CITY COUNCIL
CITY OF NEW YORK

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TRANSCRIPT OF THE MINUTES

Of the

COMMITTEE ON HOUSING AND BUILDINGS

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May 4, 2016

Start: 10:37 a.m. Recess: 12:41 p.m.

HELD AT: Council Chambers - City Hall

B E F O R E: ROSIE MENDEZ

Acting Chairperson

JUMAANE WILLIAMS

Chairperson

COUNCIL MEMBERS: Ydanis A. Rodriguez

Robert E. Cornegy, Jr. Rafael L. Espinal, Jr.

Mark Levine

Helen K. Rosenthal Ritchie J. Torres Barry S. Grodenchik Rafael Salamanca, R.

Eric A. Ulrich

A P P E A R A N C E S (CONTINUED)

Deborah Rand, Assistant Commissioner
Housing Litigation
NYC Dept. of Housing Preservation and Development

Dana Sussman, Special Counsel to Commissioner & Chair New York City Commission on Human Rights

Kagan Marie Presley
Appearing for Florence Rice

Jenny Laurie, Executive Director Housing Court Answers

Leanne Landrum, Supervising Attorney Tenants' Rights Unit New York Legal Assistance Group, NYLAG

Christina Pajovas (sp?), Staff Attorney Legal Health Unit New York Legal Assistance Group, NYLAG

Ali Davis, Chief of Staff Real Estate Board of New York, REBNY

Frank Ricci, Director Government Affairs Rent Stabilization Association

Tom Cayler, Chair, West Side Neighborhood Illegal Hotel Committee West Side Neighborhood Alliance

Marti Weithman, Supervising Attorney MFY Legal Services

Bennett Baumer, Community Organizer Housing Conversation Coordinators West Side of Manhattan

COMMITTEE ON HOUSING AND BUILDINGS

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[sound check, pause]

[gavel]

CHAIRPERSON MENDEZ: Good morning, [coughs] I am Councilwoman Rosie Mendez. evervone. I am not Jumaane Williams though sometimes I am almost as handsome as he is. Jumaane is out sick and cannot be her. So as the senior member of the committee, I am chairing today's Housing and Buildings Committee. I am joined today by Council Members Rosenthal, Lancman, Barron, and we here today to discuss three bills: Intro No. 477, No. 688 and 755. I will now give a brief summary of each of the bills. Intro No. 477 is sponsored by Council Member Inez Barron, and will require the Department of Housing Preservation and Development to provide tenants who are 62 years of age or older with information about legal services when such tenants are facing eviction. It would also require the Commissioner of HPD to report to the Mayor and the Speaker of the City Council on any pattern of discrimination against such tenants. Just for the record, we've been--one of our guests today, who I suspect may give testimony is Florence Rice, who

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2 inspired and organized to have this bill hopefully 3 become law very soon.

Intro No. 688 is sponsored by Council Member Rory Lancman. It would amend the Housing Maintenance Codes definition of harassment to make illegally converting a dwelling unit that was intended for permanent residents' purposes per se harassment. And Intro No. 755, which was introduced by the chair of this committee Jumaane Williams would require HPD to provide tenants with disabilities with information about legal services when tenants are facing eviction. It would also require the Commissioner of HPD to report to the Mayor and the Speaker of the City Council on any pattern of discrimination against such tenants. So now I--I'm going to ask the sponsors of the bills to make some comments, and we'll start with Council Member Barron.

COUNCIL MEMBER BARRON: Good morning.

Thank you Madam Chair. Thanks to all of you who are here to talk about this important issue. This bill is actually co-named or sub-named the Florence Rice Bill, and it was actually introduced by my husband, my predecessor Council Member Charles Barron when he was here in the Council. And what it does is it seeks

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to protect seniors from being evicted and not know that there are other resources that are available to them, and it was generated by an eviction proceeding that was brought against one of the persons that we hoped to hear testimony from today and that's Florence Rice. So she'll be able to talk on her own behalf, but we know from statistics that more than 20% of older adults live in poverty, and that many of them are rent burdened, and do not qualify for public benefits. And that there are thousands on wait lists and have been on such wait lists for many years. Statistics indicated that by 2030--by the year 2030, 20% of the population will be aged 60 and above. while we know the city has many housing plans that they have introduced with the intent of providing housing for seniors, we need to make sure that those seniors that are presently living in apartments where they are comfortable, where they are familiar with their surroundings, have the protections to be able to remain in those apartments so that they will not be evicted by those unscrupulous landlords that might want their apartments because of them are paying rents that are much lower than what landlords feel they could get if they can evict those tenants.

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much of this legislation looks to provide notice to tenants who are 62 and older as to what rights they may be entitled to, to be able to have them connected with organizations and advocates that do that work and to make sure that we protect those who are so vulnerable. And someone has said, well they may be getting notices and they may be getting mail. of us as we know at our perhaps younger ages of below 62 and we get inundated with mail. We don't always get to it, and it's not always in a format that we can understand. So what we're trying to do is to provide services to those who are our elders that they might be protected from eviction. We'll know about what agencies there are that can assist them to fight the evictions. Thank you.

CHAIRPERSON MENDEZ: Thank you and Council Member Rory Lancman.

COUNCIL MEMBER LANCMAN: [pause] Thank
you Madam Acting Chairwoman. I'm Council Member Rory
Lancman, the sponsor of Intro 688 along with Council
Member Rosie Mendez, Andrew Cohen, Deborah Rose and
Helen Rosenthal. This legislation would amend the
Administrative Code to include the illegal conversion
of a permanent dwelling to the Housing Maintenance

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Deborah Rand. I am the Assistant Commissioner for

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Housing Litigation with the New York City Department of Housing Preservation and development. I am here today to testify on the Intros No. 477 and 755, which would require HPD to provide referrals to seniors or disabled persons to legal services organizations up receipt of a notification of the commencement of an eviction proceeding. And also Intro No. 688, which seeks to include illegal conversion to transient use in the definition of harassment in the Housing Maintenance Code. As you know, HPD is charged with enforcing the provisions of the New York City Housing Maintenance and the Multiple Dwelling Law as well as providing financing for the development of affordable Through our Office of Enforcement and Neighborhood Services, the agency responds to complaints from residents experiencing poor housing conditions and issues violations when appropriate. As part of HPD's enforcement efforts, attorneys in the Housing Litigation Division, what we call HLD, bring cases in Housing Court seeking compliance with the Housing Maintenance Code and the Multiple Dwelling Law. These cases lead to court order, which may direct correction of poor housing conditions, the imposition of civil penalties, the appointment of 7-A

provides a range of assistance to people who might be

income eligible persons, or community based

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organizations such as Housing Court Answer--Answers, which provides information for tenants and landlords, including information about available resources for tenants facing eviction. While we recognize the Council's interest in increasing access to legal representation, HPD has significant concerns about Intros 477 and 755. These bills would require first owners to notify HPD when an eviction has commenced if the tenant is a senior or is a disabled person. Two, HPD to reach out to the household with information about a eviction legal services, and third to report on a pattern--for HPD to report on pattern of discrimination with respect to these populations and eviction actions. HPD could not adequately enforce these bills without having to verify whether the person served with an eviction action is actually a member of the groups identified in Intros 477 and 755.

Intro 755 requires an owner to know or have reason to know that the tenant subject to an eviction proceeding has a disability. In many cases owners and managers of buildings may not be aware of a tenant's existing disability. Disabilities come in all forms whether they are physical, learning or

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development in nature. Not all disabilities are immediately apparent. A person may not choose to expose their conditions to landlords or other parties. Intros 477 requires that have knowledge of a tenant's status as a senior. However, in many cases landlords have no knowledge or way of verifying an affected tenant's age. It is also not clear that the data created by these filings would allow anyone to accurately track the threat of an eviction related to seniors and the disabled or establish a pattern of discrimination on these actions. Compliance with this requirement would be difficult and even impossible to enforce since there is no independent data source to confirm the status of the person subject to the eviction proceeding. Targeting these populations through outreach and education campaigns with educational materials may be the more proactive and comprehensive approach allowing important information to be available to these households prior to the commencement of an eviction action. Working with our sister agencies and New York City Department of the Aging and the Mayor's Office for People with Disabilities, we welcome the opportunity to continue to discuss—to discuss with you how to provide more

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information to these populations on the availability of legal representation on eviction matters before an eviction happens.

Intro 688 would add illegal conversions to the definition of harassment within the Housing Maintenance Code. It is our understanding that this bill was intended to target illegal activity by owners who convert their residential units for the purpose of short-term rentals are trends and offensive.

