CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS

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HELD AT: Council Chambers - City Hall

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[sound check, pause] [gavel]

3 CHAIRPERSON GARODNICK: Good afternoon.

Welcome to a joint hearing. I am Dan Garodnick, and I have the privilege of chairing the Economic Development Committee of New York City Council. Today is February 14th of 2017. I am co-chairing this hearing today with my fellow Council Member Jumaane Williams, who is the chair of the Housing and Buildings Committee. I would like to thank the staff and members of both committees for coming together to hold this hearing today. Today's hearing will provide us with an opportunity to investigate the economic impact of the city's foreclosure crisis and it is an ongoing crisis. Nearly two years at the urging of Council Members Miller and Richards, the Economic Development Committee convened a special hearing in Southeast Queens on this very topic. Today, we will take stock of what has changed and what issues continue to challenge families and neighborhoods across the city. We will consider the measures that local, state and federal agencies have taken to prevent foreclosures, and actions that we as a council can consider to speed up the recovery

process. Since our last hearing with the support of

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my office, many of the advocates and council members with us today New York City took the lead on this issue and established the new Community Restoration Program. This program has radically transformed the playbook for homeowners facing foreclosure. In the past, distressed mortgages were auctioned to hedge funds and other financial institutions. Yet, these options just accelerated the foreclosure crisis. Now, for the first time New York City has stepped in to purchase loans directly from the federal government. The City purchased 24 underwater mortgages in Queens, Bronx, Brooklyn and Staten Island. The goal of these purchases was to bring some of the most delighted local properties back into a state of repair, and to help restore property value in the surround neighborhoods and restructure the mortgage on terms more sustainable for a middle-class family. I'm extremely pleased the city was able to accomplish this and look forward to hearing more about the status of these properties, and the potential for future purchases today. I also want to add that these purchases were made possible through a HUD rule change to the Distressed Asset Stabilization Program last July. I want to thank Senator Chuck Schumer for

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his office's involvement in making that rule change possible. To give a little more background on this crisis, prior to the financial crisis that began just a short decade ago, many middle and low-income New Yorkers were able to live the American Dream by purchasing homes at very attractive interest rates. Then in 2007, the foreclosure crisis began as housing values sharply declined leading thousands of homeowners to default on their mortgages. The global economic recession that followed exacerbated the rate of foreclosures when millions of people across the country lost their jobs, and the ability to pay their mortgages. It is estimated that between 2007 and 2012 over seven million U.S. homeowners lost their homes to mortgage foreclosures. New York City was not spared from the effects of the crisis. The crash sent rippled across socio-economic boundaries and destabilized New York City's communities. December 2014, the city had the second highest number of foreclosures in the whole country. Since 2007, there have been approximately 85,000 properties that have filed for foreclosure or have been abandoned in New York City, which has led to an estimated \$1.6

billion in lost property taxes. For homeowners a

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foreclosure could mean losing their homes and also a major hit on their credit score. These individuals are likely to have a very difficult time opening credit cards, obtaining loans, taking out future mortgages or engaging other financial tasks for years These are real impacts on real New Yorkers to come. and we hope to hear from some of them today. For neighborhoods, foreclosed or abandoned homes can have severe negative impacts on property values. When a home is abandoned or sits in pre-foreclosure, often it is not maintained. It can fall into disrepair. These abandoned homes are colloquially called zombie properties. Zombie properties are appropriately named since the devastating impacts they can have on the surrounding community are certainly very scary. According to the Furman Center, properties adjacent to zombie properties sold for 28% less than comparable properties elsewhere and a notable reduction in property value can extend to all other properties within a 2,000 foot radius. Unfortunately, the problem does not yet seem to be abating. Foreclosures on zombie properties have gone up 54% in New York State in the last year. We also hope to consider other various initiatives led by

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS

1 2 local, state and federal agencies to prevent 3 homeowners from falling into foreclosure in the first place, and review policy proposal from entities who 4 have a stake in solving the ongoing foreclosure crisis in our city. We also will explore the areas 6 7 where New York City homeowners might see more vulnerability under the new administration in 8 9 Washington. Before turning the mic over to Chair Williams, I want to note that we've joined by Council 10 11 Members Borelli, Barron, Rodriguez, Cornegy, 12 Grodenchik, Miller and Koslowitz, and I would like to 13 thank all of my colleagues on both committees for being here to just help shine some light on this very 14 15 important issue. I also want to thank the Economic 16 Development Committee staff, our counsel Alex 17 Paulenoff, Nadia Johnson, Davis Winslow and also the 18 Housing and Buildings Committee staff, counsels Megan Chin and Guillermo Patino, Joe Conde and Sarah 19 Gastelum for all of their hard work in preparation 20 for this hearing, and with that I will turn the 21 2.2 microphone over to my fellow co-chair, Chair Jumaane

CHAIRPERSON WILLIAMS: Thank you, sir, and I hope everybody is enjoying their love day.

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Williams.

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Good afternoon. My name is Jumaane D. Williams, the Chair of the Housing-the Committee on Housing and Buildings. Again, thank you Council Member Garodnick for allowing me to participate in chairing this hearing. As you all know the city is still working to repair the damage done by the 2008 economic recession. Irresponsible lending practices during the housing bubble we had resulted in thousands of New Yorkers losing their homes. Finding that their home was selling worth less than their mortgages or having the neighborhood decimated to foreclosure and abandonment. Last summer Governor Cuomo signed legislation requiring banks and loan services to maintain so-called zombie properties and expedited foreclosed homes to bring them back to the market. In addition to this legislation, which took effect this past summer, there are also several initiatives to assist homeowners facing foreclosure. General Schneiderman launched the Homeowner Protection Program to enable housing agencies to provide legal and housing council-councilmen and to connect homeowners to various resources that help mitigate foreclosure. New York City has supported the State's Mortgage Assistance Program administered-

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administered by the Center for New York City Neighborhoods. I do want to give former Council Member Lou Fidler a shout out here, who is a big part of creating that, which assists homeowners at the risk of foreclosure who have exhausted their other assistance options. Since 2014, MAP has distributed loans of-loans for 654 families at an average of \$27,456 per family. The program is funded by the HPby HPD as well as the private donors. We hope this hearing will shed some light on the impact the legislation in these programs have had, and how implementation and progressing of the local law. Housing and Buildings Committee will also be voting on two bills not associated with this hearing. Proposed Intro No. 179-A and Proposed Intro 289-A. Proposed Intro No. 179-A sponsored by myself by the request of the Manhattan Borough President will require street numbers to be placed on every side of a building that contains an entrance primarily utilized for day-to-day pedestrian ingress or egress. It would also include specific penalties for failing to post street numbers from \$25 to \$250 and daily penalties from \$5 to \$50, and since it's Valentine's

Day, I'm going to shout out to my girlfriend here who

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also had this idea. Proposed Intro No. 2000-I'm sorry Proposed Intro Intro No. 289-A sponsored by Council Member Cumbo will require HPD to make all applications and corresponding instruction materials available in multiple languages. It would also require HPD to provide a notice listing all the languages in which their applications are billed with all applications and forms on HPD's website and in areas of HPD's offices that are open to the public. I'd like to thank my staff for the work they did to assemble this hearing. I'd like to thank both-staff of both committees, and I do want to thank mine in particular, Nick Smith, my Deputy Chief of Staff and Legislative Director, and Mary Chin (sic) and Geno Petrino, counsel to the committee; Lori Coniff (sic), Policy Analyst to the committee; Sarah Gastelum the Committee's Finance Analyst and, of course, Council Member Garodnick's staff of the Economic Development Committee, Alex Paulenoff, Counsel to the Committee; Nadia Johnson; Policy Analyst and David Springler (sic) our Finance Analyst. Before I think we have to do vote in the hearing, but before we do that, I did want to mention my personal story I went for foreclosure. It's been in the news previously that I

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myself, I went through foreclosure for a property I owned in Canarsie that has been tremendously hit in part through a very bad loan, but I was scared to even though I impeccable credit at the time. For me it is an investment property, and so if the worst happens I can survive. I can only imagine what people are going through who were scared to recall the loan, and can lose the only place that they call home or could lose the only home they've ever known. In addition, we-we have data here from some of the legal services that up to 70% of the people who are going through this are Black and Latino who are always hit worse in these cases. So I understand we'll hear some testimony from folks about what happens in the cost of this and who needs it, and it's horrible that those communities lost the largest wealth that they had and they're being hit again. hopefully, we can do what we can as a city to prevent any more hemorrhage for happening. [background comments] So I'd like to call the Clerk for a vote.

CLERK: William Martin, Committee Clerk, roll call vote Committee on Housing and Buildings, Introductions 179-A and 289-A, Chair Williams.

CHAIRPERSON WILLIAMS: I vote aye.

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 13 1 2 CLERK: Rodriguez. [pause] Cornegy. 3 COUNCIL MEMBER CORNEGY: [off mic] I vote 4 aye. 5 CLERK: Espinal. 6 COUNCIL MEMBER ESPINAL: I vote aye. 7 CLERK: Levine. COUNCIL MEMBER LEVINE: Aye. 8 9 CLERK: Grodenchik. COUNCIL MEMBER GRODENCHIK: Aye. 10 11 CLERK: Salamanca. 12 COUNCIL MEMBER SALAMANCA: I vote aye. 13 CLERK: By a vote of 6 in the 14 affirmative, 0 in the negative and no abstentions, 15 both items have been adopted by the House and 16 Buildings Committee. 17 CHAIRPERSON GARODNICK: Thank you very 18 much. I want to note we've been joined by a few more 19 Council Members, Council Member Salamanca, Espinal 20 and Levine, and as I noted in my opening, our first 21 hearing on this subject was prompted by two Council 2.2 Members whose districts were rather significantly 2.3 impacted by the foreclosure crisis, Council Member Miller and Council Member Richards. Council Member 24

Miller is joining us today, and we want to give him

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an opportunity to say a few words before we go to the first panel. Council Member Miller.

COUNCIL MEMBER MILLER: Thank you so very much, Chair Garodnick and also Chair Williams for this important hearing and—and oversight over a program that as we almost two years ago now we had an off-site hearing on the foreclosure crisis and-and what we call ground zero, which was Southeast Queens. At York College at that point we heard testimony from many of the residents of Southeast Queens and some other areas who had been devastated by the foreclosure crisis, and at the end of that, you know, we heard testimony from some of our-some of the advocates, and-and there was a silver lining, and that silver lining a-a program, which you just mentioned the Neighborhood Stabilization, and which is the Distressed Mortgage Fund, which we came back and here at the Council, and put together something, and worked with the HPD and-and those advocates, and proud to say that we were able to do something that has not done-really been done anywhere else in the country and that is to purchase 24 of those distressed mortgages, which-which would allow those homeowners the stay in their homes, stay in the

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communities and for us to do something that banks did not do when they had the opportunity, which was to modify those loans to keep homeowners in-in their What we have seen in particular in Southeast Queens, which is one-where one-third of all mortgages in New York City-I'm sorry-all foreclosures in New York City have occurred. It had a devastating effect on homeownership and the community in-in general, billions of dollars in wealth have just left the community and services associated with that, and so it's been devastating. This program is certain more than commendable and it will be programmed and-and we'll examine its impact to day, and-and certainly I can attest to the positiveness of it, but I would also like to thank the-the-the other advocates and some of our colleagues, other colleagues in government and state and the federal government that had created policies that protect homeowners and communities as we move forward. There is an interest statistic with that matter, but I know when the State Controller did his report on the Greater Jamaica area, what I found, as Council Member Williams mentioned that one-half of all mortgages are sold in

the Greater Jamaica area in the last decade with

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predatory mortgages. And so we have not seen the end of this. It will take for us to continue to have these hearings and to address these issues so that we can ensure the safety and-and the future of-of homeowners throughout the state. So, prior to working with each and everyone here, I'm really proud of the work that has been done on restoration reform. I'm look forward to locking down the rest of those mortgages held by the federal government as soon as possible, and certainly I know that is a difficult time working now with the-with Washington, D.C.. but we've demonstrated that we can and will work with anyone that is willing to bring relief to homeowners and the City of New York. So, again, thank you, Mr. Chair, and Mr. Chair for holding this important hearing.

CHAIRPERSON WILLIAMS: Thank you and thank you for your leadership on the issue. I just wanted to make mention for full clarity that the property I had was one that I was living in prior to being a Council Member.

CHAIRPERSON GARODNICK: Thank you, gentlemen, and welcome to Council Member Rosenthal.

We are going to get started. We already have Kim

1	COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 17
2	Darga and David Quart from HPD at the witness table.
3	We're going to invite up Sal Devola from Neighborhood
4	Restore, Christie Peale of the Center for New York
5	City Neighborhoods, and Ismene Scoliotis (sic) of
6	MHANY to join them. So come on up and—and join the
7	panel and Mr. Quart and Ms. Darga whoever is going to
8	kick it off, you should go right ahead and do that.
9	Thank you.
10	DEPUTY COMMISSIONER QUART: Thank you,
11	Council Member
12	CHAIRPERSON GARODNICK: [interposing]
13	Sorry. Before you do it, we're going to do one-one
14	more vote on Housing and Buildings.
15	CHAIRPERSON WILLIAMS: We're joined by
16	Council Member Rosenthal.
17	CLERK: Introductions 179-A and 289-A,
18	Council Member Rosenthal.
19	COUNCIL MEMBER ROSENTHAL: Aye on all.
20	CLERK: The vote is now at 7. Thank you.
21	CHAIRPERSON GARODNICK: Okay, Mr. Quart.
22	DEPUTY COMMISSIONER QUART: Thank you.
23	CHAIRPERSON GARODNICK: The floor is
24	yours.

