

TESTIMONY FROM NYCHA CHAIR & CEO SHOLA OLATOYE
EXECUTIVE BUDGET HEARING
COMMITTEE ON PUBLIC HOUSING & COMMITTEE ON FINANCE
THURSDAY, MAY 18, 2017 – 10:00 AM
COUNCIL CHAMBERS, CITY HALL, NEW YORK, NY

Chair Ritchie Torres, Chair Julissa Ferreras-Copeland, members of the Committees on Public Housing and Finance, and other distinguished members of the City Council: good morning. I am Shola Olatoye, Chair and Chief Executive Officer of the New York City Housing Authority. Joining me today are Karen Caldwell, Executive Vice President and Chief Financial Officer, and other members of NYCHA's executive team.

Thank you for this opportunity to once again share with you the 2017 financial status of the Authority. I'd also like to highlight some of our accomplishments since the launch of NextGeneration NYCHA in May 2015. We have been working tirelessly to secure NYCHA's future and to create the safe, clean, and connected communities that our residents deserve. We are proud of the progress we've made, despite the systemic challenges and political threats confronting public housing in our city and across the nation. I want to thank Speaker Melissa Mark-Viverito for supporting a variety of NextGen initiatives that are moving our agency forward and promoting opportunity for residents. I also want to acknowledge partners like Chair Torres, the New York City congressional delegation, Assemblyman and Housing Chair Steven Cymbrowitz, and the Teamsters Local 237 for their steadfast advocacy and investment in the Housing Authority.

Advocacy Matters: All Hands on Deck, Fighting for Every Dollar

Around the time of our preliminary budget hearing in March, we learned details about the President's "skinny budget," which proposes more than \$6 billion in cuts to HUD – amounting to hundreds of millions of dollars in potential losses to NYCHA's capital and operating funding. Mayor de Blasio and I took this as a rallying cry, immediately stepping up to fight this vicious assault on public

housing and other affordable housing programs. With a coalition of allies at our side – like Senator Charles Schumer, Congresswoman Nydia Velazquez, Council Member Torres, residents, and advocates – in no uncertain terms we called on our representatives, and the nation at large, to consider the importance of public housing, the high stakes, and the need for increased investment rather than crippling cuts.

My colleagues and I spent countless hours in Washington and Albany to make the case for public housing and the 2.6 million Americans it serves. We brought together a diverse alliance of leaders and experts from labor, construction, business, national trade associations, and the health sector to support and elevate our cause. We are forging new partnerships with other public housing authorities from Oakland, California, to Oneida, New York, to build a national network to lead the conversation on the connection between housing and health. At conferences and in rallies on the street, through letters to government leaders and op-eds from our allies, we made clear that public housing is vital infrastructure worth preserving and protecting.

Our relentless advocacy did not go unnoticed. Earlier this month, we learned that for Fiscal Year 2017, Congress increased public housing capital funding by 2 percent. However, it decreased operating funding and Section 8 proration by 2 percent.

But let me be clear: The fight is far from over and we are not out of the woods. This 2017 HUD funding bill was developed during the Obama administration; it's a stop-gap measure that gets us through September. 2018 is still a tremendous concern – when Congress will strive to enact the vision outlined in the President's skinny budget. We cannot let Washington off the hook. We must fight for every dollar that public housing needs for this, and future, generations.

Support from the State and City matters, and our advocacy in Albany also had an impact for this year. The State is providing \$200 million in capital funding, the

most money they've committed to NYCHA since 1998. We are excited about a plan that we developed to use these funds to fix boilers and elevators most in need of repair.

Mayor de Blasio continues to lead the way in ensuring that NYCHA is here for the next generation. He recently announced a \$355 million investment in facade improvements. This is on top of the unprecedented \$1.3 billion he committed for the replacement of more than 950 of our worst roofs.

An Update on NYCHA's 2017 Budget

While support from the City and the State is helping us address vital issues at our developments, NYCHA relies on the federal government for the majority of its funding. Let me take a moment to update you on what we know about the rest of the fiscal year.

Having spent a lot of time in DC recently, I can say with certainty that these are uncertain times. We may not receive notice of the final operating fund proration rate for the rest of 2017 until late June.