Tenant harassment can come in many forms that include tactics to get tenants to give up their apartments or give up their rights. Some landlords have engaged in a variety of actions, which cause or are intended to cause tenants to give up their homes or which interfere with their rights. And HPD strongly supports efforts to prevent tenant harassment. Some years ago the city amended the Housing Maintenance Code to permit tenants to file proceedings in Housing Court based upon a claim of harassment. The Housing Maintenance Code currently defines harassment as any act or omission of an owner that causes or is intended to cause a tenant to vacate their unit or surrender their rights, and

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includes first the use of force or the express or implied threats by landlords. Second, repeated interruptions of essential services. Third, failing to comply with the order to repair or a vacate order issued by HPD. Fourth, commencing repeated baseless or frivolous lawsuits in Housing Court. Fifth, unlawfully removing a tenant's possession, and sixth, removing the doors and/or changing locks without notice. And seven, a very recent amendment, improper efforts to obtain the buyout agreements from tenants. And finally, sort of a comprehensive thing any other activities which could be deemed to unlawfully disturb a tenant's right to quiet enjoyment of the property.

On tenant initiated harassments actions,

HPD is named as a necessary party to these claims,

but the agency--but the agency's involvement differs

depending on the allegations in the claim. Attorneys

from the Housing Litigation Division or often the

judge's court attorney--I'm going to take a minute

and drink a few ounces of water--conference most

harassment cases in order to determine if the cases

can be resolved without a trial. And actions

alleging landlord harassment without an additional

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claim of poor housing conditions. If the case is not resolved on consent and there is a trial, HPD's role is generally to participate in eliciting facts from the witnesses in order to aid the court in making its determination. HPD does not have the ability to undertake the fact finding necessary to determine the veracity of many of these kind of harassment complaints. The court must hold full evidentiary hearings when the parties cannot resolve the matters. On occasions when HPD has knowledge of a pattern of conduct in the building, HLD may active support the tenant's request for a finding of harassment. And in actions alleging both poor conditions and harassment, HPD is always actively involved in seeking orders to correct the violations and the finding of harassment where appropriate. We would also note that the definition of owner in the bill is quite broad, and includes lessees for example under the definition in the Housing Maintenance Code. We have concerns about the unintended impacts that Intro 688 might create, but recognize that illegal conversions are an issue and open to continuing discussion with the Council and our colleagues at the Mayor Office of Special Enforcement about the best means to address where it

1	COMMITTEE ON HOUSING AND BUILDINGS 18
2	occurs. Thank you for the opportunity to testify
3	today. We would be glad to address any questions you
4	have.
5	CHAIRPERSON MENDEZ: Thank you very much.
6	I just want to say we were joined by Council Member
7	Ritchie Torres, and currently with us now is Council
8	Member Ydanis Rodriguez. I'm going to go directly to
9	my colleagues to ask questions. I just want to
10	remind everyone that we have until 1 o'clock to be
11	here in this room. So we have two hours to get
12	through all the questions and public testimony before
13	thisthis chambers is used by another committee.
14	So, Council Member Lancman, are you ready to ask
15	questions?
16	DANA SUSSMAN: Yes. II just have some
17	briefbrief testimony as well.
18	CHAIRPERSON MENDEZ: Oh, okay.
19	DANA SUSSMAN: Sorry about that.
20	CHAIRPERSON MENDEZ: You didn'tyou
21	didn't jump in [laughter] right in.
22	DANA SUSSMAN: Sorry. [laughs]
23	ASSISTANT COMMISSIONER RAND: She's not
24	as aggressive as I am.

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CHAIRPERSON MENDEZ: I--okay, that will be short-lived. [laughter] I'm sure that won't happen again.

DANA SUSSMAN: Got that.

CHAIRPERSON MENDEZ: So before we go to

Council Member Lancman, we will give the Commissioner

an opportunity to give testimony on these three

bills.

DANA SUSSMAN: Thank you. Good morning members of the Committee on Housing and Buildings and thank you for convening this morning's hearing. going to testify on Intros 477 and 755. My name is Dana Sussman. I'm Special Counsel to the Commissioner and Chair at the New York City Commission on Human Rights. The Commission doesn't regularly appear before this committee, but we're happy to do so today with our partners at HPD to discuss the work the Commission is doing to address discrimination in housing and specifically with respect to housing discrimination on the basis of age and disability. We--we always support efforts to combat discrimination and are working with our partners in the Administration and the Council to address these issues as I will further discuss.

1 2 With the Council's and the 3 Administration's support the commission has grown 4 both in size and scope in the past year as we work to strategically enforce the city's Human Rights Law, one of the broadest and most protected anti-6 7 discrimination laws in the country. In doing so, 8 we've opened 31 more--percent more investigations in 2015 than in 2014 of which approximately one-third are housing discrimination cases. Complaints based 10 11 on disability discrimination represents the largest 12 proportion of complaints in housing. The vast majority anecdotally, over 90% or so involve requests 13 14 for reasonable accommodations not -- not necessarily 15 eviction issues. Tackling housing discrimination is 16 a major priority of the commission and we are 17 addressing it in several targeted ways. We've 18 rebuilt the Commission's testing program to address 19 systemic and insidious forms of discrimination in 20 housing by hiring investigators and an Assistant Commissioner experienced in housing, and entering in 21 an MOU with the Fair Housing Justice Center to 2.2 2.3 specifically address housing discrimination through testing. We've partnered with several council 24

members to bring our attorneys to their district,

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different tenant organizations and large housing providers to do onsite intake where systemic issues are uncovered in order for the Commission to conduct Commission initiated investigations. This is a first for the Commission, this kind of broad based systemic where a cut (sic) had previously been done.

The Commission has also revamped our programming and community education outreach. For example, just last week the Mayor's Office for People with Disabilities and the Commission co-hosted a panel discussion on protections against housing discrimination for people with disabilities. In Manhattan the promulgation is that Tim Koch Torres where Commission attorneys were on hand to conduct -to conduct a legal intake for any individuals who had complaints of discrimination. The Commission will also be hosting a much larger fair housing symposium in June at CUNY School of Law in Long Island City with many administration partners to educate more New Yorkers on their rights and responsibilities to the city's Human Rights Law with respect to fair housing. The Commission is working with our administration partners including MOPD, MOIA, HRA, HPD and NYCHA to train staff, develop a Pearl Network an increase

COUNCIL MEMBER LANCMAN: [off mic] Yes.

testimony. So, Council Member Lancman, are you

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2 CHAIRPERSON MENDEZ: Do you have
3 questions. Okay. We've also been joined by Council
4 Member Robert Cornegy.

COUNCIL MEMBER LANCMAN: Thank you. Good morning. My questions to--to HPD on my Bill 688 and I--I identified two concerns that you--you raised. One, there are -- I just recall from your testimony, if the permanent tenants are completely unaffected by the conduct that would not constitute harassment. -I'm sure you understand and I appreciate, and this Administration has really done a very good job. We're trying to clamp down [coughs] on--I'll call it the Airbnb, our problem, and I--I'm sure you realize that in those circumstances where a unit or units have been converted to essentially an--an illegal hotel [coughs] that that can have a significant impact on the quality of life of everyone in the building, the coming and going, the transiency, the people who don't have the same kind of vested interest in the building, the property that communal space as everyone else. I--I don't mean this to be critical, but just as an--as an observation I don't think that the administration that is doing so much to try--try to clamp down on these illegal hotels

really makes a strong argument when it suggests that somebody living in a building where there's been an illegal conversion is not experiencing discomfort, a loss of quiet enjoyment of their--their apartment, a breach of the peace, et cetera. So I--I--I want to work with the Administration to--to try to get to a bill that -- that you would support, but I don't--I don't see that as being really a very serious or strong objection. I--I see it as an interesting observation, that is a different kind of harassment than most of the other items in the--in the law that constitute harassment, but I do know, you know, that one of the items that currently constitute harassment, I think it's G: Substantially interfere with or disturb the comfort, repose, peace or quiet of any person lawfully entitled to occupy-to occupancy of such dwelling. So already within the existing law, the definition of harassment can be quite broad and not as specific as the landlord has locked you out of your specific apartment. Do you want to comment on that?

DANA SUSSMAN: Give me a moment.

[background comments, pause]

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ASSISTANT COMMISSIONER RAND: First of all, I would like to say that I have a lot of experience with unlawful hotel units. I've--I've worked for the City on that issue. I've been involved in that issue. I don't think that the Administration is saying that in all cases it is not harassment. What we are raising is that at least the current proposal suggests that it -- it doesn't need to cause or be intended to cause the tenant to give up some rights including quiet enjoyment or to be-vacate the unit. So the way it's written now, is it's strict liability. Whether or not it affects the tenant, the current proposal and the administration is concerned about that. Whether or not there could be another wording of this docket, I'm not in a position to respond to that. The Mayor's Office of Special Enforcement isn't here, which enforces ECB laws violations or in Supreme Court. I don't think the Administration at all is saying that it can't be harassing conduct.

council member lancman: Okay. Then let me ask you, I'll call it a technical question. The other objection that was raised we would also note that the definition of owner in this bill is quite

an appropriate word to use, but I think it needs to

Chair. In your testimony both HPD and HRA you
reference the opportunity to work on this issue.
With the HPD testimony you say we welcome the
opportunity to continue to discuss with you how to

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provide more information to the populations from the availability of legal representation before an eviction becomes a possibility. And with HRA testimony, you say you're willing to discussion discrimination in housing and specifically with respect to housing discrimination on the basis of age and/or disability or other protected categories. I'm glad that's our starting point. So with that being our staring point, how can we do what it is that these bills are attempting to do. In your testimony from HPD you say you are not involved in eviction proceedings. So what are you saying, that you're not

ASSISTANT COMMISSIONER RAND: We're not involve--we're--the Housing Litigation Division, which is the arm of the HPD--

presently and you don't intend to?

