it gets there then we really are going to see a
3 even more problems. So, I'm hoping that we could
4 identify that and working that. And my last question
5 because I don't want to take a lot of the time.
6 Thank you and congratulations on your new position.
7 Is—in regards to treatment, are we—are we leaning
8 more towards harm reduction and similar type of
9 programs or do—ore are we focused still on programs
10 where people are going cold turkey? Do you happen to
11 have a percentage of who—who's going to what type of
12 treatment?
13

14 COMMISSIONER BASSETT: So, thanks for
15 those remarks. I—I just not that interdiction of the
16 drug supply, the illegal drug supply really remains a
17 police matter, but I very much appreciate your
18 remarks, and I'm proud of the combined efforts that
19 we made to tackle K2. Your—you asked a question
20 about treatment, and about our strategy regarding
21 harm reduction. Our first goal always is that the
22 person who uses drugs should survive their drug use.
23 You can't recover if you're dead, and that's why the
24 department working with many others has been so
25 committed to the distribution of Naloxone, which is a

1 drug that reverses an opioid overdose. As you know,
2 opioids suppress your ability to breathe, and this
3 drug simply displaces the opioids and anybody who has
4 administered it will never forget it, and we've had
5 several campaigns to alert people to distribution of
6 Naloxone. We want anyone who uses drugs and anyone
7 who knows people who use drugs to be aware of their
8 access to Naloxone. The city is committed to
9 distributing 100,000 kits, which each up a dose. We
10 are big advocates of treatment. Not everybody who
11 survives an overdose wants to be in treatment. We
12 want all of them, however, to survive, and eventually
13 people will come to treatment. Treatment is the best
14 way to get your life back, and I would direct
15 committee members to a campaign that I'm personally
16 very proud of and we've gotten very good feedback
17 from, which is titled Living Proof, which are
18 testimonials of people on Buprenorphine or Methadone.
19 The fact is that I could be on Methadone talking to
20 you now.

21
22 COUNCIL MEMBER CABRERA: True.

23 COMMISSIONER BASSETT: We—we need people
24 to understand that people can be on treatment and be
25 lawyers, doctors, and—and that the stigma associated

1 with treatment needs to go away. That's the best
2 bet. This language about being clean. This notion
3 that what we—people should seek to achieve is being
4 drug free is something each of them can discuss with
5 their doctor, but I would like everyone who wants to
6 get their life back to have a clear pathway to
7 treatment.
8

9 COUNCIL MEMBER CABRERA: Do we have a
10 percentage of who goes what type of treatment?

11 COMMISSIONER BASSETT: Yeah, we do. We
12 have many—we have many more people on—on Methadone.
13 We have something like 32,000 people on Methadone n
14 the city and we have vacant slots. So, given the fact
15 that we're in the midst of an opioid epidemic, I
16 would rather not have vacant slots for treatment and
17 part of it I believe is that Methadone remains highly
18 stigmatized, but we now have another drug
19 Buprenorphine [coughs] which has provided about half
20 as much—half again. It's often probably about 14,000
21 people on Buprenorphine, and that can be prescribed
22 in a doctor's office. You can go there and get a
23 prescription just like you'd like you'd get it for
24 high blood pressure.
25

1
2 COUNCIL MEMBER CABRERA: It's good for a
3 month right as I recall?

4 COMMISSIONER BASSETT: I don't know the
5 duration of the prescription, but I-I wouldn't be
6 surprised if were a month only, but the-the fact is
7 that-that Methadone is heavily regulated even though
8 any doctor with DEA number can sit there and
9 prescribe opioids to you on which you might become
10 dependent. In order to take Methadone you have to,
11 you know, go through a whole-a whole set of steps.
12 Buprenorphine, however, is prescribed in a doctor's
13 office. I've been joined by Dr. Hilary Cummins. I
14 don't know if she needs this work for us. I don't
15 know if you have further questions I could recommend
16 her.

17 COUNCIL MEMBER CABRERA: No, I will ask--

18 COMMISSIONER BASSETT: [interposing] I
19 want everyone to know to what a great team we have at
20 the Health Department.

21 COUNCIL MEMBER CABRERA: Oh, that's
22 fantastic.

23 COMMISSIONER BASSETT: So, I want to give
24 you a chance to--

25 COUNCIL MEMBER CABRERA: I don't you're--

1
2 COMMISSIONER BASSETT: --talk to as many
3 of us as possible.

4 COUNCIL MEMBER CABRERA: I don't think
5 anybody doubts that. It's something that we're all
6 very proud of and the last thing I'm just going to
7 make is a quick 15-second comment, and that is to
8 encourage the Administration to work with a group of
9 people that have been here for a long time, and it
10 doesn't stop the work and that's the faith-based
11 community groups like Teen Challenge, New Life for
12 Youth. I could go down the list. They've been
13 around for over 50 years, and literally touch lives
14 of tens of thousands, and they have an approach that
15 even nationally in national studies that were done it
16 shows the success rate of 86%. And so I know that
17 sounds pretty amazing, but it's proven to have
18 worked, and I--and I that we could work in parallel
19 lines hand-in-hand together because this is bigger
20 than just anybody could do, and so I appreciate all
21 your work. Thank you so much. Madam Chair, thank
22 you so much. I'm so proud of you. So, excited to be
23 in this committee with you.

24 COMMISSIONER BASSETT: Thank you Council
25 Member.

1
2 CHAIRPERSON AYALA: And I, you know, I
3 believe fully but I really want to commend Hilary
4 Cummings for her work on the synthetic marijuana
5 issue. She was very diligent and worked
6 collaboratively with our office to try to come up
7 with the best strategy in dealing with that issue,
8 and I think that what was different about K2 was that
9 it was readily available over the counter at any
10 bodega. Whereas, you know, Heroin is a little bit
11 harder to find, and so, you kind of have to go and
12 you have to dig for it, and—and so there's a—there's
13 a—there's a big difference in how people are just,
14 you know, getting access to it, but I will add that
15 just a few weeks ago there was an arrest in front of
16 my building and it was a 16-year-old that was
17 arrested for sell Oxycodone. And it was the first
18 time that I can remember that a person of that age
19 was actually arrested for selling Oxycodone.
20 Usually, you know, our young people unfortunately get
21 caught up, you know, selling Marijuana, but never
22 have I heard of an incident where they were selling
23 Oxycodone. So, it just speaks to how readily
24 available and accessible these drugs are to anyone,
25 right. And so, we have to also be holding, you know,

1 the pharmaceutical companies and our doctors, you
2 know, responsible for the distribution of these
3 drugs. My mother had a bag, I kid you not, this big
4 of medication that went unused that we, you know, I
5 helped her discard, but if people don't know, you
6 have a lot of--you know, people that have debilitating
7 pain and they get prescribed medications that sit on
8 a shelf, and then, you know, our young people get
9 access to them, and that's kind of, you know, it's
10 not, it's like-- So, I appreciate Dr. Cummings and
11 all of her work, and thank you so much. Did you have
12 questions? Yes.

14 COUNCIL MEMBER HOLDEN: Thanks
15 Commissioner, for your great work. I just have a
16 couple of questions on New York City Well. There's a
17 170,000 calls in Fiscal 2017, Fiscal Year 2017. How
18 does--how do you follow up on that? Does--does
19 somebody--let's say somebody calls in--they--they get
20 some advice. Is there--somebody contacts them later?
21 Is--can you tell us a little bit about how that works?

22 COMMISSIONER BASSETT Sure, I can start
23 and Dr. Belkin can add in if--if you want more detail.
24 But anybody who calls NYC Well 1-886--, you know, 1-
25 888-NYCWELL will be answered by an operator who can

1
2 either speak English, Spanish, Mandarin or Cantonese.
3 That's--those are the languages spoken by operators,
4 and then if speak another language we--they--they can
5 be assisted through an interpreter call line. And
6 then the conversation begins, and it may be
7 counseling. It may be that they are concerned about
8 an emergency and then would have to be referred over
9 to 911 or advised to call 911. If the person wants
10 to get a call-back because remember people are
11 calling anonymously. We don't have to give your
12 name--

13 COUNCIL MEMBER HOLDEN: Right.

14 COMMISSIONER BASSETT: --but if they want
15 the--to have somebody check in on them, the operator
16 will do that. So, there can be call-backs and I
17 can't remember the exact numbers, but we do a fair
18 number of call-backs of the calls that come in, and
19 all of those are with the caller's consent because in
20 a sense they're identifying themselves.
21 Additionally, if they want--we--there's an agreement
22 between the counselor and the caller that an
23 appointment at a behavioral health clinic would be
24 valuable for them, they--the operator or his counselor
25 wills stay on the line while they navigate making

1 that appointment. That happens much less often, but
2 it is a service available.
3

4 COUNCIL MEMBER HOLDEN: Now, there's also--
5 they could also do a chat, right, a text?

6 COMMISSIONER BASSETT: Yeah, where they
7 can--they can text and they chat, which is online,
8 too.

9 COUNCIL MEMBER HOLDEN: Right, sure, and--
10 but do, but most of them I would imagine are calls.

11 COMMISSIONER BASSETT: 75% of them are
12 calls.

13 COUNCIL MEMBER HOLDEN: 75% and do you
14 have enough funding for that, for the program so far?
15 Is it--?

16 COMMISSIONER BASSETT: Yes.

17 COUNCIL MEMBER HOLDEN: It's probably
18 going to expand, I think, right?

19 COMMISSIONER BASSETT: Yes. Well, as you
20 know, this is our--our prime commitment to the First
21 Lady, and if there's a need for more funding, as
22 there has been already, it has already exceeded our
23 initial projections of volume. We have been able to--
24 to allocate more taxpayer dollars to this service.
25

1
2 COUNCIL MEMBER HOLDEN: Good, you know,
3 what the chair was saying earlier about it, it really
4 affects everyone, everybody's family. We're seeing
5 an explosion of the opioid crisis, and I just found a
6 study, and again, the doctor probably would be able
7 to—I don't know if you're aware of this study that
8 actually the—in—in—Oxycodone, Fentanyl and Vicodin
9 in—in chronic pain, and that's you start off if
10 somebody has an injury and certain, you take this,
11 but there were actually—this study out of Minnesota
12 said it—it really didn't help—those opioids really
13 didn't help that much better than the over-the- over-
14 the-counter drugs like—like Tylenol—Tylenol and
15 Advil. Are you aware of that study? It's almost
16 like why are we—why—why are they manufacturing these
17 drugs?

18 COMMISSIONER BASSETT: Well, yeah. No,
19 I'm not aware of that particular study, but certainly
20 there's broad concern that there's been overuse of
21 opioids as a way of controlling pain, and a big part
22 of our agency's response to this is promoting what we
23 call judicious prescribing. The first question is,
24 is an opioid necessary, and we believe that too often
25 clinicians have prescribed opioids when a non-opioid

1 pain killer would have done the job. And the next
2 question is, and what dose for how long, and they-
3 rarely does anybody need an opioid for acute pain
4 control for more than three days, and we also have-
5 can support clinicians in figuring the-sort the
6 Morphine equivalents, what the dose should be. We
7 have been promoting these two guidelines were
8 developed first here in New York City and how have
9 been adopted by the Centers for Disease Control at
10 the Federal Public Health Agency, and additionally we
11 go door-to-door peddling our wares of-of public
12 health to clinician's offices talking about judicious
13 prescribing in a-with a program that we call Public
14 Health Detailing. We usually reach about a thousand
15 people per campaign, and we're about to start either
16 the third of the fourth campaign. Third?
17 [background comments] Third campaign. So, we expect
18 to have reached 3,000 providers talking individually
19 at the doctor's office giving them materials, studies
20 perhaps such as the one that you've mentioned and
21 also giving them additionally supports so that they
22 can prescribe in a way that we think is more
23 appropriate. In spite of all these efforts we have
24
25

1 something like 2 million opioid prescriptions being
2 offered--
3

4 COUNCIL MEMBER HOLDEN: [interposing] Yeah
5 it--

6 COMMISSIONER BASSETT: --to. Every year
7 in New York City we have about six million adults.
8 Now some of these are people in with, you know, who
9 need opioids. These are useful drugs. So, we've
10 been very reluctant to sort of put a limit on any-on
11 doctors' judgment. What we want to do is improve
12 doctors' judgment, and remind them of what the drug
13 dose--

14 COUNCIL MEMBER HOLDEN: [interposing] To
15 give you a--to give you a first hand of my
16 experiences. This past summer I-I had a fall and
17 broke a couple of ribs. I was prescribed an opioid.
18 Just had no-no background information on it. It just
19 said to take these, and then I looked at it and
20 actually, they gave me one in the hospital. I was-it
21 made me very dizzy and I-I couldn't focus and was-I
22 could see how bad this drug is, and-and these drugs
23 are. Obviously, they're overprescribed. We know
24 that, and I think-and I know there are limits.
25 There-they are looking at doctors that are

1
2 overprescribing these and they have done some good
3 work, but it almost seems that not only are they
4 unnecessary, the doctor could have offered me Tylenol
5 or something else with two broken ribs. I could have
6 been offered something else first, and I was offered
7 the opioid first, and I think we have to change that
8 culture, and change it, and I—I think you're trying
9 now. You're doing that, but we really have to
10 actually step it up bit I would imagine.