If drastic cuts for 2018 come to pass, the impact to residents will be grave. There have been threats to public housing before, but this is not normal.

Creating a NextGeneration NYCHA

Continued and significant underfunding follows years of disinvestment: We have lost nearly \$3 billion in federal funding since 2001 and our buildings suffer from \$17 billion in capital needs.

On May 19, 2015, Mayor de Blasio and I released NextGeneration NYCHA, our long-term plan to address the challenges – to stabilize the Authority's finances, become a better landlord for our residents, and ensure that NYCHA remains one

of the institutions that make our city so great and so strong. We've made significant strides in changing the way we do business, strengthening our organization, and improving residents' quality of life — progress that would dissipate from multi-million-dollar reductions to our federal funding.

Here are just a few examples of what we've accomplished:

- We increased rent collection by more than 3 percent, generating \$32 million in additional revenue, and activated 19 formerly vacant non-residential ground-floor spaces, bringing more services to the community and revenue to the Authority.
- We're transforming into a modern, more customer-focused agency, saving \$1.2 million in clerical costs by equipping property management staff with smartphones and nearly a million dollars in Customer Contact Center labor costs with the MyNYCHA app.
- We're more sustainable: Every single NYCHA development now has access to recycling, and our first \$56 million Energy Performance Contract is creating \$3.5 million in annual utility cost savings.
- We're rebuilding to benefit the community and city at large: We have more than a billion dollars of capital work on the street, including \$500 million in Sandy recovery construction underway at 50 buildings (employing over 165 residents). We're investing more than \$600 million in 3,100 units through HUD's Rental Assistance Demonstration. Nearly 1,500 units of affordable housing are in development and, as part of our work to create more affordable housing for New Yorkers and more revenue for the Authority, we announced the newest site in our NextGen Neighborhoods program, La Guardia Houses, and selected the developer for Holmes Towers.
- We're creating opportunity, connecting nearly 6,000 residents to jobs and more than 13,000 residents to partner services.

The Hard Work Must Continue

We are at another critical juncture, with our efforts and vision tested by the vagaries of Washington. But let me repeat our vow: We will not give up on public housing, nor will we allow Washington to do so. And we will not go backwards – we will keep fighting to preserve our accomplishments and continue our progress.

Turnaround efforts take time – we are in year two of a 10-year plan. In a recent piece in the Gotham Gazette, our three resident board members wrote that *“residents are starting to feel these changes and feel their voices are being heard. . . . That doesn’t mean there isn’t work left to be done - there is. But we know that . . . [NYCHA is] moving in the right direction and lives are improving as a result.”*

For the 600,000 New Yorkers who depend on us, we must continue to deliver on our promise of safe, clean, and connected communities. We must continue rallying support for public housing at the state and national levels, stressing its crucial role in fostering healthy, strong neighborhoods and cities, spurring investment, and creating jobs.

Thank you for standing with us as we march onward. We are happy to answer any questions you might have.

**Testimony of Anne Roest
Commissioner, New York City Department of Information Technology &
Telecommunications before the New York City Council Committees on
Finance, Technology and Land Use concerning the FY 2018 Executive Budget
Thursday, May 18, 2017**

Good afternoon Chair Ferreras-Copeland, Chair Greenfield, Chair Vacca, and members of the New York City Council Committees on Finance, Land Use, and Technology. My name is Anne Roest and I am the Commissioner of the Department of Information Technology and Telecommunications (DoITT), and New York City's Chief Information Officer. Thank you for the opportunity to testify today about DoITT's Fiscal 2018 Executive Budget. With me are Annette Heintz, Deputy Commissioner for Financial Management and Administration; John Winker, our Associate Commissioner for Financial Services; and Michael Pastor, our General Counsel.

Budget Overview

DoITT's Fiscal 2018 Executive Budget provides for operating expenses of approximately \$621.7 million; allocating \$150.7 million in Personal Services to support 1,768 full-time positions; and \$471 million for Other than Personal Services (OTPS). This includes \$135 million in Intra-City funds transferred from other agencies for services provided, representing approximately 22% of our total budget allocation. Telecommunications costs represent the largest portion of this Intra-City expense, which is projected at \$109 million for Fiscal 2017.