COUNCIL MEMBER BARRON: [interposing] Yes.

ASSISTANT COMMISSIONER RAND: --that goes in on private landlord disputes. We appear only on the Housing Maintenance Code violation issues, and on other violation issues. We appear to enforce the Housing Maintenance Code. We do not appear in eviction proceedings. We are not parties to private eviction proceedings, and we don't believe it's an

view workable, and certainly HPD's position is that

we are not the appropriate agency to do this kind of

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COMMITTEE ON HOUSING AND BUILDINGS

COUNCIL MEMBER BARRON: So enough to say that you're saying, you know, NIMBY, but who are that—who are you with? Who do you see as the agency or the city's ability or the possibilities of making that happen? What are you offering? What are you saying—

ASSISTANT COMMISSIONER RAND:

[interposing] I--I--

COUNCIL MEMBER BARRON: --because we agree that the premise is that these people need to be protected.

ASSISTANT COMMISSIONER RAND: Correct.

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2 COUNCIL MEMBER BARRON: What is your 3 offer for how to do that beyond what this bill says?

ASSISTANT COMMISSIONER RAND: You know,
I'm not the appropriate person to answer, which of
which I would say. I'm here for HPD. I can't really
tell you which agency, but I think the Administration
is willing to sit down with council members and
discuss all of these issues, and try to come up with
some workable legislation.

DANA SUSSMAN: And I would just add from the Commission on Human Rights, we have two main functions. We enforce the City's Anti-Discrimination Law, both by accepting complaints from the public and by doing our own commission initiated investigations and we-we just believe that discrimination is happening. We also have a Community Relations Bureau that educate New Yorkers of all different constituencies on the Human Rights Law. So with those two functions we are tackling discriminatory evictions and discrimination in housing on both age and disability and many other protected categories. And, we also welcome opportunities to partner with different council members and with the aid--with the Administration on both those areas where we do have

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expertise, both in law enforcement on discriminationand in community education outreach.

COUNCIL MEMBER BARRON: What is it that prompts your own initiated investigations?

Simply if--if someone DANA SUSSMAN: comes forward, and believes they are experiencing discrimination, but for whatever reason, they don't want to put their name on a complaint for it, and we can imagine why many people would not want to. Commission can actually serve as the complainant. So it would be Commission versus X Landlord. So, a person could come forward, or we can get a tip from a Council Member. We can get a tip from a--a--a legal service provider. Really, any member of the public if they think something is going on and we have the authority to subpoena information and--and ultimately if we believe that there is -- a reason to believe that discrimination is occurring, we can file a complaint based on -- on the Commission's behalf without any named complainant.

COUNCIL MEMBER BARRON: So for those persons who for whatever reason are reluctant or hesitant or just not going to come forward, how would

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1 COMMITTEE ON HOUSING AND BUILDINGS

2 your agency then know that there is a problem that

3 exists?

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workshops.

DANA SUSSMAN: I'd say--

COUNCIL MEMBER BARRON: [interposing]

For--for example if there were perhaps an immigrant community that was afraid to bring attention to

themselves, how then is your agency going to do that?

DANA SUSSMAN: Well, it's--it's--it's a challenge, but it's part of our work on our Community Relations team. So we've been partnering with different community-based organizations that feel this--that--that get this information on the ground, and they know who to contact at the Commission, our various different departments, and they can actually just funnel that information directly to our--our law enforcement attorneys. So either through community-based organizations, religious organizations, council member district offices, whatever it may be that can funnel that information to us of how-- And--and us being out in the community and accepting that information, too, at our various events and--and

COUNCIL MEMBER BARRON: How many investigations did you initiate on your own during

it?

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DANA SUSSMAN: We have that information and I'm--if I--if I don't have it with me I will get it to you.

COUNCIL MEMBER BARRON: Okay, and do you have any idea of the range of how many or can you talk about the trend? Have you seen an increase, and do you have an idea of--within a particular category how that trend is moving? Is it disaggregated by trends--

DANA SUSSMAN: [interposing] Yeah.

COUNCIL MEMBER BARRON: --or by groups?

DANA SUSSMAN: Yeah, well I can say anecdotally that we are more likely to see Commission initiated investigations in Housing, which is really undocumented immigrants because of their vulnerabilities on many levels, and we're seeing a lot of tenant harassment on the basis of immigrant status and national origin. And so we're seeing—we're seeing that. I think we're also seeing it in the context of disability and—and with respect to seniors as well. So the—the—the folks that we're talking about today, but I can say anecdotally that we are doing some large scale investigations involving discrimination, particularly tenant

that leads me to the conclusion here when we get

that-all of that information, and when we can	
identify personsyou indicated that we might be	
deluged by landlords who in an attempt to not	
contravene or go against, or miss someone who might	
be 62 and miss out on sending that, but they might	
just send this. Listen, here are all the evictions	
that I'm planning, and you sort it out as to who is	
62 or older, and then make provisions moving forward	
from there. If you were to get all of that data, and	
if we could, in fact, identify those who are 62 or	

ASSISTANT COMMISSIONER RAND: The

Administration doesn't believe that HPD is an

appropriate agency to do that. We are not involved

with evictions. Certainly the Administration will

talk to you about this issue, but it's our position

that HPD is not an appropriate agency for that.

older, then what's the resistance or the pushback?

COUNCIL MEMBER BARRON: And HRA?

DANA SUSSMAN: So the Commission's jurisdiction is simply to enforce the Anti-discrimination Law of the city of New York, and I think simply to enforce. It's not quite that simple, but that is our mandate, and so I don't--we are not

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COUNCIL MEMBER BARRON:

How many?

2 DANA SUSSMAN: Fifty.

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3 COUNCIL MEMBER BARRON: 5-0?

DANA SUSSMAN: 5-0 that were Commission initiated in 2015 in a variety of areas previously, but prior to Commissioner Malalis starting at the Commission last year. Commission initiated cases were limited and very narrow circumstances to small employee employment sort of add cases, discriminatory adds, but we've expanded that dramatically. We're now focusing on disability access issues in housing to arrests and conviction history discrimination in employment, one of the new protections in the law. So it's a broad—a broadening of our commission issue that—

COUNCIL MEMBER BARRON: Of your 50 cases that you initiated, how many were related to housing?

DANA SUSSMAN: [pause] I have here that we had-well disability access in housing, we--and in public accommodations we had seven cases.

COUNCIL MEMBER BARRON: Seven?

DANA SUSSMAN: In--right in disability access in housing, and public accommodations.

COUNCIL MEMBER BARRON: Well, I think that—that perhaps not reflective of how broad the

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problem is that we're looking at, and I think it
prings attention to the fact that we need to do more.

DANA SUSSMAN: Uh-huh.

COUNCIL MEMBER BARRON: I think that perhaps there might be more than seven cases throughout New York City where people have been illegally removed from their homes or discriminated against for any number of reasons, particularly in housing, and I think that speaks to why this bill is so important especially for a population that has many challenges, and as has been documented by the data is living in poverty but yet not able to benefit from so many of the public programs.

DANA SUSSMAN: I agree. We absolutely do not disagree with--with you. I think that when we're looking at Commission initiated and--and resources, we're often looking at one case that can have a broader impact. So while the number doesn't seem particularly high, and--and I might add that we are-our Commissioner was appointed last year. We are still in our rebuilding mode, although, we will continue to expand. Each case that we bring is a Commission initiated case. We look at strategic and systemic enforcement so that we can get more bang for

will follow Council Member Rosenthal in questions.

COUNCIL MEMBER ROSENTHAL: Thank you so
much, Chair. I want to start fromI want to make i
clear that I start from a place that the
Administration isis trying to help us figure this
out, and I know how much work that you've already
done. So these questions are maybe a little
nitpicky, but I'mI'm struggling to understand the
opposition to some of these bills, and I feel if we
better understood the opposition, we might be able to
get to our place of common understanding to our
common goal. First on 477 and on 755, HPD is
testifying on page 4 that it could not adequately
enforce the bills without having to verify whether
the person served with the eviction is a member of
the groups identified. And for these purposes, can
we just talk about SCRIE and DRIE? Ithe Departmen
of Finance I'm curious to know, first of all, why the
Department of Finance is not here testifying because
they, of course, keep these records, and I'm curious
to know why that information could not be shared with
HPD?