11 COMMISSIONER BASSETT: Yes. Well, part
12 of the context here is aggressive marketing by
13 pharmaceutical companies, which did their level best
14 to convince physicians that they should loosen their
15 controls on these drugs, and prescribe them much more
16 liberally. As you know, the city has—has sued the
17 pharmaceutical industry for knowingly promoting the
18 use of habit forming drugs on which dependents could
19 and should have been predicted, and many other
20 jurisdictions have sued as well. I think there will
21 be reckoning, but at the same time we, you know, we
22 are doing our best to counter-market, and to remind
23 physicians and other prescribers of what judicious
24 prescribing means.

CHAIRPERSON AYALA: Thank you. Council
Member Samuel.

COUNCIL MEMBER AMPRY-SAMUEL: Good
afternoon everyone. My question is in reference to
the CLEAR Program. So, the Brooklyn District
Attorney, Eric Gonzalez recently joined forces with
the NYPD, and the New York City Council to launch
Brooklyn CLEAR, a diversion program that aims to
assist individuals who suffer from drug dependence
and misuse by giving offenders an opportunity to get
treatment instead of jail time. Brooklyn CLEAR is
recently running--Brooklyn CLEAR is currently running
in six precincts in Brooklyn that report the highest
overdose rates in the borough. How will Brooklyn
CLEAR compare to the Administration's Diversion
Center Program or Initiative?

COMMISSIONER BASSETT: Let me--let me give
this a try. This is the idea that people

COUNCIL MEMBER AMPRY-SAMUEL: [laughter]
[interposing] That he wanted to do it.

COMMISSIONER BASSETT: He's another one.

COUNCIL MEMBER AMPRY-SAMUEL: Why I'm
answering it on. [laughter]

1
2 COMMISSIONER BASSETT: So, it's very
3 clear. So, Brooklyn has a program, the Brooklyn
4 district attorney has a program. The-the-this was
5 sort of pioneered by the Staten Island District
6 Attorney and a program called the HOPE Program.
7 Yesterday at the announcement of the expansion of
8 Healing-Healing NYC, the Bronx District Attend-
9 Attorney Darcel Clark also talked about receives
10 additional funding to adopt the same strategy of-of-
11 of trying to ensure that people have access to
12 treatment, and don't-don't go to jail. She also has
13 a program that's a pre-trial program even before you
14 go to trial to go into treatment. They-how-at the
15 Health Department we are really big supports of the
16 idea that people should not get "treatment" in the
17 Criminal Justice System when they-what they need is-
18 is medical treatment, and the Diversion Centers,
19 which you-which have noticed we probably that we
20 have-are still working towards establishing help us
21 answer the question that when a police officer picks
22 up somebody and is concerned that they would have a
23 mental health of substance issue, you know, where do
24 they take them. They can arrest them on something
25 and take them to jail. They can take them to an

1
2 emergency department. They could take them to one of
3 the mental health shelters or now our hope is that we
4 will succeed in establishing these centers. We have
5 the contracts established now, and there'll be a
6 place that they can be taken where they can be
7 connected to care, and they can forego the whole
8 criminal justice experience altogether, and just go
9 to the Diversion Center and be directly connected to
10 services. Mr. Volpe who has joined me here at the
11 table has worked passionately to make these diversion
12 centers a reality. If you—if you'd like to ask—ask
13 any further questions, I'm sure he'd be happy to
14 answer them.

15 COUNCIL MEMBER AMPRY-SAMUEL: So, you did
16 mention—you mentioned before the 32,000 slots with
17 the—the 32,000 who are part of the Methadone like
18 maintenance program--

19 COMMISSIONER BASSETT: Yes.

20 COUNCIL MEMBER AMPRY-SAMUEL: --and that
21 there are still open slots. Would that be considered
22 one of the like plans or recommendations for someone
23 who might be picked up and diverted to some kind of
24 program?

25

1
2 COMMISSIONER BASSETT: Well-well, let me
3 just start. Yeah, I mean the idea is that many
4 people drop in and out of care whether it's care for
5 their mental health issue or care for their substance
6 use, and sometimes what people need is it be guided
7 back into those supports, and not to go to jail. But
8 to, you know, whatever it was the real problem was
9 that they have substance use disorder, and they need
10 to get back in treatment. They don't need
11 punishment. They need treatment. Mr. Volpe, do you
12 want to--? I don't know. Do you want to add anything
13 to the diversion center activities?

14 COUNCIL MEMBER AMPRY-SAMUEL: I would--I
15 would just like for you to explain it a little
16 further because I'm just trying to figure out if the
17 go-to treatment would be like a Methadone maintenance
18 or if there are any other like program or on the
19 contracts with detox centers or actual in-patient
20 treatment centers as opposed to Methadone
21 maintenance.

22 JOHN VOLPE: Okay. So, John Volpe,
23 Special Advisor on Criminal Justice. Good afternoon.
24 I'm not going to swear, but like Gary said I'll tell
25 the truth. So, I'm not sure. I'm going to ask you

1
2 just to refine the questions, but I just—I will say
3 that, you know, I think as the Commissioner said, you
4 know, upstream early approaches to moving people away
5 from criminal justice and into support and treatment
6 is what both hope and diversion centers. The key
7 difference being one is post-arrest, pre-arraignment,
8 the HOPE Programs, and one the Diversion Centers are
9 where officers will not even use an arrest as a tool.
10 It will be simply a hand-off to the health system,
11 and as the Commissioner said, we really think issues
12 like substance use and—and the social need that often
13 police are interacting with people and the history—
14 history has led to over-criminalization, it can now
15 be dealt with in the health system. And I—I will
16 just say the diversion centers will be oasis
17 licensed. So, they'll have a license through the
18 State office of Substance Use, and they will provide
19 licensed substance services including withdrawal
20 services and the induction of Buprenorphine. So, we
21 see that as a pivotal point when police identify
22 need, they hand off, they don't arrest, and then
23 depending on the person's desires, and engaging them,
24 we'll—we'll either use peer approaches and support or

1 we'll just more clinical approaches. It's a mix of
2 clinical and non-clinical.

3
4 DEPUTY COMMISSIONER BELKIN: If I could—I
5 think your question all of the treatment options
6 these are gateways to all treatment options. The
7 spectrum of trying to get someone who's been in
8 contract with the Criminal Justice System, the—the
9 stack is that—the deck is stacked in favor of them
10 being connected to any of those options either
11 through the Diversion Center or through these other
12 options that are happening across the boroughs.

13 COUNCIL MEMBER AMPRY-SAMUEL: Okay. I was
14 just trying to get a sense of once they are actually
15 received and—and connected, what happens after that?
16 Like what type of programs were they being connected
17 to? Because I just hear nowadays about Methadone and
18 I don't hear a lot about funding for actual more
19 detox through city resources, and more in-patient
20 treatment centers, and that's just coming from-- I
21 represent Brownsville and Ocean Hill and Crown
22 Heights and East Flatbush and Bed-Stuy, and in my
23 area, I can just tell you now and I have a lot of
24 different locations where we have Methadone clinics
25 and you just see a lot of lingering. And—and I know

1
2 you mentioned Commissioner that, you know, you can
3 continue to still thrive and—and live a full life,
4 but at the same time we do see a lot of lingering
5 around a lot of the centers, and I've had ongoing
6 conversations with organizations that are willing to
7 come and looking for more funding and support around
8 actual in-patient treatment, and we just—I just don't
9 hear that conversation. I'm hearing more about
10 stopping the deaths and—and Methadone as opposed to
11 just detox and getting people and on the path to
12 actual treatment. So, that's why.

13 CHAIRPERSON AYALA: Don't leave, John.
14 Don't leave. [laughter] Since we have your
15 attention—since we have your attention.

16 JOHN VOLPE: [off mic] Why certainly.

17 CHAIRPERSON AYALA: [laughs] That was
18 quite an answer and thank you. I know you were
19 really enthusiastic about testifying today. But as a
20 follow-up to Alicka question, the—so, I know—we know
21 that we've—we've invested \$90 million into these
22 diversion centers, two I believe and they're supposed
23 to be opening up this year, but we've kind of been
24 having this conversation for the last couple of
25

1 years. Could you speak to the status of where we are
2 in terms of possibly opening?
3

4 JOHN VOLPE: So—Dr. Belkin, do you want
5 to take this or do you want me to take it.

6 DEPUTY COMMISSIONER BELKIN: You can take
7 it. (sic)

8 COUNCIL MEMBER AMPRY-SAMUEL: Tell Dr.
9 Belkin. [laughs]

10 DEPUTY COMMISSIONER BELKIN: You missed
11 your license.

12 JOHN VOLPE: I feel like I've been saying
13 it for five years. No, we are—we are eager, and
14 we're frustrated and we're anticipating these as much
15 as you all are, and I think the advocates are and the
16 public and our friends at the NYPD are. This is an
17 important additional tool in this continuum, which
18 you guys—that we've been talking about. So, as the
19 Commissioner mentioned, the contracts are in place.
20 We have two vendors identified. We're working to
21 identify sites in the South Bronx, and the Upper—
22 Upper Manhattan area, and we—we—we can't say today
23 that sites have been identified but there is—there's
24 ongoing negotiations about sites that are
25 possibilities.

1
2 COUNCIL MEMBER AMPRY-SAMUEL: Both of
3 those centers are there in my district. So, I hope
4 to hear from you soon.

5 JOHN VOLPE: And we appreciate your
6 support going back years for, you know, meeting with
7 us, talking about this program, seeing it for what it
8 really is, and—and different for New York City, and
9 so we will continue to support it.

10 COUNCIL MEMBER AMPRY-SAMUEL: We're very
11 support on it. It's unfortunate that we—we as a city
12 haven't done more to help identify locations that
13 would best, you know, meet the needs of this program.
14 So, after—in these where am I? So, assuming that
15 we're able to open the centers soon, how many people
16 do you anticipate that you'll be able to serve in the
17 first year, and how much funding will the initiative
18 receive from the State Office of Alcoholism,
19 Substance Abuse Services, and the State Office of
20 Mental Health, you happen to know that.

21 JOHN VOLPE: So, in terms of services
22 depending on when they open obviously. If we're in
23 the middle of a year, then we're going to have a
24 middle number on the number served. We projected
25

1 roughly 500 people for the first full year, which is—
2 we will emphasize a conservative estimate.
3

4 COUNCIL MEMBER AMPRY-SAMUEL: Is that
5 based on numbers from NYPD. Base on the number
6 arrests they did?

7 JOHN VOLPE: Based on numbers from NYPD
8 but also based on ramping up of the program, getting
9 kind of all of the systems to be working the way that
10 we hope in like Year 2 they'll be working, and it's
11 going to be a learning process, right? It's going to
12 be a change in process for police. It's going to be
13 a change in the process for healthcare providers,
14 quite frankly. So, that said, we—at any given time
15 25 individuals could be receiving services, and in
16 other jurisdictions including one that's open in
17 Dutchess County, somewhat different, but similar, the
18 average stay is four hours. So, this for some people
19 is an important touch point for them to meet with
20 peers and nurses and clinicians, and potentially go—
21 move onto other services or supports. Others who
22 need a longer length of stay, we have the capacity
23 for 19—what we call overnight or bed assignments. So,
24 the total capacity 25 and bed capacity 19.
25

1
2 COUNCIL MEMBER AMPRY-SAMUEL: Could you
3 speak to the funding?

4 JOHN VOLPE: So, your question is the
5 funding of it. We have a commitment from the State
6 Office of Alcohol and Substance Use of \$2 million
7 annually, which will be included in the overall
8 funding, and I'm looking to Sandy now, and-[pause]
9 and then the Office of Mental Health half a million
10 dollars.

