

CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON ENVIRONMENTAL PROTECTION

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October 30, 2017
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HELD AT: 250 Broadway - Committee Rm.
16th Fl

B E F O R E: COSTA CONSTANTINIDES
Chairperson

COUNCIL MEMBERS: Stephen T. Levin
Rory I. Lancman
Donovan J. Richards
Eric A. Ulrich

A P P E A R A N C E S (CONTINUED)

Anastasia Zygoura, Acting Deputy Commissioner
Water and Sewer Operations
NYC Department of Environmental Protection

Michael Deloach, Deputy Commissioner, Public Affairs
Department of Environmental Protection, DEP

John Hodgkins, Deputy Assistant Chief
Bureau of Operations, New York Fire Department

Mark Safari
Bureau of Water and Sewer Operations
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Kim Lawton, President
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Harvard Hill Drive, Huntington, New York 11743

2 [sound check, pause] [gavel]

3 CHAIRPERSON CONSTANTINIDES: Alright,
4 good afternoon. I am Council Member Costa
5 Constantinides, Chair of the Environmental Protection
6 Committee, and today the committee will hear three
7 bills addressing the sewer maintenance system, and
8 two bills addressing fire hydrant maintenance. New
9 York City Department of Environmental Protection,
10 DEP, is responsible for managing the city's sanitary
11 sewer system, which includes 14 in-city sewage
12 treatment plants and 7,500 miles of sewer
13 infrastructure conveying 1.3 billion gallons of
14 sewage everyday. In addition to the identified
15 sewage infrastructure, the DEP maintains
16 approximately 140,000 catch basins. The DEP operates
17 the system pursuant to the New York State Department
18 of Conservation's State Pollution Discharge
19 Elimination System, if the system is not properly
20 maintained, people are exposed to sewage backups in
21 basements streets and yards. Sewage contain a number
22 of biological hazards including bacteria, funguses,
23 parasites, viruses and airborne viruses or bloodborne
24 viruses. Exposure to sewage backups can result in a
25 variety of adverse human health effects that include

1 amongst others E coli, Cyanosis (sic) Typhoid fever,
2 Salmonella and others. In August 2016, the United
3 States Environmental Protection Agency, the EPA,
4 found that the DEP experienced an excessive number of
5 sewage backups between 2011 and 2015, more than
6 17,000. There are also numerous instances of repeat
7 backups in the same locations many due to capacity
8 issues or infrastructure maintenance. The EPA thus
9 issued an administrative compliance order based on
10 its conclusion that DEP's wastewater treatment system
11 violated the Clean Water Act. Specifically, the EPA
12 found that DEP failed to properly operate and
13 maintain the wastewater treatment system. The EPA
14 found that the DEP's State of the Sewer Report in
15 2012 and 2103 concluded that 80% or more of the
16 confirmed sewer backups were due to grease and debris
17 in the sewers. However, the DEP State of the Sewers
18 Reports did not include broken or malfunctioning
19 catch basins. A number of backups also due to
20 capacity related issues on chronic areas with
21 multiple backups on the same segment, and affecting
22 customers over a given period of time. Sewer backups
23 most heavily affected Queens, Brooklyn and Staten
24 Island. There is also evidence that broken catch
25

basins may have a prominent impact on sewer backups.

In 2015, the Council passed an active Local Law 48 of 2015, which require the DEP to clean its catch basins at least once a year and repair broken catch basins within nine days after the receipt of a complaint.

Previously DEB has been inspecting catch basins once every three years. The first mandated report

pursuant to Local Law 48 of 2015 identified thousands of catch basins that were clogged and broken. These

clogged and broken catch basins may have resulted in sewage backups and resulted in flooding. Further,

the areas of most malfunctioning catch basins are in

Southeast Queens and Community Districts 11 and 13

showing the highest numbers in the city filed by

Community District 12 and others. The EPA suggested

that DEP should further explore the cause of sewage

backups to ascertain if there was any relationship

between increased sewage backups and clogged and

malfunctioning catch basins. Their response to EPA's

Administrative Compliance Order, the DEP has

developed a Targeted Sewer Inspection Pilot, which

will be conducted from July 1, 2017 to July-June 30,

2020 and aims to conduct 55,000 sewer segment

inspections over a three-year period. After the

2 pilot phase, it is expected that the improved
3 operation and maintenance procedures will continue
4 and result in a reduction of sewer backups.

5 Backflow Devices: Backflow devices
6 prevent cross-connections between potable and non-
7 potable water. In order to carry out its
8 responsibility pursuant to the public health law, the
9 DEP as a supplier of water must determine if its
10 facility poses a potential hazard to the city's water
11 supply. If the facility should pose a hazard due to
12 its operation, the DEP Commissioner is required to
13 direct the installation by the owners of an improved
14 backflow prevention device. Should the building
15 owner fail to comply with this directive of the DEP
16 Commissioner, he or she is subject to enforcement
17 actions such as cease and desist orders, criminal or
18 civil enforcement actions, fines, penalties and
19 ultimately termination of water supply to the
20 building or any portion of the facility. Intro 812
21 adds a new provision that would require the DEP to
22 report annually to the Council on (1) the number of
23 facilities and hazards facilities estimated to
24 require the installation of backflow prevention
25 devices, and (2) the number of facilities in which

2 backflow prevention devices have already been
3 installed. (3) Number—the number of test reports
4 filed with DEP in the preceding year. (4) The number
5 of violations issued for failure to install a
6 backflow prevention device, and failure to file a
7 required test report with DEP.

8 Fire Hydrant Legislation: Two bills
9 being heard today regard fire hydrant signage and
10 repair. DEP is responsible for the maintenance and
11 repair of the city's 109 fire hydrants. [background
12 comment] Oh. Oh, I'm sorry, 109 fire hydrants.
13 Opening fire hydrants without spray caps is illegal
14 throughout the city. Open hydrants without spray
15 caps release approximately 1,000 gallons of water per
16 minute, which also leads to decreased water pressure
17 of nearby hydrants and thus threaten the safety of
18 New Yorkers. The identification and timely repair of
19 inoperable fire hydrants is also a safety priority
20 for the city. According to a 20-7-70-no-the 2017
21 Mayor's Management Report the average time it took
22 with DEP or-DEP to repair or replace high priority
23 broken or inoperative hydrants was 2.5 days in FY17.
24 The MMR does not report on non-priority hydrants. In
25 conclusion, proper maintenance of waste water

2 infrastructure is necessary to prevent sewage backups
3 and to protect the public health from a wide range of
4 diseases caused by sewage backups into homes and
5 businesses, clogged and broken catch basins and
6 infrastructure may play a role in sewage backups and
7 should be more fully explored. This also means that
8 backflow devices need to be installed in the
9 appropriate locations and proper reporting on the
10 installation of backflow devices must take place.
11 Finally, fire hydrants need to be properly maintained
12 so that they when--so that when needed, they can serve
13 the life functioning--life saving functions for which
14 they are designed. Now, let us hear from--we'll have,
15 well, we will first recognize a member of the
16 committee Council Member Rory Lancman. Thank you for
17 being here, and allow Council Member Espinal to speak
18 on his bill. Thank you.

19 COUNCIL MEMBER ESPINAL: Thank you, Mr.
20 Chair. I don't have a statement, but I just clearly--
21 I think you hit all of the important points. You know
22 I--I introduced this bill after visiting a city that
23 actually had signage near the hydrants saying what
24 the violation was for opening the hydrants, and where
25 they should go if they're interested in opening the

2 hydrant. You know, here in New York City I think one
3 of the biggest complaints that a lot of our offices
4 receive especially during the summertime is that
5 hydrants are open on full blast unattended, and we're
6 seeing thousands of gallons of water per minute being
7 wasted. I think this would be a great way to inform
8 New York City who don't have that common knowledge
9 that they can get a sprinkler cap to open that
10 hydrant and they can also—by visiting their local
11 firehouse. I think that this will decrease the
12 amount of hydrants we have opened at full blast, and
13 also again a great way to inform New Yorkers about
14 how they can safely and legally have that hydrant
15 operating during the summer. Thank you. [pause]

16 CHAIRPERSON CONSTANTINIDES: Thank you,
17 Council Member Espinal. I'd like to call forward the
18 first panel please from the Administration. Who do we
19 have on the list here? [background comment] So
20 Anastasia Zygoura from DEP. [background comment]
21 [pause] and Chief John Hodgkins from FDNY. Michael,
22 are you going to be testifying as well or just there
23 to support?

24 LEGAL COUNSEL: Just support.

25 MICHAEL: [off mic] To be here only.

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2 CHAIRPERSON CONSTANTINIDES: Okay, so I
3 might swear you in as well then. [pause]

4 LEGAL COUNSEL: Can you please raise your
5 right hands. Do you—can you—can you sit on the dias?
6 Do you swear or affirm to tell the truth, the whole
7 truth, and nothing but the truth today?

8 MALE SPEAKER: [off mic] I do.

9 LEGAL COUNSEL: Thank you.

10 CHAIRPERSON CONSTANTINIDES: Hi. Before
11 you give your testimony, I will let you know that we
12 are trying to have a vote on three pieces of
13 legislation. When we do get a quorum, I'm going to
14 pause and we're going to take that opportunity.
15 Okay?

16 ACTING COMMISSIONER ZYGOURA: Of course.

17 CHAIRPERSON CONSTANTINIDES: Great.
18 Thank you. Please begin your testimony.

19 ACTING COMMISSIONER ZYGOURA: Good
20 afternoon Chairman Constantinides and members of the
21 committee. I am Anastacia Zygoura, Acting Deputy
22 Commissioner for Water and Sewer Operations in the
23 New York City Department of Environmental Protection.
24 With me are Michael Deloach, Deputy Commissioner of
25 Public Affairs at DEP, and John Hodgkins, Deputy

2 Assistant Chief in the Bureau of Operations of the
3 New York Fire Department, and other DEP staff. Thank
4 you for the opportunity to testify on these five
5 bills: Introduction 821 relating to reporting on
6 backflow devices; Intro 972 relating to fire hydrant
7 signage; Introduction 1731 relating to fire hydrant
8 repair standards, and Introductions 1425 and 1468
9 relating to sewer backups. The Bureau of—the Bureau
10 on Water—the Bureau of Water and Sewer Operations,
11 BWSO, oversees approximately 14,000 miles of water
12 and sewer mains and 150,000 catch basins and over
13 109,000 fire hydrants in New York City. Our work
14 includes day-to-day management as the underground
15 water and sewer infrastructure, emergency response to
16 event like waterline breaks as well as capital
17 planning and oversight of water and sewer
18 infrastructure projects.

19 Intro 821 of 2015 would repeal and
20 replace existing provisions in the Administrative
21 code relating to reporting on installation and
22 testing of Backflow Prevention Devices, BPDs. An
23 annual report would replace semi-annual reports, and
24 an estimate of the total number of facilities
25 requiring BPDs as well as the number of test reports

submitted are added requirements. The number of new notifications issued by DEP that that a BPD is required to be installed has been deleted, but the number of facilities including hazardous and non-hazardous requiring the installation of BPDs has been retained. Finally, the number of notices of violation issued for failure to file has been added to the number or violations for future in-to install. Protecting New York City's public water supply is of paramount importance, and backflow prevention is one aspect affording this protection. I would like to mention that DEP's extensive water quality testing and monitoring program is the frontline defense in ensuring the quality of water in the distribution system. New York City tests its drinking water in the distribution system for approximately 240 chemical constituents well above regulator requirements. We perform more than 1,100 tests daily, 34,000 monthly and 400,000 on an annual basis and over 36,000 samples collected from about 1,000 sampling locations throughout the city. Test results are reported to our regulators and are summarized in the annual report on the quality of New York City's drinking water. Backflow prevention devices also

2 known as cross-connection controls prevent potential
3 contamination within the premises for mentoring the
4 public water supply. The possibility of
5 contamination is caused by various kinds of plumbing
6 configurations and/or equipment that use water under
7 pressure. If the water pressure in an internal
8 system in the medical facility like a hospital for
9 example is greater than the pressure in the public
10 water supply system. Dangerous chemicals can be
11 inadvertently forced back into the public supply
12 unless a properly functioning Backflow Prevention
13 Device is in place to keep that from happening.