ASSISTANT COMMISSIONER RAND: First of all, SCRIE and DRIE do not cover all people with disabilities and all seniors.

suggestion on it?

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2 ASSISTANT COMMISSIONER RAND: I honestly3 -I--I-I can't speak for the Administration.

COUNCIL MEMBER ROSENTHAL: Okay. So let's go on to 688, and I have to say I'm struggling with this one, too. I share Council Member Lancman's question about just trying to understand the objection to it. And I'm looking at the words written in the last paragraph of page 7, and I'm not able to understand the crux of the opposition. I'm seeing that the opposition seems to be that there could be a situation where there's no tenant at which point it would it be irrelevant. Like why not categorize illegal conversion as harassment? If there's no tenant that wouldn't stop registering the registration of an additional definition of harassment. I'm just trying to understand the thread of the opposition.

ASSISTANT COMMISSIONER RAND:

[interposing] That particular objection goes to a technical question about the wording of the statute. It doesn't go to the underlying policy issue. If—if one looks at the current statute, every definition, everyone of those individual items follows the language above, which is causes or is

fairness and result in cases where those proceedings

have a lawyer on one side, and no lawyer on the

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other. And sadly, in Housing Court, in enrichment cases that is overwhelmingly the status quo. A status quo even judges a crying out against because they feel it's unfair. Thankfully, the City is taking some steps and significant and important steps to rectify that situation. With the Council's leadership last year in partnership with--in the--in the Mayors Office we created for the first time an Office of Civil Justice, Housing HRA, which perhaps could have been here. I think they would have had a lot to say on this topic. They are indeed collecting data in ways that the City hasn't before some of which is already available. I mean we know exactly how many evictions there are in the city. There were 21,998 last year. We know that because the City Marshals record that, but there were many, many additional thousands of cases where tenants left midway through proceeding because they were intimidated. They were fearful. Many of them were seniors. Many of them did not understand their legal Some--some of them mistakenly thought that rights. if they were undocumented immigrants, they wouldn't reasonable claim in the case of an eviction proceedings. Many didn't understand that there are

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legal services available for free to people who
qualify including seniors and people with
disabilities. So I think those services are not
adequate to cover all the need, but I think we have a
compelling interest in making people—helping seniors
and others understand their rights to legal
representation, and we clearly have an obligation to
do more to extend that representation so that

Court. This is turning out to be more of a comment

get us much closer to having justice in Housing

ultimately every tenant has that benefit, and it will

than a question. So forgive me for that, but I would welcome your thoughts on--on this as it relates to

these bills or the broader questions of justice we're

16 addressing today.

ASSISTANT COMMISSIONER RAND: In terms of the broader questions of justice, having been a legal services lawyer and a government lawyer for--for years, I obviously agree that it's really important that tenants have--know their rights, and that they are properly able to defend themselves. And I think the Administration, as Council Member you have raised, has made enormous strides to trying to move that forward. In terms of, you know, the--these two

not appear on private eviction cases.

[laughter] we--

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ASSISTANT COMMISSIONER RAND:

3 [interposing] That was a long day ago. [laughs]

know. Back in the day, one of the things as advocates that we fought for and were successful eventually in getting was having the postcard stamps on an eviction case so that if you did not get proper service, the court may allow a postcard. So that tenants would not find themselves with a marshal at their door. Do you think that in these cases, right, would it be beneficial if at Housing Court or somewhere along the eviction proceeding there was a check-off or a question that asks if someone was a senior disabled. Well, then the court would send information and say if you are a senior disabled please go to these organizations or follow up to know what your rights are.

ASSISTANT COMMISSIONER RAND: I don't want to speak--[coughs]--I'm sorry. I don't want to speak on behalf of OCA.

CHAIRPERSON MENDEZ: Okay.

ASSISTANT COMMISSIONER RAND: I really think that's a question that should be directed to them.

different agency partners. Absolutely.

my name.

CHAIRPERSON MENDEZ: Well, okay. So I am
going to thank you all for your testimony and we will
on this side follow up to determine what we can do in
terms of SCRIE and DRIE tenants with DOF to alert.
As my colleague before set the low-hanging fruit
thatthat individuals that we canat this moment
the city can identify that might be at risk that fit
that criteria, and see what else we can do in terms
of possibly tweaking this language or if need be if
there was a more appropriate agency getting that
agency involved to see how we can provide some
justice for these individuals who may be at risk. So
I want to thank you all for your testimony. So the
first panel to come up to give testimony will be
Florence Rice, Kagan Marie Presley, Jennifer Laurie,
and Leigh Magnum (sp?) [background comments, pause]
So I'm going to ask Ms. Florence Rice to start her
testimony since I know this legislation has been
around for a while, and she's probably eager to give
her opinion this.
FLORENCE RICE: [off mic] So I'm stating

CHAIRPERSON MENDEZ: [interposing] So whenever you're ready.

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2 FLORENCE RICE: Florence M. Rice.

CHAIRPERSON MENDEZ: It's a pleasure to have you here today.

FLORENCE RICE: I'm a consumer educator. [pause] And let's get started.

MALE SPEAKER: Yeah, just--you can just start. So just say what happened to you.

happened to me has happened to many--quite few seniors, and as a result that I want to thank Inez Barron for putting this bill up. But I think it's very important because where all the--all that have lived here we have contributed--people like being the many advocates who contribute that we--what is happening to me should not happen to any more seniors. So that's what I'd like to say right now. So I will tell you. This is all new to me. [laughs]

FLORENCE RICE: Oh, that--

FEMALE SPEAKER: And that was very--what happened in housing, that's the harassment, the illegal actions, the illegal activity that took place.

what happened after your--your apartment was gutted.

2 KAGAN MARIE PRESLEY: Good morning. 3 name is Kagan Marie Presley, and I'm going to give a 4 detail description for Mrs. Rice. At the time she She's now 97, and so, you know, he memory sometimes comes and goes. But she was evicted in 6 7 2004, and what happened is that Mrs. Rice was served 8 with eviction papers by her landlord who claimed that she had underpaid her rent for thee years by almost \$200 per month. And at the time when she was 10 11 evicted, she had -- she was given -- the court appointed 12 her a legal--legal guardian and her name was Beverly 13 Grisby. And I'm must going to read some of the 14 report that Ms. Grisby gave us that she believed that 15 Ms. Rice--why she believed that Ms. Rice was 16 illegally evicted. Ms. Grisby reported that the rent 17 was raised from \$291 to \$458 per month, and Mrs. Rice 18 was failed--and Mrs. Rice, the--the landlord failed 19 to inform her of the changes in her rent increase. 20 The Court and prior to that had ordered several 21 repairs of the apartment because there were several 2.2 housing violations in the apartments. The landlord 2.3 agreed that he would repair the apartment and the specifications were given to the court that he would 24 25 start in the kitchen. He would move to the dining

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room and the bedroom, and it was very clear as to how he would repair the apartment. However, what happened -- really happened, Mrs. Grisby and Mrs. Rice went to breakfast one morning, and they were only away for two hours. When they got back to the apartment it was entirely gutted. There were--there were no repairs done. The men came and what they did they tore the entire apartment apart. They tore the walls down, everything. You could stand at the front door and see right through the entire apartment. only thing that was left standing in the apartment was the toilet. So this is very devastating to both Mrs. Rice. At the time, as I said, she was 85, and she didn't know what to do. All her belongings including her furniture they were either bagged and they were thrown outside of the apartment, in front of the apartment on the sidewalk. What they did they--they--as I said, they--they would--the-the--the apartment was completely unlivable. was nothing in there. Pictures were taken. called in the Fire Department and she called in several witnesses. So we have pictures of the apartment, which was constructed--deliberately gutted. Mrs. Grisby contends that the landlord

deliberately planned to refurbish the apartment and, you know, to use the word refur--he deliberately planned to refurbish the apartment and force Mrs. Rice to leave so that he could re-rent the apartment at a higher rate. And what happened is that when they--when he reconstructed the apartment eventually, it was reconstructed into three bedrooms. entirely changed with each bedroom with its own entrance, which would -- she contends would indicate that he intended to rent it to three separate tenants. So what happened, Mrs. Rice was practically left homeless. For two years she had nowhere to live. She had to stay with family, and she had to stay with other friends. So ten years after--over ten years after the situation still has not been resolved. She has had four different landlords, and she's still in court with this, you know, and this is as I said a part of what has happened to her. has a campaign which is called War on Seniors, which brings attention to what happens as, you know, we age. We are not--

COUNCIL MEMBER BARRON: [interposing]
That's right.