11 COMMISSIONER BASSETT: And the
12 administration so far we've been rolling over funding
13 for this, as you're aware.

14 COUNCIL MEMBER AMPRY-SAMUEL: Thank you
15 so much.

16 JOHN VOLPE: Thank you.

17 COMMISSIONER BASSETT: Thank you.

18 CHAIRPERSON AYALA: Did you have any
19 further questions? Okay. So, going back to the
20 opioid funding. So, the city has invested millions
21 of dollars in opioid related services over the past
22 two fiscal years including funding for public
23 outreach campaigns, prescriber education and training
24 and Naloxone distribution. How do you ensure that
25 these resources reach a variety of populations

1 including people on the front lines of the epidemic
2 who may not come in contact with city agencies or
3 other traditional settings? So, I think we—you and I
4 had a conversation about this, about how important it
5 is to ensure that, you know, we're training providers
6 on the use of Naloxone, but we're not necessarily
7 training the abuelitas and the moms and the dads and
8 the siblings of individuals that may be using. And
9 so how do we—what do are doing in terms of marking to
10 ensure that we're getting this information, and the
11 Naloxone kits into the hands of regular people?

13 COMMISSIONER BASSETT: Well, that's
14 exactly where we want Naloxone to be. For it to be
15 effective, it needs to be in—in the vicinity of
16 someone who's using drugs. So, people who use drugs
17 or syringe exchange programs have been a very
18 important place that we distribute Naloxone. This is
19 where people come to get syringes. It's a great
20 place also to distribute Naloxone. Probably that's
21 one of the most common distribution points that we
22 have. We've run several public education campaigns
23 now. The first one had the tag line of Save a Life.
24 Carry Naloxone. The next one were testimonials from
25 people who had saved friends and family members, and

1 that was on, you know, billboards and on bus-bust
2 shelters, and-and those are called kings, those big
3 side-things on the sides of buses on our subways, and
4 we did do some television time with these. So, we're
5 trying to alert the general public to the fact that
6 we are distributing Naloxone throughout the city.
7 They can call 311 to find out where to get it, and
8 additionally it is available through pharmacies. I
9 used now several years ago, a standing order that
10 basically makes Naloxone available over the counter.
11 It's a very safe product, and the chain pharmacies
12 also all make Naloxone available over the counter.

14 CHAIRPERSON AYALA: Without a
15 prescription?

16 COMMISSIONER BASSETT: Without that,
17 yeah, that's what I mean, without a prescription, and
18 the state has figured out a way for people who
19 haven't health insurance to offset the co-pay for-for
20 getting Naloxone. So, we are in the process of
21 getting out there and educating pharmacies about
22 this. We want pharmacies to accept our standing order
23 to stock Naloxone, and to teach people how to use it
24 who come and request it, and if, additionally we're
25 distributing at no cost 100,000 kits a year. We also

1 want it to be in the hands of frontline workers. As
2 you know, the NYPD were early adopters. We just
3 announced yesterday, the Fire Commissioner announced
4 that FDNY is going to begin a program called The
5 Leave Behind Program. So, when they respond to
6 somebody who has overdosed maybe they reverse them.
7 While—in the time that they're, you know, dealing
8 with the person, getting them into ambulance, the
9 people around that person are people who should have
10 Naloxone, and that is the genesis of what our staff
11 came up as the Leave Behind Program that—that's a way
12 to reach into people who, you know, active users and—
13 or we want to make sure that they have Naloxone.
14 The—the word here is that anybody who uses or knows
15 someone who uses should carry Naloxone so that they
16 can save a life.

18 CHAIRPERSON AYALA: Do you know what the
19 co-pay amount would be?

20 COMMISSIONER BASSETT: No, I don't know.
21 I'm going to say about \$50, which sounds expensive,
22 and I could be completely wrong.

23 CHAIRPERSON AYALA: Okay. [background
24 comments]

1
2 COMMISSIONER BASSETT: But the, yeah, but
3 the—I know that a kit we're paying about \$75 a kit.
4 So, I must be wrong on the co-pay, and Dr. Belkin has
5 just reminded me that in addition—in addition to the
6 Leave Behind Program we yesterday, as part of the
7 announcement, the department will be establishing and
8 End Overdose Training Institute. We work with many
9 large social service organizations, and instead of
10 just training one individual at a time we want to
11 build training capacity within organizations so that
12 they can train and distribute Naloxone on their own.
13 So, we will train other Naloxone distributors as well
14 as train people in the administration of Naloxone
15 through this training institute. Dr. Cummings has
16 come and gone. What is the co-pay?

17 MALE SPEAKER: \$40.00

18 COMMISSIONER BASSETT: \$40.00. So, I
19 want's far off. So, the—but that co-pay for people
20 who have insurance there's a mechanism that the State
21 Health Department came up with under it's HIV drug
22 facility to offset that cost, and I don't know they
23 figured it out, but if—but it is a way to offset the
24 co-pay. It has a very long shelf life. I mean
25 pretty long, a year to 18 months. So, it's not like

1 it, you know, you buy it and you can keep it, and use
2 it.
3

4 CHAIRPERSON AYALA: I'll ask this final
5 question because I don't think that we've—we've
6 touched on this, but in April of 2017, First Lady
7 Chirlane McCray announced Relay of 24 State Hospital
8 based support system for non-fatal opioid overdoses.
9 DOHMH recently expanded the program to St. Barnabas
10 Hospital in the Bronx. Does this site—it launched in
11 June of 2017. Relay will receive \$4.3 million in
12 annual funding when it expands to 10 emergency
13 departments in 2019. How many individuals has Relay
14 reached since its inception, and how does the
15 department select hospitals to participate in the
16 program?

17 COMMISSIONER BASSETT: They're all very
18 good questions. The Relay Program is the program
19 aimed at people who are near misses for a fatal
20 overdose. The thinking is that that's a really good
21 time to get to somebody and talk with them about
22 being in a safer place. We deploy peers who reach
23 the person in the emergency department and then make
24 an arrangement to see them afterwards. The numbers
25 are about 225 people have—have been contacted and

1
2 we're able to follow up subsequent to that with about
3 half of them. Not everybody, you know, wants to
4 talk, and you've already alluded to that in talking
5 about your own family, but we really feel it's
6 important to--every time it's a possibility of an open
7 door to knock on the door and see if we can open it a
8 little wider, and having had survived an overdose, I--
9 I think is one of those times. So, that's where we
10 are. The Mayor just announced further funding. So,
11 rather than just 10 hospitals, because that's what
12 we're committed to by the end of t his calendar year.
13 We are expecting to expand to an additional five to
14 make the total 15 in our--in our private hospitals.
15 The public hospital system has a sort of similar peer
16 based program in their emergency departments, and
17 that's why the Health Department is focused on the
18 private hospitals.

19 CHAIRPERSON AYALA: Every public hospital
20 has been built into that or just a few of them.

21 COMMISSIONER BASSETT: They have just
22 committed to expansion. They also got some
23 additional funding, and they've just committed to an
24 expansion to all 11 of their emergency departments.

25

1
2 CHAIRPERSON AYALA: That's wonderful.

3 Okay, so we—we're actually going to take a couple of
4 questions from some of the viewers. So, given the—
5 given the attack on immigrants at the federal level,
6 what additional resources are now being made
7 available in New York City to support immigrants in
8 accessing free and low-cost mental health services.

9 COMMISSIONER BASSETT: We are committed
10 to access for all New Yorkers regardless of their
11 social position including their immigration status,
12 and that's what, you know, anybody who's in that
13 position should call the 1-888-NYCWELL and begin the
14 conversation.

15 CHAIRPERSON AYALA: I mean in—in this
16 current political climate has there been an increase
17 in immigrant families needing resources , children in
18 schools that may be, you know, are living in fear
19 that a parent may be picked up at any moment?

20 COMMISSIONER BASSETT: That's a really
21 good question and, of course, there have been many
22 anecdotes that are truly hear wrenching, people being
23 afraid to keep appointments with their doctors or
24 people just, you know, being very fearful. You know,
25 parents taking turns alternating leaving the house in

1 the event that one of them might not come home, but
2 we—we don't have anything in our surveillance data
3 to—that reflects that at this point. If this ominous
4 climate persists, I—I fear that we will be able to
5 see it in more data, but right now we're just—we're
6 hearing stories, stories that are true I'm sure.

8 CHAIRPERSON AYALA: Yeah. Maybe it
9 should be part of the screening process when an
10 individual walks into a public hospital and is, you
11 know, communicating with their medical health—health
12 provider. Maybe that's part of the, you know,
13 question of whether or not, you know, they—they feel
14 a need to talk to someone. Can Thrive explore ways
15 of expanding to have a—a project focus on immigrant
16 access to mental health services?

17 COMMISSIONER BASSETT: Can you just say
18 this, how—how are we working to improve access?

19 CHAIRPERSON AYALA: So, the question was:
20 Can Thrive explore ways of expanding--

21 COMMISSIONER BASSETT: [interposing] I
22 mean or Thrive.

23 CHAIRPERSON AYALA: --to have a project
24 closely adjust (sic) on immigrant access to mental
25 health services.

1
2 COMMISSIONER BASSETT: Well, as I said,
3 all of our all of our services and our entire public
4 hospital system is available to all New Yorkers
5 regardless of their immigration status.

6 CHAIRPERSON AYALA: Okay, well, I think
7 we might pass on the supervised injection facilities.
8 Yay. We are all really excited, and hoping to get in
9 here—here on the findings of the study that the City
10 Council commissioned in Fiscal Year 2017. Have you
11 heard of any timeline and--

12 COMMISSIONER BASSETT: Yes, there—the
13 Mayor and the First Lady announced yesterday that the
14 report will be released in April as will the
15 administration's response to it.

16 CHAIRPERSON AYALA: Oh, that's wonderful.
17 Okay, I think I had a question about [pause] Are you—
18 oh, okay. So, let me just read it because I'm going
19 to just mess it up. So, as I'm, you know, as I
20 mentioned in the—in the opening statement, I know
21 that we're—you know, that there was money allocated
22 for—through City Council. Does the Administration
23 anticipate a less politically contentious environment
24 next--? Wait, was that it? No, I think I messed it
25 up anyway. After the release of the study, what are

1
2 the next steps for DOHMH and the Administration? For
3 example, how do you plan to engage communities in
4 discussion the study's findings and the implications?

5 COMMISSIONER BASSETT: We'll just have to
6 wait until the report is released.

7 CHAIRPERSON AYALA: Yes. I know that
8 this has been a huge concern, and there have already
9 been meetings in my district about--

10 COMMISSIONER BASSETT: [interposing] Yes.

11 CHAIRPERSON AYALA: --about the potential
12 impacts of a safe injection facility coming into
13 neighborhoods that feel like they're already
14 overburdened.

15 COMMISSIONER BASSETT: Yes.

16 CHAIRPERSON AYALA: So, it's going to be
17 an important part of this process is to, you know,
18 better educate communities about the--the importance
19 of using every tool in the toolbox to really
20 eradicate this--this issue, and so I look forward to
21 having that discussion in my district, but I think
22 it's a conversation that needs to be had citywide
23 because there are a lot of people that feel that, you
24 know, safe injection facilities are just a way of the
25 city condoning a behavior that maybe should not be

1
2 condoned. Does that even make sense? Which doesn't
3 make sense to me, but it is what, you know, is being
4 discussed, and I know in communities like mine. So,
5 I look forward to-to-to the release.

6 COMMISSIONER BASSETT: Yes. So, I-I-I
7 can assure you that there's a-a great interest in
8 being mindful of-of public response including the
9 issues that you've just read us--

10 CHAIRPERSON AYALA: Yeah.

11 COMMISSIONER BASSETT: --raised of some
12 communities feeling that they already have, you know,
13 quite a burden.

14 CHAIRPERSON AYALA: A burden. Yeah, a
15 real burden and we don't want that to kind of
16 minimize the effectiveness of having such a facility.
17 Council Member Holden had a question.

18 COUNCIL MEMBER HOLDEN: Yeah, I had
19 question. Now, the outreach, I know the at-risk
20 population. I think the age group was 24 to 39 or
21 it's-am I around that-the at-risk for opioid
22 addiction?