I am proud to share that we have identified efficiencies for Fiscal 2018. DoITT found \$6.7 million in savings and reductions through measures such as license cancellations across various hardware platforms. DoITT also received additional funding in both Fiscal Years 2017 and 2018 that is designated specifically for citywide IT projects which fall under our administrative or technical oversight responsibilities. For Fiscal 2017, the budget appropriation increased by \$4.8 million from the Fiscal 2018 Preliminary Budget for the Citywide Procurement Innovation (CPI) project, and forfeiture grant funding for the Cybersecurity program.

DoITT's Fiscal 2018 budget appropriation has increased by \$18.6 million from the Preliminary Budget. The net increase represents additional grant funding received for Housing Recovery Office (HRO), and tax levy funding for CPI to fund IT-related procurements that DoITT manages. Additionally, these additional funds are the result of the rollover of one-time funding from FY17 for programs including Broadband deployment and SESIS project management. The funding reflects DoITT's mission: to help our partner agencies secure the right technological solutions for the critical programs they enact—programs that make this the greatest city in the world in which to live, work, and play.

NYCWiN and Insourcing: Finding Meaningful Savings

While we've identified a significant amount of savings for FY18, DoITT always has an eye towards future savings in out years. As we detailed in our Preliminary Budget testimony, we've developed a 30-head "insource pool," a roving team of DoITT tech experts who serve in roles traditionally filled by outside consultants. To date, 21 team members have been hired and have already worked on multiple projects, saving \$2 million that otherwise would have been spent on third parties. Three more people are in the process of joining the insource team, and we will continue to look for more ways to make consultant conversions.

In future fiscal years, there will also be tens of millions in annual savings through the decommissioning of the New York City Wireless Network (NYCWiN). NYCWiN is our government-dedicated broadband wireless infrastructure, which was created to support essential City operations. As you know, since I became Commissioner we've been trying to find savings for NYCWiN, which costs the City more than \$40 million a year in operations and maintenance. To that end, DoITT released an RFI to gather ideas on ways to more efficiently use the network, but none of the responses offered a cost-effective solution. At this point, NYCWiN will only get *more* expensive, requiring hundreds of millions in upgrades in the near future simply to maintain the existing network. Therefore, as a matter of financial prudence we have decided to transition agencies from NYCWiN to commercial carriers. This should reduce the cost to less than \$10 million a year, saving the City more than \$30 million annually in future fiscal

years. We are actively working with all agencies to ensure a smooth and seamless transition.

LinkNYC: An Innovative Source of Revenue

In addition to a strong savings program, we have a novel and lucrative revenue-generating program in place: LinkNYC, a key element of the Mayor's plan to bring affordable, reliable, high-speed broadband to New York City's residents and businesses by 2025. LinkNYC is our franchise to replace the City's outdated payphone infrastructure with free gigabit speed Wi-Fi kiosks. The franchise guarantees \$500 million in ad revenue for the City over the first 12 years that LinkNYC is in operation, with a guaranteed minimum of 50% of gross advertising revenue each year—at *no cost to taxpayers*. In FY18, we project \$25 million in revenue. With nearly 800 active kiosks across all five boroughs, we expect the continued success of this unprecedented project.

Ensuring Citywide Safety and Security: ECTP and Cybersecurity

Before concluding, I'd like to highlight two critical citywide initiatives in DoITT's purview that help ensure the safety and security of New Yorkers.

First, the Emergency Communications Transformation Program (ECTP), which is the City's project to modernize and consolidate the City's 911 emergency communication system – the most complex system of its kind. Under DoITT's management, ECTP is on time and on budget. We are particularly proud of the progress at Public Safety Answering Center (PSAC 2), located in the Bronx. In 2014, after years of delays, Mayor de Blasio directed DoITT to take over project management, and put PSAC 2 back on track. When NYPD took its first call last June, the City took an enormous step toward implementing a fully resilient 911 system. We'll continue to invest in the City's 911 system in collaboration with NYPD and FDNY to ensure the continued efficiency of emergency and public safety services throughout the City.