14 Protection of our drinking water through the mandated
15 Cross-Connection Control Program which is required by
16 Subpart 5-1.31 of the New York State Sanitary Code is
17 a primary element of BDSL's (sic) mission. The code
18 contained in the Public Health Law mandates that
19 public water suppliers such as DEP requires certain
20 users to install cross-connection controls for which
21 they must submit plans for the installation of these
22 devices as well as annual testing, and reporting once
23 the devices have been installed. This program is
24 approved and reviewed annually by the State and City
25 Departments of Health, and is reportable to the

2 United States Environmental Protection Agency and the
3 New York State Health Department, and as on in the
4 Filtration Avoidance Determination deliverables.
5 Department of Health's Guidance for the Code divides
6 users into three categories. Department of Health's
7 guidance for code—for the code divides users into
8 three categories: Non-hazardous such as a one or two
9 family home or a dry commercial establishment such as
10 a cell phone store or computer shop. Aesthetically
11 objectionable such as a residential building with an
12 elevated storage tank and hazardous such as an auto
13 repair shop or a dry cleaner. Department of Health's
14 cross-connection guidance defines a hazardous
15 facility as a building that potentially contains
16 substances that if introduced into the public water
17 supply would or may endanger or have an adverse
18 effect on the health water consumers. Typical
19 examples in addition to those previously are
20 laboratories, sewage treatment plants, industrial or
21 chemical plants and mortuaries. DEP has developed a
22 comprehensive Cross-Connection Control Program in
23 which we initially concentrate on those facilities
24 representing highest risk of potential contamination
25 of our public water supply through cross-connection.

1 To assist building owners, we are constantly
2 upgrading our program guidelines most recently in May
3 2017. We have made extensive efforts in the
4 identification, inspection, enforcement and reporting
5 of backflow prevention devices. Since 2012 we have
6 reorganized the program by setting up individual
7 units within BWSO to focus on specific areas of
8 expertise. The three units are inspection,
9 enforcement and cross connection review. Our active
10 program far exceeds our commitments to the Department
11 of Health, and we continue our progress towards
12 ensuring that any facility that requires a Backflow
13 Prevention Device has one. DEP maintains an active
14 database comprising records of some 1,001
15 properties. The number of properties tracked in this
16 database is dynamic shifting both upward and downward
17 with changes in the nature of the property's usage
18 profile. We have been compiling more detail than
19 current information about the number of buildings in
20 the city, their required Backflow Prevention Devices,
21 the above data mining and field inspection.
22 Residential properties are not a subject of concern
23 except where there are large boilers there used—that
24 use chemically treated water. Our approach has been
25

to target our inspection resources more efficiently by identifying the types of commercial and residential properties that are most likely to pose a risk. Our inspection unit uses a GIS mapping system along with information from the Department of City Planning to generate a citywide map that targets potential high risk areas and buildings. Each year we aim to inspect 3 to 4,000 properties citywide. We continue to fill gaps—we continue to fill the gaps in our knowledge by getting inspectors into the field and doing the labor intensive job of going to previously identified properties. As a follow up to our field inspections, our Enforcement Unit takes action where necessary. The Administrative code provides for various enforcement measures from the issuance of notice of violations returnable to the Environmental Control Board and associated penalties. Determination of water service and disabling of equipment that equipment that creates fresh to the public water supplier. Our enforcement efforts did not stop with the issuance of an NOV. In addition to the penalties and enforcement actions, the unit reviews the list of properties cited to evaluate whether re-inspection is warranted based on failure

1 to submit a report or install a device. Once a
2 property is notified and hires a licensed master
3 plumber for the installation of a Backflow Prevention
4 Device, our Review Unit is responsible for the review
5 and approval of the Backflow Prevention plans, the
6 initial installation testing report and all
7 subsequent annual testing reports. It is significant
8 to point out that since 1987, all new construction is
9 subject to evaluation of the need of a Backflow
10 Prevention Device in order to obtain a certificate of
11 occupancy from the Department of Buildings.
12 Consequently Post-1987 Construction particles that
13 share compliance with the intent of Subpart 5-1.31
14 referenced above. A decade ago, the number of so-
15 called high hazardous facilities was estimated at
16 22,765. This number represented a presumptive list
17 generated based on the Department of Finance usage
18 class categories and was intended to establish a
19 starting point for identifying locations that had the
20 highest probability of requiring a backflow
21 prevention device. These inspections were completed
22 in 2011, and with—with a consultant inspection
23 contract that began January 2010. There are
24 currently 43,230 locations that have one or more
25

2 Backflow Prevention Devices installed. There are a
3 total of 92,308 devices installed at these
4 properties. The reason there are more devices
5 installed than the number of locations is that some
6 properties require more than one device. Of the
7 universe of 1,001 properties inspected, 51,000 either
8 have a device installed currently, or have been
9 notified of the need to install a device. DEP will
10 be able to comply with the reporting requirements of
11 this bill with exception of the first. Lastly, the
12 number of hazardous and non-hazardous facilities
13 require a Backflow Prevention Device. As mentioned,
14 these numbers change with the uses that buildings are
15 facilities are put to. The number of properties
16 tracked is dynamic, shifting both upward and downward
17 with changes in the property's usage profile.
18 Properties can be reclassified from a status of need
19 to one of no need if the nature of that activity is
20 at the property changes. For example, if a gas
21 station that uses hazardous chemicals and pressurized
22 equipment were to be converted to a retail business
23 supply store, the requirements regarding backflow
24 prevention for that distinct property could change.
25 These assessments are subject to—subject to continual

1 evaluation on the part of DEP staff. As such, it
2 would be understood that any reported statistic
3 represents snapshot in time subject to adjustment.

4 Intro 972 of 2015 would require the DEP to place
5 signage on fire hydrants indicating that opening or
6 tampering with hydrants is prohibited and provide
7 information on penalties, and how to request that a
8 hydrant be opened such as—as for a spray cap.

9 Illegally opened fire hydrants release up to 1,000
10 gallons of water per minute and can reduce water
11 pressure in neighborhoods, making it difficult to
12 fight fires. Hydrants can be opened legally if
13 equipped with a city approved spray cap, which
14 releases only 20 to 25 gallons per minute, ensuring
15 adequate water pressure and reducing the risk that a
16 child can be knocked over and injured by the force of
17 the water. Spray caps can be obtained by an adult 18
18 or over free of charge at local firehouses. When a
19 resident goes to the local firehouse to request the
20 spray cap, she or he fills out the required paperwork
21 and an officer installs the spray cap in accordance
22 with safety protocols. Depending on demand whether
23 fire activity, water pressure and other factors the
24 officer in charge may vary the protocols. FDNY then
25

turns the hydrant on and off at designated times.

This past summer DEP joined with the Department of Youth and Community Development, FDNY and the South Bronx Overall Economical Development Corporation to celebrate the 10th Anniversary of the Hydrant

Education Action Teams, HEAT Program, as we call it.

HEAT has developed—HEAT has helped reduce reports of illegally open hydrants. HEAT deploys teams of teens

hired through the Department of Youth and Community Development Summers--Summer Youth Employment Program

to inform New Yorkers about the dangers of illegally opening hydrants. In partnership with the South

Bronx Overall Economic Development Corporation, DEP deploys four teams of 10 to 12 young adults who

distribute literature, postures and other

informational materials about fire hydrant safety at

community events, parades, green markets, churches

and libraries. The outreach campaign focuses on

neighborhoods in Northern Manhattan and the Bronx

that have historically seen high rates of

unauthorized fire hydrants use during heat waves. In

addition to literature, the teams distribute water—

the teams distribute reusable water bottles and other

souvenirs that promote the safe operation of fire

2 hydrants. Opening a hydrant illegally can result in
3 fines up to \$1,000 and imprisonment for up to 30 days
4 or both. We do not believe installation of signage
5 citywide is warranted. We are concerned about the
6 cost of producing and maintaining signage on 109,000
7 hydrants throughout the city. We are not sure the
8 information about the enforcement placed on a sign
9 will act as a deterrent, and we are concerned that
10 warnings about enforcement relief would tend to
11 undermine the collaborative nature of our heat
12 outreach efforts. We believe that success of our
13 community outreach efforts confirms that this
14 approach to reducing unlawful use is preferred. We
15 would be willing to discuss with the committee
16 expanding community outreach or other ideas to
17 further encourage and enhance compliance with the
18 law.

19 Intro 1731 of 2017 would establish
20 standards for fire hydrant repairs. In addition to
21 rule making and reporting requirements, high priority
22 hydrants including those near a hospital, schools,
23 senior citizen housing and others as determined by
24 DEP would have to be repaired within seven calendar
25 days of receiving the complaint and non-priority

2 hydrants within ten calendar days. There are 100,009
3 hydrants in the city over which DEP and FDNY have
4 oversight. There are also hydrants that belong to
5 the Department of Parks and Recreation, the
6 Metropolitan Trans—the Metropolitan Transportation
7 Authority, the Port Authority of New York and New
8 Jersey, the Triborough Bridge and Tunnel Authority
9 and other entities. The primary purpose of fire
10 hydrant is fire suppression. However, hydrants also—
11 —[background comment]—

12 CHAIRPERSON CONSTANTINIDES: If we can
13 just hold our place there for a moment. So, we have
14 quorum for our vote. Alright, thank you. Appreciate
15 it. (coughs) Alright. Do we have to switch tapes or
16 anything?

17 MALE SPEAKER: Oh, no, we're fine.

18 CHAIRPERSON CONSTANTINIDES: Okay, that's
19 great. Alright, so, can I shorten this? Okay.
20 Alright, so we at this time are going to switch to a
21 vote on three pieces of legislation, you know, in
22 order to meet our goal of reducing city emissions 80%
23 by the year 2050. There is lots of work to be done
24 in many areas of improving our accessibility to
25 renewable energy, and making sure that red tape in

2 government we get to work quicker with one other in
3 order to get the desired result of making it as easy
4 to be green as it is to be traditional. These three
5 pieces of legislation do just that. So, 1630-A would
6 require the administration to produce a plant that
7 would encourage city employees-

8 COUNCIL MEMBER LANCMAN: I'm sorry, Mr.
9 Chairman. Could you call the roll and I can go and
10 then we could the-

11 CHAIRPERSON CONSTANTINIDES: I-I-I would
12 love to have. I just took out like two pages. It's
13 only two sentences.

14 COUNCIL MEMBER LANCMAN: no, I don't-I
15 don't want to interrupt your [laughter] your
16 presentation. It's important. I respect that. If I
17 could vote and be on my way. I promise you I'll do
18 the record.