23 COMMISSIONER BASSETT: No, it's actually
24 a little older.

25 COUNCIL MEMBER HOLDEN: Older?

2 COMMISSIONER BASSETT: Yeah.

3 COUNCIL MEMBER HOLDEN: It's what-what is
4 that-what would that be?

5 COMMISSIONER BASSETT: Well, we're-we're
6 seeing hardly any use or deaths under the age of 30,
7 none, and-well, very rarely. Certainly not under the
8 age of 20, and the average opioid user in the city is
9 more likely to be somebody in their 40s to early 50s.

10 COUNCIL MEMBER HOLDEN: It is, wow.
11 Okay.

12 COMMISSIONER BASSETT: Yep.

13 COUNCIL MEMBER HOLDEN: Now, the creative
14 outreach like a non-traditional outreach, have you
15 thought about-I mean I don't know if it's invasion of
16 privacy. I guess it is an invasion of privacy like
17 a-a mass texting just if you have-if you're addicted
18 or if, you know, you have a substance abuse problem
19 click here. Is there anything like that, blast text?
20 I know the city is probably reluctant to do that,
21 but--

22 COMMISSIONER BASSETT: [off mic] Probably
23 so-[on mic] probably so, but I-you do give me a
24 chance to talk about something that we're calling the
25 rapid like, you know, the-a rapid assessment and

1 response, which is almost—you know, kind of a—almost
2 like a swat team approach to when we see over—fatal
3 overdoses occurring in communities where we haven't
4 ever seen them before or when we see clusters of
5 overdoses that we deploy an epidem—an epidemiology
6 team, as well as the public education team together
7 to both go to the area, and try an assess what's
8 going on, and also make sure that the healthcare
9 providers, pharmacists in the area are educated about
10 opioids. There are communities in the city that have
11 longstanding and brutal experience with opioids, and
12 there are communities in the city that have never
13 experienced it before. So, we want to make sure that
14 people get information they need, and they are able
15 to rapidly asses what's going on. So, in the last
16 year we've had several deployments of these rapid
17 assessment teams to communities in the Bronx.

18
19 COUNCIL MEMBER HOLDEN: Yeah, I've spoken
20 to a few people who have been addicted to opioids and
21 a few of them were saying how fast they could get
22 addicted. It was a matter of weeks. It—it—it and I
23 think that needs to go out that it doesn't take six,
24 seven or eight months or a year. It—you can actually
25 literally in weeks, two weeks get addicted to this,

1 these drugs, and-and then move on to certainly more
2 heroin and so forth. So, has that been put out? I
3 mean just how easy this--these drugs are highly
4 addictive, and that's why they need--we need obviously
5 these should be limited. The doctor should limit the
6 prescriptions obviously. We talked about that, but
7 how easy this can be--

9 CHAIRPERSON AYALA: [off mic] Yeah it can
10 be.

11 COMMISSIONER BASSETT: I think that one
12 of the--one of the messages that those of us who work
13 with the problem of substance misuse are so bitter
14 about from pharmaceutical industry is that people
15 with so-called real pain, you know, if you had an
16 injury or something like that somehow that you
17 wouldn't become dependent on these drugs because you
18 just needed them for your pain, and you wouldn't
19 become dependent. But pharmacologically these are--
20 are--are compounds to which people become dependent,
21 and it doesn't matter what the reason is that you're
22 taking them. You have a risk of dependence that can
23 be quite variable from person to person. So, this
24 notion that since you got it for a good reason as
25 opposed to I guess what used to be seen as a bad

1
2 reason, you are not going to be at risk of becoming
3 dependent, that was just baloney. It had no basis in
4 fact, and it-it-it shouldn't, you know, it shouldn't
5 have been put out as a reason to prescribe more-more
6 exuberantly.

7 CHAIRPERSON AYALA: Okay, so I discussed
8 in my opening statement, I'm particularly concerned
9 about the funding for Disability Services. In Fiscal
10 Year 2019 Preliminary Budget allocates about \$12
11 million to the Developmental Disabilities Program in
12 Fiscal 2019 and about \$17 million in the current
13 fiscal year. Does this funding prove adequate to
14 move the-to meet the needs of our city's
15 developmentally disabled population, and how would
16 these programs and services benefit from an increase
17 in the city tax levy?

18 COMMISSIONER BASSETT: Yeah, I'm going to
19 ask Dr. Belkin to respond to this, but you should be
20 aware that most of our funding for disability comes
21 from-comes from the state. So-so let me ask Dr.
22 Belkin to speak to your concern that we are
23 underfunded to meet the needs of the city?

24 DEPUTY COMMISSIONER BELKIN: So, and
25 we've had this discussion directly. Unfortunately,

1
2 our portfolio in this area is small. It's largely a
3 result of the State and City Division of Labor that
4 this is an area that has been mostly funded out of,
5 and managed by the State Office of Persons with
6 Disabilities. We do, however, contract over 90
7 programs throughout the city, and what we try to do
8 is fill in the spaces where that State funding is not
9 capturing. So, different kinds of family support,
10 supporting caregivers and different kind of respite
11 and recreational after school activities, camp
12 programs. We try to also provide parent education
13 and training. So, it's really working on the support
14 systems to individuals, issues needing as those
15 individuals age. So, that's where we have tried to
16 complement where there's less of a—we think there's a
17 service gap around the state. One of, in terms of
18 where the state is leaning in, your question about
19 what are the unmet needs is a—is a good one that
20 we're starting to look at, and we haven't
21 traditionally surveyed and explored understanding how
22 those play out in the community than—than we have for
23 other things. And so, we're actually looking
24 internally as to ways that we can understand those
25 gaps better.

1
2 CHAIRPERSON AYALA: That is a-it's-when
3 I-when I took this committee one of my concerns was
4 that that that was going to be a conversation that
5 was going to kind of be lost in the-in the wave of-
6 You know, we-we get a lot-we put a lot of resources
7 and attention to mental health issues and to the
8 opioid epidemic, but we're not really necessarily
9 focusing enough of our attention on the needs of the
10 people with disabilities and the-the challenges that
11 they have to go through day in and day out. There
12 are, you know, I mean there's a variety of-of issues,
13 right from infancy through adulthood. Right? What
14 happens to a child that has aged out of these
15 programs and then, you know, is now receiving reduced
16 services and home care because we're-we're making
17 cuts to Medicaid as well that affect family members
18 that then have to, you know, choose between going to
19 work or taking care of a disabled child. So, this is
20 something that's really important to me that we do
21 not. We don't lose sight of that through this
22 committee and that is-it is just as important as
23 anything else that we're discussing. So, in any way
24 that we can be partners, we would appreciate
25 continuing the dialogue, and I thank you so much,

1 unless Council Member Holden unless you have any
2 questions.
3

4 COUNCIL MEMBER HOLDEN: No, I don't.

5 CHAIRPERSON AYALA: Thank you, guys so
6 much for your testimony--

7 COMMISSIONER BASSETT: [interposing]
8 Thank you.

9 CHAIRPERSON AYALA: --today and I look
10 forward to working with you.

11 COMMISSIONER BASSETT: We look forward to
12 working together, and thanks to my team. [pause]
13 [background comments] Okay, we'll--we'll be calling up
14 the panelists. [background comments, pause]

15 SERGEANT-AT-ARMS: Keep it down, please.
16 Keep it down please. [background comments]

17 CHAIRPERSON AYALA: We're calling up
18 Marjory Antoine; Nora Moran; and Douglas--I'm sorry.
19 I'm a little bit blind--Barman--Berman. [background
20 comments, pause] Now, you're testing me. [laughter]
21 Marjory Antoine, Nora Moran and Douglas--is it Berman?
22 [pause] You don't get sworn in. We're--it's a
23 general blanketed swearing in. [laughs] [background
24 comments] Good afternoon, and thank you for coming.
25

1
2 MARJORY ANTOINE: Good afternoon, Madam
3 Chair Diana Ayala and members of the committee. I am
4 Marjory Antoine Deputy Director of Education Programs
5 for Birch Family Services. I appreciate the
6 opportunity to testify before you today in support of
7 autism care and family support in our city. For more
8 than 40 years Birch Family Services has provided
9 comprehensive and quality services of education,
10 rehabilitation, family support and residential
11 programs for individuals with autism and other
12 intellectual disabilities throughout New York City.
13 Birch has an ecosystem of schools, residences,
14 rehabilitation locations to address the needs of
15 individuals with Autism. Our agency supports almost
16 2,000 families in meeting the challenges faced in
17 raising children with Autism and special needs.
18 Currently, resources for individuals with Autism are
19 not adequate to meet the growing needs of this
20 population. In 2002, 1 in 150 children were
21 identified with Autism Spectrum Disorder. Today, 1
22 in 68 children are identified with Autism Spectrum
23 Disorder according to estimates, found CDC's Autism
24 Developmental Disabilities monitoring network.
25 500,000 individuals with Autism will age into

1 adulthood over the next 10 years with 17,000 in New
2 York City and adjacent counties. As these
3 individuals age into adulthood and attempt to gain
4 meaningful employment, they will face many
5 challenges. There's an 85% unemployment rate for
6 college students with Autism. In 2011 to 2012, the
7 rate of unemployment for individuals with
8 intellectual disabilities was 21%, twice the rate for
9 individuals without disabilities, which was 9%.
10 Today, the disparity in employment still exists. The
11 national unemployment rate for people with
12 disabilities is 8.6%, twice that of people without
13 disabilities, which is 4.2%. Iris, a single mom
14 whose son has Autism once—once described her son's
15 future as very bleak. She was told that her son
16 would never have gainful employment because of his
17 Autism. Today, Anthony is working at Fairway. The
18 impetus for change and the trajectory for Anthony's
19 future was opportunity. We provided him with the
20 employment readiness skills, job placement, support
21 and guidance that he needed to flourish. Services
22 dedicated to supporting adolescents and adults with
23 Autism and intellectual disabilities as well as their
24 families is critical to ensuring that they become
25

1
2 integral members of their communities. They must be
3 given the supports and resources necessary to obtain
4 competitive employment and be a part of our city's
5 economic engine. We believe additional funding for
6 the Autism Awareness Initiative will greatly benefit
7 individuals with Autism and their families in New
8 York City. Thank you.

9 NORA MORAN: Thank you. Good afternoon.
10 My name is Nora Moran, and I am the Policy Director
11 for Government Affairs at Safe Horizon is the
12 nation's leading victim assistance organization and
13 New York City's largest provider of services to
14 victims of crime. We offer a whole host of services,
15 but I'm here today to discuss our work under two
16 mental health initiatives: The Children Under 5
17 Initiative and the Court Involved Youth Initiative
18 and to request that the City Council restore these
19 initiatives in FY19. This work happens out of our
20 Counseling Center, which is one of the few licensed
21 mental health clinics in New York that focuses on
22 trauma focused treatment for survivors of crime and
23 abuse of all ages. So, under the Children Under 5
24 Initiative, this supports our work with young
25 children who have either been victims of crime or

1 witnesses to crime. It allows us to train our
2 Counseling Center staff in child/parent psychotherapy
3 modalities and other trauma-informed treatment so
4 that young children who are coming to Safe Horizon
5 through other programs like the Family Justice
6 Centers, the Child Advocacy Centers can be referred
7 to our Counseling Center for trauma-informed
8 treatment. This also allows us to do clinical
9 consultations at all eight of our domestic violence
10 shelters. You know, we often know that it's
11 important to work with parents who have experienced
12 domestic violence, but often times children who are
13 in shelters with them have witnessed violence. So,
14 we know that it's important to intervene there as
15 well, and make sure that those children are receiving
16 treatment because if we don't, we know that there are
17 often developmental consequences when young children
18 who have experienced or, you know, witnessed abuse
19 if-if that goes untreated. We're very grateful to
20 the City Council for supporting this work for many,
21 many years and there's still more to be done. We're
22 still seeing high volumes of children coming through
23 to our child advocacy centers, and we, you know,
24 request that the Council restore the C-5 Initiative
25

1
2 in FY19 so that Safe Horizon and other providers can
3 continue this work. We also receive funding through
4 the Court Involved Youth Mental Health Initiative,
5 which allows Safe Horizon to share our vision and our
6 expertise by developing clinical guidance for
7 screening traumatized youth who are involved in
8 Criminal Justice System. We often find that these
9 young people are often trauma survivors themselves
10 who also need to be linked to appropriate mental
11 health treatment. We're currently developing and
12 piloting a training for providers on how to intervene
13 effectively with youth who are engaged in what we've
14 called extreme coping. We've presented this concept
15 to other Court Involved Youth Initiative providers
16 describing how trauma, race and gender socialization
17 often lead traumatized young men and boys and often
18 young men of color to verbalize or express distress
19 in aggressive terms or aggressive actions even though
20 this is often an attempt to solve the problem of any
21 fear, pain, shame, et cetera that they're
22 experiencing themselves. So, by developing this
23 training and materials and we're going to be piloting
24 it with other [bell] CFI providers, we're hoping to
25 extend our clinical reach. So, to continue that

1
2 work, we request that the Council continue its
3 support of the Court Involved Youth Initiative in
4 FY19. Thank you.