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2 KAGAN MARIE PRESLEY: We are not able to, 3 you know, effectively not--I would not say 4 effectively speak for ourselves but, you know, there's, you know, there's a lot of just like 5 paperwork that comes in they might not understand 6 what the law is or what it means. So, they--you 8 know, seniors need protection. So this bill is very, very important that this bill gets passed because it would protect the rights of seniors from landlords or 10 11 anyone who would try to remove them from their places 12 or dwelling. Moreover, it is not easy when you are a 13 senior to, you know, to go look for an apartment. 14 These people are retired, and Mrs. Rice is an 15 activist. She has made several contributions on the consumer field, and it is very important that not 16 17 only herself, but, you know, seniors on any level who 18 have made contributions. They have worked. 19 have been family members that have contributed to 20 the--to our--our communities. They have been stable 21 parts--parts of family--family lives. It is very important that we pay attention and make sure that 2.2 2.3 their housing, the place that they have to live and retire they feel comfortable. This--it should be 24 25 protected. So we thank Councilwoman, Ms. Barron for

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your husband introducing the bill, and for you and others to continue to make sure that this bill comes into effect. Thank you.

CHAIRPERSON MENDEZ: Thank you very much for your testimony. Next whoever is ready.

JENNY LAURIE: A hard act to follow. commend you all for your really courageous fight on this issue, and I hope you get in touch with some of us in the audience and help maybe resolve the problems in the buildings so the -- the repairs are made and counsel -- and legal counsel is retained. name is Jenny Laurie. I'm the Executive Director of Housing Court Answers. Housing Court Answers and runs information tables in the five county Housing Courts. We also run a--a helpline, a telephone helpline for tenants who are facing eviction who need help with rent arrears, and need information about their Housing Court cases, and we provide information table at 851 Grand Concourse, and 250 Broadway for NYCHA tenants who are facing evictions. And I want to testify and speak to the issues in the two bills that address the seniors and--like seniors and disabled tenants. From our experience I would say that we deal only with tenants who don't have

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I've heard myself a tenant in a wheelchair tell me I had to wear diapers today because getting into an accessible bathroom in -- in Brooklyn Housing Court is impossible. The elevators in some of the other courts are impossible to get into. They take It's very difficult for tenants who depend

on Access-A-Ride or someone else to go with them to

Housing Court to get to court on time. As many of

instance to get into an accessible bathroom. So we--

It's impossible in Brooklyn Housing Court for

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you know, there's limits on time. If you're not there by a certain time, your case--there's a default in your case. If you go there on the wrong day or in the wrong courtroom, you also have to file a special kind of paper to get your case put on a different day. So the court is not a friendly place for people with disabilities or seniors. There's also a lot of issues related to the Housing Court cases themselves obviously. People who have been on fixed incomes have a difficulty--a difficult time affording their rents, and many of them face non-payment proceedings, and there's virtually no affordable housing for seniors or disabled tenants who are living on SSI or Social Security retirement that would affordable to them and available to them in the--in the--if they do get evicted.

Housing Court Answers supports a right to counsel for low-income tenants period. We support it for all tenants, all low-income tenants, and we think it would be a great thing to start with tenants who are seniors and disabled. I have some minor objections that other people have talked about--about this current bill. I think it would be better aimed at HRA. HRA houses the Adult Protective Services

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We--whatever you call it, the--the services that are provided for adults that are unable to care for themselves and after themselves. So APS would be a good target for helping seniors and disabled tenants who aren't able to help themselves. HRA also runs the Legal Services Programs now. They--they manage the contract of legal service providers. So they would know which legal service providers are available in Housing Court. A number of the legal service providers now have offices in the Housing Courts and take direct referrals from the judges. And they also are doing, I think as Council Member Levine remarked earlier, they are currently doing an update to the study that we did 25 years ago to determine who's in Housing Court and what are--what are their attributes? So for instance how many seniors are being taken to Housing Court? How many disabled tenants are being taken to Housing Court, and how many people are sued in a -- in a case that don't actually appear in court? And those are really important issues to -- to -- to basically do research on. And so I think HRA would be the better focus. As I said before, I think that a right to counsel for tenants, senior tenants and disabled tenants of low

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incomes would be the solution, the best solution for this. And particularly in the situation that we just heard about, if the tenant had been notified right at the start of the case, you have a right to a lawyer and here's how we can provide you with an attorney, a lot of that heartache and really disruptive behavior would have been stopped. Thank you very much.

LEANNE LANDRUM: Good morning. My name
[AUDIO CUT OUT] [on mic] Okay. My name Leanne
Landrum. I'm a Supervising Attorney at the New York
Legal Assistance Group or NYLAG in our Tenants'
Rights unit, which provides comprehensive on housing
legal services to low-income New York City tenants
including through HRA's, HPLP, or Homeless Prevention
Law Project funding. I'm joined by my colleague
Christina Pajovas, who is a staff attorney at NYLAG
in our Legal Health Unit, which partners with
hospitals and healthcare provider to run on-site
legal clinics to address the legal needs of--faced by
individuals suffering from serious health conditions.

First, we would like to strongly commend the City Council for continuing to take steps to address the growing problem of eviction of homelessness and housing insecurity in New York, and

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the bill sort of related to tenants with disabilities in order to help illustrate this. Disabilities take a lot of forms, not all of which are visible. As has been noted, there may be a disabled family member that is for example with DRIE you have to be the—the leaseholder who is not only disabled, but has—you have to be receiving disability related income. So SSI, Veterans Disability benefits, and not all disabled tenants do receive that income. Therefore, would not—are not eligible for DRIE. So not all disabilities are visible and a landlord may not be aware that the tenant is disabled at the time he's serving a petition.

I want to give you a quick case example.

Obviously, Ms. Rice's situation. So, I mean it's something you see everyday, you know. So we have a particular client who's a Brooklyn tenant, a single mother who lives with her son. She did come to NYLAG through Legal Health partnership. So she suffers from Lupus, which severely impacts her quality of life. However, it's not necessarily visible, and it may not be discernible to her landlord. She had to stop working because of her health problems, fell behind in rent and was sued in a non-payment case.

2 So we're defending her in Housing Court. We expect 3 her to be seeing the City FABS and allow her--to keep 4 her in a rent stabilized affordable apartment. Obviously to leave the streets and detrimental health 5 effects of--that are aggravated by housing 6 7 instability and keep her son in his school--in his 8 school. But, if she had not come to NYLAG through our Legal Health Partnership, she might not have known about the availability of free legal services 10 11 for housing issues, and very likely wouldn't have been identified as disabled and received referrals 12 13 under Intro No. 755. So, you know, landlords may inadvertently violate the law. If there if their--14 15 the tenant's disability is not obvious, the tenant may not want to disclose the nature of their 16 17 disability to a landlord and my not receive legal 18 referrals as a result -- as a result. Providing legal 19 referrals to all low-income New Yorkers who are at risk of eviction eliminate--eliminates the potential 20 21 problem. Of course, by increasing funding the 2.2 Council or the Mayor has taken steps to recognizing 2.3 that everyone has right to housing. Again, as the Council is well aware there are great social and 24

fiscal costs to eviction and homelessness. So again,

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NYLAG thanks and applauds the City Council for
introducing these bills. We thank you for allowing
us to testify today, and if we can be of further-provide further input--input we would appreciate that
opportunity. Thank you.

CHAIRPERSON MENDEZ: Thank you. My--my question is for NYLAG and anyone else on this panel who would like to answer. HPD did say here that they will not be the appropriate agency to have oversight and enforce this legislation as tasked, and NYLAG you in your testimony raised some issues with the legislation. So just some thoughts on what you think might be the appropriate agency and/or what can we do either by changing this legislation or something else in this city to help protect seniors and the disabled?

LEANNE LANDRUM: So thank you, Chair

Mendez. We do have a few thoughts about it, and I

think you may have stepped out when Laurie from

Housing Court Answers addressed that. They show of—

up to ten. We don't do that. However, we understand

that these—so a—a couple of initial thoughts of

attaching these referrals and information to a

petition at the time it's filed. So that a tenant

suggested HRA because Adult Protective Services is

2 | within HRA. HRA manages the legal services

3 | contracts. So they're providing funding to the legal

4 service providers in--in eviction cases citywide, and

5 HRA is currently doing a study within--within their

6 Research Department on who's in Housing Court, and

7 | HRA is really I think geared up to prevent

8 homelessness, and to prevent evictions. And, I think

9 HRA is particularly focused on preventing the

10 | evictions of people who will find it impossible to

11 | find other housing, and will end up in the shelter

12 system or worse. Whatever. You know, nursing homes,

13 hospitals--

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CHAIRPERSON MENDEZ: [interposing] Yes.

JENNY LAURIE: --which is a real event--a

16 real possibility for seniors who get evicted. So I

17 | think HRA would be the agency. I also think--I mean

18 \parallel obviously you have no power over the court system.