19 CHAIRPERSON CONSTANTINIDES: This
20 conversation would-I promise to get you done quickly.
21 Alright. So, 1630-A would require the administration
22 to produce a plan to encourage city employees to
23 voluntarily increase their use of solar energy.
24 Intro 1639 would require the administration to create

2 a plan to encourage the voluntary increase of solar
3 energy use within business improvement districts.

4 Intro 1644-A, would require the city to
5 establish from the Building Department an Office of
6 Alternative Energy to assist with technical review
7 and improve on applications as well as provide
8 guidance to applicants with a connection with
9 alternative energy projects and support technical
10 research for advancing energy legislation. So, with
11 that, I vote—I would recommend a yes vote on all
12 three pieces of legislation, and if the clerk could
13 please call the roll.

14 CLERK: William Martin, Committee Clerk,
15 roll call vote Committee on Environmental Protection.
16 All items are coupled. Chair Constantinides.

17 CHAIRPERSON CONSTANTINIDES: I vote aye.

18 CLERK: Lancman.

19 COUNCIL MEMBER LANCMAN: Aye.

20 CLERK: Ulrich.

21 COUNCIL MEMBER ULRICH: Yes.

22 CLERK: By a vote of 3 in the
23 affirmative, 0 in the negative and no abstentions,
24 all items have been adopted by the committee.

2 CHAIRPERSON CONSTANTINIDES: Please, can
3 we just leave the vote open for a few minutes? That
4 would great. Thank you. [pause] If you can please
5 continue your testimony, thank you.

6 ACTING COMMISSIONER ZYGOURA: The primary
7 purpose of a fire hydrant is fire suppression.
8 However, hydrants also serve other useful functions.
9 For example, hydrants provide a method of testing to
10 this recent system's flow capabilities. They also
11 provide a means for flushing the system mains. FDNY
12 and DEP have along and successful relationship when
13 it comes to public safety. In fact, DEP personnel
14 and units respond to fire notifications of varying
15 severity by FDNY. Upon a fire event, FDNY notifies
16 DEP's emergency communication center, which then
17 notifies the appropriate DEP water main and its yard.
18 DEP personnel are dispatched to every fire of two
19 alarms and above to ensure that the FDNY has the
20 water pressure and resources they require in
21 emergencies. In some cases at the request of FDNY,
22 DEP personnel will also respond to one-alarm fire
23 events. In addition, DEP personnel stay on site
24 throughout the fire-fire event until release by FDNY.
25 Overall, DEP's role in response to fire events is to

1 provide assistance and guidance to FDNY regarding
2 their use of a water system and firefighting
3 operations and to assess system pressures and
4 performance. To ensure that a hydrant will work
5 properly when it is needed a periodic testing and
6 maintenance program must be followed. Although
7 hydrants are operated by members of the Fire
8 Department, it is generally the water utility's
9 responsibility to maintain them in working order. As
10 recommended in the Manual of Water Supply Practices,
11 all hydrants should be inspected regularly, at least
12 once a year to ensure their satisfaction and
13 operation. In freezing climates dry borough hydrants
14 may require two inspections per year. A common-a
15 common technique is to perform one inspection in the
16 fall and another in the spring. FDNY inspects the
17 more than 109,000 hydrants twice a year in spring and
18 fall. FDNY inspectors record results of their
19 inspection in BWSO's database and designated whether
20 the hydrant repair is priority or non-priority. This
21 information is then automatically routed in the
22 database through our repair crews. To strive for
23 continuous improvement DEPS started a Hydro
24 Inspection Tablet Mobile Inspection Pilot Program
25

1 with FDNY. This program uses a web based mobile
2 application on Tablets so FDNY inspectors can locate
3 hydrants in a Map view, enter inspection results the
4 field and automatically upload them to the database.
5 This will help to reduce FDNY's effort and inspection
6 times even further. As specified in FDNY's All Unit
7 Circulars 205, a priority hydrant is defined as a
8 hydrant that is the only hydrant on the—in the block
9 or a hydrant that is vital to the protection of high
10 profile locations or critical infrastructure such as—
11 such—locations such as hospitals, schools, senior
12 housing, bridges, tunnels, and mass transit systems.
13 In addition, two adjacent hydrants in a block that
14 are out of service or both reported as requiring
15 priority repair.
16

17 In an effort begun in 2009 to improve
18 response times, DEP set an ambitious but achievable
19 target of 10 days to repair high priority hydrants.
20 As a result of discussions with the Mayor's Office of
21 Operations, effective January 2014, the target has
22 been changed to seven days in the Mayor's Management
23 Report. Reporting in the September 2017 Fiscal Year
24 18 MMR as shown in the table below, DEP's average
25 time to repair high priority hydrants has been three

1 days since Fiscal Year 2015, which is significantly
2 lower than our target of seven days. Inoperative
3 hydrants are generally reported by FDNY through local
4 fire company service of neighboring hydrants. Less
5 than one percent of the city's 109,000 hydrants are
6 inoperative at any given time. As you can see from
7 the September 2017 MMR, DEP aims to ensure that there
8 are fewer than one percent of broken and inoperative
9 hydrants citywide. We work hard with FDNY to address
10 high priority hydrant repairs immediately to ensure
11 that there is an adequate supply of water for
12 firefighting operations. The actual backlog—backlog
13 of broken and inoperative hydrants citywide from
14 fiscal year 2015 to 2017, was between .50% to .54%.
15 The current year-to-date backlog is—in Fiscal Year
16 2018 is .38%, which is significantly decreased
17 compared to the past three fiscal years. Most
18 importantly we are below the MMR's annual target of
19 1%. The average time to repair high priority broken
20 and inoperative hydrants from fiscal year 2015 to
21 fiscal year 2017 was between 2.5 and 2.9 days. The
22 current fiscal year 2018 year-to-date is 2.8 days,
23 which is significantly lower than the MMR's annual
24 target of seven days. While DEP already meets the
25

1 proposed target on a time to repair high priority
2 hydrants, which is of paramount, which is the
3 paramount criterion for public safety. We do not
4 believe that the dedication of additional resources
5 required to reduce the backlog of non-priority
6 hydrants further is warranted given the needs of all
7 the components of the system that demand our
8 attention. Finally, the real time reporting
9 requirements in the bill are infeasible and of
10 doubtful utility in light of the repair protocols we
11 have outlined above. The cross-coordination between
12 FDNY and DEP and our exemplary record, which exceeds
13 the MMR targets by as much as or more than 100%.

15 Intro 1425 of 2017 would require that by
16 December 31, 2018 DEP submit and post on its website
17 a plan to prevent sewer backups, SBUs. Also,
18 addressing the sewer backups is Intro 1568 of 2017,
19 which would amend the Administrative Code to require
20 that where an SBU occurs more than once at the same
21 location within a 12-month period, the portion of the
22 sewer system causing the second or subsequent backup
23 is identified and claimed within 10 days of such
24 subsequent backup. As New York City's water and
25 wastewater utility, DEP provides vital services to

2 more than 8 million New Yorkers delivering over one
3 billion gallons of fresh drinking water and trading
4 approximately 1.3 billion gallons of wastewater
5 daily. To reliably treat this volume of wastewater,
6 DEP utilizes a network of more than 7-1/2 thousand
7 miles of sewers to convey wastewater to one of its 14
8 wastewater treatment plants. To operate and maintain
9 the many components of the extensive sewer system,
10 DEP has repair yards, seven sewer maintenance yards,
11 a fleet of specialized vehicles and a staff of
12 laborers, supervisors, engineers and add-ons. (sic)
13 Over the last decade, DEP has shifted from a reactive
14 to a proactive data drive approach through operating
15 and maintaining the sewer system. DEP employs the
16 principles of adopted management to continually
17 improve our sewer maintenance program while balancing
18 our overarching responsibility to deliver high
19 quality drinking water and treat wastewater everyday
20 in an affordable and sustainable manner. DEP's
21 Regular Sewer Inspection, Analysis and Cleaning
22 Program has produced tangible improvements to the
23 level of sewer service citywide. In the last five
24 years, we have achieved significant improvements in
25 many of our key indicators demonstrating our enhanced

reliability of our system. For example, between Fiscal Year 2012 and Fiscal Year 2016 total SBU complaints dropped 25% and confirmed SBUs dropped 49%. These reductions are the result of DEP's ongoing Operations and Maintenance Program, which relies on both responding to complaints and utilizing programmatic efforts to prevent backups. DEP also targets its efforts by reducing the amounts of fats, oil and grease, FOG, discharged through the sewer system. These efforts include regulations that mandate the use of grease interceptors in certain commercial establishments such as restaurants, as well as extensive public outreach to inform New Yorkers about actions they can take to prevent the improper disposal of grease into the system, a primary cause of SBUs. DEP stepped up its FOG outreach of efforts in 2015 to inform the public about grease problems in the sewer's infrastructure. To date, the outreach effort has reached over 60,000 households in targeted communities throughout through a combination of activities including door-to-door canvassing and workshops with community organizations and local houses of worship. The outreach program is also closely coordinated with the New York City

2 Housing Authority where similar issues exist.

3 Additionally, our education staff conducts classroom

4 and assembly programs, and has developed a special

5 curriculum for teachers on the topic of grease and

6 its proper disposal. Most recently in July 2017, we

7 augmented our proactive approach by implementing a

8 three-year pilot program to conduct targeted sewer

9 inspections in parts of the city that have a

10 relatively higher rate of SBUs. Using the principles

11 of adoptive management, DEP will evaluate the results

12 of this pilot and identify additional opportunities

13 to improve our overall sewer maintenance program.

14 All of DEP's efforts including the pilot program are

15 set forth in DEP's Sewer Back-up Prevention and

16 Response Plan, copies of which I am glad to provide

17 you today. DEP performs these proactive sewer

18 inspections and responds to its Sewer Operations and

19 Analysis Program. The program was instituted in 2011

20 in an effort to reduce the number of recurring SBUs.

21 SOAP locations are defined as sewer sediments that

22 experience a recurring confirmed SBU in a three month

23 period. A sewer segment is defined as a city block.

24 Once we identify the SOAP location, these locations

25 are referred to Field Operation for investigation and

1 analysis of the sewer segments. The investigation
2 will lead to cleaning, spot repair or referral for
3 capital replacement. At times, field crews identify
4 sewer conditions that require cleaning beyond their
5 capabilities or determine a sewer needs to be
6 televised. For example, the size and condition of
7 the sewer or record of recent repeating cleanings may
8 limit the crew's ability to take effective action.
9 In these instances, the work is transferred to DEP's
10 Capacity Management Operation and Maintenance
11 Section, CMOM. CMOM then makes the—of those specific
12 needs and boundaries of the work via more robust
13 field inspection. Once the scope is defined, it can
14 be a sign to DEP's citywide contractors for cleaning,
15 debris removal and internal visual inspection
16 utilizing the sewer camera. Once cleaning and
17 televising work is completed, CMOM inspectors report
18 findings to field operation and emergency
19 reconstruction staff as needed. Once DEP completes
20 remedial measures through the SOAP Program, the sewer
21 segment enters a 12-month monitoring period. During
22 that time, if an additional confirmed SBU occurs in
23 that segment, DEP identifies and elevates the segment
24 to our SBU Recurrent After SOAP, SRAS Program, and
25

2 assigns it to the CMOM section to develop and
3 implement an action plan tailored to the site
4 specific conditions. The CMOM analysis uses tools as
5 closed circuit TV to evaluate the structural
6 integrity of the sewer and engineering analysis of
7 joint plan and as-built drawings to ensure that the
8 system is functioning as designed. CMOM personnel
9 may also perform walk-through inspections of larger
10 as sewers. Corrective action plans recommended by
11 CMOM may include programmatic degreasing, flushing or
12 repair or replacement of a portion of the sewer.
13 BWSO has improved its program to address FOG. We
14 identified liquid degreasing locations, which are
15 locations that have recurrent or chronic SBUs where
16 grease is the contributing cause. Sewer segments
17 that experience two or more SBUs where grease is the
18 contributing factor are flagged to their respective
19 borough managers for assessment and consideration to
20 add to the programmatic LDG cleaning locations. Both
21 Intro 1468 and Intro 1425 address identification and
22 cleaning of locations with more than one SBU during a
23 12-month period. So, my comments apply to both
24 bills. DEP has a robust plan to address SBUs, and
25 has recently commenced a three-year pilot program to

2 further determine appropriate and effective
3 enhancements through our plan. We would ask that the
4 Council either defer legislative action on these
5 bills until the pilot has been completed, or amend
6 the requirements of the bill to reflect DEPs
7 commitment to update the Council on its progress in
8 implementing the plan including the pilot. We look
9 forward to working with the committee to most
10 effectively and efficiently reduce for the system
11 sewer backups, and thank—again, thank you for this
12 opportunity to testify. I would be glad to answer
13 any questions.