5 CHAIRPERSON AYALA: I have a quick
6 question before we get to the next panelist. Is the-
7 is-is gun violence considered trauma because I don't-
8 I don't hear enough of-about that, and I-I think
9 that, you know, I represent a district that has had
10 some of the highest gun violence incidents where
11 children have actually witnessed crimes being
12 committed in their own community. That have gone
13 home and gone to bed and the next day gotten up and
14 gone back to school as if nothing ever happened or no
15 real access to any sort of-of program or service that
16 would help them address and kind of go through the-
17 the events that they experienced.

18 NORA MORAN: That's a great question, and
19 that's something that we're considering when we're
20 looking at our-especially the training we're doing
21 around extreme coping. We know that often times gun
22 violence impacts men of color, young men of color,
23 and there are very few outlets to talk about what
24 that experience is like. So, that's something that
25 we're trying to incorporate more into our work

1 especially with, you know, all the dialogue that's
2 happening now around gun safety. [pause]

3
4 DOUGLAS BERMAN: I'm Douglas Berman. I'm
5 the Vice President of Policy at the Coalition for
6 Behavioral Health.

7 CHAIRPERSON AYALA: [off mic] The mic,
8 it's on?

9 SERGEANT-AT-ARMS: It's on.

10 DOUGLAS BERMAN: It's on.

11 SERGEANT-AT-ARMS: Just a little closer.

12 DOUGLAS BERMAN: Let me—I apologize. I'm
13 Douglas—can you hear me now?

14 CHAIRPERSON AYALA: [off mic] Yes.

15 DOUGLAS BERMAN: I'm Douglas Berman. I'm
16 the Vice President of Policy at the Coalition for
17 Behavioral Health. I'm here representing our CEO and
18 President Christy Parque who unfortunately sends her
19 regrets at not being able to be here today.

20 CHAIRPERSON AYALA: I thought that you
21 didn't look like a Christy. [laughter]

22 DOUGLAS BERMAN: Well, it could have been
23 Chris. The Coalition for Behavioral Health has 140-
24 member organizations that are members of our
25 Coalition. All of them are based in community-based

1 behavioral healthcare clinics across the city. They
2 provide a full range of mental health and substance
3 use services and reach about a half a million New
4 Yorkers every year. I would like to say I'm very
5 grateful for the Mayor of New York putting an
6 additional \$22 million for opioid treatment into the
7 budget this year. I'm pleased because they're
8 investments that work. He's looking to put the money
9 into prevention and treatment, and not enforcement or
10 other activities that don't deal with real people.
11 The behavioral health community and commute—the
12 behavioral health community is at a critical moment
13 right now. We're at the zenith of the epidemic
14 unlike any other. In reality we are threatened by
15 federal reductions not only to cuts in Medicaid, but
16 to cuts in behavioral healthcare services, and we are
17 also facing the introduction of valued-based
18 payments, a new and complex delivery and financial
19 system that does threaten our community in terms of
20 having to adapt. We are also very pleased and
21 thankful with the additions of Thrive New York City
22 and Health New York City. They couldn't have
23 happened at a more urgent time in our city. Some of
24 the programs are rather successful. Our members are
25

1 letting us know that they are actually thriving, and
2 they're bringing extra resources to agencies and
3 increasing access to care, and increasing the quality
4 of services that are being provided. Also, we're
5 very fortunate for the mental health providers for
6 the Mental Health Service Corps really including and
7 creating a next generation of behavioral healthcare
8 providers. [pause] It's vey important that we bring
9 in new providers into the behavioral healthcare
10 system. A recent study out in California looked at
11 New York City, found that we have about 80 behavioral
12 healthcare professional in the—in the short—
13 designated shortage areas, but in order to serve the
14 need we would have to bring on about another [bell]
15 118 providers. Can I just go for two minutes? I
16 just want to say that like my colleagues, we're very
17 supportive and receive funding from the Mental Health
18 Initiatives. They are and there is an attachment in
19 our document about the two—the mental health services
20 for vulnerable populations and the Court Involved
21 Youth Mental Health Initiative that we get in order
22 to train other—our providers in order to keep up with
23 what is happening in the system today. But we also
24 support the whole suite of services, all seven of the
25

1 initiatives that actually are given to over 90
2 organizations, and we feel that this is absolutely
3 essential that we have an established network of
4 community based services, and we very much appreciate
5 previous funding from the Council and hope that it
6 will continue again.
7

8 CHAIRPERSON AYALA: Thank you and thank
9 you for lending your voice to such important causes.
10 Council Member, do you have a question?

11 COUNCIL MEMBER HOLDEN: [off mic]

12 CHAIRPERSON AYALA: Alright, yes.

13 COUNCIL MEMBER HOLDEN: Marjory, can I
14 ask you a question regarding employment, Autism,
15 people with Autism.

16 MARJORY ANTOINE: Yes.

17 COUNCIL MEMBER HOLDEN: How do you
18 educate the employer? I mean that—that—that seemed
19 to be something that you have to overcome tremendous
20 hurdles on that.

21 MARJORY ANTOINE: Yes, that's a very good
22 question, and part of our program we do training, on-
23 site training with the employer. So, we provide them
24 with not just information, but real scripts in terms
25 of how to dialogue with people with Autism. What to

1
2 expect when they're communicating or given a
3 directive, and what he response might be back because
4 of some of the executive functioning issues that they
5 have. So, we really do a lot of on-site training
6 with the employers.

7 COUNCIL MEMBER HOLDEN: And--and do you--and
8 obviously you--you stress the success stories and--

9 MARJORY ANTOINE: [interposing] Yes.

10 COUNCIL MEMBER HOLDEN: --and I think
11 that would and actually--but it would seem like a
12 daunting task to allow them to expand that citywide,
13 and--and really. I mean, I mean only--you can only do
14 so much obviously.

15 MARJORY ANTOINE: Yes, yes.

16 COUNCIL MEMBER HOLDEN: So, are there a
17 lot of organizations also helping?

18 MARJORY ANTOINE: I believe that the
19 Autism Awareness Initiative is not just given to our
20 agency. There are lots of other assist organizations
21 that--

22 COUNCIL MEMBER HOLDEN: [interposing]
23 Good, okay.

24 MARJORY ANTOINE: --participate within
25 the Initiative itself. So, I think together, though

1
2 collectively we can have a very large impact across
3 the city if we're able to utilize and pool those
4 resources together and get into the communities where
5 we're not already very present. Because there are a
6 large number of communities that don't have a large
7 awareness of what Autism really is, and the potential
8 that people with Autism have.

9 COUNCIL MEMBER HOLDEN: Yeah, it's such a
10 win-win program. So, thank you so much.

11 MARJORY ANTOINE: Absolutely. Thank you.

12 COUNCIL MEMBER HOLDEN: Thank you for
13 that. Thanks.

14 CHAIRPERSON AYALA: Thank you so much,
15 Marjory for being here.

16 MARJORY ANTOINE: Thank you.

17 CHAIRPERSON AYALA: And we're going to
18 call up the next panel, and I just wanted to say that
19 we're kind of running a little—we're trying to rush
20 through these a little bit because we're—there's
21 another activity that's happening in the next room at
22 around 4:30ish. So, we're trying to make sure that
23 everybody gets their time in. The next panel Joo
24 Han, Leonard Biddle, and Jeannine Mendez. [pause]

1
2 Good afternoon. Thank you for coming. Who wants to
3 go first? [pause] You can do it. You can do it.

4 JOO HAN: Thank you, Chairwoman and the
5 Committee on Mental Health, Disabilities and Addition
6 for holding this preliminary hearing. My name is Joo
7 Han. I'm the Deputy Director of the Asian-American
8 Federation. We are a Pan-Asian, a non-profit
9 leadership organization that strengthened its
10 capacity of about 70 Asian serving member groups in
11 New York City. We—our mission is to raise the
12 influence and wellbeing of the Pan-Asian American
13 community through research, policy advocacy, public
14 awareness and organizational development. As you may
15 know, Asians are the fastest growing racial and
16 ethnic group in New York City. We increase about 50%
17 from 2000 to 2016, and we now comprise about 15% or
18 1.3 million of the city's overall population. Asians
19 are also the only racial group for which suicide was
20 consistently one of the top ten leading causes of
21 death in New York City from 1997 to 2015. Last
22 October we released a report on Overcoming Challenges
23 to Mental Health Services for Asian New Yorkers,
24 which is based on a year-long study that we conducted
25 on the mental health issues and service capacity

1 challenges that 22 Asian led and Asian serving
2 community-based organizations had observed among the
3 different Pan-Asian communities served in New York
4 City. In the report, we highlighted the increasing
5 visibility of mental health needs among Asian New
6 Yorkers and provided recommendations to address the
7 major challenges impacting the Asian community, which
8 includes increasing access to linguistically and
9 culturally competent mental health services. In our
10 report we identify four challenges—major challenges
11 to mental health services for our Asian New Yorkers.
12 There's a scarcity of community education programs
13 that are linguistically and culturally competent to
14 build awareness and acceptance of mental health as a
15 health concern as mental health is deeply stigma-
16 stigmatized in many Asian communities, and mental
17 health care is still viewed as a western concept.
18 There is a shortage of linguistically and culturally
19 competent mental health practitioners and services,
20 which is particularly egregious in areas of special
21 such as drug or alcohol abuse, gambling addiction,
22 domestic violence—violence, and LGBTQ topics. Access
23 to mental healthcare services is a challenge as there
24 are few entry points beyond individualized therapy
25

1 and the cost of services is a deterrent for those
2 without mental-without health insurance. There's
3 also a lack of research into the mental health needs
4 of and service models that work best for the Asian
5 community, which is due to the absence of
6 disaggregated data for Asian ethnicities and funders
7 propose a criteria that often times excludes the
8 integrated or alternative service models that are
9 often used in the Asian community. To address these
10 challenges the Federation proposes to launch an
11 enhanced mental health services in the Asian
12 community. We will take the lead on designing and
13 implementing programs based on our research, which
14 help to reduce stigma and other barriers to mental
15 health services, increase awareness of the mental
16 health needs of Asian-American residents, and foster
17 greater collaboration between formal service systems
18 and community resources to reach these residents. In
19 order to increase access to mental health services,
20 we must fund Asian organizations' efforts to engage
21 community members at the places where they seek help.
22 We must support programming that integrates mental
23 health services through other social services, and we
24 must invest the support groups run by Asian
25

1 organizations for clients who are receiving treatment
2 and/or medication. To avert what's quickly becoming
3 a mental health crisis in the Asian-American
4 community, we propose a series of steps to increase
5 the non-clinical mental health services available to
6 the community. These steps include developing a
7 training program for Asian led social service groups
8 using models of non-clinical service capacity—the
9 non-clinical service deliver—delivery that utilize
10 existing services and programs. This kind of program
11 would utilize models which integrate mental health
12 concepts into existing programs, or services such as
13 youth leadership programs, parenting skills
14 workshops, senior services, et cetera. Use peer
15 training to share successful models across Asian
16 communities; support organizations adopting these new
17 models to ensure success; incorporate mental health
18 first aid for key touchpoints in the Asian community
19 that is culturally adopted for those communities.
20 Where people seek help such as social service
21 frontline staff, religious leaders, primary care
22 physicians and other alternative medical [bell]
23 providers. Our program also includes creating of
24 non-clinical--
25

1
2 CHAIRPERSON AYALA: [interposing] I'm
3 going to—I'm going to have to kind of cut you off.
4 Are you--

5 JOO HAN: [interposing] Sure.

6 CHAIRPERSON AYALA: --almost wrapping up?
7 Do you want to just--?

8 JOO HAN: I—one last thing. So, we want
9 to create a network of shared services, shared
10 resources for non-clinical services in the Asian
11 Community as well as create a database of mental
12 health service providers in the city. Thank you.