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DEPUTY COMMISSIONER QUART: Good afternoon, Chari Garodnick, Chair Williams, members of the Housing and Buildings and Economic Development Committees. Thank you both for your introductory remarks as well as the Council Member Miller. appreciated. My name is David Quart, and I am the Deputy Commissioner of Strategy, Research and Communications for the New York City Department of Housing Preservation and Development. Here with me today from HPD is Kim Darga, our Associate Commissioner for Preservation. We thank you for the opportunity to testify today on the Community Restoration Fund Program. HPD recognizes that a number of neighborhoods across New York City are still struggling to recover from the collapse of the housing market during the Great Recession nearly ten years, and that these issues must be addressed at the neighborhood level. Specifically, distressed properties in foreclosure can lead to neighborhood instability and physical deterioration when homeowners are unable to keep on the mortgage-keep current on their mortgages or ensure proper upkeep of their property. By assisting troubled homeowners and putting them firmer financial footing, we will

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encourage financial empowerment and the preservation of the city's housing stock, which is vital to HPD's efforts to preserve and create affordable opportunities throughout the city. In general, distressed notes are sold by the federal government through open auction process to the highest bidder. Often notes are sold to private investors who quickly initiative foreclosure proceedings and subsequently sell the home. Homeownership advocates have raised concerns that these investors were not interested I working with the many--many families who could have benefitted from simple mod-simply modifying their mortgages or from financial counseling or other support services, and as a result the practices of some investors may contribute to the neighborhood destabilization. In 2015, the U.S. Department of Housing and Urban Development announced changes to the Federal Distress Asset Stabilization Program known as DASP that would give local municipalities including New York City the opportunity to acquire pools of distressed FHA mortgage notes from one to four-family properties located in their jurisdiction through a direct sale, and through to sell through an open auction. The federal government also announced

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that DASP will require bidders to achieve 50% neighborhood stabilization outcomes with the notes, and that purchases could not commence in the foreclosure process for one year after acquisition. In partnership with the City Council, as some of you mentioned in your introduction remarks and in partnership with our not-for-profit partners-most of whom are sitting here at the table with me-HPD responded to the continuing crisis and the opportunities created by DASP through the creation of the Community Restoration Fund Program, CRF, which seeks to support homeowners and to strengthen communities by purchasing distressed notes. The program will address neighborhood instability in some of the areas of the city hit hardest by foreclosures such as Southeast Queens, East New York, Wakefield in the Bronx and the North Shore of Staten Island. goals of the program are threefold. First we aim to help stabilize neighborhoods with high rates of foreclosure and stress. Second, we want to keep New Yorkers in their homes by working with these homeowners to modify or refinance their existing mortgages. Third, as a last resort, we seek to

preserve affordable and viable housing opportunities

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by helping owners who are ineligible for a mortgage modification remain in their homes as a renter or find other suitable housing options for them in the community. We will work to ensure that these homes can be repositioned for affordable homeownership or affordable rental opportunities while providing housing and financial counseling to these owners as they transition from homeownership. After developing a program strategy, we were able to apply our 24 distressed notes totaling 35 units throughout New York City in June of 2016 thanks in no small part to the support of the City Council. This represents one of the first times that any municipality has engaged in the transaction at this time. In addition, CRF is going beyond the DASP requirement with the commitment to pursue 100% neighborhood stabilization outcomes for this pool of notes.

I'd like to take few minutes to walk through how we structure the program. We could not accomplish our goals this year after that working with national community based partners before this strong public-private partnership. Preserving City Neighborhood Housing Development Fund Corporation, PCN, the National Community Stabilization Trust, the

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Center for New York City Neighborhoods and many management are all vital partners in this program, and we thank them for their work. Each of these organizations has-has a very specific role to play in ensuring that we properly handle the notes after acquisition and address the needs of the affected homeowners. PCN purchased the notes and serves as the note holder. PCN is a 503 (c)(3) not-for-profit corporation that was incorporated at the request of and the prior consent from HPD in 2011 to act as the vehicle for the city and to acquire overleveraged mortgage notes for the purpose of repositioning and preserving distressed or at-risk distressed housing in the city. HPD oversees this entity and the Community Restoration Fund Program as a whole. is affiliated with Neighborhood Restore, another notfor-profit formed at the city's request. Neighborhood Restore serves as an intermediateintermediate ownership entity for homes that are in physical and financial distress, and plays a significant role in HPD's Third-Party Transfer Program by ultimately passing on titles to the new owners. HPD commissioner sit on the board of directors for PCN and Neighborhood Restore. PCN and

2 NCST work in tandem to acquire the notes from FHA.

3 These entities play a primary role in servicing,

4 modifying and monitoring the loans, and also handle

5 | the disposition of the properties that serve as the

6 collateral to these distressed notes and mortgages.

7 PCN and NCST have contracted with SN Servicing, which

8 | will serve as the special services. NCST will manage

9 the activities of the special servicer and ensure

10 | that all loan resolution activities are aligned with

11 | the program goals. The special servicer will manage

12 | the collection, depositing, and remittance of all

13 | homeownership payments and net proceeds from the sale

14 | of real estate access to PCN. The Center for New York

15 | City Neighborhoods and MHANY along with their

16 community based network of service providers are

17 conducting and overseeing homeowner outreach to

18 connect the programs and homeowners directly with the

19 \parallel services they whether that be loan assistance or

20 delinquency or default counseling. In addition to

21 | creating a new entity to own notes, it was necessary

22 to bring together significant financial resources

23 \parallel from multiple sources to effectuate to purchase.

24 | First, we must thank again the Council for its

25 generous—generous allocation of \$1 million in seed

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monev. These critical funds allow us to leverage additional funds in the form of \$2.1 million grant from LISC, the Local Initiative Support Corporation that was funded by a bank settlement obtained by the New York State Attorney-General. \$2.9 million in funds received from Morgan-Stanley, also as part of the settlement obtained by New York State Attorney General as well as \$6.9 million in private financing from Goldman-Sachs Urban Investment Group. We thank the Council for its leadership in providing the foundation for this program, and for its additional \$1 million allocation in this fiscal year for future purchases. We hope the Council will continue to support our efforts in this matter.

As mentioned previously, CRF aims to keep people in their homes. After purchasing notes, our priority outcome for CRF is to keep homeowners in their homes through a loan modification including reducing the principal and underwriting a new sustainable mortgage. If modification to an existing mortgage or refinancing the home is not feasible, then CRF will foreclose or take a deed in lieu of foreclosure in order to try to keep the former—former homeowner and tenants of the property in place as

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renters. To achieve this, after CRF takes title, the property will be conveyed to a qualified non-profit housing organization that will oversee the necessary rehabilitation and operation and the long-term affordable renter. Some homeowners may be ineligible for a mortgage modification, unable to sustain a new mortgage even after a modification or had insufficient income to remain in their home as a renter. Such instances present and opportunity for an affordable housing outcome for the foreclosed homeowner and/or the tenants of the property. This minimal loss is to CRF. In this case, CRF would work to place the homeowner and tenants in alternative affordable rental housing seeking to minimize the strain associated with relocation. The home itself would then be repurposed for affordable homeownership or rental opportunities. Since the purchase of the notes in June 2016, SM Servicing Corporation and MHANY have connected to 22 of the 24 borrowers, and have completed initial intake counseling for 13 of them, and we will go more into more detail after the testimony on that. MHANY is in the process of working on proposals for loan modifications for some of these buyers. After the intake is completed and

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the borrower submits the required background information, MHANY submits a proposal to the Center for a compliance review, and afterwards a review by CRF's Credit Committee comprised of HPD, PCN and NSCT. These proposals are reviewed to ensure that they will provide long-term financial stability to the borrower. The CRF Credit Committee has reviewed proposals for eight out of the 22 borrowers to date as of last week, and approved five. Our next step is to try to secure long-term funding sources to ensure that the Community Restoration Fund Program can continue. We're working to deepen our relationships with foundations and financial institutions so we can create a consistent source of funds for this endeavor. Our hope is to raise sufficient funds to ensure we can continue to acquire notes and provide support to more struggling homeowners in New York We hope the Council will continue its leadership on this issue, and it has helped us to lay the foundation for this program. We thank you again for your continued support of the Community Restoration Fund, and for the opportunity to testify here today and, of course, we're happy to answer any questions that you may have.

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CHAIRPERSON GARODNICK: Thank you and I think we're going to go to your colleagues now, and then we'll do questions for everybody. Chris, do you want to start off? [pause]

CHRISTIE PEALE: Good afternoon. My name is Christie Peale and I am Exec-Executive Director of the Center for New York City Neighborhoods. I'd like to also wish you all a Happy Valentines Day, and thank you for the Valentine that is the Community Restoration Program. We're really excited to be working with. But I'd also like to thank, Chair Garodnick and Chair Williams and members of the Economic Development and Housing and Buildings Committees for holding today's hearing-hearing on the Community Restoration Program and the impact of foreclosure on the New York City neighborhoods. testimony that I distributed has a lot of information the background on CR-on CRF and CRP and I can walk through that as well. I can also speak to anything in particular. We didn't prepare as much information on some of the global impacts of foreclosure as we So I'm going to leave you some information from here, and also some information from the state testimony that I'm giving later this week, and I can

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provide that as well. Okay, so if you don't know us the Center for New York City Neighborhoods promotes and protects affordable homeownership in New York so that the middle and working class families are able to build strong thriving-thriving communities. We've-we're established by public and private partners including the City Council as well as HPD and we strive to meet the diverse needs of homeowners throughout New York State by offering free high quality housing services. Since our founding in 2008, our network consisted of 40,000 homeowners. have provided approximately \$33 million in direct grants to community based partners like MHANY and others, and we have been able to leverage this funding to oversee another \$30 million in indirect funding support through government partners as well. Major funding sources for this work has included the New York City Department of Housing, Preservation and Development, the New York City Council, the Office of the New York State Attorney General, the New York State Homes and Community Renewal as long-along with public and private funders. So I'm going to-I think the best use of my time is to skip over some of the

background on CRF. Again, please ask me, direct me

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where you want me to go. I-I thought it might be helpful to talk about some of the homeowners that we saw going through DASP, the FHA's Distressed Asset Stabilization Program and why we became really focused on creating the CRF and the CRP in partnership with various folks here. So federal policy changes over the past few years has resulted in large sell-offs of mortgages to private investors through the Federal Housing Administrations Distressed Asset Stabilization Program, otherwise known as DASP as well as Fannie Mae and Freddie Mac Non-performing Loan Sales Program. Through these programs, government agencies have begin selling off pools of mortgages that they hold or insure at steep discounts to largely private equity backed investors. According to advocates and our colleagues, investors who purchase these mortgages often fail to work with families to provide meaningful modifications that will keep them in their home especially in neighborhoods where property values are rising and where they maybe deemed more profitable to folks for exoneration asking. (sic) These agencies conductconducting such sales argue that the mortgages have no hope of any alternatives other than foreclosure,

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and that by purchasing them at discount the investors will have great leeway to negotiate an affordable modification agreement. However, our experience working with homeowners who have benefited with this often (sic) modification. For example, Lorenzo in Ocean Hills, homeowner sought-sought help and modified his Chase mortgage in the borough of Brooklyn, one of our network partners, and Lorenzo's attorney had every reason to believe that he was qualified for a modification based on his income. However, even thought they had submitted a completed modification application and was waiting for a response, the FHA just determined that the loan was non-performing and pulled his mortgage out from under him to Loan Star. The loan is serviced by Caliber Home Loans, a service with a reputation for often refusing other sustainable modifications, and is currently under investigation by A.G. Schneiderman for violations of federal and state servicing rules. (sic) Caliber denied Lorenzo the Re-zone(sic) Modification Application on the grounds that he had too much equity and property and that it would it be more profitable for Caliber to foreclose on his home.

In response to cases like Lorenzo throughout the

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country homeowners and advocates conducted a well organized campaign to reform FHA debt and encourage sales of non-performing loans to community of accountable institutions that would prioritize helping families in place of a profit, a model that was established by the New Jersey Community Capital among other groups across the country. In 2015, FHA responded with a series of reforms that allowed municipalities to purchase pools of distressed assets directly from the federal government for the first When the policy change was announced, and as we discussed two years ago, the New York City-the New York City Institution for the well employees to step up, and we developed the program in partnership with tall the folks you'll-you heard about here. I'm going to now switch to a couple other parts of my testimony to make sure we have time to hear from everybody. So obviously this initial purchase was a major victory for New York City, and we can't say enough to thank the Council for your initial leadership not only for the hearing, but that first investment. So it's been a great source of hope for cities across the country, and we've heard—as you'll hear today, the results are quite promising with

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several affordable modifications secured through families who were in the FHA and the homes that—that were sold through FHA. It's cool. The next step is for their fund to acquire more mortgages, and we continue to engage through our partnership with HPD with FHA, Fannie Mae and Freddie Mac to sell us more pools. However, we were told by FHA that the-they were temporarily opening the note sales program. that's the challenge for us, and we're really pushing the new administration to allow for future sales especially commission-driven buyers. So that's the major focus of ours in this new federal loans case. I'll add--and this is not in my testimony, but it's a major on our work-the Federal Home Affordable Modification Program ended at the end of 2016, and this has major impacts on foreclosure prevention services across the country. It was the typical tool that we used to get those modifications, and now many services are coming out with their own modifications. They're pushing streamlines, modifications, some of which are helpful for homeowners and some of which are really counting, but it's created a real sense of chaos in our market, and made the-the need of foreclosure prevention services that much more

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critical because you need really skilled folks to know what's happening across within services. sure you've all seen in the news, there's also a lot of attention focused on the CSTV these days. think that's a huge a huge concern for our industry as a lot of great federal protections have come down from the CSTV. So as an industry we're very focused on protecting that. So you'll also see in my testimony that we talk about the needs of foreclosure prevention services remaining high. There's a-a graph at the top of page 4 that shows the percentage of mortgages that are seriously delinquent across the city. It's way higher than we would like it to be, and we still see a lot of folks struggling not only in high numbers, but for long periods of time. we've heard from our-we've seen from our numbers and heard from our partners that the number of folks waiting to get services is, you know, there's a life for intake, but it's still very high. We have still probably three or four times the people that need help, and they can survive. And that leads to the last one, and perhaps the most crucial point from our perspective in our testimony and that's around Statewide Funding Pool Foreclosure Prevention

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Services. For the past five years our state network providers has been funded settlement funding through New York State Attorney General's Office, and that funding is coming to an end October of 2017. we're participating in a statewide campaign, and we would love to see the City Council endorse the campaign to get the Governor and the Assembly and the Senate to pub foreclosure prevention services in the budget for this year. We're looking for \$10 million in this year's budget, and \$20 million in Fiscal 18 Year Budget as well. I also have some data for the Economic Development Committee on the-on the benefits that foreclosure prevention services provide from an economic benefit perspective. So in New York City an average loan modification saves a homeowner \$600 per month on their mortgage payment, and in New York City we go 2,600 homeowners' modifications in 2016, and that represents a savings of \$1.5 million per month or \$18 million a year just in New York City. So when you think about what that means in terms of stabilizing working families it's just a tremendous positive impact across the city and state. really want to amplify the impact that the services provide not only for individual homeowners, but for

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the community as a whole. In addition, in New York
State we've seen that for every foreclosure averted
approximately \$250,000 in equity is saved for all the
homes within 750 feet of that foreclosure, and again,
we think that that has a tremendous beneficial
economic impact on—on our communities across the city
and state. So I—I can provide the additional
contents that I didn't have in my testimony
subsequently, and I now thank you very much for your
support, and the opportunity to testify.

CHAIRPERSON GARODNICK: Thank you. Do you want to go Steve?