14 CHAIRPERSON CONSTANTINIDES: I thank you
15 for the testimony. At this time, I'll just ask the
16 clerk to call the roll on the—the part of the bills.

17 CLERK: Continuation roll call, Committee
18 on Environmental Protection, Introduction 1630-A,
19 1639-A and 1644-A, Council Member Levin.

20 COUNCIL MEMBER LEVIN: I vote aye.

21 CLERK: The vote now stands at 4 in the
22 affirmative.

23 CHAIRPERSON CONSTANTINIDES: Thank you.

24 At this point, we're going to close the roll on these
25 pieces of legislation. Thank you. [background

2 comment, pause] Alright. Thank you for your patients
3 as we try to balance both today. Alright, so I
4 definitely appreciate your testimony. So, tell me a
5 little bit about what percentage of sewage backups
6 DEP has determined they're caused by grease.

7 ACTING COMMISSIONER ZYGOURA: So, the
8 exact percentage varies. I think it's between 70 and
9 80% depending on which area we are.

10 CHAIRPERSON CONSTANTINIDES: On—on what
11 basis do we—do we use that? What sort of metric are
12 you using to sort of say that grease is the culprit?

13 ACTING COMMISSIONER ZYGOURA: So, right
14 now maintenance crews respond to a complaint, and
15 they go out there. They—they start by opening up the
16 metal covers, you know, where they investigate. They
17 look for signs for what could possibly be cause an
18 issue. So, if they see surcharge conditions in the
19 sewer, they look for tale—telltale signs of grease.
20 So, if they see grease deposits, then they—they'll
21 indicate that it's the commission, and they also
22 indicated what level is it, like a light grease
23 condition to a more—a robust grease condition.

24 CHAIRPERSON CONSTANTINIDES: And when
25 these backups occur, we're doing that on every catch

2 basin and every line, we're checking these--these--
3 these instances to see what's causing it?

4 ACTING COMMISSIONER ZYGOURA: So, every
5 time we respond to a 311 complaint about a sewer
6 backup, crews go out to inspect the sewer in front of
7 the property.

8 CHAIRPERSON CONSTANTINIDES: And then
9 how--what percentage does debris play in these backups
10 beyond just grease?

11 ACTING COMMISSIONER ZYGOURA: So, I--I
12 don't have the specific metric on debris, but the
13 grease and debris are the primary force in causing
14 backups.

15 CHAIRPERSON CONSTANTINIDES: But they're
16 less likely? You're stating lesser so than grease?

17 ACTING COMMISSIONER ZYGOURA: So, debris
18 is less than grease, yes.

19 CHAIRPERSON CONSTANTINIDES: Less than
20 grease. Alright, how about city tree roots, do they
21 play at all a role in--in sewer backups?

22 ACTING COMMISSIONER ZYGOURA: So, city
23 tree--tree roots aren't normally found in the city
24 sewer.

2 CHAIRPERSON CONSTANTINIDES: They're
3 normally found in the city sewer?

4 ACTING COMMISSIONER ZYGOURA: No, we
5 don't have--have a big problem with roots in the city
6 sewer?

7 CHAIRPERSON CONSTANTINIDES: We don't?

8 ACTING COMMISSIONER ZYGOURA: No.

9 CHAIRPERSON CONSTANTINIDES: Okay, so
10 what--what is the result you're looking at catch
11 basins, looking at the catch basin sort of cleaning
12 program? What role does clogged or broken catch
13 basins play in--in backups?

14 ACTING COMMISSIONER ZYGOURA: So--so catch
15 basins are--are used to convey storm water off the
16 street and into the sewer system.

17 CHAIRPERSON CONSTANTINIDES: Uh-hm.

18 ACTING COMMISSIONER ZYGOURA: So, so--we--
19 our goal is to inspect the catch basins now on an
20 annual cycle--

21 CHAIRPERSON CONSTANTINIDES:

22 [interposing] Right.

23 ACTING COMMISSIONER ZYGOURA: --and clean
24 them as we find them--they--when they're required to be
25 cleaned.

2 CHAIRPERSON CONSTANTINIDES: Uh-hm.

3 ACTING COMMISSIONER ZYGOURA: Having a
4 clean basin is-is vital to convey the storm water off
5 the street and into the sewer. Having broken catch
6 basins we-we could discuss in further detail, but
7 that would prevent flow from getting into the sewer.
8 So, I don't-we don't generally see a correlation
9 between broken catch basis and sewer backups. There
10 might be flooding in the street, and then you might
11 have some flooding-have conditions with the
12 homeowners, but generally broken catch basins are a
13 leading contributor to sewer backups.

14 CHAIRPERSON CONSTANTINIDES: So,--so the
15 backups are primarily caused by, from what you're
16 saying, grease and debris?

17 ACTING COMMISSIONER ZYGOURA: So, sewer
18 backups is when-when the sewer experiences a
19 surcharge condition. So, it's primarily the focus or
20 the reason we find is-is there is some of a blockage
21 in the sewer that's causing the sewer backups.

22 CHAIRPERSON CONSTANTINIDES: And those-
23 those conditions are over 60% grease and debris, a
24 large portion of the other, right/

25 ACTING COMMISSIONER ZYGOURA: Yes.

2 CHAIRPERSON CONSTANTINIDES: So, what
3 does, you know, what does, you know, what does the
4 department determine the main reasons people will
5 discard grease down the drains of their home and
6 businesses especially when in particular communities
7 they're having a-a lion's share of the backups?

8 ACTING COMMISSIONER ZYGOURA: So, we-we
9 try and encourage everybody not to put grease into
10 the sewer.

11 CHAIRPERSON CONSTANTINIDES: Right.

12 ACTING COMMISSIONER ZYGOURA: So, on the
13 commercial side there is a robust inspection program
14 where restaurants and other eating establishments are
15 required to have grease into-grease traps and-and-and
16 devices to prevent grease from entering into the
17 sewer system, and there is a program where we go out
18 and enforce-inspect and enforce the regulations
19 regarding grease traps in commercial establishments.
20 On the residential side we've-we've-we've started a
21 robust outreach programs, and we're looking always to
22 improve that.

23 CHAIRPERSON CONSTANTINIDES: And what
24 sort of outreach have you done in-in-in these sort of
25 areas that are having the most backups?

2 ACTING COMMISSIONER ZYGOURA: So, I don't
3 have--so I think we've reached out to 60,000
4 homeowners I think I said in the testimony--

5 CHAIRPERSON CONSTANTINIDES:
6 [interposing] Uh-hm.

7 ACTING COMMISSIONER ZYGOURA: --and I
8 think that was predominantly community boards 12 and
9 13 in Queens, and we've also piloted a lot of the
10 outreach with the New York City Housing Authority,
11 and we're also starting to do outreach in--with some
12 of the public schools as well.

13 CHAIRPERSON CONSTANTINIDES: And what's
14 the rationale for the public schools?

15 ACTING COMMISSIONER ZYGOURA: So, the
16 rationale is to try to get the message out to the--to
17 the most--most effectively to the most amount of
18 people. So, the rational there is--is if we could try
19 to reach out to all the children in the households,
20 they'll carry that message home with them, and try to
21 police the households.

22 CHAIRPERSON CONSTANTINIDES: And so,
23 basically asking the kids to sort of remind their
24 parents that that's a bad idea?

2 ACTING COMMISSIONER ZYGOURA: Just—just
3 for them to enforce the idea that, you know, we
4 should all be aware similar to what we do with
5 recycling, and—and seat belts in your car. I know in
6 my house getting the message out to the children
7 always are a positive enforcement.

8 CHAIRPERSON CONSTANTINIDES: Okay,
9 children will always remind you when they think
10 you're doing something wrong, which we tell them. I
11 have an 8-year-old. I'm well aware. [laughs]

12 ACTING COMMISSIONER ZYGOURA: Okay.

13 CHAIRPERSON CONSTANTINIDES: So, what
14 sort of impact has this Cease the Grease campaign
15 yielded so far?

16 ACTING COMMISSIONER ZYGOURA: I don't
17 have any metrics on that with me, but we'll—we could
18 get back to you on that. Sometimes it does take a
19 little time before you actually see results. So,
20 sometimes just saying it once isn't enough. You
21 might have to repeat it a couple of times before you
22 change behavior.

23 CHAIRPERSON CONSTANTINIDES: And is the
24 campaign continuously going? Are we still sort of
25 speaking to folks in these areas?

2 ACTING COMMISSIONER ZYGOURA: Yes.

3 CHAIRPERSON CONSTANTINIDES: And what's—
4 and we're still doing—are we giving out materials or
5 giving out sort of things to sort of capture the
6 grease?

7 ACTING COMMISSIONER ZYGOURA: I—I believe
8 we are. I don't have any with me, but I'm—I'm sure
9 we could get you all the details.

10 CHAIRPERSON CONSTANTINIDES: You showed
11 me a nice picture, though. [laughs]

12 ACTING COMMISSIONER ZYGOURA: [off mic]
13 I'm glad you saw them.

14 CHAIRPERSON CONSTANTINIDES: Alright, so
15 we'd definitely would want to see those, and I guess
16 so the biggest question I have right is—is this—
17 there's—you're saying that broken and, you know, and
18 clogged catch basins have nothing to do with sewer
19 backups and yet in the same communities, we seeing
20 the highest number of clogged and broken catch
21 basins, but also the—the most sewage backups in
22 Queens in Southeast Queens. So how do we reconcile
23 those numbers? What—what is happening that we can
24 do better? Like how do we reconcile that together?

2 ACTING COMMISSIONER ZYGOURA: So, so we
3 could work at seeing whatever metrics you're looking
4 at that that--that bring you to your conclusions, but
5 from what we're looking at specifically in Southeast
6 Queens the system is--is a separate system. So storm
7 water and sanitary flow aren't in the same pipe. So,
8 they're--they're separated. On the storm side, we are
9 committed and this administration has committed \$1.7
10 billion--

11 CHAIRPERSON CONSTANTINIDES:
12 [interposing] Which is a big deal, absolutely, and
13 it's exciting.

14 ACTING COMMISSIONER ZYGOURA: --into this
15 long infrastructure, and that--that's primarily in--in
16 the Southeast Queens area--

17 CHAIRPERSON CONSTANTINIDES: Uh-hm.

18 ACTING COMMISSIONER ZYGOURA: --which is
19 going to bring storm sewer relief. So, getting those
20 sewers in there would set--would help get storm flow
21 into those new pipes.