13 JEANNINE MENDEZ: Good afternoon. My
14 name is Jeannine Mendez, and I'm the Director of
15 Development, Public and Government Relations for the
16 Children's Foundation or Astor. In my role, I work
17 closely with the Bronx programs of Astor Services for
18 children and families to assist them in doing
19 outreach and advocacy for their various mental, and
20 behavioral health community and school-based programs
21 as well as work with community and other civic
22 leaders like yourselves to ensure that families are
23 able to seek out the necessary resources during times
24 of need or crisis by serving as a liaison for you
25 and your constituents so that you are able to be a

1
2 referral for our services as well as build on our
3 reputation in the Bronx reaching beyond those we
4 currently serve. I appreciate the opportunity to
5 testify before this committee—the committee. Astor
6 services for Children and Families, which is
7 celebrating its 65th Anniversary is a community-based
8 non-profit organization founded in 1953, which
9 provides children’s mental health services, child
10 welfare services and Early Childhood Development
11 programs to children and families in the Bronx and
12 New York State in the Hudson Valley region. Last
13 year we served 10,000 children throughout our various
14 programs, 4,500 of which were part of our Bronx
15 Initiatives. Through a wide variety of premier
16 quality education, and mental health services, Astor
17 provides support to preschoolers, children with
18 behavioral and emotional health problems, children at
19 risk of placement in foster care and families that
20 need assistance in developing the skills necessary to
21 raise their children in an environment filled with
22 increasing challenges. Many of the families that
23 come to Astor come as a result of some type of trauma
24 whether it be physical, mental or emotional. Our
25 dedicated staff work with each and every client and

1 their family on and individual level in order to
2 empower those families to work through those traumas
3 and gain strength and healing through the process.
4 Today, Astor's programs and services in the Bronx
5 have grown from a single free-standing outpatient
6 clinic established in 1974 to a multi-service agency
7 serving the neediest areas of the Bronx. Services
8 include collaborations with New York City Department
9 of Education as well as services contracted through
10 the Department of Health and Mental Hygiene and the
11 Administration for Children Services. [coughs]
12 Excuse. Astor's range of services in the Bronx
13 include mental health screening and referrals, school
14 response team services, outpatient clinics,
15 Children's Daydreaming (sic) programs, school-based
16 Daydreaming Programs, Transitions programs and the
17 Lawrence F. Hickey Center for Child Development, a
18 therapeutic pre-school for children ages 3 to 5.
19 Most recently Astor extended its programs in the
20 Bronx to include the Mayor's Renewal School
21 Initiative geared towards improving and uplifting
22 family schools in the Bronx. Astor is currently
23 providing mental health training and other services
24 via consultation contracts and outpatient clinic
25

1
2 satellites to 28 schools coordinating with 10
3 community-based organizations in the Bronx. In
4 addition, Astor has developed a pilot program for
5 the—for the new State Primary (sic) services serving
6 youth in their communities. The program bring
7 behavioral services to our at-risk vulnerable youth
8 directly in their homes, schools or even after school
9 locations. Astor was also selected to participate in
10 the City Council funded Court Ordered Youth
11 Initiative that enables us [bell] to provide training
12 to clinic staff and further funds a clinician to work
13 with probation and Family Court to link children with
14 behavioral challenges at risk of criminal charges to
15 receive those needed services that give them the
16 tools they need to re-enter the community. As—as the
17 work recent Astor programs have expanded in the
18 Bronx, the need for space and operational resources
19 is falling behind and resulting in greater challenges
20 for Astor and our ability to serve our communities.
21 Astor is desperately—desperately in need of office
22 space so that we can accommodate our growing
23 programs, the respective staffs and your
24 constituents. Additional space would allow us the
25 opportunity to centralize programs with staff

1
2 resources as well as provide the much needed space
3 that Astor needs in order to continue to provide
4 quality services in the Bronx. Astor believes, as
5 I'm sure all do, that every child deserves a
6 childhood and we look forward to working with the
7 mental health, disabilities community of the Council
8 to ensure that the children and families we serve
9 continue to receive the opportunity to meet life's
10 challenges, pursue their dreams and reach their full
11 potential. Thank you for this opportunity. [pause]

12 CARLA RABINOWITZ: My name is Carla
13 Rabinowitz, and I'm the Advocacy Coordinator of
14 Community Access and the Project Coordinator of a
15 Coalition called CCITNYC, trying to bring a fully
16 comprehensive CIT system to New York City. Community
17 Access is a 44-year-old non-profit that helps people
18 with mental health concerns through providing what
19 most need, quality supportive housing and employment
20 training. Our Coalition and Community Access really
21 request that you ask the Mayor to revive his task
22 force on behavioral health and criminal justice. This
23 task force met in 2014, and it's defunct. What we
24 need now is to sufficiently empower a new task force
25 to design non-police solutions that will stop the

1 deaths of mental health recipients in crisis
2 encounters. In this task force we need what we had
3 before, all stakeholders and all city and state
4 government agencies at the table to suggest non-
5 police alternatives to responding to EBP (sic) calls.
6 Some of the contributions of the original task force
7 have already been taken up by the city, RBD is really
8 doing great training, but we want more officers
9 trained. But CIT training alone is not going to be
10 enough to prevent this recurring deaths. Since NYPD
11 started CIT training, at least nine mental health
12 recipients have died. That's in 2-1/2 years, more
13 than any time I can remembers. Three people of the
14 mental health community have died in the last six
15 months. We need—we need to support the police by
16 fully funding diversion centers to provide a rapid
17 hand-off of New Yorkers in acute crisis from police
18 custody to get the immediate care and long-term
19 connections to the community resources that these
20 diversion centers will bring. Therefore, we just that
21 you're going to revive this—ask the Mayor to please
22 revive this Mental Health Task Force or committee
23 with all the many, many players that were on it so
24 that we can stop the deaths that are constantly
25

1 occurring right now in—in field police encounters.

2 [pause]

3
4 LEONARD BIDDLE: Yes, good afternoon. My
5 name is Leonard Biddle and I'm an Advocacy Specialist
6 for Community Access, and I'm just going to repeat a
7 small portion of what Carla just mentioned, but since
8 the NYPD started CIT training, at least nine mental
9 health recipients have died in police encounters.
10 Three people of the mental health community have died
11 in the last six months. Mario O'Casio age 51, June,
12 2015; Rashan Lloyd, age 25, June 2016; Deborah Dana,
13 age 66, October 2016; Ariel Garza, age 49, November,
14 2016; Duane Juni, age 32, July 2017; Amby Supvio, age
15 29, August 2017; Miguel Richards, age 31, September
16 2017; Cornell Lockhart, age 67, November 2017; and
17 Duane Putzell, age 48, January of 2018. We need more
18 non-police solutions. That's the main thing. We
19 need to expand co-response teams throughout the city,
20 add mobile crisis teams and pair mental health peers
21 with police to de-escalate these encounters. These
22 and other ideas require funding commitments. We need
23 to support the police by fully funding diversion
24 centers to provide a rapid hand-off of New Yorkers in
25 acute crisis from police custody to get immediate

1 care and long-term connections to community
2 resources. More diversion centers and respite centers
3 will be needed as we move people from Rikers back
4 into the community. Can I just read one more small
5 thing? We need alternatives to hospitals, which
6 recipients fear. Like respite care where people in
7 crisis can learn to recover and get connected to
8 long-term support. Respite centers need funding.
9 Thank you.

11 CHAIRPERSON AYALA: And I—I hope that—
12 that you got from today's testimony that we all agree
13 and that, you know, we're—we're looking forward to
14 the first and second diversion centers opening up
15 this year, and we hope that the model proves
16 successful enough that we can replicate it through-
17 throughout the city. Jeannine, again, we don't have
18 a lot of time because we have another—we have—
19 actually, we're going to be mobbed in a few minutes,
20 but I would love to talk to you a little bit further
21 at least before we leave. I will give you my card to
22 see how we can be helpful in terms of—of helping you
23 find the space, and Joo, thank you. Thank you so
24 much for this. I happen to represent a district.
25 Part of my district is split and I actually made this

1 trip. It's evenly between East Harlem and the South
2 Bronx. In the East Harlem part of the district, we
3 have seen in the last few years a growing Asian
4 population that is going without resources, and it-it
5 has never even dawned on me. We've been fighting for
6 better access to social providers and multi-lingual
7 messages and in terms of-- You know, even in public
8 housing we see that information is often in Spanish
9 and English and we're not necessarily trying or doing
10 the best that we can to communicate with primarily
11 Mandarin and Cantonese speaking residents that are
12 newly arrived to the-the district. But it's-it's
13 alarming to hear about the numbers of suicides, you
14 know, in the Asian community, and I would love to
15 learn more about that. So, I-I think that we will be
16 following up as well about maybe having a meeting
17 because I'm-I'm curious to see if you guys are
18 tracking also as waves of families that are moving,
19 you know, from Lower Manhattan maybe into the
20 Northern parts, because, you know, of-of being
21 overpriced. If-if you're tracking these populations
22 as they're coming into communities that have no way,
23 shape or form ready or prepared to provide them with
24 the services that they desperately need and deserve.
25

1 So, thank--thank you guys so much. The next panel.
2
3 Chris Norwood. Hi Christ.

4 CHRIS NORWOOD: [off mic] Hi, how are
5 you?

6 CHAIRPERSON AYALA: Bonnie Cohen. I--I am
7 a little bit. I'm a little bit blind. So, I
8 apologize. Allison Mahoney and Harriet Lessel.
9 [pause]

10 CHRIS NORWOOD: Oh, it has the red light
11 when it's on. Okay, thank you. Thank you. I am
12 Chris Norwood, Executive Director of Health People an
13 entirely peer educator facilitated chronic disease
14 and AIDS prevention community group in the South
15 Bronx. I am here to urge the Committee on Mental
16 Health, Disabilities and Addiction to recognize the
17 major role of diabetes and worsening and often
18 causing the conditions of such concern to the
19 committee. Just for a summary, people with Diabetes
20 have about double the rates of the depression and
21 anxiety as others. Diabetes is clearly the greatest
22 cause of preventable disability, including blindness,
23 lower limb amputation and kidney failure with
24 resulting dialysis, which plunges people obviously
25 into further depression. Uncontrolled blood sugar

1
2 also makes it much—that much harder for people to
3 deal with recovery from substance abuse. Preventing
4 diabetes significantly reduces the risk of
5 Alzheimer's. In the face of these undisputable and
6 unacceptable devastation caused by diabetes, we have
7 absolutely no plan for the New York City Department
8 of Health and Mental Health. I didn't see the word
9 diabetes mentioned once even in the City Plan for
10 Mental Health and Mental Health spending, which is
11 incomprehensible and completely unacceptable. I have
12 to say this is all too obvious. Diabetes is not a
13 priority in New York City, but while it's not a
14 priority, it is a tragedy. Most of the devastation
15 of diabetes is preventable. The National Diabetes
16 Prevention Program is a multi-session course that
17 reduces the risk that people with high blood sugar
18 will actually get diabetes by 60%. This is an
19 extraordinary result, but New York City will not
20 allocated funding to put this course in the highest
21 risk communities. I might say to this committee and
22 I'm very proud to say we have done this course at
23 mental health programs and people lose an average of
24 8% of their body weight, and that's confirmed by the
25 CDC. Thank you. [laughs] The Stanford Diabetes

1 self-management program is a course for people who
2 already have diabetes and teaches them good self-
3 care, measurably reduces their blood sugar,
4 depression, and long-term complications, but New York
5 City will not fund that either. I am asking this
6 committee to please look at ways that this epidemic
7 does not to devastate and depress community after
8 community. Most important, fighting diabetes is
9 something community members including those from high
10 risk communities can do themselves. We have shown
11 over and over that you can train local people
12 including those without a high school degree, those
13 who may have disability and mental health problems
14 themselves to deliver these courses and get
15 outstanding measurable results and fight diabetes
16 very successfully. We hope as communities now step
17 forward themselves to start the effective diabetes
18 and self-care that is so badly needed for the city's
19 health and mental health this committee will support
20 them. Thank you.