ISMENE SPELIOTIS Thank you, Council. So
I want to thank everybody on the Council for having
this hearing today. Good afternoon. My name Ismene
Speliotis, and I'm the Executive Director of MHANY
Management, Inc., a mutual housing association and
HUD approved counseling organization. I'm here
today, and I have our Homeownership and Foreclosure
Prevention Director, Cecilia Joza, who actually has
been working with all of the home buyers that have
come through the CRP program, and we'll have some
data for you. I will have that data for you in a
minute. We want to thank—I want to thank Chair

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Garodnick and Chair Williams and members of the Economic Development and Buildings Committee for holding today's hearing. MHANY counsels more than 2,000 homeowners and perspective homeowners each year about mortgage related issues, and we also own, develop and manage over 1,600 rental apartments throughout New York City. With the focus on preserving housing low-income tiers, MHANY pursues innovative, mixed-use development strategiesstrategies reported by a variety of public and private funding programs. Almost two years ago, we sat before some of you, and made our case for the Council to intervene to save our neighborhoods from the dual crisis of foreclosure and speculative purchasers. Between the facts and figures on foreclosures, the large backlog of pending foreclosures and the millions of dollars in tax revenue each year the city was losing as a result. We become informed about what the federal government had one in response selling large swaths of mortgages for like the Blackstone and other private equity But you heard us. You believe there was another way to address these crises by saving homeowners from instability and financial loss, and

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in the process ultimately stabilizing and supporting our neighborhood. For this we thank you very much. In fact, your faith in us and investment in the Community Restoration Program made New York City last June the first municipality in the country to purchase distressed mortgage notes from the federal This would not have happened without the government. initial strong support of City Council, and so again, we must begin by acknowledging and thanking the City Council for your leadership in establishing the program. After reading the papers today, one might think that the foreclosure crisis over. Housing development bails are at an all-time high. What are we all complaining about? Well, unfortunately, we must argue a different perspective and one that requires your continued support and our continued vigilance and efforts as we strengthen the collaboration between city government, local neighborhoods and the individual homeowner we continue to help everyday. At the same time that the federal government changed rules to allow municipalities and governments to purchase distressed notes, either through a director sale-how we made our

first purchase-or at a restricted auction, which we

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tried to do, but our bid was unsuccessful after the federal agency had set the asset price too high. have seen the largest loss of homeownership this country has ever experienced. We have see the largest transfer of privately held assets-homes-to private equity firms where former homeowners have been evicted from their homes or are now renters from private equity firms whose only interest is the real estate assets, not the homeowner, the home in which homeowner lives, nor the neighborhood where that home is situated. We still have a problem and one might argue given the current political environment, the worst is still to come. Instead of painting a bleaker picture, which I know all of you know I can, let me provide you with some positive results of your investment. An example of what happens when government and non-profits come up with an alternative to private equity inspector with this investment. MHANY is currently helping the 24 homeowners who were affected by the first mortgage pools purchase. As David mentioned, we are actively working with 22 of the 24 homeowners to come to a neighborhood stabilization outcome. Most of these homeowners will actually mortgage modifications that

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will allow them to remain in their home, and remain active members of the communities where they bought those homes, raise their children and currently reside. A couple will probably move out, as David mentioned, and we will identify new affordable purchasers for those homes. To date, we have achieved five trial modifications, and I wanted to give you the actual demographics of these five We have three in Queens, Queens Village, homeowners. Central Gardens in Cambria Heights and two in Brooklyn. We have four two-family households, and one four-family household. Every single household fit the program whose given a MOD 2 is between 80 and 120% of area medium income. Every single family who fit the program who is given a Modification 2 is a family of color, and our goal was to prevent mortgage delinquency, and allow people to remain in their home, and that is what we have done. Our work is far from done, but these positive outcomes are heartening in this otherwise disheartening times. Now is the time to fight harder, as mentioned. We continue to work with the federal government, FHA, Fannie and Freddie, as Christies mentioned, to identify new

opportunities where we can take the program, the

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 40 1 financing structure that has been tested and do it 2 3 over and over again to provide more support and 4 opportunities for homeowner's shift and neighborhood 5 stability. Thank you. I'm also hopeful. actually had one of the CRT homeowners, but they 6 7 might be lost. So I am really sorry. So Mr. Gordon 8 Jones is going to actually testify and he's on the list, but we don't know. I don't know becauseanyway, he might be lost, but he is going to come and 10 11 tell you his story and thank you directly, but, 12 anyway, sorry. [background comments] 13 CHAIRPERSON WILLIAMS: So, I'd like to call the Clerk. [pause] We've been joined by Council 14 15 Member Ulrich. 16 CLERK: Continuation of roll call the 17 Committee on Housing and Buildings, Introductions 179-A and 289-A, Council Member Ulrich. 18 19 COUNCIL MEMBER ULRICH: I vote ave. 20 CLERK: Council Member Torres. 21 COUNCIL MEMBER TORRES: [off mic] I vote 22 aye. 23 CLERK: The vote now stands a 9 in the affirmative. [pause] 24

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SALVATORE D'AVOLA: [background comments] Good afternoon, my name is Salvatore D'Avola. the Executive Director Neighborhood Restore Housing Development Fund Corporation. I'd like to thank Chair Garodnick and Chair Williams and members of the City Council's Economic Development and Housing and Buildings Committees for allowing me to testify at this joint hearing regarding our purchase of 24 mortgages from HUD for the Distressed Asset Stabilization Program. At the risk of repeating what everyone has said prior to me, I will try and get through the testimony and-and try and avoid some of the repetitive stuff that's been provided by people previous to me. Neighborhood Restore and its affiliate non-profit entities work closely with HPD on developing programs that seek to transition physical and financially distressed properties into affordable community assets. Since 1999, Neighborhood Restore has successfully preserved over 7,500 units of affordable housing in 1,200 properties throughout New York City. The Community Restoration Fund Program is a new and dynamic partnership between the city of New York and four non-profit organizations whose mission is to stabilize

neighborhoods with high rates of foreclosure and 2 3 distress while ensuring positive outcomes from all 4 homeowners and residents and maintaining affordability and viability of the city's housing 5 stock. With direction and oversight from HPD, 6 7 Neighborhood Restore through its affiliate, 8 Preserving City Neighborhoods, Housing Development Fund Corporation, the National Community Stabilization Trust, the Center for New York City 10 11 Neighborhoods and MHANY Management are working 12 collaboratively on this effort with each organization 13 bringing a unique skillset and extensive experience in affordable housing with a focus on foreclosure 14 15 prevention, foreclosure response and neighborhood 16 stabilization. As mentioned earlier, last June, PCN 17 purchased 24 notes totaling 35 units with funding 18 provided by a number of sources, \$1 million from the 19 City Council, \$2.2 million from the Local Initiative 20 Support Corporation that was funded by a bank 21 settlement with the New York Attorney General; \$2.9 2.2 million from Morgan Stanley that was part of their 2.3 settlement with the Attorney General's Office and \$6.9 million in private financing from Goldman Sachs 24 of an investment group. The \$1 million seed funding 25

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from the City Council is essential and acting as a catalyst for additional funding for CRF. We thank the City Council for their interest in this issue, and your generous commitment. The City Council awarded CRF an additional million in this fiscal year, which we hope to use for additional note purchases. In terms of structure, PCN is the mortowns the notes, and it's CRF's fund manager. As such, it is responsible for managing the program's financing and operations with oversight from HPD and participation from not profit—non-profit participants. The trust is a national non-profit that specializes in the remediation of distressed single-family mortgages through their participation in note purchase programs in other parts of the country. The trust has provided our collaborative with guidance and expertise that have been essential in our navigating HUD's not purchase process and formulating CRF's policies and procedures. trust-the trust rose to oversee the activities of our Special Servicer who has been hired to manage the collection of homeowner payments to review compliance with all the codes of the law, and to ensure that all loan reservation activities are aligned with CRF's

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goals. The Center and MHANY work with PCN, the Trust and the Special Servicer to conduct homeowner outreach, counsel homeowners, assist in mortgage modifications and provide relocation assistance. The Center through MHANY and its Community Organizing Network has implemented a high impact strategy to connect homeowners to loan assistance deliver intensive delinquency and default counseling with homeowners until sustainable outcomes have been reached. PCN's acquisition of the note provides CRF with the ability to achieve optimum outcomes for the properties and homeowners while implementing cohesive neighborhood strategies that seek to mitigate destabilization and blight. Homeowner attention solutions such as affordable mortgage modifications and refinancing to appropriately resize mortgages as a priority, as the priority outcomes for CRF. Through our partners-through our partners' extensive experience and established programs for proactive outreach and homeowner counseling CRF works effectively with current homeowners to identify solutions to keep them in their homes. mortgage modification or a refinance is not feasible, we will strive minimize displacement of homeowners

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and residents by establishing in-place rental outcomes for those homeowners and when homeowner retention is not possible, we will seek to provide relocation assistance to the defaulted homeowner and ensure that properties are repositioned as affordable homeownership or rental housing opportunities. Finally, in addition to pursuing outcomes for individual homeowners, we seek to facilitate neighborhood stabilization by strategically purchasing concentrations of notes in priority geographies with the greatest need. The 24 notes we purchased this past June are located in Southeastern Queens, Eastern New York and East Flatbush neighborhoods of Brooklyn, Wakefield and Bay Chester in the Bronx and the North Shore of Staten Island. These are all neighborhoods that have yet to recover from the collapse of the housing market during the Great Recession and continue to have high foreclosure rates in underwater loans. For our targeted intervention we seek to reduce the negative economic and physical effects caused by distressed properties and the associated social impacts while preserving and creating new affordable homeownership and rental

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opportunities. Thank you for your time and interest in our work. I'm happy to answer any questions.

4 CHAIRPERSON WILLIAMS: Thank you and I'd 5 like to call the clerk.

CLERK: Introductions 179-A and 289-A, Council Member Rodriguez.

COUNCIL MEMBER RODRIGUEZ: Aye.

CLERK: The final vote on both two items now stands at 10 in the affirmative, 0 in the negative and no abstentions. Thank you.

CHAIRPERSON GARODNICK: Thank you. We've been joined by Council Members Gentile and Richards, and Council Member Richards we noted at the outset that our first hearing on this topic was done at the instigation of you and Council Member Miller, and it took place in Southeast Queens, and we thank you for that. I just want to start off with a-a few questions for the panel, and first of all, we have very much appreciated the opportunity to work with all of you on this program, and I think that to the extent that you hear any concern at all from this panel would be about why we can't do more of it, and I'm sure that you all agree with that. So, let's-let's talk about that first, which is that the 24

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distressed notes is a-it really was groundbreaking the idea that New York City was able to step up to the plate with its partners, to be able to acquire these notes, and do all of the things that we've described that we're in the process of doing to stabilize, make-make affordable housing, affect people, but it does seem like a small number. So tell us why we're, you know, we-we went through a lot of work with you guys in particular to pool the resources. You know, we fought for the million dollars twice here in the City Council. You guys got private sources. There was a lot to-to do here and the output was 24 units, 24 distressed notes, 35 units. Just take us through, you know, how it goes from the-the dollar amount to the number of units and what the obstacles were and what we, you know, what we saw in the process that could have been in-in addition to doing more other than just money? And if it was money, too, then share that with us.

SALVATORE D'AVOLA: A great question.

So, yeah, this—this—as—as a couple of us have said,
this was the first time something like this has
happened, and so going through the process for an
update or generally moved in more specific. With FHA

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and HUD was a learning process for all us, and so that took time, and that—that time is actually an important factor here. We actually originally were looking to purchase an original business plan that is submitted FHA and looked to purchase actually over 100 notes. To back up for one second, you know, wewe can only consider notes that FHA provides to us as a pool. So FHA is choosing the pool that they will potentially offer us. We don't get to necessary look at all the notes across New York City, and can pick which ones we might be interested in. [off mic] So we want to be invited to do 1,000 notes, and we get 1,000 that are in distress, but we feel like we could—we could help. But so, there's a-there a variety of reasons why FHA, and I can't explain on the MAP is that FHA that offers us or creates an existing pool of mortgages. So we were given a preexisting pool. We have the opportunity to evaluate them. We simply deal with that because it's the DASP program. This was all talked about and it's 50% of localities (sic), and we want to make sure that we can do 100% of the sales, and we also want to make sure what whatever notes we might want to buy have the ability where we have the ability to actually

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achieve those notes or outcomes. But that said, we actually were at a number of about 100 notes. thought, we were in a direct sale discussion, with FHA, those MH have pulled them out of-what would be a competitive bidding pool. It doesn't mean that they should have pulled from the market entirely to have froze them. They're still out there. Things can I mean that's—that's circumstance over the nearest bust (sic) that we work with FHA, a homeowner was able to make good on their mortgage and get themselves, you know, paying the mortgage again. Maybe they were in the community finances. Maybe there is a contract of sale for that or maybe it was sold. So there's a number of reasons why what happens with these pools as more time goes by the-the notes fall out of the pool. And so that's what happened because our initial discussions I think with FHA started about 15 months before we closed on the pool of 24, and unfortunately that number dwindled from over 100 to 80, then 60 to 30 and then finally to the more hefty system of our closing gap of 24. So we were actually prepared to do more, but that's how-that's how we work.

CHAIRPERSON GARODNICK: Okay, understood.

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SALVATORE D'AVOLA: Yes.

3 CHAIRPERSON GARODNICK: So 24 was the—was 4 actually the maximum that was maximum that was left

5 as an opportunity for us to take advantage of.

SALVATORE D'AVOLA: That's right.

CHAIRPERSON GARODNICK: Okay. Let's talk about the process after--

SALVATORE D'AVOLA: [interposing] Yes.

Over these notes. In—in your testimony, Mr. Quart, you noted that there would be an effort to try to modify the existing mortgage or refinance the home, and that if it's not feasible then there would be a foreclosure or a deed in lieu of foreclosure. What—what circumstances would make it not usable to modify or refinance the existing mortgage?

DEPUTY COMMISSIONER QUART: So certainly the department, you know, our—our, first and foremost, we aim to keep people in their homes. That is our goal. That's—if—if we could do that with every note, that's what we would like to do. That said, as we reach out to—to individual homeowners we need to—and we do this intake process we understand what their income is, what their financial situation

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is, and is it a matter of them, you know, modifying the note so that we can reduce the principal and have a payment that is sustainable for that family or an individual based on whatever their income may be. It's certainly the desired outcome and that's what we strive to do. However, if somebody-their financial situation changed or whatever the reason is that we don't-they don't believe and we don't believe that they can actually continue to hold that mortgage, then we would go to the second and it would be like the next best option, and that's the best option, which would be then to try to figure out a way if these people want to stay in their homes, but they're not able to actually hold their mortgage, then we would ensure that they are a renter, and then we would work to modify the loan and then bring on another-bring on a purchaser, a preservation purchaser who could then own the home, but own the home on our terms, right. In the terms that we're sure to be keeping the tenant in place, keeping the rent at a level that is affordable to that tenant while not necessarily making cases, you know, for lack of a better term burdening the homeowner with

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that responsibility. It's not something you think of as like something they cannot do.