22 CHAIRPERSON CONSTANTINIDES: And--and how--
23 how are we doing? I know that we passed the bill
24 already this year on the reporting, but things are
25 moving along?

2 ACTING COMMISSIONER ZYGOURA: Yeah,
3 we're—we're still on target.

4 CHAIRPERSON CONSTANTINIDES: Great. Glad
5 to hear that. Now, as far as backflow devices it
6 sort of quickly sort of transitioned to that. How
7 long do building owners have to comply with the
8 directive of the Commissioner?

9 ACTING COMMISSIONER ZYGOURA: Thirty
10 days.

11 CHAIRPERSON CONSTANTINIDES: Thirty days
12 and is it sort of self-certification. So, what—how do
13 we know that they are complying within 30 days, and
14 what enforcement actions are we then taking if
15 they're maybe not getting back to us and not doing
16 this in a quick and—and kind of judicious manner?

17 ACTING COMMISSIONER ZYGOURA: So, they
18 have 30 days, but not all—they don't always comply
19 within 30 days, but as—if they at least take steps
20 and they submit a plan for a Backflow Prevention
21 Device, we would work with them to try to implement
22 it. So, it might go past 30 days if they show
23 intention of installing the device.

24 CHAIRPERSON CONSTANTINIDES: And then
25 once they submit to your plan, that's when they have

2 intention to installing, how long does it take from
3 the time they submit that plan? How much lead time
4 do we give them to actually install it? [pause]

5 MARK SAFARI: [off mic] I think then
6 they--

7 CHAIRPERSON CONSTANTINIDES: Oh, you can
8 come and--and--you guys have done this before.
9 [laughs] Just state your name for the record,
10 please.

11 MARK SAFARI: So, I'm Mark--Mark Safari.

12 CHAIRPERSON CONSTANTINIDES: Uh-hm.

13 MARK SAFARI: As now they get a--they have
14 one month to apply for the high--obtain service for
15 our engineer to some of the plan. When the plan is
16 approved, they have 60 days to install the device.

17 CHAIRPERSON CONSTANTINIDES: So once they
18 sort of submit a plan, they're sort of are on a clock
19 of 60 days?.

20 MARK SAFARI: Yes.

21 CHAIRPERSON CONSTANTINIDES: And how do
22 we verify that they're meeting that 60-day calendar?--

23 MARK SAFARI: [interposing] Well, they--
24 after the work, after the device is installed by the

2 licensed plumbers and after send--they--they show a
3 test to--to the department.

4 CHAIRPERSON CONSTANTINIDES: And we're
5 following up to make sure that they're--we're issuing
6 enforcement actions or we're sending--

7 MARK SAFARI: [interposing] Right.

8 CHAIRPERSON CONSTANTINIDES: --somebody
9 out to follow up?

10 MARK SAFARI: Yeah, if the--our database
11 enforcement constantly they look at the database. If
12 the issuance test is not--the summary of the annual
13 test are not submitted then they go to issue the
14 violation.

15 CHAIRPERSON CONSTANTINIDES: And how--

16 MARK SAFARI: All that and they
17 constantly do that.

18 CHAIRPERSON CONSTANTINIDES: And how many
19 times has the Commissioner issued the directive to
20 building owners to install and approve backflow
21 device?

22 MARK SAFARI: I don't have the Status 3
23 in front of me, but--

24

25

2 ACTING COMMISSIONER ZYGOURA: So, the
3 question is how many--how many--how many--how much
4 orders we've sent out--

5 CHAIRPERSON CONSTANTINIDES:
6 [interposing] Correct.

7 ACTING COMMISSIONER ZYGOURA: --to
8 install the device in 2016, there was 2,266.

9 CHAIRPERSON CONSTANTINIDES: 266?

10 ACTING COMMISSIONER ZYGOURA: 2,266.

11 CHAIRPERSON CONSTANTINIDES: 2,266, and of
12 those 2,266 buildings have all those backflow devices
13 been installed to our knowledge?

14 ACTING COMMISSIONER ZYGOURA: Not--not
15 all of them. Let's see. So, I-I have here that in
16 2016 we also issued a little over 1,300 summonses for
17 failure to install a Backflow Prevention Device.
18 Just--just to be clear, I'm not--I'm not sure if that's
19 a subset of the 16 of the 2,026 or-or it could be
20 previous years.

21 CHAIRPERSON CONSTANTINIDES: Just sort of
22 all the--of all the universe of those buildings that
23 need backflow devices, we issued 1,300 violations.

24 ACTING COMMISSIONER ZYGOURA: For failure
25 to install a backflow device--

2 CHAIRPERSON CONSTANTINIDES: [interposing]
3 For failure to install.

4 ACTING COMMISSIONER ZYGOURA: --in 2016.

5 CHAIRPERSON CONSTANTINIDES: And now that
6 those folks have sort of been sort of cited, you
7 know, cited for those, what is the process to make
8 sure that they comply?

9 ACTING COMMISSIONER ZYGOURA: So, we
10 continue to work with the ACB, and then we--we monitor
11 them, and as, you know, a portion of them get on--
12 within compliance, and the ones that don't--

13 CHAIRPERSON CONSTANTINIDES:
14 [interposing] Right.

15 ACTING COMMISSIONER ZYGOURA: --we
16 escalate either penalties or--or--

17 CHAIRPERSON CONSTANTINIDES: What are--
18 what are the penalties?

19 MARK SAFARI: It's \$500 to \$5,000.

20 CHAIRPERSON CONSTANTINIDES: \$500 to
21 \$5,000.

22 MARK SAFARI: I could--I could give you
23 all the details. I don't have them here.

2 CHAIRPERSON CONSTANTINIDES: Is that
3 enough to sort of make it more than the cost of doing
4 business? Is it—what does a backflow device cost?

5 MARK SAFARI: So a Backflow Prevention
6 Device from a simple one and in like a smaller
7 building is between \$3 and \$4,000 and—and make it's
8 way up tot \$20,000.

9 CHAIRPERSON CONSTANTINIDES: So, in some
10 cases, it's, you know, it's cheaper for them not to
11 install right, and—and so, we're—we're following up
12 constantly right?

13 ACTING COMMISSIONER ZYGOURA: We're—we're
14 happy to look into that further.

15 CHAIRPERSON CONSTANTINIDES: Okay, I just
16 want to make sure that we are ensuring, you know,
17 ensuring that they're actually it and not just sort
18 of continuously paying the fine, right?

19 MARK SAFARI: There—there is a subsequent
20 one. If they are all failing to do it, then we—we do
21 or their cease and desist for the water services.

22 CHAIRPERSON CONSTANTINIDES: How many of
23 those have we issued?

24 MARK SAFARI: Well, I don't have the
25 status at this time with me.

2 CHAIRPERSON CONSTANTINIDES: Can you get
3 back to me, get back to the committee please?

4 MARK SAFARI: Yes.

5 CHAIRPERSON CONSTANTINIDES: Thank you.

6 ACTING COMMISSIONER ZYGOURA: So, what-
7 what I can tell you is as the years have progressed,
8 we've-it creates the number of annual inspections and
9 people in compliance. So, we-we are seeing a trend
10 that goes up to a thousand every year.

11 CHAIRPERSON CONSTANTINIDES: And how many
12 inspectors are out there doing that work?

13 MARK SAFARI: Five Inspectors. We had
14 five inspectors, but currently we have three.

15 CHAIRPERSON CONSTANTINIDES: So, three?

16 MARK SAFARI: Due to a transfer and a
17 resignation. So we have to backfill those.

18 CHAIRPERSON CONSTANTINIDES: So are we
19 going to get those slots filled?

20 MARK SAFARI: Yes.

21 CHAIRPERSON CONSTANTINIDES: And then-and
22 those five individuals are-are in this case currently
23 three individuals. They-they-this is all that they
24 do, or what is their-?

2 MARK SAFARI: This is their full-time
3 job.

4 CHAIRPERSON CONSTANTINIDES: So, they're
5 full-time. They just eat, sleep and drink backflow--

6 MARK SAFARI: Yeah.

7 CHAIRPERSON CONSTANTINIDES: --all day
8 long. [laughs] Alright, just--just, you know, making
9 sure that we're--we're all speaking the same language.
10 So, do you have any idea when those two jobs will be
11 hired? Are there postings.

12 MARK SAFARI: Currently, I don't have
13 nothing on it.

14 CHAIRPERSON CONSTANTINIDES: Okay. I
15 definitely would like it if you can get back to this
16 committee with that information. That would be
17 extremely helpful. And sort of lastly on my
18 colleague's bills in relation to fire hydrants, on
19 the priority fire hydrants, do you have any objection
20 for us setting some sort of rule into law on those
21 priority hydrants? [pause]

22 JOHN HODGKINS: Sorry, you're asking--say--
23 say your question one more time.

24 CHAIRPERSON CONSTANTINIDES: If--if you
25 have--I understand your objection on the non-priority

2 hydrants, but do you have an issues with us sort of
3 setting a timeline on priority hydrants. I know
4 right you're at 2.5 days.

5 JOHN HODGKINS: Yeah.

6 CHAIRPERSON CONSTANTINIDES: That sounds
7 pretty good.

8 JOHN HODGKINS: I'm--I think we feel like
9 we've been, you know, obviously through the MMR been
10 doing a very good job and continue to improve, and I
11 think we're happy to talk you about ways we can kind
12 of find and look into specific metrics.

13 CHAIRPERSON CONSTANTINIDES: I'm--I think
14 I'm a big believer in codifying things because there
15 is a--right now it sounds like we're doing really well
16 on priority hydrants, but there is a possibility in
17 the future we may not be doing so well, and--and the
18 nature of what we do is then we get people sitting in
19 all of our chairs in the future and want to make sure
20 that we set a good baseline, right and make sure that
21 the high standards that we hold will always be
22 upheld.

23 JOHN HODGKINS: Definitely, I think we
24 just have, you know, we see that and talk about the
25 fine print. There's some issue versus priority

2 hydrants versus priority repairs and so we just want
3 to make sure that we're all speaking with the same
4 intention.

5 CHAIRPERSON CONSTANTINIDES: I-I am in
6 agreement with you.

7 JOHN HODGKINS: Great.

8 CHAIRPERSON CONSTANTINIDES: Alright with
9 that, I don't have any colleagues to ask any other
10 questions. So, I will-I will, of course, stay in
11 touch with you guys and thank you for your testimony.

12 JOHN HODGKINS: We'll follow up on that
13 and send you stuff.

14 CHAIRPERSON CONSTANTINIDES: Great.
15 Thank you very much.

16 JOHN HODGKINS: Thank you.

17 ACTING COMMISSIONER ZYGOURA: Thank you.

18 [background comment]

19 CHAIRPERSON CONSTANTINIDES: So, the next
20 panel Stewart O'Brien of Plumbing Foundation, Arthur
21 Klock from Plumbers Local 1 and Kim Lawton from
22 Spring Jam Block Association. [background comments,
23 pause] We're going to have our attorney Samara
24 Swanston swear you all in.

2 LEGAL COUNSEL: Can you please raise your
3 right hand. Do you wear or affirm to tell the truth,
4 the whole truth, and nothing but the truth today?