22 CHAIRPERSON AYALA: [off mic] [laughter]
23 [pause]

24 BONNIE COHEN: I'm sorry?

25 MALE SPEAKER: Say your name.

1
2 BONNIE COHEN: Hi. I'm Bonnie Cohen and
3 thank you so much for your thoughtful listening.
4 Thank you for your progressive and continued support
5 through the City Council for Children Under 5 Mental
6 Health for 12 years. As the Senior Director for
7 Family and Clinical Services at University
8 Settlement, I have had the privilege to develop the
9 Butterflies Program into the innovative and
10 successful program that it is. I come to this work,
11 of course, as so many in this room with personal
12 family connection. The Children Under Mental—the
13 Children Under 5 Mental Health Initiatives such as
14 Butterflies continues to do—demonstrate that our work
15 is continued to be needed. The more we do to get it
16 right from the start, the less we will have to do to
17 fix it later in life. My goal is to reach children
18 and families before chairs are being thrown in
19 classrooms or families are at their rope—at the end
20 of their rope or police are handcuffing 5-year-olds.
21 Some of the lessons in our work continue to inform
22 the services provided under Thrive and serve families
23 that would not be reached otherwise. We know that in
24 low resource and immigrant communities families don't
25 have the time or energy to travel to therapy nor the

1 trust to seek mental health services. Butterflies
2 provides embedded supports in an effort to reach the
3 most compromised and stressed families in two high
4 need neighborhoods offering classroom support,
5 teacher coaching, parent groups, outreach and
6 engagement as well as the flexible service model
7 providing individual, dyadic and family sessions.
8 We're looking at building resilience and coping
9 strategies at the earliest point that we possibly
10 can, and identifying needs when they're small and
11 very fixable or you—I don't even want to say
12 treatable. Children don't need mental health
13 treatment if we get it right, and we do our work
14 well. We believe that we need to have place based
15 services in East New York and the Lower East Side as
16 well as other communities in order to truly make
17 services accessible to hard to engage as well as
18 working families such as the 3 and 4-year-old
19 brothers who receive weekly treatment during the day
20 at their school because their parents can't get to
21 treatment after working a long day and traveling and
22 commuting. A recent example of an immigrant mother
23 with persistent mental health needs and a child with
24 significant detachment issues finally engaged in
25

1
2 dyadic treatment after three years of tenuous
3 engagement in our other Early Childhood programs.
4 Butterflies provided case consultation from the
5 start. Although the family—the staff of these
6 programs identified this family as a family in need
7 of referral, she wasn't willing to engage until she
8 developed the trust to engage after casual encounters
9 over three years. Now she's in treatment and things
10 are going very well. So, we have an opportunity
11 here. [bell] Butterflies has learned through practice
12 that services are best when they're place based and
13 target the children in the—his or her life, meaning
14 that the port of entry must be where parents feel
15 comfortable, safe and hopeful and services need to be
16 local and accessible. Thank you.

17 HARRIET LESSEL: Hi. My name is Harriet
18 Lessel, and I'm the Director of Government Contracts
19 and Advocacy at JCCA. I want to thank the Committee
20 Chair, Council Member Ayala for the opportunity to
21 testify at today's hearing. JCCA is very
22 appreciative to the Council's interest in issues
23 facing court involved youth. I'm not going to read
24 my testimony as is just in the interest of time just
25 a short introduction to JCCA. We are one of the

1 oldest child and family serving organizations in the
2 nation. We provide comprehensive care to thousands
3 of children, young people and families who come from
4 New York's diverse communities and especially those
5 struggling with poverty, development disabilities and
6 complex mental illness. Our programs include foster
7 and residential care, preventive services,
8 educational assistance and remediation, case
9 management for young people with mental health
10 challenge and services to families to prevent child
11 abuse and maltreatment. I am here today to support
12 the request of the Court Involved Youth and Mental
13 Health Initiative in the amount of \$2.5 million for
14 FY19. The Court Involved Youth and Mental Health
15 Initiative is a citywide initiative that assesses
16 risk for mental health concerns and connects Court
17 Involved Youth with non-profits who are familiar with
18 city and state agencies. The initiative also
19 provides family counseling and respite services to
20 families of Court Involved Youth. These services are
21 essential for prevention, for preventing entry and
22 re-entry into the Juvenile Justice System. At-risk
23 youth often lack access to mental health services,
24 family counseling or other supports that will keep
25

1
2 them from juvenile detention. The Council's Court
3 Involved Youth and Mental Health Initiative addresses
4 that lack of access to best practices and support
5 services and referrals. JCCA is—was fortunate
6 enough—is fortunate enough to be one of the non-
7 profit partners in that—in the initiative. Our
8 program entitled Second Chances operates out of our
9 Brooklyn office and provides services to youth
10 referred throughout the borough. The purpose is to
11 identify, engage and offer services to youth 12 to 16
12 who are actively involved or at risk of involvement
13 with the justice system, and may be struggling with
14 personal or mental health issues. The program
15 includes outreach, screenings, crisis intervention,
16 preparatory counseling, linkages or referrals to
17 programs that meet the needs and a 12-week leadership
18 group. We're already out of time. A young woman
19 named Leslie is someone that we saw in our program.
20 She was 12 years old when she was removed—when she
21 was referred by her school. Her early life was
22 traumatic, and she was removed from her biological
23 family, and adopted [bell] at the age of four. She
24 was in a lot of trouble in school related to the
25 trauma that she experienced in her early years. I'm

1 just going to do a real quick recap, and as a result
2 of attending for six months, has not been stealing,
3 has not been having the angry outbursts and the other
4 things that referred, and that she's recently been
5 accepted in her first choice for high school. In its
6 fifth year of operation, JCCA will work to continue
7 to engage young people with these issues into our
8 program. With any additional funding we will increase
9 the vocational component because we know that that is
10 something that attracts young people to the program
11 and keeps them busy and actively engaged. So, we
12 respectfully request that the Council fund the Court-
13 Involved Youth and Mental Health Initiative as a \$2.5
14 million request, and thank you.

16 CHAIRPERSON AYALA: Thank you. We'd like
17 to add someone else to the panel. Allison Mahoney.

18 [pause]

19 ALLISON MAHONEY: Hi. Good afternoon
20 Chair-Chairwoman Ayala and members of the Mental
21 Health Committee. My name is Allison Mahoney. I am
22 the Manger of Accessibility at Lincoln Center for the
23 Performing Arts, a member of the Cultural Institution
24 Group. On behalf of Lincoln Center and the CIG, I
25 want to thank you for the Council's longstanding

1 leadership and support. In particular, we want to
2 thank the Committee for its support of Lincoln
3 Center's Programs serving kids with Autism and our
4 program serving seniors with dementia. In FY18 we
5 were fortunate to receive \$55,000 from the Council's
6 Autism Awareness Initiative. We also received
7 \$51,500 from this Council's Geriatric Mental Health
8 Initiative. We are here to request that the Council
9 continues this funding in FY19. Please also support
10 the CIG's request that you baseline the \$10 million
11 received in FY18 and that an additional \$20 million
12 be allocated for all cultural organizations providing
13 a means of implementing the city's cultural plan.
14 Continued funding in FY19 from the Council's Autism
15 Awareness-Awareness Initiative would allow Lincoln
16 Center to serve more kids with Autism through Lincoln
17 Center's Passport to the Arts Program. Through
18 partnerships with families, schools and CBOs like
19 Sinergia in East Harlem, Passport to the Arts
20 provides kids with Autism and other disabilities free
21 supported access to Lincoln Center's performances.
22 Next month through Passport, 20 families with kids
23 with Autism will get free access to Lincoln Centers'
24 Big Umbrella Festival, a month long festival that is
25

1 the first of its kind for kids on the Autism
2 spectrum. In FY18 over 13,000 free tickets to
3 Passport performances were requested, but due to
4 limited funding only over 2,000 were made available.
5 With continued support in FY19 from the Council's
6 Autism Awareness Initiative, we can address this
7 unmet demand, and make this an invaluable program
8 available to more kids with Autism across New York.
9 Continued funding in FY19 from the Council's Autism
10 Awareness Initiative would also support students with
11 Autism enrolled in Lincoln Center's Access
12 Ambassador's Job Training Program. In partnership
13 with CBOs and District 75 schools Lincoln Center's
14 Access Ambassador Program provides weekly hands-on
15 job training to students with Autism and other
16 disabilities. According to the University of Miami's
17 Center for Autism and Related Disabilities, 80 to 90%
18 of young adults with Autism are unemployed or under-
19 employed. Access Ambassador's mission is to address
20 this growing crisis. A teacher at a participating
21 school noted that students in our program showed
22 "Beautiful growth from day one opening up socially,
23 interacting with people appropriately and feeling
24 more comfortable." Finally, an increase in our past
25

1 support from the Council's Geriatric Mental Health
2 Initiative would allow Lincoln Center Moments
3 programming to continue serving seniors with
4 dementia. Lincoln Center Moments provides a free
5 supported setting for seniors with dementia to enjoy
6 live performances at Lincoln Center and their
7 positive effect on the brain and quality of life.
8 Surveyed participants noted that their loved one with
9 dementia "came alive" during performances engaging
10 with the music, movement and discussion in unexpected
11 ways. As discussed, in FY18 we were fortunate to
12 receive \$55,000 [bell] from the Council's Autism
13 Awareness Initiative for our program serving kids
14 with Autism and we also received \$51,500 from the
15 Council's Geriatric Mental Health Initiative for our
16 programs serving seniors with dementia. Please
17 support our request so that this funding continue in
18 FY19 and an increase for our program serving seniors
19 with dementia. As discussed, please also support the
20 CIG's request that you baseline the \$10 million
21 received in FY18, and that an additional \$20 million
22 be allocated for all cultural organizations
23 providing a means of implementing the city's Cultural
24
25

1 Plan. On behalf of Lincoln Center thank you for your
2 support and consideration.
3

4 CHAIRPERSON AYALA: Thank you guys so
5 much. We only have a few minutes we have just enough
6 time to—for the next panel to—to come up, but I—I
7 wanted to just again—to reiterate how—how grateful we
8 are to have you guys out on the front lines and if
9 there's an opportunity for a meeting independent of
10 this hearing, then I am—my doors are open, and I'm
11 here to listen, and I—I appreciate the testimony
12 today because it does help to inform our decision
13 making as we go into the budget season. So, thank
14 you all so much because you all provide a very
15 critical service. Thank you.

16 ALLISON MAHONEY: Thank you. [pause]

17 CHAIRPERSON AYALA: The next panelists
18 are Reed Vreeland, Jerry Wesley, and Allen Ross.
19 [pause]

20 JERRY WESLEY: [coughs] Good afternoon,
21 Madam Chair. Thank you for this opportunity to
22 testify. I am Jerry Wesley, Healthcare
23 Transformation Futurist at Get Healthy Care Together,
24 Inc. We specialize in satisfying customer care
25 outcomes, help define workforce engagement, and

1 development, and restoring organizational financial
2 health. One of the most overlooked populations when
3 it comes to health and health and mental health
4 spending is the healthcare worker who often suffer in
5 silence with mental health challenges on the job with
6 little or no recourse. Here's the problem: Since
7 the Affordable Care Act was signed in 2010, the
8 healthcare landscape has been shifting towards higher
9 quality, safety, value and healthier outcomes. These
10 new regulatory demands are attached to models of care
11 that come with payment models that are now used to
12 generate revenue. Optimizing these payment models
13 requires the performance levels that the current
14 knowledge and skills of our workforce can't scale.
15 Unable to generate enough revenue through the
16 workforce, New York City Health and Hospitals
17 Corporation that serves a huge mental health
18 population is counting on layoffs through attrition
19 to help balance their books leaving the remaining
20 workforce to face unrealistic performance
21 expectations, and unproductive workloads that put
22 their safety and patient care at risk. We got here
23 because the collective response of the New York City
24 Health and Hospitals Corporation to meet these new
25

1 demand has been drastically too slow so much so that
2 no one has adequately prepared our workforce for the
3 new healthcare landscape. For this reason, New York
4 City Health and Hospitals Corporation is struggling
5 to provide care losing hundreds of millions of
6 dollars they could otherwise be saving. Of the 34—of
7 the 34 One Star hospitals in New York State out a
8 Five Star CMS rating system, New York City Health and
9 Hospitals Corporation has eight of them: Lincoln,
10 Jacobi, Elmhurst, Coney Island, Kings County,
11 Bellevue, Queens Hospital, and Harlem Center. And
12 this puts our workforce in a very, very difficult
13 challenge to able to scale the payment models that
14 are required to be successful. The following
15 description of the performance rating that describes
16 the quality of care. 5 Star is excellence, above
17 average is a 4 Star [bell] 3 Star average, 2 Star
18 below average, 1 Star poor. We're seeking \$40
19 million to upgrade New York City Health and
20 Hospitals' Star rating performance from a 1 Star to a
21 3 to 5 Star within three years. We are also seeking
22 \$40 million to retrofit the New York City Health and
23 Hospitals workforce, and address some of the mental
24 health challenges that folks are suffering in silence
25