Second, I'd like to highlight a particularly topical unit within DoITT: our excellent Citywide Cybersecurity team. Our cyber team leads the effort to protect the City's systems and assets from ever-evolving cyber threats. This administration has made a tremendous commitment to fortify the cybersecurity team in recent years, with a significant increase in investment for enhanced technology to stay ahead of these threats, and the addition of a Citywide Chief Information Security Officer to spearhead proactive and progressive risk-management strategies. These critical investments have put the City in a better position than we've ever been on that front. This was exemplified during the recent ransomware attacks experienced around the globe, when our agile and aggressive team swiftly acted to appropriately harden our City's digital defenses. However, no matter what is going on in the rest of the world, this team works to defend our data and infrastructure, 24/7.

I appreciate the opportunity to discuss DoITT's 2018 Executive budget. This concludes my prepared testimony, and I will now gladly address any questions. Thank you.

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**Hearing before the New York City Council
Committee on Finance jointly with the Committee on Parks & Recreation
Oversight: Fiscal Year 2018 Executive Budget
May 18, 2017**

Testimony By: Mitchell J. Silver, FAICP, Commissioner

Good morning, City Council Finance Committee Chair Ferreras-Copeland, City Council Parks Committee Chair Levine and members of the Council Finance and Parks Committees. I am Mitchell Silver, Commissioner of the New York City Department of Parks and Recreation, and I am joined here today by a number of our senior staff. Thank you for inviting me to discuss the Fiscal Year 2018 Executive Budget for NYC Parks.

Since we gave a thorough overview of the agency's work in our testimony during the Preliminary Budget hearing, today we'll offer a short update that demonstrates New York City's continued commitment to building a more equitable park system, under the leadership of Mayor de Blasio and thanks to a strong partnership with the City Council. Embodied by our "Framework for an Equitable Future," NYC Parks remains focused on executing our key strategic initiatives, guided by clear, outcome-oriented goals:

- We're investing in making our park properties **Cleaner & Safer**, reflecting that our mission is not simply to maintain parks and green spaces, but to truly care for them and keep them to a consistent state of good repair.
- We continue to improve and refine our Capital and Operations processes, using innovation to increase efficiency and deliver services **Smarter & Faster**.
- We are helping New Yorkers live **Greener & Healthier** lives by greening our city's streets, and activating our open spaces through targeted placemaking efforts.
- And we're undertaking all of our work with a clear goal in mind: to increase access to high-quality parks for all New Yorkers in a **Fair & Focused** manner that reflects our dedication to equity.

The Mayor's Executive Budget for Fiscal Year 2018 will allow us to make significant progress on these priorities, providing NYC Parks with an operating budget of \$493 million, a \$13 million increase from the Fiscal Year 2017 Executive Budget. The Executive 10-Year Capital Plan, along with current FY17 funds, provides a total Parks Capital budget of \$4.8 Billion dollars, including \$280 million in Mayoral funding for approved new capital needs.

This administration has prioritized investment in our waterfront, and I'm pleased to announce that the FY18 Executive Budget includes \$129 million in Mayoral funding to repair and restore waterfront assets to a state of good repair, reflecting our focused investment to make our park properties cleaner and safer. In coordination with a citywide inspection program conducted by the NYC Economic Development Corporation, this funding will enable repairs to vital waterfront infrastructure, including bulkheads and seawalls. The work will be administered by NYC Parks and the Department of Citywide Administrative Services, depending on the sites to be addressed, which include the Whitey Ford Fields in Queens, Riverside Park and Glick Park in Manhattan, Faber Park in Staten Island, Shore Parkway South and Sheepshead Bay Piers in Brooklyn, and stretches of Harlem River Park often enjoyed by residents from both Manhattan and the Bronx. Moreover, the FY18 Executive Budget also includes an additional \$100 million in funds to construct a completely new esplanade in the East River between



NYC Parks

East 53rd Street and East 61st Street. NYC Parks is thrilled about this major investment to close the largest gap in the Manhattan Waterfront Greenway, and about the administration's efforts to complete the vision of a contiguous 32-mile waterfront pedestrian promenade and bicycling path around Manhattan. The project, which will be overseen by NYC EDC and begin design later this year, will be accompanied by other efforts, such as NYC Parks' conceptual design for the East Harlem greenway gap from East 125th to 132nd Streets. In Brooklyn, just last month the City formally closed on the \$160 million acquisition of the CitiStorage site, allowing for the completion of the 27-acre Bushwick Inlet Park on the Greenpoint and Williamsburg waterfront. And this May, we will proudly unveil the fully-reconstructed Rockaway Boardwalk, a beautiful stretch of New York City that we know millions of New Yorkers cherish, and we hope every New Yorker will come out and visit this summer.