19 Not obviously, but you don't, and so--but presumably

20 | the court system would cooperate with an agency that

21 | wanted to notify tenants of the--of the ability to

22 access legal services. And certainly, you know,

23 | there are currently programs with in the Housing

24 | Court to basically allow the clerks and the judges to

25 refer to the legal service providers. And I'm sure

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there are ways to beef that system up. The problem, of course, is there are tenants who would be sued in the court case who would never come to court, and who might not respond to the written notice that they get. However, it was served with them. So it would be nice if there was a way to--I mean on this--on the state law level it would be nice if there were a requirement and in a non-payment case that the landlord would have to go through a hearing to prove that the tenant who was sued in the non-payment case wasn't a senior or disabled or some other vulnerable person. And--and then, of course, it would be nice if there was some way that HRA had of--or--or some other agency of following up on cases to see why

CHAIRPERSON MENDEZ: Thank you very much. Council Member Barron.

people don't appear in court cases.

COUNCIL MEMBER BARRON: Thank you, Madam I want to thank all of the panelists who came Chair. and gave their testimony, and were bold enough to offer solutions, which we seem to have difficulty getting from the city as to how they could address the issue. But I particularly want to give acknowledgement and thanks to Sister Florence Rice.

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In case you missed it, she is 97 years old. you missed it, and she has come to be able to talk about what it is that she has endured over the last 12 years, and it happened at a time when she was 85. She has a history of being a community activist, and an advocate, and we certainly owe our thanks for not giving up, for making the effort to come to be here at City Hall and all that entails. We also want to thank those who came to be supportive of her in getting her here today, and we have an obligation as an enlightened progressive society to take care of our seniors and others who have disabilities. an obligation that we have, and we certainly need to make sure that we address that obligation and act responsibly. So I want to thank you once again for It's an honor to have you here, and thank coming. once again for your steadfastness in this issue. Thank you, Madam Chair.

CHAIRPERSON MENDEZ: Thank you, Council
Member Barron. I want to thank this panel and
particularly Florence Rice. We hope that in the
future no one else, no senior will have to go through
what you went through, and we will keep working at
trying to figure out how it is we can put extra

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protections in place particularly for our senior

citizens in this city. Thank you very much for

coming here today, and sharing your story with us.

FLORENCE RICE: I--I want to thank all of you for being here because I've been certain--upset knowing once you get old, you get the business especially if you're poor. So I want to thank you, and Brother Barron for this hearing, and that's about all that I think that--[laughs]

CHAIRPERSON MENDEZ: Thank you very much.

The next panel will be Ali Davis from REBNY and

Frank Ricci from the RSA.

FLORENCE RICE: Thank you.

[background comments, pause]

CHAIRPERSON MENDEZ: So--so whoever is ready can grab the microphone and start with your testimony.

ALI DAVIS: Good afternoon, Chairperson

Mendez and members of the Committee on Housing and

Buildings. My name is Ali Davis, and I'm the Chief

of Staff at the Real Estate Board of New York. REBNY

thanks you for the opportunity to testify regarding

Intro 688, a proposal that would amend the definition

of tenant harassment to include the illegal

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conversion of dwelling units. REBNY opposes illegal
construction--

CHAIRPERSON MENDEZ: [interposing] Ali, give me one second because there is noise in the hallway. Sergeant and it's entering the Chambers and it's making it difficult for us to hear the testimony. Thank you very much, Sergeant. I'm sorry. If you could just please start all over again. I want to make sure we capture all your testimony.

ALI DAVIS: Sure. Good afternoon,
Chairperson Mendez and members of the Committee on
Housing and Buildings. My name is Ali Davis, and I'm
the Chief of Staff at the Real Estate Board of New
York. REBNY thanks you for the opportunity to
testify regarding Intro 688, a proposal that would
amend the definition of tenant harassment to include
the illegal conversion of dwelling units. REBNY
opposes illegal short-term rentals, and applauds the
efforts undertaken by the Council and the
Administration to stop this harmful practice.
However, we feel strongly that the penalties must be
directed at those actually responsible for causing
violations. Intro 688 does not take into account

my might have.

2 FRANK RICCI: Thank you, Council Member 3 Mendez and members of the committee. My name is Frank Ricci. I'm the Director of Government Affairs 4 to the Rent Stabilization Association. I'm going to testify on Intro 688 as well as 477 and 755. 6 7 combining my testimony on 477 and 755 because our 8 objections are really the same for both bills. first objection is it's a practical matter, and I think it was discussed earlier by the -- the city 10 11 representatives. Many owners, most owners may not 12 know the age of a tenant, or if they have an actual 13 disability especially in buildings that are transferred from one owner to another over a period 14 15 of time, and any records that may have indicated 16 someone's age or disability would be lost, and not--17 just not there. Additionally, we don't think it's 18 appropriate for owners to -- to have to go out and 19 start asking tenants for their age, and their 20 disability status. It could be interrupted as 21 harassment then and there just--just inquiring about 2.2 something like that. It would make a lot more sense 2.3 of as a beginning SCRIE and DRIE tenants, which obviously, you know, have been already vetted by the 24 city. A bill like this would apply to them, and not 25

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to others. We have no objection really to tenants having an attorney, being represented in--in Housing Court by an attorney. In fact, the city has really ramped up its programs to provide attorneys to tenants. We've noticed that there's a slight decrease in the amount of time that owners and tenants are spending in Housing Court that there's a quicker resolution to stipulations and that owners are actually, you know, getting to pay the -- the rental payment they're entitled to because often times the -- the non-payment case is a result of a city or state agency not making the payment to the owner on time. So this expedites the whole process. other objection we have to both bills is that we don't think this Council really has any authority to deal with these two issues since it has some court procedures, and those requirements are dictated by the Real Property Actions and Proceedings Law, the RPAPL, and that's something that--that is under the purview of the State Legislature, not the City Council. Additionally, the penalties that are enclosed in this bill for a violation of not providing notice is not the same as it would be in the RPAPL. If you don't do something--if you don't

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serve a tenant property under the Real Property

Actions and Proceedings Law, you have the opportunity

to cure. Under this bill there's a penalty, so we

think that you're not (sic) in your jurisdiction on

those two bills to begin with. But as I said, we're

supportive of the concept and, you know, I think

everyone has indicated a willingness to sit down and

figure something out today. So I think you can

include us in that regard.

I'll switch now to Intro 688. The way the law--the way this bill is written it makes any violation of § 28-210.3 grounds for harassment of a tenants, and as Ali said before me, that would mean that a tenant who is renting out an apartment through their Airbnb or a short-term rental where the owner has no knowledge or even where the owner is objecting to it and is taking them to court, will now be found--now be subject to harassment charges when in reality it's--it's not the owner who's trying to do it. It's--it's the tenant. So what Ali failed to mention is that RSA and REBNY have had numerous meetings with the City, the Department of Buildings, the Mayor's Office of Special Enforcement. I'm sure we're going to have more. One agency seems to kick this issue to

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- 2 | the other saying well it's not our jurisdiction.
- 3 Now, now we're talking--we're going to talk to ECB.
- 4 But this is a huge problem for owners with tenants
- 5 | illegally renting out their apartments through some
- 6 kind of web service and, you know, we want the
- 7 | violator to be the person who the city goes after,
- 8 and not the owner especially when the owner-- And--
- 9 and I should add that there's many cases where owners
- 10 do become--do have knowledge of a tenant illegally
- 11 renting, and the city comes in and slaps the owner
- 12 with a fine for a \$1,000 a day. So we have owners
- 13 \parallel and those continue up until the point of eviction.
- 14 | So an owner--it can take months. So we have owners
- 15 with fines of \$50, \$60,000 who are in court doing the
- 16 | right thing. Yet, the city is giving them no help
- 17 | whatsoever, and it's not their fault that their
- 18 | tenant is illegally renting. So, I think in
- 19 | summation what we're saying is we need some help. We
- 20 don't like the practice either, but this isn't the
- 21 | right way to do it.
- 22 CHAIRPERSON MENDEZ: Thank you very much
- 23 for your testimony. Council Member Lancman.
- 24 COUNCIL MEMBER LANCMAN: Thank you. Good
- 25 afternoon. You know, the reason that we put this

that apartment building a tool to get the landlord to

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do his or her job. Right, because if the landlord is actively trying to kick out right. Someone brings a-a harassment proceeding, they--they don't get money damages. They don't get a rent abatement. They just get an order directing the landlord to cure such and such a problem. The landlord might have to pay a fine. It doesn't go to the--to the tenant. The only scenario where this law would come into effect would be where a tenant felt that the landlord was not addressing the problem and had to go to court to get the landlord who is in the position to enforce the lease that's being violated to--to do so.

address a couple of things you said. As a practical matter here's what happens. The owner gets a complaint from a tenant that they think one of their neighbors is renting out short-term. They'll call the tenant first and say look I'm getting this complaint. What are you doing about it? The very first thing the tenant is going to say they're my relatives, they're my friends, they're just staying with me for a couple of days. They're staying for a couple of weeks, and this back and forth can go on for months. Ultimately, when the complaints keep

"We don't have time to sort out the facts. We just

want to go and write the violation to the owner at

\$1,000 a day." That's--it's up to ECB when they

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finally get into ECB to figure out all the facts in the case. So, you want to give us tools, we're willing to sit down an talk about right, but right

5 now we don't have any tools.