1
2 in order to optimize health outcomes results that the
3 city and a lot of the underserved communities rely on
4 for care. Thank you. [pause]

5 REED VREELAND: Hello. Thank your
6 Councilman-Councilwoman and Chair Ayala for hearing
7 my testimony today. The testimony in front of you is
8 actually I-I did a-I printed accidentally the health
9 testimony, but I'm going to send the-the Mental
10 Health testimony tomorrow. Luckily, the first page
11 overlaps exactly. So, that's what I'm going to be
12 talking about today. So, my name is Reed Vreeland.
13 I'm here with Housing Works, a healing community of
14 people living with and affected by HIV-AIDS. We
15 provide a range of integrated services for low-income
16 New Yorkers living with and at-risk for HIV from
17 housing to medical and behavioral care to job
18 training. I'm here today to talk about the-the New
19 York City overdose epidemic which killed 1,374 New
20 York City in 2016 and that a 46% increase, and you
21 know, we've spoken about it a lot today. This
22 amounts to nearly four drug overdose tests every
23 single day including the day, the day we spent with
24 this hearing. New York city undertake new evidence
25 based approaches to preventing overdose deaths by

1 conducting a closely monitored two-year pilot of
2 Supervised Consumption Sites in New York City to
3 research the impact of supervised injection
4 facilities on reducing drug overdose deaths, HIV and
5 Hepatitis C and other negative health outcomes.
6 Supervised Consumption Sites are places where people
7 can use pre-obtained drugs in a controlled
8 environment with support from staff trained to help
9 participants to make sure their drug use is safer,
10 and with—and to lengthen the healthcare services
11 including drug treatment, and social services
12 including housing. Internationally, there are more
13 than 100 Supervised Consumption Sites in more than 60
14 cities across the world, and there's an appendix with
15 more details. Just to be clear, and I've included
16 some of the literature on this, Supervised
17 Consumption Spaces are effective at: Reducing risk
18 behaviors associated with Hepatitis C and HIV
19 Infection; preventing fatal opioid overdoses and
20 injecting related hospitalizations; decreasing
21 improper syringe disposal and public injection use;
22 increasing linkage to healthcare and education as
23 well as social services for populations most likely
24 to overdose or contract blood-borne diseases;
25

1 increasing the engagement treatment including opioid
2 antagonist therapy and detox. So, we can reduce
3 overdoses, improve health with this—the [bell]
4 Supervised Consumption Sites. They do not increase
5 crime or a nuisance. They do not increase relapse or
6 decrease rehabilitation. They do not increase
7 initiation of injection use. If this is good enough
8 from Switzerland, Germany and other places around the
9 work, New York City really needs to be looking at
10 this as a serious intervention to a very serious
11 problem. I've lost high school and middle school
12 friends to overdose. You know, like I said, four
13 overdose every single day. The time is ticking, and
14 if we keep on looking at the same interventions, we
15 will have the same results. I think it's very
16 important to hear directly from people who are
17 actively using drugs or recently used drugs. We
18 should have a separate committee just to hear from
19 them, and hear what's going to work for them. So,
20 thank you so much for listening today.

22 ALLEN ROSS: [background comments] I'm
23 going to do an abbreviated version of the testimony
24 you have. Thank you, Madam Chair, you and your staff
25 for giving us the opportunity to present today. My

1 name is Allen Ross. I'm the Executive Director of
2 Samaritan Suicide Prevention Center. As you know,
3 the latest statistics show that suicide the tragic
4 and ultimate symbol of untreated mental health has
5 increased in New York City for three straight years,
6 and now leads to almost as many deaths each as
7 homicide and automobile accidents combined, and that
8 is before you factor in the devastation caused by the
9 current opportunity epidemic. For 35 years
10 Samaritans has worked to alleviate suffering, prevent
11 suicide and save lives in New York City by providing
12 immediate ongoing support to those in distress, a
13 path to healing for those touched by suicide,
14 training in the keys to effective intervention for
15 health providers and caring and confidential
16 alternatives that clinical government run programs
17 and services for the underserved, untreated and those
18 most impacted by suicide. Ove that time, Samaritans
19 has operated the city's confidential 24-hour Suicide
20 Prevention Hotline, which has responded to over 1.3
21 million calls providing a safety net for New Yorkers
22 who are isolated, impacted by stigma, resistant to
23 seeking care, or who don't know where to turn. To
24 Samaritan Hotline volunteers all caring members of
25

1
2 New York City's diverse cultural communities, suicide
3 prevention is personal. We hear the voices of the
4 people who are on distress—in distress who are having
5 trouble coping. We hear the anguish. We hear the
6 pain. We hear callers talk about feeling lost and
7 alone, their sense of helplessness and hopelessness,
8 belief that no one understands, and we listen knowing
9 as we learned in our hotline training if you're
10 afraid of the dark, it's better to be sitting holding
11 someone's hand than sitting alone. We also learned
12 about sensitivity, the ability to receive signals,
13 and you can't be listening if you're doing all the
14 talking, but how many of us no matter what our
15 education and training are really good listeners.
16 The fact is that hotline evaluations have found that
17 well trained volunteers are more effective than their
18 clinical counterparts. Sometimes especially when a
19 person is in distress a calm, caring voice that is
20 accepting and non-judgmental is just what is needed.
21 This is an important fact when you consider recent
22 Harvard research that suggests as many as half those
23 people who attempt suicide make that decision within
24 60 minutes of considering it, which changes a lot of
25 the advanced planning about suicide prevention and

1 training, and—and assessment. But unfortunately,
2 instead of supporting Samaritans' volunteers, devote
3 efforts to prevent suicide and save lives in New York
4 City for the past 35 years, the Mayor's Budget
5 decisions find us fighting to survive [bell] each
6 year. Forced to petition in this very Council to
7 restore the hotline funding that was taken away and
8 repurposed for Thrive, which is rather self-defeating
9 when you consider Samaritans—Samaritans is already
10 doing what the Mayor says needs to be done. That
11 means each year Samaritans has less funding to
12 provide services and less ability to meet the growing
13 need for suicide prevention. So, we turn to the City
14 Council to once again support and restore, as you
15 have the last three years, the \$347,000 in hotline
16 funding and help to maintain this quality community-
17 based crisis response service. We applaud the
18 Council's continued leadership in advancing suicide
19 prevention and thank you for your continued support
20 for the work of the Samaritans.

22 CHAIRPERSON AYALA: Thank you. Thank you
23 so much. We have two panelists left and then we have
24 to really run out of here because we're going to get
25 kicked out any second. Thank you guys so much.

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ALLEN ROSS: Thank you.

CHAIRPERSON AYALA: Donna Tillman and
Kevin Allen. [background comments, pause]

DONNA TILLMAN: Alright. So good
afternoon Mental Health, Developmental Disability,
Alcoholism, Substance Abuse and Disability Service
Committee, Chairwoman Diana Ayala and distinguished
members of the committee. It's the honor of Local
372, City Board of Education Employees, District
Council 37 asking to present testimony on behalf of
the 279 Substance Abuse Prevention and Intervention
Specialists otherwise known of SAPIS we represent
under the leadership of President Sean D. Francois I.
My name is Donna Tillman. I am the Chapter Secretary
for SAPIS, and this is Mr. Kevin Allen who is the
Chapter Chairperson for SAPIS. We're here to let you
know that SAPIS provides essential prevention
intervention services for 1.2 million public school
students. We use and evidence-based curriculum to
teach children the effects of drug use. We also
teach the children we work with—there a curriculum,
one of our curriculum is called Life Skills. We talk
about self-esteem, how to make decisions. We talk
about peer pressure, learn how to be assertive, solve

1 and resolve problems. As I stated before in our
2 title that we do prevention services. We also do
3 counseling with our—with our students. We've believe
4 in prevention because if our students can be educated
5 about the effects of drugs and the type of decisions
6 that they make and learn how to cope with any issues
7 that they are having in addition to knowing that they
8 have someone at the schools, which is SAPIS, to speak
9 to a counselor, that we can prevent some students
10 later on become alcoholics or becoming drug addicts,
11 and Mr. Allen will pick it up from here.

13 KEVIN ALLEN: Once again, thank you for
14 inviting us to speak. Once upon a time there were
15 over 1,200 SAPIS in the New York City schools. There
16 are 1.2 million students, there are 1,800 schools,
17 and now as of 2018, there are less than 300 SAPIS
18 Counselors. There's 271 to 279. As—as you know by
19 now, we're also dealing with the opioid epidemic, and
20 we're figuring out ways to combat and one of the ways
21 we found it is through the evidence-based curriculum.
22 Along with being counselors what makes us different
23 is that we are employed 12 months a year. We handle
24 the complete K-12 grade systems. We deal with—we
25 deal in each and every segment of every neighborhood,

1 and we have found that the more that we connect in
2 evidence-based curriculum along the positive
3 alternatives, along with social skills training, a
4 lot of our evidence-based material lies in balance
5 between speaking on the—the dangers of the various
6 drugs that we're talking about, but also aligning it
7 with problem solving, decision making, ads and
8 advertisements in America, anger control, coping
9 skills, resistance skills. Those type of things
10 because we notice if we focus on what you want to do,
11 and we become very proactive with that, we don't have
12 to worry about what you will not do. So, we're a
13 passionate group. We're—but we're also a-an
14 empathetic group in reference to the plight of New
15 York City and our children and we're so excited that
16 we can do more with more. It does not mean we're
17 going to stop doing what we're doing, and the program
18 is over 40 years in the New York City Department of
19 Education. We will continue to strive, and with
20 greater resources, we can reach to a greater amount
21 of children. If you look 1,800 schools, collocated
22 along 1.2 million and there's 279 of us that spreads
23 the net rather than. Thank you.

1
2 CHAIRPERSON AYALA: So you have a—do you
3 have a physical ask? Are you asking for restoration
4 of—of funding for this program? Are you asking for
5 an enhancement?

6 KEVIN ALLEN: Well, at this point, at
7 this point now we are seeing that it is a balance
8 between the allocated funding for New York City and
9 also from OASIS, the Office of Alcohol and Substance
10 Abuse Services. So, what we're trying to do,
11 recently we had a group of passionate, strong, highly
12 educated people we were able to hire because of the
13 renewal program. We were able to add 50—50 new
14 counselors along with that because it took at least
15 three to seven years since the last time we were able
16 to do that, and less than a decade ago it was 1,200
17 of us. Of recent it was 500 of us. We are now
18 excited that we're able to bring the number back up
19 to 271 [pause] and yes our cost is \$71,000 with
20 salary for an average SAPIS, and—and because of that
21 we're asking for and additional \$4 million in next
22 year's budget for SAPIS, the renewal part along there
23 that was originally a \$2 million add to maintain the
24 current staffing levels we have an additional
25 increase of another \$2 million to hire and additional

1
2 25 counselors to reach thousands more children that
3 are in need.

4 CHAIRPERSON AYALA: I appreciate it.
5 Thank you so much for your testimony. I was actually
6 having a conversation with someone the other day
7 about the--when I went to school the Police Department
8 would come by with briefcase. I don't know if you
9 remember--

10 KEVIN ALLEN: Yes.

11 CHAIRPERSON AYALA: --with the papers.

12 KEVIN ALLEN: Yes, it was a jail program.

13 CHAIRPERSON AYALA: Yes, yes, yes, yes,
14 but I found that it sacred the bejesus out of me,
15 right, because I had never really encountered first-
16 face-to-face contact with a lot of the--the drugs that
17 they brought to the school us to kind of review.
18 But, thank you again for your testimony today, and we
19 look forward to having many more conversations in the
20 next part.

21 DONNA TILLMAN: Thanks for having us.

22 KEVIN ALLEN: And thank you, thank you.

23 CHAIRPERSON AYALA: Thank you. Okay.

24 [pause] Thank you guys. This meeting is adjourned.

25 [gavel]

COMMITTEE ON MENTAL HEALTH, DISABILITIES AND
ADDICTION

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C E R T I F I C A T E

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date April 6, 2018