5 STEWARD O'BRIEN: I do.

6 ARTHUR CLARK: I do.

7 CHAIRPERSON CONSTANTINIDES: Ms. Lawton,
8 would you like to go first?

9 KIM LAWTON: [off mic] Thank you.

10 CHAIRPERSON CONSTANTINIDES: Wonderful.

11 KIM LAWTON: [off mic] Good after--
12 [background comment] [on mic] Hello. Okay, thank
13 you. Good afternoon--good afternoon, Chairman,
14 members of the Environmental Protection Committee,
15 community members and advocates, members of Spring
16 jam Block Association, the JFK IBID and all of the
17 vested stakeholders. My name is Kim Lawton. I stand
18 or actually I'm sitting here before you today as
19 President of the Spring Jam Block Association. I'm
20 also the secretary of the JFK IBID, which was
21 recently formed and signed into legislation, and I'm
22 also a resident homeowner. My primary reason for
23 being here today. I am in favor and the majority of
24 my constituents are definitely in favor the
25 legislation before us in regards to the proposed

2 changes and in respect to the enhancements regarding
3 the sewer and infrastructure systems in Southeast
4 Queens. I live off of Rockaway Boulevard and South
5 Conduit Avenue near 155th Street and 159th Street.
6 Those areas are currently in the JFK IBID catchment
7 area. As everyone is aware, Southeast Queens has had
8 a flooding problem for many years, and the
9 infrastructure that currently exists has not been
10 sufficient to handle all the business that comes its
11 way. Although I have prepared statement and I will
12 continue with it, I would just like to digress a
13 little bit and state that I'm not sure how the
14 gentlemen who just testified when looking at the data
15 stated that the majority of our flooding is due to
16 grease because if you look at those areas that were
17 pinpointed, those are the areas where the
18 infrastructure hasn't been updated in almost 30 or 40
19 years. So, I would just say, not to digress, that
20 although we're here in terms of the reporting, I
21 think that further supports while we need to have
22 these bills into effect and why we should have an
23 independent person investigate this because to say
24 that--and I mean no disrespect--that all of the
25 neighborhoods in Southeast Queens are the only people

2 frying chicken, I-I-I divert and I-I-I say that
3 that's a digression from why we're here, but anyway
4 as you're aware, Southeast Queens has had a flooding
5 problem for many years and the infrastructure that
6 currently exists has not been sufficient to handle
7 the business that comes our way. Actually, the
8 infrastructure is outdate, over-capacitated and has
9 not been sufficient. I would just like to note that
10 during Hurricane Irene even before Sandy, members of
11 the community of those specific areas that we're here
12 to address including myself were flooded up to our
13 knees in our basements in our homes, and sewage and
14 garbage and feces. Senator Sanders who was a
15 Councilman at the time we felt that was not helping
16 us to cure that situation. We really weren't sure
17 how to go about addressing that issue, and I-I
18 appreciated being invited here today to testify
19 because at that time the only thing we knew was that
20 we were flooding in our basements, that we were not
21 enjoying the quality of life that everyone else in
22 the surrounding communities in Queens were. So, we
23 went on New York One, and we complained about the
24 Flooding and about how critical it was to our
25 community and to our quality of life, and this is

1 when all of these different bills and all of these
2 different studies came to fruition as far as the
3 flooding, specifically in Southeast Queens. Although
4 at the time we made complaints to the Councilman's
5 Office to DEP to 311 to city officials, no one
6 addressed our cries for help until Councilman Sanders
7 who is now Senator Sanders and Council Member
8 Richards created these bills and helped to create
9 these studies regarding the flooding. So, I
10 appreciate that as well as you, Chairman. I remember
11 you from the last time. I appreciate it. So, I'm
12 here today. I don't have all the logistics and all
13 the specifics and all the terminology that was used
14 before the committee, but I'm here as a homeowner
15 whose been a homeowner for 17 years, a city employee
16 who struggles to keep that home to the best of my
17 ability. I'm here as the President of Spring Jam and
18 actually our association was created because of the
19 flooding. We've done different things thus far as
20 far as being a part of the first mixed use IBID, and
21 we have different beautification committees, and
22 different things for our children, but we started
23 because—forgive my rudeness—we were mad as hell, and
24 we felt that Southeast Queens was not being addressed
25

2 properly as far as the infrastructure and flooding
3 problem that has existed almost as long as I've been
4 alive, almost. So, I would say that I urge the
5 committee to approve these bills. The sewer and
6 catch basin problems within other aspects of the
7 infrastructure was a nightmare and is a nightmare
8 although it is being addressed. However, the initial
9 stages that were put into motion and although there's
10 been allocation of billions of dollars to support
11 this, I would also encourage the legislation that
12 would implement a plan for upgrades and temporary
13 enhancements, but also support the reporting of the
14 stages to support the information being given to the
15 community as to what is actually being done, and not
16 what's just on paper. In summary, I thank you for
17 your time, and your consideration, and the action
18 that has been taken strongly towards this—this
19 critical issue. There were other members of the
20 community from Community Board 12 and 13 who wanted
21 to be here, but the meeting had to be rescheduled.
22 So, although I do not speak for them specifically, I
23 know they do support the approval of this
24 legislation, and I thank you so much for hearing what
25 I have to say.

2 CHAIRPERSON CONSTANTINIDES: Well, Ms.
3 Lawton, I-I-we take your concerns very seriously.

4 KIM LAWTON: Thank you.

5 CHAIRPERSON CONSTANTINIDES: You know,
6 we-we know-we understand that Southeast Queens for
7 too long had been left just to fend for itself when
8 it came to flooding. We were glad to see the
9 administration come through with the \$1.7 billion
10 commitment--

11 KIM LAWTON: Yes.

12 CHAIRPERSON CONSTANTINIDES: --to bring
13 relief to the homeowners who have needed relief for
14 far too long, and-and were being ignored, and we
15 passed legislation last year. I think we were out
16 there together--

17 KIM LAWTON: Yes.

18 CHAIRPERSON CONSTANTINIDES: --to
19 announce legislation that we were going to have
20 yearly updates to ensure that this project is-is-it's
21 sort of wide scope, right? \$1.7 billion is-we need
22 to know like what's happening block by block,
23 neighborhood by neighborhood to ensure that we're
24 getting it right, and I-I--

25 KIM LAWTON: I agree.

2 CHAIRPERSON CONSTANTINIDES: And I—I—so,
3 I'm—I'm with you and as the lead sponsor of these
4 bills I share your advocacy to get them done.

5 KIM LAWTON: Thank you.

6 CHAIRPERSON CONSTANTINIDES: But I really
7 want to work in partnership with you, and so I just
8 want to ask you just if you gentlemen can just
9 indulge me for a couple of seconds, you know, we're
10 speaking about the sewage bills, and have you ever
11 observed flooding and sewage backups at the same
12 time?

13 KIM LAWTON: Yes, and actually yesterday
14 I didn't get a lot of sleep worrying about the same
15 thing, but I can say since there's been attention
16 brought to this matter, DEP is cleaning it out more
17 frequently, and we're not seeing the level of
18 flooding that we've seen in the past, but yesterday I
19 did see the flooding, and the sewer backup at the
20 same time.

21 CHAIRPERSON CONSTANTINIDES: So you did
22 see flooding, and in addition to flooding you found
23 sewage in your home?

24 KIM LAWTON: Um, not in my home, but--

2 CHAIRPERSON CONSTANTINIDES:

3 [interposing] Not in your home.

4 KIM LAWTON: --what's happening is--what's
5 happening is where I live is directly behind JFK.

6 CHAIRPERSON CONSTANTINIDES: Right.

7 KIM LAWTON: We're below sea level.

8 CHAIRPERSON CONSTANTINIDES: Uh-hm.

9 KIM LAWTON: So, it started from the
10 corner house and it's starting to progress. So,
11 yesterday although there was a heavy rain it didn't
12 reach to the middle of the block where I live near
13 the FAA building--

14 CHAIRPERSON CONSTANTINIDES: -Right.

15 KIM LAWTON: --but the people at the
16 corner did have that.

17 CHAIRPERSON CONSTANTINIDES: They did
18 have that, they did have both sewage--

19 KIM LAWTON: Yes.

20 CHAIRPERSON CONSTANTINIDES: --and water
21 in their basements and sewage?

22 KIM LAWTON: Yeah and 157th Street because
23 we take pictures and everything and we send it to
24 311, and the Councilmen and everything. 157th Street

2 and that area near South Conduit you could literally
3 swim in that area. The ponding is unbelievable.

4 CHAIRPERSON CONSTANTINIDES: But beyond
5 the ponding there's also sewage in that water?

6 KIM LAWTON: Yes.

7 CHAIRPERSON CONSTANTINIDES: Can you send
8 me those pictures as well?

9 KIM LAWTON: Yes.

10 CHAIRPERSON CONSTANTINIDES: I'll have my
11 staff reach out to you afterwards just so we have it
12 for the committee.

13 KIM LAWTON: Yes.

14 CHAIRPERSON CONSTANTINIDES: Clearly they
15 said on the record that the sewage backups and
16 flooding are two different sets of pipe and that's--
17 that's not possible.

18 KIM LAWTON: Okay, well, I don't know
19 where it's--

20 CHAIRPERSON CONSTANTINIDES:

21 [interposing] That's why I--I was--

22 KIM LAWTON: --I know where it's coming
23 from, but I know where it goes.

24

25

2 CHAIRPERSON CONSTANTINIDES:

3 [interposing] I want to—I want to—I believe there's a
4 correlation. You and I are I the same camp, right?

5 KIM LAWTON: Yes.

6 CHAIRPERSON CONSTANTINIDES: I think that
7 we—we have the data with the most broken catch basins
8 and—and issues. In Southeast Queens we also have the
9 most flooding issues. So, I think there's a
10 correlation there. I just think we need to deal with
11 our evidences, as they say, and I'm attorney by
12 trade.

13 KIM LAWTON: Right.

14 CHAIRPERSON CONSTANTINIDES: So, we need
15 to sort of lay out our evidence a little bit better.

16 KIM LAWTON: And I will just say one
17 other thing. I know this is not like a disposition
18 or hearing, but as far as reaching out to the
19 community, I did see under Council Member Richards
20 and Senator Sanders one outreach within the last
21 three years as far as DEP doing a town hall or well
22 it wasn't a town hall but an outreach, and we were
23 informed about that like the day before it was
24 happening. So, and, you know, we were told oh, it
25 may be grease et cetera, but I think that the

2 community is on board. We have an excellent
3 representative from the DEP Ms. Karen Ellis.

4 CHAIRPERSON CONSTANTINIDES: I know her
5 well. She's great.

6 KIM LAWTON: Yeah, yeah and she's really
7 outstanding but, you know, her powers are limited and
8 I think that if the community and DEP and City
9 officials really want to work to—to address this—this
10 issue, and to actually do the real work, we should
11 have more outreach. I don't think it's just based on
12 grease and people frying chicken. I'm not trying to
13 be, you know, disrespectful. It has to be a
14 correlation when you look at the areas that it's
15 affecting compared to other areas.

16 CHAIRPERSON CONSTANTINIDES: Well, I
17 mean, I know that the Mayor has communicated to me
18 and DEP's is speaking of their desire to get this
19 done. You have my commitment. I know that Donovan
20 Richards cares deeply about his community. He's a
21 fighter for his neighborhood.

22 KIM LAWTON: Yes.

23 CHAIRPERSON CONSTANTINIDES: He's helping
24 deliver. So, I will work as the chair of the

2 committee with you and with him and with DEP to sort
3 of meet our shared goal.