CHAIRPERSON GARODNICK:

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cost and forgive me if I missed in some of this testimony, the total cost for the-for the 24 notes?

DEPUTY COMMISSIONER QUART: So, these-so

The—the total

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we paid \$5.9 million to acquire the 24 notes, and that was something that—that was part of the extensive back and forth that we had with FHA, and

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well, I think a lot of people including ourselves at

HUD about coming to an agreed upon price. It's-well-

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really a negotiated sale. It's really based on

times refer to it as a negotiated sale. It's not

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calculations that FHA and HUD does with federal OMB.

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They really do have a price that they are willing to accept, and not lower. We actually were successful

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in getting them to lower their price based on-based

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on all the modeling that all of our communities did to significantly get it down to this prices but \$5.9

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million is what we paid for at the acquisition.

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to make it really simple for—for me, when you have a-

CHAIRPERSON GARODNICK: So then just and

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an existing mortgage, and the refinancing actually,

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if somebody who has the ability to take on the obligation here-

DEPUTY COMMISSIONER QUART: Uh-huh.

CHAIRPERSON GARODNICK: --and stay in the home, what then becomes the—the outlay ultimately for this fund? You know, it seems like what—what the city and its partners is doing ideally is to just—to getting it over the hump, and allowing then for its continued operations in a different way, and not, you know, continuing to be the, you know, the—the owner of these—of these notes. So what—what—what are we left holding at the end either in terms of fees, or in terms of financial outlay like what—what—what's—what's the outcome for us?

DEPUTY COMMISSIONER QUART: The—the ideal and my partners can jump in if they—if they want to say more specific things. You know, we are acquiring the notes and we're acquiring it really in an—in an efficient way, which is again that PCN holds title, but it is for the purpose of just making the asset and making the homeowner financially healthy and stable. So that is our sole purpose in acquiring it and we are—we do not have any intention to own that for any period of time beyond the time we need to do

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it to remediate the loan, and turn it into a healthy asset and then make it—and then ultimately that we could sell it at—on our terms on the new terms to someone else that being—whether it be the homeowner or whatever on those terms and then it would be reported as affordable without the city owning it.

example we just spent \$5.9 million to acquire and then essentially we're going to sell it to somebody else. Are we left with or left with something less than \$5.9 million at the end? What are—what are we left with after that happened? I know that it all has not happened yet. I understand that.

DEPUTY COMMISSIONER QUART: Yeah, yeah, that's the case.

CHAIRPERSON GARODNICK: But what—what—what could we be left with in the fund after you outlay \$5.9 and you—you restructure instead?

ASSISTANT COMMISSIONER DARGA: Okay, hi.

I'm Kim Darga. So there—the overall cost for the acquisition was \$13 million. Okay, that's \$5.9 for acquisitions, and then the underwriting for the acquisition include carrying costs, financing, servicing fees and a number of other costs for

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actually people that take the program. The end goal as David said the primary outcome from this mortgage that we're aiming for is mortgage modification. cost there could be not only acquisitions but writing down the principal balance basically evaporating arrears, right, and not charging the arrears. There's always ongoing servicing until we get to the ultimate outcome, and either a refinancing or foreclosure. There are servicing and carrying costs that-that we needed to cap it for in the underwriting. While the primary goal is mortgage modifications, it is possible that we will need to foreclose on some of these properties, and if we need to foreclose, then we have all the costs associated with a foreclosure as well as potentially if we do foreclose making sure that the property is sufficiently renovated so they can be viable housing after that foreclosure as well. So I guess hopefully that answers some of the questions, and we enable something and give a little more specifics.

ISMENE SPELIOTIS: Just to go back, so when—we're giving—when we talk about the modifications right. So we have issued five modifications. There are another six in the pipeline

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and then we're working with all-all the others and there are two non-responding homeowners. And what happens with the mod it's temporary. It's a-it's ait's a temporary mod that becomes a permanent mod, but the goal is that these homeowners will actually refinance into a private 30-year fixed straight mortgage with a regular bank. Okay, and so when that happens at the number that kind of incorporates some of these-well, it's \$5.9 million basically. broken—or the \$13 million is actually broken down by homes. Okay, and so what happens is then a whole bunch of that \$13 million we hope to never achieve. Right, because we've built in some very conservative assumptions as if all the homes might need four years in all of that. So these 11 homes, 5 at half mods and six that are coming right down the pipe within the first nine months of the-of the deal our-our-our goal are moving very quickly and we'll save the funds. You know, we will not be using the funds projected by just the way we had anticipated conservatively. But when that home spends a year seasoning itself, okay that mortgage through its modification, then we will work with the private

lending community to find and land that person and

what's important to—to—to sort of highlight is that

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[interposing] Oh, okay.

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 60 1 2 CHAIRPERSON GARODNICK: --that we have 3 allocated \$7.1 million for? It's not just for 4 foreclosures. It's for I think one of you guys said that there are fees that are continuing to be--5 ASSISTANT COMMISSIONER DARGA: 6 7 [interposing] They are servicing fees. 8 CHAIRPERSON GARODNICK: Servicing-9 servicing fees. ASSISTANT COMMISSIONER DARGA: It's an 10 11 ongoing servicing of the loans as we're working 12 towards an outcome. 13 CHAIRPERSON GARODNICK: Yeah, who-whowho's being paid those fees? 14 15 ASSISTANT COMMISSIONER DARGA: Us-well, 16 it's then servicing. 17 CHAIRPERSON GARODNICK: Oh, I see. So 18 that's from the entity that-19 DEPUTY COMMISSIONER QUART: [interposing] That's our-20 21 CHAIRPERSON GARODNICK: --that's internal affairs. 2.2 23 ASSISTANT COMMISSIONER DARGA: --our service fees. 24

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CHAIRPERSON GARODNICK: Okay. I'm going to go to my co-chair Council Member Williams.

Garodnick. I just a couple of quick questions. One,
I'll spell out quickly in the beginning of my cochair's questions, I just want to make sure that you
guys don't have any policy things that we can be
doing that we're not doing. I know most of the state
and federal. So I just wanted to hear if there is
anything, policy that the City can be doing, but and
just thank you all for the work you're doing for the
community.

ASSISTANT COMMISSIONER DARGA: I think some—some—I think some of our partners have some recommendations as well, but a lot of what we're looking at is around reducing costs for existing homeowners and future homeowners in a way that could be spread beyond just the CR—the CRT program. So I, you know, the—the work that the Council did in going down to DC two years ago was major in terms of helping us get the changes to DASP, but please don't discount that. You know, the—a local voice can, you know, impact of the local voice on a borough issue. So obviously this will continue to be an issue on a

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federal level. We've had a really good—I think a fairly successful conversation with the state around their purchase of distressed notes as well, and again, the—our partnership here has committed some—some on that, and we could sit back and have some benefits for the city as well if we can get Fannie Mae to do some interesting and supportive things.

So, we are going to be having—if I can make a—a plug—we're going to be having Council briefing with the Coalition for Affordable Homes in the next couple of weeks. We were scheduled for the snow days. We had to rescheduled, but we'll—we'll be talking about a lot those policy proposals there as well, and can follow up, and I'm crunching for these things.

the national advocates keep working, Councilman, and so we are, you know, a little-people are again like I said a little disheartened, but there are people at FHA that have—are still there that we're—that we work with, and from the past administration, Fannie and Freddie. So these—the—the tenants are hammering at the federal level to get, you know, to go—to really work on either a non-profit option or more direct sales. That effort continues at the national level.

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So we will absolutely reach out, and we've been totally support in the past and we need to be again.

CHRISTIE PEALE: So one of the things that was challenging for us is that this was, as David mentioned, a negotiated acquisition as opposed to an auction, and we understand through our conversations with the folks in DC that if it were a-a more pen auction, they would have projected a larger number of notes. It needs the bidding more competitive for us, but it also means that the notes get sold in a more permanent way earlier. So part of the reason that we kept losing notes from our so-called pool is it wasn't really a pool. It was part of this, you know, loose affiliation of notes that letting us bid on. So it wasn't a-an official bid the way you're hear about in some of the DASP—the private—private pools—private auctions.

ASSISTANT COMMISSIONER DARGA: And I would add to what Christie said. We have explored acquisitions through Fannie and Freddie as well because they have similar types of programs. From what we understand, those programs don't have the ability, the same ability to pull notes out, and to have that in a direct sale that we had in the—the—our

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experience in the June acquisition. And so I think one of the challenges that we have is that when we have to complete and open auction with every other party in the world that isn't necessarily concerned with the same stabilization outcomes that, you know, our pricing is based on outcomes, what we can pay for a note upfront is based on what we're trying to achieve on the back end. So if we're competing with everybody else, it makes it harder actually achieveto-to begin, and to achieve outcomes. So I think what really worked well in the DASP program for us is that we weren't-we weren't out there competing with everybody else, right. It's just specifically designed for governmental entities and non-profits, and I would encourage us to continue to try to explore opportunities so we can compete in that way.

got to relax on the snow day at least, and I look forward to the—to the briefing, and I also just wanted to—I was very appreciative of the preemptive thanks for the continuation of the funding, although it hasn't passed yet. I did—I—I've been appalled by what I'm hearing, just the massive amounts of particularly Black and Latino families that are

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affected here. A few of my colleagues had previously talked about perhaps seeing if the DOJ was interested in looking into particular what's going on in the court system right now, but with the change as we continue to make American great again we do have some concerns if that will have any effect. So I wanted to know if what you're hearing from the federal—one, do you think there's anything to that getting the DOJ involved? Do you think there are any civil rights issues going on? Do you think the federal government is receptive now or will be receptive to look into what's going on? [pause] Everybody sighed.

DEPUTY COMMISSIONER QUART: I know, I just--.

CHAIRPERSON WILLIAMS: Right. [coughing]

DEPUTY COMMISSIONER QUART: I would say

and I guess I would start by saying, I mean it is—it

is tough to say what's going on, and I think just to

build on what Christie said, you know, we are working

with the National Housing Coalition Advocates to put

together a whole set of rules—agenda and —and fight

for what we, you know, continue to fight for GASP and

all of that—and I—I think and they're intent to find

out about—about the litigation that they filed, which

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is likely to address exactly, you know, your concerns. So I'll let them speak, you know speak for themselves, but it's certainly, you know, it's-it'sit's, you know, it doesn't take much to understand that a lot of the communities that are hardest hit by foreclosure are communities are color, and-and we recognize that and, of course, this- You know, I'll also-I will admittedly pivot to just say this is all of these 24 notes. There are only-yes, there are only 24 notes, but it's one piece of what we're doing, and—and we're using that and we're looking at some of these neighborhood just because these are efforts we along with all of our partners have in these same neighborhoods to ensure that all-everybody could be lifted up in everyway that we possibly can. But it's all the work that we're doing with centers that, you know, both of these could be and the Council has been funding, and will continue to fund. We just launched it when Council Member Espinal was here, but we-we just launched las week. A homeowner helped us with Council Member Espinal, which we'll be doing a homeowner event around to-to really ensure that folks understand the tools around-around

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counseling all that as a way to—to ensure that we're,
you know, folks are—are feeling uneasy about them.

I'll let the legal go and take—take a more expert response, but I do think it would be very worthwhile to have a conversation with DOJ about the disparate impact (sic) for communities of color in particular especially given what we're seeing as a huge increase in—in the—the gap in assess.

CHAIRPERSON WILLIAMS: So I'd say we didn't get the access.

CHRISTIE PEALE: Yes. I'm not saying we didn't. The racial loss divide and—and—and real—the real impact that those have on homeowners of color, and New York City was really concerned because of the homes—the neighborhoods that have barely recovered from the foreclosure crisis or where we see a lot of speculation, this is why we're so eager to partner with Council Member Espinal and the City around that East New York Help Desk because—because we saw a lot of folks, you know, speculative money being used to split properties or sometimes an opportunity for some. So I—I think it's really important for folks in DC to hear from places like New York City

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especially at Justice and in particular because the latest tank settlement that we saw coming out of Justice was Deutsche Bank. You know as far as I know, it didn't really have much of an impact for New York City and New York State. So, there's a real difference between what we saw was in DOJ settlement in what we just saw recently. So it's continuing to press Justice to understand the—the impact on the communities of color and that there I think it's a very principal point.

CHAIRPERSON WILLIAMS: Thank you—whoever else would like to know that their—a switch is blinking now because of just rushing to take these homeowners at a quicker pace. Is that what you're feeing on the ground with it?

CHRISTIE PEALE: So there are a number changes that have happened within our State

Settlement Conference system. Some of—some of which are positive in process improvements and some of which have been very challenging for our colleagues are representing homeowners in the state mandated settlement conferences. So one positive development we've seen is that the State is considering changing the definition or—is considering allowing folks with

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reverse mortgages to get access to that statement in a settlement conferences for the servicer, which is really important. We have seen some procedural changes happening in some of our county Supreme Courts that has made it more difficult for some of our advocates. The thing that—that did matter is because of me. (sic) [laughs] So, there has some changes to the way the dockets have been organized that has made it really hard for homeowners to get a really good conference through their bank when they have an advocate. So that's one more troubling development. We've also seen an increase in the number of actual foreclosure auctions, and when talk about foreclosure, we talk about people in delinquency where they're behind on their mortgage. People who have entered the legal process of foreclosure with what's called a rescindence and folks that are coming out of the foreclosure process unfortunately with an auction where the bank is actually taking the property back. We in the past because we-we saw banks really slow with foreclosure process timelines, and sometimes it's abandoned on legal cases they started. We think it's because they are waiting for the property values to increase, and

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 71 1 now that they've seen property values go up, they no, 2 3 I don't thinks that's holding me. I'll take less of 4 hit if I take this property back at its 2017 value than-than I would have if I took at its 2020 value. So we have seen those two procedural changes on—on 6 7 the court level and also the changes on the-on the servicing. 8 9 CHAIRPERSON WILLIAMS: So what was the purpose? The second one was that the values were 10 11 going up so they might take it, and then what was the first reason for it? 12 13 CHRISTIE PEALE: There—there's some very specific changes to how some of our-our local courts 14 15 are running their phoning conferences. It's making 16 it very challenging and it--17 CHAIRPERSON WILLIAMS: [interposing] Can 18 you say-can you a couple of them? Or is that another 19 tenant? 20 CHRISTIE PEALE: I don't know-I think I'd prefer to provide you something in writing on that. 21 2.2 So I-23 CHAIRPERSON WILLIAMS: [interposing] 24 Okay.

rates for one two-family homes per thousand, 14

1	COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 74
2	approximately per 1,000 families. This is the 2015
3	foreclosure rates.
4	CHAIRPERSON WILLIAMS: Do you have
5	comparisons to another time period or the height of
6	the foreclosure crisis?
7	CHRISTIE PEALE: I have-yeah, I have the
8	citywide number
9	SALVATORE D'AVOLA: [interposing] Yeah.
10	CHRISTIE PEALE:which is that, you
11	know, so why don't I get you those?
12	CHAIRPERSON WILLIAMS: Okay, sure.
13	CHRISTIE PEALE: Yeah.
14	CHAIRPERSON WILLIAMS: I do know in
15	Canarsie where my house is particularly high and East
16	Flatbush that I represent is particularly in
17	Brooklyn.
18	CHRISTIE PEALE: Yes.
19	CHAIRPERSON WILLIAMS: And has there been
20	an impact on the condition of zombie properties since
21	the state legislation went into effect in December?
22	DEPUTY COMMISSIONER QUART: So on the
23	zombie properties effort this is something that we at
24	HPD we have applied for as a direct result of the law
25	the Attorney General allocated a certain amount of

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funding across the state from the municipalities and so HPD applied and was granted \$350,000 to-to dive into these efforts to not only to identify zombie properties and see what we can do with them, but also to work on additional counseling and-and just to understand the land capability of abandoned properties. So we have—this is just getting underway. We've engaged with the State Department of Energy Services, which has its own database of zombie properties by municipality and we're getting that information, and so-but we're also-also part of our work at HPD will be to hire a couple of staff members, an inspector, a project manager, someone who can really look at the data and start analyzing. this is something that's getting underway so I think, you know, we are—we are first of all both very fortunate and thankful to the Attorney General's Office for—and for this—raising the administrative grants for giving that to HPD, and I think, you know, in the coming 6 to 12 months we'll really be getting if off the ground and-and understanding OSHA better, and we'll be working with many others with dealing with that—on that effort as well.