On the Operations front, we continue to focus on innovative approaches to park maintenance, finding smarter ways for the agency to deploy its resources. We look forward to the positive impacts of our new weekend cleaning schedules for high-use parks, our new approaches to addressing serious litter and waste concerns, and our efforts to standardize the agency's approach to park signage, which in the past, has led to clutter and confusion for our visitors. The Mayor's FY18 Executive Budget builds upon this work, as it invests in staff and equipment which will allow us to work smarter and faster. For example, in previous years, our tree removal and pruning teams were responsible for the highly technical arboricultural work involved, as well as the efforts to remove debris from the site after the work was completed. We have now received \$642,000 in baseline funding for new crews to focus on debris removal following tree work, which will free up our highly-specialized Climber & Pruner crews to focus on their technical work. Further, the budget includes over \$7 million in funding for specialized forestry vehicles, including tree trimmers, log loaders, and chipper trucks. These investments will directly increase the number of separate forestry crews dispatched daily to do tree work in each borough, allowing us to reduce work backlogs and deliver services more quickly.

In addition to taking care of the trees we have, we need to increase our urban tree canopy and all of the benefits it provides—reduced carbon emissions, stormwater capture, higher property value and of course, valuable shade as the weather turns warmer. As a central mission, NYC Parks is dedicated to making the city greener and healthier. The Mayor's FY18 Executive Budget includes \$41 million for tree planting and natural area restoration, which includes several components. \$18 million will be dedicated to street tree planting, above and beyond the \$82 million included in the FY18 Preliminary Budget. Guided by the results of our recent Street Tree Census and trends in annual tree loss, this funding will assist our effort towards the desired goal of planting a street tree in every appropriate plantable area, and accommodate for trees that will be lost due to old age and severe storms.

Previously, unless a park area was undergoing capital improvements, there was no existing budget for replacing trees in our park landscapes. Since much of our existing park canopy dates back to when our parks were originally built, 40 to 80 years ago, many of these canopy trees are reaching the end of their natural lifespan and will need to be replaced. I'm proud to announce that for the first time, the Mayor's Executive Budget includes \$16 million in capital funding to plant trees in our active park areas and help replace trees surrounding our playgrounds, ballfields, picnic areas and recreation centers. The Executive Budget also provides \$7 million for NYC Parks to perform large-scale restoration of threatened forests throughout the City, to increase public access to valuable natural spaces through comprehensive trail management, and plant native trees and shrubs to protect our natural areas from invasive species. Even when our agency facilities are considered, to further show our commitment to a bright, green future, NYC Parks is proud to announce that we are developing a plan to install and maintain one million square feet of green roofing, allowing us to do our part in reducing stormwater runoff, energy use, and the heat island effect.



NYC Parks

Another important way we can encourage City residents to live greener and healthier lives, is by encouraging them to get out and enjoy the city's parks and open space. Through our dedicated Placemaking efforts more New Yorkers than ever before joined us as we transformed our public spaces. Shape Up NYC classes turned parks in all five boroughs into fitness studios, in our outdoor "theaters", we screened almost 500 movies for thousands of New Yorkers, and through our public art program, 81 temporary installations were on view in our parks, and in partnership with UNIQLO, \$200,000 in grants will allow local artists to showcase their work in park spaces that have been historically underserved by cultural programming.

As we encourage New Yorkers to get outside and enjoy all of our parks around the city, it highlights the importance of distributing our resources in a fair and focused manner that reflects this administration's commitment to equity. Our signature effort and the centerpiece of this strategic blueprint continues to be the Community Parks Initiative (or CPI), with more than \$318 million dollars dedicated to delivering capital improvements, enhanced programming, maintenance and community partnership building to the neighborhood parks that hadn't seen investment in decades, in a way that is inclusive and equitable. We're excited to announce that our Phase 1 CPI projects are under construction and nearly complete. In fact we'll be cutting the ribbon on our first CPI projects later this summer. Van Alst Playground in Queens, Henry M Jackson Playground in Manhattan, and Thomas Boyland Park in Brooklyn are just a few of the sites nearing completion. We believe the new parks undergoing these transformative renovations will invigorate their local neighborhoods and be a valuable resource for years to come.