4 KIM LAWTON: I appreciate it.

5 CHAIRPERSON CONSTANTINIDES: Well, I
6 really appreciate it. Thank you for coming for, you
7 know, and delivering this testimony. We need to have
8 voices from communities to let us know how we're
9 doing--

10 KIM LAWTON: Yes.

11 CHAIRPERSON CONSTANTINIDES: --and we
12 need to do this in partnership. So, I definitely
13 appreciate your time.

14 KIM LAWTON: Yes. Thank you so much.

15 CHAIRPERSON CONSTANTINIDES: I don't—I
16 don't know if you want to stay around for some other
17 testimony or do—do you have time.

18 KIM LAWTON: Well, I would actually like
19 to leave, you don't mind.

20 STEWART O'BRIEN:

21 Okay, it won't be a problem.

22 CHAIRPERSON CONSTANTINIDES: Thank you so
23 much for your testimony. I really appreciate--

24 KIM LAWTON: [interposing] Okay.

2 CHAIRPERSON CONSTANTINIDES: --you-you
3 being here today.

4 KIM LAWTON: Thank you. Okay.

5 CHAIRPERSON CONSTANTINIDES: Alright.
6 Gentlemen.

7 STEWART O'BRIEN: Hello. My name is
8 Stewart O'Brien. I'm the Executive Director of the
9 Plumbing Foundation. I will skip the first page of
10 my prepared testimony and go straight to the second
11 page. It is—I—I want to give some context to this.
12 This—I'm talking about 821, backflow. The testimony
13 earlier sort made it sound like this was a—nobody
14 said it was a relatively new law, but it was—it was
15 giving figures, and—but you have to put this into
16 context. This is a 1981 law that requires certain
17 buildings to have backflow devices installed to
18 protect the public. It is not recent. So, it's 36
19 since it went into effect, and all we need to know is
20 how many buildings have to have these devices
21 installed, how many are required to have them
22 installed, how many buildings have them installed,
23 and then you could figure out the compliance rate.
24 And each year you track is it going up from 70% to
25 72% and you see if there is progress. I 2007, just

2 ten years ago the New York Times reported that close
3 to 100,000 large residential and commercial buildings
4 lacked these devices, you know, and that 26,000 of
5 these are especially at high risk. Does that include
6 factories, gasoline stations, funeral homes,
7 hospitals or otherwise house businesses that handle
8 hazardous materials. An internal 2000 DEB Report 17
9 years ago concluded that even in the high risk pool
10 that 26,000 that I just mentioned, only 30% more in
11 compliance. In 2007, the New York Times article
12 entitled *Many Buildings Lack Required Water Valve*,
13 reported that as many as 85,000 large residential and
14 commercial buildings lacked the device with
15 approximately 26,000 being classified as high risk.
16 After the New York Times article, this committee and
17 I testified at held hearings in 2009. I'm giving the
18 dates to indicate this has been an issue for quite
19 some time.

20 CHAIRPERSON CONSTANTINIDES:

21 [interposing] I know. I was here in 2009 as a staff
22 member I remember.

23 STEWART O'BRIEN: [laughs] I know—on
24 ways to better ensure compliance with this important
25 self law, which had then been in effect for 28 years.

1 One proposed solution was to create a simple
2 transportation-transparent reporting system, by which
3 DEP informs the Council on the city's effort to
4 achieve compliance. What was requested was simple:
5 DEP was to establish the number of buildings that
6 required the device, the number that had the device
7 installed, and the number of annual testing reports
8 filed with DEP on those installed devices. DEP at
9 that time objected to those criteria. Rather, what
10 resulted was Local Law 26 of 2009, which required D
11 to report—DEP to report to—to the Council the number
12 of buildings with devices installed and thereafter
13 twice each year the number of new devices installed
14 since the previous report. First, this was their
15 flawed reporting system since there was no
16 requirement to establish an actual universe of
17 buildings where installation was—where it was
18 required. It is fairly useless to know, for example,
19 that a hundred buildings installed the device in the
20 past six months. Is that hundred out of a universe
21 of a thousand buildings outstanding or 20,000? You
22 can't determine the compliance rate unless the
23 universe is established. Also, since virtually all
24 brand new large newly constructed structures required
25

1 the device before the certificate of occupancy can be
2 issued, the report on new installation is inflated
3 because it missed—missed—mixed exiting and new
4 buildings. Is the hundred installations mostly in
5 new buildings with little increase in compliance in
6 existing buildings? Second, the semi-annual report
7 to the City Council is still on the books. While DEP
8 initially fulfilled its reporting obligation, we
9 believe that has failed to submit those reports to
10 the City Council and comply with the law the last few
11 years. We encourage the Council to discuss with the
12 administration why it appears that DEP hasn't been
13 following the law the past few years. Maybe I'm
14 mistaken but I haven't seen any of those reports in
15 the last few years. Before the committee today is
16 Intro 821, which is designed to tighten up the
17 reporting requirements of Local Law 76 of 2009. It
18 requires DEP to report to the Council on definitive
19 milestones so the Council and the public can
20 determine whether compliance of this health law is
21 being achieved. In particular it requires DEP to
22 establish a universe of buildings requiring
23 compliance and a running total of those buildings
24 that have actually—actually installed devices. We
25

2 heard numbers before. What context is that? Two
3 thousands, you know, violations given out of how
4 many, right? You asked a very simple question. If
5 2,000 were given notices, what happened to those
6 2,000? Did they get them installed or not? They
7 reported the violations were given out, but was it on
8 that or it's this very simple system that 821 is
9 asking for. What's the universe, which we understand
10 is always going to go up and, you know, it's static,
11 but it doesn't change by thousands. It changes by
12 small numbers. Is it 26,000 high hazard, and how
13 many of those have the devices installed? If it's
14 24,000, I'd say we're doing a pretty good job. If
15 it's 10,000 this—it doesn't have it and we're not
16 doing a good job, and all we're asking is after 36
17 years, DEP should be reporting on what the compliance
18 rate is, and let me just finish. One suggestion is
19 where I believe the Intro should be amended if
20 possible so that the universe is not an estimate. It
21 should be an actual number. Other agencies have
22 established actual databases of buildings requiring
23 the inspection of boilers, elevators, facades,
24 cooling towers. After decades, DEP should be
25 required to establish how many buildings require this

2 safety device. And lastly, the public and the City
3 Council deserve to know compliance rates on this 36-
4 year-old health and safe-safety law. There's no
5 valid reason not to. Thank you.

6 CHAIRPERSON CONSTANTINIDES: Thank you.
7 Mr. Klock.

8 ARTHUR KLOCK: My name is Arthur Klock.
9 Thank you for having me here, Chairman and Council
10 Members. I'm the Training Director for the Plumbers
11 Local Union No. 1, Trade Education Fund. This
12 jointly administered labor and management fund
13 operates a 40,000 square foot training center located
14 in Queens. In that facility, we operate the Cross
15 Connection Control Bureau a New York State Department
16 of Health regulated training program to certify
17 Backflow Prevention Device testers. In fact, it's
18 the most active certifying program of this type in
19 New York State, and open to any individual who needs
20 this New York State Department of Health
21 certification. Students in the program studied the
22 causes of and effects of backflow in the water supply
23 system and learned the skills necessary to keep the
24 equipment which prevents backflow in good working
25 order. I'm here today because I want to raise

2 awareness of the fact that the public health risks
3 associated with backflow are increasing not
4 decreasing due to new systems being installed
5 throughout the city while at the same time our
6 Department of Environmental Protection is still not
7 doing enough to prevent opportunities for
8 contamination, which already exist. A large concern
9 of the DEP is sustainability and conservation of our
10 water resources. Another major concern of the DEP is
11 combined sewer overflows. We just had testimony
12 about problems due to possibly combined sewers.
13 Combined sewer overflows, which threaten the health
14 of our waterways. For these reasons and others, the
15 DEP has encouraged and even founded through direct
16 grants private projects for reuse of wastewater in
17 buildings as well as projects for capture and use of
18 rainwater. Many residential and commercial buildings
19 in New York City have recently installed such
20 captured rainwater systems in accordance with green
21 building initiatives and DEP financing. However,
22 these systems while environmentally friendly can be
23 extremely dangerous if not handled carefully. The
24 potential for hazardous cross-connections can
25 increase where reused water systems and drinking

1 water systems are close together. The greatest
2 threat posed by reuse of wastewater, captured rain
3 water is that potential for cross-connection between
4 the drinking water system and reused water system.
5 Of course there rules that prohibit cross-
6 connections. Our Plumbing Code prohibits cross-
7 connections in plumbing systems. However, a code
8 book without enforcement to ensure compliance or data
9 collection, as the previous speaker just talked about
10 is a system that doesn't protect anyone. The best
11 defense against illness or death from hazardous
12 backflow is a good backflow prevention program. In
13 fact, a rigorous program is prosecuted, which is
14 prosecuted diligently and effectively, is the only
15 defense there is, which is why it is mandated by the
16 state and federal government. Our New York City
17 Department of Environmental Protection has shown
18 through its own calculations that installation,
19 testing and maintenance of these safety devices in
20 New York City has been inadequate over many years.
21 In light of these figures, a more aggressive and
22 effective enforcement of the requirements would seem
23 the best course of action. However, the DEP has no
24 plans to prosecute its Backflow Prevention Program in
25

2 the diligent manner required. In fact, statistic
3 show that they have allowed the current situation to
4 deteriorate by their lax oversight and enforcement
5 policies.

6 Potable Versus Non-Potable Water:

7 Plumbers, engineers, doctors, and the DEP calls safe
8 drinking water potable water. Frequently, we hear
9 that reclaimed water is good for all sorts of non-
10 potable uses. There are different treatment levels
11 for reclaimed water depending on intended use.
12 Reclaimed water systems in building for non-drinking
13 uses like irrigation, sidewalk washing, makeup water
14 for boilers, cooling towers and most notably for
15 flushing toilets and in private and public restrooms.
16 However, make no mistake, even reclaimed water that
17 receives disinfection can pose an acute health risk
18 if it is mixed accidentally into drinking water.
19 Disinfection against present bacteria and viruses
20 does not even take into consideration the long list
21 of chemical contaminants, which are likely presenting
22 in reclaimed water. These may include lead and other
23 heavy metals, nitrogen, phosphorous, volcanic,
24 organic, raw tile organic compounds and even
25 prescription medication residue among a host of other

pollutants. It is the express responsibility under the law for the purveyor of water, and that's the DEP, to operate an effective backflow prevention program. Failure to do so opens the city to tremendous legal exposure if a catastrophic backflow event should occur. Cross-connections can occur no matter how diligently we try to prevent them, and backflow preventers remain the best defense against backflow. The American Water Works Association is the best source of guidance for matching the backflow preventer to the application or the hazard condition at the site. The AWWA identifies reclaimed water as a hazardous—excuse me—a healthy hazard, and recommends the use of a reduced pressure zone backflow preventer for the buildings served by reclaimed water systems. Approved backflow preventive assemblies should be tested at least annually as outlined by American Water Works Association, and all the manufactures. The annual failure rates of approved assemblies varies from 10% to 40% and the AWWA and the manufacturers of these devices recommend testing at least every year to be sure of proper function. Based on the failure rates of approved assemblies, it should be assumed that

1 valves in most backflow prevention assemblies will
2 fail some time within five years. Under these
3 circumstances, just installing these devices and then
4 failing to enforce to requirements for testing or
5 replacing them gives the public a false sense of
6 security. It also leaves the purveyor of water,
7 which is ultimately the city of New York, open to
8 tremendous legal exposure if a catastrophic—if a
9 catastrophic backflow event should occur. In
10 summation, we already had a host of possible cross-
11 connection hazards to worry about before we added
12 reclaiming water and capturing rainwater. These
13 risks increase significantly if we fail to recognize
14 and acknowledge them. The potential for cross-
15 connections in backflow will increase as reclaimed
16 water lines are installed in buildings. The best
17 defense against backflow is a well developed backflow
18 prevention program. Preventing cross-connection via
19 plan site review of new construction and surveying
20 and retrofitting of existing facilities should be a
21 major focus of that program. The DEP has not kept
22 true to this mission. The ongoing failure is
23 particularly true for the maintenance and repair
24 piece of the program. Reclaiming waste water and
25

2 capturing rain water are great ideas on many levels,
3 but it's important to bear in mind that this is no
4 drinking water, and if ingested represents a
5 recognized health hazard. We already had an existing
6 universe of possible sources of contamination in any
7 building and we are currently adding more. Intro
8 821, if enacted into law will help keep New York a
9 health city. Thank you.