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COUNCIL MEMBER LANCMAN: Well, listen, I as one of the 51 council member are more than happy to work with you on--on giving you appropriate tools that will let you try to solve this problem without impacting tenants' rights in other ways. You might be aware that the city right now is having a conversation about potential excesses and the Police Department's of nuisance abatement, and what you're talking about is in the same--same genre. But it is the landlord who is in the best position. It is the owner who is in the best position to be able to enforce the terms of the lease between bad acting tenant and the landlord. It's not--it's not good tenant, and I would just say you might have frustration with the Housing Court process, but property owners avail themselves of Housing Court all the time, and somebody who is violating the terms of their lease can be, you know, sued for violating the terms of their lease. That's--that's the landlord's responsibility.

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of that, you heard Deborah Rand from HPD recite a litany of items that constitute harassment. So if an owner starts bringing a non--a holdover case against a tenant constantly because they think they're--they're-renting out short-term, that tenant can bring a harassment case against the owner. So it's a Catch 22. The owners are as frustrated as anyone else, and this is what happens everyday.

know if I really give a lot of credit to that. The developers—the—the property owners [coughs] the landlords are very familiar with Housing Court.

They're in Housing Court all the time trying to remove tenants who are violating their lease of not payment or whatever it is. So, you know, I'm not overly sympathetic to the—to the—to the concern that well, if you—if you bring that case in Housing Court, then you're going to trigger another provision of the Tenant Harassment Law. Bear in mind if a tenant were to bring a claim and lacks the kind of proof that—that you would need to—to likewise bring a claim, that tenant is not going to be successful. So, if—if the facts are there to support that the

with the problem tenant.

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tenant is illegally converting their apartment into a hotel, they're there for the tenant. They're there for the good tenants, they're there for you as well. But ultimately for me, and I--I spoke to REBNY, you know, earlier this week. Happy to talk further on-- on this. I really am. We don't want to jam up good landlords, but we do want all landlords to take ownership of--of what they own, and be responsible to the good tenants in the building who right now don't have a--an effective tool to get the landlord to deal

ALI DAVIS: And I would like to echo what Frank said earlier, which is that we as landlords are looking for those tools from you. One of the things that we consistently asked for is—is for the City to have the ability or maybe not the ability because there is some questions as whether or not they can, and to write violations against tenants. It's—it's a tool that would be very helpful to us when there is a tenant that we know that is using a—a set like Airbnb illegally repeatedly, and having the city be able and be willing to write violations to those tenants would be helpful to us. I have owner members who, and manager members who are interested up the

city and reporting tenants, as Frank mentioned, and that's not an option because what will happen is they

4 | will get the violation themselves.

FRANK RICCI: And I have to disagree with you when you say well the owner is in court all the time, and there are plenty of the owners we're talking to are right now coming to us because of the exposure they feel they have if tenants are doing that. Not because they're in court every time, but as a practical matter, if you're an owner of a building and you think this tenant is doing this and they, you know, lied to you for a month or two saying it's my relatives, it's my friends. They're only staying a week. I'm there with them, et cetera. other goes and sees his attorney--his or her attorney and the attorney is going to say well can you prove it. No, I have a suspicion. Well, then the attorney has--has an obligation to advise their client that, you know, you could be exposing yourself on the other side of harassment if you bring this frivolous case. So I--I disagree with the premise that--that you just espoused a few minutes ago, but owners do have to make those decisions.

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COMMITTEE ON HOUSING AND BUILDINGS

2 COUNCIL MEMBER LANCMAN: [interposing]

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FRANK RICCI: --they're not cheap decisions. It's not cheap.

when consulting his or her lawyer, the good tenant, is also going to get the same feedback from their lawyer. Well, how do you prove it? What do you know? Well, it's not really a strong case. I wouldn't--I wouldn't--I wouldn't advise bringing this against a landlord because you're going to lose.

It's going to waste everyone's time and money. I mean--

FRANK RICCI: So I--I--they don't have to get an attorney to--under--under the Harassment Bill that was passed by this Council eight years ago, they don't need to. They go into court and HPD represents them on a harassment case. They don't--they don't need to hire their own attorney.

COUNCIL MEMBER LANCMAN:

FRANK RICCI: Well, I don't know if you were here earlier, but HPD in its testimony represented that in--in these kind of cases their role is not to represent the tenant, but to gather

facts and Hwhat HPD said in its earlier testimony
was that [coughs] these kinds of cases, it's hard
foressentially HPD was saying that they absolved
themselves ofof fulfilling that role inin these
cases. Whether that's true or not that was their
testimony earlier. But there is a significant cost
in time and effort for a tenant to bring a case like
this. So Iall I'm saying is if the facts on the
ground support the application of this law, this bill
that we're proposing adding it to harassment, it
would also support the landlord's suit against the
bad tenant for violating their lease andand
violating the law, but we'll talk about it. But I
think we're firmly committed to the idea that the
landlords, the owners should not be able devolve
their responsibility for maintaining legality in
their building to the individual law breaking tenant
because that leaves the rest of the tenants exposed,
and without the ability really toto preserve the
quality of life andand quiet enjoyment ofof their
tenancy. Great. To be continued. Thank you.

COUNCIL MEMBER ULRICH: Okay, thank you Council Member Lancman. Boy oh boy, I don't think RSA or REBNY ever thought to see the day that I was

Neighborhood Alliance. I also act as the Chair of

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the West Side Neighborhood Illegal Hotel Committee but today I'm here just to talk to you guys about a tenant who has dealt with the consequences of illegal conversion in the building where they live. And I'm speaking in support of 688. I'm in a loft building, which is an IMD, meaning that it doesn't as yet have a certificate of occupancy for a residential use. It's under the Loft Board in New York City right at the moment, and we're going through the process of legalization. Back in 2004 the then landlord brought in a bed and breakfast operator who tuned one of the loft tenants, former artist loft, into a 8-bedroom, 3-bedroom--8-bedroom, 3 bath bed and breakfast in the In 2008, a subsequent landlord brought in a youth hostel owner who turned a one-bedroom into a five-bedroom, and operated it as a youth hostel. Now, that we're in the legalization process, those units have to be brought into compliance with Building Code. The new owner now has planned that the former artist loft will become three studio apartments, and the former youth hostels would become two studio apartments. So as well as having to put up with the work that was done illegally in the building, now what we're faced with is that the

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legalization process is going to cause plumbing,

mechanical, vents, gas lines, electrical lines to

penetrate our floors our ceilings. So, instead of

just legalizing the former illegal work, now they're

going to put in new units, and we're going to have to

7 suffer that work as well. When illegal work happens

8 in a building, all the tenants suffer.

I would like to contradict Commissioner Rand when she was--she mentioned that this bill would--would impact on the unaffected units by the illegal conversion. When you're living in a building where there's illegal working going on, there are no unaffected units. All the units are impacted by this illegal work. So we support this bill. I would also just like to comment, Councilman Lancman, on your discussion you were just having with REBNY here we don't--the Illegal Hotel Committee at Westside Neighborhood Alliance does not in any way, shape or form support tenants renting out their units illegally. It is a huge problem in the city, and we need to find a way in which landlords and tenants and government can work together to try to solve this problem in the city. Unfortunately for us, where we have asked over and over again the Administration has

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not been willing to meet with us at all. We've been fighting illegal hotels since 2004. We have a long history of doing it. We have worked with landlords who had exactly this problem. They've identified a tenant who is renting illegally. They've taken them to court. It's a difficult process. It's cost them thousands of dollars to do what's right, and in many cases the tenants have walked away making hundreds of dollars on this. So it's -- it's not -- we -- we recognize it is not simple, and it would certainly be our suggestion that landlords, tenants, advocates -advocacy groups, and the administration and Council sit down and really talk about what we can do particularly after the Council meeting we just had with RBB on October 30th of last year where Airbnb just essentially sat here and lied to the Council. But that would certainly be a suggestion of ours is to find a way in which landlords, tenants and the city can work together to resolve this problem. Thank you.