Beyond CPI, we are taking a more targeted and data-driven approach to capital investment in order to marshal our resources equitably. In 2016, we began an effort to put in place the framework for a comprehensive Capital Needs Assessment for NYC Parks assets. This year, the Executive Budget includes funding for a dedicated team to begin implementing assessments, initially focusing on four important categories: comfort stations, recreation centers, retaining walls and synthetic turf fields. These inspections will help identify capital needs at each particular site, develop cost estimates, and help the agency prioritize the vital capital improvements that are needed throughout the city, so we can focus resources on the places they are needed most.

In addition, the Mayor's FY18 Executive Budget invests \$32 million for playground state of good repair funding. Combined with the \$28 million provided in the Preliminary Budget, this funding will allow us to make vital repairs, address emergency conditions, and plan future improvements in a more structured and strategic manner. This funding further supplements the previous state of good repair investments including dedicated funds for retaining walls, boilers and HVAC systems, and our park pedestrian bridges.

But our dedication to equity isn't only reflected by shovels in the ground, it is demonstrated in our efforts to make sure that all New Yorkers have access to parks and open space that they can enjoy every day. This spring, NYC Parks was delighted to announce that our tennis season permit fee for adults has been sliced in half, from \$200 to \$100, and if you're an IDNYC cardholder, the cost is only \$90. Along with the existing discounts for seniors—only \$20, and children—just \$10—this effort to increase access to tennis for all New Yorkers is a great success, as we're already seeing a significant increase in permit applications for this season. Our Kids in Motion program offered free activities at 102 sites citywide, including games, organized play, and water activities. More than half of the Kids in Motion sites were funded through the Community Parks Initiative and since 2015, the program has received more than one million visits, allowing our youngest New Yorkers to have fun, while staying active and healthy.

With the weather finally warming up, we hope to see even more New Yorkers getting out into their local parks and taking advantage of all of the benefits that they have to offer. Whether it's the peace of mind



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brought by a quiet stroll along the trails of Van Cortlandt Park, or the vibrant sensory overload that is the Coney Island Boardwalk, New Yorkers deserve to make memorable park experiences right in their backyards. To help make that a reality, NYC Parks is committed to creating a thriving 21st Century parks system that serves as a model for cities around the world.

Thank you for allowing me to testify before you today and for your dedication to providing great parks and open spaces for all New Yorkers. We look forward to continue working with the Mayor and the City Council to create a bright, green future with a more equitable and innovative park system. Now, I would be happy to answer any questions that you may have. Joining me will be First Deputy Commissioner Liam Kavanagh, and Matt Drury, our Director of Government Relations.

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I represent: Queens Parks Commissioner

Address: _____

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I represent: NYC Parks

Address: 830 Fifth Ave

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I represent: NYC Parks

Address: 830 Fifth Ave

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I represent: NYC Parks

Address: 830 Fifth Ave

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I represent: DoITT

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Name: Annette Heintz

Address: 255 Greenwich St NYC 10007

I represent: DoITT

Address: 255 Greenwich St NYC 10007

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Name: MICHAEL PATRICK BROWN

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I represent: DO ITT

Address: _____

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Name: Anne Roest

Address: 2 MetroTech Brooklyn NY

I represent: DO ITT

Address: 2 MetroTech Brooklyn NY

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Name: JOHN WINKER

Address: 255 Greenwich St NY NY 10007

I represent: DO ITT

Address: 255 Greenwich St NY NY 10007

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(PLEASE PRINT)

Name: Brian Hogan

Address: 250 Broadway

I represent: NYCHA

Address: _____

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Address: _____

I represent: NYCHA

Address: _____

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(PLEASE PRINT)

Name: Karen Caldwell

Address: Shola Olatoye

I represent: CFO NYCHA

Address: NYCHA

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