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Richards.

I'm going to pass it back to my co-chair. I'll be ready and willing to get some information on particular with DOJ stuff, and administrative changes that have happened. You know, maybe we can be a part of this pushing back on. Maybe that we'll do something with the law (sic) so I'm looking forward to kind of hear-hear-hear back from you guys and-CHAIRPERSON GARODNICK: Thank you, Chair Williams and now we're going to go to Council Member

COUNCIL MEMBER RICHARDS: Thank you

Chairs for this critical hearing and obviously very
grateful to have worked with Councilman Miller and

Council Member Garodnick to really push this effort,
and we were down in in DC last year. So I guess

we'll have to go back there a lot more now obviously.

I had a few questions and I want to thank you for all
the work that you're doing and, you know, we

certainly will continue to be a voice of support

within this body to ensure that resources that are

available are going towards any efforts to really
resolve this issue that we've seen cripple our

community when you look at the amount of economic

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 77 1 wealth we are losing in Black and Latino communities 2 3 to foreclosures. We are really setting back not only 4 generations now, but future generations who are 5 finding it even hard and harder and to obtain homeownership let along keep it with salaries as 6 7 stagnant as—as they are. I had a question so for HPD. Hi, David. You doing alright today? 8 9 DEPUTY COMMISSIONER QUART: I'm doing great, Councilman. 10 11 COUNCIL MEMBER RICHARDS: Alrighty, good. 12 So I wanted to hear a little bit more about your 13 conversation. I know you sort of spoke on that a 14 little bit. So how are conversations going with HUD 15 right now? Are there any conversations with them? 16 DEPUTY COMMISSIONER QUART: Well, 17 specifically on the DASP program, and Christie spoke 18 to it briefly earlier, yeah, we were in terms of driven a next round of this, we were really-really 19 looking to jump in. Are you asking specifically just 20 so I know? 21 2.2 COUNCIL MEMBER RICHARDS: Yeah, so like 23 are you--DEPUTY COMMISSIONER QUART: [interposing] 24

Okay.

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COUNCIL MEMBER RICHARDS: --like I know there's a new administration or is HPD having real conversations with them yet or are they still sort of in the transition stage?

DEPUTY COMMISSIONER QUART: So we're—
well, first of all, I'll just say on the—on the—on
this program in particular, you know, we are engaging
with them. As Ismene said, there are a couple of
folks who are—who remain, and part of them we
understand will remain there that we've worked with
them with programs who have been encouraging their—
that accountability there and we're hopeful that we
can continue to—to purchase another round of some
more—of—of—

COUNCIL MEMBER RICHARDS: [interposing]

And you're confident—

DEPUTY COMMISSIONER QUART: [interposing]
Yes.

COUNCIL MEMBER RICHARDS: --the new director they have maybe he doesn't know what's going on or-or what. You know, I mean I'm just putting it out there.

DEPUTY COMMISSIONER QUART: Right.

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course, across the city and City Hall and want to be

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joining you as well as our partners at the state to be approaching HUD and DC in general on a host of issues and complaints that, of course, we have that are critical to all of our efforts around supportable housing, foreclosure and beyond. You know, everything related to corporate tax reform, everything related to budgetary concerns. I think as you know, we'll-we'll have a preliminary budget hearing soon from our new Commissioner Torres-Springer will testify, but it will be, you know, it will be many—as you know most of HPD's budget comes from federal—federal government—

COUNCIL MEMBER RICHARDS: Uh-huh.

DEPUTY COMMISSIONER QUART: --home and CDBG and so obviously that's the concern. You know we feel limited in the number of vouchers that we have and Section 8 vouchers that we have today, and we want to make sure that those are at least continuing, and certainly, you know, we have expanded them and, of course, we want to have a silver lining in—in some way to try to strategize around what we can do to expand that program—

COUNCIL MEMBER RICHARDS: Uh-huh.

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DEPUTY COMMISSIONER QUART: --is a way,
but we're really right now pulling together the
strategy to ensure that, you know, to-to just think
about how can we-how can we frame everything we need
in a way that will resonate within the
administration. Housing is infrastructure for
example. I think there's-there's lots of ways that
we can do that.

of the—and I know this is one of the key things we got negotiating and using the records and the homeowners help desks. So obviously there are neighborhoods in Queens that have probably been the hardest hit. Are these the hardest hit? These are the hardest in Queens County, but I'm assuming there are neighborhoods in Brooklyn and other places outside of East New York that have been the hardest hit with foreclosures. Has there been any thought of expanding the health—the Homeowner's Help Desk citywide.

DEPUTY COMMISSIONER QUART: This is—I mean, you know, we kicked it off here. It came out of the East New York Rezoning and in partnership and—and the great work and help with Council Member Espinal.

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As I said, I—I should make to clarify that it's not the Center that we're working with, but also with MAHNY, with Cypress Hills and—and the partners on—on that effort, and we're committee to—to, you know, at our schools and throughout this year. While it, you know, while we are focused geographically in terms of where we do this in East New York, it's certainly open to other—anyone around the city is certainly welcome to come. I think that this is something that we are committed to right now, and I think we want too see how it goes, but it's certainly a model that I could see as replicating in other neighborhoods.

COUNCIL MEMBER RICHARDS: Well, let just put it out there now. So we want to see this model in Southeast Queens, and there enhancements onto our rezoning Far Rockaway the last I checked?

DEPUTY COMMISSIONER QUART: Yes, that is.

COUNCIL MEMBER RICHARDS: So, and I anticipate more re-zonings in Far—in Rockaway as well. So I'm definitely interested in seeing as you can see the numbers speak for themselves. We don't have to—I don't have to convince you on why there's a huge apparent need between Council Member Miller, Will and myself district on this issue. So we look

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forward to continued conversations to make sure the Help Desk is available—it's expanded geographically. And then lastly, have you seen a correlation—and I guess this is a question for Christie—a correlation between Sandy damaged homes and the hardest hit areas by Sandy and foreclosure, and have the banks now started to—not they've ever really changed who they were. No offense if there are any banks here, but have they started to revert back to their old ways or lending to people who they know? Not that it's ever completely stopped, but are we seeing that sort of activity picking up with new Administration now employed it?

there are definitely overlaps in the neighborhoods that were hardest hit by predatory lending, the mortgage crisis and then Sandy for sure, and we have that and it goes back to maps that we can show you on that. We—we've been negotiating with a lot of banks around helping homeowners avoid foreclosure on Sandy, and it's challenging. You know, we had some success, but it's very, you know, hand-to-hand combat in a home-by-home trying to help folks it they're trying to relocate or save their home while also paying for

1	COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 84
2	rental property. The banks are going through their
3	own rebuilding process. So we've been seeing, you
4	know, some incremental success here, but there is
5	still a lot of distress. So we'll-
6	COUNCIL MEMBER RICHARDS: And are
7	modification s still happening, are they?
8	CHRISTIE PEALE: In the Sandy impacted
9	area?
10	COUNCIL MEMBER RICHARDS: I mean
11	everywhere
12	CHRISTIE PEALE: [interposing] Oh,
13	COUNCIL MEMBER RICHARDS:I mean with
14	Sandywith Sandy as well, you can speak of. So are
15	we seeing modifications in these areas or?
16	CHRISTIE PEALE: Why don't I get you some
17	specific figures on that so I can get you the
18	COUNCIL MEMBER RICHARDS: [interposing]
19	Okay.
20	CHRISTIE PEALE:rates for the city as
21	a whole. I mean the rates—and rates for the people
22	that we're seeing in those Sandy impacted areas. In
23	terms of predatory practices being with you, are you
24	talking about lending?

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COUNCIL MEMBER RICHARDS: Predatory lending, uh-huh.

CHRISTIE PEALE: So unfortunately what we've seen in the city is that lending is still very restricted in that folks are not getting access to credit. So there is still predatory practices that we see, but that's mostly in the—the realm of deep fast mortgage modification scams—

COUNCIL MEMBER RICHARDS: Uh-huh, uh-huh.

CHRISTIE PEALE: --trying to basically seize properties from folks that where they see value. As you know, we've discussed that at length at the hearing two years ago, and we continue to feel—our perspective is aggressive predatory practices especially towards senior homeowners and other folks who many not know all their rights and options. But on the lending side, unfortunately we have not seen what we consider to be a fair access to credit for most folks. The average credit score for folks getting a new mortgage is—is—is, you know, close to perfect these days. It's way over 720 and, you know, the—the prices are—are very aggressive for what we consider to be affordable for, you know, for constituents. So, it's—it's—you know, the predatory

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practices we think are more sort of ad hoc access trying to get folks to pay out of pocket for services that they get for free from our network, or people that are trying scam people out of their properties outright.

COUNCIL MEMBER RICHARDS: Okay and so my last question, and I think you—you hit it right on the head, you know, with seeing these discriminatory lending practices. It's getting harder for people to obtain homeownership now especially younger families as well. So interested in hearing David. I know we've been working on land trusts. We've introduced some legislation. I believe you have put out RFPI. Where are we at with that now? Do we expect any progress soon on this?

know, Council Member and for—for others we've—we've engaged with a land trust working group and—and indicated—and—and have—have really gotten into the details with a number of different groups who have ideas and models about land trusts around the city. There are number of properties around the city that city owned, which we don't necessarily ask the city to position plans for, and could lead the counties

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for a land trust. We issued an RFP recently, and actually responses—sorry an RFPI, I should say, an RFPI and the responses are due back. It will be February $28^{\rm th}$. We had an intro session a couple of weeks ago, which was very well attended, and, you know, the purpose of that is really for us to understand what models individual groups may have in mind for what they launch-have their land trust could be structured, what the value add is, and all of that. I think, you know, our perspective is and all of that. I think, you know, our perspective is being that there still needs to be a-a strong and solid for the long-term not for profit but rather a set of groups that will be owning the land because owning the land-because a land trust in and of itself does not guarantee affordability or permanent affordability. It has to be right model, and do we're really interested in this, and we-that's why we put the RFP out and we're looking forward to getting the responses to understand what type of models we might be able to apply across the city, and then we'll-we will leave it open there, and keep you posted on how that works.

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COUNCIL MEMBER RICHARDS: Well, thank you so much. I want to thank the Chairs for their leadership and just underscore the importance of really taking speculation out of land and creating opportunities for low-income families and middleincome families to really obtain homeownership opportunities and, you know, it's slipping away. see it slipping away right in my community, Council Member Miller can attest to this. You know, there are a lot of young families, young professionals who are just simply priced out. They can't get a mortgage. Homes are a half million dollars. It's very hard in our neighborhood to obtain these things, and-and we want to make sure we're creating that next generation of wealth, and-and creating opportunities and-and economic mobility in particular for the new generation coming up to it. And as a new homeowner myself, you know, my wife and I and I got a place, but, you know, not everybody on our block-I can't count anyone on my block whose in their 30s with a home. You know, and it's shameful. We got a lot of work to do around that. Thank you so much.

CHAIRPERSON GARODNICK: Thank you,

Council Member Richards. Council Member Miller.

that was just that pool--

1	COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 90
2	COUNCIL MEMBER MILLER: [interposing]
3	That pool?
4	ASSISTANT COMMISSIONER DARGA:or it
5	had other lines as well, but that was what was
6	available as of the fall.
7	COUNCIL MEMBER MILLER: Okay, so-so I-I
8	may have some indirect number on a-on a much higher
9	number, but I-I'll leave that-that-so-so
10	ASSISTANT COMMISSIONER DARGA:
11	[interposing] Yes and just—and to clarify
12	COUNCIL MEMBER MILLER: [interposing]
13	Yes.
14	ASSISTANT COMMISSIONER DARGA:that
15	does not include potentially Fannie Mae or Freddie
16	Mac or other-those other insurance
17	COUNCIL MEMBER MILLER: [interposing]
18	Right.
19	ASSISTANT COMMISSIONER DARGA:programs.
20	COUNCIL MEMBER MILLER: So, is—is—when
21	would be the next auction for this-these properties?
22	Do you know?
23	DEPUTY COMMISSIONER QUART: So we don't
24	know at this point. So, as Kim said, we-there was a
25	an auction in mid-September or bidding a bid that

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opened in mid-September specifically a pool that was set aside for municipalities and the not-for-profits that we did bid on, and these earlier were not able to-would not bid because the federal government set basically-there was a price-a price for-that you must meet in order to-to be able to acquire it. We didn't meet that bid or that floor and so we did, though, subsequent to that process engage with FHA on-on another similar to what we did with these 24 notes process on direct sale. Currently, FHA has indicated due to current litigation that had nothing to do with the city, but we engaged in what's ongoing now, but they're halting work progressing on the vast program and so until-and, you know, we should evacuate that timeliness. But-so until that litigation either gets to a certain point or is resolved, the city has indicated that they're not going to be able to move forward DASP program whether it be with municipalities and not for profits and certainly not on the-on the highest bidder private market-market So, and that's why-so it's-it's uncertain, and we are staying in close contact with them, and that's why as some of us said earlier we-you know, we are trying to explore other avenues like talking to

Fannies, talking to Freddie Mac about other pools that could potentially be available that would be appropriate for neighborhood stabilization outcomes, and as we learn about those pools we will engage and analyze and see if there are pools that would be—would make sense to CRF and—and our meeting our goal—

COUNCIL MEMBER MILLER: [interposing] So this-

DEPUTY COMMISSIONER QUART: --as we step forward.