MARTI WEISMAN: Good morning. My name is
Marti Weithman. I'm a Supervising Attorney at MFY
Legal Services. Thank you very much for the
opportunity to testify here today. MFY very much

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supports Intro 688. Illegal hotels have plagued New York City for well over a decade having an extremely negative impact on tenants' lives both through a quality of life issues that are raised with noise at all hours of the day and night, the overuse of the common areas of the building and elevators as well as creating safety and security issues for tenants. Being short-term rentals for period of less in residential buildings these buildings do not have to comply with the same stringent fire and building code requirements and other transient accommodations have So you have fire hazards for the--for the tenants who are living in the building as well as the guests who are--are coming in and staying. addition, we have seen the negative impact that illegal hotels have had on our housing crisis, which has only exacerbated it, and as Council Member Lancman mentioned, since the advent of online platforms such as Airbnb as well as many others, the--the problem in the city has only been exacerbated. We definitely over the years have seen a strong correlation between illegal hotel operations in buildings and harassment. By and large the illegal hotel operations that we see are conducted by

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building owners as well as third-party commercial operators and seeing the potential for the significant profits where they can make illegal rent in only a few nights of having tourists stay. significant profits really do incentivize landlords to pressure tenants to -- in pushing them out of their homes and stepping up their harassing tactics. to give one example, in one of the residential, larger residential SRO buildings on the Upper West Side, the Grand Imperial Court Hotel, they began-this is a residential SRO so they do have to comply with the state law of having occupancies of 30 days or longer. Back in about 2005, they started renting to tourists on a nightly basis, and along with that-with that new operation in their building they did start stepping up the harassment against the tenants trying to push them out, and we have seen many of the tenants who were displaced over the years. subsequent to the Grand Imperial's commencement of their illegal hotels operation, they did apply from the city for a certificate of no harassment, which they were required to do in order to obtain building permits to change the use or configuration of the building. They applied for that back in 2011, and

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HPD after an investigation did find reasonable cause to believe that harassment did exist in the building. They opposed the owner's application, and then after a hearing where many of the tenants did testify about the harassment, there was a finding of harassment based on multiple frivolous lawsuits that were brought against tenants, a disruption of services, an well as the failure to make repairs. So this is like a very strong correlation, and something that we've seen over and over again in -- in multiple buildings between the illegal hotel operations and harassment. And I--I would just in closing like to--to comment on the--those remarks made by the REBNY and RSA. know, as Mr. Cayler mentioned, we--MFY also does not condone any short-term rentals contrary to the state law. However, you know, we do believe that owners are responsible for knowing what's happening in their buildings, and if a tenant is doing, you know, renting out their unit on Airbnb or another platform, owners do have a recourse, and they take steps to--to avail themselves of -- of those -- of that recourse. have really seen an increase in eviction proceedings against tenants, and we've seen the law actually change quite considerably and--and tenants are being

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2 evicted for this. But we do believe that--that

3 making this part of the harassment definition is very

4 | important in recognizing the--the impact or the

5 | negative impact this has on tenant's lives, and the

6 increased pressures that they feel and are

7 experiencing in--in--by the owners to--to get them

8 out of their--their house. Thank you very much.

BENNETT BAUMER: Hello, my name is

10 Bennett Baumer. I'm a Community Organizer of Housing

11 | Conversation Coordinators on the west side of

12 | Manhattan. Thanks for the opportunity to share my

13 | concerns about how short-term rentals and illegal

14 | hotels can wreck and buildings' residents quality of

15 | life and the problem of illegal hotels presents a

16 | threat to the residential housing stock and

17 affordability. According to insideairbnb.com, the

18 | site estimates 53% of listing of Airbnb are entire

19 | apartments or homes, which no doubt are running afoul

20 | of the law buying rentals of less than 30 days in

21 | multiple dwellings, and we're talking about over

22 | 19,000 listings, by the way. That would be entire

23 \parallel apartments or homes. A recent panel covered by the

24 | real estate magazine Real Deal surveyed sharing

economy experts who theorized the future of online

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platform for short-term rentals will be further professionalizing and upon it. I attached that with my testimony. That's where the industry is heading is towards professional illegal boutique hotel operators. Thus, it's incumbent on the city to crack down on illegal hotel operators in strengthening the harassment law to include the use of illegal hotels is a great start. Building owners already have an economic incentive to clear rent regulated tenants from buildings and illegal hotels exacerbate this problem. Furthermore, a common plan is to clear rent regulated buildings of tenants in preparation for a sale, and transient illegal hotels are way to earn income during that process. In my work building residents often complain of the hazardous illegal hotels draining the quality of life. Tenants complain of over-served late night tourists palming buzzers when they forget their keys and, of course, there is no front desk in illegal hotels. Tourists come to New York to have a good time and often do, and the apartment next door on that Wednesday night when you have an early morning meeting the boss. usage of illegal hotels can be more just irritating.

It can be a way to drive tenants from the building.

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It can be a business plan. Along West 49th Street in Hells Kitchen after the Recession hit, a real estate company turned to illegal hotels as a way to capture market rents at a time when rents were falling and mortgage prices stayed the same. During this period, housing conservation coordinators and the tenants associations worked with then Speaker Quinn to get the landlord to cease running the illegal hotels to some success. Nevertheless, the property owner continued the course to evict longstanding tenants. The city recently increased the funding to the Office of Special enforcement, the office charged with enforcing the Illegal Hotels Law. The city can add another tool in its toolkit by amending \$27-2004 of the Administrative Code and supplement the Anti-Harassment Law with provisions counting illegal hotels as harassment.

CHAIRPERSON MENDEZ: Thank you very much and Council Member Lancman.

COUNCIL MEMBER LANCMAN: Thank you very much and thank you all for coming to give your testimony. I just would like to give you an opportunity to directly address the concern raised by the folks at REBNY and RSA that it is essentially

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the moment.

unfair to hold the landlord, the owner, accountable for the misconduct of one tenant in a building who might be using their—their apartment as—as an illegal hotel. In circumstances particular where the landlord either does not know that the apartment is being used as an illegal hotel, or has difficulty in gathering the facts and the evidence to—to prove that in—in court. That was their main objection.

If there is anything you have to say on that, this is

MARTI WEITHMAN: I--I do believe that

owners are responsible for knowing what's going on in

their buildings. So I--I don't really agree with-
with the response that, you know, they may not know

what's going on or, you know, how are they supposed

to know what's going on. They are responsible for

knowing, and I--I guess I just also you the--Mr.

Baumer testified the majority of--of the issues that

we see are from these larger operations, right, where

multiple units in a building are being used as

illegal hotels, and that's where the real issues come

in where you are seeing the--the quality of life

issues and the safety issues. Not that tenants

aren't doing this, and that that is not a problem,

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but the--the landlord is in the best position to know what's going on, and then they do have their recourse. I don't--I haven't seen many cases where landlords have been sued for multiple actions about tenants illegally renting out their units. We've seen an increase, a very sharp increase in the cases that landlords, eviction proceedings that landlords have brought against individual tenants, and we've seen a sharp increase of tenants being evicted. they do have their recourse. I don't--I--I don't think that they're--that they're concern is--is--is legitimate. I think that they have their recourse, and this is meant to be a recourse for tenants who are experiencing what is happening in the buildings. And just like any other part of the quiet enjoyment, or warranty to have livability, that is part of that, and the landlord again is responsible for that in--in their buildings.

TOME CAYLER: I would--I would certain echo what Weithman is saying, but I--I--I would that the number of the landlords who have suffered because of what their tenants have done here and again at West Side Neighborhood Alliance have worked with some of these landlords. So we know that this is true. We

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know that this happens, but I would also bet that the number of those is not nothing compared to the amount of landlords who are bringing in professional operators and having them establish illegal hotels in their unit. And that's not a number that we're hearing. So this--this is a double-edged sword. Ιf REBNY and--if RSA want to say well we had a few landlords who were suffering from this, well we have a lot of tenants who are suffering on the other side when landlords are participating in this. So, as a sign of good faith, I'd ask them to say police your own members start with, and then let's look at the few who are suffering from it, and then let's see what we can do about that. Again, I think if the Administration, the Council and advocacy groups on both sides were actually to sit down, I think that New York could establish a model for the country. Because we're not the only city suffering from this. Lots of cities have made deals with Airbnb, and found out what happens when they make deals with Airbnb. If we want to protect our housing, we need to do it together, and landlords and tenants have a symbiotic relationship. Nobody is going to profit unless both sides profit.

BENNETT BAUMER: I Would like to perhaps
explore the worse case scenario from a landlord's
perspective. Let's say what RSA was conjuring does
happen, but if you own a building you have a tenant
who is doing illegal hotels, and you didn't know
about it, and you're hit with a harassment case and
you're in case. Your recourse is you go to court,
and you say you didn't know anything about it, and
youyou prove it to the Housing Court Judge, and you
beat the case. That would be the worst case scenario
and in that worst scenario you would still have
recourse, and you could still prevail. Thank you.

CHAIRPERSON MENDEZ: I want to thank this panel for their testimony. I want to thank HPD for staying to the end of this hearing, and my colleagues who are still here today. This hearing is adjourned. Thank you. [gavel]

World Wide Dictation certifies that the foregoing transcript is a true and accurate record of the proceedings. We further certify that there is no relation to any of the parties to this action by blood or marriage, and that there is interest in the outcome of this matter.



Date May 25, 2016