10 CHAIRPERSON CONSTANTINIDES: Thank you
11 both. I have a couple of quick questions I
12 definitely appreciate your years of experience here,
13 and I think we've been working together on this issue
14 together before I was a council member, when I was
15 working for the former chair, Council Member Janera
16 (sp?) So, it's good to see you both, but so, Intro
17 20-821, outside of that small change, you guys
18 support the bill, right, you support the reporting
19 requirements within it?

20 STEWART O'BRIEN: Absolutely.

21 ARTHUR KLOCK: Yes.

22 CHAIRPERSON CONSTANTINIDES: Absolutely,
23 and, you know, what other actions should the city
24 take to prevent the contamination of the flood via
25 backflow?

2 ARTHUR KLOCK: I think—I think some of
3 the most important actions that—that has to be taken
4 are exactly what we're discussing here. These
5 devices are critical to prevent backflow. Any
6 building that's been identified as needing a backflow
7 preventer is potentially a source of contamination.
8 The water could leave the building carrying with
9 contaminants, which go into public system, then go
10 down the street and somebody drinks it. This can
11 happen any time there is a fire. When a fire engine
12 hooks up to a hydrant--we were talking earlier about
13 with a different bill—that causes a pressure drop in
14 the system. If you have multiple fire engines, you
15 get a big pressure drop. The pressure inside the
16 buildings is now higher. They water starts to flow
17 out taking anything that might be in there out with
18 it. This is any time you have a dry cleaning
19 establishment, any time you have any kind of
20 chemicals in the boiler or things like that. These
21 devices, if they're installed, they do their job, but
22 they fail within fives. They're going to fail. They
23 need to be maintained. The state runs a rigorous
24 training program for people to maintain these. It's
25 a simple procedure. It's not expensive. You do some

2 testing, you find out if it works. If it works,
3 we're good. If it doesn't work, you get it fixed.
4 Nobody is monitoring this. Nobody is enforcing this.
5 It's just not being done but that's the most
6 important thing in my mind.

7 STEWART O'BRIEN: Let me add. You're-
8 council member, you're absolutely right. You've
9 been-you asked all the right questions probably
10 because you've been on this for so long. You asked
11 the right questions of DEP when they testified which
12 is forgetting about the issue I talked about getting
13 compliance rates after 36 years, but when you
14 identify and when they identify, there were 2,000
15 buildings that were instructed to get these devices
16 installed. What happened? It seems to me if I was
17 in charge of that program, and testifying on a bill,
18 I'd know the answer of well there were 2,000 notices
19 we gave out to people. Of those 2,000, a thousand of
20 them put them in by the end of the year within a
21 certain period of time. Of the other thousand we
22 gave them a violation and that led to another 500
23 being put in, and then those guys we upped the
24 violation so now the penalty instead of being \$1,000
25 was \$25--\$2,500. That's a--that's a program, right,

2 and if I'm testifying before the City Council on an
3 issue, that's what I would like to hear, the answers
4 to your questions. I was a little surprised that
5 they--they--you didn't get them today because--

6 CHAIRPERSON CONSTANTINIDES: I'm looing
7 forward to getting them.

8 STEWART O'BRIEN: Ok, okay. Well, it-it-
9 it should be interesting. The other thing, and you
10 raised an excellent point, which is if the-if the
11 fine is only \$500 or \$1,000, what incentive is for
12 that a large landlord to--to do this? You know, there
13 are landlords, then there are landlords. There are
14 a lot of landlords who will comply with the law that in
15 comes in. But there are some who are really
16 recalcitrant, and unfortunately, the penalties have
17 to be sufficient to get them--to get their attention.
18 So, you asked all the right questions, and it should
19 be interesting for you to find out the--the responses.

20 CHAIRPERSON CONSTANTINIDES: I'm looking
21 forward to getting the answers because I am concerned
22 about the issue of--of, you know, bad actors, right.
23 I think we have a lot of good actors in the city of
24 New York. I don't want to paint such a broad brush,
25 right, and say that we have a lot of--everyone is a

2 bad actor. But there are some that are looking at
3 the fine and—and looking at the installation of the
4 device and doing a comparison shopping and saying,
5 you know, can I get away with it, and how long can I
6 push this off for? So, I want to make sure that we
7 are making sure that there isn't a choice, that they
8 have to comply, they have to comply immediately, and
9 that we kind move the—move the needle quickly. So,
10 with that, unless you have anything else to say, I
11 will thank you both for your advocacy and I
12 appreciate your continued efforts and look forward to
13 working with you again.

14 STEWART O'BRIEN: Thank you very much.

15 ARTHUR KLOCK: Thank you.

16 CHAIRPERSON CONSTANTINIDES: Thank you.

17 [background comment] Alright, so Daniel Carpen. So I
18 have you testifying three different times, four
19 different times here. [background comment]

20 LEGAL COUNSEL: Well, can you please
21 raise your right hand. Do you swear or affirm to
22 tell the truth, the whole truth, and nothing but the
23 truth today?

24 DANIEL CARPEN: Yes, I do. My name is
25 Daniel Carpen. I am a registered professional

2 engineer. My address is 3 Harvard Hill Drive,
3 Huntington, New York 11743. I want to comment about
4 the repair of fire hydrants. About 14 months ago, I
5 watched a DEP crew repair a broken hydrant. The two
6 men they came with a truck well equipped with lots of
7 equipment and repair parts, and they were very, very
8 efficient in putting-in fixing and repairing
9 hydrants. The question is why are hydrants
10 inoperable? It's because they leak, and when they
11 leak, someone goes into the street, and there's a
12 valve and shuts the hydrant off. There is no reason
13 for a three or four-day delay in getting a hydrant
14 fixed. The Fire Department re-re-responds to fires
15 in five minutes. There's no reason why the DEP can't
16 respond to broken or inoperable hydrants within
17 hours. If the reason is inadequate resources, they
18 should hire additional people, and find out whether
19 they need one additional crew, two additional crews,
20 where to put them, buying a truck and doing that.
21 They didn't—the person who spoke, if I was the
22 Commissioner and I heard what he had to say, I would
23 be embarrassed. If I was the commissioner of DEP,
24 and I just took over the job of being commissioner
25 and I heard about this problem, the first thing I

2 would want to know how much more resources do we have
3 and need to commit to take care of this problem much
4 more quickly. If they needed an additional truck, an
5 additional two-two mechanics, go out and hire them.
6 What if there's problem them? There's a nine-month
7 wait between the time someone is actually interviewed
8 for a job with the city, and the time they actually
9 start work. It's 5 to 11 months and Samara, you can
10 testify to that. So, the human resources groups in
11 the city have to figure out how to hire people
12 quicker to solve all these DEP problems. It's not
13 just money. It's just getting the stuff done. If
14 they need to buy a new truck that means the city has
15 to put out the bid, buy all the equipment, all the
16 parts, the tools that the fellows need to repair the
17 hydrant. You know, it's-it's basically it's no
18 excuse for a three-day delay in repairing a hydrant.
19 There's no reason why they can't-they can't come the
20 same day. If they get a call in the morning, they
21 should be there in the afternoon. If there's
22 insufficient manpower the fellow should have told the
23 committee we don't have enough people. We need some
24 resources to do it. Fortunately, the city is in a
25 good financial condition so it can afford it.

2 CHAIRPERSON CONSTANTINIDES: Is that the
3 entirety of your testimony, sir.

4 DANIEL CAPPEN: That's on the--that's on
5 the fire hydrants.

6 CHAIRPERSON CONSTANTINIDES: Okay, we can
7 move onto the next one. Okay, I'll give the next
8 one.

9 DANIEL CAPPEN: Okay, as far as sewer
10 backup is concerned--

11 CHAIRPERSON CONSTANTINIDES: Uh-hm.

12 DANIEL CAPPEN: --Southeast Queens suffers
13 sewer backups much more than other parts of the city
14 because at one time there were lots of freshwater
15 wetlands there with frogs and unfortunately the frogs
16 got towed away when the city developed that area.
17 That area should have never been built on. It's too
18 flat. When you have flat areas and the pipes are
19 flat, horizontal, the flow rates are not big enough.
20 You may need a--you may need to dig up the streets and
21 spend hundreds of millions of dollars and re-pipe
22 everything in order to correct the problem of
23 flooding, and if there's a problem with people eating
24 too much greasy food, then I think the school system
25 in the city has done the right thing by going to

2 salad bars. And when I was in high school we used to
3 have hamburgers that were baked, no fried and we
4 called them grease burgers for that reason. A good
5 education program where you get people to eat fruits
6 and vegetables. I go through five to ten pounds of
7 fresh fruits and vegetables a day. No grease goes
8 down—down my drain whatsoever. I think we have some
9 real problems. She expressed real concern that DEP
10 just hasn't put the resources into it to fix the—the
11 drain system, the sewer system in Southeast Queens.
12 It's going to cost a lot of money because it's flat,
13 and as far as the catch basins are concerned, they
14 should be cleaned in the fall when they get clean—
15 clogged with leaves from the trees not—not every 12
16 months. The fall is when you have to clean the catch
17 basins before the winter snows then clog them up and
18 sand comes in the streets. It's continuous it's not
19 just every 12 months. You got to—you got to
20 continually inspect them every three months if you
21 want to get catch basins that are going to stay
22 clean, and useful and functional.

23 CHAIRPERSON CONSTANTINIDES: Okay.

24 Alright, so thank you so much for your testimony. I
25 appreciate it. Thank you for being here today, and

2 for advocacy on a myriad of issues this committee
3 faces. So, thank you.

4 DANIEL CAPPEN: Thank you.

5 CHAIRPERSON CONSTANTINIDES: Thank you.

6 Alright, with that, I want to thank the—the
7 Administration for their testimony today for our
8 advocates that came out and spoke on these issues.
9 We look forward to moving these pieces of legislation
10 to get the results for the people of the city of New
11 York. I want to thank our staff attorney for the
12 Environmental Protection Committee, Samara Swanston,
13 our Policy Analyst Nadia Johnson, and our Finance
14 Analyst John Seltzer as well. I think our committee
15 Clerk Bill Martin for being here for our votes.
16 Thank you, sir and, of course, my staff Nick Wazowski
17 my Legislative Counsel and our sergeants-at-arms as
18 well. So, with that, we will gavel this committee
19 hearing on the Committee on Environmental Protection
20 closed. [gavel]

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C E R T I F I C A T E

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date November 16, 2017