COUNCIL MEMBER MILLER: --as—as a matter of clarification here, the—the HUD pool including those who would be—that would go through the normal auction process, all of that is temporarily shut down because of litigation?

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DEPUTY COMMISSIONER QUART: I believe that the—and movement would be going through the DASP program is shut down. I'm actually unclear whether all bids across the board DASP or not are—are being—are suspended, but my understanding—I mean my conversations with them and our conversations have been in the context DASP, and so in terms of DASP.

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COUNCIL MEMBER MILLER: So the last auction I know that you were unsuccessful. So to your knowledge that is the last auction at all?

DEPUTY COMMISSIONER QUART: Yes.

COUNCIL MEMBER MILLER: Okay, and—and—and what again was different from that process that was—could you explain the difference between the set—asides and—and the actual competitive bids?

DEPUTY COMMISSIONER QUART: Yes, so—so when we engaged with FHA a year and a half ago, to purchase the 24 notes, we engaged with them in what was called a direct sale process where basically they set aside notes. We put in a business plan and a bid or, you know, we-we-we let them know how much we were willing to—

COUNCIL MEMBER MILLER: [interposing] Uhhuh.

DEPUTY COMMISSIONER QUART: --pay and then basically they come back and they set aside. So this is the same road as Council Member. It's not really negotiation in the sense that OMB and I think they come back, and as they—this is the question.

It's me, and if we can get the price—if we're able to get to a price that they can, you know, tell for a

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it's just us, but with that chain (sic) working directly a sale purchase and moving to a closing as opposed to what they then did in September, which was a—a—still a bidding process, but a pool of notes that were set aside where only local municipalities and/or not-for-profits could get. So, there were—there were—there were many pools that were bid out in mid—September, but some of those pools were open to anyone, private banks or investors, but this pool was only open to—

COUNCIL MEMBER MILLER: [interposing] Right.

DEPUTY COMMISSIONER QUART: --to municipalities.

that's a big segue to—to the next person as—so—so what we were trying to get at is whether or not private equity hedge funds continued to have access to the—to this pool. Whereas, we no longer have access to the pool. Is—is—is that accurate?

ASSISTANT COMMISSIONER DARGA: It's unfortunate, but it's very accurate. So I mean there were several pools of thousands of notes, you know,

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and that's kind of what I was trying to testify to. Also, though at the same time, and again, from and advocate position, it feels very disingenuous, right because, you know, we bought and they made the NSO pools and they made them smaller so we could—and they made them geographically. But at the same time, that they have those pools, they didn't stop putting these larger pools together that are for the big boys basically, right, and so—so they have these like little pools that we're all supposed to, you know, play with, and then these big pools. So they didn't—so they—so—so—so—so—140 here, a thousand over

COUNCIL MEMBER MILLER: [interposing]
Right.

here. You know, it-it--

ASSISTANT COMMISSIONER DARGA: --simply was we are tossed and you're unfortunately very correct.

COUNCIL MEMBER MILLER: So, I—I did kind of indirectly have a contact with-with-with sort of the—the New York Delegation, and there were about 1,500 notes that they were very much interested in—in moving before the transition took place, which actually would—would hurt us because we—the same way

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just as a process and—and in order to put that type of fares together, we essentially more than the fees that we had, and-and that those who have traditionally dominated the market, i.e., the hedge funds and private equity they would be prepared to do that, and-and I think it is-it is a self-fulfilling prophecy to see what we have seen. So with that being said, could we ask-could we talk about the families and I-I know you kind of identified locations and—and I think that's great. Obviously just based on the response and some of the numbers that there has been a positive reaction to them having access. So we could say then what the alternatives were. Are they familiar with the program, the partners, the Council and they just fall out of the sky on us.

would probably have to say it fell out of the sky on us. You know, but we've worked very, very hard, and look, they are very and Cecilia Fares (sic) is laughing. I mean we laugh because, you know, we would cry. I mean they—these are folks—we didn't know anything, right, about them. We weren't allowed

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 97 1 2 to-this is a no contact prior to the note systems 3 right? 4 COUNCIL MEMBER MILLER: Right. 5 ISMENE SPELIOTIS: So and then just so you know, and then there is a whole rest of 6 7 requirements that the service contacts first. Okay. 8 COUNCIL MEMBER MILLER: 9 ISMENE SPELIOTIS: So, there's a 60-day period, a 30-day and then a second period where we're 10 11 not allowed to reach out to the homeowner until the 12 servicer has reached out to them. So all they know 13 when they're notes are sold is oh, here it goes again. Like it just gets sold again. They have no 14 15 idea that that sale will-like-we're the good guys 16 coming, okay. 17 COUNCIL MEMBER MILLER: So-so after-once-18 once-the-the-the waiting period and the contact is 19 finally made, because I know, I-I-I felt the same way 20 and—and—and the members here particularly Council Member Richards and Wills we would have the 21 conversations about homes that were in our 2.2 2.3 communities and-and what we had done for it, and collectively, you know, to-to-to make this 24

opportunity possible that-so I, you know, I-I wanted

organizations of those 24, is-has actually knocked on

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 99 1 the doors of people trying to find right contact with 2 3 people, and trying to determine who is living in 4 those homes, what the circumstances are and is Ismene said, Cecilia basically sits down with them, goes over all their information and then makes a 6 7 recommendation on what the status of their financial situation is, and what they-you know, whether or not 8 there is an avenue for a formal offer there. COUNCIL MEMBER MILLER: So-so I know that 10 11 part of that--12 DEPUTY COMMISSIONER QUART: Right. 13 COUNCIL MEMBER MILLER: --it just in-14 inherits skepticism. 15 DEPUTY COMMISSIONER QUART: Yes. 16 COUNCIL MEMBER MILLER: That-that 17 absolutely has to exist because you cannot walk out 18 of your door with the-I mean you walk out and theyand they take five pieces of paper out, and when you 19 come back from the grocery store, and there's five 20 21 more there and there's people on the phone and 2.2 there's people circling the block. 23 DEPUTY COMMISSIONER QUART: Well, the

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people-the people.

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COUNCIL MEMBER MILLER: --you-I'm-I'm-we're low-hanging fruit. So there has to be the skepticism and—and cynicism about who these folks are.

ISMENE SPELIOTIS: So the five that are in the-that have-that currently have modifications, Councilman, got right on the bandwagon. They were like basically out of-let's go, but they also-these folks were, you know, had like three forms years out. They had tried and tried and tried. If-if there is huge cynicism and trepidation, okay, like for years what's MHANY, what's the NYC-I mean well, who-who would argue, okay? Absolutely and it's by us? They all have funny names. So like it's one more funny name with a flower and, you know, letter knocking at my door. But one of our better qualities is perseverance and so, we didn't give up and we continued to call even like those two unresponsive, we're not giving up, right? So we've been out to their houses several times. We've mailed, I think, nine. These are nine contacts between mail or phone or door knocking and we-our requirement is ten but we will exceed that. Anyone who knows how we work we

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will well exceed that number. We've had people go
from absolutely no to yes--

4 COUNCIL MEMBER MILLER: [interposing] Uh5 huh.

ISMENE SPELIOTIS: --which is a proud moment.

COUNCIL MEMBER MILLER: Wow.

ISMENE SPELIOTIS: We've had people where I personally was in the Bronx and dropped off the package because they refused to answer, and like the light was on, and then the light turned off, and I'm like right, you know, this is night time, too. So whatever. And so I-I'm like trying to figure out where to put the package, you know, and then-and-and the person comes to the door, and I'm like are you the homeowner? No. You know, and then blah-blahblah, whatever, and then two months later it would be time and the person calls, and we're working with him. So again we actually I think we're-we're not going to give up on these homeowners, you know, and so that's why not having more is—is frustrating to you, and it's really frustrating to us because we actually know we can make a difference, and so kind of to-to Council Member Williams and-and your, you

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know, like what—what—what do we need to do to—to get, you know, to get our government to give us more.

COUNCIL MEMBER MILLER: So you guys have been tremendous partners in this whole foreclosure Homeowners, the affordable homeowners that crisis. also as the Council Member mentioned first time homebuyers and—and affordable homeowners—homeowner opportunities, but our next generation of homeowners is really important and—and let me just finish with Council Member Williams asked about some of the opportunities and some of the other government entities involved in-in-involved and from the state level and I you talked about some of the state funding that has expired. Was that state funding directly associated with-with a bank settlement or-or the state actually state dollars is budgeted?

ASSISTANT COMMISSIONER DARGA: The funding that is due to expire this fiscal year as a direct result of the National Mortgage Government, what we are asking is that the governor do funding in the Senate, put money in the ongoing budget that could be sourced by a lot of the cash payments that have been paid to New York State General Funds but, you know, there could be other sources of funding.

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We think it's a great investment for the state to make out of its-[laughs]-out of its funding on that.

COUNCIL MEMBER MILLER: So maybe you, and someone on the panel will know specifically where those dollars were spent in terms of the—the bank settlement money, where were they spent specifically in targeting audience areas where communities that been most impacted or specifically around the area of foreclosure or housing or had they just in person to the General Fund.

ASSISTANT COMMISSIONER DARGA: There are several pots of money. The—the money that went for it just included a prevention (sic) program administered through the New Yorkers State Attorney General's Office, the Homeowner's Reduction Program went specifically—those services for homeowners at risk of losing their homes in the neighborhoods hardest to practical (sic) across the state. So that was \$100 million. \$60 million of that \$100 million came from the National Resettlement and \$40 million of that came from the Chase Standalone Settlement. Subsequent to—to those settlement there have been the Bank of America settlement, the Citi Bank settlement, the Goldman Sachs settlement and Morgan Stanley. As

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to what was said today, I don't know—I don't have a lot of details on the bank—the bank settlements, but those other settlements all had payments that went directly to New York State to their demo files (sic).

COUNCIL MEMBER MILLER: Thank you so much to the panel. Thank you for your work with folks continuing to—to partner which is absolutely amazing work on behalf of homeowners and—and throughout the City of New York and we hope folks can look at that. Thank you, Mr. Chair and Mr. Chair.

CHAIRPERSON GARODNICK: Alright, thank you, Council Member Miller. Let me just wrap with a few more questions and the we're going to go to our next panel after my Co-Chair actually wraps it up here. So, SM Servicing and MHANY and actually 22 of the 24, what happened to the other two?

ISMENE SPELIOTIS: They're not—they're not responding. I mean we—we really have been out to their homes. We sent several—we have phone numbers for them. We have addresses for them, but it's just getting there and on budget.

 $\label{eq:chairperson} \mbox{CHAIRPERSON GARODNICK:} \quad \mbox{And they're-you} \\ \mbox{know that they're there.}$

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ISMENE SPELIOTIS: They're occupying the—
the houses. Yeah, their homes are occupied. We
don't know if they're occupied by the owner, but, you
know, because we have not been able to communicate.

It's very sad, but we'll keep trying. [background
comments] [pause]

CHAIRPERSON GARODNICK: Okay, but the initial counseling, you go to initial counseling for 13 of the 22. What does that process look like? I mean it seems like I-I don't-I don't really have a sense of how much time that takes and, you know, what's inhibiting our ability to do all of them.

ISMENE SPELIOTIS: Sure. So when we—when we reach out and like I said the package I dropped off at that home and what we send by mail is a cover letter that introduces the partners and the program and then actually bids—it's an application that is I would argue a little bit of turn off. You know, it's a lot of pages, but it clearly says—it clearly says that, you know, it's a lot of paper and you should call us and we'll work with you. So what happens in there is our actual typical foreclosure package, which is, you know, your name. You know, all your stuff and then what documents we need so that we can

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actually put your profile together so we can actually figure out your income situation, your-your-your employment situation, you know, just your active situation so we could remit the recommendation to the committee about what makes sense in terms of a longterm plan. So what we end up trying to announce themselves to make friendly bid. They come face to face, we've gone to their homes, they fax it, they scanned it, they, you know, any which way we're, you know, happy to accommodate them. We go to them, they come to us, we do it by mail any which way to get that information in as quickly as possible. What we've developed with the center and with PCN and-and our partners is a waterfall. So what happens is we are—in order to really have a long-term outcome we have to make sure that the modification isn't so [off mic][pause]

CHAIRPERSON GARODNICK: Go head.

ISMENE SPELIOTIS: That the modification isn't so lucrative when you pose it, right. You know, what's interesting about our roles here, we have to wear two hats. Right, on the one hand, we're representing the—the program and we want the program to replenish itself, and be available for another

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day. At the other—on the other hand, we're wearing our loan counselor hat, which is advocating for the homeowner to get the best mortgage and keep them in their home. And so, you know, normally we're just fighting the banks to get the best project. We know what we get. Okay, in this case, we—we—we, yes, we're advocates because wearing like these two—these two hats, and so—so when we—so it came up with an objective waterfall to see what type of modification would be needed that wouldn't break the program's bank, would put the person on stable ground that would allow them to refinance, you know, in a year or so, and out so we would get replenished and they would be long-term 30-year stable homeowners.

CHAIRPERSON GARODNICK: When—when these folks see that packet, and presumably there's already an—and unpleasant experience with a bank, are—are they skeptical? Are they appropriately skeptical? I mean I would be. I mean they—they shouldn't be here, obviously, but—

ISMENE SPELIOTIS: [interposing] Yes.

CHAIRPERSON GARODNICK: --I would be skeptical if somebody shows up and they say, hey, I'm here to fix your problems and, you know, just read

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through these 7,000 pages of introductory materials in there.

ISMENE SPELIOTIS: I know, it's-you know, it's-it's pretty-and again and again I can't-I cannot tell you. I mean Cecilia and the MHANY staff are extremely empathetic and I don't know, I think just like you hear us when we make our presentation and you've taken at least, like I mentioned, two years ago and you've continued to support us. homeowners are actually desperate for help, and they have been really, really mistreated by the system. These are folks who are-are-had Bank of America mortgages for example where they had presented the documents a million times, and so-and-and got nowhere. So the fact that we understand that, the fact that we are trying to minimize their pain, you know, there's a whole list of like 20 documents that we really could use in the file, but we start and we start the conversation even if they only give us five, okay, even though ultimately the servicer and everyone are going to want everyone of those pages. But you need to really like build a little bit of trust here, and so-so we have this ability to kind of really dive in, roll our sleeves us and build a

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trusting relationship because we just won't go away, and they really are desperate for someone to help them, and that's—that's what you need to change, not just the initial eager recipient, but actually down the road when we kept calling, people realized we're not going away. We weren't kidding. We really weren't there to help them.

CHAIRPERSON GARODNICK: Okay, the last couple of questions that I have are just to backtrack on some of our earlier conversations here. In terms of knowing what's left over for future not purchases, what—when—when do we know the answer to that question—lesson. (sic)

ever can fully get a confidence and grasp on—grasp on exactly the full universe, but that's I think why we're now starting to pursue this on multiple fronts. As I said before, I mean, we—we're hopeful that we can serve to unlock the DASP program with the—with the NSO outcomes, but, you know, reaching out to Fannie and reaching out to Freddie, I don't—I mean I don't believe and I'm looking at my partner. She just made up here today and like one company's database does not necessarily tells us in any given period of

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time exactly I mean what notes are out there, and that was a big—there's public information out there about the status and there is mortgages, and real estate market in terms of which notes could be available to sell and which could be available to us.

ISMENE SPELIOTIS: I—I—think he—I think that the—I think the—the Councilman is asking how will we know like what will be get paid back. (sic) So—so basically—

SALVATORE D'AVOLA: That's better.

think———so let's take the five we've—we've submitted. There's a real number in there okay, and what that number is and what that—what we've done and I'm really to go into this. You know, there's a real waterfall, a real interest rate and the mod is set up in a way—the modification is set up in a way that prepares that person for the 30-year mortgage in a year. Okay, and so—so what happens is we—we underwrite the modification in a way which would be exactly what we submit to Bank X okay in 12 months and say please provide this person with a new mortgage, and then we will—and so let's say that mortgage is at—that principal write—down that is to a

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mortgage of \$250,000. Okay, but what that means is that we will-we will be recouping okay, the \$250,000, you know, mortgage number that we put in there plus some of the fees like you're saying that, you know, the building our cushion, but we paid X for that note, right. So next to that note is stable (sic) 1 one Springfield Gardens, right. We paid \$200,000 for it, okay. The value was three, you know, so we paid \$200,000 the value of the note was \$300,000. underwrote the modification at \$250. Okay. bought it \$200. We're going to get back \$250 plus some, okay. So we will replenish the fund by let's call, you know, \$275 or whatever, okay. So let's So that house is going to increase the fund to I can kind of tell you for the five houses what we anticipate. I can tell you for the other six houses that are like getting ready to go to committee what that is, and then the ones we don't know the other that's like 11 to the other or whatever, 13 homes that we don't have all of the details on. Harder to tell, but literally, you know, we've bought them home by home. They're a wonderful home by home and that water all, that number we're giving the mod is what we anticipate to get back. Okay, and so then

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we can-and then all of those numbers will add up hopefully whether it's in 12 months or it's in 18 months or whatever, and there will contacts that just do not-the two that never answer, right. They-we may have to start foreclosure on those. Okay, now when we start foreclosure they may wake up, okay, and they'll come running for help. That's hopeful. That's not and we will take them down the very unfortunate path of foreclosure. When we do that, we will have to-we will try very hard not to get to foreclosure. One, is if we get to foreclosure and MHANY has personal experience with this, someone will probably outbid us for an astronomical number and so we will be replenish this time a repo. Okay, we don't want that because that will not meet the affordable healthy outcome that we've promised. Okay. So what we do during that time is really try to get that person whether it's, you know, if they're responding today maybe the foreclosure notice in a year wakes them up, you know, tickles them or something and the we will talk about a deed in lieu. Right, so we would like anything but going to foreclosure with these folks because foreclosure is really a crap shoot because we are-it's an auction,

said-may-maybe I misheard you, but why don't you tell

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us what the story is with FHA and the current status of this program?

CHRISTIE PEALE: So I don't have—I might defer to David. He's been in direct Communications throughout the day, but what we note from the public record is that they haven't done any other sales since September.

CHAIRPERSON GARODNICK: Oh, it's just close—so closing programs in the department. Nothing else has happened.

CHRISTIE PEALE: And-and just so we—we bid on the sale and September. There was another government in September neither of which price is accepted, and on the FHA webpage you can see that those are recorded as no sale. So, you know, I—I don't know what happens to those notes, but that's why we're anxious to continue the conversation.

DEPUTY COMMISSIONER QUART: And what—I'll just add yeah, they—they have—I guess I would in my conversations with—with folks at FHA they had—they were saying they're—they're halting and they're suspending further activity in light of the under—of the current litigation, and so until that litigation is either resolved or gets to a point HUD counsel

COMMITTEE ON ECONOMIC DEVELOPMENT JOINTLY WITH THE COMMITTEE ON HOUSING AND BUILDINGS 115 1 2 feels comfortable going forward with-with the DASP 3 program or the DASP program in working municipalities 4 and others, just to-I think I've stated it for the 5 record, if you be in the city or not, at all is party to the city agency whatsoever. It is a-it is 6 7 a lawsuit that is by part in the DASP program, but because of this litigation, HUD has decided they will 8 9 suspend all DASP activity. So, we're-we're in abatement-we're in a waiting game. 10 11 CHAIRPERSON GARODNICK: Okay. So, as a 12 result of this outstanding litigation, which I-I 13 think we're probably going to hear about in a moment-DEPUTY COMMISSIONER QUART: Uh-huh. 14 15 CHAIRPERSON GARODNICK: --the-that's the rationale for not having pursued further note sales. 16 17 Is that--? 18 DEPUTY COMMISSIONER QUART: Yes. 19 ASSISTANT COMMISSIONER DARGA: That's 20 correct. 21 DEPUTY COMMISSIONER QUART: That's 2.2 correct. 2.3 CHAIRPERSON GARODNICK: HUD's rationale? DEPUTY COMMISSIONER QUART: That's their 24 25 rationale for not-right, because they said we had

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sort of back in September was not successful. We had been—we immediately turned in 203 to take some folks out of those lines, and started direct the direct sales process, and we actually began that process, and we were moving forward. I think that the city's a pretty fast, but certainly no activity. (sic) And—and so, but then—but then HUD turned around and said because of this litigation we've—we've got to halt and we hope that we can, you know, move forward at some point in the future, but it's unclear exactly what—what that state will be.

CHAIRPERSON GARODNICK: Okay, I got it. Thank you. Council Member Williams.

CHAIRPERSON WILLIAMS: Thank you. I just had one question. You mentioned possibly discussing getting the DOJ involved. What about the State's Attorney General? Would this be someone that could look into some of the things that are going on today in the courts.

ASSISTANT COMMISSIONER DARGA: [off mic]

I'll definitely follow up ED (sic) to fin out, and

I'll speak with an attorney. (sic)

CHAIRPERSON WILLIAMS: You got a comment? You reached for the microphone.

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particular, Alice Nicholson who happens to be the attorney on my case, and as my attorney he has a rambunctious team. I want to put that on the record.

CHAIRPERSON GARODNICK: I don't believe you're rambunctious as he made you appear. Okay, thank you. We'll—I don't know how—how to get started here. You want to start? Okay, go ahead.

CHRISTOPHER FASANO: Good afternoon. name is Christopher Fasano, and I'm a staff attorney in a foreclosure prevention project at MFY Legal Services. MFY is a non-profit legal service provider that serves 20,000 New Yorkers each year. We would like to thank the Council for examining the city's efforts to revitalize the foreclosure plagued neighborhoods by purchasing FHA insured mortgages through the Community Restoration Program. summer of 2016, MFY filed a federal class action lawsuit on behalf African-American homeowners whosewhose loans were sold or may be sold through HUD's Note Sale Program. The policy (sic) shows that in disproportionate numbers African-American communities, specifically those shown on this map, which is also on page 6 of our written testimony, are being preyed upon by private equity purchasers who

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offer unaffordable loan modifications that will almost certainly it's an afterthought. (sic) HUD enables this predatory behavior by failing to provide homeowners any notice before the note sales to give homeowners a chance to explain why their loans should not be approved in auction. Some of our plaintiffs are still being reviewed for FHA modifications when their loans were sold in violation of HUD Guidelines. After HUD auctioned off the loans to the highest bidder at a discount of 40 to 60%, the private equity purchasers offer five-year person remodifications to homeowners if they offer any modifications at all. To the plaintiffs in our class action, this will cause their mortgage payments to spike by \$600 to \$1,500 in five years, and when these homeowners default, another wave of foreclosures within the African-American neighborhoods shown on the map. Though African-Americans account for 36% of New York City homeowners who obtained an FHA mortgage between 2012 and 2014, more than 61% of all New York City mortgages sold in the new sale program for the same time period were for home located in these predominantly African-American neighborhoods. design the Note Sale Program could enable purchasers

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with distressed assets to purchase-to pass some of the discount onto borrowers while still making a profit for modification. In execution, the program has been a giveaway to private equity firms. Purchasers like Loan Star mentally refused to forgive any principal, thereby topping (sic), but those modified loans in term that are even worse than that's required by HUD Guidelines. When municipalities and non-profits do not purchase the notes. Individual homeowner area almost invariably worse off after a note sale, and yet municipalities and non-profits are at a disadvantage when competing against private equity in these note sale auctions. HUD makes the pools more attractive to for-profit purchasers by including the auction homeowners with steady income who should have received FHA modifications, and these loans should never have been And when HUD neglects to enforce its own quidance after the sale, which requires the note sale purchasers to offer affordable modification products, it similarly disadvantages municipalities and nonprofits that abide by those rules. This makes the defunding for non-profits and municipal purchasers,

such as the Community Restoration Program, even more

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important. MFY commends the Council for this vital measure, which supports sustainable neighborhoods in New York City and reverses the adverse effects of the Note Sale Program in African-American communities. In addition to this critical funding, the Council could take other measures. This includes demanding the New York City Public Pension Fund divests to Loan Star. Currently, the market value of these investments total approximately \$462 million with an additional \$139 million in capital commitments in 2016. New Yorkers should not be made to fund practices that jeopardize the homeownership. The Council can also pressure HUD to increase its sales to non-profits and give notice to homeowners before their notes are sold, and it can also ask New York's Congressional Delegation to urge HUD's Office of the Inspector General to conduct an investigation into HUD's Note Sale Program. MFY is committed to working the City Council to better protect homeowners and preserve long-term homeownership in New York City. We would like to thank the Council for hold today's hearing, and speak to the important thing. Thank you.

name is Yolande Nicholson. I'm President of the New

YOLANDE NICHOLSON: Good afternoon. My

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York State Foreclosure Defense Bar. I'm also a private practice attorney in the area of foreclosure defense and foreclosure prevention. The New York Foreclosure Defense Bar is an organization and association of private attorneys that have worked closely and collaboratively with the non-profit legal service providers, housing counselors, our legislative leaders and the court. We want to thank the committee today for holding this hearing, and also especially to acknowledge the work that Councilman and Committee Chair Jumaane Williams has been in-in his community around this, and the other members on the panel. America is in the midst of one of the largest periods of loss and transferring of middle-class wealth in the history of the country. The implications are far reaching for America and in particular African-American families and communities in Brooklyn, New York. For families of color nationwide, including Latino-Americans and immigrant communities, the loss of wealth is devastating. These communities are left holding the bag, getting the blame and living with the shame resulting from Wall Street bad mortgages. As you may recall, there were discussions about people not being able to

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afford the loans, and they were blamed for the mortgage crisis. In our experience, we deal with working families, civil servants, city workers who have—who either lost their jobs or lost their overtime or lost a tenant and fell into foreclosure. Neighborhoods of color once redlined and labeled undesirable for--I'm-I'm very uncomfortable saying these words but they're American words for White people-are now sought after to move people of color or Black people out or brown people. The fervor to gentrify has pushed across the homes and apartments out of the reach for those who have long lived in neighborhood targeted for gentrification. Residents in communities of color historically and continuously experience predatory lending, job loss and racial prejudice from the financial industry. The leading driver of this transference of wealth is the entity that the federal government, in fact, funded to bail out Wall Street firms in late 2008. With billions and billions of dollars in TARP funds handed over by the United States Treasury Department to Fannie Mae to bail out Wall Street investment banks is structured and sold subprime residential mortgage backed securities, Fannie Mae became the primary

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owner and decision maker under individual home loans of millions of families. So when we talk about notes and not sales, I'd like to invite the-the committee and the Council to change their languaging because we're not talking about trading stocks and bonds. We're not talking about capital market transactions that happen on a-on an extreme. We're talking about basic mortgage loans where people believe that they had a relationship with a lender that did-that a bind with them to pursue the American Dream. From the vantage point of holding all these billions of loans, Fannie Mae has been involved in what can be called a theft of hope, investment-investment in equity of families of color in Brooklyn, if not across America. For these families instead of approving principal write down from loan modifications, Fannie Mae has been foreclosing on their mortgage loans, and building what is-what is proudly described in 2012 as its strong book of business. With that strong book of business it's pushed the real estate market, it's all across the country, but in particular in Brooklyn. Along with Fannie Mae, the federal agencies, HUD, and FHFA, the very agencies that were supposed to encourage homeownership have gotten into

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these distressed asset sales. We now know that HUD started auctioning distressed loans in 2010, and that these two main agencies, FHFA and HUD began this market. You ask today for some numbers that I'd like to share with you because I think they were critical the numbers that you asked for. You wanted to know if anyone here had any idea of the amount of loans that Fannie Mae has positioned for sales. We think that, if the-the numbers are made public, but wethere are approximately 12,000 foreclosures active in Brooklyn, Kings County. Similar numbers in Queens. In New York State we see an average is the-the State Controller has stated that on average 45 to 48,000 new foreclosures come in every year. In those numbers, we can-we can assess based on the information that we have, that for example there are over 600 loans in parts of-in total there are close to 3,000 loans in Brooklyn that Fannie Mae loans. don't know exactly. I think MFY may have the numbers on the HUD loans. We talk about notes and sales and these are people's lives, and we ask the Council to The New York State Foreclosure Defense Bar has been working with our congressional leaders to bring attention to this, and to change the direction

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of how home loans are financed and remodified. The modification numbers for homeowners across the country is less than 20% in New York city, and some of the areas that we practice with the non-profit providers, we can tell that in the past five to seven years for actual true affordable loan modifications. We believe the number is less than 10%. Thank you so much for your attention to this. We appreciate your-your time.

CHAIRPERSON GARODNICK: Thank you.

[background comments, pause]

ALICE NICHOLSON: [off mic] Thank you so much. [on mic] Can you now? Can you hear me now? I'm Alice Nicholson. I'm a member for the Foreclosure Defense Bar, New York State's Foreclosure Defense Bar. I want to present to you Marlene Mashalock (sp?) who is a homeowner who is seriously affected by the sales we've been discussing this afternoon. Ms. Mashalock is a working New York City homeowner. She has three rentals. She had a Citi Mortgage loan. Was offered the trial modification and paid it. The permanent modification never came. Now he loan she understands is owned by a private entity with her address and LLC at the end. First

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thing they did when they got the loan was ran to

Landlord-Tenant Court to take up the rent so that

would really make sure that she is cut out from—from

ever owning that home. She somehow used the

resources that she saved to defend that action. Now

there is a proceeding in court to appoint a receiver

to get the renter so that she would never be able to

maintain that home. She will tell you more abut

herself in a bit. Right now I think.

MARLENE MASHALOCK: Good afternoon, everyone. My name Marlene Mashalock, and I'm a homeowner. Can everyone hear me?

CHAIRPERSON GARODNICK: Yes.

MARLENE MASHALOCK: I'm a homeowner that owns a property in Brooklyn. It's a four-family property. I reside there along with my three other tenants, and basically the loan started with Citi Mortgage, and I did everything that I could to try to get a modification. I had lost my job in '07 due to the recession and so forth. So I used funds. I had savings. I used those to sustain the mortgage as long as I could, and I was constantly encouraged by Citi Mortgage to apply for the modification, which I did. I was approved in some just initial

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qualification part of that several times, and I also was approved for a trial modifications, which I made payments over seven months on time and as agreed to. They then refused to continue with the permanent modification. At that time I was told reapply, which I did several times and the last time that I had reapplied, then-then with City Mortgage I received notification that congratulations you've been approved for permanent modification. The Citi Bank representative that I was working with, Sharon Lowe, contacted me and said that all the letters that I received via mail and email were-were not true. were useless. So then again, I had to reapply, and during this time it finally went into foreclosure. So I answered through one of the legal foreclosure services, and then the mortgage was sold to Carrington. At that point, I retained Ms. Nicholson as my attorney, and—and then also just—Carrington held the mortgage for maybe a few months, and then they sold it, as Ms. Nicholson here mentioned, to Wilmington Savings Fund Society, which turned out to be a private investor. And then in order to try to position or put themselves in a position to take my home, they proceeded with going to Landlord-Tenant

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Court and to evict me and my tenants. And all of this was fraudulent. They basically created false documents in the court to-to try to create something that wasn't there. I am the deed holder. still in the process of maintaining and trying to get a modification for my property, and in order to fend them off again I had to hire a second attorney to fight them in Landlord-Tenant Court. I believe that we have won all three of the proceedings against them, and now they're coming back again, even though we won those proceedings in Landlord-Tenant Court coming back, as Ms. Nicholson had mentioned, to still try to collect my rent and to take over my property. A little bit more about that is that the property is well maintained by me. I pay taxes. insurance. So there is no distress to any of the tenants. There are no liens on the property, and it's well maintained. So all of the things that they're saying in terms of why, you know, they're wanting to take those rents are absolutely fraudulent. So right now we're in the process of trying to fight that on some of their motions, you know, to prevent them from coming in-into the

property and-and claiming and-and managing it, which

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there's absolutely no need to, as well as being the receiver of my rent.

ALICE NICHOLSON: [off mic] I think-[on mic] we wanted to share Ms. Mashalock's story with you because she did everything that's possible. went to a legal services provider that assisted her and counseled her. They probably saw her. She's one of the most diligent homeowners in our city and now works for one of our major corporations, and is contributing to the Bed-Stuy community and the larger city community. When you turn on your TV at night I won't tell you who the service provider is, but she makes sure that happens. We believe and it seems-it appears that the loan may have been bold through one of these Fannie Mae Distressed Asset loans, just the fingerprint to the thing. It is very, very likely that it was sold for no more than 40% of the principal value, which would have put the purchase price about \$300,000. They've come into court very aggressively to want everything, \$1.1 million or to ask her to sign over her deed, and made it quite clear that they're not a lender, they're not a creditor, they're an investor and they have no business or the court has no business asking them to

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participate in any kind of workout. So again, I—I want to invite everyone—one to change the languaging because if we go with their languaging of no fails and investor and we sort of feed into the new sort of norm that they'd like us to have, but here's this homeowner who was still trying to struggle to try to fight on her own, and would not show her the outcome of these because the court in our view has been somewhat—I won't say comprised but taken in by, you know, the gloss of the whole process. Thank you. I don't know the outcome.

CHAIRPERSON GARODNICK: Thanks.

ALICE NICHOLSON: I want to talk a little bit about we're experiencing in court, a new focus on clearing the dockets, and what that really means is that rescinding—reselling homes on the so-called courthouse steps, and we're hearing our judges say things like you haven't paid a mortgage 2008, 2009 or do you want a free house from us? We're accustomed to those terms, they're historical. They stem from historical racial attitudes and we're experiencing that now in court. We have a tsunami of summary judgement motions. We as defense attorneys are a lot less than the plaintiff's bar. We get less time in

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court to report to-to oppose those motions. We've seen like a real intolerance for the homeowner who is delinquent, and who has been denied a modification over the years. We are feeling that the homeowner's rights we have—are—are being curtailed. A lot of judgements or-or hearings are held by the homeowners and in courts. While they don't have representation, while they don't under-why they don't understand what's going on, and the emphasis-there seems to be a new partnership between the court system. I don't know if it's real or imagined or because the focus is on clearing the dockets, but there seems to be a new partnership with the court system and the bodies that represent the investors. We've noticed recently that some of the judges who expend themselves on their benches to entertaining modifications or calling servicers have been renewed from-from the bench or from handling foreclosure cases. We really are concerned about that. We urge the Council Members and everyone here to encourage our courts to work toward the lofty goal of homeownership and community preservation. We are very nervous about what's going in our courts today.

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CHAIRPERSON GARODNICK: Thank you. Thank you. Were you finished? I'm sorry.

ALICE NICHOLSON: Yes, I am. Thank you.

CHAIRPERSON GARODNICK: Okay.

ALICE NICHOLSON: Thank you.

CHAIRPERSON GARODNICK: Thank you for your testimony. We appreciate all of you, and I-I have one question MFY and it relates to where wewhere we ended with the last panel, and I just want to give you a chance to address it. Obviously, the efforts to try to deal with disparate impact of HUD Not Sale Program on African-American communities in New York City is something, which is a point of concern to all of us. Do you have any reaction to HUD's position that they will no longer-if-if this your understanding of their position that they will no longer do a note sale process to municipalities like what we just did in the program that we were discussing with the last panel? Is there any-anydoes that impact your thinking at all? What-what do you say to all of that?

CHRISTOPHER FASANO: So it's a disconcerting to hear that, you know, that this pause on sales to municipalities and to non-profits because

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the-the mitigation focused on two different things. One is what the private equity firms have done when they purchased these notes, and the second HUD's failure to really provide-really it's a basic service and they need-sending a notice to these homeowners before the notes are sold. You can send them out just to see if there is racially disparate impact when they pool these loans then the mod-the private equity purchasers after the sale to ensure that are complying with HUD guidelines. We present that HUD might be attempting to, you know, to spend, you know, to-to comply with their due process obligations or to-to monitor the private equity firms. You know, I would hope that's a reason why that they've decided to temporarily suspend the sales. But, and the-the kinds of modifications that the private equity purchasers have been offering, they're not the kinds of modifications that the municipalities offer, and we would want the mortgage loans sold to municipalities and to non-profits. Earlier your panel talked about how 11 of the 24 loans that were purchased by the city received either permanent modification or partial modifications that figure for the vast program is about 7%. So it's the-where

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we're looking is for—really for these homeowners to have a affordable modifications like kind of, but in which like the—the city is offering.

much. Thank you all for your continued work. I did have—I wanted to give you an opportunity to answer some of the questions that I have in terms of if dousing the DOJ for stepping out of LER and what the Attorney General would be able to do, if anything in terms of what's happening in the court now, and any relief that we can provide?

YOLANDE NICHOLSON: Well, we've been sort of thinking about that a lot because, you know, between the private bar and the non-profit bar, we can only represent in a fifth. I don't know if my colleagues here would agree with me, but I think we can only get to probably no more than 20% of the people facing foreclosure if that many. The—the numbers are so high, and so like I said it's 11,000. So there needs to—what has happened because of the backlash from the—from the capital market saying that New York is non-judicial state, and it takes too long to foreclose, coupled with the values in Brooklyn. Someone needs to step up for the consumers, and that

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I believe is the Attorney General's job to make sure that law is applied. We have great laws on the books in New York State we think. I mean it could better, but we have some of the best laws to save-save homeownership, and we have a fair respectable pattern with experience in the-in the judiciary. But somehow, it got comprised, and to look into that, and to make sure the laws are applied, and to make sure we have really meaningful settlement conferences, and that the renters-we are no longer dealing with banks. The banks once they were charged by the Department of Justice with wrongdoing, for the most part they've sold-they've sold their servicing rights to a nonbank minimally regulated entity. So the Department, yes I do believe that having an investigation on the negative side, which is what may have gone wrong, but on the positive side what could be done better would be very instrumental as a companion to what the Council and the State and federal colleagues are trying to do to achieve home-to stabilize communities and maintain homeownership. But something is going wrong.

CHAIRPERSON WILLIAMS: Does anyone have any information some of the admin changes that were

judges their cases were all taken away, foreclosure

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cases that they had experience with that they were conferencing and move into one or two or three foreclosure specialized foreclosure parts. One-and one foreclosure part is just for tax liens cases, which this Council has jurisdiction over. A lot of people, seniors are losing their houses with-through tax lien cases, and the other two are for mortgage foreclosures, and with the volume in those parts youyou-and-and-and-and the abridging of the proceedings we've seen that change have a really adverse impact on the homeowners who are not represented because and the court administration admitted that it was just streamlined. The second thing, which has always been ongoing, New York State requires that in every residential mortgage foreclosure, the courts have to convene a meaningful settlement conference between the homeowner and the plaintiff to determine whether a loan modification can be achieved. There's been reports about the courts not really creating that arena properly. We went up to Albany last year and all-and between us the non-profit legal service providers, the state, you know, affirmed the law and it's still the case that our court administration takes a sort of

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cavalier attitude to its role in facilitating that the person who comes to the-to the conferences has authority to settle, has knowledge, has a willingness. And then the-the other thing that's happening, and I-I-I pause-I will be careful to say this, but the-the-the investors that we're talking about have developed a very cozy relationship with the courts. To the extent they have influenced the court or earned the court's sympathy, it's unclear to say, but the cozy relationship has resulted in the Kings County auctions that are held on Thursday is nothing shy of a, you know, a market scene of properties being bid up in the \$2 millions and \$3 millions and homeowners just sitting there stupefied because they either weren't served or the would have qualified for a modification. So yes, there's justthat's just the sort of—and then we have within the court the Foreclosure Departments that are not in the courtrooms that are moving cases and appointing referees or, you know, or you take case like Ms. Mashalock, if she didn't have counsel, they would have signed these and give and appointed a receiver without even looking at her rights or their duties.

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So I'm-I don't know if this answered your question, but there's just a lot of moving parts going on.

CHAIRPERSON WILLIAMS: Well, I did a little. Hopefully we can get some information OATH. I wonder if there is any specific steps that we can actually change in the city, but also you had—you had mentioned the backlash or—had difficulty foreclosing in New York City and with the culture here, can you talk about any similarities or differences you see in what's happening in New York City versus happening in the rest of the country?

YOLANDE NICHOLSON: Well, iron—ironically what's happening to African-American communities across the country is the same no matter what kind of state you are in.

 $\label{eq:CHAIRPERSON WILLIAMS: I'm not sure} % \begin{center} \$

YOLANDE NICHOLSON: Right, it's not.

[laughs] Actually, it's not ironic. Actually it's—I

mean there is now studies that are showing that these
investor sales are ravishing and displacing African—

American communities and it's not going to then all
that—that resulted from a heavy focus on redlining
the four subprime and then predatory lending doing

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subprime. In terms of the judicial or non-judicial state, what—this is the ironic thing. What we believe has happened is that although New York is a judicial state, there's been pressure put on the courts to implement procedures that makes it more like a non-judicial state so before this—

CHAIRPERSON WILLIAMS: [interposing]
Sorry, did you say judicial state?

YOLANDE NICHOLSON: New—New York is what's called a judicial state. Do you want me to explain that—what that means?

CHAIRPERSON WILLIAMS: Please.

cannot foreclose on a house without going through the proper court proceedings of giving—well, first of all, I'm on the New York State Constitution. We have a provision that says thou shalt not take anyone's properly along with other things without due process of law. That's sort of fundamentally makes us a judicial state. Within our law there are procedures to achieve that to make sure that the person facing foreclosure had notice, had an opportunity to appear, and in 2008, the New York State Legislature added additional items, which—which essentially said that

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the person has an opportunity to get a housing counselor, to get a loan modification while in court. So the financial market took the position that all these different proceedings to not only make sure that someone gets notice and can challenge the foreclosure, but also now get an opportunity to have a modification discussed in court and seek a housing counselor and work-work with non-profit legal services. They sort of backlashed. I believe from the-from the-from the Executive Office down that this has-this has stalled foreclosures and stalled the real estate market in New York about two or three years ago. So, there's been this sort of question out-I don't-I-to move these things forward and streamline the judicial process that is in New York to either save homeownership or make sure that if someone has to lose their home, that they-that it's done legally, fairly and honest, you know, proper documentation.

CHAIRPERSON WILLIAMS: How many states are the judicial states in?

YOLANDE NICHOLSON: I'm not sure how many. [pause] 23.

CHAIRPERSON WILLIAMS: Okay.

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YOLANDE NICHOLSON: In a non-judicial state like Massachusetts as far as contracts with the borrower signs their loan, they sign a contract with a trustee or a deed that if they were to default after maybe a letter or so, the trustee can go and sell the their property, and that cannot happen in New York.

CHAIRPERSON WILLIAMS: Is—is what's happening in those states worse than what's happening here?

YOLANDE NICHOLSON: Well, I mean I think that—I—I don't know the numbers on that, but—and, you know, I think what's happening to African—American and Latino—American communities is parallel because if you take a place like Arizona or Nevada where Hispanic families were really hit at the beginning of the Recession, and they've been completely displaced, I think we're just on the back end of it, but it may just happen a lot faster I think.

CHAIRPERSON WILLIAMS: Thank you. Well, thank you very much all of you for your testimony. Thank you for pointing out to us that some of the language we're using is not continuing humanizing the people that we're talking about. With that, thank

you for sharing your—your personal story. I think it's important that remember these are not just members of the centers, but people who are—who are being affected, and that's important and, you know, people do ask those questions about people wanting free homes, and I just don't understand how we can bail out the big banks and big companies more than once, and have a problem with helping people who many times are duped into bad situations, but hopefully we can continue to do it with whatever we can, and just really appreciate everybody on the front line helping us out. Thank you, Mr. Chair.

YOLANDE NICHOLSON: You're welcome.

CHAIRPERSON GARODNICK: And I'll add my thanks and also to you, too, as my co-chairman for this hearing today, Council Member Williams. I think we learned a lot and certainly have a lot of work to do still and that is clear I think to all of us, but with that we are going to adjourn the hearing with thanks to all staff, and everybody who testified today. [gavel]

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World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date February 24, 2017